

Commenced – 6.00 pm
Concluded – 9.05 pm

Adults and Public Health Overview and Scrutiny Board

28 April 2014

Present: Councillor Dhindsa (Chair)
Councillors Harwood, Jennings, Pegg, Skelton, Turner and Webb

In Attendance: Councillor Tittley

54/13 Apologies for Absence

Apologies for absence were received from Councillors J Khan, L Winter.

55/13 Late Items

There were no late items.

56/13 Declarations of Interest

There were no declarations of interest.

57/13 Minutes of the meeting held on 20 January 2014

The minutes of the meeting held on 20 January 2014 were agreed as a correct record and signed by the Chair.

58/13 Update from EMAS on Performance

The Board received a report of the Strategic Director of Resources on Update from East Midlands Ambulance Services Trust. A presentation was received from the Acting Director of Nursing and the Assistant Director of Operations – Derbyshire.

Members noted that a recent report by the Care Quality Commission found that although the Trust had made some improvements since their last visit in 2013, recent inspection showed that further works needed to take place in four of the six outcome areas.

Members voiced concerns that some ambulances were still not responding in a timely manner and that some ambulances were not sufficiently stocked.

Members noted that EMAS had recognised a number of shortcomings and that only the passage of time would prove improvements made.

Members discussed resource issues, such as numbers of ambulances available at any one time, but did recognise that the Southern Derbyshire Clinical Commissioning

Group (SDCCG) was consistently meeting targets set by Commissioners. However, Members noted that the Care Quality Commission had highlighted significant management failings in relation to basic operations.

Resolved:

- 1. to note the presentation**
- 2. to welcome the strategic approach and responding appropriately to address patient needs;**
- 3. request that a report be brought to a future meeting of the Board which demonstrates the quality of the service provided by the Trust, explain why some patients are not receiving treatment in a timely way and resourcing issues;**
- 4. to request consistency in terms of who attends future meetings of the Board; and**
- 5. to request that a report be brought to a future meeting of the Board to explain how the concerns raised by the Care Quality Commission had been resolved.**

59/13 Access to GP Services

The Board received a report of the Strategic Director of Resources on Access to GP Services. A presentation was received from the Head of Primary Care and the Contracts manager, NHS England.

It was reported that Members had been concerned for some time about the difficulties some patients have had in accessing their GP. It was further reported that some practices ask patients to ring the surgery between 8.00am-8.30am to make a same day appointment and due to the level of demand these get taken up very quickly and as a consequence patients were asked to ring the following day. Members noted that the Chair of the Board had therefore invited NHS England Local Area Team to update Members on patient access to GP services by responding to a number of questions.

Members asked about the average patient list size per GP. It was reported that there was a complicated formula involved in calculating the average list size per GP.

Members noted that the total number of registered patients exceeded the population of Derby. It was reported that there were a number of patients who did not live within Derby but were within practice boundaries.

Members agreed that it was vitally important for the Board to have the details of the numbers of patients who did not get a same day appointment.

Members asked whether NHS England Local Area Team collated and monitored complaints dealt with directly by practices. It was reported that they did not. Members agreed that the NHS England Local Area Team should collate and monitor these complaints as this element seemed to have been lost during transition from PCT.

Resolved:

- 1. to request that a report be brought to a future meeting of the Board which details:**
 - **the numbers of patients who do not get a same day appointment; and**
 - **the results of the customer feedback survey;**
- 2. to request that the NHS England Local Area Team collate and monitor complaints dealt with by practices as this element seems to have been lost during transition from PCT;**
- 3. to request that a report be brought to a future meeting of the Board demonstrating how demand is increasing but resources are not following suit; and**
- 4. to request that a report be brought to a future meeting of the Board demonstrating how newly released offenders are encouraged to register at and use GP services.**

60/13 Update on Walk-in Services Review

The Board received a report of the Strategic Director of Resources on Update on the Review of Walk-in Services. The report was presented by the Chief Executive and the Commissioning Manager for Urgent Care, Southern Derbyshire Clinical Commissioning Group (SDCCG).

It was reported that the SDCCG had conducted a review of Derby City Walk-in Services which involved looking at a number of options for this service. It was further reported that the Adults and Public Health Board had also contributed to the review and recommended that both walk-in centres be kept open and that the Osmaston Road centre be upgraded to also provide GP led services.

Resolved to reaffirm the need for two facilities, one of which be located in or close to the city centre and the other in Normanton.

61/13 Winter Pressures

The Board received a report of the Strategic Director of Resources on Update on Winter Pressures. The report was presented by the Director of Acute Commissioning, Southern Derbyshire Clinical Commissioning Group (SDCCG).

It was reported that the SDCCG had been invited to provide an update on the key issues faced during the last winter and how local NHS services had coped with these.

Members recognised the importance of integrating primary and secondary care.

Members had a discussion around unused prescription drugs resulting from patients being submitted to hospital with prescribed drugs and then being issued with new ones.

It was agreed that a report should be brought to a future meeting of the Board on the numbers of people attending hospital with alcohol related problems.

Resolved:

- 1. to welcome the SDCCG approach to integrating primary and secondary care;**
- 2. to endorse the SDCCG's work towards reducing wastage of prescribed drugs; and**
- 3. to request that a report be brought to a future meeting of the Board on the numbers of people attending hospital with alcohol related problems and that this is shared with appropriate partners.**

62/13 Transforming for Recovery and Resilience

The Board received a report of the Strategic Director of Resources on Transforming for Recovery and Resilience. A presentation was received from the Chief Executive and the Chief Operating Officer, Derbyshire Healthcare NHS Foundation Trust.

Members noted that senior managers from Derbyshire Healthcare NHS Foundation Trust were attending the meeting to discuss the themes arising from their transformation programme for mental health services and explain likely changes to service delivery methods over the coming year.

Resolved:

- 1. to endorse the Mental Health Trust's commitment to parity of esteem; and**
- 2. to request that a report be brought to a future meeting of the Board on the implementation and outcomes of the transformation programme.**

63/13 Draft Quality Reports for NHS Bodies

The Board received a report of the Strategic Director of Resources on NHS Quality Reports.

It was reported that Quality Reports had been received from Derby Hospital NHS Foundation Trust and the Derbyshire Healthcare Foundation Trust. It was further reported that every Foundation Trust was required by its regulator, Monitor, to produce a Quality Report within its overall annual report. Members noted that the Quality Report specifically aimed to improve public accountability for the quality of care. It was reported that Trusts were also required to send a draft copy of the report to the local overview and scrutiny committees. It was further reported that whereas the majority of their Commissioners had a legal obligation to review and comment, scrutiny committees had the discretion on whether or not to give their comments.

Resolved:

- 1. to note the report; and**

- 2. to request that any Member comments on the draft reports be passed to the Chair.**

64/13 Dementia Strategy

The Board received a report of the Strategic Director of Adults, Health and Housing on Derby's Draft Joint Dementia Strategy 2014-2016. The report was presented by the Cabinet Member for Adults and Health.

It was reported that Derby City Council and the Southern Derbyshire Clinical Commissioning Group (SDCCG) had recently refreshed the joint Derby City Dementia Strategy (2014-2016) and that this was currently in draft form pending sign off by Council Cabinet. It was further reported that the strategy was developed following wide-scale engagement with people affected by dementia including families and carers. Members noted that the strategy contained an action plan that mirrored the broad range of outcomes within the National Dementia Strategy (2009).

It was reported that the Strategy and associated action plan was being overseen by the partnership Southern Derbyshire Dementia Implementation Group, which in turn reports to the Integrated Care Implementation Group (part of the partnership Integrated Care Programme).

Members noted that a programme of engagement was in place to take the strategy out to selected groups supporting people who were affected by people with dementia to make sure that the strategy was reflective of local needs and also to consider local application of national policy initiatives such as the Dementia Friendly Communities agenda.

Resolved:

- 1. to note the report;**
- 2. to agree that the Chair and the Cabinet Member undertake visits to a number of community groups in order to engage them on the dementia strategy; and**
- 3. to request that the latest version of the report be circulated to Members and demonstrate how recommendations and comments made by the Board at the January meeting have been incorporated.**

65/13 Your Life Your Choice

The Board received a report of the Strategic Director of Adults, Health and Housing on Your Life, Your Choice – building sustainable care and support in Derby. The report was presented by the Cabinet Member for Adults and Health.

It was reported that demographic pressures and new duties about to be acquired when the Care Bill was enacted in April 2015 meant that there was constant upward pressure on the Council's budget at a time of shrinking public finances. It was further reported that the Council had produced a draft adult social care strategy called 'Your Life, Your Choice' which set out a vision for achieving a sustainable care and support

system. Members noted that the draft strategy would be considered at Council Cabinet on 30 April 2014.

It was reported that the intention was to undertake a comprehensive consultation with Derby residents to seek their views on the future of adult social care and the ideas within the draft strategy. Members noted that it was intended that a final report would be brought to Cabinet later in 2014.

Resolved to request that a report be brought to a future meeting of the Board on completion of the consultation.

66/13 Council Cabinet Forward Plan

The Board considered the Forward Plan published on 1 April 2014. Members wanted an opportunity to consider and comment upon the following item:

- Item – 60/13 – Managing Demand for Second Carers

Resolved to recommend that Forward Plan Item 60/13 - Managing Demand for Second Carers be brought to a future meeting of the Board for consideration and comment.

MINUTES END