

## Performance Eye – 2008/09 LAA National Indicator Set and Reported Local Indicators

|                                                                                                                                                                                                           |                          |                                                                                       |                                                                                       |                                                                                                                        |         |
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| <b>Community</b>                                                                                                                                                                                          | Q4 08/09                 |    |                                                                                       |                                                                                                                        | [ Add ] |
|  <b>Community - Bi-annual Performance Indicators</b>                                                                     | 08/09 Collection         |    |                                                                                       |                                                                                                                        | [ Add ] |
|  NI 001 (LAA 16, CP1.6ai) % of people who believe people from different backgrounds get on well (National Indicator Set) | 10/11 Collection 81.20 % |    |    | <input checked="" type="checkbox"/> NI 001 LAA16 2008/09<br><input checked="" type="checkbox"/> NI 001 Definition Form | [ Add ] |
|  NI 002 (LAA 17,CP1.3ai) % of people who feel that they belong to their neighbourhood (National Indicator Set)           | 08/09 Collection 53.90 % |    |                                                                                       | <input checked="" type="checkbox"/> NI 002 LAA17 2008/09<br><input checked="" type="checkbox"/> NI 002 Definition Form | [ Add ] |
|  NI 003 Civic Participation in the Local Area (National Indicator Set)                                                   | 08/09 Collection         |   |                                                                                       | <input checked="" type="checkbox"/> NI 003 Definition Form                                                             | [ Add ] |
|  NI 004 (LAA 18, CP1.3ci) % of people who feel they can influence decisions in their locality (National Indicator Set) | 10/11 Collection 32.60 % |  |  | <input checked="" type="checkbox"/> NI 004 LAA18 2008/09<br><input checked="" type="checkbox"/> NI 004 Definition Form | [ Add ] |
|  NI 005 Overall/general satisfaction with local area (National Indicator Set)                                          | 08/09 Collection         |  |                                                                                       | <input checked="" type="checkbox"/> NI005 - 2008/09<br><input checked="" type="checkbox"/> NI 005 Definition Form      | [ Add ] |

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|  NI 006 (LAA 54 Local) Participation in regular volunteering (National Indicator Set)                 | 10/11<br>Collection 25.50 % |       | <input checked="" type="checkbox"/> NI 006 LAA54 2008/09<br><input checked="" type="checkbox"/> NI 006 Definition Form                                                                                                                                                                                                                                                                | [<br>Add<br>] |
|  NI 017 (LAA 20, CP1.1aii, CYPP MAPC7c) Perceptions of anti-social behaviour (National Indicator Set) | 10/11<br>Collection 18.80 % |       | <input checked="" type="checkbox"/> NI 017 LAA20 2008/09<br><input checked="" type="checkbox"/> NI 017 Definition Form                                                                                                                                                                                                                                                                | [<br>Add<br>] |
|  NI 138 Satisfaction of people over 65 with both home and neighbourhood (National Indicator Set)      | 08/09 Collection            |                                                                                          | <input checked="" type="checkbox"/> NI138 2008/09<br><input checked="" type="checkbox"/> NI 138 Definition form<br><input checked="" type="checkbox"/> NI138 Q3 2008/09                                                                                                                                                                                                               | [<br>Add<br>] |
|  NI 160 Local authority tenants' satisfaction with landlord services (National Indicator Set)         | FY 06/07 82.00 %            |       | <input checked="" type="checkbox"/> NI 160 Definition form<br> NI160 2008/09 Target Setting Form                                                                                                                                                                                                   | [<br>Add<br>] |
|  <b>Community - Quarterly Performance Indicators</b>                                                  | Q4 08/09 Poor               |       |                                                                                                                                                                                                                                                                                                                                                                                       | [<br>Add<br>] |
|  CP1.5aii Number of new homes provided minus demolitions & disposals (Corporate Plan 2008-11)         | Q4 08/09 4.00               |       | <input checked="" type="checkbox"/> Qtr 4 - cp1.5aii<br><input checked="" type="checkbox"/> 08-09 Q3 Commentary: CP1.5aii<br><input checked="" type="checkbox"/> CP1.5aii - 2008/09 Target Form<br><input checked="" type="checkbox"/> Q2 Commentary: cp1.5aii<br><input checked="" type="checkbox"/> Q1 2008/09                                                                      | [<br>Add<br>] |
|  CP1.5bi Number of new and refurbished homes (Housing PFI Scheme) (Corporate Plan 2007)             | Q4 08/09 0.00               |   | <input checked="" type="checkbox"/> cp1.5bi<br><input checked="" type="checkbox"/> 08-09 Q3 Commentary: CP1.5bi<br><input checked="" type="checkbox"/> 08-09 Q2 Commentary: cp1.5bi<br><input checked="" type="checkbox"/> Q1 2008/09<br><input checked="" type="checkbox"/> Definition form 2007-2010 CP1.5bi<br><input checked="" type="checkbox"/> CP 1.15bi 2007/08 Q1 Commentary | [<br>Add<br>] |

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|  CP1.5ci Number of private sector dwellings made decent (Corporate Plan 2007)                                   | Q3 08/09 229.00   |    | <ul style="list-style-type: none"> <li> Comment : CP 1.5ci Number of private sector dwellings made decent Q3 08/09</li> <li> CP1.5ci - Definition Form</li> <li> Comment : CP 1.5ci Number of private sector dwellings made decent Q2 08/09 - Henry Cipcer - Henry Cipcer (CipcerH) - 06/08/2008</li> <li> Comment : CP 1.5ci Number of private sector dwellings made decent Q1 08/09 - Henry Cipcer</li> <li> Comment : CP 1.5ci Number of private sector dwellings made decent Q4 07/08</li> <li> CP 1.5ci Number of private sector dwellings made decent Q3 07/08</li> <li> CP 1.5ci Number of private sector dwellings made decent Q2 07/08 COMMENTARY</li> <li> Definition form 2007-2010 CP1.5ci</li> </ul> | [ Add ] |
|  CP2.3gi Number of productions staged by amateur sector in premiere performance spaces (Corporate Plan 2008-11) | Q4 08/09 18.00    |    | <ul style="list-style-type: none"> <li> Q4 08/09 Commentary on behalf of Peter Ireson</li> <li> Q3 08/09 Commentary on behalf of Peter Ireson</li> <li> Q2 08/09 Commentary</li> <li> CP2.3gi Target Form 2008/09</li> <li> Q1 08/09 Commentary</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | [ Add ] |
|  CP3.2ci Warm Front Scheme - Number of properties made more energy efficient (Corporate Plan 2007)            | Q4 08/09 2,529.00 |  | <ul style="list-style-type: none"> <li> Q4 2008-09 figure</li> <li> Q3 2008-09 figures</li> <li> CP3.2ci - Definition Form</li> <li> Q2 2008-09 figures</li> <li> Q1 2008-09 figures</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | [ Add ] |

|                                                                                                                                                                                            |                  |                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |         |
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|                                                                                                                                                                                            |                  |                                                                                                                                                                             | <input checked="" type="checkbox"/> CP3.2ci Target Form 2008/09<br><input checked="" type="checkbox"/> Q4 2007-08 figures<br><input checked="" type="checkbox"/> Q3 2007-08 figures                                                                                                                                                                                                                                                                                                          |         |
|  CP3.2di Number of properties receiving home energy advice (Corporate Plan 2007)                          | Q4 08/09 740.00  |       | <input checked="" type="checkbox"/> Q4 2008-09 figure<br><input checked="" type="checkbox"/> Q3 2008-09 figures<br><input checked="" type="checkbox"/> CP3.2di - Definition Form<br><input checked="" type="checkbox"/> Q2 2008-09 figure<br><input checked="" type="checkbox"/> CP3.2di Target Form 2008/09<br><input checked="" type="checkbox"/> Q1 2008-09 figures<br><input checked="" type="checkbox"/> Q4 2007-08 figures<br><input checked="" type="checkbox"/> Q3 2007-08 figures   | [ Add ] |
|  CP3.2dii Number of properties where energy efficiency measures have been installed (Corporate Plan 2007) | Q4 08/09 655.00  |       | <input checked="" type="checkbox"/> Q4 2008-09 figure<br><input checked="" type="checkbox"/> Q3 2008-09 figures<br><input checked="" type="checkbox"/> CP3.2dii - Definition Form<br><input checked="" type="checkbox"/> Q2 2008-09 figure<br><input checked="" type="checkbox"/> CP3.2dii Target Form 2008/09<br><input checked="" type="checkbox"/> Q1 2008-09 figures<br><input checked="" type="checkbox"/> Q4 2007-08 figures<br><input checked="" type="checkbox"/> Q3 2007-08 figures | [ Add ] |
|  NI 152 (LAA 32, CP2.1bii) Working age people on out of work benefits (National Indicator Set)          | Q4 08/09 13.94 % |   | <input checked="" type="checkbox"/> Q4 2008-09<br><input checked="" type="checkbox"/> NI 152 Definition form<br><input checked="" type="checkbox"/> Q3 2008/09<br><input checked="" type="checkbox"/> Q2 2008/09 Commentary<br><input checked="" type="checkbox"/> Q1 2008-09                                                                                                                                                                                                                | [ Add ] |
|  NI 153 Working age people claiming out of work benefits in the worst performing                        | Q4 08/09         |                                                                                        | <input checked="" type="checkbox"/> NI 153 Definition form                                                                                                                                                                                                                                                                                                                                                                                                                                   | [ Add ] |

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| neighbourhoods (National Indicator Set)                                                                                                                                                           |                 |                                                                                       |                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                         | ]             |
|  NI 155 (CP1.5ai) Number of new homes delivered (Corporate Plan 2007)                                            | Q4 08/09 189.00 |    |    | <input checked="" type="checkbox"/> Qtr 4 - NI 155<br><input checked="" type="checkbox"/> NI 155 Definition form<br><input checked="" type="checkbox"/> 08-09 Q3 Commentary: CP1.5ai<br><input checked="" type="checkbox"/> CP1.5ai - 2008/09 Target Form<br><input checked="" type="checkbox"/> CP1.5ai - Definition Form<br><input checked="" type="checkbox"/> Q2 Commentary: cp1.5ai<br><input checked="" type="checkbox"/> cp1.5ai | [<br>Add<br>] |
|  NI 156 Number of households living in temporary accommodation (National Indicator Set)                          | Q4 08/09 49     |    |    | <input checked="" type="checkbox"/> 2008/9 Q4 Commentary<br><input checked="" type="checkbox"/> NI 156 Definition form<br><input checked="" type="checkbox"/> 08-09 Q3: NI156 commentary<br><input checked="" type="checkbox"/> Q2 NI156 commentary<br><input checked="" type="checkbox"/> NI156 2008/09 Target Setting Form<br><input checked="" type="checkbox"/> NI 156 Q1 2008/9 Commentary                                         | [<br>Add<br>] |
|  NI 173 Flows on to incapacity benefits from employment (National Indicator Set)                                 | Q4 08/09        |    |                                                                                       | <input checked="" type="checkbox"/> NI 173 Definition form                                                                                                                                                                                                                                                                                                                                                                              | [<br>Add<br>] |
|  NI 180 The No. of changes in circumstances which affect customers HB/CTB entitlement (National Indicator Set) | Q3 08/09 64.00  |  |  | <input checked="" type="checkbox"/> Q4 Commentary NI 180<br><input checked="" type="checkbox"/> NI 180 Definition form<br><input checked="" type="checkbox"/> Q3 2008/9 commentary<br><input checked="" type="checkbox"/> Commentary Q2 2008/09<br><input checked="" type="checkbox"/> NI 180 Q1 2008/09 Commentary                                                                                                                     | [<br>Add<br>] |
|  NI 181 Time taken to process HB/CTB new claims and change events (National Indicator Set)                     | Q4 08/09 35.05  |  |  | <input checked="" type="checkbox"/> Q4 2008/09 NI 181 Commentary<br><input checked="" type="checkbox"/> NI 181 Definition form<br><input checked="" type="checkbox"/> Q3 2008/09 commentary<br><input checked="" type="checkbox"/> Q2 2008/09                                                                                                                                                                                           | [<br>Add<br>] |

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|                                                                                                                                                                                |                  |                                                                                                                                                                         | <input checked="" type="checkbox"/> NI 181 Q1 2008/09 Commentary                                                                                                                                                                                                                                                                                                                                                                                                                  |         |
|  <b>Community -Annual Performance Indicators</b>                                              | FY 08/09 Good    |   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | [ Add ] |
|  CP5.2biii Number of festival cycle events (Corporate Plan 2007)                              | FY 08/09 7.00    |   | <input checked="" type="checkbox"/> Q4 08/09 Commentary (on behalf of Stan Werbinski)<br><input checked="" type="checkbox"/> Q3 08/09 Commentary (on behalf of Stan Werbinski)<br><input checked="" type="checkbox"/> Q2 08/09 Commentary (on behalf of Bella Stewart)<br><input checked="" type="checkbox"/> CP5.2biii Target Form 2008/09<br><input checked="" type="checkbox"/> Q1 08/09 Commentary<br><input checked="" type="checkbox"/> Definition form 2007-2010 CP5.2diii | [ Add ] |
|  CP5.2di Number of play areas refurbished (Corporate Plan 2007)                               | FY 08/09 6.00    |   | <input checked="" type="checkbox"/> Q4 08/09<br><input checked="" type="checkbox"/> CP5.2di Target Form 2008/09<br><input checked="" type="checkbox"/> CP 5.2ci Number of play areas refurbished commentary 1st qtr 08/09<br><input checked="" type="checkbox"/> CP5.2ci 07/08 Commentary<br><input checked="" type="checkbox"/> CP 5.2ci Number of play areas refurbished commentary 1st half 07/08<br><input checked="" type="checkbox"/> Definition form 2007-2010 CP5.2ci     | [ Add ] |
|  NI 008 (LAA 7) Adult participation in sport and active recreation (National Indicator Set) | FY 06/07 21.00 % |                                                                                    | <input checked="" type="checkbox"/> Q3 2008-2009 Update<br><input checked="" type="checkbox"/> NI 008 Definition Form<br><input checked="" type="checkbox"/> Q2 2008-2009 Update<br><input checked="" type="checkbox"/> Q1 2008-2009 Update                                                                                                                                                                                                                                       | [ Add ] |
|  NI 009 (LAA 8, CP1.6v) Use of public                                                       | FY 08/09         |                                                                                    | <input checked="" type="checkbox"/> Quarter 4 Update                                                                                                                                                                                                                                                                                                                                                                                                                              | [       |

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| libraries (National Indicator Set)                                                                                                                         |                 |                                                                                                                                                                             | <input checked="" type="checkbox"/> NI 009 Definition Form<br><input checked="" type="checkbox"/> Quarter 3 Update<br><input checked="" type="checkbox"/> Q2 Update<br><input checked="" type="checkbox"/> Q1 08/09                                                                                                                                                                   | Add<br>]      |
|  NI 010 Visits to museums and galleries (National Indicator Set)          | FY 08/09        |                                                                                          | <input checked="" type="checkbox"/> Q4 08/09 Commentary<br><input checked="" type="checkbox"/> Q3 08/09 Commentary<br><input checked="" type="checkbox"/> NI 010 Definition Form<br><input checked="" type="checkbox"/> Q2 08/09 Commentary<br><input checked="" type="checkbox"/> NI10 2008/09 Target Setting Form<br><input checked="" type="checkbox"/> Q1 08/09                   | [<br>Add<br>] |
|  NI 011 Engagement in the Arts (National Indicator Set)                   | FY 08/09        |                                                                                          | <input checked="" type="checkbox"/> Q4 Commentary<br><input checked="" type="checkbox"/> NI 011 Definition Form<br><input checked="" type="checkbox"/> Q3 08/09 Commentary on behalf of Mike Brown<br><input checked="" type="checkbox"/> Q2 08/09 Commentary<br><input checked="" type="checkbox"/> NI11 2008/09 Target Setting Form<br><input checked="" type="checkbox"/> Q1 08/09 | [<br>Add<br>] |
|  NI 154 (LAA 35) Net additional homes provided (National Indicator Set) | FY 08/09 478.00 |                                                                                        | <input checked="" type="checkbox"/> Q4 commentary<br><input checked="" type="checkbox"/> NI 154 Definition form<br><input checked="" type="checkbox"/> Q3 Comment 08/09<br><input checked="" type="checkbox"/> Q2 Comment 08/09<br><input checked="" type="checkbox"/> Q1 Comment 08/09                                                                                               | [<br>Add<br>] |
|  NI 158 % non-decent council homes (National Indicator Set)             | FY 07/08 1.28 % |   | <input checked="" type="checkbox"/> NI 158 Definition form<br><input checked="" type="checkbox"/> NI158 2008/09 Target Setting Form                                                                                                                                                                                                                                                   | [<br>Add<br>] |
|  NI 159 Supply of ready to develop                                      | FY 07/08 100.00 |   | <input checked="" type="checkbox"/> Q4 Comment                                                                                                                                                                                                                                                                                                                                        | [             |

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| housing sites (National Indicator Set)                                                                                                                             | %               |                                                                                                              | <input checked="" type="checkbox"/> NI 159 Definition form<br><input checked="" type="checkbox"/> Q3 Comment<br><input checked="" type="checkbox"/> Q2 Comment<br><input checked="" type="checkbox"/> NI159 2008/09 Target Setting Form<br><input checked="" type="checkbox"/> Quarter 1 Reporting commentary | Add<br>]      |
|  NI 187a Tackling fuel poverty - % low efficiency rating (National Indicator Set) | FY 08/09 3.46 % | <input type="checkbox"/>  | <input checked="" type="checkbox"/> 2008-09 Commentary<br><input checked="" type="checkbox"/> NI 187a Definition form<br><input checked="" type="checkbox"/> Q3 2008-09 Commentary<br><input checked="" type="checkbox"/> Q2 2008-09 Commentary<br><input checked="" type="checkbox"/> Q1 2008-09 Commentary  | [<br>Add<br>] |

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