



Reviewing Performance Eye Scorecards

RECOMMENDATIONS

- 1.1 To review the list of relevant performance indicators for the Planning and Environment Commission in **Appendix 2** and identify a basket of key performance indicators or KPI's to be included in the Commission's Performance Eye scorecard for 2006/07.

SUPPORTING INFORMATION

- 2.1 The Strategic Planning and Performance Unit is in the process of updating Performance Eye, the Council's performance management system, to reflect a number of key changes...
 - The Council's new directorate structure and incorporation of directorate business plans into Performance Eye (to be piloted in 2006-07).
 - The Council's new Corporate Plan for 2006-09.
 - The refreshed Local Area Agreement incorporating our second generation Local Public Service Agreement or LPSA2, Neighbourhood Renewal targets and Community Strategy indicators.
- 2.2 This provides an opportunity for each commission to review their scorecard within Performance Eye to consider whether existing indicators are still appropriate and identify any additional indicators for inclusion.
- 2.3 Existing indicators within the Planning and Environment Commission scorecard are based solely on the Audit Commission's Best Value Performance Indicators.
- 2.4 A list of Best Value Performance Indicators and measures from the new Corporate Plan and Local Area Agreement that are relevant to the Planning and Environment Commission have been listed in **Appendix 2**. Unlike previous years, the Audit Commission has not issued a new set of PI's for 2006/07 but will send updates on any additions/deletions. We are not aware of any changes to the Planning & Environment BVPIs at this stage.

- 2.5 The Commission needs to think carefully about the criteria for including key performance indicators or KPI's in its scorecard. We suggest that the scorecard should contain no more than 20 indicators to allow members to focus on key areas and become familiar with issues affecting performance in these areas. Selecting indicators which are monitored on a quarterly or six monthly basis would allow more regular updates on progress. Annual performance is reported in the Council's Best Value Performance Plan.
- 2.6 Following the Commission's decision to select the 2006/07 KPI's, we will update the Performance Eye scorecard during April/May to reflect this.

For more information contact: Heather Greenan on 01332 256259 heather.greenan@derby.gov.uk

Background papers:

List of appendices:

Appendix 1 – Implications

Appendix 2 – List of all relevant indicators from Audit Commission,
Corporate Plan and Local Area Agreement

IMPLICATIONS

Financial

1. In some areas such as Local Public Service Agreement targets, performance is directly related to the achievement of additional income through performance reward grants.

Legal

2. None directly arising from this report.

Personnel

3. None directly arising from this report.

Equalities impact

4. None directly arising from this report.

Corporate objectives and priorities for change

5. Monitoring key indicators to improve performance will help the Council take forward all of its objectives and priorities.

List of relevant indicators for Planning and Environment Commission

This list includes all relevant indicators from:

- Audit Commission Best Value Performance Indicators - BVPI
- Corporate Plan - CP
- Local Area Agreement - LAA

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	CP	LAA
BV100	No. of days of temporary traffic controls or road closure on traffic sensitive roads	Quarterly	✓	✓		
BV102	Local bus services (passenger journeys per year)	Quarterly	✓	✓		
BV106	Percentage of new homes built on previously developed land	Annually	✓	✓		
BV109a	Percentage of planning applications - 60% of major applications in 13 weeks	Quarterly	✓	✓		
BV109b	Percentage of planning applications - 65% of minor applications in 8 weeks	Quarterly	✓	✓		
BV109c	Percentage of planning applications - 80% of other applications in 8 weeks	Quarterly	✓	✓		
BV165	% of pedestrian crossings with facilities for disabled people	Quarterly	✓	✓		
BV166a	Score against a checklist of enforcement best practice for environmental health	Quarterly	✓	✓		
BV166b	Score against a checklist of enforcement best practice for trading standards	Quarterly	✓	✓		
BV178	% of footpaths and other rights of way which were easy to use	Annually	✓	✓		
BV187	Condition of footway	Annually	✓	✓		
BV199 (SSC 3.1)	The proportion of relevant land and highways having combined deposits of litter and detritus	Quarterly	✓	✓		✓

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	CP	LAA
BV199b (SSC 3.2)	% of land/highways from which unacceptable levels of graffiti are visible	Quarterly	✓	✓		✓
BV199c (SSC 3.3)	% of land/highways from which unacceptable levels of fly-posting are visible	Quarterly	✓	✓		✓
BV199d (SSC 3.4)	Reduction in the number of fly-tips and increase in enforcement action	Quarterly	✓	✓		✓
BV200a	Do you have a development plan that has been adopted in the last 5 years?	Annually	✓	✓		
BV200b	Are there proposals on deposit for an alteration or replacement?	Annually	✓	✓		
BV200c	Was the annual monitoring report published on time?	Annually	✓	✓		
BV204	% of appeals allowed against the authority's decision to refuse planning	Annually	✓	✓		
BV205	Quality of planning service	Annually	✓	✓		
BV215a	Average no. of days taken to repair a street lighting fault	Quarterly	✓	✓		
BV215b	Average time taken to repair a street lighting fault - DNO	Quarterly	✓	✓		
BV216a	No. of sites of potential concern (land contamination)	Quarterly	✓	✓		
BV216b	% of sites where remediation of the land is necessary	Quarterly	✓	✓		
BV217	% of pollution control improvements completed on time	Quarterly	✓	✓		
BV218a	% of new reports of abandoned vehicles investigated within 24 hours	Quarterly	✓	✓		
BV218b	% of abandoned vehicles removed within 24 hours	Quarterly	✓	✓		
BV219a	No. of conservation areas in the local authority area	Annually	✓	✓		
BV219b	% of conservation areas with up-to-date character appraisals	Annually	✓	✓		

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	CP	LAA
BV219c	% of conservation areas with published management proposals	Annually	✓	✓		
BV223	% of principal roads where structural maintenance should be considered	Annually	✓	✓		
BV224a	% of non-principal classified roads where maintenance should be considered	Annually	✓	✓		
BV224b	% of unclassified roads where maintenance should be considered	Annually	✓	✓		
BV82a (SSC 3.6)	% of total tonnage of household waste arisings which have been recycled	Quarterly	✓	✓	✓	✓
BV82a(ii)	Total tonnage of household waste recycled	Quarterly	✓	✓		
BV82b	% of total tonnage of household waste arisings which have been composted	Quarterly	✓	✓	✓	
BV82b(ii)	Total tonnage of household waste composted/anaerobically digested)	Quarterly	✓	✓		
BV82c	% of the total tonnage of household waste arisings which has been used to recover energy	Annually	✓	✓		
BV82c(ii)	Tonnage of waste used to recover heat, power and other energy sources	Annually	✓	✓		
BV82d	% of the total tonnage of household waste arisings which has been landfilled	Quarterly	✓	✓		
BV82d(ii)	Total tonnage of household waste landfilled	Quarterly	✓	✓		
BV84	Number of kilograms of household waste collected per head	Quarterly	✓	✓		
BV84b	% change in no. of kilograms of household waste collected	Annually	✓	✓		
BV86	Cost of waste collection per household	Annually	✓	✓		
BV87	Cost of waste disposal per tonne for municipal waste	Annually	✓	✓		
BV91	% of population resident in the authority's area served by a collection of recyclables	Annually	✓	✓		
BV91b	% of households served by a collection of 2 recyclables	Annually	✓	✓		

Indicator	Description	Reporting Frequency	Included in 05/06 Scorecard	BVPI	CP	LAA
BV99a(i)	No. of road accident casualties - all KSI	Quarterly	✓	✓		
BV99a(ii)	% change in road accident casualties over previous year - all KSI	Annually	✓	✓		
BV99a(iii)	% change in road accident casualties over 1994 - 1998 average - all KSI	Annually	✓	✓		
BV99b(i) (CYP 1.4)	No. of road accident casualties - children KSI	Quarterly	✓	✓		✓
BV99b(ii)	% change in road accident casualties in previous year -children KSI	Annually	✓	✓		
BV99b(iii)	% change in road accident casualties between 1994-1998 average - children KSI	Annually	✓	✓		
BV99c(i)	No. of road accident casualties - all slight injuries	Quarterly	✓	✓		
BV99c(ii)	% change in road accident casualties in previous year - all slight injuries	Annually	✓	✓		
BV99c(iii)	% change in road accident casualties 1994-1998 average - all slight injuries	Annually	✓	✓		
SSC 3.5 (LPSA T3)	Reduce numbers of Killed & Seriously Injured Road Casualties – three year average	Quarterly				✓