



COUNCIL CABINET 20 JULY 2004

Report of the Director of Social Services

Services to Older People in the African Caribbean Community

RECOMMENDATIONS

- 1.1 To note the contents of the report
- 1.2 To approve continuing funding of the Hadhari Supported Luncheon Club subject to compliance with the contract requirements which will be monitored on a quarterly basis.
- 1.3 To refer the report to the Minority Ethnic Community Advisory Committee.

REASONS FOR RECOMMENDATIONS

- 2.1 On 7 October 2003, the Council Cabinet agreed to enter into a service level agreement for six months with Hadhari, for the provision of a supported luncheon club for African and Caribbean elders.
- 2.2 Continuation of the agreement beyond six months was dependent on Hadhari being able to increase the number of people receiving the service for the same level of funding, or reducing their running costs.
- 2.3 On 16 March 2004, the Council Cabinet considered an evaluation report and approved continued funding to October 2004. A further review of the service was requested in April 2004.

SUPPORTING INFORMATION

- 3.1 On 27 April 2004 a review was carried out by the Service Manager and a Project Manager. The review was followed up and updated on 29 June. The findings of that review are attached as Appendix 2.
- 3.2 The review involved examination of the care plan records and registration record, interviews with the manager and the care assistant, a tour of inspection of the building, and discussions with some of the users.
- 3.3 Although not all have been met, there is further evidence that Hadhari is on track to meet most of the requirements of the service specification. Moving and Handling training has been provided. Food hygiene training is booked for

July and this will be followed up at the next review in July, which will be unannounced.

- 3.4 Numbers of people attending currently exceed the requirement by six per week. The provider will continue to be encouraged to take more people during the next review period but this will require careful management so as not to place undue pressure on the service as it develops.
- 3.5 Further reviews will be conducted on a quarterly basis to confirm that progress has been maintained. Support will continue to be provided by staff from the Whitaker Centre.

OTHER OPTIONS CONSIDERED

- 4 Not applicable.

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Background papers:	None
List of appendices:	Appendix 1 – Implications Appendix 2 – Review Findings

IMPLICATIONS

Financial

- 1.1 £29,000 has been allocated in the 2004 / 5 Social Services budget for the Supported Luncheon Club.
- 1.2 Close monitoring of the Supported Luncheon Club will continue. The provider has been told that should the service not meet the required standards Social Services will consider terminating the funding.
- 1.3 The attendance of a larger number of people than the required 20 per week has reduced the unit cost from £27.88 to £21.87 per person / session.

Legal

- 2. None.

Personnel

- 3 Social Services staff will continue to support Hadhari to provide this service, allocating worker time to assist with assessment, care planning, and the development of risk assessment and management processes.

Equalities Impact

- 4. This service is particularly targeted at people from the African Caribbean community to ensure that there is access for older people from this community to a culturally appropriate day care service.

Corporate Objectives and Priorities for Change

- 5. This accords with the Council's objective of **protecting and supporting people**.