Consultation process and key elements

1. Overview and purpose

A broad-based consultation of stakeholders on the key issues surrounding preventing and tackling homelessness. The objectives were to:

- a) Disseminate information about changes in the extent of homelessness and the demand and resourcing of homelessness services since the last strategy (2010)
- b) Consult on the development of our strategic priorities for the period 2015-2019 and how these can be achieved
- c) Develop on an on-going basis the new draft strategy, concurrent with and being informed by the consultation process and findings. Once developed, circulate the new strategy for further comment and feedback.

2. Consultees

- a) Members of the public
- b) Homeless people and those who had previously experienced homelessness
- c) Elected Members
- d) Overview & Scrutiny Board
- e) Housing associations and Derby Homes
- f) Charities & support providers including Derby City Mission
- g) Third sector and voluntary organisations
- h) Health providers
- i) Council departments including City and Neighbourhood Partnerships, Adult Social Care, Childrens and Young People, Resources

3. Timescale and Major Elements

The consultation lasted for just over four months, from July 1st to November 4th.

Major elements included:

- a) Consultation events with service provider stakeholders
- b) Consultation workshop and questionnaires with people who have experience of homelessness and homelessness services.
- c) Use of e-media such as council web site (Your City, Your Say), In Touch, iderby
- d) Press release
- e) Presentations at equalities forums
- f) Equalities Impact Assessment

Review of the consultation feedback was on going with the majority of it being completed by early November.

4. Delivery

Work was led by the Housing Strategy Team in close liaison with Housing Options & Advice. Support and assistance was provided from other teams, particularly Policy, Research & Engagement, Communications and Business Support.