

## EIA Voluntary Sector Funding Reductions. Appendix A: Affected Organizations by Service Area 18 July 2013

The information for this appendix has been summarized from grant funding agreements (which organizations often exceed) and monitoring information to provide average figure. It is intended to provide an indication of the scale of the funded service to give a context to their service description and support the EIA group to ensure that the Council understands the potential impact on equalities of ending funding for the services listed.

The actual assessment process used by the Council will consider the complete range of quantitative outputs, and qualitative outcomes, diversity issues, service user profile, range of services available in the City and other information derived from the annual monitoring and annual review, the consultation process and feedback from commissioners and joint funders. Full details of the assessment process will be contained within the Cabinet Report in September 2013

**Key:** OP= Older People, LD= Learning Disabilities, PD+SI = Physical Disability and Sensory Impairment, MH = Mental Health, BME = Black and Minority Ethnic Groups, LGBT = Lesbian Gay, Bisexual and Transgender,

### Access to Community Opportunities

The Services listed below support people to lead more independent, inclusive lives by accessing opportunities for interaction in their local communities, they deliver the following outcomes:

Customers will report:

- a) Increased levels of physical and mental health and well-being by being able to get out and about, learn new skills and to exercise
- b) An active and engaging cultural life
- c) Access to affordable social opportunities that are local and convenient for them
- d) Feeling empowered to take greater control over their lives
- e) An understanding of the risks to their independence and knowledge of how to manage these risks
- f) Being able live independently for longer without resorting to statutory health or social care services, or are able to avoid these altogether,

Carers report

- They have increased levels of physical and mental well-being through the service providing them with short break opportunities

Organization Name	User Group	Brief Service Description	Number of users and access	Council	NHS	Total
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Organization Name	User Group	Brief Service Description	Number of users and access	Council	NHS	Total
Alternatives Activity Centre	LD	Day activities to improve social skills, work skills and move-on plans for people with learning disabilities	Centre is open three week days (Mondays, Wednesdays & Fridays) between 9am and 3.00pm and supports up to 27 people per session.	£44,000	£15,000	£59,000
CamTAD	PDSI + OP	Information, advice, access to equipment and support for people with hearing loss via drop in clinics and many community locations, Resource Centre and advice point in Audiology Dept. of City Hospital. Outreach to people with mobility difficulties in their own home and to people in residential homes. They also provide awareness raising and training to local organizations. Includes a black and minority ethnic outreach project.	Office and Resource Centre open 9-4 Monday to Friday. Approx 131 people access the service each week, around 3000 customers per year. The service also provides approx. 4 outreach clinics per week. Service supported by 40 active volunteers.	£44,091	£20,234	£64,325
Derby Shopmobility	PDSI + OP	Hires out powered and manually operated mobility equipment in order to increase personal mobility and independence.	Monday - Saturday 9:30am - 4:30pm Open supporting 6000 bookings per year, around 190 per week.	£14,000	£5,000	£19,000
Derby Stroke Club No One	PDSI + OP	Social group and self- help Group for stroke victims. Provides activities, and information through the group and social network it supports.	Meetings take place alternative Fridays Approx: 40 people attend each sessions	£712	£288	£1000
Derby United Credit Union	All	Savings and loan schemes for that supports individuals who are unable to join or access main stream banking services.	Supports approximately 112 people Office is open 10-2:00 Monday – Friday Sometimes on Sunday, dependent on volunteers	£4,642	£0	£4,642

Organization Name	User Group	Brief Service Description	Number of users and access	Council	NHS	Total
Derbyshire Chinese Welfare Association	OP+ BME	Lunch club, community activities, outreach and information & advice service for older people from Chinese Community	Centre open Mon - Tue 11-6:00, Thur-Friday 11.30 – 4, Sun 11.30 4.15. 100+ people attend the monthly lunch club, 15 isolated older people access the twice weekly afternoon meal session. Weekly approximately 120 people access other activities and 40 access information and advice ,	£16,000	£1000	£17,000
Derwent Group	LD	Social and activity club offering befriending and peer group support for people with learning disabilities and autism.	20 people access the club fortnightly 6:45pm to 8:45pm.	£578	£432	£1010
Disability Direct	PDSI	Safe and Well project, an intergenerational service for people with disabilities. Through training sessions and activities young volunteers with disabilities support older people with disabilities to use modern IT equipment.	14 young volunteers assisted 62 older people at the monthly sessions.	£18,000	£7,000	£25,000
Hadhari Supported Luncheon Club	OP + BME	Day care / lunch club service for African Caribbean elders that promotes wellbeing and independence. The service is supported by volunteers to provide, lunch, activities and information about other local services. The service also provides an outreach service.	The lunch club operates 2 days per week for 30 people. Open Mon & Wed 10 – 3pm Tue & Thur 9 – 5pm Fri 10 – 3pm	£25,733	£6000	£31,733
Indian Community Day Support	OP + BME	New service (started Jan 2013) run by a partnership of organizations that support Indian elders. Service provides information, advice and group activities to promote health and independence.	Weekly, 60 people access group, 20 people get 1 to 1 information and advice and 25 people access one off healthy living events. Access to support is Monday - Friday 9am -4:30pm Also evenings weekends as appropriate	£35,000	£0	£35,000

Organization Name	User Group	Brief Service Description	Number of users and access	Council	NHS	Total
MHA Care Groups - Live at Home Schemes	OP	Social events, support and lunchclubs for Older People	Weekly, 16 x 3hrs sessions are provided by 9 schemes across the City with on average 66 members per scheme. Opening times vary across the schemes	£76,260	£0	£76,269
Opieka	OP + BME	Luncheonclub forolderpeople andahome visiting/befriendingservice for olderand disabledpeople from the Polish community. The service provides social opportunities and supports people with information and advice on local services	Weekly lunch club support 40 people 12 receive home visits. Luncheon club meets 39 times a year 11.30am - 1.45om Befriending and visiting service operates daily	£8,300	£8000	£16,300
PadleyGroup	LD	Development Centre providing day activities toimprove socialskills, work skills and move-onplans for people with learning disabilities	Weekly activities provided over 3 days (Wednesday, Thursday & Friday)morning and afternoon sessions each day.60 people attend one session per week.	£60,615	£7,885	£68,500
PadleyGroup	All + men	Drop in daysupportfor homelesspeople.	Approximately 453 people visits the Centre each day, which is open 7 days a week providing 240 meals, 22 food parcels, 1 person accessing Community Psychiatric nurse, 17 people accessing a support worker, Monday, Tuesday, Thursday and Friday 8am – 3pm, Wednesday: 8am – 2pm, Saturday 10am – 2.30pm, Bank Holidays and Sunday 1pm - 4:30pm	£24,469	£30,000	£54,469
Sahakra	OP + BME	Dayservice forolder people fromthe Pakistani community and information to support health wellbeing and staying independent and safe in the community.	Weekly, 4 sessions Monday – Thursday 10am – 3pm take place for 15users a session	£45,105	£1000	£46,105
Sahakar Group	OP + BME	Social and support groupfor older people from theIndiancommunity	Weekly one session per week for 15 to 20 people,	£800	£500	£1,300

Organization Name	User Group	Brief Service Description	Number of users and access	Council	NHS	Total
Sahaly Women's Group	OP + BME + Women	Social Group for older women from south Asian community, provides healthy living activities and support	Weekly meeting (Thursday) attended by 35-40 women from a membership of 42	£500	£1000	£1500
Sathi Group	OP + BME	Social club for Asian elderly run by volunteers that provides talks on health, wellbeing issues.	15 - 20 people attend the weekly Friday afternoon meeting, 1 presentation talk per month	£500	£0	£500
Sinfin and Stenson Fields Asian Over 60's	OP + BME + Men	Social group for older and disabled people from Asian community. Includes healthy living advice.	Monday – Friday 1 – 5pm, with up to 20 members attending each session. 10 people involved in Healthy Walking activity.	£2,020	£0	£2,020
St James Centre	LD	Moving On Project to support and mentor young adults with learning disabilities to develop skills and knowledge to enable them to live independently.	20 young people in a one year program with an individual action plan. Weekly receive 2hrs 1 to 1 support and access to group activities.	£16,000	£7,000	£23,000
Ukrainian Day Centre	OP + BME	Ukrainian Day Centre operates a luncheon club for older people and a home visiting/befriending service for older and disabled people who are primarily, but not exclusively from the Ukrainian community	Lunch club held Mon, Wed & Friday approximately 25 people at each session, 12-15 people get a home/hospital visit from the befriending service.	£19,334	£8,000	£27,334

## Responding to Health & Social Care Risks and Preventing Deterioration

Services listed below will support each individual's needs and will assist people to manage significant risks to their independence and well-being. They deliver the following outcomes:

Customers report:

- a. They have increased levels of physical and mental well-being through benefiting from specific interventions and programmes
- b. They feel safer
- c. There is reduced risk of health or other crises that affect people's independence and the harm arising from them
- d. They feel empowered to take greater control over their lives, with more knowledge of potential risks to their independence and how to manage these risks
- e. They are able to manage for longer without needing statutory health or social care services, or are able to avoid this altogether
- f. They can take advantage of opportunities to learn new skills, get exercise and improve both the physical and mental health of individuals
- g. They have recovered from a crisis that affects their ability to live independently and enable them to become as independent as possible for example their ability to care for themselves, carry out their domestic routines, get access work, education or learning opportunities

Organization Name	Service User Group	Brief Service Description	Number of users and access	Council Funding Amount	NHS Funding	Total
Age UK Derby and Derbyshire	OP	Falls Prevention service providing specific exercise interventions and programs to increase strength, balance and mobility.	187 people attend sessions linked to the project every week	£19,000	£6,000	£25,000
Headway	PDSI	Drop In for and case work support for people with acquired brain injury including BME Support to manage the impact of acquired head injuries and support people to live independently in the community	Weekly 20 places at Centre, 4 rehab activity sessions, 40 people supported through outreach. Quarterly 1 presentation or follow up contact to health and social care professionals to advise on brain injury issues. Outreach – Monday to Friday Headway Centre – Tuesday and Friday Community groups - Mondays Direct carer's Support takes place every Thursday	£31,500	£9,000	£40,500
Relate Derby and Southern	All	Counseling Service to promote the benefit of a secure relationship and family life in order	Access to service varies and requires an appointment. Weekly, 90 hrs of counseling	£10,611	£0	£10,611

<b>Organization Name</b>	<b>Service User Group</b>	<b>Brief Service Description</b>	<b>Number of users and access</b>	<b>Council Funding Amount</b>	<b>NHS Funding</b>	<b>Total</b>
Derbyshire		to improve the emotional, sexual and physical wellbeing of individuals and their families.	provided. 28 volunteers on their counseling team			

### First Contact Service

The service below will support people to manage significant risks to their independence and well-being and deliver the following outcomes:

Customers report:

- a) They have increased levels of well-being through being connected with appropriate services that support their individual needs, including where applicable receiving their full benefits entitlement
- b) They feel less isolated and more connected to their local facilities and communities
- c) They feel empowered to take greater control over their lives with more knowledge of potential risks to their independence and how to manage these risks
- d) They avoid escalations in need that might have happened without appropriate preventative action
- e) They are able to manage for longer without resorting to statutory health or social care services, or are able to avoid this altogether

Carers report:

- They have increased levels of well-being through being given access to relevant information and support which will assist them in their caring role

Organization Name	Service User Group	Brief Service Description	Number of users and access	Council Funding Amount	NHS Funding	Total
Age UK Derby and Derbyshire	OP + All vulnerable people	First Contact service that support early referral to range of support services for older and vulnerable people.	Weekly receives 10 client checklists from agencies and services visiting vulnerable people and makes 40 referrals to agencies to provide services to these vulnerable people	£48,553	£6,000	£54,553

### Information & Advice Services

The Services listed below will provide information that is appropriate to the customers who use their service and advice that adapts to each individual's needs and issues. The information and advice will assist people to manage major risks to their independence and well-being. Information and advice services are aware of, and refer to, expert advice sources where these are available. These Services will deliver the following outcomes:

Customers report:

- a) They are able to maintain or increase their independence
- b) They are better supported to maintain or increase their health, wellbeing and safety
- c) They are able to make informed personal choices about how to help themselves or who to approach for support
- d) They do not need more intensive social care or health support and don't need to be referred to social services, or other agencies.
- e) They are accurately referred to and between services
- f) They are able to gain access to relevant information, advice and support quickly and easily to maintain and improve their independence, for example by getting information that will support them to care for themselves or others, carry out their domestic routines, get access to work, education, learning, and social opportunities

Organization Name	Service User Group	Brief Service Description	Number of users and access	Council Funding Amount	NHS Funding	Total
Age UK Derby and Derbyshire	OP	Information and advice service and 50Plus Centre	10 sessions / week + outreach clinics, on average 170 visitors a week	£19,000	£6,000	£25,000
Austin Community Enterprise	All	Local neighborhood base offering a contact point for information, advice, training and childcare. Grant contributes to activities around information and advice only	10 sessions / week, on average 60 people access the service each week	£5,000	£0	£5,000
Derby Bosnia Herzegovina Community Association	BME	Information and advice for vulnerable people from Eastern European communities provided by a partnership between DBHCA, Derby Refugee Forum and New Communities in Social Enterprise	Open Monday - Friday, 09.00-17.00 providing 10 sessions per week on average 44 people access the service each week	£23,000	£2000	£25,000

Organization Name	Service User Group	Brief Service Description	Number of users and access	Council Funding Amount	NHS Funding	Total
Derby Persian Cultural Association	BME	Information, advice and social activities for Persian speaking people (e.g. Iraq, Iran, Turkey) Language support workshops, translation and access to Information Technology	Monday – Friday 11am – 6pm 10 sessions / week on average 50 people access the service each week	£3,540	£500	£4,040
Derbyshire Friend	LGBT	Advocacy, information & advice, peer support, and support group to Lesbian, Gay, Bisexual and Transgender community.	Available six days each week, on average 313 people access service weekly through 3 phone line sessions, and 14 group sessions	£7,392	£4,608	£12,000
Disability Direct	PDSI	Information & advice including outreach for people with disabilities	10 sessions / week on average 88 people access the service Service available 9 – 5pm Mon- Fri	£45,091	£0	£45,091
Hadhari Nari	Women BME	Information and advice and outreach service for victims of domestic violence and abuse from black and minority ethnic communities	Monday to Saturday 9.30am (8.30am on a Wednesday) until 9.30pm Weekly 2 outreach clinics + 10-16 ongoing client cases, on average 36 people access the service each year	£17,476	£5,000	£22,476
Sight Support Derbyshire	PSDI	Information, Advice support to manage sight loss. Training on how to support people with sight loss, Resource Centre and befriending service	Resource center is opened Mon – Thurs 9 -5pm and support an average of 44 people each week. Befriending visits operates seven days and supports 55 people per week ,	£14,200	£13,300	£27,500

### Advocacy Services

The Services that meet this specification support people to lead more independent inclusive lives by providing advocacy to enable individual customers to express views, communicate choices, and receive services or take part in making of decisions about services that affect. Advocacy services are aware expert advice sources where these are appropriate and support customers to use these services. The Appropriate Adult service is a particular form of short term, volunteer advocacy that supports vulnerable people in Police custody.

Customers report:

- They can easily access advocacy,
- They have improved knowledge and understanding of their rights and choices
- They are able to make informed choices and decisions about their support and to take greater control over their lives
- They are able to speak for themselves and/or, with the support of advocacy services, get their views expressed
- They are supported to resolve the issue(s) which they sought advocacy for (or supported through the custody process)

Organization Name	Service User Group	Brief Service Description	Number of users and access	Council Funding Amount	NHS Funding	Total
Age UK Derby and Derbyshire	OP	Professional, peer and volunteer advocacy service for Older People, supporting people who are considering moving to residential homes and other issues	3.7 people on average access the service each week, as required.	£39,484	£6,000	£48,484
Derbyshire Advocacy Service	LD + MH	Appropriate Adult Scheme, volunteers provide support to adults with LD or MH issues when they are in Police custody. Scheme is joint funded with Police and Derbyshire CC providing £67,318 annually.	Average 40 people each week, accessing service 8am -12midnight everyday. Weekly in the City 18 visits are made by trained volunteers, as required	£25,304		£92,622

### **Infrastructure Support Services**

The services that meet this specification provide support to local voluntary sector organizations and volunteers who report the following outcomes:

Local voluntary sector organizations report:

- a) More efficient and effective services to local residents.
- b) Participation in the development of policies and strategies that improve and develop services for local residents.
- c) Participation in the sharing of good practice and information through local networks.
- d) Their improved ability to take on, support and retain volunteers.
- e) Work in partnership with statutory and other local agencies.

Local volunteers report:

- a) They have access to suitable volunteering opportunities to support the local community.
- b) They have access to information on services provided by voluntary sector organizations.
- c) They are supported to develop self help groups for people with disabilities and other local community groups.

Derby City Council and NHS Derby City Primary Care Trust and other agencies providing services in the community will report:

- a) They have access to information about the VCS groups and the communities they support to assist them to provide their services.
- b) They have access to information on local issues and concerns of the VCS.
- c) They have been supported to work in partnership with and engage with VCS on service and policy developments.
- d) They have been supported to provide health, social care and other services to hard-to-reach groups in the local community.
- e) They have been supported to commission services from the VCS and to provide other, non-financial support to develop the VCS organizations.

### **Financial and Accountancy Services**

Local voluntary sector organizations will report:

- a) They have increased ability to manage their finances and demonstrate the value for money provided by their organization
- b) Their ability to demonstrate that they can comply with grant aid agreement requirements for the independent inspection of their finances
- c) They can identify financial management weaknesses within organizations and obtain support to address any identified issues.

<b>Organization Name</b>	<b>Service User Group</b>	<b>Brief Service Description</b>	<b>Number of users and access</b>	<b>Council Funding Amount</b>	<b>NHS Funding</b>	<b>Total</b>
Community Action Derby	Voluntary& Community Sector Organizations	Provides infrastructure support for local voluntary andcommunitysector organizations, including information, funding advice, engagement in policy development and Volunteer Bureau	Monday – Thursday 9.30 – 4.30, Friday – 4pm Service is available for 10 sessions per week, providing a range of services. Eg on average 44 people access volunteer bureau each week, + large number group activities, meetings	£125,155	£140,845	£266,000
Derby Community Accountancy Service	Voluntary& Community Sector Organizations	Financial management, training andsupportincludingindependent account inspection for voluntary groups	Monday – Friday 9 – 5pm 10 sessions / week providing financial assessments and training for 30 organizations each week	£21,000	£0	£21,000