

NHS Derby City and NHS Derbyshire County

Cardinal Square
10 Nottingham Road
Derby
DE1 3QT

Tel: 01332 888080

Date as postmark

Dear Patient

As you are a registered patient at Normanton Medical Centre, St Thomas's Road, Derby, we are writing to let you know that the contract with the current practice will finish on 31st March 2012.

We have looked at the availability of GP services across the city, and as there is enough capacity in other practices, it has been decided that this surgery will not be replaced. We are therefore asking all patients to register at another practice near to their home over the coming weeks.

We have enclosed a list of practices within the NHS Derby City area, to help you to identify another practice to register with. This list includes details of the practice location, additional services available and the opening hours for each location. All practices are required to have information leaflets available for current patients and those wishing to register. We suggest that you ask the practices you are interested in for this information. Having made your decision please contact the practice you wish to register with as soon as possible to complete your registration (additional information on all local practices is available on NHS Choices www.nhs.uk).

NHS Derby City has taken this opportunity to ensure that patients have as much notice as possible to allow everyone time to plan and make an informed decision about where to register. We will write to you again later this year to remind you to take action before 31st March 2012. From the 17th March the practice will only be open for the collection of outstanding repeat prescriptions, forms etc or emergency care. There will be no routine surgery or services available.

The surgery at St Thomas's Road will then be closed and the telephone number for Normanton Medical Centre will be discontinued with effect from 31st March 2012.

If you have any concerns or wish to discuss any of the above in more detail, please contact our Patient Advice and Liaison Service (PALS). Telephone - Freephone 08000 32 32 35, or 'drop in' 9am – 5pm (address as above).

Yours sincerely

Trish Thompson
Director of Community and Primary Care Commissioning
NHS Derby City