

## Appendix 2 – Comments from service users on the Voluntary Community and Faith Sector Consultation

### The reasons service users did not agree with reductions in funding for the voluntary sector

Comment	Organisation
Because it would affect the most vulnerable in society	All of them
Because we should be investing in organisations that have a high social impact not forcing them to close via cuts.	Alternatives Activity Centre
Alternatives day centre provides a good social opportunity for adults with learning disabilities - it supports them to interact with friends, develop new skills, consolidate existing skills, be independent. Many of the users have attended for a number of years, so it will really affect them, their self-esteem, and confidence, it closes. One tenant has attended for 20 years.	Alternatives Day Centre
1. Because we need our hearing aids services and retubed 2. to meet together and socialise	CamTAD
1. Because we need our hearing aids services and retubed 2. To meet together and socialise	CamTAD
I do not agree with the cut in funding because if there was fewer clinics people who wear hearing aids would have further to travel either to hospital or another clinic, a lot of people especially the elderly and disabled would feel isolated and loneliness would set in, this is how it feels without hearing aids, especially to the vulnerable groups in communities. CAMTAD is the charity that helps me with the maintenance of my hearing aids.	CamTAD
In general yes but specific to the service noted below no as they are treating a disability and not a social service as with the likes of lunch clubs etc	CamTAD
CAMTAD visit the local library once a month and hearing aids need servicing once every three months. Their services are free to hearing aid users and provided by voluntary staff. Voluntary work is being promoted by this government as a means to inclusiveness and cost savings.	CamTAD
Voluntary sector give valuable support not readily available elsewhere.	CamTAD
Money is being spent on things (e.g. The Velodrome) which will become tomorrow's white elephant The money spent on refurbishing the Council house was way over the top the wasted space in the reception area is big enough for a concert performance	CamTAD
Service essential & do a good job for people with mobility problems	CamTAD
CamTAD is a vital and cost effective service for the hearing impaired. Without it people would face long waiting times for audiology, audiology would be overwhelmed and require more paid audiologists. Most importantly hearing impaired people would become more isolated for longer.	CamTAD
I believe that the funding give is the minimum one that any reduction would impact on services	CamTAD
I think some reductions may be needed however in order to preserve some at their current level I think a small rise in Council tax would be acceptable.	CamTAD
Because CamTAD helps a lot of pensioners not only with hearing, they also put us in touch with other organisations.	CamTAD
The basic answer is that the reduction to voluntary sector grant funding hits those that most need it. Reducing funding to CamTAD is preposterous. Those very vulnerable people who use CamTAD will inundate the NHS for a fairly simple procedure	CamTAD

It's very important to keep voluntary sector organisations working efficiently & well as they provide vital support to vulnerable people who do not receive support through social care services. If funding for CamTAD is cut by almost half they may have to cut services which will affect many, mainly elderly, people who will have to travel further & wait longer to get their hearing aids repaired.	CamTAD
Good hearing essential to live a happy & efficient life.	CamTAD
The voluntary sector plays a most important part in many ways not covered by official spending.	CamTAD
Removal or reduction in the services would prevent me from getting out and meeting hearing impaired people both as a long term hearing aid user, service volunteer and committee member, All of which keeps me involved throughout each month. Resource Centre is essential to check availability of equipment before purchase	CamTAD
These are such important services. They need to continue to be accessed easily. It is impossible to say how funding to one service is more important than another.	CamTAD
If the funding to this charity was reduced, what alternatives would be available for deaf people in the community.	CamTAD
Increased help with intervention with using the voluntary & community agencies is much needed during this austere time.	Carers Disability Direct
there is a much larger amount of elderly and people with disability that need help to live as normal a life as possible. These organisations enable them to do so.	Carers Disability Direct
Carers: I do not agree with a reduction in funding as this will have an impact on my health & well being as a carer. the support I receive currently on pamper days and attending coffee mornings at the Quad are invaluable - allowing me to have time out from my caring role.	Carers Disability Direct
I have used several of these services and found them invaluable	Carers Disability Direct
I have no family to take me shopping or help to live alone. I am determined to live in my present home and value my independence	Choices 4 You
Both of these have helped me a lot and the person I carer for as think carer have helped me look at how I can carer a bit more and crossroads have helped me to have a bit of time to myself as I am a carer 24,7	Crossroads
Support for crossroads is vita, their services were a life-saver to me	Crossroads
With the aging population increasing and more identified carers coupled with a national direction to move people out of primary services and into community based care the support to carers is vital. Therefore reducing carers support contracts makes this medium to long term vision unsustainable.	Crossroads
Some "jobs-worthy", in the city will already have a plan as to who gets what. So as night follows day cuts will be made.	Crossroads
No one else is going to provide the specialist care and support these services provide for us in the city, it is unjust and inhumane to cut these services, There are a huge amount of people who will be cut adrift marginalised and left to rot away in at home, we are talking about our community and social inclusion and support for vulnerable people, who's care will not be covered by the NHS, It will in fact cost the government more! It's a disgrace.	Derby Carers Association, South Derbyshire and Derby city mental health forum

If you reduce funding, gaps in provision will widen and the likely outcome is critical services will leave community & voluntary sector groups or their service users increasingly vulnerable. We rely on accounting support as one example.	Derby Community Accountancy Service.
This reduction will negatively affect the voluntary sector groups e.g. without the services of the Derby Community Accountancy Service most groups and authorities and organisations will face difficulties and will suffer.	Derby Community Accountancy Service.
Because it is a disproportionate cut in comparison to other services and because it does not take into account the value for money or effectiveness of the service provided in comparison to other services provided by the City Council.	Derby Community Accountancy Service.
It is going to affect many people from ethnic community groups, the most vulnerable part of society.	Derby Community Accountancy Service.
Some services are essential to support other services which directly impact on vulnerable / socially excluded adults and children.	Derby Community Accountancy Service.
The VCS provide a huge range of non-statutory services to vulnerable people. These services will decrease or stop if funding is stopped.	Derby Community Accountancy Service.
as a charity recently being part of a funding reduction we realise the impact on services	Derby Community Accountancy Service.
The budget cuts being implemented in the public sector are reducing its ability to support the 3rd sector - at a time when it is being asked to do more! reducing the 3rd sectors ability to run effectively by cutting infrastructure support could result in a complete stop in services to "at risk" communities	Derby Community Accountancy Service.
The voluntary sector is stretched to breaking point now. If more funding is cut many of these services will fall to the wayside and finish completely. This has a knock on effect to other voluntary groups who are struggling from the last rounds of cuts.	Derby Community Accountancy Service.
The Voluntary Sector is able to help the Local Authority meet their statutory needs in a far more cost effective manner than if they were to undertake this work themselves. There are also those voluntary sector groups which give support with infrastructure and with business support which helps all these agencies to work together effectively. The people that will be affected by these cuts are those that are most vulnerable in our City including the elderly, the disabled and those from a range of protected groups. In many cases the cuts in funding will have a more damaging cost to Derby City Council as their needs will need to be met at a far greater cost.	Derby Community Accountancy Service.
It seems disproportionate compared to the drop in funding from central government	Derby Community Action
The drop in funding is too much.	Derby Community Action
If the council receives less money from central government, it has no choice but to reduce spending on services. I agree with the proposal to prioritise services that prevent deterioration and help people retain independence.	Derby Shopmobility
The voluntary sector grant is a vital lifeline for the many small self-funded, self-help groups in Derby. Many will be unable to continue without the City Council grant and will leave many elderly people without access to social interaction, information and advice.	Derby Stroke Club

Because you are treating the older and disabled citizens badly more than the other people such as the wealthy who are avoiding paying taxes to the same extent as middle earners. You are hitting the weaker people.	Derby Stroke Club
To lose any part of the grant received by the Stroke Club would make it very difficult to carry on.	Derby Stroke Club
It seems to be that every time the council save money, it's the voluntary & carers people that suffer financially and as a result in the long run it ends up costing them more	Derbyshire Carers
These services should give & provides for the most needed, Organisation or club.	Derbyshire Chinese Welfare Association
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Any cuts in any organisation will show in the services they can provide	Derbyshire Chinese Welfare Association
Any cuts in any organisation will show in the services they can provide	Derbyshire Chinese Welfare Association
Any cuts and reductions will affect access to services.	Derbyshire Chinese Welfare Association
The reductions will further difficulties for individuals to maintain and access services especially when there is a language barrier.	Derbyshire Chinese Welfare Association
I think it's a joke. It's disappointing that it's mainly voluntary anyway. People who are too ill to represent themselves need some kind of representation, particularly with them being victimised by the government through things such as ATOS and the Bedroom tax. While the government is fighting to take what little comfort the disabled have away, it's absurd that they can claim any kind of morality and try and take away any support or representation that those people have at the same time.	Derbyshire Mental Health team, 63 Duffield Road.
Some of it yes and some of it no	Derbyshire Voice
Derbyshire voice is a vital service for mental health service users to influence commissioning and provide a patient led system to hold providers to account for the care they provide - more pertinent after the francis report	Derbyshire Voice
I agree with some of the cuts	Derbyshire Voice
I agree with some of the cuts	Derbyshire Voice
I believe that cutting Derbyshire Voice's funding will cost the Council more money in the long run, 1 in 4 people will use mental health services in Derby City - this figure is on the increase with the economic downturn people's mental health isn't good.	Derbyshire Voice
There are organisations in the voluntary sector who provide an invaluable service to the community. A lot of what such organisations provide ostensibly do not appear to be of direct 'priority' to the community, but importantly contribute to an overall benefit for individuals - i.e. organisations such as Derbyshire Voice, Focus Line, that serve to prevent people from going into crisis. Removing such important services will mean more people will go into crisis & therefore put more pressure on crisis services	Derbyshire Voice

Derbyshire voice provides essential feedback to inform how to prevent deterioration of mental health	Derbyshire voice
I don't know enough about all the organisations but I use Derbyshire Voice and think they are worth every penny you pay them - to stop paying is not fair on people who are mentally ill.	Derbyshire Voice
The voluntary sector provide vital services for vulnerable and underprivileged people. Reduction in funding means some of these people will lose their services and suffer as a result.	Derbyshire Voice
I have been involved with Derbyshire Voice since the very beginning and it gave me confidence to speak to others about mental illness. I am now involved with mental health awareness training for professionals and DV helped turn an negative life experience into something positive and helped me to get over the stigma attached to mental health	Derbyshire Voice
People with mental health problems are already stigmatized and find it very difficult to engage with local services. Umbrella organisations such as Derbyshire Voice are vital for this intermediary role.	Derbyshire Voice
You don't know what Derbyshire Voice actually do per your overview. This is a Rehash of the previous - when Derbyshire Voice received over 4000 signatures against the cut - it was debated in the chamber for 7 minutes - the speakers, even the opposition didn't really know what Derbyshire Voice does and did. Disgraceful, pathetic politics on the night - no principle, no integrity	Derbyshire Voice
Neither yes or no as I really don't know enough about the work that many of the organisations do	Derbyshire Voice
Because there is just one organisation that has helped me and my partner when all others discriminated against us and taking any of their money away is not a good move as I believe they keep people out of the Radbourne psychiatric unit and also make sure people can speak out when they are there. Derbyshire Voice is essential to many Derby City residents and I know that they will not be able to carry on the work they do if you take the small amount of money you give away.	Derbyshire Voice
You should revisit your decision to stop funding Derbyshire Voice. Over 4000 people signed a petition against this cut and you must prove you listen and that consultation means something.	Derbyshire Voice
Overall yes I do agree as know the council have no choice	Derbyshire Voice

At a time of increasing austerity cuts to essential services and individual incomes, it is even more important for the voluntary sector to help with the fallout from these draconian policies. For example: the 100% cut to the funding of Derbyshire Voice, is absolutely unacceptable, and counter-productive. The beauty of this organisation, is that is user-lead, and the people who work with DV, are helping themselves at the same time as helping others. It can be a way of easing people with mental health problems, back into work, in a supportive and non-threatening environment. Derbyshire Voice works with many other organisations, in an educative capacity, promoting a greater understanding of mental health issues. There seems to be a mistaken belief, that DV only works with younger people, but DV works with most age ranges. I was shocked and disgusted to see that Derby City Council, had spent £47,000 on oak trees, which were found to be totally unsuitable for the intended purpose. It now appears that the Council could have spent just £11,000 on more suitable trees, if they had had the intelligence to consult with an appropriate professional. I would also like to point out the profligate waste of money by this Council, in granting £15,000 to have some sculptures in Friar Gate, cleaned. Hardly a priority in these hard times. Do you suppose that a homeless person, displaced from the Padley Centre, would gain much comfort, while sleeping on the street, from the knowledge that these sculptures were clean? It is a disgrace.	Derbyshire Voice
While I appreciate that there are severe cuts to local authority budgets I want to see preserved the organisations that represent and speak for those that otherwise can be marginalised - as Derbyshire Voice does.	Derbyshire Voice
there is little enough resource already and it is essential to support this sort of funding	Derbyshire Voice
Specifically, the proposal to cut the funding for Derbyshire Voice, the mental health charity would be disastrous for the one-in-four people in Derby who are, or will be, suffering from mental ill health.	Derbyshire Voice
I feel this is a knee jerk reaction with no thought to the longer term. I understand there has to be cuts though I don't believe they have been thought through wisely or with the added value the voluntary sector provide being taken into consideration.	Derbyshire Voice Age UK Disability Direct First Contact Hadhari Centre Padley Centre - to name a few
Voluntary sector providers can be the only point of contact for some people, e.g. Those with mental health issues.	Derbyshire Voice; Disability Direct Safe & Well Project
I feel that the support I have had from the relevant organisations has been invaluable and without it my daughter, my son and my self (lone carer) would not function well in our lives.	Disability Direct, Crossroads and Derbyshire Carers Association
terrible blow to mental health services. When Conservative are on power, Mental Health Services are deprived. Our benefits have been cut - Bedroom tax - everything. They are better of giving us tablets to kill ourselves to ease the pressure.	Focus Line
It's a vital helpline for my my mental. No one else is available on bank holidays weekends and nights	Focus Line

There are the only essential services that Mental Health Service users have. Being a confidential helpline, you are assured that people will not discuss you & you are confident that due to the nature of practice your details will be kept secure and not shared even to families.	Focus line
Because the services put forward at the moment are services people need. It's a bridge of human rights.	Focus line
It wouldn't destabilise a lot of people including me. Phoning a generic helpline where no rapport of regular workers who have no training in mental health would be no replacement at all.	Focus line
The whole process seems like very unfair. It disregards people who use the services. The impact would be detrimental to people who use such services. Focus line is a life line that supports and aids me in recovering and as a sustainment tool.	Focus line
service user was too distressed to respond fully to the questionnaire.	Focus line
Voluntary sector life line for a lot of people	Focus line
Need help, somewhere to ring	Focus line
The service is a lifeline for callers. It is essential, not a want but a need if not there could increase number of suicides. In order to hold ill service it's essential to have focus line as ill practitioners are not qualified in mental health. It's a great support to the ill service & NHS in general.	Focus line
This is my lifeline. There's no one to talk to when am unable to sleep due to isolation and depression. This is my hope for that human contact when I feel frightened and out of touch.	Focus line
where the hell am I meant to go? there isn't another service trained in mental health - Samaritans listen - Focusline know about mental	Focus line
Because they are vital service is doing jobs that are important.	Focusline
Mental health services have always been misrepresented and for a helpline that offers people an honest support shouldn't be discontinued whatever.	Focusline
Because a lot of people value Focusline's support greatly	Focusline
I use the service every day to keep my mental health stable and be listened to and supported by staff who understand my issues and concerns	Focusline
There is no other service that has the mental health expertise that Focusline offers and there would be none else to get support from.	Focusline
Important to support voluntary groups pension cuts make it more important. things are more expensive, older people have less money and need more help when health deteriorates	Indian Day Care Support Service
We Sikhs are the 2nd largest community. Our old people are scattered all over Derby and they need to understand everything. Therefore we need more Sikh people employed.	Indian Day Care Support Service
bad to cut voluntary sector. Old people find it difficult to afford things benefits getting cut	Indian Day Care Support Service
why cut services for old people can't expect volunteers to just do all the work to support community	Indian Day Care Support Service
Need to give services to community. We don't get any support at our community centre City should provide more support to help set up new projects	Indian Day Care Support Service
It will adversely affect the older generation who depend on these services for day-to-day activities, leaving them vulnerable & isolated	Indian Day Care Support Service
English classes would be missed, recreation passes will restrict us going to sports centres. Meetings out friends will be missed in group meetings.	Indian Day Care Support Service

ICDS is a new service set up approximately 6 months ago. other services have been around for longer. All voluntary sector services help to reduce community inequality, promote healthy living & offer help and advice at time of need.	Indian Day Care Support Service
we have waited long for the Indian Community to have educational services	Indian Day Care Support Service
I will post the collective signatures from service users. We believe that the voluntary organisations do valuable work to serve disadvantaged and vulnerable people, often they are their voice i.e. act as advocate as well as offer practical services. The voluntary sector input helps disadvantaged people to improve their quality of life, enhance their physical and mental health, saving the government millions of pounds. A considerable amount of work is carried out by volunteers giving their valuable time and expertise free because they are committed make their community and society as healthy society. In addition to this the service users having improved quality of life feel proud to be equal citizens and in return they advance themselves to serve the community same as they were served and/or take an active role in their local community.	Indian Day Care Support Service
I greatly enjoy the company and socialising. I really enjoy coming.	Live at Home
It gets elderly people out of their homes to meet up with others and socialise	Live at Home
I really like the people and the staff. I enjoy coming for a chat	Live at Home
As I live alone it gives me something to look forward to it's the only company I have all week. If the funding was cut their costs would rise and it would become too expensive for the people who really need it.	Live at Home
I enjoy the companionship and meeting other people it gets you out of the house and gives you something to look forward to.	Live at Home
I enjoy the company at the club and having the transport door to door there's always something interesting going on - speakers, trips etc	Live at Home
The club is very good very friendly	Live at Home
I love everything about the club	Live at Home
the club is very sociable and everyone is friendly	Live at Home
I really enjoy coming to the club. I like its friendliness and I don't have to cook on that day. Have transport to take me and bring me back is good too.	Live at Home
The club is very good, friendly and informative	Live at Home
I like everything about the club, the company, something to look forward to and it's really friendly.	Live at Home
It's lovely to get out to the club, to get out of the house to meet people. I am over 100 and need a wheelchair to get about. It's getting harder to get out of the house, but live at home persevere and I've managed to come to the club. Today is the first time I have been out in a month.	Live at Home
It's lovely to be able to come out to the club. Getting out of the house meeting new people and finding out what's on generally.	Live at Home
I am disabled and the care the staff give me is wonderful I like the friendliness	Live at Home
Many elderly people are isolated and alone on their own that's because of mobility problems. They are unable to get out and about. Meeting once a week socially is essential for their physical and mental wellbeing and after a life of responsible jobs or looking after family all they still want is to feel part of society - The deserve this	Live at Home



Without the lunch club I would lead a very solitary life. The lunch club gives me something to look forward to for support, social intercourse, feeling part of the town and country. They have been supporting me for 8 years through my wife moving into a home and subsequent bereavement - it gives me a purpose.	Live at Home
These cuts will cause a lot of heartache for many elderly who depend on these services	Live at Home
I don't agree because for many of the people concerned it is the only time they are taken out to meet and socialise with other people.	Live at Home
I believe the cuts will affect the most vulnerable in our society and will ultimately cost the council more in paid assistance.	Live at Home
This is one lifeline these people have who live alone and would cause them to have to rely more on the services of the national health service more they do at the moment. They are in fact saving the government money.	Live at Home
Greatly enjoy the club, I would greatly miss it.	Live at Home
We would miss it greatly if it had to close	Live At Home
I would miss the club greatly. Having the door to door transport is extremely useful too.	Live At Home
Because there are many voluntary organisation who cannot function without funding	Live at Home
As this is the only time I get out, I would miss it greatly. I really enjoy the companionship.	Live At Home
I enjoy the company & the entertainment they have. It's somewhere to come.	Live At Home
I wouldn't have anything to do, I would be at home. I would miss the companionship.	Live At Home
I would miss the companionship and the laughter. We have very useful talks too.	Live At Home
I have been going to the Lunch Club for 15 years. I enjoy the social side and the interesting things that go on.	Live At Home
I would miss it if I couldn't come. I would miss the social side of things as I don't have any visitors.	Live At Home
I have only recently started to come, but enjoy it. I don't have many visitors, so I enjoy the social side of things.	Live At Home
It's an outlet and gives you the opportunity to socialise with others. Otherwise you'd be at home, it gets us out.	Live At Home
I would be left at home sitting indoors if it closed. I enjoy the company, it's a life saver.	Live At Home
It's a life saver, to be able to get together. Lots of varied activities, I've been coming for years.	Live At Home
Many older people in the area covered by Derby City Council benefit from membership of Social + Lunch Clubs. Isolated people are enabled to attend with transport if required + to meet other people, make friends + have lunch served to them. They also enjoy entertainment provided.	Live at Home
I rely on the Live At Home scheme to get out of my own home otherwise I would be isolated. They now run lunch clubs twice a week and I meet with my friends. The activities are excellent and everyone joins in the activities.	Live at Home
no because this service provides the only hot meal for the elderly in this community	Live at Home
No because this is an important service for us elderly in the local community	Live at Home

live at home scheme is a vital cause for the elderly. it provides meal and entertainment also transport for many who would otherwise agitate at home. this brings life to many and is a saver on other sources. live at home needs more funding not less. they do a good job	Live at Home
Apart from the coffee morning, lunch, various speakers the quizzes that keep their brains ticking over & as most live on their own, it is a day they look forward to & meeting other people in the same situation. I enjoy being a volunteer & seeing them happy.	Live at Home
we would not have any trips, contact or help in the community and would be isolated in our home	Live at Home
Vital service for elderly	Live at Home
because it's the only time I get to meet other people like myself	Live at Home
This money is essential service. I would not be able to have any social life at all without it.	Live At Home
I need the Live at Home Scheme so I can mix with other people.	Live At Home
Older people need live at home schemes	Live At Home
Lah lunch clubs are important for older people	Live At Home
It is an acknowledged fact that when there are more elderly people in this country than ever before, many of whom are disabled and living on their own they rely heavily on any form of amenity in their lives such as those provided by the Mickleover Live At Home scheme.	Live At Home
the organisation below I found helpful to pensioners looking for some were to attend also looking for a meal and company once a week is really helpful to me	Live at Home
it's the only outing some people get a chance to meet other people of your age	Live At Home
gives me something to do, I would be at home alone otherwise probably sleeping in front of the TV	Live At Home
old people need live at home facilities	Live At Home
because it might affect my social life	Live At Home
older people need lah schemes	Live at Home
older people need lah schemes	Live At Home
lunch clubs are important for elder people	Live At Home
lunch clubs are important for older people	Live At Home
it's a place for people to meet who have no family also so they can have a meal and company of other people	Live At Home
funding is required to enable the lunch club to continue to give club the funds to continue the excellent service to the members	Live At Home
it gives our elderly people a purpose for life of meeting others of their own generation to make sure they have something to eat and drink and can be taken out on journeys to interesting places	Live At Home
because if you do do this we will have nowhere to go an won't be able to meet people in the same situation	Live At Home
Without the lunch club i would have to try & manage buit it would be difficult. I would miss the companionship. I need a wheelchair to get out so would be stranded without the lunch club.	Live At Home
I've been very ill & don't get out much. Coming back to the lunch club gives me soemthing to look forward to. It's a chance to meet people.	Live At Home
I would be at home but would miss the company of everyone i meet here.	Live At Home

I wouldn't be able to socialise with people. I enjoy the company & activities. The door to door transport is a good help. I would be very disappointed if there was no lunch club. I have been with the lunch club since it first started.	Live At Home
It would make a lot of difference to me if the lunch club wasn't here. I would be on my own at home & would miss the company of others.	Live At Home
I would be at home alone as i can't get out. I would miss the company	Live At Home
I would miss the company as i wouldn't do any-thing else. I can't get out without the community bus.	Live At Home
Reducing funding would stop the provision social activities for the elderly.	Live at home
Decrease in funding will have a direct effect on members ability to meet the costs included in running the services provided	Live at home
I enjoy the activity, the company and you learn things e.g. The Fire Brigade come; Falls Prevention; Benefits Agency; Mobility Agency.	Live at home
Lunch club means a lot I enjoy coming for the company and meeting people	Live at home
People like me couldn't get out without this service and would by stuck in alone.	Live at home
Nice to meet people. It gets me out.	Live at home
I enjoy coming to lunch club. Very good company and friends.	Live at home
For a hot meal & good company access to community opportunities	Live at home
I enjoy coming to lunch club. It gets me out to meet people and have a hot meal cooked.	Live at home
As i (michael) cannot cook the meals. At lunch club it's means 2 good meals a week. Also we get to meet friends there.	Live at home
Lunch club provides hot meals and above all fellowship for many elderly and lonely people who otherwise may not be able to get out.	Live at home
The voluntary sector does so much for people who can't help themselves and have no one to help them. For some of us its only the help we get we get from these organisations that keeps us from giving up.	Live at home
The cut will grossly affect the running of the Live @ home scheme, as a senior citizen I looking forward to attending on a Wednesday, where I meet with other people. This is important to me as I live on my own & need to communicate before DEMENTIA sets in	Live at home
As I live alone, the lunch club is a means of enjoying the mixed company and meal (one less to cook and wash up) plus the useful information available and talks, slide shows (varied) I would miss very much. I. Fathom	Live at home
Give me the opportunity to meet other people to enjoy a meal and a chat once a week	Live at home
It's my one opportunity to get out of the house and meet other people of my age and share interests and memories.	Live at home
I appreciate and value the facility of the Littleover Live at Home Scheme Lunch Club. I would miss it a great deal.	Live at home
A lot of older people rely on the meal and the company	Live at home
This service should not be reduced. Due to the great serice to the littleover area.	Live at home
My husband had dementia for 15 yrs without my weekly help I would not have been able to cope it is very important to keep this help going. I now attend a luncheon club where I meet a lot of friends and it is a big help to me as it was a very lovely life. Do not stop this good work.	Live at home

Much of the voluntary sectors work is vital to provide people with the support they need. Cutting the funding will leave people who use these services stranded with nowhere else to turn. And it's usually the most vulnerable who are affected.	Live at home
Enjoy coming to live at home nice day out	Live at home
Enjoy coming meeting my friends	Live at home
Like to come for company & food	Live at home
Because it is the one day of the week I get to enjoy a couple of hours with friends and enjoy a meal a cooked for me.	Live at home
I have been coming for 4 yrs and although i have just moved to belper i an still going to attend.	Live at home
This organisation gives us support in all sorts of ways.	Live at home
Live at home	Live at home
Rely on all services, as i had a stroke	Live at home
Like most old people, i rely on lunch club for a meal a entertainment	Live at home
I don't know enough about the D.C.C. finances	Live at home
Elderly people are increasingly encouraged to live at home to try to keep calls on the NHS & Social Services to a minimum. This needs help from a spouse, family, carers, friends or voluntary organisations. Unfortunately many live on their own having cost their spouse, family (if any) scattered, friends similarly ages with similar problems. This means the voluntary organisation are often the only means for keeping the single elderly reasonably healthy by arranging meals, visits & helping solve likely problems.	Live at home
The reason is because I cannot go out by myself and I have a break from my sick husband. Si I enjoy Live At Home Scheme its the only thing I enjoy doing.	Live at home
Very important for that essential break & friendships when one lives alone	Live at Home
Friends, fellowship & food	Live at Home
Live at home	Live at Home
disagree in changes	Live at Home
So many local elderly people look upon it as a vital break in the week to meet friends, and enjoy the stimulation it brings that helps with their wellbeing and health- especially those with Alzheimer's.	Live at Home
Just cutting services and at such high percentages is so upsetting - all these cuts are happening because of the economy situation at present and the organisation having their funding cut are NOT responsible for the recession so why do they have to pay by their services being cut.	Live at Home
I can't get out much on my own and the lunch club provides me with a cooked meal. Also I enjoy the company while I'm there.	Live at Home
Because you would be penalising the elderly and vulnerable	Live at Home
This facility gives someone the chance to meet up with friends & enjoying meeting with people who are lonely	Live at Home
I enjoy the company and having someone to talk to. As I live alone, I don't always feel like cooking and the lunch club provides me with a cooked meal.	Live at Home
The lunch club means a lot. Without it I wouldn't go out, I enjoy the company and at Christmas they organised a party.	Live at Home
Without the lunch club, I wouldn't be able to go out. The lunch club cook me a meal and take me on outings. It's something I look forward	Live at Home
hitting the elderly & vulnerable	Live at Home
Only chance to see and meet people.	Live at Home

For a lot of elderly people rely on these organisations for there only form of socialising. I've been coming here about 5 years now - I would be devastated if this happened I've made lots of friends, also the staff go all out to entertain us. provide us a cooked meal, organise outings.	Live at Home
I enjoy coming to the club to meet people, I don't see anyone at home.	Live at Home
This is the only chance I get to meet other people and have any chance of a social life	Live at Home
The meeting gives us a bit of social life as it is a very happy group of people.	Live at Home
without it no people to see	Live at Home
Because organisations like ours wouldn't exist	Live at Home
I wouldn't leave the house if I didn't have my lunch clubs to come to.	Live at Home
If I didn't go to my group I wouldn't be socialising its needed for me get out otherwise I wouldn't see anyone.	Live at Home
No lunch clubs would mean no social life.	Live at Home
I want to remain as independent as possible I need my lunch clubs to run. I would never go out if I didn't come to lunch club.	Live at Home
All of the service areas listed do a necessary service for the welfare & care of vulnerable members of the community	Live at Home
I enjoy it very much	Live at Home
Takes you out of the house. I really enjoy the club	Live at Home
I enjoy everything about the club. It gets me out of the house for a few hours. It's nice to have a meal cooked for you. It's nice to have someone to talk to.	Live at Home
I enjoy meeting friends and getting out the house. Living alone means I don't see anyone without going out.	Live at Home
As I live on my own I look forward to going to the group Live at Home Scheme to meet people have a chat and a cup of tea Then a lovely lunch and entertainment either our own entertainment or people coming in to using or play an instrument. Transport to and from the Centre.	Live at Home
I enjoy the company and the meals.	Live at Home
I enjoy the company and the meals.	Live at Home
I really enjoy having a meal cooked for me. I enjoy meeting the people and being able to chat. I enjoy the outings we go on too.	Live at Home
I really enjoy having a meal cooked for me. I enjoy meeting the people and being able to chat. I enjoy the outings we go on too.	Live at Home
I enjoy coming to see all the happy faces, it saves me cooking too.	Live at Home
meeting people & socialising with the others in the group	Live at Home
It gets me out & about, to see familiar faces. I suffer from anxiety & depression so it's important for me to get out.	Live at Home
I am too far from bus routes, have to take a taxi. Also pavements are quite dangerous to talk on, uneven. If I trip, nobody is around to pick me up. Ferrers Way is in a disgusting condition on pavements. Also, the cancelled door to door shopping weekly bus to Sainsbury's supermarket. Once per month would be a boon at least. Shopping by relatives or friends restricts us.	Live at Home
Due to services being dropped i.e. support with transport to Sainsbury's, support with transport to live at Home meetings... I am housebound. I am unable to access a taxi & carry any shopping to the house. If Live at home is axed How do I socialise and keep in touch with others?	Live at Home - door to door
some schemes may find it difficult to continue the good they are doing	Live at Home - east
some schemes may find it difficult to continue the good they are doing	Live at Home - east

our age group is between 80 and over 90s this is a non-profitable club which everyone looks forward too	Live at Home - east
Wednesday Lunch Club gives elderly people the opportunity to get together and enjoy the company of other elderly residents for an hour or two with a midday meal.	Live at Home - Littleover
For all my means, and company you make. The Dinners are wonderful.	Live at Home - Littleover
they are taking everything off us, if they close our clubs where else have we to go!!	Live At Home - Methodist
it is our only chance of meeting people now were living alone	Live At Home - Methodist
its a venue to meet others an make friends	Live At Home - Methodist
because if you do this we will have nowhere to go and meet other people in the same position	Live At Home - Methodist
because club will close , old people will have nowhere to go and will vegetate at home	Live At Home - Methodist
without the service I will not be able to get out and meet others at the lunch club I go twice a week and if I did not go I would not get hot meals and I'd be completely alone	Live At Home - Methodist
Old people would not get out and someone to talk to.	Live At Home - Methodist
The scheme provides a weekly Lunch Club for Littleover residents, especially those who live alone. We pay for our lunch and for transport which is provided in various ways	Live At Home - Methodist
If these cuts take place, it may mean closure? They provide this care for the sick & disabled residents who are lonely and disabled. Who would not be able to go out & about otherwise. Everyone is happy & look forward to monday.	Live At Home - Methodist
They are a valuable service to the community	Live At Home - Methodist
Cutting funding to vulnerable people is a false economy because the police force or social services will have to pick up the pieces and they are also funded by the council. It's cheaper to fund these charities & let them do all the hard work.	Live At Home - Methodist
The voluntary sector contributes significantly to the provision of care and assistance for the elderly, disabled and vulnerable in Derby. A reduction in funding will greatly impact on the supply of this care with the effect of either reducing it or even losing it. This will mean that those in need will be losing their care provision or the Council will have to generate their own service at considerably more expense than the voluntary sector. David Cameron asked for the "Big Society" to assist with care, but this will reduce or remove the much needed funding for such groups.	Live At Home - Mickleover
L.A.H. is a blessing for us. Also for the volunteer who takes us, looks forward to seeing friends to talk to instead of talking to myself at home. We all really need it, in our old age.	Live At Home - Mickleover
'Live at Home' is a very important organisation. They help elderly people all around Derby - some older people have no companionship to enjoy. Contact with volunteers is very important!	Live At Home - Mickleover
Money is being spent on new sports facilities when priorities should be older people's welfare.	Live At Home - Mickleover

For many of the users, it is the only time they get out of the house and meet people.	Live at Home - Mickleover
Voluntary Sector needs funding support to keep going.	Live at Home - Mickleover
This helps people on their own to meet other people, and also to get out for a while. Also it helps to be members of church groups.	Live at Home - Mickleover
cuts in services to elderly counterproductive we as a community need to provide outings for the elderly to fulfil their lives considering the contribution they have made to society as a whole	Live at Home - Mickleover
local voluntary sector vital to the health and well being of local residents paid employees and funded services provide essential services to elderly, disabled and vulnerable residents helping to ensure their inclusion in their local community	Live at Home - Mickleover
Little enough yet a lifetime to many whom it affects	Live at Home - Mickleover
Because I look forward to the company and the hot meal and the transport provided. Plus the helpers are extremely caring and helpful.	Live at Home - newmount Church
Because socially its very good meeting people having a lovely meal and some very good entertainment and with travel being provided it's a very good way of getting out of your house for a change.	Live at Home - newmount Church
Couldn't manage without it. Excellent service	Live at Home - newmount Church
Couldn't manage without it. Excellent service	Live at Home - newmount Church
I look forward to the hot meals. The very good company and entertainment. I've been coming for 11 yrs and would be really sorry if I couldn't come anymore.	Live at Home - newmount Church
it would make a big difference it's been a life saver and I don't know what I would do without it I've made some wonderful friends	Live at Home - Sinfin
only recently started the club but I love it it's a good laugh and gets me out the house	Live at Home - Sinfin
I would miss everyone if it shut, its abit of my time	Live at Home - Sinfin
it would make a big difference if the club shut down we would miss everybody	Live at Home - Sinfin
if it shut it would make a big difference, there's nowhere else to go	Live at Home - Sinfin
its abit of company we can sing song and meet friends	Live at Home - Sinfin
I enjoy the activities the company and you learn things. e.g. the fire brigade came, falls prevention, benefits agency and mobility agency	Live at Home - Sinfin
I would miss everything about the club if it closed	Live at Home - Sinfin
I like the social side of it, a chance to put the world to rights. when you live alone it gives you the chance to meet people	Live at Home - Sinfin
I think the club is a great idea. I live on my own people who come here have no visitors at all except for this afternoon we have a very enjoyable afternoon	Live at Home - Sinfin
I enjoy the companionship joining in rather than being on your own	Live at Home - Sinfin
gives me a break from being on my own I wouldn't see anyone if I didn't come to the club	Live at Home - Sinfin

companionship, living on my own I don't see many people	Live at Home - Sinfen
come here once a week cause you get value for money	Live At Home - South
the service is important to me	Live At Home - South
Because it could interfere with our being able to come out to our luncheon club, etc and that means we wouldn't be getting any quality of life if we couldn't get out.	Live at Home - South
because it would interfere with our being able to come out to our luncheon club etc and if we couldn't get out we wouldn't be getting any quality of life.	Live at Home - South
To give people that live on their own company and a hot meal and taken out for trips so they see more than their four walls.	Live at Home Derby South
I would rather be at lunch club than at home sorry for myself and it would be a gap in my life. Been coming since a stroke 14 years ago.	Live at Home.
I do not want you to remove any of the services because I get a lot of help and comfort from these services which help me to deal with day to day living	Making space which is now Think carer
everyone needs to work together to reduce our huge national debt and this can only be done by everyone tightening their spending if necessary be reduced by service	NHS Links
Ridiculous cut AGAIN to services/ organisations who are needed by the vulnerable. The above statement is directly contradictory to this proposal. The cuts have not been proportionate or fair.	Relate
There is not much left to support me	Relate
Having used services of Relate, I am on a low income & would not be able to afford the full amount for counselling. This has changed my life I would be divorced without their help. What would be the cost of that?	Relate
This is a disgraceful proposal and totally inequitable against other areas of cuts - done on the heels of cuts only last year. The cost of these consultations 3rd in less than 12 months probably go a long way towards how you could save money. Government say council can decide where cuts are and council say nothing to do with us it is governments fault they have cut money. Get your act together. Councillors are paid to work together and make good decisions not just point the finger and take no responsibility for proper decisions.	Relate
Why cut important services to the poorest and most disadvantaged in Derby?	Relate
Need to maintain Relates money	Relate
Grant should not be cut to Relate and service users need help	Relate
The above statement contradicts the proposed cuts - particularly in relation to Relate services.	Relate
Wrong thing to cut.	Relate
I have been a service user of Relate and I think that this will affect their funding. I don't want to lose my ability to get help for my relationship when I need it.	Relate
Poor decision making - cuts poster campaigns and new bins not the voluntary sector	Relate
Better to cut expensive other services not organisations that actually help poorest and most vulnerable in City.	Relate



Voluntary sector provides a valuable service for members of the Community, with the councils' reduction on grant funding. service will be unable to provide	Sahakra
Voluntary sector provides a valuable service for members of the Community, with the councils' reduction on grant funding. service will be unable to provide	Sahakra
Service user had difficulty in hearing question	Sight Support Derbyshire
I strongly support voluntary organisations being funded so oppose funding cuts. I have paid my taxes and paid rates. I am a resident of Derby paying council tax	Sight Support Derbyshire
Losing my sight was a shock to the system. I don't know how I'd cope without having someone to talk to who understands this	Sight Support Derbyshire
We need volunteering services - find somewhere else to cut your funding from.	Sight Support Derbyshire
Wouldn't want to be without my Befrienders helps and support	Sight Support Derbyshire
Don't cut this wonderful and professional service	Sight Support Derbyshire
The Befriending service, is important, my befriender helps me to carry out some tasks I can't manage myself	Sight Support Derbyshire
I don't know what I'd do if I hadn't got my sight support befriender. I can't go out and I don't speak to people very often so my befriender helps stop my boredom - it gives me something to think about and experiences to share	Sight Support Derbyshire
As I have multiple disabilities, sight loss, hearing and mobility problems the service I receive from Sight Support is my life line. I am very grateful for the service they provide and have a good friendship with my Befriender	Sight Support Derbyshire
This will mean a cut in services, a cut in support to vulnerable/ VI people, who rely heavily on these services.	Sight Support Derbyshire
Short sighted to reduce funding - could lead to more people going into residential care.	Sight Support Derbyshire
Sight Support provides me with a Befriender and this person is my life line, she has been visiting me for about 12 years. She is always there for me and is my support, she is my anchor.	Sight Support Derbyshire
Cut back will be terrible for the most vulnerable in our society	Sight Support Derbyshire
Too many reductions now - don't want to see reduction for people with sight loss.	Sight Support Derbyshire
The service is run for everyone's benefit and lots of people are in a real bad way with their sight loss and live on their own.	Sight Support Derbyshire
This would affect a lot of people with sight loss.	Sight Support Derbyshire
I would be horrified if I didn't have my volunteer phoning. Who would help me with my day to day problems?	Sight Support Derbyshire
The services help not only me but having a Befriender allows my son, who is my main carer to have some respite - this helps to keep him healthy and able to care for me.	Sight Support Derbyshire
Sight Support Derbyshire helps me to keep going, I don't know what I would do without their help. I am visually impaired and need help and advice from people who understand my needs. They help me in practical ways but also help me to meet friends.	Sight Support Derbyshire

Visually Impaired people in Derby City deserve to get a good service to help them with equipment and advice. Sight Support Derbyshire always tries to help me with what I need to do.	Sight Support Derbyshire
Befriending is an essential part of the services provided to visually impaired people. Often it is the only contact that the person has with the outside world. Carers just don't have the time to chat or get to know a person very well. If befriending was stopped or reduce visually impaired people would become more isolated. The Resource Centre is invaluable to me because I can't see and need to be able to come and talk to an expert and touch equipment to understand if it would be of any use to me. Cutting this service is cutting services from some of the most vulnerable people in the City	Sight Support Derbyshire
The services for visually impaired people in Derby are already much less than the services for people in Derbyshire County Council area. Any cut will make this gap worse and risks bringing the level of service provision in the City below a level of economic effectiveness. Any cut will be detrimental to visually impaired people in the City. There is already insufficient service on the ground to tackle health and safety for disabled people, this cut is an attack on the most vulnerable people in the community	Sight Support Derbyshire
Visually impaired people need to be able to talk to someone locally about support they need. I have had very good support about problems I have had with different pieces of equipment e.g. my radio. I would miss this. Befriending is a lifeline to visually impaired people who are elderly and can't go out. They rely on this contact to keep their spirits up. This service should be expanded not reduced.	Sight Support Derbyshire
Our population is ageing. We are, at present, seeing a record number of macula eye problems being treated and this can only get worse. There is no 'cure' for a macula problem, only a 'holding' system. To allow people with this problem to survive in the comfort of their own homes and environments, they need specialist support, help and care.	Sight Support Derbyshire
The City needs services for Blind and Partially Sighted people. These are only really available through Sight Support Derbyshire.	Sight Support Derbyshire
Sight Support Derbyshire depends on public funding to provide services. I note from the comment above that the council will prioritise funding on services that prevent deterioration and help people to remain independent. Sight Support Derbyshire Services do help people to be independent, without their services there would be a greater demand on social services and the NHS. From past experience I know that it is essential to have someone to talk to face to face to understand what help is available and to help to get this help. This also applies to Carers who need to know what assistance is available.	Sight Support Derbyshire
They provide a very useful local service. I just ring when I need some information and help and they talk to me and help me. I would not know where to go for help to keep me going if Sight Support Derbyshire did not exist.	Sight Support Derbyshire
There are many people in Derby who can't see very well. Where would they go for help if these organisations were reduced or closed? People need to be able to contact organisations that have experience in the disability they have so they can get quick and appropriate help.	Sight Support Derbyshire
I think proposed plans to cut services to people would have a detrimental effect on their life's, they feels safe & secure living in their own homes, surrounded by their own familiar surroundings family, friends etc.	Social Services
I am almost blind and very frail & never been offered any help	Social Services

It is wrong because I depend on the Hadhari. getting out the house is very important for me; staying in the house will reduce my quality of life considerably	Hadhari – Lunch Club
my only place of independent and mixing there is nowhere else - and for food that I can't cook at home	Hadhari – Lunch Club
Most of the service that I use are the one's which are going to be mostly reduced. This would affect how I live independently or socialize.	Hadhari – Lunch Club
as an older person we need somewhere to go and at the moment Hadhari is the best place - we need to have somewhere we can meet 0 socially spiritually.	Hadhari – Lunch Club
I am allowed to be more independent. Hadhari gives me support that I cannot get from anywhere.	Hadhari – Lunch Club
We have already paid taxes and insurance all our life: this is the only thing we have left	Hadhari – Lunch Club
Ukrainian people. impact of the service reduction - would mean, language barriers would be greater, health & well-being would deteriorate, would be socially isolated & would not be able to meet up with their own people. Like to be included in benefit changes & updates of health issues, keep up with conversation with their own people with their opinions and views and any queries that are sensitive issues.	Ukrainian Elderly Day Centre
if funding is withdrawn service users will become more independent on health and social services care . there will be reduced availability of information and support services e.g. befriends, resources	Unspecified
after working in the voluntary section for few years I am now myself severely disabled. therefore I fully understand the needs for these organisations if the council must make cuts then they should look at all other silly things they waste our money on	Unspecified
Council should consider other areas of wastage first	Unspecified
Voluntary sector is doing wonderful service in areas which are not well served by the council. This is a great service to the community which needs to be strengthened rather than curtailed. Unspecified	Unspecified
The only helpline with trained mental health workers. Samaritans are not trained in mental health and don't seem to understand.	Unspecified
I believe if the derby City Council reduce our support service the impact on us would be severe meaning for example we would not be able to access activities that makes us independent this is really important as this makes us more of the community.	Unspecified
This service is needed by many people without it I for one could not live alone, I'm not the only person	Unspecified
you are taking services away from the most vulnerable	Unspecified
because it is very beneficial for the communities such as by funding, we/you can help disable peoples financially and they will not be burden on any one.	unspecified

**Service user's comments on the potential impact of a possible reduction or an end to their service.**

<b>Comments</b>	<b>Organisation</b>
I work for a voluntary organisation that works in partnership with all of the above. We all depend on the creativity and good will of each other and not having them around to share good practice, skills and resources will have a detrimental impact on many	Derbyshire Voice Age UK Disability Direct First Contact Hadhari Centre Padley Centre - to name a few
no help when required	All of them
We would have to use a commercial service for pay roll and accountancy which would cost us money that we simply won't have. This may force us either to become less professional or to reduce costs that would then impact on our service users.	Alternatives Activity Centre
They can't stop games now. It will affect me. I love coming to Alternatives, this is not going to close.	Alternatives
I would feel upset, I wouldn't see my friends or staff. We like it here, I like the activities. They teach us things.	Alternatives
Very bad, as my husband has got severe mental health problems and so have So, so we get respite while I'm here. All of my friends are here and it is important I have a social life and learn things with friends and staff here.	Alternatives
I would feel upset. Upset that I would not see my friends or the staff. See over my friend. Very good.	Alternatives
It would affect my wife, who has personal budget, because she would miss her friends, who are being discriminated against for their budgets. I have severe mental & physical problems and my wife has learning/mental/physical problems, so a cut or an end would have massive effects on us and many more. It looks after people with learning problems and teaches them skills and keeps them safe. If Alternatives was cut or ended this would affect lots and the Council have not got anything in place for these people because it costs Council lots more money.	Alternatives
I would get bored. I would be sad. I like coming here, we do different things.	Alternatives
I would feel sad.	Alternatives
Cross and angry, I would miss all of the staff and I would not have any support. Very important, I would have nowhere else to go.	Alternatives
Cross, angry, worried. Wouldn't have anywhere else to go, and would miss arts and crafts. See my friends and staff. I would miss coming to Alternatives.	Alternatives
Stressed out, paranoid, fed up, angry, unhappy, depressed and definitely not a happy bunny. Because I love the staff, Belinda is a real cool chick, Maureen is a fantastic lady, Richard is funny and makes you laugh a lot, and I've got all of my friends and I don't want to lose them.	Alternatives
Unhappy, bored. I like coming here. I like cooking, I like doing crafts. I like the staff	Alternatives
I would be bored. I would not see Barbara. Support from the staff.	Alternatives
I would feel sad. I wouldn't have anywhere to go. I love it here, I like to see friends.	Alternatives
I would have to go to the pub with my Dad. Dad doesn't drive and I can't go out on my own. I would be stuck at home or at the pub. I like learning to cook. I like to see friends, they are very important to me. I like doing keep fit.	Alternatives

I would be at home, Mum would struggle. Wouldn't see friends or play games. This is perfect. I like using the computer, I need help to do this.	Alternatives
I like to see my friends and play games. I would not get to see my boyfriend. I am working in the coffee bar, learning new skills that I can use at home.	Alternatives
I would feel sad, bored and wouldn't see my friends. See my friends, I do knitting and Alternatives supply my wool and needles, which I really enjoy.	Alternatives
Would not be able to attend, see my friends or do my drawings. I like to see friends, it gets lonely at home.	Alternatives
I would be cooped up in the house with Phillip all day, I need to get out of the house. If alternatives shuts down there will be nowhere for me to go and I would be lost.	Alternatives
I would be sad and miss my friends. I make new friends, I would be bored at home.	Alternatives
I would not be seeing Mandy or anybody else. I would have to stay at home. I would have to stay at home if I didn't come here.	Alternatives
I won't be able to come to Alternatives, I have been coming 3 days a week for 20 years, I'm not getting a personal budget.	Alternatives
I would not see my friends, wouldn't do colouring, would have to stay in my room in Derby. I like to see friends and use the computer.	Alternatives
Sad, miss my friends and the support. I would feel angry and upset that I would not be able to come.	Alternatives
I'd be really angry if that happened. I'd be stuck at home, I'd be really bored and fed up. I like to come here because I see my friends and all of the staff. It's brilliant here because I do cooking, computers, exercising and get to talk to my friends. I love it here and I really don't want it to close.	Alternatives
I'd have to stay at home, I'd be anxious. I would fall out with the housemate that I don't get on with. Potential to make things very difficult for myself. I have been coming for 20+ years. It is part of my routine, which is very important to my well-being. I like puzzles/dominoes.	Alternatives
I'm not sure, I'd be sad. Sometimes I fall out with people at home. Alternatives helps with this. I like the staff and my friends. Alternatives has helped me lose weight. I like craft activities - it stops me being bored and makes me relax. I like exercise groups. I like learning and chilling out talking with others and learning computers. Chair exercises that help with my back.	Alternatives
I would stay at home and be bored. I'd walk around and go to the shops. I would be sad as I wouldn't see my friends. I learn things and have fun and exercise. I like the Christmas party, I get the chance to talk to people and don't get lonely like I do at home on my own. The staff help me with problems and I have fun and learn to cook. I do craft activities, which make me happy.	Alternatives
It will make you feel sad and upset. Miss all of your friends here. You would have nowhere to go.	alternatives
I'd be sad, I don't want it close. I only see my friends here. I only see Andrew, my best friend, here. I like it here - make pictures, play pool, cooking, computer, exercising and I really enjoy it.	Alternatives
Sad. Miss my friends and miss support from staff. I would feel angry and upset that I would not be able to come.	Alternatives
The provided service would be a great, important asset for people who don't have regular access to other facilities. Yes because sometimes I run out of food and provided I've been sent here the Padley can provide much help for people who live on less than the bread-line.	Alternatives

It will upset the users of the day service, as many have been attending for a long time, they will lose contact with the friends they have made. They will have less opportunities to develop their skills and personal relationships. They will lose some of their independence, leading to loss of self-esteem and motivation.	Alternatives Day Centre
To help us with our hearing aids, to keep them working correctly, so we can be in a hearing world. Also to meet with others and be able to socialise with each other.	CamTAD
To help us with our hearing aids, to keep them working correctly, so we can be in a hearing world. Also to meet with others and be able to socialise with each other.	CamTAD
It would have a big impact on me if you cut funding/ended this service, as it would mean further to travel, (instead of outreach clinics - there are in most communities) and also a very long wait to be seen in Audiology at both hospitals, because without clinics everyone would have to have an appointment thus this would take months. I would feel very isolated without my aids. I would find communication really difficult.	CamTAD
A reduction of this service will affect the ability to have hearing problems, such as cleaning and retubing hearing aids, dealt with locally and would therefore mean attending a clinic in the hospitals where they are overcrowded already thereby defeating the object of local service. Hearing is a disability!	CamTAD
The three month services of hearing aids is a necessity and if it is removed locally I will have to travel to a further location more concessionary travel CAMTAD also provide help and advice on choosing equipment to assist hearing impaired people and this is invaluable as much is available. Equipment can be tried out in their office	CamTAD
Difficult to access help with renewal of hearing aid tubing. The support group is a good place to find friends in a service situation. CAMTAD resources i.e. aids to hearing TV etc very valuable.	CamTAD
The N.H.S. Audiology Dept. is lacking in its information and advice it gives to the hard of hearing CAMTAD provides Vital Information and the opportunity for sufferers to see & try equipment that they would otherwise not know existed	CamTAD
Not independent and need this locality service	CamTAD
Potential isolation and long waits for service	CamTAD
I didn't know about CATAD but was approached by a member while getting hearing aid battery. I have never thought that my deafness was a disability. I have since been shown benefits and also been in contact with other hearing impaired people	CamTAD
The expertise within CamTAD is very helpful and they don't try and sell you things unlike the new system i.e. Specsavers	CamTAD
To get hearing aid batteries and our hearing aids re-tubed we would have to make an appointment at ear nose & throat, i would have to catch two buses	CamTAD
If CAMTAD did not exist it would have to have minor servicing to my hearing aids alone at audiology at London road or the Royal Hospital both difficult to get to, not on the doorstep like CAMTAD. The NHS would grind to a halt in Audiology attending to minor hearing aid servicing	CamTAD

Hearing loss is not a very viable disability but it says confidence & is very isolating. I rely on my hearing aids to keep me in touch with family & friends & to lead a normal life without being too much of a nuisance to people I meet. The CamTAD outreach clinics not only enable me to get my aids repaired quickly but also provide helpful advice & encouragement.	CamTAD
Hearing problems would increase	CamTAD
Will not have access to the support camtad provides. Will not have a walk in service will have to suffer prolonged delays in getting appointments in the hospital.	CamTAD
CAMTAD's voluntary work helps deaf people in many areas. Providing essential services needed to lead as near as possible normal life. It helps very much in communication support.	CamTAD
Increased difficulty in arranging maintenance of my aids and supplies of luterling and batteries	CamTAD
I believe that it would have a great impact, especially if the service ended. I am certain that I will need to access the service much more in the future.	CamTAD
Where would me hearing aids be serviced. Presently attended to by CamTAD at my local doctors surgery 5 minutes drive away. At 78 yrs of age I do not want to travel any further.	CamTAD
I need their support constantly to help me cope with personal disabilities & to help others in my work.	Carers Disability Direct
I am disabled, elderly and severe hearing loss. Though I have to see hospital specialists the extra service I get from CamTAD is invaluable.	Carers Disability Direct
If services were reduced I would become more strained/tired/stressed out with my current role as carer to my 83 year old mother. I would feel socially isolated and my wellbeing would be impacted.	Carers Disability Direct
no one to turn too in time of crisis	Carers Disability Direct
I should be housebound if these services ended. The loss of the community bus service was keenly felt for we unable to go shopping.	Choices 4 You
My teenage son has needed this service to help with and deal with severe depression. There has been no other service available to him or us therefore would end up on permanent medication.	Counselling for young people
My husband used to have crossroad once a week for 2 hours just to help me get out and do my jobs that I can't do now as all the cuts backs as I am a carer 24,7	Crossroads
As i am no longer a full time carer, the cuts will have no impact on me, personally	Crossroads
Carers quality of life will deteriorate. Carers will become more isolated as opportunity to positively integrate will be reduced. Carers will experience increased stress levels Carers will have less/reduced opportunity to make a positive contribution to their service.	Crossroads
Silly question really:- care until you drop, no respite at all.	Crossroads
As an informal carer I for 2 people with server and enduring mental health problems the services are a lifeline, to share your burdens with people who understand and listen and to feel valued, and supported as a carer I have health problems myself so the money I receive for respite is invaluable to me, I would not of been able to continue to care due to illness if I did not have the support and camaraderie and community spirit offered to me by these services.	Derby Carers Association, South Derbyshire and Derby city mental health forum

If the accountancy service is reduced it will put pressure on small organisations like ours, not only financial but in terms of time/capacity and skills. Having a community pay roll support is crucial to our function.	Derby Community Accountancy Service.
Without the services of the DCAS we won't be able to afford paying for such useful services. The support and advice and help we receive from the DCAS are all so crucial to us and we and our service users benefit from their services.	Derby Community Accountancy Service.
We will either have to pay more for the same service or source and pay more for an alternative service. Either way this will leave us with less money to spend on providing services to our member organisations.	Derby Community Accountancy Service.
We will cost local independent examiner and using another one from outside this local authority will significantly increase our cost every year, to get examined financial report.	Derby Community Accountancy Service.
It would be necessary to use alternative accountancy services which would be more costly, less interested in the smaller amounts of work we need, and less responsive - this service is high quality / professional and does not let service users down.	Derby Community Accountancy Service.
We would need to find another provider of the services DCAS provides. We may not be able to afford commercial rates as our funding is tight already. The new real-time HMRC requirements are also causing us more work for which we need expert advice and assistance. DCAS provide this at a price we can afford.	Derby Community Accountancy Service.
if DCAS were to have their funding cut or even reduced it would impact on our charity as we could not of had to use the services if a non-charitable accountant. the service has proved invaluable to all project	Derby Community Accountancy Service.
support/infrastructure services such as accountancy services being withdrawn could result in poor financial planning and head to the charity putting its financial future at risk	Derby Community Accountancy Service.
we would be left without any accountancy advice the small questions I would have to ask them, and the answers we get are an invaluable service to us	Derby Community Accountancy Service.
If funding is cut this will have the effect of pushing up our accountancy charges, reduce the amount of support we currently have. With the introduction of the PAYE real time payment scheme many charities will need to review and monitor closely their Inland revenue payments. Derby Community Accountancy Service will support groups through this process. In the case of community action many group turn to them for the first point of contact regarding funding, advice and support, pull the funding from this and groups will have nowhere to turn. Voluntary and community support groups have developed after a need for their service. Support groups run on small budgets and on volunteers to deliver and support other volunteers. These group support the community most at need and a cut in these vital grants and funding will see these groups service user with nowhere to turn and isolated from the outside world.	Derby Community Accountancy Service.
The Community Accountancy Service run by Mark Newey and his team has proved invaluable to the smooth running of CamTAD. They have helped with queries about our accounts, liaised with our Executive Committee and offered training to up-skill our Executive Committee and staff team. They are also always available if we need any advice.	Derby Community Accountancy Service.



I can't imagine Derby without a CVS! They support 100's of small charities and community groups. Their volunteer centre runs training and support for voluntary groups and an information service and training for the city's volunteers. A reduction in their funding will, I'm sure, see the centre either reduce their hours or close. This is at a time when we're told how important it is to help more people into volunteering.	Derby Community Action
I wouldn't be able to discuss our volunteering programme with any local experts if the service was ended. This is a huge concern, not only to me/my organisation, but to the city	Derby Community Action
I would be unable to shop independently, go to the Building Society and my Bank, meet friends and visit cafes etc.in Derby City Centre. I would have to rely on my husband to push me around in my wheelchair, which would mean that I would rarely be able to shop in Derby and therefore would spend far less in the city centre. It would take away my freedom to choose where I go and what I do and when I do things. I would lose control of my choices about how I live my life and be much less able to access the community. I would also be unable to go to Age UK's exercise sessions at the 50+ centre which would adversely affect my physical and mental health. LOSING DERBY SHOPMOBILITY WOULD TAKE AWAY MY FREEDOM.	Derby Shopmobility
impact on quality of life for elderly disabled person. limited opportunities for getting out and mixing with other people	Derby Stroke Club
My husband suffered a stroke twelve years ago. His mobility and speech were affected and remain so. The Stroke Club gives him the opportunity to meet others with similar experiences. He has made many new friends and helped others to understand what has happened to them. The club provides stimulation, advice, information and friendship.	Derby Stroke Club
If the stroke club was to close, the result would be disastrous for stroke victims. The club meets once a fortnight, the is the only time many people get out and meet other stroke victims and the volunteers that run it. Their progress is improved and we have seen wonderful changes in them.	Derby Stroke Club
It would mean I would have much less inclusion which would lead to feeling "isolation" for me.	Derby Stroke Club
I believe to lose part of the grant would make it difficult not to increase the fees paid by members and this in turn would reduce membership and perhaps prevent vital people taking advantage of this worthwhile opportunity towards independence and social contact.	Derby Stroke Club
Less members will be attended in the centre Increase their mental health problems Increase their isolation problems Less communication with friends	Derbyshire Chinese Welfare Association
Less members will be attended in the centre Increase their mental health problems Increase their isolation problems Less communication with friends	Derbyshire Chinese Welfare Association
As my family are dependent on the Derbyshire Chinese Welfare Assoc it will have a terrible effect on my families health & wellbeing. I rely on this centre entirely on their services. especially translation.	Derbyshire Chinese Welfare Association
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I would have to contact services through interpreter as my knowledge of English is very limited. Instead of just contacting Derbyshire ~Chinese Welfare Assoc. where they can deal with my issues under one roof. I would have to go through numerous stages.	Derbyshire Chinese Welfare Association

I come to this organisation as it is the only one I can communicate with others because of the language barrier. The impact would be quite serious if there is a reduction in services as I rely 100% on the services of the organisation I would suffer social isolation and mental illness	Derbyshire Chinese Welfare Association
It's been the best thing that's ever happened to me, I've been suicidal and alone for a long time, this has improved my standard of living many times over. I'm still struggling and having what few courses there are available taken away would mean the difference between life and death for a lot of people.	Derbyshire Mental Health team, 63 Duffield Road.
If I wasn't involved any more I would have no purpose in my life - working for them is empowering builds my confidence and makes me able to contribute. The services of mental health in Derby are not caring and safe like Derbyshire Voice and they work really hard to try to make things better but the fact they support people with mental health issues to do it for themselves is so important. Since I started this work with Derbyshire Voice I have become much more well and stopped going to the day service or A&E for self harming - I am really scared that would end up in a psychiatric crisis without my contact and involvement with them	Derbyshire Voice
There has already been a petition about Derbyshire Voice which raised over 4000 signatures- that is an extraordinary mandate and response to the proposed cuts. It is Mental health service users voting with their feet - gives DV a democratic mandate. DV, represent MH patients express their views on services that affect them - it is patient led and represents a significant conduit for judging the care provided within services in line the Francis Inquiry	Derbyshire Voice
I need to stop with them for my mental health and you only pay them so very little that I think you should carry on with it as it makes so much difference	Derbyshire Voice
I need to stop with them for my mental health and you only pay them so very little that I think you should carry on with it as it makes so much difference	Derbyshire Voice
I could end up being sectioned possibly suicidal.	Derbyshire Voice
If you remove funding from Derbyshire Voice, there is the very real possibility that they will have to cut back on the work it does. I'm involved as paid volunteer which has helped to give me back my sense of dignity, sense of independence an general sense of self-worth. If Derbyshire Voice are forced to cut it's volunteer opportunities because of Derby City Council cuts, I may find myself with little or even no more involvement opportunities, which will likely mean my mental health may deteriorate. I need to be doing this, please don't take it away from me or like-minded service receivers!	Derbyshire Voice
I use the information they publish to inform my practice as an Art therapy trainee in a secure mental health hospital	Derbyshire voice
I would not leave the house as they are the only people I trust. I think it's important mental health service users are supported to speak up about the services you provide. Your people take away our liberty and put us on a section and we need Derbyshire voice to make your social workers better and the NHs better	Derbyshire Voice
The loss of funding for Derbyshire Voice will mean that mental health service receivers will lose vital contact with statutory bodies and be unable to comment upon, influence or engage with policy and decision makers. This flies in the face of the Government's health reforms around public involvement in the NHS.	Derbyshire Voice
other people who have mental health issues, may be left feeling bad about themselves and may have to accept second rate treatment from professionals because they are afraid to speak out	Derbyshire Voice

The impact would be on service users who would have a very limited range of services to access should Derbyshire Voice be taken out of the equation. The impact on our organisation would be fewer services to signpost potential clients to.	Derbyshire Voice
Disaster	Derbyshire Voice
NO service user input into commissioning and trust services by mental health service users. See Francis for what can go wrong without	Derbyshire Voice
I would give up fighting if I lost the opportunity to be involved and know that they do a lot with what you do give them. They have this week had to lose a member of staff and only have 3 staff left.	Derbyshire Voice
I would lose something to live for	Derbyshire Voice
I link with them on Facebook every day and their magazine is a life line. I live in Shelton Lock but do not leave the house and knowing there are other people fighting to improve services gives me hope.	Derbyshire Voice
The impact on me has already begun. I was a ward visitor, and due to the cuts, the service is suspended. I used to do this once a month, and of late, once every two months. It was a way of meeting people, in a safe environment, and of feeling less isolated.	Derbyshire Voice
I do not use this service but work with people who do and have seen the impact Derbyshire Voice can have on their behalf.	Derbyshire Voice
as a health care professional a lot of my service receivers benefit from this organisation and to lose it or some of it would have a major impact on their care	Derbyshire Voice
Derbyshire Voice is unique in the way it aids recovery from and maintenance of mental health because it is led and operated by mental health service receivers who have 'lived experience' of mental ill health and who are trained specifically to listen to and speak for those who are not in a good position to speak to the people responsible for their care with confidence and authority. It assists my recovery and maintenance in ways that no other organisation or treatment [NHS or voluntary] have done. To diminish or destroy the immense amount of experience made available through Derbyshire Voice by reducing or ending the infrastructure that the organisation needs in order to function would be a disastrous decision for me personally and the people of Derby.	Derbyshire Voice
I could end up seriously ill, and perhaps in hospital without the support I receive.	Derbyshire Voice; Disability Direct Safe & Well Project
I would be in a bad mood. I collect things and my collection would get out of hand meet friends like carry, meting people I learn new thing every week	developing padley centre
As a carer for my daughter as well as now, being a carer for my ageing parents has put a lot of strain on me. The possible reduction in this would have a detrimental impact on my daughter, my son and myself both financially and in our mental wellbeing.	Disability Direct, Crossroads and Derbyshire Carers Association
I can't even think what I will do without this helpline. I started using the Helpline which I didn't know until after my divorce. Am 55 years old. Suffering from trauma, The impact it will have on me is not imaginable. This is my only hope in Mental Health Serv.	Focus Line
I would have to depend on myself. At times, I cant. It's a big loss to know that I've no one to distract me from self, harming	Focus Line

It's unbelievable that during such times when some of us are paying bedroom tax, council tax and reduction of our DLA, there's nowhere to call This is cruel to even suggest.	Focus line
It would lead to social isolation and some problems that can be looked before they escalate.	Focus line
I need a human contact. There's no one out to talk to. I don't want to be judged by people who don't know me. Is way of coping to me and a sustainment way	Focus line
the service is very important to me I would be very upset and not cope so well	Focus line
Without the helpline, can I please be allowed to use crisis team every day? when most of the times I want to cut or take overdose am aware that I have support from focus line & it will be risky for many. To me, it's one of my major tool in recovery aid and sustainment.	Focus line
during episode it would be very negative in not being able to speak with people	Focus line
'If focusline wasn't here there would be no hope for me, and I might do myself in' It would be very upsetting because I've got mental (ill) health & got no-one to talk to except focusline.	Focus line
Devastating. I would mean that I was alone & there wasn't anyone qualified to assist me. Samaritans are not qualified, focusline are qualified.	Focus line
It would mean an hopeless. In my thinking I always know with my life style I need to be reassured most of the time. when I wake up with nightmares I always know am a phone away from Focusline. This will mean I will be taking overdose.	Focus line
I'll have nervous breakdown	Focus line
I need someone to talk to - not my friends or family - someone impartial who doesn't know me personally. If Focusline wasn't available I don't know who I would turn to	Focusline
Stuck at weekend without support - which may cause me to come to some harm.	Focusline
I'm in no good place without this helpline. no family, no friends - isolated due to my state - mental health - it's not easy to have crisis team. Weekends nights and evenings no service - will die early.	Focusline
"would affect me greatly" If I didn't have that person at the end of the phone when I feel hopeless, it would be terrible. I don't know what I might do, I have self harmed before, hate to think of what I might do if Focusline weren't there	Focusline
potential severe impact on my mental health stability particularly early in the morning or late at night,	Focusline
I would be even more isolated I might get very unwell	Focusline
Nothing to do, be indoors all the time. Affect social life and forming friendships. Worried and depressed. Socially isolated. Lose ability to communicate - impair speech progress. Affect overall wellbeing - physically and mentally. No support for second opinion around letters, etc. Feel vulnerable or at risk. Social aspect. Re-education. Builds confidence. Trips to broaden mind - also projects and the allotment. Receive advice and guidance, also around finances.	Headway Derby

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We would miss the fun and activities and the association with other people with head injuries and strokes. Coming to Headway gives us an incentive to get up and out, if we weren't able to do this we would become isolate and depressed. Without Headway we would have a break in routine. Important things are having something to look forward to, fun and activities, plus trips out and most importantly, meeting with friends who understand us.	Headway Derby

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Not be able to share thoughts, socially isolated. Broken relationships with friends that have been made. Affect communication. Nobody to tell how I feel. Affect mental and physical health. Depression. Frustrated - share feelings. Nothing to look forward to for day. Affect independence. Look forward to going to the allotment, somewhere to go. Somewhere to be independent. Safety - social aspects. Guidance & advice - support with communication, letters, opportunities to try new things. Routine and support.	Headway Derby
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IDCSS means sounds like a good to idea help people get out of house	Indian Day Care Support Service
To reduce the services our old people will miss out and be left out because they don't speak English and not aware what's going on.	Indian Day Care Support Service
important to have IDCSS. Mother lives alone needs go somewhere to go out, social, isolation get help & speak to someone. Families can't do it all, families sometimes not best, day care important	Indian Day Care Support Service
Our people need support in their language need to express themselves when feeling down, about problems - or government have to spend more later on hospitals when people get ill. Can't get info about services - can't read need special support with chair or to get services.	Indian Day Care Support Service
IDCSS good project to support older people in their language	Indian Day Care Support Service
good thing for older people, especially if they have lost their partner.	Indian Day Care Support Service
Like iDCSS to keep going valuable to community, started ladies group here lots more projects we'd like to start, IDCSS could help	Indian Day Care Support Service
ICDS aims to help improve the health (both mental & physical) of Indian elderly people. It is well known that the south Asian community is at higher risk of chronic illness such Diabetes & Cardiovascular disease. This service should be given the opportunity to help reduce these risks by promoting its service	Indian Day Care Support Service
we will lose our independence and a service we are enjoying in own language.	Indian Day Care Support Service
I would miss the company and be isolated and alone at home.	Live at Home
increasing loneliness and isolation risk of depression	Live at Home
I would miss the fellowship as everyone's friendly	Live at Home
As I live alone without the club I would be really lonely with nothing to look forward	Live at Home
As I live on my own I would be isolated without the club and have nothing to look forward to.	Live at Home
without the club people would be house bound	Live at Home
I would miss meeting up with my friends	Live at Home
without the club I would be house bound	Live at Home
I would miss the friends I made there as I would be unable to meet up with them.	Live at Home
I would really miss the club if is closed. Living alone you need the company that the club provides	Live at Home
I would really miss the club if it had to close. I would miss the friends I have made and wouldn't know where to find out the information they give me.	Live at Home
I would really miss the company and the friends I've made there. I would have nothing to look forward to it would be lonely at home alone.	Live at Home

Without the live at home, I would be stuck in the house. It's difficult to negotiate the drive in my wheelchair, so taxi drivers won't take me now. However the live at home drivers will still call and pick me up.	Live at Home
I wouldn't be able to get out as I have a disabled husband to consider - we would both be isolated at home.	Live at Home
I would miss the friendliness and care	Live at Home
I am not a carer myself but feel they do an absolutely wonderful job and need all the help they can get. Especially crossroads care respite support as their caring is day after day and they deserve a break.	Live at Home
very solitary life without anything to look forward to	Live at Home
Would not be able to socialise with old friends and be socially isolated.	Live at Home
It means I would go out of the bungalow to meet friends	Live at Home
Impact on me personally will not be great but will be much more for many others who would be housebound without the live at home scheme	Live at Home
No opportunity to go out from the home it allows social interaction with others in similar position who have lost loved one's or are forced to live alone. This is essential mental health and wellbeing when otherwise you would have little opportunity for this	Live at Home
I would be lonely and miss the fun we have at the club.	Live at Home
I would be home alone without the club.	Live At Home
I find it difficult to get out, so without the club I would be isolated.	Live At Home
it would reduce my small social life even further	Live at Home
without the living at home schemes I and many others would be house bound	Live at Home
I enjoy the club greatly and would be lonely without it.	Live At Home
I would be lonely and miss the company and fun we have.	Live At Home
I would be at home, alone, with just the TV for company.	Live At Home
I would miss the friendship and fun, also the information that the club tells me about.	Live At Home
I would miss it greatly as I've been going for such a long time. I have made lots of friends who I wouldn't see if it closed.	Live At Home
I would be lonely at home on my own and would greatly miss my friends.	Live At Home
I have made a few friends at Lunch Club and would miss the fun we have at the club. I don't have many visitors, so would be lonely alone.	Live At Home
It gets me out of the house to meet people, I would be home alone otherwise.	Live At Home
I would lose my 'life-line', I would be lonely and miss the company.	Live At Home
I would be left at home alone. As I've been going to the club for years, I would miss all the friends I've made there.	Live At Home
I would not be able to leave my own home without the services provided by the Mackworth Live At Home Scheme. They provide transport to take me to the lunch clubs (they now provide two lunch clubs per week) where I can meet with my friends. The activities are excellent and all members are encouraged to join in. Without this service I would be isolated.	Live at Home
I wouldn't get out and get a hot meal at least once a week it also gives me a reason to take pride in my appearance which is important as this is the only day out for me as I find it hard to mix with others	Live at Home
More lonely and isolated.	Live at Home
As stated in previous page. It really is essential.	Live At Home
I would miss going out & meeting people & friends. I would feel isolated.	Live At Home



Isolation from the community	Live At Home
Fewer lunch clubs, activities, holidays	Live At Home
Weekly shopping wouldn't get done lunch club may have to close down or put up their prices. Lack of transport to hospital/doctors appointments lack of weekly visit from befriender	Live At Home
it would mean a great deal to me, at 90 you are limited where you can go, it's an easy way to get there door to door. what else are you going to take off us. you took the door to door bus off us for shopping. A taxi is not the answer	Live At Home
I would be lonely without it and at home watching TV	Live At Home
fewer LAH lunch clubs, outings, holidays etc	Live At Home
fewer LAH outings etc	Live At Home
fewer lunch clubs outings an holidays	Live At Home
it will mean I will not be mixing with other people and will become a prisoner in my own home	Live At Home
fewer lunch clubs outings and holidays	Live at Home
fewer lunch clubs outing an holidays	Live At Home
this is the only social event I attend in a week without this club and the transport provided I would be unable to get out	Live At Home
fewer lunch clubs activates holidays etc	Live At Home
fewer lunch clubs activates holidays etc	Live At Home
I would miss these people because some have become good friends. I entertain these lovely people periodically	Live At Home
it would affect my social life as I would have nowhere to go	Live At Home
I would be house-bound without the lunch club as I need a wheelchair to get out.	Live At Home
I would be left at home lonely and feeling sorry for myself with nothing to look forward to.	Live At Home
Lonely, miserable & isolated at home.	Live At Home
I would be very disappointed if it closed. I would be left at home and miss the club greatly as I have be going since it first started	Live At Home
Isolated and alone at home.	Live At Home
I would be at home and very lonely.	Live At Home
I WOULD BE HOUSE-BOUND AND ISOLATED AT HOME, ALONE	Live At Home
Lack of interaction with other people and social activities.	Live at home
As a volunteer, my ability to provide transport & companionship to members who would otherwise be housebound would be curtailed	Live at Home
I would miss the fun and friendship. Also I wouldn't know where to find the information that I find out at lunch club.	Live at Home
I would be left at home alone as I need to help to get out I would miss my friends at lunch club	Live at Home
I would miss the fellowship.	Live at Home
As an old person living alone the meal I partake of is the only meal I do not have on my own.	Live at Home
The effect would be that I would have nowhere else to go. The walls would be "calling in on me" in my home. Before long I would no doubt be talking to myself. I also depend on the scheme for my meal at least once a week.	Live at Home

The reduction of this service would mean i wouldn't go out twice a week to meet the friends I have made, due to this service, and also the great meals they provide.	Live at Home
It will leave people without the friendship & good hot meal that they currently get here. More people will be isolated & become depressed	Live at Home
Social isolation, (gets us out of our homes and support if lost)	Live at Home
None - IF the Live at Home Scheme continues	Live at Home
it will confine me to my home	Live at Home
Devastating its truly a life line and has wonderful social events.	Live at Home
I would have to eat microwave meals. I would also miss the friendship and socialisation	Live at Home
Loss of social activity	Live at Home
Be a very lonely person. and miss my friends	Live at Home
I particularly enjoy the entertainment and would have no socialisation without this group	Live at Home
I would be at home on my own and would see no one.	Live at Home
no social life	Live at Home
we would have no kind of social life	Live at Home
would be at home all day on my own	Live at Home
wouldn't get out socially	Live at Home
I need to get out socially and need to mix. I have dementia and it helps my condition come to L/Clubs.	Live at Home
Without the live @ home scheme I wouldn't leave the house and get out to meet other people.	Live at Home
Lonely & isolated	Live at Home
would be very lonely & never see everybody.	Live at Home
I would be stuck at home	Live at Home
I would miss the company & the outings	Live at Home
It would make a huge difference. I would be left at home in my flat. I would miss the meal too.	Live at Home
I would miss my friends and the next meal. I would be in my flat alone.	Live at Home
It is important for funding for older people. I would really miss going to the group and would be very disappointed if I couldn't go. I would be at home on my own, eat on my own and no one to chat to. It really cheers me up to be one of the group and join games entertainment. Quizzes and Bingo.	Live at Home
I would miss all the company and my friends. I have been coming for 11 years I wouldn't know what to do with myself.	Live at Home
I would miss all the company and my friends. I have been coming for 11 years I wouldn't know what to do with myself.	Live at Home
I would have nothing without the lunch club. I am isolated at home so would have no one to talk to.	Live at Home
I would be at home alone	Live at Home
I'm used to coming and it would break my routine. Routine is very important to me	Live at Home
Without the club I wouldn't get out. I wouldn't go out on my own	Live at Home
It is important to be able to get out & meet others. Living alone is not an ideal situation to be in as the years go by. Wintertime gets to be unbearable. Also, shopping is more & more difficult with age.	Live at Home

Lack of communication.... meeting friends who are also housebound Deterioration in health & wellbeing Staying safe (others at Live at Home keep in contact)	Live at Home - door to door
if we don't have this service we won't be going out	Live at Home - east
the lack of funding will mean extra cost to pensioners who can't afford it	Live at Home - east
we would be very isolated and miss meeting so many different people	Live at Home - east
miss the comradeship of other people getting out of the house it would make us a prisoner in our own homes	Live At Home - Methodist
loneliness	Live At Home - Methodist
it would affect my social life as I'd have nowhere to go	Live At Home - Methodist
I would be sitting crying in the house	Live At Home - Methodist
The enjoyment of mixing with people	Live At Home - Methodist
I would miss the company and having a nice lunch with people sharing the same problems. We also receive fellowship and support and an interest outside the home	Live At Home - Methodist
'Live at home' keep an eye on vulnerable people in our area & give them a hot meal once or twice a week; we also get them to meet other older people & make hearing and servicing, fire alarm safety & various other issues important to their lives available to them.	Live At Home - Methodist
I live alone and i have to get all my own meals also I meet allot of friends	Live at Home - Mickleover
The Mickleover Live at Home Scheme provides the opportunity for the elderly and disabled to get out of the house and meet likeminded people for lunch, a chat, play games, go on occasional outings, plus provide entertaining talks and most importantly, education with regard to issues affecting this group i.e. Home safety and security, smoke alarms, etc. Reducing this will impact on the quality of life of members, with less chance to leave the house, meet friends, have fun and learn as a group.	Live At Home - Mickleover
Fewer lunch clubs, outings, holidays, etc.	Live At Home - Mickleover
I am a volunteer with 'Live at Home' as well as an 89 year old member. I enjoy the stimulus of working with the other volunteers (keeps my brain working!).	Live At Home - Mickleover
Fewer lunch clubs, outings, etc	Live At Home - Mickleover
I can't meet friends, neither can they meet me.	Live at Home - Mickleover
I would be more isolated as I wouldn't get out to meet friends and have lunch.	Live at Home - Mickleover
Fewer LAHs, outings, holidays, etc.	Live at Home - Mickleover
The elderly will have no forum to meet people of a similar generation and will not be able to keep in touch with social and physical activities that will be beneficial to them	Live at Home - Mickleover

services may have to be cut which may provide the only point of contact for many of these vulnerable residents in mickleover not only do they provide a social environment with their lunch clubs it would also impact on there befriending services offered in the house and trips to visit the surrounding areas	Live at Home - Mickleover
Loss of contact with others of similar age and circumstance	Live at Home - Mickleover
I would miss it greatly and don't know what I would do without it	Live at Home - Sinfin
As I am a new 'convert' to the club, I would miss all the fun we have and the new friends I have made	Live at Home - Sinfin
I would miss the company	Live at Home - Sinfin
I would miss the friendship	Live at Home - Sinfin
I would be lonely at home and there's nowhere else to go	Live at Home - Sinfin
I would miss the company and the fun we have	Live at Home - Sinfin
I would miss the fun an friendship also I wouldn't find out the information I find out at lunch club	Live at Home - Sinfin
I would miss the companionship and be left lonely at home	Live at Home - Sinfin
I would miss the people, someone to talk too. living alone is lonely and you get isolated	Live at Home - Sinfin
I would miss the fun we have an companionship	Live at Home - Sinfin
I would miss the friendship and be left on my own at home	Live at Home - Sinfin
I would be lonely at home on my own	Live at Home - Sinfin
I would be on my own at home	Live at Home - Sinfin
it would be lonely on my own	Live At Home - South
very important	Live At Home - South
I would not get out	Live At Home - South
If these services are removed it would mean I would be very lonely and wouldn't have anything to look forward to just once a month. I only attend the Derby City & South Derbyshire Mental Health Carers Forum once a month. I do not know where to access any other services - my first language is Italian	Making Space which is now Think carer
Wouldn't go to any other club, wouldn't make friends and I would be very lonely at home - not getting out. Learn to cook and sew. Meeting people rather than being lonely at home. Have opportunity to do arts, crafts and colouring.	Moving On
No, there's no projects. Nowhere to go. Free leisure time	Moving on
I would miss my friends and the club. Because it helps me with day to day living and social skills	Moving On
Make me angry and sad. Fun - lots to do	Moving On
I would have no other organisation to go to that supports me with moving on with my life and to meet and make friends with new people. I meet new people, make new friends, go on trips, meals, cinema and other events I would never be able to do.	Moving On Project
obviously there will be a considerable physical impact as a severely disabled person but am also aware that this is a necessary convenience	NHS Links

I would have nothing to do, I would be bored at home. It would make me upset, I'm stressed already. I really enjoy doing art & pottery at Padley, learning how to make different things. I struggle with my eyesight, people here help me find a way to do things like drawing, etc.	Padley
I would be sad, I like to go out more. I'm not happy if it closes. I learn to do pottery and learn to draw, it gets me out of the house.	Padley
If cut or ended, I feel sad because learning new skills, meeting new people and upset my routine. I enjoy coming to Padley to see and meet my friends, it's good at Padley, I enjoy woodwork & pottery and enjoy making different things. It helps me keep out of trouble and prevents me from fighting.	Padley
It would make me feel very sad, because I would miss learning new skills and be bored at home. It is important for me to come here because I learn new skills, it keeps me occupied and happy and I meet new people and make friends. It stops me thinking sad thoughts.	Padley
I would feel terrible if I couldn't come here. I am shy at times & I know the people here. I like doing my art, I think it's great. I like doing paper mosaics and flower painting and some different designs. It's something different to do. I have lots of friends here.	Padley
I would be upset if padley shut down and I would have to stay at home because I have made lots of things here in pottery and woodwork. I have also made lots of friends and met new people I loved the Christmas disco	Padley
I would be angry if Padley shut because I enjoy coming, it helps. I wouldn't be able to meet my friends and socialise, Padley helps me learn new skills and builds my confidence.	Padley
even though I have a personal budget I would struggle for funding. but if I had to stay at home I would be bored I enjoy coming to padley because I like meeting up with my friends doing my art canvas paintings and I don't want to lose doing that	Padley
I would feel down about this. I would be at home watching TV all day. I'd feel angry about this. I enjoy coming to Padley because I learn & work hard. I enjoy making pottery. I am proud of the different work I do. I show it to mum and dad, they think it's great.	Padley
I wouldn't feel happy I wasn't able to come to padley I don't know what I would be doing if I couldn't come here? I love making pots and taking them home, I made a vase for the Olympics + jubilee crown to sell at our fair. I like seeing new friends	Padley
would stay home and go to bed all day sad lonely and cry miss the classes and friends I like to come and meet friends like to do my art classes	Padley
I would go to places I'm not allowed i.e. near drink/drugs run away from home have negative behaviours be nasty to grandma and granddad because I make friends feel safe & learn new things	Padley
I'd miss out on a great place to come and I've have to find out somewhere else to go, to fill in my time because I can practise my artistic talents and I enjoy it a great deal and I would really miss it the foods really nice too	Padley
stay and watch television I enjoy coming here and I have made friends	Padley
I would miss my friends if I had to stay at home it would make me sad yes because I like the padley centre I like doing all the activities and painting nice people here I get to see my friends and make new ones	Padley

Be at home. Padley gives you something to do to pass time, because it gets you out of the house and meeting new people to communicate with and build friendships.	Padley
Stay at home and be isolated. I would be in the house all the time and I like art & crafts.	Padley
It would mean I could only come here once a week. I am bored at home with nothing to do. I come to Padley to learn new skills	Padley
I would have nowhere to go. I like drawing, it helps to pass the time away.	Padley
Other services are too expensive, I do not get a budget. I enjoy trying new crafts and meeting other people. Getting out is important to me.	Padley
I would be upset if Padley shut because I would have to stop at home and be bored. It helps me get out and see my friends, I want to carry on doing different activities. I like showing mum and dad my work.	Padley
I would feel sad and miss people I like to colour in pictures I like the colouring and meeting new people they have good food and the helpers around me everyone is important to me	Padley
lose friends cum and learning skills, entertainment rather than sitting at home doing nothing learning new skills and making things in pottery keeping friendship + something to do rather than sitting watching TV	Padley
stuck at home with nothing to do and getting bored I would miss doing art and being with my friends my work and I enjoy the meals at padley	padley
I would be lost and upset this place is my sanctuary a few years ago I had a nervous breakdown and at the time wanted to end my life, the people at the padley are very good at their jobs.	Padley
I would have no support from key works it is very important, help find people places to sleep & keeps them off the street	Padley
I'd be homeless, wouldn't be able to contact family I have nowhere else to go, they help me with everything	Padley
no one to help with food clothing support & friends gives me somewhere to relax - help with benefits	Padley
I need this place - provides food and warmth It helps me every day - keeps me eating well	Padley
It would affect people and benefits are cut relating to food, clothing, general help and support. We get food and regular basic amenities. Help and support is good with staff members, if cut backs were issued out there would be a big crisis with a lot of people, not just from Derby, but from other areas. The extra help during benefits cuts helps us a lot, it would make a big difference if it closed.	Padley
I wouldn't be able to shower, stay warm, eat properly. Good social network, good support, more trouble would be caused.	Padley
I would have no support, food, warmth they help with my mental health problems it's a good opportunity to improve social skills and not feel isolated. It is a good support network. It gives me somewhere to occupy my time, other than committing crime.	Padley
This place is somewhere to come to get out of the cold and have a hot drink and food if it wasn't here I would have to shoplift to survive. It's important to me at the moment because I'm homeless and have to stay out all day.	Padley
There would be nowhere to go wouldn't be able to make important phone calls. Helps me with everyday life - budget and benefits.	Padley

We'll all be hungry, bored (committing crimes) and life would be very difficult. This is a lifeline for a lot of people, if it does close more crime will be committed, ore people on the streets, jobs would be cut, waste of property.	Padley
JSA cut Yes	Padley
Lose out on meals - provide help. Gives me company. If it wasn't here I could easily go days without food.	Padley
Homeless - do support with life skills. Massive support loss in life. Because it supports me in the fundamental way I live my life on a day to day basis support in life skills. I have supported accommodation which I need in this stage of my life.	Padley
It would be a loss to me it's important to me as lonely sleeping on my own its nice to have a room and relax for a while. I get a meal a day which is important to me and a chance to chat to friends.	Padley
yes my mum told me it had stopped? I hope that's not true I would be upset I'd have to stop in at home I have made lots of friends and its helped me a lot. I learn new (YES) things here. i.e. in arts and crafts	Padley
if my funding cut or ended I stay home nowhere to go feel sad trapped home, feel or get more depress at all time the service is very important to me because when I come to padley I feel happy :) makes a change when I am out of the house I always look forward to come to padley centre feels relax when am at padley. also it gives me a chance that things I like to do like arts and crafts	Padley
I'll be sad I lie to do, pottery, painting, crafts, drawing	Padley
not a good to cut the funding it will affect me because I love to come at padley Wednesday and see my friends it is important to me because I come and do some craft and make some pictures rather than stay at home	Padley
I wouldn't be able to do pottery, drawing and painting I have good friends that I meet at the padley centre	Padley
if the funding was cut I would have to stay at home and be on my own all day it's a good place to make friends and have company. I enjoy making friends and would miss this its important spending time with my friends that have made here, to learn new skills and use them here with the resources they have to use its important that I have a proper meal which at padley I can have that's good for me	Padley
we would have no other place to go and wouldn't be able to see our friends again. Because give been coming here a long time and would be upset if g couldn't come anymore.	Padley
we would have no other place to go and wouldn't be able to see our friends again Because give been coming here a long time and would be upset if I couldn't come anymore	Padley
worried bored - nowhere else to go upset not to see friends and do the activities that I do here I love the art work we do I feel relaxed here like to make new friends they do nice food in the cafe, healthy food	Padley
no I would be upset if I couldn't come anymore I like talking to people and making crafts. I'd have nothing to do if I didn't come yes I feel happy to come here I enjoy the things I do here I like to see the friends I've made. I do things in arts and crafts	Padley
I would feel horrible lonely, miss my friends bored at home feel angry & my behaviour would increase sit on my bum all day its very important to me as I socialise feel part of a community and enjoy coming	Padley
wouldn't have anything to do I meet other people, keeps me occupied	Padley

if I don't come here I would be bored out of my head + I would miss all of my mates + all the staff at the padley centre it important to me very	Padley
the quality of care and support would be severely compromised in some homes the staff are more approachable than the council or other services and you don't have to wait forever to be seen	Padley
would be lack of support, advice etc helps people to progress from homeless status. helps people have degree of self respect	Padley
General hygiene, help will be affected because I'm on the street it's known that other organisations won't/can't help me. They provide basic toiletries, a lot of help with housing, with letters forms and collection mail for people on the streets.	Padley
This process is very helpful because I've lost my job and can't find anyone to help me and Padley Centre give me help.	Padley
I would be homeless and when I was homeless I came here to get warm in the morning to get a cup of tea. If the Padley Centre wasn't here I don't know what I would do.	Padley
Would have to be on the streets 24 hours, every day, and would have no facilities to be clean, use toilets, shower, hot drinks and food. We need to keep warm and well and eat and keep clean. I have been coming to the Padley for 15 years now, this place is extremely wanted and needed for a lot of people.	Padley
It could affect my wellbeing because if funding was cut I'd have nowhere to have dinner also I would lose the social side of things and also if I needed the care service I wouldn't know how to cope without it. The service provides budget lunches that are a real life saver. The service provides up to date help and advice that is invaluable in today's climate.	Padley
Padley centre is the one place I come where I get the opportunity to socialise with others of my ability. I have made good friends here at padley. if padley closed down I would spend my time at home I like the arts and crafts, pottery and sculptures we make as a group. I have made friends here. I show my work to my family and friends, makes me feel proud	Padley
nowhere to socialise or meet friends decent food, warmth, good staff comfy environment	Padley
I'd lose my friends keeps me off the street in the day - keeps me out of trouble with police	Padley
I go to the centre daily for both advice on benefits and things to do with day to day living. Without it homeless people will struggle with getting there mail and help with benefits and a warm meal.	Padley
Daily life. Very important, helps everyone loads	Padley
Then if problems occur in my life right now I wouldn't be able to sort them out without this day centre as I've only just come out of jail this day centre really does help.	Padley
Not only will it affect me deeply as since I moved to Derby 14yrs ago the Padley has always helped me in so many ways it's a social hub and much much more, and when money is really tight at least I know where to turn to for help and support! People whom come from broken homes relationship bread downs and people whom are suffering for the mistakes that the government and council have caused. Why should the Padley which is a lifesaving anchor.	Padley



I'd have nowhere to go, it keeps you from just wondering the street you get a lot of help with benefits. If I didn't have it I wouldn't have things to help me - like debt support	Padley
I'd be back on the streets - I've just got a room upstairs so I would be homeless again if the funding stopped. It will stop people dying on the streets. I've got nowhere else to go.	Padley
I go to the centre every day, where I get support and advice from the staff here. The staff help you get somewhere to live. If we didn't have this place, people wouldn't get their mail and people would still be homeless and people's benefits would be affected.	Padley
I would feel sad depressed I have been here since 2002. The staff are excellent, they do so much for member helping them think problems as well as a member myself. A great social place and I would miss my friends. The Padley help myself with learning disabilities and mental health they are help the homeless recovering being alcohol problems. People that are out of prison and any other issues.	Padley
It would affect me a lot! I can get lot of help from the staff, accommodation and other kind of help.	Padley
Basically I'd starve. Service is very important as they provide meals at very low cost, can be used a c/o address to claim benefits in my case were able to help in getting me a roof over my head.	Padley
Because I'm homeless and this is where I feel safe. Because it's a lovely environment for people like me (homeless) to get food and hot drink.	Padley
Because I'm homeless and I feel safe here. It helps me in everyday life.	Padley
People which severe mental problems who for this is a safe haven will end up vulnerable on the streets all day and people will go hungry. As it keeps me fed and dry.	Padley
It could be devastating. Even if it's just speaking to someone.	Padley
Nowhere else really that I could go to get the service I get here, thanks. Important because this place is a lifeline for a lot of people.	Padley
In a big way because it helps me a lot in my life.	Padley
I wouldn't be able to afford all my requirement needs. Because if it wasn't for the dedication of the staff I could've found myself with no food and also homeless.	Padley
Dramatically Padley Day Centre covers my basic needs live food daily, clothes etc. As above serve provided by Padley Day Centre is well for me.	Padley
Devo Good help, talk phone company	Padley
Dramatically, Padley Day centre cover my basic need live, food, daily hygiene, clothes etc. As above service is provided by Padley day centre is well for me.	Padley
Day to day amenities must be maintained to some degree. As above.	Padley
Dramatically, Padley Day Centre cover my basic need live, food, daily hygiene, clothes As above, service provided by Padley Day Centre is essential for me.	Padley
Dramatically, Padley Day Centre cover my basic needs live, food, daily hygiene, clothes etc. As above, service provided by Padley Day Centre is essential for me.	Padley
I would be lonely - wouldn't be able to make important phone calls to sort benefits etc. Provides company, make new friends provides meals and clothing - wouldn't be able to eat as well if it closed.	Padley

Nowhere to go in the day so would be on the street. If you get into trouble they help you out - crime rate would increase without it.	Padley
It would be horrendous it wouldn't just affect me, it would affect the whole community people are freezing outside all night and need places like this just for that little bit of security warmth and the sense of wellbeing.	Padley
Would have nowhere to get cheap food or tea. Also, nowhere to sit down inside, as far as a centre is concerned. For reasons as above.	Padley
easy read - padley centre is the one place, I come too where I get the opportunity to socialise with others of my ability I have made good friends here at padley if padley closed down I would spend my time at home. I like the arts and crafts pottery and sculptures we make as a group I have made friends here I show my work to my family and friends make me feel proud I really really do not want padley to go I have lost whetherby and steps and I live in normanton	Padley
we would have no other place to go and wouldn't be able to see our friends again. because we been coming here a long time and would be upset if we couldn't come anymore. we hope you don't close the padley centre. I haven't lost any other derby city council service and I live in sunnyhill	Padley
we would have no other place to go and wouldn't be able to see our friends again because we've been coming here a long time and would be upset if I couldn't come anymore we hope you don't close the padley centre we haven't lost any other service and I live in derby city centre	Padley
worried, bored nowhere else to go upset not to see friends and to do the activities I do there I love the art work we do an I feel relaxed here I like to make new friends , they do nice food in the cafe, healthy food I love padley centre and want to keep coming here I have lost the whetherby service and I live in normanton	Padley
no I would be upset if I couldn't come anymore I like talking to people making crafts I'd have nothing to do if I didn't come yes I feel happy to come here I enjoy the things I do here I like to see the friends I've made I do things in arts and crafts I like the dinners the food is good I come with my mum I have lost the wetherby service and I live in shelton lock/chellaston	Padley
yes my mum told me it had stopped, I hope that's not true I would be upset I'd have to stop in at home I have made lots of friends and its helped me a lot I learn new things in here i.e. arts and crafts I have lost the ashlea service and I live in sinfin	Padley
I'd miss out on a place to come and live. have to find out somewhere else to go to fill in my time because I can practise my artistic talents and I enjoy it, a great deal and I would miss it. the foods really nice too padleys is a good place to go and I know people are really proud to what they've done it's great to feel you've achieved something I haven't lost any services and I live in town	Padley
if my funding cut or ended I would stay at home nowhere to go an feel sad trapped at home feel or get more depressed at all times the service is very important to me because when I come to padley I feel happy makes a change when am out of the house and always look forward to come to padley centre feel relaxed when am at padley please keep this service going without this service I'll be lost that's how much I like coming to padley also gives me a chance to have things to do like arts and crafts I made new friends and I live in normanton	Padley

stay and watch television I enjoy coming here and I make friends I think it's good and it helps me coming here I live in littleover	Padley
I would miss my friends if I had to stay at home it would make me sad yes because I like the padley centre I like doing the activities and painting there are nice people here I get to see my friends and make new ones if padley closed it would be bad I have lost wetherby service recently and I live in normanton	Padley
I would be upset if padley shut down and I would have to stay at home because I have made lots of things here in pottery and woodwork I have also made new friends an met new people I loved the Christmas disco and I live in normanton	Padley
I'd be very upset I'd have to stay at home I like the food here I like meeting my friends and doing the work I like drawing I live on burton road	Padley
even though I have a personal budget I would struggle for funding but if I had to stay at home I would be bored I enjoy coming to padley because I like meeting up with my friends doing my art an canvas paintings but I don't want to lose doing that even though I still go to steps (steps for the future) had its funding cut I had to stop going for a month because the price went up to £30 but now I have a personal budget. I live in chelleston	Padley
I wouldn't feel happy I wasn't able to come to padley I don't know what I'd be doing if I couldn't come here I love making pots an taking them home - I made a vase for the Olympics an justice crown to sell at our fair I like seeing new friends I am happy here, I sometimes got to play my cd's if it was the right time I live in alvaston	Padley
I'd get bored at home I wouldn't go out as much I like coming here - I make new friends I like learning new things pottery and posters people are helpful abbie - volunteer was very supportive if I wanted to talk about anything I have lost the gold service - wilson street Saturday club and I live on burton road	Padley
lose friends and learning skills its entertainment rather than sitting at home doing nothing learning new skills and making things in padley keeping friendship and something to do rather than sitting watching TV I would like more of a choice on food we could have better meals unless chef is too busy otherwise ok I live in alvaston	Padley
I would be in a bad mood. I collect things and my collection would get out of hand meeting friends like gary and learning new things every week life would seem flat I have lost derby co service recently and I live on ashbourne road	Padley
I wouldn't be happy because I don't think I would find another pottery course for people with learning difficulties I like working with people like abbie - they help me with my creative work (emailing a picture of derren brown) padley help people with difficulties I have lost gold service recently and I live on burton road	Padley
if I don't come here I'll be bored out of my head and I would miss all of my mates and all of the staff at padley centre its very important to me if the padley centre was not open it wouldn't be fair on my mum I live in chellseton	Padley
I would feel down about this I would be at home watching TV all day an feel angry about this I enjoy coming to padley because I learn an work hard enjoy making pottery I am proud of the different work I do, I show it to mum and dad they think it's great I have lost the wetherby, ashlea and steps drama service and I live in chaddesden	Padley

I would stay at home and watch TV I'd be bored. I live with my brother and he goes to the pub so I don't want to be with him all the time painting, crafts pottery, making friends here I miss wetherby I miss my friends and the discos I lost the wetherby service I I've in sinfin	Padley
I would miss the learning provided at padley I would miss on meeting people I would be sitting at home doing nothing I'd go mad because I am learning skills like pottery. it occupies my time I really like being creative I want to carry on making tings an meeting new people I live on ashbourne road	Padley
I wouldn't be able to do pottery, drawing and painting I have good friends I meet at padley centre I have lost the ashlea service and I live in alvaston	Padley
I'll be sad I like to do pottery, painting, crafts, drawing I have lost the wetherby service recently I live in alvaston	Padley
I would feel horrible lonely miss my friends bored at home feel angry and my behaviour would increase sitting on my bum all day it is very important to me as I socialise feel part of the community and enjoy coming I don't attend any other day service and would really miss coming here if it ended I live in derby city	Padley
not good to cut the funding it would affect me cause I love to come out at padley Wednesday and see my friends it is important to me cause I come and do crafts and make some pictures rather than stay at home I live at 1 south avenue chelleston	Padley
would stay at home and go to bed all day sad, lonely and cry miss the classes and friends like to come and meet friends and do the art classes I lost the wetherby service and I live in allenton	Padley
wouldn't have anything to do I meet other people, keeps me occupied I live in chaddesden	Padley
I would go to places am not allowed like drink and drugs run away from home have negative behaviour and be nasty to grandma and granddad I make friends feel more safe an learn new things I would be bored if I didn't come to padley I live in abbey	Padley
It would take away my only way of connecting with people. Plus I eat all my meals there. It helps a lot of people who have diverse problems with advice and support.	Padley
Homeless. Because people would be on streets.	Padley
I would miss the learning provided at padley I would miss out on meeting people I would be sitting at home doing nothing I'd go mad because I am learning skills home like pottery it occupies my time. I really like being creative	Padley
I would stay in at home and watch TV. I'd be bored I live with my brother and he goes to the pub so I don't want to be with him all the time painting, crafts, pottery, make friends here	Padley
I'd be very upset I'd have to stay at home I like the food here I like meeting my friends here and doing the work I do I like drawing	Padley
I'd get bored at home and wouldn't go out as much I like coming here - I make new friends I like learning new things pottery projects people here are helpful	Padley
I wouldn't be happy because I don't think I would find another pottery course for people with learning difficulties, I most dishonest people at padley I like working with volunteers like abbie - they help me with my creative work (sending email of a picture to derran brown) padley help people with difficulties	Padley

I am homeless, so I wouldn't have anywhere to come and keep warm.	Padley
My family would have been permanently damaged if we could not have had service. We got an excellent service for little cost - it enable us to stay in our house (we were threatened with eviction due to alleged anti-social behaviour). I am still with my partner and I have been well enough to return to work. My daughter was refused service by CAMHS despite attempting suicide - Relate counsellor was amazing. Saved us all.	Relate
we are having support as a family and I hope we won't be evicted if we can get on better	Relate
I would be divorced and a single parent, my kids would be without a Dad	Relate
I was a service user at a time when I was effectively homeless having left an abusive relationship. I had no job and 3 children under 7. If I had not had access to the service at a very low cost - I paid £2 a time - there is no way I could have coped. After just over two months of the most wonderful therapy I was able to move on. I went back to work, found safe housing and now have a life without fear and I am happy. I owe Relate everything.	Relate
I would probably lose my job, house and children. They keep me going.	Relate
I'd have to stop coming. I only pay £2 as I am on ESA and can't work at the moment. I tried to kill myself 4 weeks ago and ended up at A&E. the doctor said try Relate. To be honest if I had not gone there I think I would have tried again - properly next time.	Relate
Would or be able to get help. Nowhere else to turn to.	Relate
I would of be able to afford to see a counsellor if service was not subsidised.	Relate
I might not be able to see the counsellor if the cost went up and then I would not get the help need	Relate
I won't be able to continue with my treatment.	Relate
I may have to pay more to use the service and I can't afford that.	Relate
I would be back in hospital and my children back in foster care	Relate
If the service that Sahahra is providing should reduce or come to an end. It would have a very big impact on me and offer elderly members who have access to the Sahahra project. Sahahra is the only service that caters for Asian elderly members of the community	Sahahra
If the service that Sahahra is providing should reduce or come to an end. It would have a very big impact on me and offer elderly members who have access to the Sahahra project. Sahahra is the only service that caters for Asian elderly members of the community	Sahahra
If my volunteer couldn't care to see me I wouldn't be able to go out and both my social interact with the outside world would stop and my physical activity (going to the shops and for walks) would stop. This is a really important service	Sight Support Derbyshire
I wouldn't have a volunteer who I can share my experiences with - I don't know what I'd do without her - she helps to provide me with a quality to my life It's important that I see my volunteer as sometimes I don't see everybody	Sight Support Derbyshire
My volunteer is very valuable - I couldn't do without him - he helps. My health issues - sight loss, mobility and diabetes isn't going to get better so I need some help.	Sight Support Derbyshire
Wouldn't want to be without befriender. I share experiences, talk about my family, have a lot in common and find out about what's going on in the community/world. Helps me with post.	Sight Support Derbyshire

I would be upset if she didn't come. Won't be able to go out and that would be no good for health.	Sight Support Derbyshire
I would get lonely and isolated if I didn't have Befriender. There would be no one to share my experiences with and to talk to about lots of different subjects. My befriender makes sure that I am ok.	Sight Support Derbyshire
Who would help me with my paperwork and correspondence? I have mobility problems and my befriender takes me out into the community, often we go shopping and I enjoy going out into the community. My befriender gives me confidence so I'm not so isolated. We also go out for dinner and we chat about everyday things. She looks after me. My family call my befriender "A little gem" and appreciate her.	Sight Support Derbyshire
I wouldn't be alive without if it wasn't for my Befriender and wouldn't want to be alive if I hadn't got her ringing me. Telephone Befriending is my life line and I'd be very depressed without this service. I look forward to having conversations with her. It's a valuable service and helps on the really bad days.	Sight Support Derbyshire
This service provides me with support it stops ne feeling lonely and stops me being isolated. It makes me feel better about myself and makes me feel contented -it is my support system.	Sight Support Derbyshire
valuable service for people who cannot necessarily get out. Gives VI people access to support & information & equipment they need	Sight Support Derbyshire
Reduction or lack of services would be detrimental to VI people -lower confidence/advice knowing org. is there & help is available when people really need it, supports them in a way that they can access & are comfortable.	Sight Support Derbyshire
Please don't take away this service. I wouldn't know what to do. my Befriender helps me with my own charity work - she helps me get money to help other charities. She also helps me with my hobby - making cards and reads my letters and helps with my correspondence. She takes me to the churchyard - where my husband is. It gets me out of the four walls at home. I live alone and my family are not around very often so being with people is very limited. Do not take away my befriender.	Sight Support Derbyshire
I will become isolated again - will not have the social life or meeting and communicating with others. My health and we;;-being will suffer.	Sight Support Derbyshire
It's important that I have someone to visit me and have a chat. We both like sharing our experiences	Sight Support Derbyshire
Very difficult living with sight loss and often people haven't got any family	Sight Support Derbyshire
Will not receive the contact with people and not be able to chat and have social inclusion if this is reduced. This is important and means a lot to me because I am on my own and look forward to seeing befriender. Like being included in conversations - loves to chat.	Sight Support Derbyshire
Would miss company as I have no family for support - Occasionally have a loss of memory which medical people don't understand. I wouldn't be able to go out. I would be very isolated.	Sight Support Derbyshire
I wouldn't have anyone to help and rely on for advice or chatting about simple issues around the home and day to day living. Need support from others besides family - who don't understand the problems around sight loss - which my volunteer does.	Sight Support Derbyshire
The Heath and wellbeing of my son - my career. through the services of Sight Support, Befriending I can be signposted to other sight support services or other services which can advise and guide me about my sight loss of any other issues.	Sight Support Derbyshire

I would have much less social contact. U attend many of their activities. This is important because I am on my own and Sight Support Derbyshire is the only place I know where I can get help and support.	Sight Support Derbyshire
I would not easily be able to get out and about to meet friends or go on outings. I would not know where to go to get help and equipment. Equipment like magnifiers needs to be given out by an expert to be of any use, you can't just go out and buy one from a shop,	Sight Support Derbyshire
There would be a tremendous impact on me because I need to be able to come into the resource centre and try out the equipment before I buy it. Being blind I cannot easily purchase items remotely through the internet etc. I also need to be able to sit and talk to someone who knows what I need and what is available. The Staff at Sight Support Derbyshire are good at keeping up to date with new developments. Without them to advise me I would not keep up with technology which is advancing all the time to help visually impaired people become more independent. I also volunteer for Sight Support Derbyshire which gives me pleasure and satisfaction to help others. I would also miss this activity.	Sight Support Derbyshire
I have bought and still do buy a lot of equipment through the shop. I need to be able to try it out in order to decide how good it is and how it may help me. I also drop in for advice and help from the staff who help me understand what is available, they were especially supportive when I was first diagnosed blind. I always want to keep up to date with new developments, like my new penfriend device which helps me to label items. Without the local support I feel I would be left behind.	Sight Support Derbyshire
I would have less social contact. I look forward to talking to others in the same position as me and sharing our experiences. I would never have tried some of the activities I do now (pottery and bowling) if it was not for the information and support I have had from Sight Support Derbyshire. I would not want this to stop and am always looking for more. It is useful to be able to test and try out equipment. If the resource centre was not there I would have to rely on others to get equipment for me from the RNIB	Sight Support Derbyshire
Before I retired, I was responsible for the Low Vision Clinic at the Derbyshire Royal Infirmary. I have seen the catastrophic effect that lack of support can have on people with failing vision.	Sight Support Derbyshire
I would have no social life and not be able to get out and about. I would not easily be able to get help from people who understand what my problems are. I often need help to get equipment or my equipment breaks, recently my talking watch. I would not know who to ask for help.	Sight Support Derbyshire
If this service was reduced or ended I would not be able to use the resource centres which I find a vital source of information regarding new aids and equipment to help me live an independent life. From past experience I find it vital to sample new aids before I buy to ascertain how useful they may be in real life use. As a visually impaired person this type of assessment is impossible to do remotely e.g. via internet or by phone.	Sight Support Derbyshire
I contact them when I need advice and equipment to help me in my day to day life. I have bought talking cube clocks and watches to help me tell the time and many other things. In addition to losing my sight I also have arthritis. At the moment this is stopping me from using a kettle safely. I have to hold the bottom of the kettle to pick it up and because of my lack of sight I often burn myself. They are helping me to get a kettle that dispenses water for me to be able to make tea safely. Where would I go for help if they were not open?	Sight Support Derbyshire

I contact Sight Support when I have a need. They have helped me to do things by myself for example I have got a magnifier for my TV that I can use to read my bills and letters by myself to keep me independent. I have sun shades to help me avoid the pain in my eyes caused by sunlight when I go out. I have Talking Books because I can't read anymore and also a radio for the blind. I have bought a big button phone so I can keep in contact with my family easily. I like to be independent and these things help me to do this. I always ring Sight Support Derbyshire if I need any help or advice, without their resource centre I don't know who I would call to help with these things and might be more dependent on others for help.	Sight Support Derbyshire
The help that my mother needs is at the moment the help that she gets. It is very hard to recognize what would happen if this was suddenly taken away. I can only presume that she would need to go into a home where she is cared for full time. In which case I would worry about her wellbeing even more so.	Social Services
I like coming to the club I like meeting new people and going out its not happened to me I used to go connexions but they sent me there I live in normanton	St James Centre - easy read LD
I would be sad and go back to how it was before which I didn't like as I was bored. I haven't many friends so I need the club to continue. it is very important to me as I get to do activities that I otherwise wouldn't do, if this club wasn't on I would be stuck at home, I love meeting new people I want to find work the club makes me happier than I was before it needs to stay open. got more confidence. D.C.I.L was cut and was stopped as no money to pay staff. I live in mackworth/peckham gardens	St James Centre - easy read LD
wouldn't go to any other club, wouldn't make friends would be very lonely at home - not getting out learn to cook and sew, meeting people rather than being lonely at home, have the opportunity to do arts and crafts and colouring I enjoy coming I live in normanton	St James Centre - easy read LD
we would not meet the friends we talk too, can get bored at home if the club don't run. this service is important because we make new friends and try different things. finding a paid job, volunteering get new ideas going to different places. places like London on the train somewhere confident building I have got cerebral palsy but it don't affect me as much I live in normanton	St James Centre - easy read LD
do not go to any other clubs go self to trips activities cinema learn new things at 'moving on' would not do new activities. meet new people new people, new ideas, want to do work, get a place here at st James with children want to go to brighten on the beach music festival I live on boden street, arboretum ward	St James Centre - easy read LD
I like coming to the club. I like meeting new people. I like going out.	St. James Centre
I would be sad and would have to go back to how it was before, which I didn't like as I was bored. I haven't many friends so I need the club to continue. It is very important to me as I get to do activities that I otherwise wouldn't do. If the club wasn't on I would be stuck at home, I love meeting new people. I want to find work.	St. James Centre
We would not meet the friends that we talk to. Can get bored at home if the club doesn't run. This service is important because we make new friends and try different things. Finding a paid job, volunteering, get new ideas. Going to different place, like London, on the train somewhere. Confidence building	St. James Centre



Do not go to any other clubs. Go self to trips, activities, cinema. I learn new things at Moving On and would not do new activities or meet new people. New people, new ideas. I want to do voluntary work - get a place here at St. James with children.	St. James Centre
Please see previous statement	Hadhari – Lunch Club
If this service stops.... there is nowhere for me to get food and help as I live on my own... I like to see my friends and peers and disabled	Hadhari – Lunch Club
I've enjoyed coming to this centre every week for the past 12 years. It is like a second home to me. I enjoy every moment of it.	Hadhari – Lunch Club
Complete detriment - to my health and confidence and independence - and inclusive	Hadhari – Lunch Club
If we had to close because of no funding it would affect my life:- quality of life would reduce I'd be stuck at home - I need someone to cook for me	Hadhari – Lunch Club
My Quality of Life will be reduced. eat less, socially it would also have impact on my peers - relatives	Hadhari – Lunch Club
Language barriers, not having a hot meal - Health would get worse, social isolation - would create - confusion, dementia & mental health problems, depression, loneliness, would struggle to provide for ourselves in our homes as frail already & disabled would struggle further, lose confidence, independence & feel anxious & feel falls & accidents in the home - who would find us..... contact is essential.	Ukrainian Elderly Day Centre
Elderly people will be isolated at one of the most vulnerable time sin their lives. There is little funding out there anyway & Local Government need to take responsibility to care for the vulnerable residents of Derby & consider the impact of any cuts.	Unspecified
this will mean my career will have no support or respite when the carer is looking after someone 24/7 it can be stressful for them and the person they are caring for they need to know support is there if they need it	Unspecified
Facilities will be reduced that will reflect on long term benefits.	Unspecified
Isolation. No one to speak to when I feel suicidal;. Crisis team are not for crisis - they are for covering up	Unspecified
previous answers	Unspecified
I dread it, I could not live here& where would I & other go	Unspecified
I will have nowhere to go to meet people	Unspecified

**Service user's comments on why the following services are important:**

**Carer's provision. Age UK Derby & Derbyshire Carer Connect and Disability Direct Carer's Support**

<b>Comment</b>	<b>Organisation</b>
I believe all these services are important due to the vulnerability of people's needs.	All of them
Obviously vital in lack of mobility	CamTAD
Any help for carers is valuable have been across previously	CamTAD
Old age is difficult and those left to care for others need support	CamTAD
These services help a lot of pensioners to live at home	CamTAD
Getting information & advice to the elderly & to carers is vital for keeping people safe & aware in their own homes.	CamTAD
A very necessary support.	CamTAD
Essential support after surgery or major accident	CamTAD
This service is needed by its users. It is very difficult to say why their funding should be cut.	CamTAD
Supporting carers is essential as they often get depressed. See news headlines!!!	Carers Disability Direct
While I have family who support me, many folks don't. Without help I would be even more vulnerable.	Carers Disability Direct
Incredibly useful for support advice and information.	Carers Disability Direct
provide invaluable support and be nice	Carers Disability Direct
I do not have a carer but receive info from age concern	Choices 4 You
Helping the elderly and disabled to maintain independence.	Counselling for young people
We receive a large number of referrals for our service from these organisations	Crossroads
Invaluable service who support all carers and signpost us to appropriate practical emotional and financial support	Derby Carers Association, South Derbyshire and Derby city mental health forum
Carers are part of the fabric of society and need support if reduced costs will increase on already stretched services.	Derby Community Accountancy Service.
If this service is reduced carers and their cared for will suffer.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
Carers are basically unpaid, full time employed, looking after a family member 24 hours a day without breaks or support. Carers organisations help to give respite to the carer and offer valuable support. A cut in these services may have a detrimental effect on the carers well being and therefore the wellbeing of the vulnerable person.	Derby Community Accountancy Service.
Carer's do a difficult job and need information and opportunities to have a break from caring.	Derby Shopmobility

Identification of carers. Recognition of their importance. Offering support to carers, helping to relieve stress.	Derby Stroke Club
This is vital I would not be able to live independently	Derby Stroke Club
As a first line unit they are very important	Derbyshire Carers
Providing a service to help the vulnerable is crucial for life changing experiences	Derbyshire Chinese Welfare Association
Providing a service to help the vulnerable is crucial for life changing experiences	Derbyshire Chinese Welfare Association
All these services are needed to help the age and those who care for him	Derbyshire Chinese Welfare Association
All these services are needed to help the age and those who care for him	Derbyshire Chinese Welfare Association
Illness doesn't just affect the ill, it affects the people around them too. Condemning their carers to having no life is just as bad as condemning the patient.	Derbyshire Mental Health team, 63 Duffield Road.
self evident	Derbyshire Voice
Without carer's the cost of what you spend will go up! These people do a vital job at little expense compared to what would happen if they weren't there!	Derbyshire Voice
Help for carers is essential to help carers look after frail and disabled people and keep them out of hospital.	Derbyshire voice
Many people of all ages are carers for their loved ones. They need recognition and support.	Derbyshire Voice
older people and disabled feel isolated and they should be able to get help without having to search for it. Carers are unpaid professionals who believe in what they do	Derbyshire Voice
All services which give people a choice are important.	Derbyshire Voice
All the services below have an important role to play in helping people live their lives as well as possible. I have seen people helped by them all.	Derbyshire Voice
They are all important and instead of cutting chunks ask us to take a reduced amount on the overall spend	Derbyshire Voice Age UK Disability Direct First Contact Hadhari Centre Padley Centre - to name a few
Without them, people would struggle - it gives them support. Without it, they wouldn't cope	Derbyshire Voice; Disability Direct Safe & Well Project
These services have been a god send to me it has provided support, advise and independence for my daughter who would have had no social life otherwise.	Disability Direct, Crossroads and Derbyshire Carers Association
An aging population in Derby is at greater need of help & support	Indian Day Care Support Service

All the three organisations are proven to be voice of disadvantaged people in Derby City. They do not only act as advocates, but provide practical support that is extremely important to service users and their families.	Indian Day Care Support Service
support for carer's of elderly and disabled people	Live at Home
Carers save social services a lot of money and deserve to be supported	Live at Home
To help with advice support and encouragement to keep within social networks etc	Live at Home
these organisations are very important to the community to help in all aspect of daily living knowing you do have personal to understand your needs	Live at Home
yes it's important to me as I seldom get out	Live at Home
We need this support to get all the information	Live at Home
Need help with personal care.	Live at home
For the help received.	Live at home
I have benefitted from Disability Direct	Live at home
We rely on these services. They are our help-line	Live at home
As a carer for my late wife I consider that carer support for long term is essential	Live at home
As we've got older we need the help.	Live at Home
Making important information more accessible	Live at Home
In all case's you would be hitting the vulnerable	Live at Home
Having been a carer this service is necessary	Live at Home
We older generation don't like moaning. Living alone in the winter isn't easy. Relatives don't realise.	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future?	Live at Home - door to door
the world is moving no fast I am unable to understand how things work now	Live At Home - Methodist
All services have an important role within the community for the diverse population and play a fundamental part in the day to day life of individuals	Live At Home - Methodist
if the council will not support the carer's provision then they will have to find a lot more money for social services & police etc	Live At Home - Methodist
I have a friend who is involved with caring for a blind lady.	Live At Home - Mickleover
support to the elderly has to be high priority to give todays demographics	Live at Home - Mickleover
Can't manage without them	Live at Home - newmount Church
because these services are needed. they are very important	Live At Home - South
They are important because we all need help and support.	Live at Home - South
they are important because we all need help and support sometimes	Live at Home - South
why do you want to make these cuts> I need more help not less	Making space which is now Think carer

to enable person to remain as independent as possible	NHS Links
Relate have helped me so much	Relate
My mum helps me . It is hard sometime and she needs support too.	Relate
It's an important service for carers, they can get advice and support from these services	Sahahra
It's an important service for carers, they can get advice and support from these services	Sahahra
Assist people in retaining some independence	Sight Support Derbyshire
Diagnosis of sight loss in a patient may be as traumatic for a partner / carer as for the person diagnosed. In such cases the carer may need as much help as the patient. It is important for the Carer to be shown that it is possible to carry on with normal life.	Sight Support Derbyshire
I need to access these on a regular basis for peace of mind. I actually used a carer break last year when I was at breaking point	Social Services
I can't answer any of these question since I have never been offered any help so how can I comment on anything I've never had	Social Services
It affects me	Hadhari – Lunch Club
to help people like me	Hadhari – Lunch Club
I have a disability and I use this service	Hadhari – Lunch Club
need to be accessed by members with support of staff & volunteers	Ukrainian Elderly Day Centre
Carers are often isolated and they need the support to help them cope - often 24/7	Unspecified
Dont know as i dont use this service	Unspecified
it's very important to have some kind of place to turn to for help and support when there is no where else to turn	Unspecified

**Service user's comments on why the following service is important:  
Carer's provision. Crossroads Care respite support**

<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternative Activity Centre
Obviously vital in lack of mobility	CamTAD
People care is vital	CamTAD
This would be sadly missed	CamTAD
Age UK do tremendous work in this area. The need for respite care speaks for itself	CamTAD
All these services are essential to help carers & the people that they care fore.	Carers Disability Direct
Up to 2 years ago, even with my own disabilities, I cared for my husband with dementia & 104 year old father care help was my salvation.	Carers Disability Direct
Do not currently use but may need to in the future.	Carers Disability Direct
provide reliable support	Carers Disability Direct
Supporting carers so they can continue to care.	Counselling for young people

All of these are important to all of us carers and them who are cared for	Crossroads
This is extremely important. When I was a carer these services were a real lifeline. Without them i would almost certainly be dead.	Crossroads
Short Breaks Services for carers are vital for them to continue with their role as carers.	Crossroads
I use cross-roads so i support them.	Crossroads
light at the end of the tunnel for many people caring 24/7 for loved ones.	Derby Carers Association, South Derbyshire and Derby city mental health forum
Respite care is fundamental for carers for reasons set out above	Derby Community Accountancy Service.
Not quite understand! What kind of support to carer?	Derby Community Accountancy Service.
Respite is essential for carers to carry on.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
Carers are basically unpaid, full time employed, looking after a family member 24 hours a day without breaks or support. Carers organisations help to give respite to the carer and offer valuable support. A cut in these services may have a detrimental effect on the carers well being and therefore the wellbeing of the vulnerable person.	Derby Community Accountancy Service.
Respite provision is vital. Time for carers to do things they need for themselves.	Derby Stroke Club
Carers need respite support	Derbyshire Carers
Any carer's in long term commitment would need this support	Derbyshire Chinese Welfare Association
Without carer's the cost of what you spend will go up! These people do a vital job at little expense compared to what would happen if they weren't there!	Derbyshire Voice
Respite for carers is essential to help carers look after frail and disabled people and keep them out of hospital.	Derbyshire voice
Carers work hard for nothing. They need breaks.	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice
I have seeked advise and support in the past and will possibly require support in the very near future.	Disability Direct, Crossroads and Derbyshire Carers Association
Carers work very hard to look after unwell or disabled people, they need respite too	Indian Day Care Support Service
There are more informal carers in Britain than the formal ones. These carers usually work round the clock. The respite service Cross road offers asset them to continue to care for their loved ones. If this service was not offered the community care is likely to collapse and will become a burden on the Government as well as on the local authority.	Indian Day Care Support Service
The helps people when they are at their most vulnerable	Live at Home
Sometimes health determines and some short term support puts you back on track	Live at Home
this is needed for carers to give them some help & time knowing their dependents are cared for	Live at Home

to give families a break	Live at Home
urgently needed	Live at Home
It is important that provision is in place for the carers. We place emphasis on the cared for.	Live at home
If you have carers in the long term then they too need respite to avoid the caring itself becoming a problem.	Live at home
Having used this facility it is very necessary	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
important	Live at Home - Methodist
very important	Live at Home - Methodist
If you help get people well they will not require support & money from the council.	Live at Home - Methodist
Crossroads Care is very important, they helped me a lot when I lived in Ashbourne, they looked after my husband while I went out.	Live at Home - Mickleover
Can't manage without them	Live at Home - newmount Church
Very needed.	Live at Home Derby South
How will I get through my long-term caring for my son who is 51? How have you come to these decisions	Making Space which is now Think carer
to offer carers respite from the huge sacrifices they offer in their caring role	NHS Links
I think it is important	Relate
I never know when I may need to use these services in an emergency, it's always comforting to know there's a service there	Social Services
Not used by members but will use in future Again need to access	Ukrainian Elderly Day Centre
very important when someone is needing fulltime care and it gives them an their carer a break	
respite care is a back bone service and should be funded	

**Service user's comments on why the following services are important:**  
**Focus Line & Derbyshire Voice**

<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
This is very helpful	CamTAD
This type of support is essential to all the categories of people who are vulnerable & unable to care for themselves.	Carers Disability Direct
Everyone deserves a xx in health concerns.	Carers Disability Direct
Do not currently use but may need to in the future.	Carers Disability direct

Keeping everyone updated on issues.	Counselling for young people
The voice of mental health service users and there carers and a helpline for mentally distressed people my family members may not be here if it was not for focus line.	Derby Carers Association, South Derbyshire and Derby city mental health forum
Focusline & user voice provide vital links of communication.	Derby Community Accountancy Service.
People being allowed to have a say is a right in the UK.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
This is important to give us a voice	Derby Stroke Club
Many patients can't make their own voice clear for various reasons whether physically not being able to take action to let themselves be heard or through mental issues like anxiety or distrust. Having someone to speak out on their behalf is incredibly important, else they risk being left in the dark.	Derbyshire Mental Health team, 63 Duffield Road.
Because the council needs to improve the standard of its mental health commissioning and services and these are the people to do it. Mental health is increasing and they are essential. On a personal level they support me to gain independence and confidence and prevent me going down the slippery slope with my depression.	Derbyshire Voice
You can't put these two services together! Focus line is shit and Derbyshire Voice is amazing	Derbyshire Voice
Derbyshire Voice saves life...end of! Service receivers need to be represented and mental health services in Derby City need to improve. Surely the Francis Report has opened your eyes to this!	Derbyshire Voice
This provides an invaluable service to a vulnerable and often unrepresented group of people.	Derbyshire Voice
Derbyshire Voice continue to play an important part in facilitating mental health service users to express their views & experiences of the treatment they receive from service providers - without this service, Derbyshire may very well see its own Winterbourne View / Mid Staffordshire Hospitals crisis. They also help service users like myself to participate in representing mental health service users - attending meetings with mental health service providers to address the important issues of mental health service users in the community & in this way hold mental health service providers to account. Please be aware of local statistics from Derbyshire NHS Foundation Trust that clearly indicate that mental ill health will rise. In terms of Focus Line - the community needs a 24 hour crisis line to address the issues of mental health service users.	Derbyshire Voice
Derbyshire Voice feedback enables mental health services to meet the needs of those with mental health issues.	Derbyshire Voice
Just Derbyshire Voice - very very important to stand up for human rights of mental patients	Derbyshire Voice
Mental health service users need both a voice to engage with service providers, and a true crisis prevention helpline. Both of these can aid recovery and enhance lives.	Derbyshire Voice
Derbyshire Voice is an organisation that has helped me to become part of society again and gave me confidence to be myself	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice



Just DV not Focusline	Derbyshire Voice
These are not the same organisation and do entirely different things- that you class them together shows your total ignorance	Derbyshire Voice
Only Derbyshire Voice	Derbyshire Voice
Derbyshire Voice is essential. Focusline never answer the phone.	Derbyshire Voice
I only wish to comment on Derbyshire Voice. The council section people under the mental health act and you have a duty to those people to give them a voice when they are legally detained. Mental illness is often not caused by ill health but by social issues and in the long term if you can get services provided properly by listening to representatives at Derbyshire Voice they will be happier and end up costing you a lot less. I also know that people with mental illness that work for them stay better and have now got jobs. The newsletter also keeps very excluded people in touch with each other and gives them something to read that makes them feel accepted.	Derbyshire Voice
Derbyshire Voice keeps me alive	Derbyshire Voice
The questionnaire is wrong as I think Focusline should be providing a good service but they rarely answer the phone. Derbyshire Voice is very important because they are there for people and understand me. I think you should give the focusline money to Derbyshire Voce because they would do a much better job of the social support	Derbyshire Voice
I particularly value Derbyshire Voice for its capacity to represent people with mental health issues who can be marginalised in society and by commissioners. I have seen the positive effect they have.	Derbyshire Voice
they have a proven track record in helping people with mental health difficulties who otherwise would not be given a voice	Derbyshire Voice
Without support from an organisation like Voice service-receivers/patients will not be able to represent themselves to service providers, councils etc.	Derbyshire Voice
Is sometimes a last resort for people in need.	Derbyshire Voice; Disability Direct Safe & Well Project
I have used this service in the past from time to time and feel that I may use it more often in the future.	Disability Direct, Crossroads and Derbyshire Carers Association
It is important for its the only Helpline that I can talk about my Mental Health - frustrations, loss, isolation - and get to be listened to. It matters	Focus Line
Because it's only the helpline of my mental health needs	Focus Line
This is the only helpline in Derbyshire where we have out of hours service. It's my life line.	Focus Line
It's very important as an out of house service and people are trained in mental health.	Focus Line
Samaritans are not trained. All staff at focus line empathise and understand our problems.	Focus Line
For people with long term mental illness the consistency and regularity of hearing the same voice is very important.	Focus Line
Offers impartial support. Delivers everyday to people like me who feel isolated in illness - D.D	Focus Line
use service everyday	Focus Line
Focusline is helping people with there lives when they cant cope and are depressed.	Focus Line

Have the ability & skills to listen & help me to unravel & resolve problems & issues	Focus Line
This stops me from self harming	Focus Line
to stop me having a breakdown or killing myself	Focus Line
It's the only helpline I know of that is free to call & open all night. The people there seem to understand how I feel & it helps to talk to them	Focus Line
Reliable, non-judgemental and its there at all hours - lively and frightening when you hear voices.	Focus Line
A voice at that hour when everybody else is not there. A safety line. Human contact.	Focus Line
I value it very much. If it wasn't there would be no support for me.	Focus Line
contributes everyday to my mental health & wellbeing - this is invaluable	Focus Line
Service user to distressed to go through any more of form	Focus Line
Essential to keep communication and needs in the forefront	Live at Home
Very Important	Live at Home
not sure of the interaction with other item to comment	Live at Home
How do you intend to co-ordinate the care I need? I need an assessment and help please	Making Space which is now Think carer
not essential	NHS Links
Are an essential service	Social Services
I use this service	Hadhari – Lunch Club
not sure what this is but am sure service users need support	Unspecified
It keeps me secure in myself. Am more than aware there's somebody to calm me down	Unspecified
we need this so badly where else can we have our voices heard	Unspecified

**Service users comments on why the following service area is important:**  
**Access to community opportunities**

<b>Comment</b>	<b>Organisation</b>
To be part of the community that can hear.	CamTAD
To be part of the community that can hear.	CamTAD
CamTAD is important to anyone who wears hearing aids, without this service, we would have to wait for an appointment at DRI or LRCH for perhaps 3/4 months or even longer.	CamTAD
This is a must to allow people of all types of health issues	Carers Disability Direct
To attend CamTAD as at present is better than 2 bus journeys to a hospital and also not cluttering hospitals who are busy enough.	CamTAD
Possibly only opportunity for some elderly people to meet and socialise with others.	Live at Home - Mickleover
Perhaps the only opportunity for elderly and infirm to socialise	Live at Home - Mickleover
Servicing by experienced volunteers is essential for hearing aids as is the up to date information on equipment to assist in choosing.	CamTAD
Loss of hearing can be isolating and frustrating CamTAD helps with support and information.	CamTAD
Information regarding CamTAD is on page 2	CamTAD

Obviously vital in lack of mobility	CamTAD
Ease of access to the repair clinics locally. Regular access to advice	CamTAD
again having never used them I couldn't comment	CamTAD
The profoundly deaf living alone would be so isolated without the services of Camtad	CamTAD
Offers Help and advice no pressure on sales	CamTAD
This facility is very good	CamTAD
important for well - being of elderly and disabled people	Live at Home
The loss of community bus going to Kingsway shops has been a great loss as many residents relied on it for their shopping	Live at Home
I need help to get out	Live at Home
Lunch clubs give everyone a good meal at least once a week	Live at Home
Essential to keep people in touch with others in their locality or because they have restricted mobility	Live at Home
CamTAD trains & supports volunteers runs outreach clinics & supports the housebound. The number needing help has increased dramatically. It directly benefits the NHS Audiology Dept. To have cut clinics would make people go back to the Audiology Dept in hospital; this would have a knock on effect for waiting lists & repair times.	CamTAD
these services provide a vital contribution to a persons life	CamTAD
Interaction + eating with other people. They receive advice about other service providers - helping them to be more independent	Live at Home
It is essential the lunch clubs and activities continue as I would not otherwise be able to get out into the community, and meet my friends and new people.	Live at Home
it gets people out and about provides valuable information on well being also good healthy meals we may not otherwise get	Live at Home - east
it provides a hot meal for me. it enables me to get out the house and see other people my age	Live at Home
this is the only chance to get out and meet people of my age. it provides a hot meal	Live at Home
keeping up to date with affairs	Live at Home - east
'Live at Home' Scheme allestree & mickleover	Live at Home
gives you an opportunity to get out and meet new people	Live at Home
Incredibly important for access to social activities to aid my well being.	Carers Disability Direct
I meet friends and enjoy their company	Live at Home - Mickleover
LAH lunch clubs are a good way to meet people and socialise	Live at Home
as stated. It provides company.	Live At Home
very important keeps us in touch with people	Live At Home - Methodist
We need this club	Live At Home - South
it is important to keep our lunch club open as it is the only time some people get out and socialise	Live at Home - South
it's very important to the ladies it's a lovely outing for them	Live at Home - South
Relieves social isolation	Live at Home
Relieves social isolation	Live at Home
Relieves social isolation	Live at Home
Lunch clubs provide the only outing to meet socially with friends of own era.	Live at Home

very important	Live at Home - South
important	Live at Home - South
I am able to get out and have a hot lunch when with other people	Live at Home - South
people that live at home alone to meet people	Live at Home
LAH are important for older people	Live at Home
lunch club provides companionship	Live at Home
reduces isolation helps with extra meals and outings	Live at Home
to be able to get a meal and mix with other people	Live at Home
This is the only such provision in the area and is a very important service to allow the elderly and disabled to meet, interact, have a social life and have fun, interact and learn how to safely live at home.	Live at Home - Mickleover
Relieves social isolation	Live at Home - Mickleover
lunch clubs relieve isolation	Live at Home
Relieves social isolation.	Live at Home - Mickleover
lunch clubs relieve social isolation	Live at Home
as stated earlier	Live at Home
relieves social isolation	Live at Home
relieves social isolation	Live at Home
Lunch club is the only cooked meal I have each week.	Live at Home - Mickleover
very important	Live at Home
important	Live at Home - Methodist
important	Live at Home - Methodist
very important	Live at Home
Lunch club are important for older people. Less isolation.	Live at Home - Mickleover
Important because a lot of people wouldn't be able to get out without this help.	Live at Home - South
Important.	Live at Home Derby South
whilst nice when they are able to happen not absolutely essential in current economic climate	NHS Links
the lunch club offered mickleover elderly and venerable residents provides a vital social opportunity	Live at Home - Mickleover
without live at home now I would not get out	Live at Home - Methodist
important because a lot of people need help to get to these various places	Live at Home - South
disabled and elderly people need opportunities just like any able bodied people access to them	
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
Social interaction and lunch clubs	Live at Home

Provision of lunch club, social activities, inter personal contact, community information, day trips	Live at Home
Less opportunity for people to access services in the community	Crossroads
They are there to keep us carers sane	Social Services
Important	Live at Home
Lunch clubs get us out and meeting people	Live at Home
aid for people living on their own to get out for a meal or two & talk to others helps to keep them healthy & less a strain on other services	Live at Home
To socialise is always important any access is very good	Live at Home
Disabled and older people need these opportunities for social interaction, support, advice, friendship	Derby Stroke Club
Provide facilities in the local community and support awareness of services available	CamTAD
It must not be reduced.	Carers Disability Direct
It helps people join in and have a break and socialise & stop loneliness.	Derbyshire Voice; Disability Direct Safe & Well Project
Community cohesion is crucial to improving society & opportunities to access these important in Derby.	Derby Community Accountancy Service.
Not used - only this centre - Ukrainian	Ukrainian Elderly Day Centre
Again a very necessary facility	Live at Home
Live at home scheme provides a lunch & social leisure activity	Live At Home - Methodist
It's very important for elderly people to meet on socialize and gain their independent	Sahahra
It's very important for elderly people to meet on socialize and gain their independent	Sahahra
Alternatives gives me a chance to see my friends, to get out and about. The chance to have fun and learn new skills.	Alternatives Activity Centre
Not easy in Allestree. it's too hilly, not realised when younger.	Live at Home
These services should remain open to prevent social isolation at the same time the individual is able to gain access to learn activities.	Derbyshire Chinese Welfare Association
This has been a great help for my daughter and will continue to be so.	Disability Direct, Crossroads and Derbyshire Carers Association
I use this service	Hadhari – Lunch Club
Very, very, important to help stop isolation	Derby Stroke Club
It is sad to think that people are confined indoors when such wonderful opportunities exist to lift their depression and meet and make friends with others	Derby Stroke Club
Will there be any new networks or organisations for me & my son who is currently in hospital	Making Space which is now Think carer
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
Services to elderly and disabled.	Derby Community Accountancy Service.
This prevents isolation, builds confidence and enhances communities.	Derby Community Accountancy Service.

leaving lots of elderly residents	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
This gives people the opportunity to remain independent and make choices about what they do and to remain part of their community,	Derby Shopmobility
These are a lifeline to people. Without these people health WILL deteriorate.	Derbyshire Voice
Support for vulnerable people to live within the community without deteriorating and then needing more expensive services	Derbyshire Voice
everyone should have the same opportunities but some groups in society need the help to access these opportunities	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice
Community Outreach is extremely important as vulnerable members of the community such as the disabled, the elderly and other protected groups such as LGBT and BME as these services are easy to access and great value for money in many cases	Derby Community Accountancy Service.
Everyone has the right to learn and have the opportunity to socialise it improves mental and physical wellbeing therefore saving money long-term	Derby Carers Association, South Derbyshire and Derby city mental health forum
This is often the first step to rehabilitating people. It's ok showing them that they can do things, but if they're then left on their own to stew, it's easy to fall back into dark habits.	Derbyshire Mental Health team, 63 Duffield Road.
Awareness of what is available.	Counselling for young people
definitely a need that should be there always	unspecified
As we have said previously these groups have proven to be invaluable in improving quality of life for disadvantaged and vulnerable people. Their work helps people to enhance their health, mental health bringing positives in individuals, communities and society creating a healthy society. By raising awareness, engaging people, giving people a purpose to come out of the house, walking to the group, meeting other people, making friends contributes for a healthy society.	Indian Day Care Support Service

**Service user's comments on why the following service area is important:**

**Responding to health and social care risks and preventing deterioration**

<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
I don't believe any service for the elderly should be cut	CamTAD
Really good	CamTAD
Prevents further expense & deterioration	CamTAD
On-going support usually longer term for elderly in their home environment	CamTAD
Servicing hearing aids is vital for deaf people. The clinic I attend is very busy.	CamTAD
a very definite need	Carers Disability Direct
Advice is very important to prevent deterioration in health.	Carers Disability Direct

invaluable	Carers Disability Direct
Helping those in need before severe difficulties arise.	Counselling for young people
We refer a number of our clients to these services to enable them to stay independent within their own for as long as possible.	Crossroads
There is a real shortage in this particular area anyway and you want to reduce this service further?	Derby Carers Association, South Derbyshire and Derby city mental health forum
Health Social Care is already in melt down this will only compound it	Derby Community Accountancy Service.
Reduce use of services due other agencies being involved.	Derby Community Accountancy Service.
Saves money in the long term.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
Preventative work like this is important; it is value for money	Derby Community Action
Preventing physical and mental health deterioration means people can enjoy their life and continue to live independently in their own home get out and about in their community.	Derby Shopmobility
Falls result in many older people being hospitalised and never recovering properly. Loss expensive to prevent this from happening when possible!	Derby Stroke Club
Vital	Derby Stroke Club
If you stop the patients falling it means less stress on the NHS	Derbyshire Carers
This service would prevent pressure on mainstream services later in a persons life	Derbyshire Chinese Welfare Association
This service would prevent pressure on mainstream services later in a persons life	Derbyshire Chinese Welfare Association
Early prevention will minimise risks later	Derbyshire Chinese Welfare Association
I'm not sure why I even need to justify this, people need support and not everyone can pay to have private care. Victims of crimes or age don't deserve less rights than people with more money.	Derbyshire Mental Health team, 63 Duffield Road.
As it says in the title - prevent deterioration?	Derbyshire Voice
Preventing deterioration saves money from more expensive services	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice
Health may decline without these services.	Derbyshire Voice; Disability Direct Safe & Well Project
Again an on-going population has greater need of health & social	Indian Day Care Support Service
Early intervention prevents people needing statutory service and enhance health and quality of life, reduce stress and fear of crime and so on.	Indian Day Care Support Service
frail elderly people need support to stay independent	Live at Home
Emotional health when good leads to better physical health when you see others it helps to identify when someone is struggling	Live at Home
we need organisations to help in times of stress and needs in crime centred	Live at Home

around	
finding out about these services through lunch clubs	Live at Home
peoples cleanliness	Live at Home
urgently needed	Live at Home
contact with outside help	Live at home
Very important as I live alone and have used these services	Live at home
Paramount importance	Live at home
Every-one over 80 or disabled needs	Live at home
as with 'D' anything that helps the elderly living at home to be safe & secure & avoid possible problems is a must	Live at home
It's good to know that there is a body out there that cares	Live at Home
Obviously a necessary need to keep a safe & healthy service which in the long-run saves money	Live at Home
Realising one can't hurry is quite a shock!	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
Live at home scheme helps frail older people.	Live at Home - Methodist
keeping the elderly independent makes more as economic sense	Live at Home - Mickleover
Very needed.	Live at Home Derby South
Please think carefully about these cuts.	Making space which is now Think carer
to enable person to remain as independent as possible	NHS Links
Important to get help with violence in the home - this is a crime - Relate helped with that	Relate
Relate gave me my life back. I hate to think what would have happened without them. My GP was no help - I had no one. My DVA worker was great with the practical stuff but I was a wreck. The counselling was so important for me and my children.	Relate
I need Relate services - who else would help me and my family?	Relate
Relate help people like me - my partner and I have a difficult time and my mother and I struggle. They have helped me to see that things can be different... I feel much better inside than I did.	Relate
This helps people. Very important the relate service.	Relate
Front line support e.g. relate really important and saves impact on other more costly council services	Relate
Help people live a proper life	Relate
Important services that actually help people	Relate
Do real frontline work helping people	Relate
Very important for elderly people mainly	Sahakra
Very important for elderly people mainly	Sahakra
prevention of problems occurring	Sight Support Derbyshire



Essential to maintain to person to remain independent.	Social Services
I use this service	Hadhari – Lunch Club
prevention awareness is very important an can help long term	Unspecified
absolutely vital	Unspecified

**Service users comments on why the following service is important:**

**First Contact**

<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
Really helpful	CamTAD
Could be made clearer how to do so.	Carers Disability Direct
Important for advice on issues/risk/support.	Carers Disability Direct
We are able to refer clients to this service - to ensure all their needs are met.	Crossroads
Vulnerable adults are the least likely to access services without this kind of help	Derby Community Accountancy Service.
These two should work together.	Derby Community Accountancy Service.
How would service users find the services.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
First Contact has been a great success, pulling together many statutory and voluntary services for the benefit of those vulnerable members of the community. We have seen many success stories as a result of this project and it would be a crime to overlook their value.	Derby Community Accountancy Service.
Important as it signposts people to the services which can support their independence.	Derby Shopmobility
Vital	Derby Stroke Club
Essential to ethnic minority groups	Derbyshire Chinese Welfare Association
To take this away would benefit no one. Even ignoring the patients' needs, having people stuck on benefits because they're not getting the help they need is bad for everyone.	Derbyshire Mental Health team, 63 Duffield Road.
First contact - this service is needed for people	Derbyshire Voice
Safeguarding the vulnerable protects people from damaging abuse that can cause problems that puts more strain on future services	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice
Important to give links to people who may not be aware of provision otherwise.	Derbyshire Voice; Disability Direct Safe & Well Project
Vulnerable adults are often those at greatest need but seek help the least	Indian Day Care Support Service
Partnership working helps better use of resources in having positive outcome for disadvantaged groups of people. It help for all organisations to create working relationship to better serve and link the communities creating a cohesive society.	Indian Day Care Support Service

Working in partnership assist to engage and reach those who a difficult to reach and/or engage.	
many elderly people need assistance in accessing appropriate services	Live at Home
With a continually ageing population we need to do more to help the frail elderly living alone	Live at Home
Because individuals don't know where to start when their circumstances change. They are overwhelmed by their situation and guidance to get through this is necessary	Live at Home
you have someone to turn too in times of trouble	Live at Home
all this can be learned through September at the lunch club	Live at Home
I remember when i first got disabled and needed help	Live at home
Same as for 'e' and also helps older people to meet in a safe & friendly environment	Live at Home
Most younger people are busy. Not easy to ask for advice or help.	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
very important if and when these services are available	Live at Home - Methodist
important	Live at Home - Methodist
'Live at Home Scheme' keeps an eye on vulnerable people in these areas of Derby	Live at Home - Methodist
This needs to come having consulted all carers and the impact to me	Making Space which is now Think carer
should only be available for the most absolute vulnerable	NHS Links
Very important for vulnerable adults who have no where else to seek supports	Sahahra
Very important for vulnerable adults who have no where else to seek supports	Sahahra
This link is needed for people with there specialised needs.	Social Services
This service is very vital to me	Hadhari – Lunch Club
Not used as yet - but will be using in future	Ukrainian Elderly Day Centre
many people have no idea what help is available or how to get it this is a vital service	Unspecified
we need this desperately don't take it away	Unspecified

**Service user's comments on why the following service area is important:**

**Information and advice**

<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
all relevant people should be helped to remain independent.	CamTAD
Information helps the public they can often then help themselves.	CamTAD
Always available	CamTAD

Very necessary	CamTAD
All necessary services as people become older.	CamTAD
of great help and prevents isolation.	Carers Disability Direct
Important (as above)	Carers Disability Direct
We are able to refer client to these services to enable them to stay as independent within their own home for as long as possible.	Crossroads
since welfare reforms this service is so important to support us through benefit changes and appeals processes	Derby Carers Association, South Derbyshire and Derby city mental health forum
essential for too many reasons to state here	Derby Community Accountancy Service.
First step advice.	Derby Community Accountancy Service.
Without independent info and advice, people can get overwhelmed by bureaucracy.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
Without appropriate advice and support to prevent deterioration of physical and mental health many people would have poorer quality of life.	Derby Shopmobility
Information and advice is vital - need to maintain independence and give support. Enables people to help themselves - cheaper in the long run!	Derby Stroke Club
People come to the stroke club to give talks & advice to help them manage their life	Derby Stroke Club
This is very important to the elderly and disabled	Derby Stroke Club
An access to this through interpretation for this service is essential to community with language barrier.	Derbyshire Chinese Welfare Association
Especially in ethnic minority group. Translated	Derbyshire Chinese Welfare Association
Greatly needed for people with language issues.	Derbyshire Chinese Welfare Association
Waiting until someone needs desperate care is too long, often it's simpler and more helpful to divert the problem before it exists than deal a lifetime of therapy to someone that's been through so much.	Derbyshire Mental Health team, 63 Duffield Road.
People need to be signposted to relevant services...actually if you take all the services away where will they go?	Derbyshire Voice
Information and advice gives people choice	Derbyshire Voice
people need these services because things can seem overwhelming and make an ill person or nervous person even more so than they are	Derbyshire Voice
All services which give people a choice are important	Derbyshire Voice
Help people to remain independent, and to access the help needed & support.	Derbyshire Voice; Disability Direct Safe & Well Project
Have used this services briefly in the past but may require it more frequently in the future.	Disability Direct, Crossroads and Derbyshire Carers Association
Without information & advice how do needy people know where to go	Indian Day Care Support Service

Advice and information is most important part of the work voluntary organisations offer. It is not particular to one or more groups. It should be in woven in all community groups. Information and advice service helps to enhance people's knowledge and awareness reducing burden on the public purse. having had information and advice people can become self sufficient and break the cycle of dependent culture.	Indian Day Care Support Service
As I am blind I depend on others for information	Live at Home
Because individuals don't know where to start when their circumstances change. They are overwhelmed by their situation and guidance to get through this is necessary	Live at Home
Talks, advice + information is received from police, the fire service + other safety information	Live at Home
Live at home provide information about other services and organisations in the community and refer to other services,	Live at Home
remaining independent is what everyone needs and should be help to achieve	Live at Home
information and advice can be asked through the lunch club	Live at Home
very important	Live at Home
Useful to help with planning activities.	Live at Home
Visiting speakers from various organisations eg Fire, Police, local history, Age UK etc	Live at Home
Everyone needs to access to advice & information	Live at Home
It is getting harder to remain independent	Live at Home
accessible information is important and the more it's made available the better.	Live at Home
Saves necessity for older persons having to go into care homes.	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
this is very essential for us	Live at Home - east
very important so that I can still live independently	Live at Home - Methodist
'Live at Home' scheme helps old folk keep their independence	Live at Home - Methodist
My health & safety and wellbeing need to be looked after	Making Space which is now Think carer
anyone who chooses to remain independent may need advice from time to time	NHS Links
Independency, isolations, help members from the local communities	Sahakra
Independency, isolations, help members from the local communities	Sahakra
Volunteer takes me out for coffee at garden centre and we spend our time when she visits chatting and getting involved in creative activities - we make cards together	Sight Support Derbyshire
It provides me with company, my Befriender is a great help, the practical help such as helping me read my post would stop	Sight Support Derbyshire
My volunteer makes me feel better about myself. I'm not so lonely when I see her. We chat about everyday things and experiences	Sight Support Derbyshire
We have a chat and he helps me with my post which I wouldn't be able to do on my own.	Sight Support Derbyshire

Helps with social isolation and I can share my experiences	Sight Support Derbyshire
Volunteer visits for chat, she makes me laugh and we have fun. Takes me out to visit garden centres and we have cup of tea and cakes.	Sight Support Derbyshire
The service provides me with a friend who I have a good relationship with 0 I can talk to her about my hospital visits	Sight Support Derbyshire
It builds up my confidence I have a good friendship and support and I'm not so isolated.	Sight Support Derbyshire
No other services can help me. The service helps elevate the isolation I feel.	Sight Support Derbyshire
Provides support service to people who are isolated. Helped to form friendships and makes you feel better about yourself. Thanks to Sight Support	Sight Support Derbyshire
Supports vulnerable & isolated VI people	Sight Support Derbyshire
Preventative support. necessary. Really makes a difference to people.	Sight Support Derbyshire
My befriender is my support I share my experiences with her - she laughs with me.	Sight Support Derbyshire
Sight Support is a valuable service - stops social isolation and improves health and well-being	Sight Support Derbyshire
The service is good and important to have a volunteer who helps and for everyone with sight loss.	Sight Support Derbyshire
Very hard to live with sight loss, often family live away. Need someone to chat to and friend that special relationships and friendship occurs through sight services	Sight Support Derbyshire
befriending volunteer has given me my confidence back in myself. He has taken me shopping (first time in 18 weeks when I lost my sight - I appreciate this so much.)	Sight Support Derbyshire
My volunteer is kind, considerate, helpful and understanding. I feel very comfortable in her company. She is friendly and we have things in common to chat about which is great as I don't get out very much.	Sight Support Derbyshire
Volunteer helps me to feel more confident. Sight loss made me loss confidence in myself and I have been apprehensive about going out. My befriender is a strong person, which is good for me, he helps me feel less isolated, we have a lot in common - can chat about everyday things as well as being extremely helpful. I won't want to be without my befriender.	Sight Support Derbyshire
I enjoy the company of my befriender and share my experiences with her	Sight Support Derbyshire
Sight Support Derbyshire is the only place I know where I can get support from people who understand what I need. They also run lots of activities and have volunteers who help me to get out and about. Without this I would not get out much	Sight Support Derbyshire
Visually Impaired People need expert help to advise them what is available, get it for them and train them how to use it. We also need help to get out and about and socialise and meet others in the same situation to learn from their experiences.	Sight Support Derbyshire
Visually impaired people need a good local support service staffed by experts because we cannot easily access national services through the internet or other ways because of their sight loss. We need to be able to go somewhere and try out and test equipment as well as get advice. Befriending is important because the service is brought into the homes of people who are often isolated and get no other contact with the outside world	Sight Support Derbyshire
The service helps me to be able to continue living my life the best I can. Gadgets have helped me to do things efficiently and the support that I have received has helped me to build networks to allow me to take part in activities such as volunteering. These services are not just important for me but for anyone diagnosed with a visual impairment	Sight Support Derbyshire

To inform people with sightless about the services they can get and to help them to get these services. It encourages us to do more and lets us have contact with others in the same situation. It helps us to socialise	Sight Support Derbyshire
Signposting	Sight Support Derbyshire
Blind and partially sighted people need help. There is nowhere else to go. Befriending services are vital because otherwise blind and partially sighted people often don't have any contact with the outside world. I need the contact provided by Sight Support Derbyshire, it is very lonely here on my own.	Sight Support Derbyshire
Sight loss causes stress and depression and can create a feeling of isolation for people who lack the confidence to go out on their own e.g. for shopping or for social purposes. The Befriending service may provide the only contact that the visually impaired person has on a social basis. Without his service the visually impaired person will be very isolated. This may lead to depression resulting on other calls to services such as the NHS or social services. The Befriending service also helps to monitor the health and well being of the visually impaired person and ensures that new needs are identified and addressed before they become too severe.	Sight Support Derbyshire
I need help and advice as my circumstances change. At the moment I know who to call. They have lots of experience in supporting people with sight impairment I don't know how I would manage if Sight Support Derbyshire were closed.	Sight Support Derbyshire
I am partially sighted, others are worse than me but through help from Sight Support Derbyshire they can still do things by themselves. I know people who are now able to use computers and shop by themselves even though they are blind. Sight Support Derbyshire has helped them with this. Without their service I am not sure how people would get help. They would be dependent on others	Sight Support Derbyshire
This is always needed, as are help lines, especially when you feel there's nowhere or no one else to turn to	Social Services
This service enables me to be independent	The Hadhari Centre
improves health and social wellbeing and their quality life without this, there will be more dependent on social services and health and social care leads to hospital increase	Unspecified
as above information and advice needs to be readily available to help maintain independence	Unspecified
very helpful	Unspecified
absolutely vital	Unspecified
<b>Service user's comments on why the following service area is important:</b> <b>Advocacy</b>	
<b>Comment</b>	<b>Organisation</b>
We will answer these sections in our consultation reply - this form is about alternatives / DCAS relationship.	Alternatives Activity Centre
This gives me the chance to get my voice heard.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
People need to be able to rely on someone to speak for them	CamTAD
needed.	Carers Disability Direct
Important as provides a voice	Carers Disability Direct
Vulnerable clients are able to access support to enable them to voice their own needs & access their rights.	Crossroads

who will speak for us when we can't speak for ourselves	Derby Carers Association, South Derbyshire and Derby city mental health forum
Fundamental to our basic human rights enshrined in law.	Derby Community Accountancy Service.
There are a lot of opportunities and agencies around that can provide such information.	Derby Community Accountancy Service.
Helping those unable to help themselves is part of our culture.	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.
Again important	Derby Stroke Club
This is the same as Focus Line and Derbyshire Voice, if people can't represent themselves, by taking away their representation you're effectively removing their rights.	Derbyshire Mental Health team, 63 Duffield Road.
People need to have a voice...how can you take this away!	Derbyshire Voice
Advocacy gives people more equality	Derbyshire Voice
at times we may not have the confidence to speak for ourselves and will need people who understand to speak for us	Derbyshire Voice
All services which support people are important	Derbyshire Voice
they stand up for people without a voice	Derbyshire Voice
For those who are unable to stand up for themselves, this is very important.	Derbyshire Voice; Disability Direct Safe & Well Project
I am currently seeking advice and support in this area for my daughter	Disability Direct, Crossroads and Derbyshire Carers Association
There are many disadvantaged and vulnerable people in our society who are not able to voice their views and opinions and what their needs and interests are. They are not able to protect themselves or use the legal and citizens' rights. They need independent advocates who work with them to enable them to find a voice, work on their behalf as their advocates to safeguard disadvantaged and vulnerable people. Without this service many people will not be provided appropriate service or be safeguarded from abuse or discrimination.	Indian Day Care Support Service
older people need the rights to be heard with help and understanding needs	Live at Home
very important for elderly people who may not know how to voice the views	Live at Home
We need.	Live at home
We rely on other people good will	Live at home
Necessary	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door
don't understand please put things plainly so our age group can understand I have since found out what it means	Live at Home - Methodist

If the Council closes these charities they will not need advocacy to tell people were help is, so this will be a saving	Live at Home - Methodist
How do you work out the cost of everything I need help	Making Space which is now Think carer
too much emphasis already on people's rights	NHS Links
Never know when this service is needed, and when it is its most valuable	Social Services
This service allows me to exercise my rights	Hadhari – Lunch Club
Not used. Receive advice through day centre visits	Ukrainian Elderly Day Centre
an individual's rights are paramount they need to be able to voice their opinions and needs a stand up for their rights.	Unspecified
absolutely vital where else is there?	Unspecified

**Service user's comments on why the following service area is important:**  
**Infrastructure support**

<b>Comment</b>	<b>Organisation</b>
DCAS services and advice are of paramount importance in keeping alternatives a professional and well organised service. We struggle financially as it is and if we were to lose DCAS as a support service we would have real problems as the equivalent commercial services are too expensive for us.	Alternatives Activity Centre
Obviously vital in lack of mobility	CamTAD
CamTAD: Without them more pressure would be put on the NHS already buckling under due to cutbacks.	CamTAD
a definite need.	Carers Disability Direct
	Derby Carers Association, South Derbyshire and Derby city mental health forum
Without this the services which provide vital support would suffer catastrophic reductions in skills, support, and capacity, legal & financial management. Not to mention necessary networking would be lost to the sector.	Derby Community Accountancy Service.
Such services including the services of the DCAS are important and a key to our organisational development work.	Derby Community Accountancy Service.
Provides accountancy expertise to the voluntary sector which is great value for money and is specific to the sector - compliant with charity legislation.	Derby Community Accountancy Service.
Established sustainable community group will assist its own people in future and reduced overall cost.	Derby Community Accountancy Service.
Without these groups providing essential services would not survive.	Derby Community Accountancy Service.
DCAS is a very important and vital service of which charity depends	Derby Community Accountancy Service.
having accurate financial information enables the charity to manage its resources and mitigate its risks	Derby Community Accountancy Service.
saving money. preserving the service. would like to see service cuts across me board	Derby Community Accountancy Service.
If the funding is cut and the service finishes will the Derby city council provide the service in house? Where would the resident who need this service turn to?	Derby Community Accountancy Service.



This is important as there are many groups working throughout the city and they can often run a better service with the support of groups such as Community Action and Community Accountancy Service. Their advice and training as well as support with volunteers and leading on groups which bring the services together to advise and work with the statutory sector	Derby Community Accountancy Service.
it's important to help people and organisations with their volunteering. The health benefits of running a good volunteer programme are vital for all within the community	Derby Community Action
Community groups need more and more support these days as they often co-deliver services in the city. They receive support from Derby Community Action to enable them to understand policy issues and to run their services properly. Community Action is vital for Derby	Derby Community Action
Voluntary organisations need support/advice in order to run successfully.	Derby Stroke Club
Important	Derby Stroke Club
Needed to represent voluntary & community organisation, to assist. Essential service	Derbyshire Chinese Welfare Association
My comment is all the services provided above would have an effect on the community centre I visit. I will not be able to access these services if they were cut.	Derbyshire Chinese Welfare Association
It's a hard job being a support worker, they need encouragement and help too. I find it sad that they're not on a full time wage for doing their job, but taking away what help they do get is disgraceful.	Derbyshire Mental Health team, 63 Duffield Road.
If the support isn't there where do you find it?	Derbyshire Voice
Massively important in supporting the smaller organisations	Derbyshire Voice
Efficiency makes the most of services	Derbyshire Voice
All services which support local organisations to offer a choice to their users are important	Derbyshire Voice
It encourages good practice, standards, to ensure people receive a professional service.	Derbyshire Voice; Disability Direct Safe & Well Project
These services has been invaluable. It has supported me and my daughter immensely and will continue to do so in the future.	Disability Direct, Crossroads and Derbyshire Carers Association
Any service or business cannot be developed without proper infrastructure.	Indian Day Care Support Service
Really essential as part of the process of knowing what support/assistance is out there	Live at Home
very important to the infrastructure to be able to access people and represent them	Live at Home
Help with accommodation	Live at Home
Why ask? You know it is needful	Live at Home
We are to Age UK and Disability Direct	Live at Home
All of the voluntary and community organisations give an important service	Live at Home
If these services are dropped what other options are vulnerable people going to have. In their homes? Does this then impact on NHS services? As a nation we never seem to think globally or long term. What does the big society hold for these people. A forgotten group.....! Those people that need the most support? What is the future	Live at Home - door to door

so we can continue being independent with a little help from the appropriate areas	Live at Home - Methodist
Infrastructure support helps these charities to do their work & saves the council money.	Live at Home - Methodist
Please ask for help for me and don't cut my services.	Making Space which is now Think carer
Very important for voluntary local groups to have support for and infrastructure some where, where they can go.	Sahahra
Very important for voluntary local groups to have support for and infrastructure some where, where they can go.	Sahahra
Access and help for the voluntary sector with legal and other inponderables	Sight Support Derbyshire
Always needed.	Social Services
my centre or organisation has volunteers	The Hadhari Centre
All the above services make a difference to peoples lives. there is too much interest in cutting services to save money, when people need them & value them.	
this is necessary to stop volunteers from being exploited advice and support is really important	
All invaluable for disabled people	
absolutely vita we need this resource to be there	

### Service user's general suggestions for making savings and preserving services

Comment	Organisation
More savings by working together to make better use of finances available. Better communications to help each organisation work more effectively.	All of them
Greater investment in the VCS is needed. The social impact of VCS groups should be measured and appropriately valued. The Council should be gravely worried about the potential loss of services if VCS groups have to close via loss of vital funding.	Alternatives Activity Centre
Please don't shut this place down. There will be a fight for this. I want it to stay the same here, and they can't do this.	Alternatives Activity Centre
I would like to keep coming here. St. Albans	Alternatives Activity Centre
I enjoy it here and it's a great place to be, without it I would be put into the anti-social frame of life and I don't want that. Day Centre - Respite Home	Alternatives Activity Centre
Alternatives provide a very important service, without them people will fall ill, costing NHS and Council more. If something works well it is best left alone. I'm sure you will agree if you care about those that need vast help. Yes, a Day Centre & Ashlea Respite Home	Alternatives Activity Centre
I want to come here.	Alternatives Activity Centre
Please keep it open.	Alternatives Activity Centre
Why are you doing this? Because it is not fair.	Alternatives Activity Centre
I don't know.	Alternatives Activity Centre
St. Albans (part of Wetherby) is shutting soon.	Alternatives Activity Centre
I have to keep fit.	Alternatives Activity Centre
I like coming to Alternatives as it gets me out of my house and seeing other people.	Alternatives Activity Centre
I like to see friends. Ashley.	Alternatives Activity Centre
People are helpful here if I have problems. Ashley and Wetherby.	Alternatives Activity Centre
I look forward to going to Alternatives. Wetherby.	Alternatives Activity Centre
I don't want to lose Alternatives	Alternatives Activity Centre
Wetherby Centre	Alternatives Activity Centre
Please keep this place open.	Alternatives Activity Centre
I don't want it to close down, I see all of my friends.	Alternatives Activity Centre
I don't want Alternatives to be closed or not be able to come here. Ashlea, Wetherby, Mencap	Alternatives Activity Centre

Please keep this place open. No.	Alternatives Activity Centre
The Padley is a valuable asset that we can't do without. If it was compromised peoples general health and hygiene will suffer. Provisional services for food toiletries etc general help services	Alternatives Activity Centre
Merging some providers together	Alternatives Activity Centre
By networking with similar groups. Listening to the views of the people concerned for difficult ideas, and then acting on these ideas. To improve the services to maximise efficient ways.	CamTAD
Lunch clubs should be self-financing one up and running. Social clubs should be self-financing once up and running.	CamTAD
there is always room for improvement in the efficiency of services. In the case of voluntary work sector cuts will be disheartening and demotivating. I prefer that you work with people to determine potential savings. This way you will achieve savings and share the achievement with those who have to make them.	CamTAD
Inform the public of your intentions to prosecute no questions asked for the dropping on rubbish chewing gum etc provide plenty of waste bins and make sure they are emptied regularly.	CamTAD
You should be aware that cutting the money available to CamTAD will actually result in spending elsewhere. The service they provide is extremely cost effective.	CamTAD
As an older pensioner, I value information, I am then often helping myself. Too many organisations can b patronising!	CamTAD
£46,000 could have been saved by not buying oak trees that look as though they have now been scrapped. This would have funded CamTAD for two years	CamTAD
Turning off some street lights after midnight for example	CamTAD
Not conversant with your expenses.	CamTAD
Fundraising events	CamTAD
Cannot agree to any reduction in services to the elderly deaf in the community. How could this service be picked up by the already overstretched NHS??	CamTAD
Networking to reduce number of agencies duplicating each other's work. More use of IT & databases	Carers Disability Direct
Only by training more volunteers, this saving on paid workers.	Carers Disability Direct
If information was shared between partners. If Duplication was not done (forms for carers to fill in for wellbeing events) Maybe putting on Raffles from time to time or coffee mornings with a raffle	Carers Disability Direct
lunch clubs ask people to pay more towards meals	Carers Disability Direct
all carers over the UK are already helping to save money and are preserving a services and not being thank for with all the cuts as if it was not for us carers then you would have a lot more money to pay out.	Crossroads
you see this as a short term solution but in the long term costs will increase.	Crossroads
an impact assessment needs to be completed so the council/government fully understand the impact this will have on derby people. I personally do not condone these cuts whichever way I look at it, but There needs to be balanced review of cuts e.g. each service to receive the same reduction in	Derby Carers Association, South Derbyshire and Derby city mental health

money overall if at all!	forum
Cost cutting at this level of provision is short sighted and will in the longer term create significant gaps in provision. It would be a more sensible strategy to prioritise or areas which are less vulnerable and less impactful.	Derby Community Accountancy Service.
Please do not reduce the funding to the above services, as this reduction will have a negative impact on communities and groups. As a voluntary and charity organisation we need the services of organisations such as the DCAS, please cut from elsewhere.	Derby Community Accountancy Service.
Yes by sharing cuts more equitably across all Council expenditure based on efficiency and value for money.	Derby Community Accountancy Service.
Reduce paper stuffing, bureaucracy. Ensure funded projects are delivering. Reduce Councillors expenses. Make sure Councillors are trained pay officers less. Outsource sensibly. Cut waste out of DCC processes to become leaner, for example why does it cost £50 to change a light bulb in an old persons residential home?	Derby Community Accountancy Service.
It is not a saving if the vulnerable members of the community then need to turn to DCC or other statutory services to pick up this support. Although cuts will identify a saving at the time, it will only be a short period of time before the cost of the additional burden to statutory services will far exceed what is currently being funded.	Derby Community Accountancy Service.
Some merging of services whose there is an overlap e.g. Disability Direct/Age UK both give advice and information. Small voluntary, self-help groups need the grants they receive in order to continue. Larger groups may be in a better position to receive a small percentage reduction by reducing overheads, making small charges for services or reducing staff slightly. Small groups are unable to do this as they have fewer overheads and are run by volunteers.	Derby Stroke Club
The thing I feel is the cost of reducing this funding is false economy, as it will cause greater costing putting right the problems it will cause in the future.	Derby Stroke Club
If all above services can be provided by their own community, without seeking service from the other dept. This will save time & money, this will achieve the end result quicker & better.	Derbyshire Chinese Welfare Association
If all above services can be provided by their own community, without seeking service from the other dept. This will save time & money, this will achieve the end result quicker & better.	Derbyshire Chinese Welfare Association
Making sure services are not duplicated	Derbyshire Chinese Welfare Association
Making sure services are not duplicated	Derbyshire Chinese Welfare Association
Making sure these are no duplicate services - some services will not be needed on a daily basis monitoring these will help making reductions more acceptable.	Derbyshire Chinese Welfare Association
The services of the DCWA should be on-going as they do not repeat in the region. Other services which repeat should be reduced.	Derbyshire Chinese Welfare Association
Cut away all the useless management and admin that can have their roles filled by others. The end user is the most important one, anyone that's not required to help their journey be as easy as possible is surplus to requirements.	Derbyshire Mental Health team, 63 Duffield Road.
have % across the board cuts Merge the local authority functions of Derbyshire county council and derby city council - this would produce massive economies to scale	Derbyshire Voice
I only want to say keep the funding for Derbyshire voice and not focusline and	Derbyshire Voice

don't think this is a very good questionnaire or a very good way of consulting. Most mental health patients I know don't have computers and can't afford the internet so you are excluding lots of people and not asking clear questions. I would suggest you start to listen to people	
I do not know enough to comment.	Derbyshire Voice
Why can't I lick no Derbyshire Voice and yes for Focusline? This is a terrible questionnaire and shows you need help from people before you do these consultations	Derbyshire Voice
The Council could stop wasting money on non-essential projects. The Council has to learn to prioritise areas of funding, which have the most impact on people's daily lives. As already mentioned, it could have saved: £47,000 by NOT buying useless oak trees; £15,000 NOT cleaning sculptures; millions NOT building a velodrome. For example, if it comes to a choice between providing beds for the homeless or cleaning public artefacts, a person's right to a shelter, should come first. It would be immoral to do otherwise. The Council has to put people first, by prioritising basic human needs; until these are met, luxuries, such as velodromes can wait. Maybe, the Council could also look at the generous expenses it doles out to its councillors.	Derbyshire Voice
Increasing council tax. I would be willing to pay more to preserve these services.	Derbyshire Voice
Why do we need a velodrome?	Derbyshire Voice
It's difficult to choose - though 100% cuts to some of these services is definitely inequitable and unfair Out of them all though, First Contact is a real worry	Derbyshire Voice Age UK Disability Direct First Contact Hadhari Centre Padley Centre - to name a few
Reduce the amount of leaflets etc that are sent out, often duplicated. Use of email to reduce postage costs. Also, duplicates of bills.	Derbyshire Voice; Disability Direct Safe & Well Project
life would seem flat derby co	developing Padley
I feel that all these services should talk to each other and determine their finite role and so provision is delivered correctly and properly and hence reduce cost in terms of duplication.	Disability Direct, Crossroads and Derbyshire Carers Association
Stop overpaying Council Senior Workers	Focus Line
Very difficult for my mental health. If you will be able to provide another service like Focus Line then we will see from there. This is saving life's - not saving money - money saving kills life's	Focus Line
You can't cut costs below a certain level. We have been dealing with most mental health services is always cut to the bottom	Focus Line
There are many ways of funding the project. Stop giving money to outside world when you can't look after your own people. Stop going to war. Stop aiding wars. Spend your money/tax payers money with us.	Focus Line
I think Focusline does directly prevent deterioration and assists me with maintaining my independence, so proposing a 100% cut to a service you say you will prioritise is an unhelpful contradiction.	Focus Line
they should only take away the services that do not count in the community - e.g.- Advocacy and infrastructure support. The Council should not spend 40 million on an echo friendly Council building and expect agencies that are vital	Focus Line

to our day-to-day life suffer. Make crisis team available on everyday base for self harmers if you discontinue with focusline	
None because happy as it is	Focus Line
Should look at selves & how the Council can make savings. Focusline does not need to reduce funding's & if anything funding should be increased. Only 2 people for Derbyshire which shows are under resourced. I would hold decision makers responsible if people's wellbeing suffers because of cuts if they go ahead.	Focus Line
Money is never more important than human. People with mental health are rejected and dejected because our pain is inside not outside. Conservative governments have always taken money away from Mental Health Services. They want us to be drugged so that we are quiet. Make some savings from the members of parliament salaries. They are too rich to see the poverty and needs of mental health patients.	Focus Line
don't cut 100% for anyone but share out cuts across services if you have to cut people with high wages should get a pay cut, and bonuses stopped.	Focus Line
don't cut 100% for anyone but share out cuts across services if you have to cut people with high wages should get a pay cut, and bonuses stopped.	Focus Line
Use 'the giving machine' as a search engine. 3% of any on line shopping is given directly to the charity.	Focus Line
scrap crisis team or less funding - Do not have staff to come	Focus Line
The crisis team doesn't stand to its purpose. you should be referred to them by MHT/G.P. if they are not available, then you are not in crisis until they say you are. Don't fund the crisis team.	Focus Line
"No, from my knowledge I can only see the problems getting worse, before they get better." "It is difficult for all of us". Wealth 1% in the apex of society should be filtered down into society then we wouldn't have the cuts and problem.	Focus Line
vote the conservatives out of government stop giving so much money to the banks value the wellbeing of people	Focus Line
Invaluable service. Unique service. Reaches a wider community, feel treated as an individual. We lost Supporting People funding.	Headway Derby
Invaluable service. Unique service. Reaches a wider community, feel treated as an individual. We lost Supporting People funding.	Headway Derby
One person's mother benefits from the respite of him coming to Headway. One person has lost the Supporting People funding.	Headway Derby
We would be devastated. Wouldn't be fair if the service ended. We would miss it. It would affect everyone in many ways, there's no other service like this. One member left another group to come here as they enjoyed this one more. Lost Supporting People funding.	Headway Derby
We could ask for volunteers	Indian Day Care Support Service
Cut in some other section. not elderly persons section. Especially if poor health, Parkinson's	Indian Day Care Support Service
I know things are difficult but you should find something else to cut	Indian Day Care Support Service
I suggest working together by all services so we can benefit rather than lose out on main and important services such as yoga woman's meetings centres.	Indian Day Care Support Service
Infrastructure costs may be reduced by organisations working together and perhaps from the same building	Indian Day Care Support Service

The organisations have always been trying to function on shoe string funding. The funding they receive is time limited and they walk on the sword's edge not knowing if funding will be provided in future. All voluntary sector services already work in partnership and heavily rely on volunteers who give their, time energy and expertise free to the public. We do not think there is any room for further partnership working. This may sound a political statement but dealing with political organisation it is important that political perspective is considered - the upper class multi- millions are making every effort not to pay the tax due. If active and firm actions were taken to get them pay their share of the tax same as the working people do, there will not a need for any cuts in any service, voluntary or statutory. With regards to Indian Day Support, the project has just started and already their visible evidence showing the achievements in partnership working, recruiting volunteers, engaging people and steps are taken to create cohesive Indian Community. Any reduction in funding would mean the positive work and achievements will suffer hence letting Indian older people down.	Indian Day Care Support Service
Stop wasting money on unwanted projects e.g.: TV in market place, oak trees, council house over, (too expensive)	Live at Home
I am thinking about this further as I recognise cut backs are necessary to some degree, there are always places savings can be made. However short term losses can make long term problems which are far more costly in the long term - there has to be a balance between cause - solution - support and impact. Removal of services is a short term saving but a long term expense.	Live at Home
yes instead of cutting funding you should increase it as the team at my group work very hard looking after a bout of use and as I did this job myself it's very hard work. people at the top less and there would more money for groups like this, one day it may be you or a member of your family	Live at Home
making positive peoples request for help, money wise it is really needed	Live at Home
Communicate more with all agencies and family to provide consistent, efficient care	Live at Home
Link up with First Contact Link up with infrastructure support	Live at Home
The Council, it seems to me, have completely got their priorities wrong. Social Services should come before things like the Velodrome.	Live at Home
Yes. Check on some of the people whom you give free Council Tax benefit and Housing benefit, Also some receive Tax Credit and they DO NOT NEED IT.	Live at Home
Cut back on the 0.7% overseas aid to countries that can afford but do not support their own populations eg the tax dodgers. And governments who do not help their own but have well lined personal accounts elsewhere and fund private executive jets	Live at Home
Hit the more wealth	Live at Home
yes give them more money	Live at Home
The Council to think of vulnerable and disadvantaged members of the community and cut back on unnecessary expenditure of which there is a lot!	Live at Home
When my generation in the 1920s were young life was quite difficult but we weren't aware of the fact. Please bear in mind child allowances were undreamed of. We had food rationing, black outs, during the war & never complained & we played hopscotch, rounder's & skipping etc & rode bikes, cars were only a dream. The taxi service during the war comprised Rolls Royce's to the railway station. Only now, we are realising, being less mobile, that life is much more difficult & health not money, is more important to us. Wintertime we feel like prisoners.	Live at Home



How do DCC & Derby city enable people to access these services initially.... Can information be streamlined? Can some of these services be amalgamated so that each individual need is processed in one centre rather than x number of Departments? Can the "church as a centre" be allocated resources to engage more vulnerable people in the community to have a better quality of life	Live at Home - door to door
we have treetop sales to help funding, so we do need your funding. We have one trip out once a month and two holidays a year	Live at Home - east
council need to look at other areas for funding reductions not to aim the reductions at those who need them most	Live at Home - Methodist
Please note that the voluntary sector is already saving us all a huge amount. If this funding is reduced or removed, the cost of having to set up Council run options would be far greater. Additionally, the social cost of losing these groups would be massive for those currently benefitting from the great work of volunteers.	Live at Home - Mickleover
Too much interference and having to fill in forms - less bureaucracy and time for staff to make contact with people!	Live at Home - Mickleover
Re-think of free bus passes.	Live at Home - Mickleover
Talk to different groups in the area, so they know what help is available.	Live at Home - Mickleover
Make savings by getting rid of pointless bureaucracy. Scrap ethical and green committees and departments and put the money to good use	Live at Home - Mickleover
Effect of reductions has to be properly assessed. In some cases the proposed reduction, e.g. 100% in A, may cause real problems and possible further costs in future if council is required to supply support. Can't comment on all categories due to insufficient knowledge	Live at Home - Mickleover
If these services are used regularly and fully they are needed at that level. Reduction may lead to further expenditure on a more serious level - hence increased overall expenditure - and misery for the individual	Live at Home - Mickleover
it works, just once a week	Live At Home – South
I enjoy coming.	Moving On
Residential No	Moving Onn
More trips - residential. None	Moving On
St. James - Moving On has helped me so much within my life, I wouldn't be able to do any of these things if it wasn't for the help of St. James	Moving On
I love every moment coming here. I used to do woodwork, I'd like to do that again.	Padley
I'm not satisfied with the cuts, I'm not happy with the way of running things. Wetherby.	Padley
I would like to continue attending Padley, it helps me a lot and I want to continue to see my friends.	Padley
I feel very active when I am at Padley and feel like it's a big family. I have been coming a long time and it keeps me well in mind. I enjoy food, also my sister has been affected by cuts and she is sad, I don't want to feel the same.	Padley
Ashlea	Padley
I enjoy it here I want to keep coming	Padley
No, I think it's terrible if the council makes any cuts.	Padley
even though I still go to it (steps for the future) had its funding cut I had to stop going for a month because the price went up to £30 but now I have a	Padley

personal budget	
Wetherby/Ashly/Steps Drama	Padley
I am happy here. I sometimes got to play my CD's if it's the right time	Padley
wetherby centre four days each week	Padley
I would be bored if I didn't come to padley	Padley
padleys is a good place to go and I know people are proud of what they have done. it's great to feel that you've achieved something no	Padley
I think it's good and it helps me coming hereon	Padley
if padley closed it would be bad wetherby	Padley
DCL or Lenard Cheshire Ricotta	Padley
I enjoy my dinner at Padley and am not happy with all the cuts. Ricotta	Padley
No, keep it as it is.	Padley
I think it is very important that Padley can stay open. STEPS - due to price increase.	Padley
I like hot dinners which I get at Padley. Wetherby.	Padley
she likes everything and always enjoys padley N/A	Padley
I would like more choice on what food we could have (bettermenules too busy for shelf otherwise ok no	Padley
I would like more money for trips steps for the future funding got cut and the price went up to £30	Padley
going to the padley has given me my confidence back slowly. if I could not go back to the padley it could disappear again. it gives my sister a well-earned break from being my carer No	Padley
no 11:80 dry house, London road	Padley
Keep funding this place - don't take our life line away. No.	Padley
I think in future the Padley should be given more funding for extra room for activities, which is one of their big issues at the moment.	Padley
No. Hartington House, crisis loans, budgeting loan.	Padley
Friendly members of staff. Hartington house	Padley
Staff are lovely and helpful. Hostels	Padley
I've been coming here for 15 years and it helps me with everyday life. The staff are really helpful. Hartington House - ended up on the streets & still on street. All other services are overcrowded.	Padley
Derbyshire housing aid	Padley
1180 Dry House Support Centre	Padley
I like the food in the canteen the place is alright, my mum brings me in the car ashlea	Padley
please keep this service going without this service I'll be lost. that's how much I enjoy coming to padley. left my mood up and made new friends	Padley
no wetherby	Padley
no ashlea	Padley
if I had to pay to come to padley I wouldn't be able to afford it so I wouldn't of met some of the people and friends I made here. I want to enjoy my life and by making this cuts it will take all the enjoyment out power club I used to go to which I loved and was close steps which I also loved but had to stop as the price went up and I couldn't afford it	Padley
we hope you don't close the padley centre. No	Padley
we hope you don't close the padley centre no	Padley

I love padley centre and want to keep coming here wetherby	Padley
I like the dinners the food is good. I come by car, with my mum wetherby	Padley
I don't attend any other day service and would really miss not coming here if it closed not at present	Padley
if the padley centre was not open it would not be fair on my mum if P.C was not open no I have not	Padley
people will suffer if the lack of funding affects this organisation hostels, house to access to other services	Padley
Do not close the suffering is not only about us in some respects the public too will feel this because crime will soar.	Padley
The Padley Day Centre is the best place to come because you get food you get clothed and watered. No	Padley
This is a very important and needed place for a lot of people. Reasons of the above. Please help. Yes, Housing Benefit is very not on it.	Padley
The cuts are down to the bare bones as it is if you reduce or cut anymore a large number of vulnerable people will suffer major losses with a potential for the crime rate to increase. Not myself personally but I know of people who now have nothing and nowhere a very sad time is being had by all.	Padley
I really really do not want padley to go wetherby steps	Padley
we need this agency rehab, hostels	Padley
Harrington house - hostel lived there had to leave	Padley
Give them the funding they need or a lot of ex-offenders who use the centre could go back to offending.	Padley
Don't do it.	Padley
This place helps people back on your feet as sometimes places to life. For my basic white centrals - been turned down twice - don't know what to do.	Padley
said it all 1,2,4 Hostels being shut at a rapid rate. We're all struggling with bedroom tax, which is why when we are struggling financially and without the Padley which a social hub for people from broken homes.	Padley
It needs to be funded otherwise more people will be on the streets. London Road hostel - Hartington house hostel	Padley
Padley Day Centre helps everyone, if it got shut down people would struggle.	Padley
I think many people in Derby would miss both Padley Centre is they the only Day centre not effected in Derby. I am helping at wetherby day centre as a non-paid advocate for learning difficulties which is soon to close.	Padley
Derby City Council's versions of crisis loan is a waste of time, as no matter what you type in "the computer says no".	Padley
Yes please don't cut the benefits. No	Padley
Please don't stop this. No I lost my ESA	Padley
Too shut this place would be pathetic. Everything is shutting down there's nowt left.	Padley
To help the service keep going	Padley
Leave the Padley alone because they're helpful to so many people. My home, because of the illogical bedroom tax. Thanks very much.	Padley
Time factor is paramount.	Padley
You can afford suits and ties and sleep in a nice warm bed. Try sleeping on cold hard concrete without the ability to make a nice warm tea.	Padley
Please keep the centre open full-time. Without anywhere to come each day, many that come in here could go off the rails, there could be more trouble in	Padley

Derby City Centre. I don't stay in Derby now, so I cannot comment.	
The Padley is an extremely important contact point for many people.	Padley
I want to carry on making new thing an meeting new people no	Padley
I miss wetherby I miss the discos and my friends there wetherby	Padley
Abbie - volunteer was very supportive if I wanted to talk about anything gold - rivivg wilson street (Saturday clubs)	Padley
gold - wilson	Padley
The staff are always helpful and understanding.	Padley
Voluntary sector in Derby has, limited funding, very under resources at present time, so I don't agree with any reduction	Sahahra
Voluntary sector in Derby has, limited funding, very under resources at present time, so I don't agree with any reduction	Sahahra
Cut services elsewhere	Sight Support Derbyshire
Takeaway outlets in city centre to be charged more for clean-up costs (picking up rubbish/street clean-up). Council cut back on new urban design costs - not necessarily needed e.g. new flower bed/ bin shapes/ bus shelters.	Sight Support Derbyshire
I feel service should be extended so more on-going help is there. Use volunteers - but these will need support, training.	Sight Support Derbyshire
Look at your own wastage first	Sight Support Derbyshire
Hard to say but maybe look at salaries of Council staff?	Sight Support Derbyshire
I don't know enough about where the money is spent.	Sight Support Derbyshire
May be better planning. For example, how many times is the road dug up to do one thing then put back down and dug up again for another reason.	Sight Support Derbyshire
Hard to say when you don't understand the full picture. It seems that it is always those who need most help that have cuts.	Sight Support Derbyshire
Are all building projects really necessary e.g. bridge over Derwent by the Silk Mill?	Sight Support Derbyshire
Lots of money is being wasted providing new dustbins which nobody wants.	Sight Support Derbyshire
Better planning on road resurfacing. No sooner is one bit of road repaired than it is dug up for another reason. Stop wasting money replacing dustbins.	Sight Support Derbyshire
None of these services should be cut, as a carer we are under paid and a under-rated service as it is. It would put a greater strain on the N.H.S on the carer needing mental health needs because of stress and the cared for not having the proper care & falling ill. We need the mall rest bite care we now get and the backup of knowing there is someone on the other end of phone that can help in a crisis. Caring limits how much you can do with your life, so the more help we receive the better and less stressful it is.	Social Services
It's not happened to me, I used to go to Connexions but they sent me here.	St. James Centre
The club makes me happier than I was before, it needs to stay open. Got more confidence. D.C.I.L was cut and was stopped as there was no money to pay staff	St. James Centre
I have got Cerebral Palsy, but it doesn't affect me as much.	St. James Centre
I want to go to Brighton "On The Beach" music festival. Didn't go to anywhere else or do anything for 5 years before 'Moving On'	St. James Centre
Establish a 'fit for purpose' framework of frontline organisations working in	Hadhari – Lunch Club

neighbourhood wards and introduce a formula to enable 'working together' through service level agreements. Merely expecting groups to work together by itself is not sufficient to bring about change. We have tried it and although the intention was agreed, some groups still operated at a NIMBY level.	
too old just know it's important to keep what we have and for next generation	Hadhari – Lunch Club
All luncheon clubs are working flat out and meeting needs of their clients by providing not nutritional meals. Organisations are already working with volunteers, providing free interpreting & translation services. Our centre cannot be more suitable and meeting the needs of the vulnerable elderly. The Council need to maintain good working relations with already good pro-active services and keep new projects to a minimum and keep luncheon clubs and home services like the Ukrainian Day Centre running as this meets the needs most importantly at a good minimum cost to the council and statutory services.	Ukrainian Elderly Day Centre
Supporting vulnerable adults to live independently in the community will have a positive impact on their emotional, physical health & wellbeing. If services are cut/withdrawn residents are more likely to become less independent & ultimately will need other services such as hospitalisation/social care interventions all on early stage.	Unspecified
Cut back on bureaucratic expenditure, concentrate on providing services to help the most vulnerable people in our city. Ask people what is the most important to them as individuals, do not treat everyone in the same way. No more should be spent on things like the council house, it might be more functional - but the amount spend on it was obscene, especially in these times of 'austerity'	Unspecified
No idea. Whether I have it or not - am sure you will do whatever is possible to keep funds.	Unspecified