



DERBY CITY COUNCIL

## MINORITY ETHNIC COMMUNITIES ADVISORY COMMITTEE 7 APRIL 2005

Report of the Director of Policy

### Community Cohesion – Derby Pointer Survey Results

#### RECOMMENDATION

1. To note the community cohesion results from the November 2004 Derby Pointer Citizens' Panel survey.

#### SUPPORTING INFORMATION

- 2.1 The Derby Pointer Citizens' Panel was set up in 1998 to involve local people in the Council's decision-making process. The Panel is made up of over 1,000 local people representative of the local population by age, sex, ethnicity, area, selected at random from the Post Office Address file.
- 2.2 Panel membership lasts for up to three years and we replace a third of the Panel each year to make sure other Derby people get the chance to give us their views. Panel members complete up to three questionnaires a year about various service issues, such as, crime and disorder, sports and leisure, libraries and the survey results are reported to the Council Cabinet.
- 2.3 The Panel is maintained for the Council by consultants. They are responsible for panel maintenance and recruitment, design and administration of the questionnaire, analysis of results and preparation of the final reports. They introduce an element of independence to the process that may encourage panel members to be more open, as well as bringing expertise and experience.
- 2.4 Council staff and partners are responsible for identifying topics for research and drafting questions. Typically, these concern service levels and policy development and consultation during Best Value Reviews.
- 2.5 The questionnaire was sent out on 3 November 2004 to 1,130 Derby Pointer Panel members. The response rate was 40.3% and the results reported here represent replies received from 455 respondents. 'Base' where stated in the charts or tables, refers to the number of respondents to the question on which the statistics quoted are based. Numbers in brackets indicate the actual number of responses.
- 2.6 A summary of the key community cohesion results is shown at Appendix 2. Some of the questions were repeated from January 2003 survey and have been compared to the 2004 results to show how much respondents views have changed. The overall results and respondents profile is shown at Appendix 3. Appendix 4 contains a further analysis of responses by ward, gender, age and ethnicity. They do contain a health warning because of the small numbers of respondents when broken down at this level are not statistically 'significant'.

- 2.7 The result of this survey forms part of the wider consultation to inform the Derby City Partnership's Community Strategy. Detailed annual action plans are included in the Strategy, which will be revised in 2006. The Council is part of the Derby City Partnership's Community Cohesion Steering Group, which is developing ways of measuring community cohesion, and drawing up an action plan for 2005/06.
- 2.8 The Panel was refreshed in October 2004 and a booster recruitment exercise done in February 2005 to recruit Black and Minority Ethnic Groups and young people who were under-represented on the Panel. The 'ethnicity breakdown' at Appendix 5, shows that the current panel is made up of 1,119 people.
- 2.9 Compared to the Census 2001 profile of the city – White, Chinese and Mixed/Dual Heritage people are slightly under-represented on the Panel and Black/Black British and Asian/Asian British members are over-represented. The Panel will be refreshed in October 2005 and we will focus the booster recruitment on the under-represented groups.

<b>For more information contact:</b>	Elphia Miller 01332 256258 e-mail <a href="mailto:elphia.miller@derby.gov.uk">elphia.miller@derby.gov.uk</a>
<b>Background papers:</b>	November 2004, January 2003 survey results
<b>List of appendices:</b>	Appendix 1 – Implications Appendix 2 – Results summary Appendix 3 – Tabulated results and respondents profile Appendix 4 – November 2004 Survey – Community Cohesion Analysis Appendix 5 – 2005 Panel – Ethnicity Breakdown

<b>IMPLICATIONS</b>
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**Financial**

1. Each Derby Pointer questionnaire costs around £6,400 and we send out three each year.

**Legal**

2. The Local Government Act 1999 requires the Council to consult its citizens on its general direction and on issues relating to specific services. The Council must also show how the results have been used to improve services.

**Personnel**

3. None.

**Equalities impact**

- 4.1 The Derby City Partnership's Community Strategy action plans will address the issues raised by the survey and subsequent improvements will benefit all communities in the city.
- 4.2 The Panel is maintained in a way that makes sure it is representative as possible of the Derby population.

**Corporate objectives and priorities for change**

5. Community cohesion contributes to the Council's objective of – **strong and positive neighbourhoods** – with good local services, where people feel safe and there are strong relationships within and between communities. It also contributes to the Council's priority of – **enhance our community leadership role** both at strategic and neighbourhood level, through partnership working and listening to, and communicating with, the public.



## Key Results

### 1 Community cohesion

- 1.1 Community cohesion is a term used by the Government and national agencies to describe a community that has a state of well-being, harmony and stability. We will use these results to inform the Derby City Partnership Community Strategy, or 2020 Vision, which shows how a wide range of organisations are working together to improve life for everyone in Derby.
- 1.2 The results in Table 1 below show that overall 57.7% (261) of respondents agree that their local area is a place where people from different backgrounds get on well together. Only 18.2% (82) of respondents disagreed.

**Table 1: % of respondents who agree/disagree that people of different backgrounds get on well together**

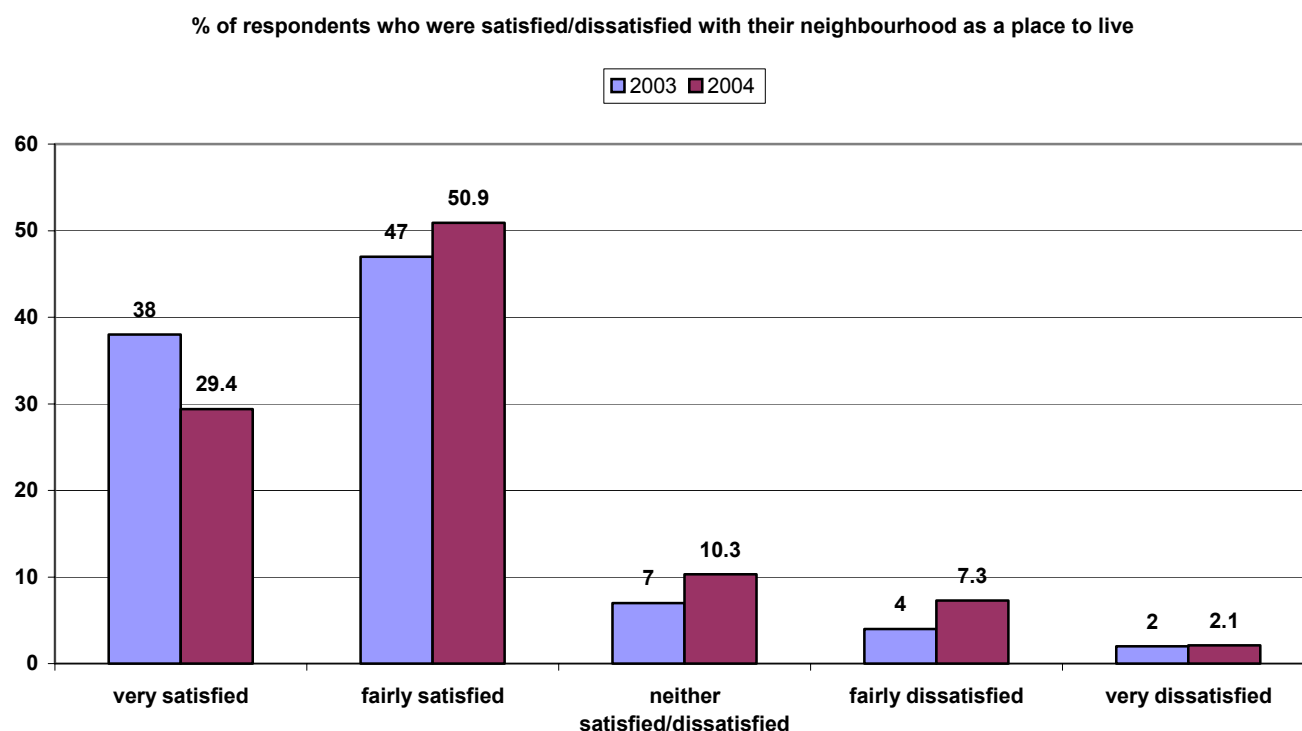
	2004	
	%	n
definitely agree	15	68
tend to agree	42.7	193
tend to disagree	13.1	59
definitely disagree	5.1	23
don't know	16.8	76
too few people in local area	1.1	5
all same backgrounds	6.2	28
Base:	452	

- 1.3 When asked how strongly they feel they belong to their 'neighbourhood' and 'local authority area – Derby'. The results in Table 2 below show that overall, more than 50% of respondents felt they 'strongly' belong. However, more respondents felt they did not belong to the 'local authority area' 39.2% (167) than their 'neighbourhood', 28.9% (130).

**Table 2: How strongly do you feel you belong to ...**

	Your neighbourhood?		Local authority area – Derby?	
	%	n	%	n
very strongly	23.8	107	13.1	56
fairly strongly	45.4	204	45.5	194
not very strongly	22	99	31.7	135
not at all strongly	6.9	31	7.5	32
don't know	1.8	8	2.1	9
Base	449		426	

- 1.4 Overall, compared with 2003 results, more than 50 percent of respondents are with their neighbourhood as a place to live. Only 9% (41) of respondents were dissatisfied.



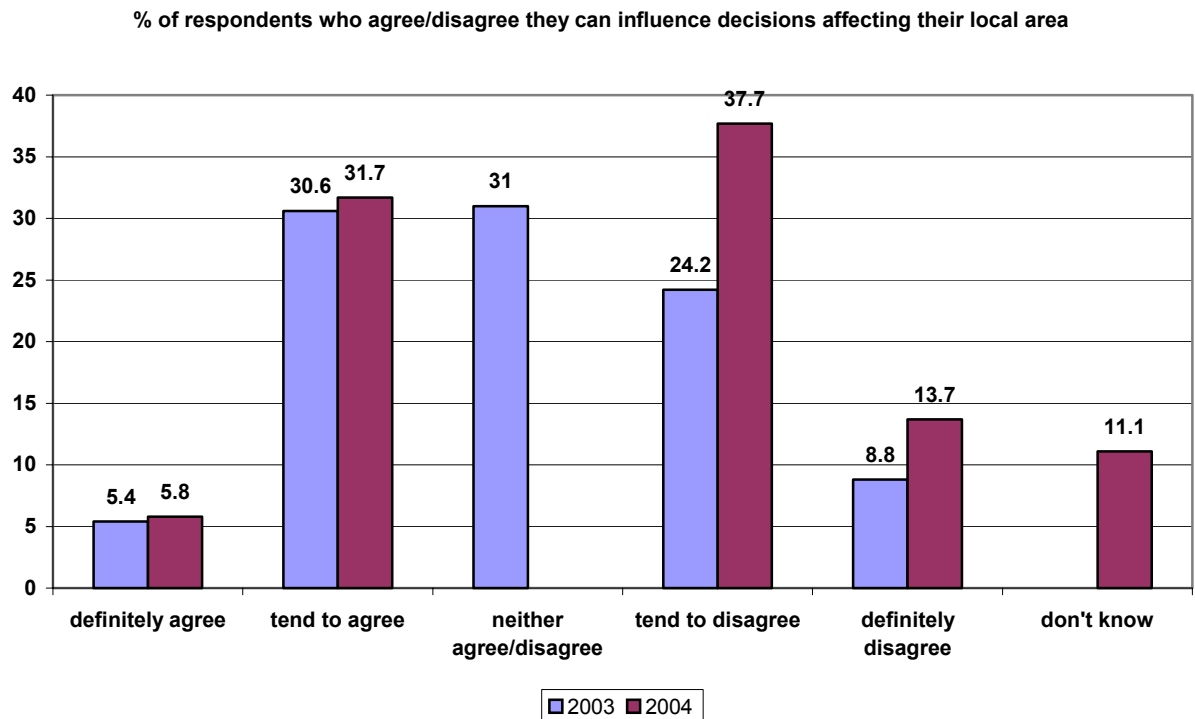
Base: 2003 = 484 2004 = 436

- 1.5 The results in Table 3 below show that on the whole 57.9% (253) of respondents think that their neighbourhood 'has not changed much', compared with 64% (310) in 2003. Only 11.2% (49) compared to 6% (29) in 2003, thought their neighbourhood had got better.

**Table 3: % of respondents who think their neighbourhood has got better or worse over the past two years.**

	2003		2004	
	%	n	%	n
Better	6	29	11.2	49
Worse	28	137	30	131
Has not changed much	64	310	57.9	253
Have lived here less than two years	2	8	0.9	4
Base	484		437	

- 1.6 There has been a significant increase in the number of respondents who 'tend to disagree' they can influence decisions affecting their local area. In 2003, 24.2% (116) 'tend to disagree and has increased to 37.7%(163) now.



**Base: 2003=480 2004=432**

- 1.7 We asked respondents to identify the five factors that most need improving in the area. The top five areas for improvement identified by the 417 respondents who answered this question were:

- activities for teenagers, 31.9% (196)
- low level of crime, 40.3% (168)
- road and pavement repairs, 40% (167)
- clean streets, 33.1% (138)
- low level of traffic congestion, 31.9% (133) – which was also identified as the top improvement in 5.4 to make respondents journeys easier.





## November 2004 survey - overall tabulated results and respondents profile

### SECTION A: COMMUNITY COHESION

#### A1. TO WHAT EXTENT DO YOU AGREE OR DISAGREE THAT THIS LOCAL AREA IS A PLACE WHERE PEOPLE FROM DIFFERENT BACKGROUNDS GET ON WELL TOGETHER

		Count	Col %
TO WHAT EXTENT AGREE/DISAGREE DIFFERENT BACKGROUNDS GET ON	DEFINITELY AGREE	68	15.0%
	TEND TO AGREE	193	42.7%
	TEND TO DISAGREE	59	13.1%
	DEFINITELY DISAGREE	23	5.1%
	DON'T KNOW	76	16.8%
	TOO FEW PEOPLE IN LOCAL AREA	5	1.1%
	ALL SAME BACKGROUNDS	28	6.2%
TOTAL		452	100.0%

#### A2. HOW STRONGLY DO YOU FEEL YOU BELONG TO THE FOLLOWING ...?

		Count	Col %
YOUR NEIGHBOURHOOD	VERY STRONGLY	107	23.8%
	FAIRLY STRONGLY	204	45.4%
	NOT VERY STRONGLY	99	22.0%
	NOT AT ALL STRONGLY	31	6.9%
	DON'T KNOW	8	1.8%
TOTAL		449	100.0%

		Count	Col %
THIS LOCAL AREA, WITHIN 15/20 MINUTES WALKING DISTANCE	VERY STRONGLY	62	14.4%
	FAIRLY STRONGLY	161	37.4%
	NOT VERY STRONGLY	161	37.4%
	NOT AT ALL STRONGLY	35	8.1%
	DON'T KNOW	11	2.6%
TOTAL		430	100.0%

		Count	Col %
LOCAL AUTHORITY AREA - DERBY	VERY STRONGLY	56	13.1%
	FAIRLY STRONGLY	194	45.5%
	NOT VERY STRONGLY	135	31.7%
	NOT AT ALL STRONGLY	32	7.5%
	DON'T KNOW	9	2.1%
TOTAL		426	100.0%

		Count	Col %
COUNTY - DERBYSHIRE	VERY STRONGLY	78	18.1%
	FAIRLY STRONGLY	190	44.2%
	NOT VERY STRONGLY	102	23.7%
	NOT AT ALL STRONGLY	51	11.9%
	DON'T KNOW	9	2.1%
TOTAL		430	100.0%

		Count	Col %
ENGLAND/WALES	VERY STRONGLY	148	34.9%
	FAIRLY STRONGLY	176	41.5%
	NOT VERY STRONGLY	52	12.3%
	NOT AT ALL STRONGLY	39	9.2%
	DON'T KNOW	9	2.1%
TOTAL		424	100.0%

		Count	Col %
BRITAIN	VERY STRONGLY	171	40.0%
	FAIRLY STRONGLY	162	37.9%
	NOT VERY STRONGLY	44	10.3%
	NOT AT ALL STRONGLY	43	10.1%
	DON'T KNOW	7	1.6%
TOTAL		427	100.0%

**A3. WHICH OF THE THINGS LISTED WOULD YOU SAY ARE MOST IMPORTANT IN MAKING SOMEWHERE A GOOD PLACE TO LIVE?**

		Cases	Col Response %
MOST IMPORTANT FACTORS IN MAKING SOMEWHERE A GOOD PLACE TO LIVE	ACCESS TO NATURE	75	17.3%
	COMMUNITY ACTIVITIES	56	12.9%
	HEALTH SERVICES	191	44.1%
	LOW LEVEL OF TRAFFIC CONGESTION	66	15.2%
	ROAD AND PAVEMENT REPAIRS	65	15.0%
	ACTIVITIES FOR TEENAGERS	93	21.5%
	CULTURAL FACILITIES (I.E CINEMAS, MUSEUMS ETC)	51	11.8%
	JOB PROSPECTS	136	31.4%
	PARKS AND OPEN SPACES	169	39.0%
	SHOPPING FACILITIES	205	47.3%
	AFFORDABLE DECENT HOUSING	172	39.7%
	EDUCATION PROVISION	150	34.6%
	LOW LEVEL OF CRIME	283	65.4%
	PUBLIC TRANSPORT	146	33.7%
	SPORTS AND LEISURE FACILITIES	37	8.5%
	CLEAN STREETS	119	27.5%
	FACILITIES FOR YOUNG CHILDREN	45	10.4%
	LOW LEVEL OF POLLUTION	54	12.5%
	RACE RELATIONS	27	6.2%
	WAGE LEVELS AND LOCAL COST OF LIVING	50	11.5%
	OTHER	9	2.1%
Total		433	507.9%

		Count	Col %
OTHER PLEASE STATE	PLACE OF WORSHIP	1	11.1%
	EVERYONE TAKING PRIDE IN THE AREA	1	11.1%
	24 HOUR POLICE PATROLS	1	11.1%
	ACTIVITIES FOR SINGLE PEOPLE	2	22.2%
	GOOD REAL ALE PUB	1	11.1%
	PLEASANT AREA TO LIVE IN	1	11.1%
	TRAFFIC CALMING	1	11.1%
	POLICING	1	11.1%
TOTAL		9	100.0%

**A3B. THINKING ABOUT THIS LOCAL AREA, WHICH OF THE THINGS LISTED, IF ANY, DO YOU THINK MOST NEED IMPROVING?**

		Cases	Col Response %
WHICH OF THE THINGS LISTED DO YOU THINK MOST NEED IMPROVING?	ACCESS TO NATURE	36	8.6%
	COMMUNITY ACITIVITIES	88	21.1%
	HEALTH SERVICES	65	15.6%
	LOW LEVEL OF TRAFFIC CONGESTION	133	31.9%
	ROAD AND PAVEMENT REPAIRS	167	40.0%
	ACITIVITIES FOR TEENAGERS	196	47.0%
	CULTURAL FACILITIES (I.E. CINEMAS, MUSEUMS ETC)	33	7.9%
	JOB PROSPECTS	53	12.7%
	PARKS AND OPEN SPACES	62	14.9%
	SHOPPING FACILITIES	76	18.2%
	AFFORDABLE DECENT HOUSING	92	22.1%
	EDUCATION PROVISION	52	12.5%
	LOW LEVEL OF CRIME	168	40.3%
	PUBLIC TRANSPORT	111	26.6%
	SPORTS AND LEISURE FACILITIES	62	14.9%
	CLEAN STREETS	138	33.1%
	FACILITIES FOR YOUNG CHILDREN	69	16.5%
	LOW LEVEL OF POLLUTION	49	11.8%
	RACE RELATIONS	26	6.2%
	WAGE LEVELS AND LOCAL COST OF LIVING	44	10.6%
	OTHER	17	4.1%
Total		417	416.5%

		Count	Col %
OTHER PLEASE STATE	SUPPORT ALCOHOL/DRUG DEPENDENTS	3	17.6%
	GRAFFITI	3	17.6%
	SPONDON PUNGE	2	11.8%
	POLICING/SAFETY	2	11.8%
	A POST OFFICE	2	11.8%
	SEWAGE SYSTEMS	1	5.9%
	PROSTITUTION	1	5.9%
	LESS SPEED BUMPS	1	5.9%
	A LIBRARY	1	5.9%
	WASTE COLLECTION	1	5.9%
	TOTAL	17	100.0%

**A4. DO YOU AGREE OR DISAGREE THAT YOU CAN INFLUENCE DECISIONS AFFECTING YOUR LOCAL AREA?**

		Count	Col %
DO YOU AGREE/DISAGREE YOU CAN INFLUENCE DECISIONS LOCAL AREA	DEFINITELY AGREE	25	5.8%
	TEND TO AGREE	137	31.7%
	TEND TO DISAGREE	163	37.7%
	DEFINITELY DISAGREE	59	13.7%
	DON'T KNOW	48	11.1%
TOTAL		432	100.0%

**A5. TO WHAT EXTENT DO YOU AGREE OR DISAGREE THAT THIS LOCAL AREA IS A PLACE WHERE RESIDENTS RESPECT ETHNIC DIFFERENCES BETWEEN PEOPLE?**

		Count	Col %
TO WHAT EXTENT DO YOU AGREE OR DISAGREE THAT THIS LOCAL AREA IS A PLACE WHERE RESIDENTS RESPECT ETHNIC DIFFERENCES BETWEEN PEOPLE?	DEFINITELY AGREE	18	4.2%
	TEND TO AGREE	241	55.8%
	TEND TO DISAGREE	75	17.4%
	DEFINITELY DISAGREE	19	4.4%
	DON'T KNOW	79	18.3%
TOTAL		432	100.0%

**A6. IN WHICH OF THESE SITUATIONS, IF ANY, WOULD YOU SAY YOU REGULARLY MEET AND TALK WITH PEOPLE OF A DIFFERENT THNIC ORIGIN TO YOU?**

		Cases	Col Response %
IN WHICH OF THESE SITUATIONS WOULD YOU SAY YOU REGULARLY MEET AND TALK WITH PEOPLE OF A DIFFERENT ETHNIC ORIGIN TO YOU?	AT LOCAL SHOPS	258	64.3%
	AT WORK	240	59.9%
	AT A PLACE OF STUDY (SCHOOL, COLLEGE, UNIVERSITY ETC)	60	15.0%
	AT A PLACE OF WORSHIP (CHURCH, MOSQUE, SYNAGOGUE ETC)	52	13.0%
	AT A RELATIVES HOME	36	9.0%
	AT RESTAURANTS, PUBS, CINEMAS, COMMUNITY CENTRES	179	44.6%
	IN YOUR NEIGHBOURHOOD	164	40.9%
	ON BUSES OR TRAINS	117	29.2%
	AT SPORTS OR FITNESS ACTIVITIES	72	18.0%
	AT YOUTH CLUBS	11	2.7%
	AT OTHER PLACES	47	11.7%
Total		401	308.2%

		Count	Col %
OTHER	AT THEIR HOME/FRIENDS	12	25.5%
	ABOUT PARTY MEETING/FUNCTION	1	2.1%
	VISITS TO OTHER AREAS	1	2.1%
	HOUSEBOUND - NEVER MEET ANY	4	8.5%
	PUBS/SOCIAL CLUBS/NIGHTCLUBS	3	6.4%
	DO NOT USE THESE AREAS	4	8.5%
	AT SCHOOL GATES	4	8.5%
	AT HOSPITAL	4	8.5%
	ORGANISATIONS THAT ACCEPT INDIVIDUALS OF ALL BACKGROUNDS	2	4.3%
	SHOPPING	2	4.3%
	LOCAL PARK/WALKING	3	6.4%
	COMMITTEES	1	2.1%
	JOB CENTRE	1	2.1%
	PENSIONERS CLUB	1	2.1%
	COMMUNITY ASSOCIATOR	1	2.1%
	AT ALLOTMENT	1	2.1%
	AT CHURCH	1	2.1%
	CHARITY WORK	1	2.1%
TOTAL		47	100.0%

**A7. IN WHICH OF THESE SITUATIONS, IF ANY, WOULD YOU SAY YOU REGULARLY MEET AND TALK WITH PEOPLE OF A DIFFERENT SOCIAL CLASS TO YOU?**

		Cases	Col Response %
IN WHICH OF THESE SITUATIONS WOULD YOU SAY YOU REGULARLY MEET AND TALK WITH PEOPLE OF A DIFFERENT SOCIAL CLASS TO YOU?	AT LOCAL SHOPS	207	57.5%
	AT WORK	202	56.1%
	AT A PLACE OF STUDY (SCHOOL, COLLEGE, UNIVERSITY)	44	12.2%
	AT A PLACE OF WORSHIP (CHURCH, MOSQUE, SYNAGOGUE)	61	16.9%
	AT A RELATIVES HOME	35	9.7%
	AT RESTAURANTS, PUBS, CINEMAS, COMMUNITY CENTRES	165	45.8%
	IN YOUR NEIGHBOURHOOD	136	37.8%
	ON BUSES OR TRAINS	110	30.6%
	AT SPORTS OR FITNESS ACTIVITIES	60	16.7%
	AT YOUTH CLUBS	5	1.4%
	AT OTHER PLACES	19	5.3%
Total		360	290.0%

		Count	Col %
OTHER	AT THEIR HOMES/FRIENDS	3	15.8%
	IN HOSPITAL	2	10.5%
	HOUSBOUND - NEVER MEET ANY	2	10.5%
	ORGANISATIONS THAT ACCEPT INDIVIDUALS OF ALL BACKGROUNDS	3	15.8%
	WHO CARES ABOUT SOCIAL CLASS/DON'T BELIEVE IN IT	1	5.3%
	AT CHOIR MEETINGS	2	10.5%
	LOCAL PARK/WALKING	2	10.5%
	COMMUNITY ASSOCIATION	1	5.3%
	SCHOOL	1	5.3%
	BRIDGE CLUB	1	5.3%
	CHARITY	1	5.3%
TOTAL		19	100.0%

**A8. HOW SATISFIED ARE YOU WITH YOUR NEIGHBOURHOOD AS A PLACE TO LIVE?**

		Count	Col %
HOW SATISFIED ARE YOU WITH NEIGHBOURHOOD AS A PLACE TO LIVE?	VERY SATISFIED	128	29.4%
	FAIRLY SATISFIED	222	50.9%
	NEITHER SATISFIED OR DISSATISFIED	45	10.3%
	FAIRLY DISSATISFIED	32	7.3%
	VERY DISSATISFIED	9	2.1%
TOTAL		436	100.0%

**A9. ON THE WHOLE, DO YOU THINK THAT OVER THE PAST TWO YEARS YOUR NEIGHBOURHOOD HAS GOT BETTER OR WORSE?**

		Count	Col %
OVER THE PAST 2 YEARS HAS YOUR NEIGHBOURHOOD GOT BETTER/WORSE?	BETTER	49	11.2%
	WORSE	131	30.0%
	HAS NOT CHANGED MUCH	253	57.9%
	HAVE LIVED HERE LESS THAN TWO YEARS	4	.9%
TOTAL		437	100.0%

**A10. HOW WOULD YOU RATE THE TYPES OF NOISE LISTED IN YOUR LOCAL AREA?**

		Count	Col %
ROAD TRAFFIC	SERIOUS PROBLEM	69	16.1%
	PROBLEM, BUT NOT SERIOUS	181	42.3%
	NOT A PROBLEM	178	41.6%
TOTAL		428	100.0%

		Count	Col %
AIRCRAFT	SERIOUS PROBLEM	22	5.3%
	PROBLEM, BUT NOT SERIOUS	97	23.4%
	NOT A PROBLEM	295	71.3%
TOTAL		414	100.0%

		Count	Col %
TRAINS	PROBLEM, BUT NOT SERIOUS	13	3.2%
	NOT A PROBLEM	392	96.8%
TOTAL		405	100.0%

		Count	Col %
INDUSTRIAL/COMMERCIAL PREMISES	SERIOUS PROBLEM	8	2.0%
	PROBLEM, BUT NOT SERIOUS	36	8.8%
	NOT A PROBLEM	364	89.2%
TOTAL		408	100.0%

		Count	Col %
ROAD WORKS	SERIOUS PROBLEM	20	4.9%
	PROBLEM, BUT NOT SERIOUS	85	20.9%
	NOT A PROBLEM	302	74.2%
TOTAL		407	100.0%

		Count	Col %
CONSTRUCTION/DEMOLIATION	SERIOUS PROBLEM	8	2.0%
	PROBLEM, BUT NOT SERIOUS	45	11.2%
	NOT A PROBLEM	350	86.8%
TOTAL		403	100.0%

		Count	Col %
PUBS, CLUBS AND ENTERTAINMENT	SERIOUS PROBLEM	14	3.5%
	PROBLEM, BUT NOT SERIOUS	69	17.0%
	NOT A PROBLEM	322	79.5%
TOTAL		405	100.0%

		Count	Col %
NEIGHBOURS	SERIOUS PROBLEM	19	4.5%
	PROBLEM, BUT NOT SERIOUS	101	24.0%
	NOT A PROBLEM	300	71.4%
TOTAL		420	100.0%

		Count	Col %
ANIMALS, FOR EXAMPLE DOGS	SERIOUS PROBLEM	23	5.6%
	PROBLEM, BUT NOT SERIOUS	109	26.7%
	NOT A PROBLEM	277	67.7%
TOTAL		409	100.0%

		Count	Col %
DOMESTIC ALARMS	SERIOUS PROBLEM	11	2.7%
	PROBLEM, BUT NOT SERIOUS	139	34.0%
	NOT A PROBLEM	259	63.3%
TOTAL		409	100.0%

		Count	Col %
CAR REPAIRS - DOMESTIC	SERIOUS PROBLEM	7	1.7%
	PROBLEM, BUT NOT SERIOUS	28	6.9%
	NOT A PROBLEM	368	91.3%
TOTAL		403	100.0%

		Count	Col %
DIY	SERIOUS PROBLEM	4	1.0%
	PROBLEM, BUT NOT SERIOUS	52	13.0%
	NOT A PROBLEM	343	86.0%
TOTAL		399	100.0%

		Count	Col %
NOISE IN STREET	SERIOUS PROBLEM	40	9.6%
	PROBLEM, BUT NOT SERIOUS	132	31.6%
	NOT A PROBLEM	246	58.9%
TOTAL		418	100.0%

**A11. FROM YOUR HOME, HOW EASY OR DIFFICULT IS IT FOR YOU TO GET TO THE SERVICES LISTED, USING YOUR USUAL FORM OF TRANSPORT?**

		Count	Col %
LOCAL SHOP	VERY EASY	346	76.7%
	FAIRLY EASY	88	19.5%
	NEITHER EASY OR DIFFICULT	10	2.2%
	FAIRLY DIFFICULT	4	.9%
	DOES NOT APPLY	3	.7%
TOTAL		451	100.0%

		Count	Col %
SHOPPING CENTRE/SUPERMARKET	VERY EASY	238	54.3%
	FAIRLY EASY	159	36.3%
	NEITHER EASY OR DIFFICULT	19	4.3%
	FAIRLY DIFFICULT	19	4.3%
	VERY DIFFICULT	1	.2%
	DOES NOT APPLY	2	.5%
TOTAL		438	100.0%

		Count	Col %
POST OFFICE	VERY EASY	277	62.1%
	FAIRLY EASY	109	24.4%
	NEITHER EASY OR DIFFICULT	26	5.8%
	FAIRLY DIFFICULT	21	4.7%
	VERY DIFFICULT	7	1.6%
	DOES NOT APPLY	6	1.3%
TOTAL		446	100.0%

		Count	Col %
GP	VERY EASY	223	50.2%
	FAIRLY EASY	142	32.0%
	NEITHER EASY OR DIFFICULT	30	6.8%
	FAIRLY DIFFICULT	37	8.3%
	VERY DIFFICULT	8	1.8%
	DOES NOT APPLY	4	.9%
TOTAL		444	100.0%

		Count	Col %
CHEMIST/PHARMACY	VERY EASY	286	64.6%
	FAIRLY EASY	113	25.5%
	NEITHER EASY OR DIFFICULT	27	6.1%
	FAIRLY DIFFICULT	12	2.7%
	VERY DIFFICULT	3	.7%
	DOES NOT APPLY	2	.5%
TOTAL		443	100.0%

		Count	Col %
SHOP SELLING FRESH FRUIT & VEGETABLES	VERY EASY	239	53.8%
	FAIRLY EASY	141	31.8%
	NEITHER EASY OR DIFFICULT	27	6.1%
	FAIRLY DIFFICULT	25	5.6%
	VERY DIFFICULT	10	2.3%
	DOES NOT APPLY	2	.5%
TOTAL		444	100.0%

		Count	Col %
LOCAL HOSPITAL	VERY EASY	98	21.9%
	FAIRLY EASY	159	35.5%
	NEITHER EASY OR DIFFICULT	99	22.1%
	FAIRLY DIFFICULT	66	14.7%
	VERY DIFFICULT	24	5.4%
	DOES NOT APPLY	2	.4%
TOTAL		448	100.0%



		Count	Col %
PUBLICLY ACCESSIBLE GREEN SPACE, FOR EXAMPLE, PARK	VERY EASY	238	54.1%
	FAIRLY EASY	145	33.0%
	NEITHER EASY OR DIFFICULT	33	7.5%
	FAIRLY DIFFICULT	9	2.0%
	VERY DIFFICULT	6	1.4%
	DOES NOT APPLY	9	2.0%
TOTAL		440	100.0%

		Count	Col %
PUBLIC TRANSPORT FACILITY FOR EXAMPLE BUS STOP, TRAIN STATIO	VERY EASY	236	52.6%
	FAIRLY EASY	159	35.4%
	NEITHER EASY OR DIFFICULT	22	4.9%
	FAIRLY DIFFICULT	16	3.6%
	VERY DIFFICULT	8	1.8%
	DOES NOT APPLY	8	1.8%
TOTAL		449	100.0%

		Count	Col %
LIBRARY	VERY EASY	148	33.6%
	FAIRLY EASY	172	39.1%
	NEITHER EASY OR DIFFICULT	59	13.4%
	FAIRLY DIFFICULT	37	8.4%
	VERY DIFFICULT	9	2.0%
	DOES NOT APPLY	15	3.4%
TOTAL		440	100.0%

		Count	Col %
SPORTS/LEISURE CENTRE	VERY EASY	76	17.6%
	FAIRLY EASY	153	35.4%
	NEITHER EASY OR DIFFICULT	81	18.8%
	FAIRLY DIFFICULT	63	14.6%
	VERY DIFFICULT	22	5.1%
	DOES NOT APPLY	37	8.6%
TOTAL		432	100.0%

		Count	Col %
CULTURAL/RECREATIONAL FACILITY, FOR EXAMPLE, THEATRE, CINEMA	VERY EASY	65	14.8%
	FAIRLY EASY	163	37.2%
	NEITHER EASY OR DIFFICULT	98	22.4%
	FAIRLY DIFFICULT	68	15.5%
	VERY DIFFICULT	26	5.9%
	DOES NOT APPLY	18	4.1%
TOTAL		438	100.0%

		Count	Col %
BANK/CASH POINT	VERY EASY	194	43.3%
	FAIRLY EASY	168	37.5%
	NEITHER EASY OR DIFFICULT	53	11.8%
	FAIRLY DIFFICULT	19	4.2%
	VERY DIFFICULT	6	1.3%
	DOES NOT APPLY	8	1.8%
TOTAL		448	100.0%

		Count	Col %
COUNCIL/NEIGHBOURHOOD OFFICE	VERY EASY	101	22.7%
	FAIRLY EASY	153	34.5%
	NEITHER EASY OR DIFFICULT	101	22.7%
	FAIRLY DIFFICULT	34	7.7%
	VERY DIFFICULT	10	2.3%
	DOES NOT APPLY	45	10.1%
TOTAL		444	100.0%

**A12. ARE THESE SERVICES LISTED WITHIN A 15 MINUTE WALK FROM YOUR HOME?**

		Count	Col %
LOCAL SHOP	YES	429	95.5%
	NO	17	3.8%
	DON'T KNOW	3	.7%
TOTAL		449	100.0%

		Count	Col %
SHOPPING CENTRE/SUPERMARKET	YES	286	64.3%
	NO	156	35.1%
	DON'T KNOW	3	.7%
TOTAL		445	100.0%

		Count	Col %
POST OFFICE	YES	372	83.8%
	NO	71	16.0%
	DON'T KNOW	1	.2%
TOTAL		444	100.0%

		Count	Col %
GP	YES	269	60.7%
	NO	171	38.6%
	DON'T KNOW	3	.7%
TOTAL		443	100.0%

		Count	Col %
CHEMIST/PHARMACY	YES	375	84.7%
	NO	68	15.3%
TOTAL		443	100.0%

		Count	Col %
SHOP SELLING FRESH FRUIT & VEGETABLES	YES	337	75.4%
	NO	109	24.4%
	DON'T KNOW	1	.2%
TOTAL		447	100.0%

		Count	Col %
LOCAL HOSPITAL	YES	64	14.3%
	NO	379	85.0%
	DON'T KNOW	3	.7%
TOTAL		446	100.0%

		Count	Col %
PUBLICLY ACCESSIBLE GREEN SPACE, FOR EXAMPLE, PARK	YES	355	80.5%
	NO	79	17.9%
	DON'T KNOW	7	1.6%
TOTAL		441	100.0%

		Count	Col %
PUBLIC TRANSPORT FACILITY, FOR EXAMPLE BUS STOP, TRAIN STATION	YES	411	91.9%
	NO	36	8.1%
TOTAL		447	100.0%

		Count	Col %
LIBRARY	YES	214	49.0%
	NO	214	49.0%
	DON'T KNOW	9	2.1%
TOTAL		437	100.0%

		Count	Col %
SPORTS/LEISURE CENTRE	YES	98	22.5%
	NO	321	73.8%
	DON'T KNOW	16	3.7%
TOTAL		435	100.0%

		Count	Col %
CULTURAL/RECREATIONAL FACILITY, EG THEATRE, CINEMA	YES	61	13.8%
	NO	369	83.5%
	DON'T KNOW	12	2.7%
TOTAL		442	100.0%

		Count	Col %
BANK/CASH POINT	YES	320	72.4%
	NO	117	26.5%
	DON'T KNOW	5	1.1%
TOTAL		442	100.0%

		Count	Col %
COUNCIL/NEIGHBOURHOOD OFFICE	YES	168	37.8%
	NO	223	50.2%
	DON'T KNOW	53	11.9%
TOTAL		444	100.0%

## NOVEMBER 2004 SURVEY – RESPONDENTS PROFILE

		Count	Col %
WARD	NOT STATED	6	1.3%
	ABBEY	29	6.4%
	ALLESTREE	42	9.2%
	ALVASTON	40	8.8%
	ARBORETUM	24	5.3%
	BLASGREAVES	22	4.8%
	BOULTON	21	4.6%
	CHADDESSEN	27	5.9%
	CHELLASTON	19	4.2%
	DARLEY	41	9.0%
	DERWENT	25	5.5%
	LITTLEOVER	10	2.2%
	MACKWORTH	33	7.3%
	MICKLEOVER	29	6.4%
	NORMANTON	18	4.0%
	OAKWOOD	34	7.5%
	SINFIN	11	2.4%
	SPONDON	24	5.3%
TOTAL		455	100.0%

		Count	Col %
GENDER	NOT STATED	6	1.3%
	MALE	218	47.9%
	FEMALE	231	50.8%
TOTAL		455	100.0%

		Count	Col %
WHICH OF THESE BEST DESCRIBES WHAT YOU ARE DOING AT PRESENT	NOT STATED	8	1.8%
	EMPLOYEE FULL TIME	242	53.2%
	EMPLOYEE PART TIME	10	2.2%
	SELF EMPLOYED	20	4.4%
	FULL TIME EDUCATION	2	.4%
	UNEMPLOYED AND AVAILABLE FOR WORK	22	4.8%
	PERMANENTLY SICK / DISABLED	30	6.6%
	WHOLLY RETIRED FROM WORK	101	22.2%
	LOOKING AFTER THE HOME	3	.7%
	OTHER	17	3.7%
TOTAL		455	100.0%

		Count	Col %
IN WHICH OF THESE WAYS DOES YOUR HOUSEHOLD OCCUPY YOUR CURRENT PROPERTY	NOT STATED	8	1.8%
	OWNED OUTRIGHT	40	8.8%
	BUYING ON MORTGAGE	317	69.7%
	RENT FROM COUNCIL	55	12.1%
	RENT FROM HOUSING ASSOCIATION / TRUST	12	2.6%
	RENTED FROM PRIVATE LANDLORD	23	5.1%
TOTAL		455	100.0%

		Count	Col %
DO YOU HAVE ANY LONG STANDING ILLNESS/DISABILITY	NOT STATED	14	3.1%
	YES	117	25.7%
	NO	324	71.2%
TOTAL		455	100.0%

		Count	Col %
DOES THIS ILLNES/DISABILITY LIMIT YOUR ACTIVITIES IN ANY WAY	NOT STATED	14	3.1%
	YES	96	21.1%
	NO	345	75.8%
TOTAL		455	100.0%

		Count	Col %
HOW MANY VEHICLES DOES YOUR HOUSEHOLD HAVE ACCESS TO	0	259	56.9%
	1	122	26.8%
	2	62	13.6%
	3	8	1.8%
	4	4	.9%
TOTAL		455	100.0%

		Count	Col %
AGE GROUP	NOT STATED	5	1.1%
	16 TO 24	34	7.5%
	25 TO 34	78	17.1%
	35 TO 44	104	22.9%
	45 TO 54	75	16.5%
	55 TO 64	74	16.3%
	65 AND OVER	85	18.7%
TOTAL		455	100.0%

		Count	Col %
ETHNICITY	NOT STATED	17	3.7%
	WHITE	406	89.2%
	MIXED	1	.2%
	CHINESE	1	.2%
	BLACK	10	2.2%
	ASIAN	14	3.1%
	OTHER	6	1.3%
TOTAL		455	100.0%



## NOVEMBER 2004 SURVEY – COMMUNITY COHESION ANALYSIS

The results quoted in these documents reflect the combined 'agree' scores compared to combined 'disagreed' scores etc.

This additional analysis should be read in conjunction with the full tables, to get a full understanding of the small numbers involved in some of the results.

The results give an insight into panel members' perceptions of 'community cohesion' and should not be considered in isolation. If anything, the results show that more in-depth consultation is required to see if the issues raised are generally reflected in local communities.

### **QA1 – To what extent do you agree or disagree that this local area is a place where people from different backgrounds get on well together?**

Base: 452 respondents

#### **All respondents:**

Overall 15% (68) of respondents 'definitely agree', 42.7% (193) 'tend to agree', 13.1% (59) 'tend to disagree', 5.1% (23) 'definitely disagree' with this question. 16.8% (76) said 'don't know', 1.1% (5) 'too few people' and 6.2% 'all the same backgrounds'.

#### **Ward**

Overall, more than 50% of respondents in Abbey, Allestree, Alvaston, Arboretum, Blagreaves, Boulton, Chaddesden, Chellaston, Darley, Derwent, Mickleover, Normanton and Spondon 'agreed' with this question. However, less than 50% of respondents 'agreed' with this question in Littleover, Mackworth, Sinfen and the results in Oakwood was split by half, 33.4% 'agreed', 36.4% 'disagreed'.

#### **Ethnicity**

57.3% (231) of white respondents 'agreed' with this question, compared to 17.6% (71) who 'disagreed'. Most of black respondents (7) 'agreed' with this question. Most asian respondents (9) 'agreed' with this question, compared to (2) who 'disagreed'.

#### **Gender**

61.1% (132) of male respondents 'agreed' with this question, compared to 53.3% (121) of female respondents. Only 20.4%(44) of male respondents, compared to 16.3(37) of female respondents 'disagreed'

## **Age**

More than 50% of respondents in age groups, 25-34, 35-44, 45-54, 55-64, 65+, 'agreed' with this question, compared with only 47.1% of respondents who were 18-24.

## **QA3a – The five most important aspects in making somewhere a good place to live?**

Base: 433 respondents

### **All respondents:**

The five most important aspects were: 65.4% (283) level of crime, 47.3% (205) shopping facilities, 44.1% (191) health facilities, 39.7% (172) affordable decent housing and 39% (169) parks.

### **Ward**

More than 50% of respondents in Abbey, Allestree, Alvaston, Arboretum, Blagreaves, Chaddesden, Darley, Littleover, Normanton, Sinfen and Spondon said 'level of crime' was the most important aspect.

However, respondents in Boulton said 'affordable decent housing', Chellaston said 'health', and in Derwent, Mackworth, Mickleover, Oakwood respondents said 'shopping facilities'.

### **Ethnicity**

66% (256) of white respondents said 'level of crime' was the most important aspect, as did most of black (4) respondents. However, asian respondents (7) said 'shopping facilities' was the most important aspect.

### **Gender**

Overall, more than 60% of male and female respondents said 'level of crime' was the most important aspect.

## **Age**

More than 60% of respondents in age groups, 18-24, 25-34, 35-44, 55-64 said the most important aspect was 'level of crime', compared with only 59.5% of respondents 65+ and 59.2% of respondents 45-54.



## **QA3b – The five aspects that need improving in your local area?**

Base: 417 respondents

### **All respondents:**

Overall respondents said, activities for teenagers 47% (196), low level of crime 40.3% (168), road and pavement repairs 40% (167), clean streets 33.1% (138) and traffic congestion 31.9% (133)

### **Ward**

There were differences by ward. The top aspects that needed improving in by wards were:

- Abbey – low level of crime, 50%(11), traffic congestion, 50%(11)
- Allestree – activities for teenagers, 42.1%(16), road and pavement repairs, 42.1% (16)
- Alvaston – activities for teenagers, 59%(23), low level of crime, 59% (23)
- Arboretum – low level of crime, 42.9% (9), traffic congestion, 42.9% (9)
- Blagreaves – activities for teenagers, 45%(9)
- Boulton – low level of crime, 65% (13)
- Chaddesden – low level of crime, 52.2% (12)
- Chellaston – traffic congestion, 61.1% (11)
- Darley – traffic congestion, 56.8% (21)
- Derwent – activities for teenagers, 66.7% (16)
- Littleover – clean streets, 60% (6)
- Mackworth – activities for teenagers, 45.2% (14), road and pavement repairs, 45.2% (14)
- Mickleover – activities for teenagers, 55.2% (16)
- Normanton – low level of crime, 55.6% (10)
- Oakwood – road and pavement repairs, 59.3% (16)
- Sinfen – low level of crime, 63.6% (7)
- Spondon – activities for teenagers, 69.6% (16).

### **Ethnicity**

There were differences by ethnicity about the top aspect, which needed improving in the local area. The results by ethnicity were:

- White – activities for teenagers, 49.9% (186)
- Black – low level of crime, (5) and clean streets, (5)
- Asian – clean streets, (4) and traffic congestion, (4)

### **Gender**

There was a differences by gender about the top aspect which needed improving in the local area. Male respondents, 42.3% (85), said 'low level of crime', compared to female respondents, 51.2% (107) who said 'activities for teenagers'.

### **Age**

There were differences by age about the top aspect, which needed improving in the local area. The results by age groups were:

- 18 – 24 – activities for teenagers, 59.4% (19)
- 25 – 34 – activities for teenagers, 35.65 (26) and traffic congestion, 35.6% (26)

- 35 – 44 – low level of crime, 48.5% (47)
- 45 – 54 – road a pavement repairs, 47.8% (32)
- 55 – 64 – activities for teenagers, 59.4% (41)
- 65+ - activities for teenagers, 49.3% (37) and road a pavement repairs, 49.3% (37).

## **QA4 – Do you agree or disagree that you can influence decisions affecting your local area?**

Base: 432 respondents

### **All respondents:**

Overall 5.8% (25) of respondents 'definitely agree', 31.7% (137) 'tend to agree', 37.7% (163) 'tend to disagree', 13.7% (59) 'definitely disagree' and 11.1% (48) 'don't know'.

### **Ward**

Overall, more respondents in Arboretum, Blagreaves, Chaddesden, Chellaston, Derwent, Mackworth and Sinfen 'agreed' they could influence decisions. However, more respondents in Abbey, Allestree, Alvaston, Littleover, Mickleover, Normanton, Oakwood and Spondon 'disagreed' they could influence decisions. The results were split in Boulton and Darley.

### **Ethnicity**

More white respondents, 53.2% (206) 'disagreed' they could influence decisions in their local area. More black respondents (4) 'agreed' than 'disagreed' (2) that they could influence decisions and the results for asian respondents were split.

### **Gender**

Overall, both male and female respondents 'disagreed' they could influence decisions affecting their local area – Male, 58.2% (120), Female 45.9% (100).

### **Age**

Overall, more respondents in the 18-24, 25-34, 35-44, 55-64 and 65+ age groups 'disagreed' they could influence decisions in their local area. More respondents in 45-54 age group 'agreed' they could influence decisions in their local area.

## **QA5 – To what extent do you agree or disagree that this local area is a place where residents respect ethnic differences between people?**

Base: 432 respondents

### **All respondents:**

Overall 4.2% (18) of respondents 'definitely agree', 55.8% (241) 'tend to agree', 17.4% (75) 'tend to disagree', 4.4% (19) 'definitely disagree' and 18.3% (79) 'don't know'.

## **Ward**

Overall, with the exception of Littleover, most respondents in the other 16 ward areas 'agreed' their local area is a place where residents respect ethnic differences. In Normanton, 58.8% (10) 'agreed' compared to only 29.4%(5) who 'disagreed'. In Littleover, 60% (6) 'disagreed', compared to 20% (2) who 'agreed'.

## **Ethnicity**

Overall, most of White, Asian, Dual heritage/mixed and Chinese respondents 'agreed' their local area is a place where residents respect ethnic differences. However, there was a difference of opinion with black respondents – (5) 'disagreed' and (5) 'agreed'.

## **Gender**

Overall, both male and female respondents 'agreed' their local area is a place where residents respect ethnic differences. Only 20.8% (43) of male respondents and 22.9% (50) female respondents 'disagreed'.

## **Age**

Overall, most of the age groups 'agreed' their local area is a place where residents respect ethnic differences. The highest 'agreed' response was in the age groups 45-54 (69%) and 55-64 (71.2%) and the lowest in age group 18-24 (39.4%).

## **QA8 – How satisfied are you with your neighbourhood as a place to live?**

Base: 436 respondents

### **All respondents:**

Overall 29.4% (128) of respondents were 'very satisfied', 50.9% (222) 'fairly satisfied', 10.3% (45) 'neither', 7.3% (32) 'fairly dissatisfied' and 2.1% (9) 'very dissatisfied'.

## **Ward**

Overall, with the exception of Sinfin, most respondents in the other 16 ward areas were 'satisfied' with their neighbourhood as a place to live. In Sinfin, 54.5% (6) were 'dissatisfied' compared to 18.2% (2) who were 'satisfied'.

## **Ethnicity**

All ethnic groups were more 'satisfied' than 'dissatisfied' with their neighbourhood as a place to live – White, 81%(315), Black, 77.8% (7) and Asian, 69.2% (9).

## **Gender**

Overall, both male and female respondents were 'satisfied' with their neighbourhood as a place to live – 79.2% (164) male and 80.9% (178) female.

## **Age**

Overall, more than 70% of all age groups were 'satisfied' with their neighbourhood as a place to live.

### **QA9 – On the whole do you think that over the past two years, your neighbourhood has got better or worse?**

Base: 437 respondents

#### **All respondents:**

Overall 11.2% (49) of respondents said 'better', 30% (131) 'worse', 57.9% (253) 'had not changed much' and 0.9% (4) 'had lived here less than two years'.

#### **Ward**

Overall, with the exception of Chaddesden and Sinfen, most respondents in the other 15 wards thought their neighbourhood 'had not changed much' over the past two years.

In Sinfen, 45.5% (5) respondents thought their neighbourhood had got 'worse' compared to 36.4% (4) who said it 'had not changed much'. In Chaddesden the results were split, 44% (11) said it had got 'worse' compared to 44% (11) who thought it 'had not changed much'. A very small number of respondents thought their neighbourhood had got 'better'.

#### **Ethnicity**

Most 'White', 58.9% (229) thought their neighbourhood 'had not changed much', compared to 30.8% (120) who said it had got 'worse'. The results were split between black respondents – 40% (4) said it 'had not changed much', 40% (4) said it had got 'better' and 46.2% (6) of Asian respondents felt their neighbourhood had got 'worse'.

#### **Gender**

Overall, more than 50% of male and female respondents thought their neighbourhood 'had not changed much' over the past two years. Only 27.9% (58) of men and 32.3% (71) of women thought their neighbourhood had got worse.

## **Age**

Overall, more than 50% of respondents in age groups, 25-34, 35-44, 45-54, 55-64 and 65+ thought their neighbourhood 'had not changed much' in the past two years. However, 54.2%(18) of 18-24 year olds thought their neighbourhood had got 'worse'.

**2005 Panel – ethnicity breakdown**

(Derby % = Derby Census 2001 population data)

Ethnicity	Derby %	2004 Panel % (n)	Panel retired %/n	Panel recruited %/n	2005 Panel % (n)
<b>White</b>	<b>87.4</b>	<b>82.3 (918)</b>	<b>75.4 (348)</b>	<b>83.6 (455)</b>	<b>85.6 (1025)</b>
British	84.4	81.4 (908)	74.5 (344)	80.2 (437)	83.5 (1001)
Irish	1.4	0.9 (10)	0.9 (4)	0.6 (3)	0.8 (9)
Any other White background	1.7	0 (0)	0 (0)	2.8 (15)	1.3 (15)
<b>Black/Black British</b>	<b>1.8</b>	<b>3.2 (35)</b>	<b>5.6 (26)</b>	<b>3.2 (17)</b>	<b>2.2 (188)</b>
Caribbean	1.4	3.0 (33)	5.2 (24)	1.7 (9)	1.5 (18)
African	0.2	0.2 (2)	0.4 (2)	0.9 (5)	0.4 (5)
Any other Black background	0.2	0 (0)	0 (0)	0.6 (3)	0.3 (3)
<b>Asian or Asian British</b>	<b>8.4</b>	<b>9.8 (110)</b>	<b>13.8 (64)</b>	<b>10.7 (58)</b>	<b>8.7 (104)</b>
Indian	3.8	3.1 (35)	3.9 (18)	4.6 (25)	3.5 (42)
Pakistani	4.0	6.6 (74)	9.7 (45)	5.5 (30)	4.9 (59)
Bangladeshi	0.1	0.1 (1)	0.2 (1)	0.2 (1)	0.1 (1)
Any other Asian background	0.5	0 (0)	0 (0)	0.4 (2)	0.2 (2)
<b>Mixed</b>	<b>1.8</b>	<b>0.6 (6)</b>	<b>1.0 (5)</b>	<b>0.6 (3)</b>	<b>0.4 (4)</b>
White & Black Caribbean	1.0	0.1 (1)	0.2 (1)	0.2 (1)	0.1 (1)
White & Black African	0.1	0.3 (3)	0.4 (2)	0.4 (2)	0.3 (3)
White & Asian	0.4	0.1 (1)	0.2 (1)	0 (0)	0 (0)
Any other mixed background	0.2	0.1 (1)	0.2 (1)	0 (0)	0 (0)
<b>Chinese</b>	<b>0.4</b>	<b>0.1 (1)</b>	<b>0 (0)</b>	<b>0.4 (2)</b>	<b>0.3 (3)</b>
Other ethnic group	0.3	0.7 (8)	0.2 (1)	0.2 (1)	0.7 (8)
Not stated		3.4 (38)	3.9 (18)	1.7 (9)	2.4 (29)
<b>Total</b>	<b>100.0</b>	<b>1116</b>	<b>462</b>	<b>545</b>	<b>1119</b>

Please note – the Panel for the November 04 survey was 1,130 but during the survey 14 members were taken off because they had recently died, moved out the area or no longer wanted to be on the Panel. The 2004 Panel for comparison purposes is 1,116.