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Briefing paper: New Service

PURPOSE OF THE PAPER

The purpose of this briefing paper is to ensure that the Overview & Scrutiny Committee are fully updated on the development of a new primary care medical service, in response to the requirement of the 2008/2009 operating framework and original key developments identified in Lord Darzi's interim report "Our NHS, Our Future"

BACKGROUND

As previously advised the 2008/2009 operating framework requires all PCTs who are in an under doctored area to commission up to 3 new medical practices to significantly increase clinical capacity and therefore improve patient access. Derby City is not one considered an under doctored area.

PCTs that are not in an "under doctored area" are required to develop a new service model for Primary Care Services based around a traditional GP to deliver both routine services to a "registered" population and services to an unregistered population. PCTs are directed to consider innovative models of care with a recommendation that services be offered under an APMS contract. The National requirement is for these new services to be in place from April 2009. Derby City PCT is included in this category of PCTs.

Derby City Primary Care Trust has been identified as a front runner site for these new schemes and will be required to have services in place by 31st December 2008. A health needs assessment was undertaken by the PCT's Public Health Department that identified "Abbey, Arboretum and Normanton" as the priority area for this service development.

SELECTION

Following a robust tendering, selection and interview process NHS Derby City are delighted to inform the committee that One Medicare has been awarded this contract.

The new service will be called Derby Open Access Centre and will be based in the Walk In Centre, on Osmaston Road on a temporary basis until the new Lister House build in Normanton is completed in June 2009, when the service will move.

INFORMING PATIENTS

The PCT is currently completing a range of communications to inform the local population of this new service. There have already been articles in the local press and a new local leaflet is soon to be delivered to all residents of the NHS Derby City population. One Medicare will also be completing their own advertising campaign.

DATE OF SERVICE CHANGE

The service will be running at an interim level from the 15th December 2008 with full service functionality from the 2nd January 2009.

Yours sincerely

Kathryn Blackshaw
Director of Commissioning and Service Improvement