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## **Local Area Co-ordination in Derby - Evaluation report 2018 – 2021**

### **Purpose**

- 1.1 To provide the Health and Wellbeing Board with an update on Local Area Co-ordination (LAC) in Derby and an overview of its recent evaluation.

### **Recommendation(s)**

- 2.1 To note the contents of the report, particularly considering the recommendations for further opportunities set out in 4.5 of the report
- 2.2 To support the ongoing work to embed and sustain LAC as a key place-based preventative approach in the city.

### **Reason**

- 3.1 To ensure that the Health and Wellbeing Board is aware of LAC activity and its impact in the city that is supporting health improvement, tackling health inequalities, and managing demand for health and care services.

### **Supporting information**

- 4.1 LAC is an all-age, community-based approach that aims to walk alongside individuals to support them to develop their own personal strengths and find solutions within their personal networks and community before considering formal services.
- 4.2 Since 2012, Derby City Council has applied LAC in adult social care services and in 2017 the programme was extended to support young adults who recently left care (aged 16-25) as part of the Department for Education's Children's Social Care Innovation Programme.

Following the success of this grant funded programme, the Local Area Coordination team expanded to become an all age citywide service in early 2021.

Since its inception the LAC team have:

- ✓ Offered active on-going support to 2500+ residents of the city,
- ✓ 82% of whom reside in the 30% most deprived areas of England.

- ✓ 75% of whom have been supported to overcome isolation.
- ✓ Over 50% of whom are living with mental health issues.
- ✓ Taken a “cutting edge” data-driven approach to identifying and targeting this strengths-based approach in and alongside residents and communities.

4.3 Between 2018 and 2021 as part of the DfE Innovation programme, the Council embarked upon an evaluation into the work of the LAC team, building upon earlier evaluations this report focussed on:

#### **Qualitative evaluation:**

- ✓ Analysis of the contact logs to identify the range of issues with which people needed support together with the organisations which were involved in that support.
- ✓ Capturing the change in people’s personal networks to identify how their situation has changed, their increased resilience and contribution to their local community.

#### **Quantitative Evaluation:**

- ✓ Analysis of the impact of LAC, at the system level, in the areas identified within the local Theory of Change model; where possible, identifying efficiency savings that may be associated with LAC support in these areas. A Theory of Change model provides a description of how and why a desired change is expected to happen.
- 4.4 Over the course of the last three years the team have been subject to two evaluation (Ipsos Mori and Public Health led internal evaluation). These show that LAC delivers:
- Reductions in nursing and residential care placements –**savings of more than £535,000 per year.**
  - Reductions in social care packages – **savings are between £170,040 and £510,122 per year.**
  - Sustainment of tenancies – annual cost savings equate to at least **£50,000 per provider.**
  - Reductions in crisis health interventions – **80% reduction in attendance at Emergency Department (ED)** in identified cohort of "High Intensity Users" over a 12-month period.
  - Reductions in Delayed Transfer of Care (DTOCs) – **11.5% reduction in delayed days for those supported** over the course of the evaluation.
  - **Reduced demand on & better use of Secondary Mental Health services**
  - **Increased community connection** – LAC supports the development of more connected and resilient communities.
  - **Reductions in health inequalities** – people are better able to manage and connect with health services.

- 4.5 Key recommendations from the evaluations for the HWB to consider include:
- ✓ Given the LAC practices (evidence based, locality-centred, user orientated, holistic outcomes), support the sustainability of LAC, advocating for its role in becoming a key part of a wider, more joined up place-based landscape.
  - ✓ Consider how best to position LAC in business as usual processes, ensuring there is the capacity to offer Derby residents an introduction at the timeliest opportunity
  - ✓ Given the role that LAC plays in preventing, reducing, and delaying the need for more formal services consider how best expand the service to meet future demands and emerging requests in line with best practice.
  - ✓ Support further joint research across city stakeholders to more fully understand the potential impact of LAC in the city.
  - ✓ Support and embed a continuous learning approach that moves from looking to prove if LAC works, to better understand how it works best.
- 4.6 Given the recent evaluations the team are currently working on the following next steps:
- ✓ Review and refine data collection and resident facing paperwork.
  - ✓ Review and update the LAC Theory of Change model and outcomes.
  - ✓ Embed and expand strategic membership of the LAC Custodian group, the leadership and governance group for the Local Area coordination team in Derby.
  - ✓ Supporting the development and delivery of the Derby Community Hub embedding LAC principles into this joint citywide initiative.
  - ✓ Explore and review the demand for Local Area Coordination to be able to clearly articulate resource implications for the system.
  - ✓ Establish the Department for Education LAC demonstration site offer alongside the Local Area Coordination Network.

## **Public/stakeholder engagement**

- 5.1 Feedback of residents supported by the Local Area Coordination team have been sought throughout the evaluation.

## **Other options**

- 6.1 N/A

## **Financial and value for money issues**

- 7.1 To not support the continuation could see pressure on the ASC and CYP budgets by not managing demand through early intervention

## **Legal implications**

- 8.1 N/A

## Climate implications

9.1 N/A

## Other significant implications

10.1 N/A

This report has been approved by the following people:

Role	Name	Date of sign-off
<b>Legal</b>		
<b>Finance</b>	Janice Hadfield, Head of Finance, People Services	19/07/2021
<b>Service Director(s)</b>	Kirsty McMillan, Service Director – Adult Social Care Services.	20/07/2021
<b>Report sponsor</b>	Perveez Sadiq, Service Director - Adult Social Care Services	
<b>Other(s)</b>		

<b>Background papers:</b>	Local Area Co-ordination in Derby - Evaluation report 2018 – 2021, Executive Summary
<b>List of appendices:</b>	