

Parent Feedback October 2013

NA

I have suffered with poor health reduced mobility and energy levels and poor memory and concentration due to Fibromyalgia and Disc Degeneration Disease for several years now resulting in a daily struggle to maintain my home and parent my 5 boys effectively.

I have previously had the assistance of other support workers who have been unable to provide themselves or to find someone else who could provide the right kind of help (physical and emotional) that I really need so when I was introduced to my Priority families worker in June this year I was quite sceptical of how much help she could actually offer us as a family and how much of a difference to our lives that help would make, I needn't have worried

In the three short months we have had priority families support I feel that we have made more progress as a family than we have in the last 3 years. Helen has helped us with so many different aspects of our lives from deep cleaning our house and providing us with a decent Hoover with which to maintain it, to support us to attend medical appointments, helping me to sort out my finances, liaising with my children's schools, social workers and the city council on my behalf and including but not limited to putting effective family routines in place helping me decorate and supporting my 17 year old to engage in educational opportunities.

We still have a long way to go but I think the biggest difference so far is in my confidence in myself as a parent and my belief that we can get our lives running smoothly again and the reassurance I find in knowing that whatever problem I find myself faced with there is someone there to help me through it.

Priority Families offers an invaluable and much needed service to struggling families such as mine and I am in a much better place because of that support.