

Derby City Council

Performance Results 2009/10

Introduction

Welcome to Derby City Council's Annual Performance Results Summary for 2009/10.

In this report you will find information on the three main sets of performance measures that we regularly monitor...

- * Corporate Plan measures.
- * Local Area Agreement indicators .
- * National Indicator measures.

This document pulls together the key data on these three measure sets. You will find information on:

- *how we performed against the improvement targets we set for 2009/10
- * the improvement targets we have set for 2010/11

It should be noted that the Corporate Plan has recently been reviewed and updated for 2010/11. Details of the new 2010/11 Corporate Plan measures and targets are also shown in this report. We will use these measures to monitor how we are progressing during 2010/11 against the City Council's priorities.

Achievement against targets is monitored on a quarterly basis as part of our corporate performance reporting process, with action planning undertaken where appropriate. The Council's Performance Management Strategy drives our approach to actively managing our performance. A copy of the Strategy can be found at www.derby.gov.uk/performance

We hope that you find the contents of this document useful.

Data Quality

The Council has a strong commitment to data quality and recognises the importance of high quality, timely and reliable data and information to support good decision-making at all levels and enable continually improving service outcomes.

Good data quality is based on robust systems and processes and has the following characteristics - completeness, validity, accuracy, reliability, timeliness and relevancy.

We have arrangements in place to make sure that information contained within this summary is based on sound data quality. A copy of our Data Quality Policy can be found on our website www.derby.gov.uk

If you would like any further information on our performance results or performance management arrangements please contact Performance Team, by emailing performance@derby.gov.uk

Performance Summary

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put into place to help us manage, monitor and continuously improve our performance, and achieve our priorities.

Set out below are the performance ratings that we use to assess how we are progressing against our performance targets and supporting milestones.

Indicator type	Green	Amber	Red
Corporate Plan Indicator	Where performance has achieved the annual target	Where performance is within +/- 5% of the annual target	Where performance is worse by more than 5% off the annual target
Corporate Plan Milestone	Action is completed/delivered or on track/schedule	Action has been subject to some slippage	Action has been subject to major slippage
Local Area Agreement / National Indicator	Where performance has achieved the annual target	Where performance is within +/- 5% of the annual target	Where performance is worse by more than 5% off the annual target

The tables below present a summary of our performance over the last twelve months...

Corporate Plan 2009-10

	Green	Amber	Red	N/A*	Total
Number	100	11	30	11	152
Percentage	71%	8%	21%	-	100%

Local Area Agreement 2008-2011 (2009/10 performance results)

	Green	Amber	Red	N/A*	Total
Number	22	3	16	9	50
Percentage	54%	7%	39%	-	100%

National Performance Indicators (2009/10 performance results)

	Green	Amber	Red	N/A*	Total
Number	56	7	43	76	182
Percentage	53%	7%	41%	-	100%

It should be noted that in instances where an indicator falls into more than one of the above performance categories the performance result has only been counted once. For further information on the allocation of performance indicators into the three classifications set out above please refer to the detailed performance tables that are set out on pages 3 to 43.

* N/A figures are not included in the percentage calculations.

ND - No data has been received

NS - It has not been possible to set targets

NDE - No data expected by publication date

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Derby City Council
2009/10 Performance Results and Targets for 2010/11

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
Corporate Plan 2009/10									
CP1.1bi (2009/10)	Facelift Scheme in Arboretum St - Complete pilot programme by the end of Sept 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered	Green	N/A	N/A
CP1.1bii (2009/10)	Facelift Scheme in Arboretum St - Complete the design and specification of works for the main programme by end of Jan 2010	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered	Green	N/A	N/A
CP1.1biii (2009/10)	Complete facelift scheme by the end of Mar 2011	Making us proud of our neighbourhoods		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP1.2cii (2009/10)	Amount of household waste sent to landfill reduced	Making us proud of our neighbourhoods		62,134.08	69,102.00 (provisional)	73,902.00	Green	Down	N/A
CP1.2di (2009/10)	Establish an 'Enviro-Crime' Team with specific responsibilities for enforcement - graffiti, litter, fly-tipping, fly-posting and dog control	Making us proud of our neighbourhoods		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP1.3ai (2009/10)	Complete the programme of awareness raising events by the end of June 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP1.3aii (2009/10)	Establish community steering groups by the end of September 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP1.3aiii (2009/10)	Complete the programme of residents design workshops by the end of March 2010	Making us proud of our neighbourhoods		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP1.3aiv (2009/10)	Establish an interactive web presence for residents by the end of December 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP1.3bi (2009/10)	Attend at least one meeting with each neighbourhood	Making us proud of our neighbourhoods		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP1.3ci (2009/10)	Number of young people involved as decision makers in the Youth Opportunity Fund, YOF	Making us proud of our neighbourhoods		28.00	36.00	35.00	Green	Up	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP1.3cii (2009/10)	Number of young people involved as project leads in the YOF	Making us proud of our neighbourhoods		710.00	612.00	600.00	Green	Down	N/A
CP1.3ciii (2009/10)	Number of young people involved as participants in the YOF	Making us proud of our neighbourhoods		5457.00	5555.00	6000.00	Red	Up	N/A
CP1.3cv (2009/10)	Number of young people involved in Neighbourhood Boards	Making us proud of our neighbourhoods		22.00	18.00	34.00	Red	Down	N/A
CP1.4ai (2009/10)	Commence Single Programme management by the end of June 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP1.4aii (2009/10)	Liaise with partners to identify the best project ideas by the end of December 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered	Green	N/A	N/A
CP1.4aiii (2009/10)	EMDA Single Programme funding awarded to Derby for 2009/10 fully committed by the end of December 2009	Making us proud of our neighbourhoods		On track/schedule	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	Up	N/A
CP1.4aiv (2009/10)	Support procurement and appraisal of projects by the end of March 2010	Making us proud of our neighbourhoods		On track/schedule	Completed/Delivered (Quarter 3)	Completed/Delivered	Green	Up	N/A
CP1.4bi (2009/10)	Recruitment and training agreement with internal and external partners in place by the end of June 2009	Making us proud of our neighbourhoods		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP1.4bii (2009/10)	Derby City Council to adopt The 3 Sustainable Construction Initiative by the end of June 2010	Making us proud of our neighbourhoods		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP1.4biii (2009/10)	Recruitment and training agreements signed by the end of March 2012	Making us proud of our neighbourhoods		N/A	5.00	10.00	Red	N/A	N/A
CP1.5bi (2009/10)	Number of private sector dwellings made decent	Making us proud of our neighbourhoods		550.00	368.00	700.00	Red	Down	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP1.6bi(a) (2009/10)	Increase levels of attendance and participation at cultural events in a variety of neighbourhoods – Big 1 @ Chad	Making us proud of our neighbourhoods		N/A	0.00	18,000.00	Red	N/A	N/A
CP1.6bi(b) (2009/10)	Increase levels of attendance and participation at cultural events in a variety of neighbourhoods – Bonfire at Markeaton Park	Making us proud of our neighbourhoods		N/A	30,000.00	30,000.00	Green	N/A	N/A
CP1.6bi(c) (2009/10)	Increase levels of attendance and participation at cultural events in a variety of neighbourhoods – Darley Park Concert	Making us proud of our neighbourhoods		N/A	30,000.00	20,000.00	Green	N/A	N/A
CP1.6bi(d) (2009/10)	Increase levels of attendance and participation at cultural events in a variety of neighbourhoods – Caribbean Carnival at Normanton Park	Making us proud of our neighbourhoods		N/A	3,000.00	11,000.00	Red	N/A	N/A
CP1.6bii (2009/10)	Expand the programme of outreach events held at community venues	Making us proud of our neighbourhoods		N/A	265.00%	10.00%	Green	N/A	N/A
CP1.7ai (2009/10)	Open Allenton library by the end of May 2009	Making us proud of our neighbourhoods		On track/schedule	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	Up	N/A
CP1.7aii (2009/10)	Open Chellaston library by March 2010	Making us proud of our neighbourhoods		Some slippage	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP1.7aiii (2009/10)	Open Mackworth library by the end of March 2010	Making us proud of our neighbourhoods		On track/schedule	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP1.7aiv (2009/10)	Open Chaddesden library by the end of June 2011	Making us proud of our neighbourhoods		On track/schedule	Major slippage	On track/schedule	Red	N/A	N/A
CP1.7bi (2009/10)	District centre improvements at Alvaston - Complete Phase One by the end of March 2010	Making us proud of our neighbourhoods		On track/schedule	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 2 2010/11)	Green	Up	N/A
CP1.7ci (2009/10)	Provide new changing rooms at the Racecourse and Alvaston Park – operational by the end of March 2010	Making us proud of our neighbourhoods		Major slippage	Major slippage	Completed/Delivered (Quarter 3)	Red	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP1.7cii (2009/10)	Markeaton Park restoration project · Consultation completed by the end of June 2009 · Masterplan completed by the end of Dec 2009	Making us proud of our neighbourhoods		N/A	On track/schedule	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP1.7ciii (2009/10)	Development of a new park off Moorway Lane, Blagreaves - Consultation and Master planning completed by the end of March 2010	Making us proud of our neighbourhoods		N/A	Major Slippage	Completed/Delivered	Red	N/A	N/A
CP1.7di (2009/10)	Refurbish four play areas each year to be completed by the end of March 2010	Making us proud of our neighbourhoods		6.00	6.00	4.00	Green	Same	N/A
CP2.1ai (2009/10)	Obtain partner agreement on preferred option by the end of June 2009	Creating a 21st Century city centre		N/A	Completed/Delivered	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP2.1aii (2009/10)	Legal and funding agreement signed by partners by the end of December 2009	Creating a 21st Century city centre		N/A	Major slippage	Completed/Delivered (Quarter 3)	Red	N/A	N/A
CP2.1aiii (2009/10)	New arrangements operational by the end of April 2010	Creating a 21st Century city centre		N/A	Some slippage	On track/schedule	Amber	N/A	N/A
CP2.1bi (2009/10)	Define and prepare an integrated marketing/communications plan for premium	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP2.1bii (2009/10)	Complete targeted marketing and communications campaigns by the end of June 2009	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP2.1biii (2009/10)	Secure first incoming business by the end of March 2010	Creating a 21st Century city centre		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP2.1ci (2009/10)	Number of network points	Creating a 21st Century city centre		N/A	TBC	5.00	No data	N/A	N/A
CP2.1cii (2009/10)	Extend the number of services using the wireless network... • Library card holders by the end of April 2009 • CCTV by the end of Sept 2009	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 2)	Green	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP2.2ai (2009/10)	Submission of major scheme business case to DFT by the end of December 2010	Creating a 21st Century city centre		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP2.2bi (2009/10)	Complete construction of the Ring Road and King Street Link by the end of December 2010	Creating a 21st Century city centre		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP2.2di (2009/10)	Complete an audit of the cycling network by the end of April 2009	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP2.2dii (2009/10)	Action plan of improvements approved by Highways and Transportation Board by the end of Sept 2009	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP2.2diii (2009/10)	Increase citywide cycling by 28% from 2003/04 baseline by the end of March 2011	Creating a 21st Century city centre		N/A	447,642.00	432,328	Green	N/A	N/A
CP2.2ei (2009/10)	Undertake a review including consultation with partners, public and trade	Creating a 21st Century city centre		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP2.2eii (2009/10)	Submit draft proposals	Creating a 21st Century city centre		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP2.3ai (2009/10)	Castleward Boulevard - Detailed designs	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP2.3aii (2009/10)	Castleward Boulevard - Construction on	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP2.3aiii (2009/10)	Full Street Corridor - Detailed designs	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP2.3aiv (2009/10)	Full Street Corridor - Construction	Creating a 21st Century city centre		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP2.3bi (2009/10)	Re-launch Derby World Heritage Site co-ordination	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP2.3bii (2009/10)	Re-launch Silk Mill project proposals by the end of	Creating a 21st Century city centre		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP2.3ci (2009/10)	Recruitment of artistic associates by the end of June 2009	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP2.3cii (2009/10)	Advisory board in operation by the end of September	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 2)	Green	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP2.3cii (2009/10)	Number of productions staged by amateur sector at Assembly Rooms and Guildhall	Creating a 21st Century city centre		N/A	19.00	17.00	Green	N/A	N/A
CP2.3civ (2009/10)	Number of performance by Derby Live's Youth and Community Theatre groups	Creating a 21st Century city centre		N/A	2.00	2.00	Green	N/A	N/A
CP2.3cv (2009/10)	Successfully stage the outdoor theatre at the newly refurbished Cathedral Green	Creating a 21st Century city centre		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP2.3di (2009/10)	One new installation by the end of March each year	Creating a 21st Century city centre		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP3.1ai (2009/10)	Work with the Energy Saving Trust to complete a climate change action plan for Derby that includes actions to support the Climate Change Action Programme by the end of August 2009	Leading Derby towards a better environment		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP3.1bi (2009/10)	Complete a feasibility study for a city centre district combined heat and power scheme by the end of April 2009	Leading Derby towards a better environment		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP3.1bii (2009/10)	Construct a hydro-generator power station on the River Derwent to supply electricity to Council accommodation by the end of August 2010	Leading Derby towards a better environment		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP3.1ci (2009/10)	Contract signed by the end of April 2009	Leading Derby towards a better environment		N/A	Major Slippage	Completed/Delivered (Quarter 1)	Red	N/A	N/A
CP3.1cii (2009/10)	Complete planning procedures by the end of March 2010	Leading Derby towards a better environment		N/A	Major Slippage	Completed/Delivered	Red	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP3.1ciii (2009/10)	48,000 tonnes of CO2 equivalent saved per year commencing April 2013	Leading Derby towards a better environment		N/A	2 tonnes	NS	No Target	N/A	N/A
CP3.2ai (2009/10)	Number of properties made more energy efficient	Leading Derby towards a better environment		2529.00	2121.00	2000.00	Green	Down	N/A
CP3.2aii (2009/10)	Number of households taken out of fuel poverty	Leading Derby towards a better environment		1006.00	859.00	1000.00	Red	Down	N/A
CP3.2aiii (2009/10)	Number of people aged 60 years and over who access the Warm and Well Scheme	Leading Derby towards a better environment		N/A	480.00	200.00	Green	N/A	N/A
CP3.2bi (2009/10)	Number of properties receiving home energy advice	Leading Derby towards a better environment		3044.00	3310.00	3000.00	Green	Up	N/A
CP3.2bii (2009/10)	Number of properties where energy efficiency measures have been installed	Leading Derby towards a better environment		2529.00	2121.00	2000.00	Green	Down	N/A
CP3.2ci (2009/10)	Number of campaigns	Leading Derby towards a better environment		N/A	27.00	4.00	Green	N/A	N/A
CP3.2di (2009/10)	Develop and implement a Council car share scheme by the end of June 2009	Leading Derby towards a better environment		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP3.2dii (2009/10)	Develop a communications strategy to support delivery of the corporate travel plan by the end of March 2010	Leading Derby towards a better environment		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered	Green	N/A	N/A
CP3.2diii (2009/10)	Deliver 20 additional school travel plans to achieve 100% of all schools with a travel plan by the end of March 2010	Leading Derby towards a better environment		N/A	16.00	20.00	Red	N/A	N/A
CP3.2ei (2009/10)	Enter into a partnership agreement with the Environment Agency on the Lower Derwent Flood Risk Strategy	Leading Derby towards a better environment		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered	Green	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP3.3ai (2009/10)	Complete two conservation area appraisals and prepare management proposals	Leading Derby towards a better environment		N/A	1.00	2.00	Red	N/A	N/A
CP3.3bi (2009/10)	Publish the revised list of locally listed buildings by the end of March 2010	Leading Derby towards a better environment		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP4.1ci (2009/10)	Procurement process to select private sector construction partner by the end of February 2010	Leading Derby towards a better environment		On track/schedule	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP4.1fii (2009/10)	Number of schools with a 'Notice to Improve'	Supporting everyone in learning and achieving		0.00	1.00	0.00	Red	Down	N/A
CP4.1fiii (2009/10)	Percentage of inspections that are 'good' or 'better'	Supporting everyone in learning and achieving		96.70%	36%	100%	Red	Down	N/A
CP4.1fiv (2009/10)	Percentage of HMI visits to schools where progress is 'satisfactory'	Supporting everyone in learning and achieving		100%	100%	100%	Green	Same	N/A
CP4.1gi (2009/10)	Completion of the priority school schemes identified in the Primary Strategy for Change	Supporting everyone in learning and achieving		N/A	Major slippage	On track/schedule	Red	N/A	N/A
CP4.1hi (2009/10)	Completion of the four area reviews recommended through the Primary Strategy for Change – first review completed by the end of June 2009	Supporting everyone in learning and achieving		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP4.2aiv (2009/10)	Key milestones within the LSC transition process	Supporting everyone in learning and achieving		N/A	Completed/Delivered	On track/schedule	Green	N/A	N/A
CP4.2bi (2009/10)	Number of adults gaining a Skills-for-Life qualification in each academic year	Supporting everyone in learning and achieving		700.00	751.00	700.00	Green	Up	N/A
CP4.2ci (2009/10)	Number of adults accessing any Derby Adult Learning Service course	Supporting everyone in learning and achieving	CP1.4ciii	3200.00	3142.00	NS	No Target	Down	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP5.1bi (2009/10)	Percentage of regulated services rated as 'good' or 'excellent'	Helping us all to be health, active and independent		58.00	72.10%	70.00	Green	Up	N/A
CP5.1ci (2009/10)	Consultation strategy agreed by Board by the end of June 2009	Helping us all to be health, active and independent		N/A	Completed/Delivered (Quarter 1)	Completed/Delivered	Green	N/A	N/A
CP5.1cii (2009/10)	Strategy fully implemented by the end of March 2010	Helping us all to be health, active and independent		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP5.1ei (2009/10)	Financial balance of care at home services	Helping us all to be health, active and independent		N/A	Completed/Delivered	Completed/Delivered	No data expected	N/A	N/A
CP5.1eii (2009/10)	Implementation of Enablement Service by the end of March 2010	Helping us all to be health, active and independent		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP5.1eiii (2009/10)	Percentage of homecare providers graded as 'good' or 'excellent'	Helping us all to be health, active and independent		N/A	93.20%	100%	Red	N/A	N/A
CP5.1eiv (2009/10)	Introduction of specialist dementia homecare service by the end of March 2011	Helping us all to be health, active and independent		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP5.1ev (2009/10)	Percentage of independent sector homecare services provided	Helping us all to be health, active and independent		71.00%	75.00%	75.00%	Green	Up	N/A
CP5.1evi (2009/10)	Reduced unit costs	Helping us all to be health, active and independent		N/A	NDE	NS	No data expected	N/A	N/A
CP5.2aii (2009/10)	Level of investment in prevention/well-being services	Helping us all to be health, active and independent		N/A	NDE	NS	No data expected	N/A	N/A
CP5.2aiii (2009/10)	Increase quality of regulated services	Helping us all to be health, active and independent		N/A	On track/schedule	NS	Green	N/A	N/A
CP5.2bi (2009/10)	Percentage of schools achieving the National Healthy Schools Standard	Helping us all to be health, active and independent		71.00%	88.00%	80.00%	Green	Up	N/A
CP5.2ci (2009/10)	Increase citywide cycling to school to 4% by July 2011	Helping us all to be health, active and independent		N/A	3.20%	3.00%	Green	N/A	N/A
CP5.2cii(a) (2009/10)	Number of children receiving Bikeability cycle training – Year 5 to level 1 (75%)	Helping us all to be health, active and independent		N/A	1028.00	1350.00	Red	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP5.2cii(b) (2009/10)	Number of children receiving Bikeability cycle training Year 6 to level 2 (50%)	Helping us all to be health, active and independent		N/A	1014.00	2000.00	Red	N/A	N/A
CP5.2ciii (2009/10)	Number of key cycling events and campaigns	Helping us all to be health, active and independent		N/A	6.00	5.00	Green	N/A	N/A
CP5.2civ (2009/10)	A cycle club in every primary school by 2010	Helping us all to be health, active and independent		N/A	12.00	12.00	Green	N/A	N/A
CP5.2ei (2009/10)	Plan to be developed by the end of December 2009	Helping us all to be health, active and independent		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP5.2eii (2009/10)	Implementation of the first phase to be completed by the end of December 2011	Helping us all to be health, active and independent		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP5.2fi (2009/10)	Develop and implement an action plan for the Obesity Strategy by the end of March 2011	Helping us all to be health, active and independent		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP5.2hi (2009/10)	Employment of two Under-Age Sales Officers (12-month contract) to work with businesses across the city	Helping us all to be health, active and independent		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP5.2hii (2009/10)	Number of enforcement actions taken	Helping us all to be health, active and independent		N/A	128.00	90.00	Green	N/A	N/A
CP5.2hiii (2009/10)	The number of enforcement operations undertaken out of hours	Helping us all to be health, active and independent		N/A	40.00	8.00	Green	N/A	N/A
CP5.2hiv (2009/10)	The number of joint operations undertaken with partner organisations	Helping us all to be health, active and independent		N/A	34.00	8.00	Green	N/A	N/A
CP5.2ii (2009/10)	Number of people killed or injured in workplace accidents	Helping us all to be health, active and independent		N/A	134.00	260.00	Green	N/A	N/A
CP5.2iii (2009/10)	Number of businesses given workplace health advice	Helping us all to be health, active and independent		N/A	2960.00	1800.00	Green	N/A	N/A
CP5.2ji (2009/10)	Number of homeless households where Council intervention has resolved their situation	Helping us all to be health, active and independent		9.00	10.00	6.00	Green	Up	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP5.2jii (2009/10)	Number of people sleeping rough on a single night	Helping us all to be health, active and independent		N/A	4.00	4.00	Green	N/A	N/A
CP5.3ai (2009/10)	Complete the final phase of children's centre development by the end of March 2010	Helping us all to be health, active and independent		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP5.3aii (2009/10)	All schools to continue to meet core offer requirements for extended services	Helping us all to be health, active and independent		105.00	105.00	105.00	Green	Same	N/A
CP5.3aiii (2009/10)	Integrated locality services - implement city-wide model based on co-ordination by the end of March 2010	Helping us all to be health, active and independent		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP5.3biii (2009/10)	Put processes in place to meet the requirements of the Independent Safeguarding Authority by the end of October 2009	Helping us all to be health, active and independent		N/A	Major slippage	Completed/Delivered (Quarter 3)	Red	N/A	N/A
CP5.3ci (2009/10)	Open new autistic home by the end of September 2009	Helping us all to be health, active and independent		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP5.3cii (2009/10)	Number of disabled children receiving short break provision	Helping us all to be health, active and independent		N/A	2341.00	3028.00	Red	N/A	N/A
CP5.3di (2009/10)	Number of parenting courses delivered	Helping us all to be health, active and independent		N/A	37.00	20.00	Green	N/A	N/A
CP5.3dii (2009/10)	Development and implementation of Evidenced Based Evaluation Tool	Helping us all to be health, active and independent		N/A	Completed/Delivered	On track/schedule	Green	N/A	N/A
CP6.1ai (2009/10)	Complete high performance management training for all managers	Giving you excellent services and value for money		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP6.1aii (2009/10)	Launch the new individual performance management scheme	Giving you excellent services and value for money		N/A	Completed/Delivered	Completed/Delivered	Green	N/A	N/A
CP6.1aiii (2009/10)	Launch the Directors succession pool	Giving you excellent services and value for money		N/A	Major slippage	Completed/Delivered	Red	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP6.1bi (2009/10)	75% of all first, second and third tier managers to attend the 'Equality in Action' course by the end of April 2010	Giving you excellent services and value for money		N/A	35.30%	75.00%	Red	N/A	N/A
CP6.1bii (2009/10)	Achieve 'Excellent' status on the Equality Framework for Local Government by the end of April 2011	Giving you excellent services and value for money		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP6.1biii (2009/10)	75% of planned Equality Impact Assessments for each year of the Equality and Diversity Action Plan to be completed by the end of April 2012	Giving you excellent services and value for money		N/A	90.30%	75.00%	Green	N/A	N/A
CP6.1ci (2009/10)	Number of data quality self assessment forms completed	Giving you excellent services and value for money		51.00	137.00	147.00	Amber	Up	N/A
CP6.1cii (2009/10)	Review and update the Data Quality Policy for 2010/11	Giving you excellent services and value for money		N/A	On track/schedule	On track/schedule	Green	N/A	N/A
CP6.1di (2009/10)	A technology supplier appointed by the end of November 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP6.1dii (2009/10)	New navigation design agreed by the end of February 2010	Giving you excellent services and value for money		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP6.1diii (2009/10)	Content migration plan in place by the end of February 2010	Giving you excellent services and value for money		N/A	Some slippage	Completed/Delivered	Amber	N/A	N/A
CP6.1eii (2009/10)	Number of action plans, as a percentage of the total number required that address issues arising from • NI 14 • Mystery shopper results	Giving you excellent services and value for money		N/A	12.00	12.00	Green	N/A	N/A
CP6.1eiii (2009/10)	Number of service areas of knowledge per Derby Direct Advisor	Giving you excellent services and value for money		N/A	6.00	5.00	Green	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP6.1fi (2009/10)	Complete an organisational review and approved action plan by the end of December 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP6.1gi (2009/10)	Review programme introduced by the end of September 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 2)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP6.1gii (2009/10)	Number of reviews completed	Giving you excellent services and value for money		N/A	NDE	10.00	No data expected	N/A	N/A
CP6.1hi (2009/10)	Communication and Engagement Strategy developed and approved by the end of September 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP6.1ii (2009/10)	Cabinet decision on future Accommodation Strategy by the end of December 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 3)	Green	N/A	N/A
CP6.1iii (2009/10)	Increase the utilisation of office space by 30%	Giving you excellent services and value for money		N/A	NDE	30.00%	No data expected	N/A	N/A
CP6.1iiii (2009/10)	Percentage of employees satisfied with their working environment	Giving you excellent services and value for money		N/A	NDE	NS	No Target	N/A	N/A
CP6.1iiv (2009/10)	Percentage of customers satisfied with the customer service facilities	Giving you excellent services and value for money		N/A	NDE	NS	No Target	N/A	N/A
CP6.1ji (2009/10)	Draft Code completed by the end of June 2009	Giving you excellent services and value for money		N/A	Completed/Delivered (Quarter 3)	Completed/Delivered (Quarter 1)	Green	N/A	N/A
CP6.1jii (2009/10)	Code approved by Audit and Accounts by the end of September 2009	Giving you excellent services and value for money		N/A	Completed/Delivered	Completed/Delivered (Quarter 2)	Green	N/A	N/A
CP6.2ai (2009/10)	Actual (significant) cashable efficiency savings	Giving you excellent services and value for money		N/A	NDE	NS	No data expected	N/A	N/A
CP6.2bi (2009/10)	Value for Money Strategy reviewed, updated and agreed by Cabinet by the end of December 2009	Giving you excellent services and value for money		N/A	Some Slippage	Completed/Delivered (Quarter 3)	Amber	N/A	N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CP6.2bii (2009/10)	Action Plan prepared to deliver the Strategy by the end of March 2010	Giving you excellent services and value for money		N/A	Some Slippage	Completed/Delivered	Amber	N/A	N/A

Corporate Plan 2010/11

The table below presents a summary of the Corporate Plan milestones. Indicators in the Corporate Plan which are not monitored through the National Indicator Set are also listed in the table below. For details of all actions, milestones and measures please refer to the complete Corporate Plan 2010/11 available at www.derby.gov.uk/corporateplan

CYP1a	Establish family visitor posts in every Children's Centre	To ensure that all parents who need support know where to turn to and benefit from a range of appropriate and accessible services		N/A	New measure for 2010/11				N/A
CYP1b	Increase the number of parents attending evidenced based parenting courses by March 2011	To ensure that all parents who need support know where to turn to and benefit from a range of appropriate and accessible services		N/A	New measure for 2010/11				N/A
CYP1c	Secondary schools to take up an additional module on sexual health by March 2011	To ensure that all parents who need support know where to turn to and benefit from a range of appropriate and accessible services		N/A	New measure for 2010/11				N/A
CYP2e	Provide new NVQ training places	To build ambition, aspiration and achievement		N/A	New measure for 2010/11				N/A
CYP3a	Improve the percentage of children that have good relations with their family and friends	To ensure the physical, emotional well-being and safe choices		N/A	New measure for 2010/11				N/A
CYP4a	Develop a locality service development plan and performance framework	To ensure safety, belonging and being valued in the community		N/A	New measure for 2010/11				N/A
CYP4b	Set up multi-disciplinary accommodation bases in localities with management arrangements in place	To ensure safety, belonging and being valued in the community		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CYP4c	Positive result of Ofsted unannounced inspection and Safeguarding assessment	To ensure safety, belonging and being valued in the community		N/A	New measure for 2010/11				N/A
CG1a	Increased city centre footfall	To help create a healthy, vibrant economy with the physical and educational infrastructure to sustain the prosperity of business and citizens		N/A	New measure for 2010/11				N/A
CG1b	One or more companies deciding to relocate to Derby	To help create a healthy, vibrant economy with the physical and educational infrastructure to sustain the prosperity of business and citizens		N/A	New measure for 2010/11				N/A
CG2a	Submit a core strategy	To continue to develop and deliver integrated land use and transport strategies for the city		N/A	New measure for 2010/11				N/A
CG2b	Complete a local transport plan	To continue to develop and deliver integrated land use and transport strategies for the city		N/A	New measure for 2010/11				N/A
CG2c	Development of partnership led infrastructure delivery plans	To continue to develop and deliver integrated land use and transport strategies for the city		N/A	New measure for 2010/11				N/A
CG2d	Deliver the annual Highways and Transport work programme by March 2011	To continue to develop and deliver integrated land use and transport strategies for the city		N/A	New measure for 2010/11				N/A
CG2e	Completing Connecting Derby	To continue to develop and deliver integrated land use and transport strategies for the city		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CG3a	Produce a succession strategy to ensure that the benefits of the New Deal for Communities programme in Derwent continue into the future	To regenerate Derby's neighbourhoods		N/A	New measure for 2010/11				N/A
CG3b	Deliver an Osmaston based regeneration plan	To regenerate Derby's neighbourhoods		N/A	New measure for 2010/11				N/A
CG4a	Establish a new and expanded programme of festivals including Feste and Format	To use Derby's cultural offer as a driver for regeneration and prosperity		N/A	New measure for 2010/11				N/A
CG4b	Increase attendance at expanded programme of Derby LIVE events	To use Derby's cultural offer as a driver for regeneration and prosperity		N/A	New measure for 2010/11				N/A
CG4c	Increase number of visitors to city museums	To use Derby's cultural offer as a driver for regeneration and prosperity		N/A	New measure for 2010/11				N/A
CG4d	Establish partnerships and strategy for approach to UK City of Culture 2017 competition	To use Derby's cultural offer as a driver for regeneration and prosperity		N/A	New measure for 2010/11				N/A
CG5c	Develop a robust approach to respond positively to the emerging water and flood risk management agenda	To contribute to reducing the effects of climate change in Derby		N/A	New measure for 2010/11				N/A
SSC1a	Make, publicise and comply with a scheme for handling petitions	To promote local democracy and active citizenship		N/A	New measure for 2010/11				N/A
SSC1b	Publish information on the Council's democratic arrangements for the public	To promote local democracy and active citizenship		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
SSC2a	Maintain reductions in crime levels experienced over the last seven years	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2b	Establish area based 'Streetpride' teams in all neighbourhoods	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2e	Answer 100% of customer calls for Streetpride services within 50 seconds	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2f	Develop Neighbourhood Board engagement plans by ward	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2g	Promote Neighbourhood Board achievements	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2h	Submit neighbourhood priorities as part of the annual planning cycle, to inform future service delivery plans/priorities	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2i	Administer delegated budgets held through Neighbourhood Boards	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
SSC2j	Review how services work with Neighbourhood Boards	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2k	Deliver a minimum of 4 Neighbourhood forums, per ward	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
SSC2l	Complete the outstanding routine highway maintenance project	To improve levels of safety and cleanliness and to develop confidence and pride across our communities and neighbourhoods		N/A	New measure for 2010/11				N/A
CC1a	Increase tourism and visitor spend	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC1b	Launch new sport and physical activity strategy	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC1c	Agree site locations for new indoor and outdoor sports facility hubs	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC1d	Agree plan for developing sport and physical activity in our parks	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC1e	Open Chellaston Library	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
CC1f	Establish revised governance and support arrangements for Derwent Valley Mills World Heritage Site	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC1g	Complete museum review and proposals for the development of the museum buildings	To improve the range and quality of Derby's cultural and leisure opportunities and facilities		N/A	New measure for 2010/11				N/A
CC2a	Increase number of sessions for participation at Derby LIVE	To celebrate diversity and ensure everyone has the opportunity to take part in cultural and leisure activities		N/A	New measure for 2010/11				N/A
CC2b	Launch pilot e-books service via library service	To celebrate diversity and ensure everyone has the opportunity to take part in cultural and leisure activities		N/A	New measure for 2010/11				N/A
CC2c	Greater inclusion of diverse communities in festivals programme	To celebrate diversity and ensure everyone has the opportunity to take part in cultural and leisure activities		N/A	New measure for 2010/11				N/A
HC1a	Increase number of adult social care service users having a personal budget	To increase choice and control to support independence		N/A	New measure for 2010/11				N/A
HC1b	Increase number of people reporting they are able to influence their support plans	To increase choice and control to support independence		N/A	New measure for 2010/11				N/A
HC1c	Reduce rate of increase of people requiring longer term social care support	To increase choice and control to support independence		N/A	New measure for 2010/11				N/A
HC2a	Develop and implement a strategic workforce plan across the adult social care sector	To increase the range and quality of regulated and non-regulated adult social care services		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
HC2b	Deliver training in Self-Directed Support to all adult social care staff	To increase the range and quality of regulated and non-regulated adult social care services		N/A	New measure for 2010/11				N/A
HC2c	Increase number of regulated providers in 'good' or 'excellent' categories	To increase the range and quality of regulated and non-regulated adult social care services	CP5.1bi	N/A	Please refer to measure CP5.1bi in the Corporate Plan 2009/10 table				N/A
HC3a	Establish adult treatment programme for CVD based on physical activity and lifestyle interventions	To improve well being, and tackle health inequalities through the development of programmes and facilities that promote active recreation, participation and sport		N/A	New measure for 2010/11				N/A
HC3b	Establish adult and children obesity treatment programme	To improve well being, and tackle health inequalities through the development of programmes and facilities that promote active recreation, participation and sport		N/A	New measure for 2010/11				N/A
HC3d	Deliver the annual Cycle Derby strategy	To improve well being, and tackle health inequalities through the development of programmes and facilities that promote active recreation, participation and sport		N/A	New measure for 2010/11				N/A
HC3e	Secure the NHS funding and start to deliver the lifestyle service in pilot priority areas of the city	To improve well being, and tackle health inequalities through the development of programmes and facilities that promote active recreation, participation and sport		N/A	New measure for 2010/11				N/A
HC4b	Reduce the number of rough sleepers	To deliver accessible, high quality, inclusive Housing and Advice Services		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
HC4f	Increase the number of new benefit entitlements	To deliver accessible, high quality, inclusive Housing and Advice Services		N/A	New measure for 2010/11				N/A
HC4g	Increase the number of homelessness preventions	To deliver accessible, high quality, inclusive Housing and Advice Services		N/A	New measure for 2010/11				N/A
COD1a	Agree improvement programme	To create a modern, efficient and effective organisation through the 'one Derby one council' transformation programme		N/A	New measure for 2010/11				N/A
COD1b	Complete Council restructure	To create a modern, efficient and effective organisation through the 'one Derby one council' transformation programme		N/A	New measure for 2010/11				N/A
COD1c	Adopt new operating design model for Council	To create a modern, efficient and effective organisation through the 'one Derby one council' transformation programme		N/A	New measure for 2010/11				N/A
COD1d	Procure decant accommodation for vacating the Council House	To create a modern, efficient and effective organisation through the 'one Derby one council' transformation programme		N/A	New measure for 2010/11				N/A
COD1e	Complete design and specification and appoint contractors for phase 1 works at the Council House	To create a modern, efficient and effective organisation through the 'one Derby one council' transformation programme		N/A	New measure for 2010/11				N/A
COD2a	Establish Corporate and Local Value for money measures	To deliver value for money across all services		N/A	New measure for 2010/11				N/A
COD2c	Carry out effective base budget reviews of all service areas	To deliver value for money across all services		N/A	New measure for 2010/11				N/A
COD3a	Repeat Place Survey	To effectively manage the Council's reputation		N/A	New measure for 2010/11				N/A

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
COD3b	Carry out Pulse and Reach On employee surveys regularly throughout 2010/11	To effectively manage the Council's reputation		N/A	New measure for 2010/11				N/A
COD3c	Collate all customer insight data	To effectively manage the Council's reputation		N/A	New measure for 2010/11				N/A
COD3d	Launch 'You said, We did' marketing campaign	To effectively manage the Council's reputation		N/A	New measure for 2010/11				N/A
COD4a	New competency framework in place for all managers	To ensure managers are trained in order to develop the skills and competencies to lead and manage an effective service		N/A	New measure for 2010/11				N/A
COD4b	Achieve excellence in the new Equality Framework for Local Government by March 2011	To ensure managers are trained in order to develop the skills and competencies to lead and manage an effective service	CP6.1bii	N/A	Please refer to measure CP6.1bii in the Corporate Plan 2009/10 table				N/A
COD4c	Establish new Council health and safety management system	To ensure managers are trained in order to develop the skills and competencies to lead and manage an effective service		N/A	New measure for 2010/11				N/A
COD5a	Review customer service standards	To continuously improve support services across the Council to facilitate the delivery of excellent customer-focused services		N/A	New measure for 2010/11				N/A
COD5b	Fully establish new performance system, DORIS	To continuously improve support services across the Council to facilitate the delivery of excellent customer-focused services		N/A	New measure for 2010/11				N/A

Local Area Agreement Indicators, 2008-2011

Local indicator	Public and private infrastructure investment levered (£million/%private)	Creating a 21st Century city centre		£12.53m	£5.23m	£15.29m	Red	Down	No Comparison
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Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
Local indicator	New business start ups	Creating a 21st Century city centre		135.00	126.00	70.00	Green	Down	No Comparison
NI 001	Percentage of people who believe people from different backgrounds get on well together in their local area	Making us proud of our neighbourhoods	CP1.6ai	77.10%	NDE Reported every two years - data next due 2010/11	NS	No data expected	N/A	Upper Median
NI 002	Percentage of people who feel that they belong to their neighbourhood	Making us proud of our neighbourhoods	CP1.3dii CP1.6aii	55.00%	NDE Reported every two years - data next due 2010/11	NS	No data expected	N/A	Lower Median
NI 004	Percentage of people who feel they can influence decisions in their locality	Making us proud of our neighbourhoods	CP1.3di	29.20%	NDE Reported every two years - data next due 2010/11	NS	No data expected	N/A	Upper Median
NI 006 (Local Indicator)	Participation in regular volunteering	Making us proud of our neighbourhoods		22.50%	NDE Reported every two years - data next due 2010/11	25.50%	No data expected	N/A	Upper Median
NI 008	Adult participation in sport	Helping us all to be healthy, active and independent	CP5.2di HC3c	21.00% (2007/08 - APS 1 revised)	22.20% (2008/09)	22.33% (2008/09)	Amber	Up	Upper Median
NI 009	Use of public libraries	Making us proud of our neighbourhoods	CP1.7av	47.70%	44.00%	49.70%	Red	Down	Bottom Quartile
NI 017	Perceptions of anti-social behaviour	Making us proud of our neighbourhoods	CP1.1aii SSC2d	20.70%	NDE Reported every two years - data next due 2010/11	NS	No data expected	N/A	Upper Median
NI 018	Adult re-offending rates for those under probation supervision	Making us proud of our neighbourhoods	CP1.1av	0.00%	Reported a quarter in arrears	-5.53%	Red	Down	No Comparison
NI 020	Assault with injury crime rate	Making us proud of our neighbourhoods	CP1.1ai	11.31	11.73	11.08	Red	Down	Bottom Quartile
NI 032	Repeat incidents of domestic violence	Making us proud of our neighbourhoods	CP1.1aiii	31.00%	13.48%	29.00%	Green	Up	No Comparison
NI 035	Building resilience to violent extremism	Making us proud of our neighbourhoods	CP1.6aiii	3.25	3.63	3.75	Amber	Up	No Comparison
NI 039	Rate of hospital admissions for alcohol related harm	Helping us all to be healthy, active and independent		2020.00 (2007/08)	2489.00 (2008/09) 1810.00 (2009/10 Q2 YTD)	2140.00 (2008/09)	Red	Down	Bottom Quartile
NI 047a	Number of people killed or seriously injured in road traffic accidents	Helping us all to be healthy, active and independent	CP5.2gi	106	111.3	100	Red	Down	No Comparison

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 049a	Total number of primary fires per 100,000 population	Making us proud of our neighbourhoods		208.67	199.84	206.7	Green	Up	No Comparison
NI 051	Effectiveness of child and adolescent mental health (CAMHs) services	Helping us all to be healthy, active and independent	CP5.2bvi	15	16	15	Green	Same	Top Quartile
NI 054 (Local Indicator)	Services for disabled children	Helping us all to be healthy, active and independent		62.00%	63.00%	NS	No Target	Up	No Comparison
NI 057	Children and young people's participation in high-quality PE and sport	Helping us all to be healthy, active and independent	CP5.2biii CP5.2dii	81.00% (2007/08)	85.00% (2008/09)	85.00%	Green	Up	No Comparison
NI 062 (Local Indicator)	Stability of placements of looked after children (number of moves)	Helping us all to be healthy, active and independent		8.50% (revised)	7.90%	9.00%	Green	Up	Top Quartile
NI 065	Children becoming the subject of a Child Protection Plan for a second or subsequent time	Helping us all to be healthy, active and independent	CP5.3bi	12.42%	11.30%	14.00%	Green	Up	Upper Median
NI 072	Achievement of at least 78 points across the Early years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy (MANDATORY)	Supporting everyone in learning and achieving	CP1.4ai(a)	45.00%	54.00%	55.20%	Amber	Up	Upper Median
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2 (MANDATORY)	Supporting everyone in learning and achieving	CP1.4ai(b) CYP2ai	70.00%	67.00%	77.00%	Red	Down	Bottom Quartile
NI 075	Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths (MANDATORY)	Supporting everyone in learning and achieving	CP1.4ai(d) CP4.1bi CYP2aii	49.30%	45.60%	48.50%	Red	Down	Lower Median
NI 087	Secondary school persistent absence rate (MANDATORY)	Supporting everyone in learning and achieving	CP4.1eii(a)	6.20%	4.90%	6.50%	Green	Up	Upper Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 092	Narrowing the gap between the lowest achieving 20% in the Early years Foundation Stage Profile and the rest (MANDATORY)	Supporting everyone in learning and achieving	CYP2ci	34.30%	35.60%	28.60%	Red	Down	Bottom Quartile
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2 (MANDATORY)	Supporting everyone in learning and achieving	CYP2aiii	78.00%	76.00%	86.00%	Red	Down	Bottom Quartile
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2 (MANDATORY)	Supporting everyone in learning and achieving	CYP2aiv	74.00%	77.00%	84.00%	Red	Up	Upper Median
NI 099	Children in care reaching level 4 in English at Key Stage 2 (MANDATORY)	Supporting everyone in learning and achieving	CP4.1dii(a)	31.30%	50.00%	45.00%	Green	Up	Upper Median
NI 100	Children in care reaching level 4 in Maths at Key Stage 2 (MANDATORY)	Supporting everyone in learning and achieving	CP4.1dii(b)	43.80%	60.00%	45.00%	Green	Up	Top Quartile
NI 101	Children in care achieving 5 A*-C GCSEs or equivalent at Key Stage 4 (including English and Maths) (MANDATORY)	Supporting everyone in learning and achieving	CP4.1dii(c)	7.69%	6.50%	14.00%	Red	Down	No Comparison
NI 110	Young people's participation in positive activities	Helping us all to be healthy, active and independent	CP1.3civ CP5.2bv	68.60%	61.70%	73.00%	Red	Down	Bottom Quartile
NI 111	First time entrants into the youth Justice System aged 10-17	Making us proud of our neighbourhoods	CP1.1aiv	473.00	188.00	542.00	Green	Up	Top Quartile
NI 112	Under 18 conception rate	Helping us all to be healthy, active and independent	CP5.2biii	-12.80%	-19.30%	33 -48%	Red	Up	Top Quartile
NI 116	Proportion of children in poverty	Helping us all to be healthy, active and independent	CP1.4ci	24.70% (2006/07)	25.80% (2007/08)	NS target not set due to definition issues	No Target	Down	No Comparison
NI 117	16 to 18 year olds not in education, employment or training (NEET)	Supporting everyone in learning and achieving	CP1.4cii CP4.2aiii	6.84%	6.80%	7.00%	Green	Up	Lower Median
NI 121	Mortality rate from all circulatory diseases at ages under 75	Helping us all to be healthy, active and independent		80.71 (2007/08)	84.37 (2008/09)	86.00 (2008/09)	Green	Down	Bottom Quartile

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 123	16+ smoking prevalence	Helping us all to be healthy, active and independent		1161	1212.64	1,197.00 per 100,000	Green	Up	Top Quartile
NI 125	Achieving independence for older people through rehabilitation / intermediate care	Helping us all to be healthy, active and independent	CP5.1di	95.00%	94.10%	79.00%	Green	Down	Top Quartile
NI 135	Carers receiving needs assessment or review and a specific service or advice and information	Helping us all to be healthy, active and independent	CP5.1ai HC1d	11.20%	26.60%	16.00%	Green	Up	Top Quartile
NI 141	Number of vulnerable people who have achieved independent living	Helping us all to be healthy, active and independent	CP5.1dii HC4d	61.20%	70.34% (provisional)	64.00%	Green	Up	Top Quartile
NI 152	Working age people on out of work benefits	Making us proud of our neighbourhoods	CP1.4av	13.94% (20,644)	16.03% (23,857)	12.87% (18,880)	Red	Down	Bottom Quartile
NI 154	Net additional homes provided	Making us proud of our neighbourhoods	CP1.5aii	478.00	370.00	500.00	Red	Down	Lower Median
NI 164	Working age population qualified to at least Level 3 or higher	Supporting everyone in learning and achieving	CP4.2aii(a)	44.5% (Derby - 2007/08) 47.00% (EM rate - 2007/08)	48.30% (Derby - 2008/09) 46.30% (EM rate - 2008/09)	3% of East Midlands average	Green	Up	Lower Median
NI 172	VAT registered businesses in the area showing growth	Creating a 21st Century city centre	CP1.4avi	14.25% (2006/07) 14.52% (EM rate - 2006/07)	14.59% (2007/08) 14.49% (EM rate - 2007/08)	-0.2% difference between Derby and the East Midlands region	No Target	Up	Top Quartile
NI 178	Buses running on time	Giving you excellent services and value for money	CP2.2ci	84.46%	87.63%	87.00%	Green	Up	No Comparison
NI 186	Per capita CO2 emissions in local authority area	Leading Derby towards a better environment	CP3.1biv CG5b	NDE	NDE	-3.30% reduction (6.10 tonnes)	No data expected	N/A	No Comparison
NI 189	Flood and coastal erosion risk management	Leading Derby towards a better environment	CP3.2eii	100%	82.00%	77.00%	Green	Down	No Comparison
NI 193	Municipal waste land filled	Leading Derby towards a better environment	CP1.2ciii	60.00%	54.30%	55.00%	Green	Up	Upper Median
NI 195b	Improved street and environmental cleanliness (levels of detritus)	Making us proud of our neighbourhoods	CP1.2ai	17.00%	14.00%	21.00%	Green	Up	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
National Indicators									
NI 003	Civic participation in the local area	Making us proud of our neighbourhoods		10.60%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Bottom Quartile
NI 005	Overall/general satisfaction with local area	Making us proud of our neighbourhoods		77.50%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Lower Median
NI 007	Environment for a thriving third sector	Creating a 21st Century city centre		20.00%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	No Comparison
NI 010	Visits to museums or galleries	Creating a 21st Century city centre		45.10%	NDE Reported every two years - data next due 2010/12	NS	No Target	N/A	No Comparison
NI 011	Engagement in the arts	Creating a 21st Century city centre		38.40%	NDE Reported every two years - data next due 2010/13	NS	No Target	N/A	No Comparison
NI 013	Migrants English language skills and knowledge	Supporting everyone in learning and achieving		NDE	NDE	NS	No Target	N/A	No Comparison
NI 014	Minimising the proportion of customer contact that is of low or no value to the customer	Giving you excellent services and value for money	CP6.1ei	23.91%	22.40%	NS	No Target	N/A	Lower Median
NI 015	Serious violent crime rate	Making us proud of our neighbourhoods		76.00%	69.00%	NS	No Target	Up	Upper Median
NI 016	Serious acquisitive crime rate	Making us proud of our neighbourhoods		19.16	15.08	NS	No Target	Up	Upper Median
NI 019	Rate of proven re-offending by young offenders	Making us proud of our neighbourhoods		0.78	Reported a quarter in arrears	0.83	Green	Down	No Comparison
NI 021	Dealing with concerns about anti-social behaviour and crime by the local council and police	Making us proud of our neighbourhoods		22.60%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Bottom Quartile
NI 022	Perceptions of parents taking responsibility for the behaviour of their children in the area	Helping us all to be healthy, active and independent		26.30%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Upper Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 023	Perceptions that people in the area treat one another with respect and dignity	Making us proud of our neighbourhoods		33.00%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Upper Median
NI 026	Specialist support to victims of a serious sexual offence	Making us proud of our neighbourhoods		N/A	NDE	NS	No Target	N/A	No Comparison
NI 027	Understanding of local concerns about anti-social behaviour and crime by the local council and police	Making us proud of our neighbourhoods		22.70%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Lower Median
NI 028	Serious knife crime rate	Making us proud of our neighbourhoods		0.86	0.71	NS	No Target	Up	No Comparison
NI 029	Gun crime rate	Making us proud of our neighbourhoods		0.38	0.30	NS	No Target	Up	No Comparison
NI 030	Re-offending rate of prolific and priority offenders	Making us proud of our neighbourhoods		19.70%	NDE - Six month data delay	NS	No Target	N/A	No Comparison
NI 033a	Total number of deliberate primary fires per 10, 000 population	Making us proud of our neighbourhoods		7.28	7.90	7.50	Red	Down	No Comparison
NI 033b	Total number of deliberate secondary fires per 10, 000 population	Making us proud of our neighbourhoods		18.12	16.93	18.90	Green	Up	No Comparison
NI 034	Domestic violence murder	Making us proud of our neighbourhoods		0.00	0.00	NS	No Target	N/A	No Comparison
NI 036	Protection against terrorist attack	Making us proud of our neighbourhoods		NDE	NDE	NS	No Target	N/A	No Comparison
NI 037	Awareness of civil protection arrangements in the local area	Helping us all to be healthy, active and independent		12.90%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Bottom Quartile
NI 038	Drug related (Class A) offending rate	Making us proud of our neighbourhoods		N/A	TBC	NS	No Target	N/A	No Comparison
NI 040	Drug users in effective treatment	Making us proud of our neighbourhoods		48.00 (Q4 2008/09)	69.00 (Q3 2009/10)	88.00	Red	Down	No Comparison
NI 041	Perceptions of drunk or rowdy behaviour as a problem	Making us proud of our neighbourhoods		27.60%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Upper Median
NI 042	Perceptions of drug use or drug dealing as a problem	Making us proud of our neighbourhoods		31.00%	NDE Reported every two years - data	NS	No Target	N/A	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 043	Young people within the Youth Justice System receiving a conviction in court who are sentenced to custody	Making us proud of our neighbourhoods		11.00%	14.90%	9.00%	Red	Down	Bottom Quartile
NI 044a	Ethnic composition of offenders on Youth Justice Systems disposals - White	Making us proud of our neighbourhoods		-1.00	-4.30	NS	No Target	Up	Upper Median
NI 044b	Ethnic composition of offenders on Youth Justice Systems disposals - Mixed	Making us proud of our neighbourhoods		0.85	TBC	NS	No Target	N/A	No Comparison
NI 044c	Ethnic composition of offenders on Youth Justice Systems disposals - Black	Making us proud of our neighbourhoods		2.88	4.30	NS	No Target	Down	Lower Median
NI 044d	Ethnic composition of offenders on Youth Justice Systems disposals - Asian	Making us proud of our neighbourhoods		-3.38	TBC	NS	No Target	N/A	No Comparison
NI 044e	Ethnic composition of offenders on Youth Justice Systems disposals - Chinese / Other	Making us proud of our neighbourhoods		0.65	TBC	NS	No Target	N/A	No Comparison
NI 045	Young offenders engagement in suitable education, employment or training	Making us proud of our neighbourhoods		83.60%	88.60%	75.00%	Green	Up	Top Quartile
NI 046	Young offenders access to suitable accommodation	Making us proud of our neighbourhoods		96.40%	95.30%	95.00%	Green	Down	Lower Median
NI 047b	People killed or seriously injured in road traffic accidents - percentage	Helping us all to be healthy, active and independent		N/A	-1.50	NS	No Target	N/A	Bottom Quartile
NI 048a	Number of children killed or seriously injured in road traffic accidents	Helping us all to be healthy, active and independent	CP5.2gii	18.00	17.30	15.00	Red	Up	No Comparison
NI 048b	Children killed or seriously injured in road traffic accidents - percentage change	Helping us all to be healthy, active and independent		N/A	11.50	NS	No Target	N/A	Upper Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 049b	Total number of primary fire related fatalities	Making us proud of our neighbourhoods		0.42	0.00	0.40	Green	Up	No Comparison
NI 049c	Total number of primary fire related non-fatal casualties	Making us proud of our neighbourhoods		13.96	10.45	19.90	Green	Up	No Comparison
NI 050	Emotional health of children	Helping us all to be healthy, active and independent		62.80%	56.20%	63.30%	Red	Down	Bottom Quartile
NI 052a	Take up of school lunches - primary schools	Helping us all to be healthy, active and independent		38.60%	41.00%	NS	No Target	Up	Upper Median
NI 052b	Take up of school lunches - secondary schools	Helping us all to be healthy, active and independent		48.50%	35.80%	NS	No Target	Down	Upper Median
NI 053a	Percentage of infants being breastfed at 6-8 weeks (prevalence)	Helping us all to be healthy, active and independent		33.90%	38.31%	49.80%	Red	Up	Lower Median
NI 053b	Percentage of infants for whom breastfeeding status is recorded (coverage)	Helping us all to be healthy, active and independent		86.10%	92.33%	88.00%	Green	Up	Upper Median
NI 055	Obesity among primary school age children in Reception Year	Helping us all to be healthy, active and independent		9.45%	9.48%	16.00%	Green	Down	Upper Median
NI 056	Obesity among primary school age children in year 6	Helping us all to be healthy, active and independent		16.00%	17.10%	22.00%	Green	Down	Upper Median
NI 058	Emotional and behavioural health of children in care	Helping us all to be healthy, active and independent	CYP3b	15.97	15.45	15.00	Amber	Up	Lower Median
NI 059	Initial assessments for children's social care that were carried out within 7 working days of referral	Helping us all to be healthy, active and independent	CP5.3bii	60.30%	43.20%	77.00%	Red	Up	Bottom Quartile
NI 060	Core assessments for children's social care that were carried out within 35 working days of their commencement	Helping us all to be healthy, active and independent		79.25%	86.00%	88.00%	Amber	Up	Top Quartile

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 061	Stability of looked after children adopted following an agency decision that the child should be placed for adoption	Helping us all to be healthy, active and independent		56.25%	59.50%	57.00%	Amber	Down	Bottom Quartile
NI 063	Stability of placements of looked after children: length of placement	Helping us all to be healthy, active and independent		69.50%	65.50% (provisional)	75.00%	Red	Down	Lower Median
NI 064	Child protection plans lasting 2 years or more	Helping us all to be healthy, active and independent		12.82%	7.10%	12.00%	Green	Up	Lower Median
NI 066	Looked after children cases which were reviewed within required timescales	Helping us all to be healthy, active and independent		96.10%	94.80%	100.00%	Red	Down	Lower Median
NI 067	Child protection cases which were reviewed within required timescales	Helping us all to be healthy, active and independent		100%	100%	100%	Green	Same	Top Quartile
NI 068	Referrals to children's social care going on to initial assessment	Helping us all to be healthy, active and independent		43.10%	51.10%	45.00%	Green	Up	Bottom Quartile
NI 069	Children who have experienced bullying	Helping us all to be healthy, active and independent	CP5.2biv	50.90%	28.30%	45.81%	Green	Up	Top Quartile
NI 070	Hospital admissions caused by unintentional and deliberate injuries to children and young people	Helping us all to be healthy, active and independent		119.01 (2007/08)	119.40 (2008/09)	119.00 (2008/09)	Amber	Down	Lower Median
NI 071	Children who have run away from home/care overnight	Helping us all to be healthy, active and independent		N/A	12.00	NS	No Target	N/A	No Comparison
NI 076	Reduction in the number of schools where fewer than 65% of pupils achieve Level 4 or above in English and Maths at Key Stage 2	Helping us all to be healthy, active and independent		8.00	14.00	10.00	Red	Down	Bottom Quartile
NI 078	Reduction in the number of schools where fewer than 30% of pupils achieve 5 or more A* - C grades at GCSE and equivalent	Helping us all to be healthy, active and independent		2.00	3.00	3.00	Green	Down	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 079	Achievement of a Level 2 qualification by the age of 19	Supporting everyone in learning and achieving	CP4.2ai(a)	68.00%	70.00%	68.00%	Green	Up	Lower Median
NI 080	Achievement of a Level 3 qualification by the age of 19	Supporting everyone in learning and achieving	CP4.2aii(b)	40.00%	42.00%	41.00%	Green	Up	Top Quartile
NI 081	Inequality gap in the achievement of a Level 3 qualification by the age of 19	Supporting everyone in learning and achieving	CP4.2aii(c)	21.00%	24.40%	22.00%	Red	Down	Upper Median
NI 082	Inequality gap in the achievement of a Level 2 qualification by the age of 19	Supporting everyone in learning and achieving	CP4.2ai(b)	51.00%	51.00%	26.00%	Green	Same	Lower Median
NI 084	Achievement of 2 or more A*-C grades in Science GCSEs or equivalent	Supporting everyone in learning and achieving	CP1.4ai(f)	45.90%	51.30%	48.00%	Green	Up	Upper Median
NI 085a	Post-16 participation in physical sciences (A Level Physics)	Supporting everyone in learning and achieving		N/A	194.00	NS	No Target	N/A	Top Quartile
NI 085b	Post-16 participation in physical sciences (A Level Chemistry)	Supporting everyone in learning and achieving		N/A	295.00	NS	No Target	N/A	Top Quartile
NI 085c	Post-16 participation in physical sciences (A Level Maths)	Supporting everyone in learning and achieving		N/A	710.00	NS	No Target	N/A	Top Quartile
NI 086	Secondary schools judged as having good or outstanding standards of behaviour	Supporting everyone in learning and achieving		85.70%	78.00%	100.00%	Red	Up	Upper Median
NI 088	Percentage of schools providing access to extended services	Supporting everyone in learning and achieving		100%	100%	100%	Green	Same	Top Quartile
NI 089a	Number of schools in special measures	Supporting everyone in learning and achieving	CP4.1fi CYP2b	1.00	3.00	0.00	Red	Down	Bottom Quartile
NI 089b	Average time schools spent in special measures	Supporting everyone in learning and achieving		22 months	16 months	NS	No Target	Up	Upper Median
NI 090	Take up of 14-19 learning diplomas	Supporting everyone in learning and achieving		25.00	46.00	30.00	Green	Up	No Comparison
NI 091	Participation of 17 year olds in education or training	Supporting everyone in learning and achieving		71.00%	70.70%	NS	No Target	Same	Bottom Quartile

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 102a	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 2	Supporting everyone in learning and achieving	CP4.1ei(a) CYP2cii(a)	23.40%	24.00%	24.00%	Green	Down	Lower Median
NI 102b	Achievement gap between pupils eligible for free school meals and their peers achieving the expected level at Key Stages 4	Supporting everyone in learning and achieving	CP4.1ei(b) CYP2cii(b)	31.40%	27.60%	26.00%	Red	Up	Upper Median
NI 103a	Special Educational Needs - statements issued within 26 weeks	Supporting everyone in learning and achieving		96.00%	87.10%	99.00%	Red	Down	No Comparison
NI 103b	Special Educational Needs - statements issued within 26 weeks as a proportion of all statements issued in year	Supporting everyone in learning and achieving		94.80%	81.20%	97.10%	Red	Down	No Comparison
NI 104	The Special Educational Needs (SEN)/non-SEN gap - achieving Key Stage 2 English and Maths thresholds	Supporting everyone in learning and achieving	CP4.1di(a) CP4.1ei(c) CYP2ciii	56.40%	54.50%	46.00%	Red	Up	Bottom Quartile
NI 105	The Special Educational Needs (SEN)/non-SEN gap - achieving 5 A*-C GCSE including English and Maths	Supporting everyone in learning and achieving	CP4.1di(b) CP4.1ei(d) CYP2civ	48.00%	43.10%	34.00%	Red	Up	Upper Median
NI 106	Young people from low income backgrounds progressing to higher education	Supporting everyone in learning and achieving	CYP2cv	20.00%	30.60%	NS	No Target	Up	Top Quartile
NI 107a	Key Stage 2 attainment for gypsy, roma and traveller of irish heritage	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	18.00%	NS	No Target	N/A	No Comparison
NI 107b	Key Stage 2 attainment for any other white background	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	44.70%	63.00%	Red	N/A	No Comparison
NI 107d	Key Stage 2 attainment for white/black Carribean	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	66.20%	78.00%	Red	N/A	No Comparison

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 107e	Key Stage 2 attainment for black African and white/black African	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	54.00%	52.00%	Green	N/A	No Comparison
NI 107g	Key Stage 2 attainment for Pakistani	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	53.44%	66.00%	Red	N/A	No Comparison
NI 107h	Key Stage 2 attainment for white British	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	70.20%	79.00%	Red	N/A	No Comparison
NI 107j	Key Stage 2 attainment for white and Asian	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	65.80%	71.00%	Red	N/A	No Comparison
NI 107k	Key Stage 2 attainment for mixed other	Supporting everyone in learning and achieving	CP4.1ei(e)	N/A	72.70%	78.00%	Red	N/A	No Comparison
NI 107l	Key Stage 2 attainment for Indian	Supporting everyone in learning and achieving	CP4.1ei(e)	80.00%	72.10%	81.00%	Red	Down	No Comparison
NI 108b	Key Stage 4 attainment for any other white background	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	42.50%	36.00%	Green	N/A	No Comparison
NI 108c	Key Stage 4 attainment for Black Caribbean	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	16.70%	22.00%	Red	N/A	No Comparison
NI 108d	Key Stage 4 attainment for White/Black Caribbean	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	41.50%	40.00%	Green	N/A	No Comparison
NI 108e	Key Stage 4 attainment for black African and white/black African	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	31.40%	NS	No Target	N/A	No Comparison
NI 108g	Key Stage 4 attainment for Pakistani	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	37.00%	31.00%	Green	N/A	No Comparison
NI 108h	Key Stage 4 attainment for white British	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	46.20%	51.00%	Red	N/A	No Comparison
NI 108i	Key Stage 4 attainment for Indian	Supporting everyone in learning and achieving	CP4.1ei(f)	N/A	60.40%	58.00%	Green	N/A	No Comparison
NI 109	Number of Sure Start Children Centres	Helping us all to be healthy, active and independent		78.00%	112.50%	89.00%	Green	Up	No Comparison
NI 113a	Number of Chlamydia screens/test for 15-24 year olds, males and females	Helping us all to be healthy, active and independent		12.70%	16.50%	25.00%	Red	Up	Upper Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 113b	Number of new diagnoses of Chlamydia in 15-24 year old, males and females	Helping us all to be healthy, active and independent		N/A	NDE	NS	No Target	N/A	No Comparison
NI 114	Rate of permanent exclusions from school	Supporting everyone in learning and achieving	CP4.1eii(b) CYP2d	0.08%	0.09%	0.07%	Red	Down	Upper Median
NI 115	Substance misuse by young people	Making us proud of our neighbourhoods		9.30%	11.70%	NS	No Target	Down	Lower Median
NI 118	Take up of formal childcare by low-income working families	Helping us all to be healthy, active and independent		18.28%	TBC	NS	No Target	N/A	No Comparison
NI 119	Self-reported measure of people's overall health and well-being	Helping us all to be healthy, active and independent		75.30%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Lower Median
NI 120	All Ages all causes mortality rate (overall)	Helping us all to be healthy, active and independent		604.23 (2007/08)	619.38 (2008/09)	NS	No Target	Down	Bottom Quartile
NI 120a	All Ages all causes mortality rate (female)	Helping us all to be healthy, active and independent		497.75 (2007/08)	525.98 (2008/09)	496.00 (2008/09)	Red	Down	Bottom Quartile
NI 120b	All Ages all causes mortality rate (male)	Helping us all to be healthy, active and independent		724.44 (2007/08)	729.62 (2008/09)	702.00 (2008/09)	Red	Down	Lower Median
NI 122	Mortality from all cancers at ages under 75	Helping us all to be healthy, active and independent		113.85 (2007/08)	130.32 (2008/09)	103.00 (2008/09)	Red	Down	Bottom Quartile
NI 124	People with long term condition supported to be independent and in control of their condition	Helping us all to be healthy, active and independent		64.00%	57.50%	65.00%	Red	Down	Bottom Quartile
NI 126	Early access for women to maternity services	Helping us all to be healthy, active and independent		87.30%	88.50%	85.00%	Green	Up	No Comparison
NI 127	Self reported experience of social care users	Helping us all to be healthy, active and independent	CP5.1evii	N/A	65.00%	NS	No Target	N/A	No Comparison
NI 128	User reported measure of respect and dignity in their treatment	Helping us all to be healthy, active and independent		N/A	85.00%	NS	No Target	N/A	No Comparison
NI 129	End of life access to palliative care enabling people to choose to die at home	Helping us all to be healthy, active and independent		19.40%	19.32%	21.00%	Red	Down	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 130	Social care clients receiving Self Directed Support (Direct Payments and Individual budgets) - Low priority	Helping us all to be healthy, active and independent	CP5.2ai	208.75	13.90%	10.00%	Green	N/A	Bottom Quartile
NI 131	Delayed transfers of care from hospitals	Helping us all to be healthy, active and independent		8.28	7.77	7.65	Amber	Up	Top Quartile
NI 132	Timeliness of social care assessment	Helping us all to be healthy, active and independent		91.60%	92.10%	92.00%	Green	Up	Top Quartile
NI 133	Timeliness of social care packages	Helping us all to be healthy, active and independent		92.70%	92.30%	92.00%	Green	Down	Upper Median
NI 134	The number of emergency bed days per head of weighted population	Helping us all to be healthy, active and independent		0.69 (162,520)	0.73 (Feb10 YTD)	0.65	Red	Down	Bottom Quartile
NI 136	People supported to live independently through social services (all ages)	Helping us all to be healthy, active and independent		3208.60	2345.00	3250.00	Red	Down	Bottom Quartile
NI 137	Healthy life expectancy at age 65	Helping us all to be healthy, active and independent		N/A	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	No Comparison
NI 138	Satisfaction of people over 65 with both home and neighbourhood	Making us proud of our neighbourhoods	CP1.1avi	84.60%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Upper Median
NI 139	People over 65 who say that they receive information, assistance and support needed to exercise choice and control to live independently	Helping us all to be healthy, active and independent		33.00%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	Top Quartile
NI 140	Fair treatment by local services	Giving you excellent services and value for money		66.70%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	No Comparison
NI 142	Number of vulnerable people who are supported to maintain independent living	Helping us all to be healthy, active and independent	HC4e	98.58%	98.77%	98.00%	Green	Up	Upper Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence	Making us proud of our neighbourhoods		81.30% (revised)	87.74%	NS	No Target	Up	Top Quartile
NI 144	Offenders under probation supervision in employment at the end of their order or licence	Making us proud of our neighbourhoods		45.30% (revised)	40.82%	NS	No Target	Down	Upper Median
NI 145	Adults with learning disabilities in settled accommodation	Helping us all to be healthy, active and independent		60.30%	65.00%	50.00%	Green	Up	Lower Median
NI 146	Adults with learning disabilities in employment	Helping us all to be healthy, active and independent		4.40%	5.20%	5.60%	Red	Up	Lower Median
NI 147	Care leavers in suitable accommodation	Helping us all to be healthy, active and independent		88.24%	94.10%	81.90%	Green	Up	Top Quartile
NI 148	Care leavers in employment, education or training	Helping us all to be healthy, active and independent		82.40%	61.80%	84.00%	Red	Down	Upper Median
NI 149	Adults in contact with secondary mental health services in settled accommodation	Helping us all to be healthy, active and independent		25.90%	88.22%	NS	No Target	Up	Top Quartile
NI 150	Adults in contact with secondary mental health services in employment	Helping us all to be healthy, active and independent		4.70%	10.19%	NS	No Target	Up	Top Quartile
NI 151	Overall employment rate (working age)	Creating a 21st Century city centre		73.50%	73.00%	NS	No Target	Down	Lower Median
NI 153	Working age people claiming out of work benefits in the worst performing neighbourhoods	Making us proud of our neighbourhoods		28.80%	NDE - Six month data delay	NS	No Target	N/A	No Comparison
NI 155	Number of new homes provided through the affordable housing development programme	Making us proud of our neighbourhoods	CP1.5ai HC4c	189.00	240.00	234.00	Green	Up	Top Quartile
NI 156	Number of households living in temporary accommodation	Making us proud of our neighbourhoods	HC4a	49.00	30.00	40.00	Green	Up	Lower Median
NI 157a	Processing of planning applications as measured against targets for 'major' application types	Giving you excellent services and value for money		46.93%	73.70%	60.00%	Green	Up	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 157b	Processing of planning applications as measured against targets for 'minor' application types	Giving you excellent services and value for money		57.39%	66.50%	65.00%	Green	Up	Bottom Quartile
NI 157c	Processing of planning applications as measured against targets for 'other' application types	Giving you excellent services and value for money		77.18%	80.40%	80.00%	Green	Up	Bottom Quartile
NI 158	Percentage of non decent council homes	Making us proud of our neighbourhoods		1.20%	0.00%	0.00%	Green	Up	Top Quartile
NI 159	Supply of ready to develop housing sites	Making us proud of our neighbourhoods		100%	114.00%	100%	Green	Up	No Comparison
NI 160	Local Authority tenants satisfaction with landlord services	Giving you excellent services and value for money		73.00%	NDE Reported every two years - data next due 2010/11	NS	No Target	N/A	No Comparison
NI 161	Learners achieving Level 1 qualification in literacy	Supporting everyone in learning and achieving		1184.00	1219.00	NS	No Target	Up	Lower Median
NI 162	Learners achieving an Entry Level 3 qualification in numeracy	Supporting everyone in learning and achieving		101.00	1027.00	NS	No Target	Up	Top Quartile
NI 163	Working age population qualified to at least Level 2 or higher	Supporting everyone in learning and achieving		62.50% (2007/08)	66.70% (2008/09)	69.00%	Amber	Up	Lower Median
NI 165	Population aged 19-64 aged 19 - 64 for males and 19-59 for females qualified to at least Level 4 or higher	Supporting everyone in learning and achieving		27.10% (2007/08)	28.70% (2008/09)	NS	No Target	Up	Upper Median
NI 166	Median earnings of employees in the area	Creating a 21st Century city centre		557.00	574.00	NS	No Target	Up	Top Quartile
NI 167	Congestion - average journey time per mile during the morning peak	Leading Derby towards a better environment		3.44	3.46	NS	No Target	Down	No Comparison
NI 168	Principal roads where maintenance should be considered	Leading Derby towards a better environment		4.00%	8.00%	7.00%	Red	Down	Bottom Quartile
NI 169	Non-principal roads where maintenance should be considered	Giving you excellent services and value for money		4.00%	12.00%	9.00%	Red	Down	Bottom Quartile

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	Leading Derby towards a better environment		1.87%	1.25%	1.83%	Green	Up	Lower Median
NI 171	VAT registration rate	Creating a 21st Century city centre		-4.60% (2007/08)	0.05% (2008/09)	NS	No Target	Up	No Comparison
NI 173	People falling out of work and on to incapacity benefits	Making us proud of our neighbourhoods		0.9% (2006/07, Jan - Dec 2007)	NDE	NS	No Target	N/A	No Comparison
NI 174	Skills gaps in the current workforce reported by employers	Supporting everyone in learning and achieving		15.00% (2007/08)	22.00%	NS	No Target	Down	Bottom Quartile
NI 175	Access to services and facilities by public transport, walking and cycling	Leading Derby towards a better environment		100%	100%	99.00%	Green	Same	No Comparison
NI 176	Working age people with access to employment by public transport and other specified modes	Making us proud of our neighbourhoods		82.00%	NDE - June 2010	83.60%	No data expected	N/A	No Comparison
NI 177	Local bus passenger journeys originating in the authority area	Leading Derby towards a better environment	CP2.2cii	17,652,427	17,858,373	17,263,126	Green	Up	No Comparison
NI 179	Value for money - total net value of on-going cash releasing value for money gains that have impacted since the start of the 2008-09 financial year	Giving you excellent services and value for money	COD2b	£2.386m	TBC	NS	No Target	N/A	No Comparison
NI 180	Changes in Housing Benefit/Council Tax Benefit entitlements within the year	Giving you excellent services and value for money		144.00	Reported a quarter in arrears	77.00	No data expected	N/A	No Comparison
NI 181	Time taken to process Housing Benefits/Council Tax Benefit new claims and change events	Giving you excellent services and value for money		26.05	24.36	15.40	Red	Up	No Comparison
NI 182	Satisfaction with LA regulation Services	Giving you excellent services and value for money		87.50%	Reported a quarter in arrears	75.00%	Green	Down	No Comparison
NI 183	Impact of LA trading standards services on the fair trading environment	Giving you excellent services and value for money		2.00	2.00	2.00	Green	Same	No Comparison

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 184	Food establishments in the areas which are broadly compliant with food hygiene law	Giving you excellent services and value for money		91.20%	90.37%	92.00%	Amber	Down	No Comparison
NI 185	CO2 reduction from Local Authority operations	Leading Derby towards a better environment	CP3.1biii CG5a	NDE	NDE	NS	No Target	N/A	No Comparison
NI 187a	Tackling fuel poverty - people receiving income based benefits living in homes with a low energy efficiency rating	Leading Derby towards a better environment		3.46%	2.97%	3.20%	Green	Up	Top Quartile
NI 187b	Tackling fuel poverty - % of people receiving income based benefits living in homes with a high energy efficiency rating	Leading Derby towards a better environment		27.02%	32.42%	28.50%	Green	Up	Upper Median
NI 188	Adapting to climate change	Leading Derby towards a better environment		Level 1	Level 2	Level 2	Green	Up	Top Quartile
NI 190	Achievement in meeting standards for the control system for animal health	Giving you excellent services and value for money		N/A	Level 1 (estimate)	Level 1	Green	N/A	No Comparison
NI 191	Residual household waste per household	Leading Derby towards a better environment		596.00	582.59	586.00	Green	Up	Upper Median
NI 192	Household waste recycled and composted	Leading Derby towards a better environment	CP1.1ci	43.70%	Reported a quarter in arrears	44.00%	Green	Up	No Comparison
NI 194a	Level of air quality emissions of Nox	Leading Derby towards a better environment		N/A	TBC	NS	No Target	N/A	No Comparison
NI 194b	Level of air quality percentage reduction in NOx emissions	Leading Derby towards a better environment		N/A	TBC	NS	No Target	N/A	No Comparison
NI 194c	Level of air quality emissions of PM10	Leading Derby towards a better environment		N/A	TBC	NS	No Target	N/A	No Comparison
NI 194d	Level of air quality reduction in PM10 emissions	Leading Derby towards a better environment		N/A	TBC	NS	No Target	N/A	No Comparison
NI 195a	Improved street and environmental cleanliness (levels litter)	Making us proud of our neighbourhoods	CP1.2ai	5.00%	5.00%	7.00%	Green	Same	Upper Median
NI 195c	Improved street and environmental cleanliness (levels of graffiti)	Making us proud of our neighbourhoods	CP1.2ai SSC2cii	5.00%	3.00%	5.00%	Green	Same	Lower Median

Indicator Information		Link		2008/09 Actual	2009/10 Performance Information				Quartile Position
Reference	Description	Corporate Priority	Existing Indicator		Actual	Target	Target Status	Trend	
NI 195d	Improved street and environmental cleanliness (levels of fly-posting)	Making us proud of our neighbourhoods	CP1.2ai	1.00%	1.00%	1.00%	Green	Same	Bottom Quartile
NI 196	Improved street and environmental cleanliness - fly tipping	Making us proud of our neighbourhoods	SSC2ci	1.00	3.00	2.00	Red	Down	Bottom Quartile
NI 197	Improved local biodiversity - active management of local sites	Leading Derby towards a better environment	CP1.2bi	41.79%	43.28%	43.28%	Green	Up	Upper Median
NI 198	Children travelling to schools - mode of travel usually used	Helping us all to be healthy, active and independent		22.74%	24.20%	23.00%	Red	Down	No Comparison
NI 199	Children and young people's satisfaction with parks and play areas	Helping us all to be healthy, active and independent		N/A	48.00%	NS	No Target	N/A	Top Quartile

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tional
 010/11

Sep-10
200.00
5.00
TBC
TBC in light of Tell Us Survey no longer being undertaken
Sep-10
Apr-11

Target 2010/11
Mar-11
15,778,343
Mar-11
Dec-11
Mar-11
Mar-11
Mar-11
Mar-11

Target 2010/11
Mar-11
Mar-11
Mar-11
321,000
165,000
Mar-11
Mar-11
Mar-11
Mar-11

Target 2010/11
12,876 (I-Quanta family average for comparator crimes)
Mar-11
100%
Mar-11
Mar-11
Dec-10
Mar-11

Target 2010/11
Mar-11
Mar-11
Sep-10
TBC
Oct-10
Jul-10
Mar-11
Jun-10

Target 2010/11
Mar-11
Dec-10
409.00 (5% increase)
Jul-10
Mar-11
30.00%
TBC
240 rate per 10,000 population
Mar-11

Target 2010/11
Oct-10
75.00%
Mar-11
Mar-11
Mar-11
Mar-11
3.00

Target 2010/11
2024.00
13000.00
Sep-10
Oct-10
Jun-10
Sep-10
Dec-10
Jun-10
Mar-11
Dec-10

Target 2010/11
Mar-11
Mar-11
Jun-11
Jun-10
40603
Mar-11
Mar-11
Mar-11

£25.76m

Target 2010/11
80.00
81.20%
57.70%
32.60%
25.50%
25.00%
50.70%
18.80%
-11.06%
10.8 (2,584)
-27.00%
4.6
2299.00
93.00

Target 2010/11
191.7
16
66.00%
88.00%
9.00%
11.50%
56.00%
77.00%
54.50%
6.00%

Target 2010/11
26.88%
87.00%
84.00%
52.00%
52.00%
14.80%
NS - Tell Us Survey not longer being undertaken
525.00
28.7 -55%
+3.7% above the England average
6.90%
77.00

Target 2010/11
1,242 per 100,000
80.00%
25.00%
66.00%
-2.1% point difference between Derby and the England average
850.00
1.8% of East Midlands average
0% difference between Derby and the East Midlands region
88.00%
-9.4% reduction to 5.89 tonnes
82.00%
52.00%
19.00%

Target 2010/11

NS
NS
0.22
N/A - Indicator deleted
41.40%
N/A - Indicator deleted
NS
NS
NS
TBC
NS
NS

Target 2010/11
NS
NS
NS
NS
NS
NS
NS
NS
NS
NS
NS
1347.00
NS
NS

Target 2010/11
9.00%
NS
NS
NS
NS
NS
75.00%
95.00%
NS
NS
NS

Target 2010/11
0.40
8.46
NS - Tell Us Survey not longer being undertaken
42.00%
38.00%
58.00%
93.00%
16.00%
20.00%
15.00
66.00%
90.00%

Target 2010/11
60.00%
70.00%
8.00%
100%
100%
55.00%
NS - Tell Us Survey not longer being undertaken
115.00
13.00
3.00
0.00

Target 2010/11
70.00%
43.00%
22.00%
54.00%
52.00%
205.00
305.00
720.00
80.00%
100%
2.00
18 months
100.00
77.00%

Target 2010/11
23.00%
25.00%
95.00%
92.20%
46.00%
33.00%
14.00%
20.00%
68.00%
75.00%

Target 2010/11
64.00%
68.00%
NS
NS
NS
NS
49.00%
53.00%
42.00%
76.00%
39.00%
NS
NS
100.00%
35.00%

Target 2010/11
NS
0.07%
NS - Tell Us Survey not longer being undertaken
20.25%
NS
581.96
483.00
682.00
103.00
60.00%
90.10%
NS
NS
22.50%

Target 2010/11
30.00%
7.59
93.00%
94.00%
0.635
2500.00
NS
NS
NS
NS
98.00%

Target 2010/11
80.00%
40.00%
70.00%
9.00%
92.00%
65.00%
TBC
TBC
72.00%
NS
240.00
35.00
75.00%

Target 2010/11
80.00%
85.00%
1.00%
100%
82.00%
1229.00
1037.00
71.00%
TBC
575.00
3.50
8.00%
12.00%

Target 2010/11
N/A - Indicator deleted
-6.00%
NS
N/A - Indicator deleted
99.00%
83.60%
17,338,783
TBC
N/A - Indicator deleted
18.00
75.00%
N/A - Indicator deleted

Target 2010/11
92.00%
TBC
2.80%
34.00%
Level 3
Level 2
565.00
46.00%
TBC
TBC
TBC
TBC
5.00%
1.00%

Target 2010/11
0.00%
2.00
44.77%
24.00%
NS - Tell Us Survey not longer being undertaken