



DERBY CITY COUNCIL

AREA PANEL 3

19 SEPTEMBER 2007

Report of the Head of Stronger and Safer Communities Unit, Derby
Community Safety Partnership

Area Panel 3 Community Issues Update Report

SUPPORTING INFORMATION

Item no	Issue	Recommended panel action
Abbey ward		
1.1	Petition – St Alban's Road, junction of Manor Road	Note and refer to the Abbey Neighbourhood team
1.2	Former Railway Building	Note and close
Arboretum ward		
1.3	Paperback collection service	Note and close
1.4	Litter in Arboretum park	Note and close
1.5	Dangerous fencing backing onto houses on Reginald St.	Note and refer to Arboretum Neighbourhood Forum
1.6	Wheeled bins	Note and close
Normanton ward		
1.7	Land – Sackville Street / Kenilworth Avenue	Note and refer to Normanton Neighbourhood Forum
1.8	Cameron Road Homezone	Note and refer to Normanton Neighbourhood Forum
1.9	Trees on Village Street	Note and close
1.10	Wheeled bins and rubbish	Note and refer to Arboretum Neighbourhood Forum
Arboretum and Normanton wards		
1.11	Traffic issues	Note and Arboretum and Normanton Neighbourhood
All Wards		
1.12	Fear of Crime for older people	Note and refer to Normanton Neighbourhood Forum
1.13	Humbleton View	Note and close
Outstanding issues		
1.14	NONE	

1.1 **Ref: 306020 – Petition – St Alban’s Road, junction of Manor Road**

Issue: A petition submitted by 150 residents living along St Alban’s Road was submitted requesting the Council consider options to address the volume and speed of traffic on the road. The residents put forward a number of proposals to address the issues raised which include traffic calming measures, speed cameras and the option of making some roads one-way or no entry.

Action: To provide an update to the next meeting.

Update: A consultation event was held on Wednesday 8 August; residents were invited to offer their opinions of the various Traffic Management options being considered for implementation.

The results of the consultation are currently being analysed. The closing date for completed questionnaires from residents of the St Alban’s Road area was 24 August. However, forms continued to be received by members of the working group after that date, so the final analysis of responses is still being undertaken to ensure that the views of as many people as possible were accounted for. **Note and refer to the Neighbourhood Team for Abbey ward.**

Further information: Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

1.2 **Ref: 307008 – Former Railway Building**

Issue: A resident has submitted a written question regarding the former railway building. The building is situated in an elevated position between Stafford Street, Uttoxeter New road and Friar Gate. The resident stated a local businessman purchased it for £1. The resident would like the building saved and renovated.

Action: To respond directly to the resident and to the next meeting.

Update: The Bonded Warehouse at the former Friar Gate Goods Yard is a Grade 11 listed building in private ownership.

The building is the subject of applications for planning permission and listed building consent for conversion to retail use on the ground floor with residential use above.

The Council has been in discussion with the owners for some time regarding the renovation of the building and the owner’s scheme for residential development on the rest of the site.

It is hoped that the applications will be considered later this year. **Note and close.**

Further information: Rob Salmon, Head of Plans and Policies, Regeneration and Community, telephone 255020

1.3 Ref: 306061 – Paperback collection service, Arboretum

Issue: A resident asked why the paperback collection service has been stopped for Mount Carmel Street. A response was provided to the resident however, another resident reported that recently the collection service removed all the blue bags and no new bags were provided. In addition, there have been no red bags for sometime and suspects these are being stolen.

Action: To investigate and provide a response directly to the resident and the next meeting.

Update: The service has been contacted for a response. The problems experienced with the paper collections on the streets mentioned should now be resolved. Additional red and blue bags have been delivered to the households in question. If residents experience any problems in the future could they please report them to Derby Direct on 01332 255256, this does to help us to monitor the situation. **Note and close.**

Further information: Mark Harrington, Streetcare and Waste Management, Regeneration and Community, telephone 716352

1.4 Ref: 307003 – Litter in Arboretum Park – received 20.06.07

Issue: A resident reported that they visited the Arboretum Park with their grandchildren on a Saturday a fortnight ago and were horrified by the state of the bins and litter all over the play area. This was at midday, not early in the morning and the area was being used by families and sports activity. She stated that there is also some offensive graffiti on the walls of the toilet block. The resident also asked what has happened to the Café.

Action: To provide an update to the resident and the next meeting.

Update: The Arboretum is staffed by an on-site team of 3 Park Rangers and 2 gardening staff. The gardening staff work Monday – Friday, 7.00am – 3.00pm and as part of their duties complete a bin collection every Monday, Wednesday and Friday. The Park Rangers regularly patrol and litter pick the park throughout their shifts and at least 1 ranger is on site from 8.00am – 9.00pm weekdays. At the weekend, the park has 2 rangers per day on duty, working an early shift (7.00am – 3.30pm) and a late shift (1.00pm – 9.30pm).

The early shift ranger prioritises popular areas of the park, including the play area and key facilities as well as dealing with community and sports bookings. Unfortunately, on a busy summer weekend, this can result in a new accumulation of litter, which is usually picked during the overlap period by the rangers. We are looking at the possibility of additional litterbins in popular areas of the park.

We have checked our records regarding the offensive graffiti on the walls of the toilet block. The graffiti was reported to the police by the Park Ranger at 7.05am on Sat 02.06.07, as he came on duty. The police requested that it not be removed until a Scenes Of Crime Officer could attend to photograph and fingerprint the area. Once the police had attended and completed their investigation, the graffiti was reported to the Derby City Council Graffiti team who removed it within 24 hours of receiving our request on Tuesday 5th June.

The new café operators are Wholeworld Enterprise who intend to run the café as a social enterprise. The lease is currently being confirmed and we hope to have the new operators in as soon as possible. **Note and Close.**

Further information: Karin Aberg, Arboretum Park Manager, Environmental Services, telephone 292612

1.5 Ref: 307005 – Dangerous fencing backing onto houses on Reginald Street, Arboretum

Issue: A resident reported that he had been trying to get what he believes to be dangerous fencing that runs along the back of the properties along Reginald Street that form a boundary between the properties and Rosehill Recreation Ground pulled down for the last 8 months. At the present moment nothing has been done. The resident believes the fencing is a health and safety hazard.

Action: To investigate and provide a response.

Update: Parks department are working with the Community Safety Partnership to try to secure some funding for rebuilding the boundary wall from the Rosehill Market Renewal Project however we will not have any definite answers for a couple of months. In the meantime, we intend sending out a letter advising the residents that the fence will be removed and reminding them that their property deeds make them responsible for providing and maintaining a six-foot wall between their property and the Park but suggesting that they wait until the outcome of our application is known before they take any action. We will not remove the fence until the decision on our application is known at which point we will contact the residents to let them know whether funding has been granted to rebuild the wall or not and consequently, whether or not they will need to make their own arrangements to rebuild the wall. We will also at this time, give notice of when the fence will be taken down. **Note and refer to Arboretum Neighbourhood Board.**

Further information: Steve Medlock, Head of Park Services, Environmental Services, telephone 715536

Pop Gill, Neighbourhood Manager, Stronger and Safer Communities unit, telephone 258538

1.6 Ref: 307004 – Wheelie Bins and Rubbish, Normanton

Issue: A resident asked why wheelie bins and rubbish are being left on the street everywhere around where he lives, as it is a big problem. He stated that he had raised this at previous Neighbourhood Forum meetings and wanted action rather than promises. He asked if there is any possibility of enforcement action being taken against residents.

Action: To write to the resident informing them when enforcement procedures will be rolled out across the city

Update: At present, Waste Management staff are working with colleagues in Environmental Health to raise the issue of bins left on the street on non-collection days, and we have recently issued legal notices to occupiers who have continuously ignored messages and instructions to get their bins off the street on non-collection days.

In addition to this, we are also identifying “hotspots” which have been identified by both Waste Management and members of the public, and we are engaging with partners such as the Derby Community Safety Partnership, Derbyshire Fire and Rescue, and the local Police to target these areas for future attention.

The process of identifying problem sites, establishing the public relations issues, raising awareness, and giving instructions has been somewhat complex, and because we do not have the resources to “police” every street in Derby, every week, our response to “bins on street” has to be a measured one. To that end, we are yet to establish a ‘roll-out’ strategy across the City. However, in the case of the property highlighted in the photographs, we have spoken with the letting agency and they have indicated to me that they will organise with the new tenants to get the bins off the street on non-collection days. **Note and close.**

Further information: Malcolm Price, Waste Manager, Environmental Services, telephone 716350

1.7 Ref: 306012 – Land, Sackville Street/Kenilworth Avenue, Normanton

Issue: There is a piece of land on the corner of Sackville Street/Village Street and Kenilworth Avenue that is currently creating an eyesore. A local resident asked the panel for clarification on who owns the land, and what was going to be its intended use.

Action: To provide an update on ownership and clearance of the land.

Update: The first letter was sent to the owners on 19 December, with further letters in February and June - there has been no response from the company to date. Environmental Health has inspected the site and do not regard it as a health hazard. Resources are limited and focused on other issues as dictated by the forums and the board. The issue has not been included as part of the work programme for the team.

Note and refer to the Normanton Neighbourhood Team.

Further information: Purjinder Gill, Neighbourhood Manager, Stronger and Safer Communities Unit, telephone 258538

1.8 Ref: 305006 – Cameron Road Homezone improvements and wheelie bins

Issue: A resident reported that Morrisons had sent a letter to all residents on Cameron Road giving advance notice about works relating to painting of lines. Residents were asked to move their cars; however, on the day in question Morrisons did not actually carry out the work. When queried, Morrisons replied that they had not undertaken the work as cars had been parked on the road however; the resident stated that this was not the case. He stated that he was appalled by the level and quality of the workmanship of Morrisons. The resident also raised the issue about being invited to complete a survey. Finally, the resident requested further information on Atkins Consultants who are carrying out the survey work and he wanted to know why the City Council could not undertake the work rather than the Consultants.

Action: To provide an update on the survey and outcomes to a future meeting of the Area Panel.

Update: A letter was delivered to all residents of the Home Zone on 13 August outlining

the major conclusions of the After Study; the letter included a link to the city council's website where a copy of the Executive Summary is available. Hard copies of the document are available for viewing at Pear Tree Improvement Centre and Pear Tree Library, if residents would like their own copy they should contact Rachel Shardlow on 715031. **Note and refer to the Normanton Neighbourhood Team.**

Further information:

Neil Palfreyman, Traffic Management Engineer, Development and Cultural Services, telephone 716090.

1.9 Ref: 307007 – Trees on Village Street, All wards

Issue: A resident has submitted a written question regarding trees on Village Street, stating that "I don't know if it was the exceptionally early & warm spring, but the leaf canopy is extremely dense this year, thereby the pavement on the North side of Village St, between the old Austin housing office & Stenson Rd, is more or less in total darkness during the time the street lights are on. I raised this matter in March last year and also had a site meeting with John Booth the arboriculturalist officer in September. His answer then was NO, due to lack of funds and the type of trees on Village St, are not suitable for Pollarding.

Action: Provide a response to the resident.

Update: As has been stated previously, the trees on Village Street are not pollarded on a cyclical basis as the trees on Kitchener, Underhill, Rawlinson, etc are. In the stretch between Browning Street and Stenson Road the trees are Norway maple, a species that does have large leaves and a relatively vigorous habit. Pruning work will concentrate on ensuring a clear passage of high sided vehicles and pedestrians (crown lifting), and clearance of lights etc to prevent a hazard. The removal of deadwood will be done as part of the normal maintenance schedule. The trees will be inspected on a regular basis to ensure health and safety requirements are met. **Propose to note and close.**

Further information:

John Booth, Arboricultural Manager, Environmental Services, telephone 715537

1.10 Ref: 307004 – Wheelie Bins and Rubbish

Issue: In my street, there are a few households for people who are aged or not well but look after themselves in the community. They have had their bins refused for collection because they contain the wrong items. How can the Council expect those residents who need support within our community to manage their waste without providing any advice and guidance?.

Action: To provide an update at the next meeting.

Update: The Council is committed to working with residents in the management of their waste. Officers are happy to undertake home visits to provide assistance where possible. **Note and close.**

Further information:

Malcolm Price, Waste Manager, Environmental Services, telephone 716350

1.11 Traffic issues – Normanton and Arboretum

Issue: A number of petitions and questions have been raised at previous Area panel meetings relating to the following roads/streets.

304034 - Traffic issues – Normanton and Pear Tree, Normanton and Arboretum
304054 - Renals Street and Avondale Road, Arboretum – request for a one-way system
305016 - Wilfred Street, Sale Street and Molineux Street, Arboretum - request for a one-way system
305007 - St Giles Road, Normanton – request for a one-way system
305034 - Parking – Upperdale Road, Normanton
305039 - Harrington Street, Normanton - request for a one-way system

Action: To provide an update on the Normanton Road traffic study.

Update: All these issues have been incorporated into the Neighbourhood Plan. **Note and refer to Arboretum and Normanton Neighbourhood Forum.**

Further information:

Neil Palfreyman, Traffic Management Engineer, Development and Cultural Services, telephone 716090.

1.12 Ref: 306055 – Fear of Crime for Older People

Issue: What has been done to address the national target of deprived areas dealing with the fear of crime and burglary in Normanton. What services are available for older people: security measures, warden patrols, advocacy and police measures.

Action: Provide an update from the neighbourhood team.

Update: The matter has been resolved and the resident has attended the neighbourhood forum meetings with no request for further action. **Propose to note and close.**

Further information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538

1.13 Ref: 307001 – Humbleton View, All wards

Issue: A resident asked a question regarding the Council's proposal to close the Humbleton Day Care Centre. The resident stated that the Council has been undertaking consultations with service users and that the Council consistently ignored comments and views. He stated that he had submitted letters to the Council and wanted confirmation that they would be taken into consideration.

Action: To report back on the issue raised.

Update: The original letter was sent to Kate Wilson and she has responded to the correspondence confirming receipt of the letter and that the letter formed part of the consultation analysis report. **Note and close.**

Further information:

Kate Wilson, Project Manager, Corporate and Adult Social Services, telephone 256606

1.11 Outstanding issues

NONE		
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PROPOSED ACTION

2.1 To consider and note the report.

For more information contact:	Sarah Dosunmu Telephone 01332 258501 e-mail sarah.dosunmu@derby.gov.uk
Background papers:	Area Panel 3 community issues update report, background information on Council Management Information System www.derby.gov.uk
List of appendices:	None