



COUNCIL CABINET 11 JANUARY 2011

Report of the Strategic Director of Resources

Contract and Financial Procedure Matters Report

SUMMARY

- 1.1 This report deals with the following items that require reporting to and approval by Council Cabinet under Contract and Financial Procedure rules:
 - to approve proposed changes to the capital programme
 - to note the revised capital programme
 - to approve capital scheme commencements
 - to approve submission for expressions of interest to the Department for Transport for the London Road Bridge replacement scheme
 - to approve, if successful, the prioritisation of the London Road Bridge scheme for capital funding
 - to seek a waiver to tender for a contract with Disability Direct
 - to allocate funds from earmarked reserves.
 - to approve the progression of priority projects for ICT infrastructure improvements funded from the ICT Transformation Programme capital budget
 - to approve the Lagan Solution and installation for the procurement of the Customer Relationship Management System – CRM
 - to extend the Council's current Housing Renewal Policy.

RECOMMENDATIONS

- 2.1 To approve the changes to the 2010/11 2012/13 capital programme as shown in Appendix 2.
- 2.2 To note the revised capital programme and associated funding detailed in Table 1 on page 2 for 2010/11.
- 2.3 To approve the capital scheme commencements detailed in Appendix 3.
- 2.4 To approve the expression of interest to the Department for Transport for the London Road Bridge replacement scheme and to approve a percentage local contribution of 25% to be included in the expression of interest as detailed in paragraph 5.1.
- 2.5 To approve the addition to the capital programme for 2013-14 of the London Road Bridge replacement scheme, if successful, and the 25% contribution being a capital funded priority.

- 2.6 To seek a waiver of Contract Procedure Rule CPR 8, which requires all contracts over £30,000 to be competitively tendered and instead to enter into a new contract with Disability Direct Ltd to provide a disabled persons day service for one year commencing 1 April 2011 as detailed in paragraph 6.1.
- 2.7 To allocate £273,000 from an earmarked reserve to fund the ongoing costs of job evaluation as detailed in paragraph 7.1.
- 2.8 To approve the progression of the priority projects and allocations from the ICT Transformation Programme capital budget detailed below in Appendix 4, which have been defined jointly by the Council's ICT service and Serco as outlined in section 8.
- 2.9 To approve the installation of the Lagan solution in a resilient configuration including the supporting infrastructure from day one as this will avoid unnecessary future disruption and downtime in a live and operational environment, as outlined in section 9.
- 2.10 To approve the establishment of a combined Serco, PwC and Council CRM Team to work closely with Lagan to deploy the Lagan solution across the business, as outlined in section 9.
- 2.11 To extend the Council's current Housing Renewal Policy until 30 June 2011.

REASON FOR RECOMMENDATIONS

3.1 As included in the report.

SUPPORTING INFORMATION

4.1 Changes to the Capital Programme

The latest approved programme as at 14 December Cabinet was £113.9m. Various changes are now required to reduce this total by £0.5m making a revised capital programme total of £113.3m. Table 1 shows the changes and revised 2010/11 programme.

4.2 Table 1 – Revised 2010/11 Programme and Funding

Table 1 – Revised 2010/11 Programme and Funding Latest Further Revised							
Programme	Approved	Revisions	Programme				
i rogramme	(14 December	(Appendix 2)	i rogramme				
	Cabinet)	(Appendix 2)					
	Capital						
	Programme	£000's	£000's				
	£000's	2000 5	2000 3				
Children and Young	22,993	505	23,498				
People	22,000	000	20,400				
Neighbourhoods	27,717	(1,057)	26,660				
Adult Health & Housing	31,976	, , ,	31,976				
Resources	713		713				
Chief Executive	30,531		30,531				
Total Programme	113,930	(552)	113,378				
F din 2040/44							
Funding 2010/11	0.400		0.400				
Supported Capital	3,493		3,493				
Expenditure (Revenue)	00.444	(405)	00.000				
Supported Capital	29,111	(125)	28,986				
Expenditure (Capital)							
Unsupported borrowing	40.500	(00)	40.440				
Corporate Programme	18,529	(83)	18,446				
Service Financing	2,801	(18)	2,783				
Service Financing Spend	1,940		1,940				
to Save	0.400		0.400				
Housing major repairs	9,103		9,103				
allowance	04.050	(004)	00.440				
Government grants	21,250	(801)	20,449				
Capital receipts	11,184		11,184				
External contributions	3,226	8	3,234				
Lottery	0		0				
Capital Reserves	2'032		2,032				
Revenue/Revenue	9,578		9,578				
Reserves							
S106 External	1,683	467	2,150				
Contributions							
Total Funding	113,930	(552)	113,378				

Details of the changes are shown in Appendix 2 with a summary of some of the larger changes highlighted below:

4.3 Children and Young People's Services

Underspends on Phase Two Children's Centre Capital schemes have enabled £210k of Children's Centre Capital funding to be used on Phase Three schemes at Chellaston and Chaddesden. As a result the original £210k of NDS Mods funding will be reallocated back into the unallocated funding pot.

- 4.4 Three schemes funded by Schools Access Initiative funding at Nightingale Infants, Murray Park Community and Asterdale Primary schools will not take place in 2010-11 due to reprioritisation and the funding put back into the pot for future reallocation.
- 4.5 Following a review of Sure Start Early Years and Children's Centre Capital schemes reported on 23 November, projects at Brookfield Primary and Pear Tree Junior schools have been removed from the programme due to government cuts to the funding.
- 4.6 The proposed S106 contribution for Chellaston Secondary School was reported on 26 October. This funding will be paid to the school to procure the necessary additional teaching spaces generated by a new housing development in Melbourne.
- 4.7 Due to the main contractor, Rok, working at the Arboretum Primary School Capital Programme Scheme going into administration, site work has now been suspended. The scheme design team is working towards a solution to resume site work; possibly around March/April 2011. A further report will follow at the February cabinet meeting.

4.8 **Neighbourhoods Directorate**

Street Pride

£483k for the Waste Disposal – Waste Strategy Implementation scheme funded from DEFRA – Waste Infrastructure (Capital) Grant has been taken off the programme until a suitable scheme has been identified relating to reducing waste being sent to landfill. The grant is to be kept in reserves until a scheme is identified. This grant is not time limited.

4.9 Leisure and Culture

- Deletion of £159k into 2011/12 for the Riverside Path scheme has been necessary due to planning refusal on part of the scheme.
- Ground conditions at Alvaston Park Changing Rooms have meant an increased cost of £66k. Capital receipts earmarked for Rowditch Rec improvements will be used to fund this increase as the Rowditch Rec scheme is on hold pending a decision on the future use of the barracks building.

4.10 Planning and Transportation

Following the LTP Board meeting 28 October 2010, a number of changes to the programme are required ...

- £76k reduction to the Specific Road Safety Grant for DfT funding paid directly to Derbyshire County Council which was to be passported via Derby City Council.
- £84k increase to the Strategic Public Transport Improvements scheme on Kedleston Road due to issues with the scheme being procured on a cost-plus basis and there were some contractual issues involved.
- £50k reduction to the Strategic Integrated Transport scheme for the A514. £35k budget has been reallocated to maintenance strategy area to proceed with maintenance design elements of the scheme. £15k S106 funding is no longer required this year (however the 35k A514 maintenance work is also now postponed until next year in order to fund other programme pressures).

- Increases to Strategic Transport Management & Demand Restraint schemes for LED additions and Portland Street signal refurbishment.
- Re-phasing of £85k to 2011/12 for Burton Road Maintenance of Transport Infrastructure scheme. The Connecting Derby Scheme included for the widening of the Burton Road inbound carriageway between Mount Street and Normanton Road. Excavations for the widening exposed the existing carriageway construction, which was found to be decomposing and in need of replacement. The Connecting Derby scheme proposals only included for the resurfacing of this section of carriageway, but it was determined that reconstruction of the road was required. It was approved that LTP capital would fund this work.
- 4.11 Changes to the 2010/11 capital programme have a knock on effect on the indicative programme for 2011/12 2012/13. The summary revised totals by department for the indicative programme are shown in Table 2.

Table 2 - Revised Indicative Programme 2011/12 -2012/13

Programme	2010/11	2011/12	2012/13
	£000	£000	£000
Children and Young			
People	23,498	38,049	48,930
Adult Health & Housing	31,976	21,679	11,262
Resources	713	0	0
Neighbourhoods	26,660	20,648	58,700
Chief Executive	30,531	24,698	9,750
Revised Programme	113,378	105,074	128,641

The figures shown for 2011/12 – 2012/13 are the indicative budgets approved by Council on the 1 March, altered for any rephasing reported at previous Cabinets and shown in Appendix 2.

Cabinet is asked to approve the additions and amendments to the 2010/11 – 2012/13 capital programme.

4.12 Other Issues

S106 Contributions

It was agreed through the S106 working group that any allocation of S106 monies would be reported to Cabinet during the year to inform members what specific contributions are intended to be used for. The commission reports taken during Jan/Feb detail any allocations for the 2010/11 capital programme, however any in year allocations will be reported through the monthly financial matters reports as and when known. Sinfin and Alvaston Neighbourhood Boards met on 15 and 6 December respectively, Littleover on the 15 December and Chellaston on the 16 December.

4.13 Table 2 S106 In Year Allocations

Dept	Scheme	Developer	Site	Ward	Amount £	S106 Ref
Neighbourhoods	Strategic Integrated Transport Schemes	Riverside Housing Association	582-584 Osmaston Road	Sinfin	(3,588)	Osma 3-02
Neighbourhoods	Strategic Integrated Transport Schemes	Conder Developme nts Ltd	Ascot Business Park, Longbridge Lane	Alvaston	(11,500)	Long2- 01
Neighbourhoods	Strategic Transport Management and Demand Restraint	South Derbyshire Acute Hospital NHS	Acute Hospital NHS Trust	Littleover	35,000	AcuS1 -02
Neighbourhoods						
Children and Young People's Services	Chellaston Senior School	Davidsons Group	Station Road, Melbourne (South Derbyshire Agreement)	Chellaston	367,000	StaMe 1-01
	Total S106 Cor	ntributions all	located		402,000	

5.1 London Road Bridge Replacement Scheme

On 11 November 2010 the Council received the template for the submission of the Expression of Interest from the Department for Transport - DfT - for the London Road Bridge Replacement Scheme. This followed the October statement 'Investment in Local Major Transport Schemes' which listed this project in the DfT's Pre-Qualification Pool. As such, the Council has to submit an expression of interest to the DfT by 4 January 2011 in order for the scheme to be assessed and progress towards the Programme Entry stage over the next year.

- 5.2 Part of the DfT's assessment criteria will be based on the size of the local financial contribution in support of the scheme. Previously major schemes of this type would have required a 10% local contribution, however, the expectation now is that this level of contribution will need to be increased. The outturn cost estimate for the scheme is currently being developed and it is likely to be in the region of £8m, a contribution in the region of 25% would be required to put the Council in a good position of obtaining Government funding support in the sum of £2m. Contributions from other partners including network rail will also be sought. With schemes of this nature there is a risk that final costs can be higher than estimated.
- 5.3 The London Road Bridge replacement scheme if successful would form part of the 2013-14 capital programme and potentially span two years. There is currently a process for prioritising capital schemes resources and the prioritisation of this scheme would have an impact on resources available for others. This report asks that London road, if successful, is prioritised in the 2013-14 process.

6.1 Contract Waiver – Disability Direct Ltd

The Council currently contracts with Vitalise (formerly Winged Fellowship Trust) to provide day services for 32 adults with physical disabilities. The service is based at the Rycote Centre, owned by the Council.

- 6.2 The Council contracts with Vitalise on a spot-purchased basis for each individual. This is so individuals have latitude to change their arrangement if they wish rather than being tied into attending at the day centre. Vitalise now support a significant number of service users to access community services and activities rather than staying at the centre.
- 6.3 At the beginning of August 2010 Vitalise informed the Council of their wish to end the current arrangement by March 31st 2011. The explanation they gave was that their charity wished to consolidate its core business of providing respite breaks, and withdraw from day service provision.
- 6.4 Vitalise were asked to carry out soft market testing, under the proviso that only the Council would determine actual succession arrangements and conditions of contract. Vitalise consulted with a range of local, regional and national providers with experience of supporting adults with complex physical disabilities. The Council monitored this process.
- 6.5 Disability Direct were the only appropriately experienced organisation that expressed and sustained an interest.
- 6.6 Disability Direct have a strong track record in supporting Derby's physically disabled people. This includes local experience of providing the Enabled Art day service.
- 6.7 The commitment from Disability Direct to take on the delivery of day services at Rycote Centre is made in full awareness of:
 - the Council's payment rate for each individual which will remain the same as at present
 - the rental obligation to the Council for running the service from the Rycote Centre.
- 6.8 It is proposed to transfer this contract to Disability Direct rather than tender it because of:
 - the extremely short timescale to 31 March 2011 and the need to provide clarity for existing service users and their families who are very anxious about the current uncertainty
 - the need for any new provider to have an appropriate implementation timescale so they are able to take on responsibilities and ensure a safe transition for service users
 - the soft market testing already undertaken
 - the credentials of Disability Direct as set out above
 - the Council will not incur extra costs as part of this arrangement.
- 6.9 The contract duration would be for one year only to ensure a safe transition but to also allow the earliest practical opportunity for full procurement exercise to be carried out.

6.10 A waiver of Contract Procedure Rules (CPR8) requirement to tender is to be waived subject to a negotiated specification and agreed contract terms and conditions and price.

7.1 **Job Evaluation and Equal Pay**

Continuing resources are required to progress work in developing and delivering a new pay structure in line with Single Status, and settle outstanding equal pay liabilities during 2010. The Job Evaluation project team has been scaled back but a residual capacity needs to be kept in post until the end of the 2010/11 financial year, to support work on developing an alternative approach to single status and to support the activities described below.

- 7.2 The team are currently working on the following:
 - exploration of a new approach to job evaluation and a new pay structure
 - negotiations to settle outstanding tribunal claims relating to Equal Pay
 - market research in relation to on-going Genuine Material Factor justification of possible recruitment and retention payments
 - production of management information for Equal Pay, Freedom of Information requests, Best Value Performance Indicators and surveys linked to pay.
- 7.3 A tender exercise has recently begun for a consultancy to work with Derby City Council to design, develop and implement a new pay structure based upon job family modelling. The costs arising from this will fall in the next financial year, 2011/12.
- 7.4 The total cost of the job evaluation and equal pay resources required not covered by the core budget is £273k as detailed in the table below. Funding is sought from the earmarked £1m corporate job evaluation budget.

Job Evaluation and Equal Pay Project	£000
budgets 2010/11	
Job evaluation and equal pay project	164
team staffing costs	
Supplies and services	6
Consultancy support for barristers and	23
pay advice	
Legal resources for equal pay claims	80
Total estimated costs	273

8. Information and Communications Technology - ICT - Infrastructure Improvements

8.1 There are material deficiencies in the current legacy ICT infrastructure that require both design changes and updates to the technology to rectify the issues and improve performance.

- 8.2 Instability and poor performance of the ICT infrastructure is a barrier to the Transformation programme. Some of the technical improvements cannot be made on the existing legacy systems and the performance Geographic Information Systems (GIS) and Electronic Document Retrieval and Management Systems (EDRMS) can be impeded.
- 8.3 Early progress will demonstrate whether the capacity and the correct technical solutions have been identified.
- 8.4 The signature projects outlined in paragraphs 8.5 to 8.7 will be used to demonstrate the ability of the ICT Partnership with Serco to deliver the required technical improvements to underpin future transformation. The successful delivery is a pre requisite to unlocking further projects included within the infrastructure stream of the ICT transformation programme.
- 8.5 **Network Analysis and Strategy -** To carry out an analysis of the existing network infrastructure that currently supports the ICT environment and, from this, make strategic recommendations for the future provision of Networking for the council allowing for both potential reduction in sites and extra demands from new ICT transformation systems such as Customer Relationship Management (CRM), GIS and EDRMS.
- 8.6 Thin Client/Application Presentation (Citrix) Solution full implementation To implement a re-designed Citrix solution across the wider thin client user base subject to success of the proof of concept for all users of the thin client application presentation solution.
- 8.7 **Email Services** To re-design and re-implement the Council Email server infrastructure to the latest available product set (Exchange 2010).
- 8.8 The estimated implementation costs for each of the Priority Projects identified in this paper are shown in Appendix 4 and total £778,419.
- 8.9 A total of £86,377 estimated costs will be funded from the ICT development days revenue budget of £400,000.
- 8.10 A total of £692,042 will require funding from the ICT Transformation Programme capital budget. This can be contained within the current budget allocation for ICT infrastructure under the transformation programme.
- 8.11 There are an estimated £138,307 additional annual revenue costs upon implementation, as part of ICT Transformation. The ongoing revenue costs have been proposed in the 2011/12 revenue budget.
- 9. Customer Relationship Management CRM System Procurement
- 9.1 As an outcome of the Council wide review undertaken by Price Waterhouse Coopers PwC to shape and develop new ways of working and to transform service delivery, the requirement for a strategic corporate CRM solution was recommended.

- 9.2 This System will enable customer information to be successfully tracked and stored from the initial contact through to the completion on the contact cycle. The CRM Solution will:
 - underpin 'one Derby, one council'
 - facilitate multi-channel access to the Council's services e.g. through, face to face, email, phone, sms web etc, providing an improved self service facility for our customers (e.g. creating service requests, making complaints, having their say on quality of service)
 - reduce the cost of customer service requests and provide better management interactions by releasing back office personnel to front line services
 - support 24 x 7 access to Council services via the internet and eventually for some services directly through the CRM.
- 9.3 An evaluation of both potential CRM suppliers was undertaken by the joint Serco and Derby City Council CRM Project Team, this process included...
 - Product demonstrations based on both the functionality of the suppliers product and against the business scenarios that were jointly produced with the Council.
 - Technical Evaluation of suppliers products and "fit" with DCC ICT environment.
 - Reference Site Calls.
 - Formal Response to Tender.
 - Pricing.
- 9.4 The preferred provider was evaluated to be Lagan Solutions. The estimated costs are summarised in the table below.

	Capital Cost	Year 1	Year 2	Year 3	Year 4	Year 5
Lagan	£268,422	£48,316	£48,316	£48,316	£48,316	£48,316
Additional Modules identified	£101,475	£16,538	£16,539	£16,540	£16,541	£16,541
Hardware & Operating Platform Est	£200,000	£30,000	£30,000	£30,000	£30,000	£30,000
Totals	£569,897	£94,854	£94,855	£94,856	£94,857	£94,857

- 9.5 The above costs exclude professional, technical and project management services for the implementation of the CRM system to a technical level on which to deploy to the business areas. These costs are included within the latest capital programme.
- 10. Extension of Council's Housing Renewal Policy
- 10.1 The Council's Housing Renewal Policy 2007-2010 expires at the end of December 2010. The aims of the policy are to:
 - support disabled people in meeting their housing needs
 - enable vulnerable groups to access housing that is warm and safe
 - provide preventive services that enable older people to remain living independently in their own homes.

- 10.2 To this end the policy sets out the kinds of assistance that the Council will provide, including various advice, support and grant making activities including for example:
 - Disabled facilities grant
 - Discretionary adaptations assistance
 - · Discretionary disability relocation assistance
 - Minor works assistance, and
 - Empty homes assistance.
- 10.3 In the normal course of events a new policy would be brought forward for the Council to set out its approach to renewals for the next few years. However, the current climate of financial uncertainty means that it is currently not clear what resources the Council will be able to put towards renewals. As a result it is recommended that Cabinet should extend the current policy for an interim period of 6 months (to end of June 2011) allowing for a new renewals policy to be formulated once the Councils budget has been signed of by full council prior to the commencement of the financial year.

OTHER OPTIONS CONSIDERED

11.1 None.

This report has been approved by the following officers:

Legal officer	Stuart Leslie
Financial officer	Alison Parkin, Head of Finance
Human Resources officer	
Service Director(s)	Martyn Marples, Director of Finance and Procurement
Other(s)	, ,

For more information	Alison Parkin, Head of Finance for Children and Young People
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Background papers:	None
List of appendices:	Appendix 1 – Implications
	Appendix 2 – Summary of Changes to the Capital Programme
	Appendix 3 – Capital Scheme Commencements

IMPLICATIONS

Financial

1.1 As outlined in the report.

Legal

2.1 As outlined in the report.

Personnel

3.1 As outlined in the report.

Equalities Impact

4.1 As outlined in the report.

Health and Safety

5.1 None for consideration.

Carbon commitment

6.1 All capital schemes make considerations to the Council's policy.

Value for money

7.1 As outlined within the report.

Corporate objectives and priorities for change

8.1 These recommendations, where relevant, are in line with approved budgets which accord with the Council's corporate priorities.

				Appendix 2
Summary of further changes to the capital programme 2010/2011	Latest Approved Capital Programme 2010/11 £000	Revised Capital Programme 2010/11 £000	Change £000	Category
Children & Young Peoples Department				
NDS Modernisation Fund				
St Chad's C of E Nursery & Infant School- Urgent repairs to the hall & nursery classroom ceilings Ashgate Primary School - replacement of rotten	115	111	(4)	S
main hall floor Hardwick Primary School - Two shelters to	50	-	(50)	S
provide appropriate outdoor space for parents dropping off and collecting children. Chellaston Children's Centre - funding switch:	-	2	2	R2
replace Mods funding with Childrens's Centre Capital Funding Chaddesden Children's Centre - funding switch:	407	407	0	R2
replace Mods funding with Childrens's Centre Capital Funding	319	319	0	R2 R1 £210k, R2
NDS Modernisation (funding source) sub-total	355 1,246	545 1,384	190 138	£2k & S £18k
Schools Access Initiative Funding				
Nightingale Infants SAI Disabled toilet and changing facilities Murray Park SAI Creation of very-low-height	12	-	(12)	R2
kitchen workstation	15 15	-	(15)	R2 R2
Asterdale SAI Ramp to nursery Schools Access Initiative (funding source)	15 5	47	(15) 42	R2 R2
sub-total	47	47	-	
Childrens Centre Capital and Sure Start Early				
Years Capital Funding Early Years Extension at Brookfield Primary Pear Tree Children's Centre (Pear Tree Junior	130	-	(130)	R2
School) Chellaston Children's Centre - Improvements to	85	-	(85)	R2
security gates and speed bumps Stonehill/Babington Children's Centre -	5	-	(5)	R2
Improvements to access, gates and railings Unallocated Sure Start Early Years Capital Grant	2 385	- 607	(2) 222	R2 R2
sub-total	607	607	-	
Section 106 funding contribution towards Chellaston Secondary School's scheme to increase admission places	-	367	367	A
Total changes to Children & Young Peoples Department	1,899	2,404	505	

Neighbourhood				
Local Transport Plan /I TP)				
Local Transport Plan (LTP) LTP allocation still to be be distributed	90	_	(90)	R2
LTT anocation still to be be distributed	90	_	(90)	R2 £26k, R1
Strategic Integrated Transport	423	373	(50)	£24k
0	0.50	754	404	50
Strategic Public Transport Improvements	653	754	101	R2
Local Safety & Acessibility Improvements	1,284	1,257	(27)	R2
Strategic Transport Management & Demand		·	` ,	
Restraint	723	809	86	R2
Primary Route Network Structures	76	-	(76)	R1
Specific Road Safety Grant	3,141	3,097	(44)	R2
Opecine Road Galety Grant	3,141	3,037	(++)	IVZ.
sub-total	6,390	6,290	(100)	
Leisure & Culture				
Racecourse Cycle Routes	128	136	8	R1
Tradocourse Cycle Routes	120	100	J	R2 £66k, R1
Rowditch Rec Improvements	71	0	(71)	£5k
Alvaston Park Changing Rooms	1,600	1,666	66	R2
Riverside Path	459	0	(459)	R1
Boulton Lane Rec	3	-	(3)	R2
King George V Playground	-	11	11	R2
Roe Farm Play area	54	46	(8)	R2
sub-total	2,315	2,159	(156)	
Street Pride				
Waste Disposal - Waste Strategy Implementation	483	_	(483)	R1
Closed Landfill Site - Gas Venting equipment	50	32	(18)	R1
sub-total	533	32	(501_	
			/**!_	
Total changes to Neighbourhoods	9,237	8,180	(1,057)	
TOTAL CHANGES TO PROGRAMME	11,137	10,585	(552)	

Key of Categories	
Α	Additional schemes from new funding secured
A1	Scheme increase funded by previous years reserves income
S	Re-phasing
R1	Other Adjustments - Scheme Reductions/Increases
Re- allocation:	
R2	Within Department's programme
R3	To different Departments programme

Scheme Commencements

Approval is sought for the following scheme commencements. Proposed funding details are shown below.

• Section 106 funding contribution towards Chellaston Secondary School's scheme to increase admission places

Budget	£'000
2010/11	367
2011/12	0
2012/13	0
Total Expenditure	367
Total Experience	301
Funding	301
	367

• Theatre Walk, Eagle Market Refurbishment

Budget	£'000
2009/10	2
2010/11	298
2011/12	0
2012/13	0
Total Expenditure	300
Funding	
Westfield Section 106 Funding	200
Corporate Unsupported Borrowing	100
Total Funding	300

o Information and Communications Technology ICT Infrastructure Improvements

Budget	£'000
2010/11	692
Total Expenditure	692
Funding	
Capital Receipts	692
Total Funding	692

o Customer Relationship management (CRM) System Procurement

Budget	£'000
2010/11	95
2011/12	95
2012/13	95
2013/14	95
2014/15	95
Total Expenditure	570
Funding	
Capital Receipts	570
Total Funding	570

ICT INFRASTRUCTURE IMPROVEMENTS - Estimated Overall Programme Costs & Funding

Reco	ommended Area		plementation ests
2.2	Citrix Proof Of Concept – Design, Implementation and Project Management.	£	30,673
2.3	Data Storage Analysis and Strategy	£	17,648
2.3	Data Storage De-Stress	£	15,715
2.4	Network Analysis and Strategy	£	22,341
Fund	led from the ICT Development Days revenue budget	£	86,377
capi	Citrix Proof of Concept – hardware, software and Licences Citrix Full Roll-out – implementation and hardware, software etc Email Services – Upgrade to Exchange 2010. Network Stabilisation cosed funding from the ICT Transformation Programme tal budget I Estimated Implementation Costs	£	30,000 184,554 340,000 137,488 692,042
			dditional annual venue costs
2.2	Revenue Implications of Citrix Proof of Concept	£	15,327
2.5	Revenue Implications of Citrix Full Roll-Out	£	45,980
2.6	Revenue Implications of Email Upgrade	£	77,000
Total Estimated Revenue Implications ¹		£	138,307

^{1 -} Note these may be partially offset by reduced fees and costs once the obsolete equipment has been removed and should demand in the shape of calls to the service desk fall as is expected.