

## Update from East Midlands Ambulance Services Trust on the *Being the Best* Programme

### SUMMARY

- 1.1 Senior managers from the East Midlands Ambulance Services National Health Service Trust (EMAS) will, in response to a request from members of the board, attend the meeting to give details of the progress of their change programme; *Being the Best*.

### RECOMMENDATION

- 2.1 The board is invited to consider and comment on the implementation of the East Midlands Ambulance Services' *Being the Best* programme, which was designed to improve the delivery of urgent and emergency ambulance services.

### REASONS FOR RECOMMENDATION

- 3.1 In March 2013, following detailed consultation, the EMAS Board agreed to change its systems and processes with a view to improving the service.
- 3.2 In accordance with section 21 of the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013, the board may review and scrutinise any matter relating to the planning, provision and operation of the health service(s) in its area.

### SUPPORTING INFORMATION

- 4.1 Through the *Being the Best* programme, EMAS agreed to make significant changes to the delivery of both urgent and emergency ambulance services with the following objectives:
- improving response times for patients;
  - ensuring that patients get appropriate care;
  - providing better support for staff; and
  - working to provide modern and appropriate buildings.

### OTHER OPTIONS CONSIDERED

5.1 None

**This report has been approved by the following officers:**

<b>Legal officer</b>	N/A
<b>Financial officer</b>	N/A
<b>Human Resources officer</b>	N/A
<b>Estates/Property officer</b>	N/A
<b>Service Director(s)</b>	N/A
<b>Other(s)</b>	Philip O'Brien – Statutory Scrutiny officer

  

<b>For more information contact:</b>	Mahroof Hussain 01332 643647 <a href="mailto:mahroof.hussain@derby.gov.uk">mahroof.hussain@derby.gov.uk</a>
<b>Background papers:</b>	None
<b>List of appendices:</b>	Appendix 1 – Implications

<b>IMPLICATIONS</b>
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**Financial and Value for Money**

- 1.1 None arising from this report.

**Legal**

- 2.1 The Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 gives the overview and scrutiny board the power to review and scrutinise any matter relating to the planning, provision and operation of the health service(d) in its area.

**Personnel**

- 3.1 None arising from this report.

**Equalities Impact**

- 4.1 None arising from this report.

**Health and Safety**

- 5.1 None arising from this report.

**Environmental Sustainability**

- 6.1 None arising from this report.

**Asset Management**

- 7.1 None arising from this report.

**Risk Management**

8.1 None arising from this report.

**Corporate objectives and priorities for change**

9.1 Our aim is to work together so that Derby and its people will enjoy a thriving sustainable economy, good health and well-being and an active cultural life.