

<b>DOAC MONTHLY PSQ RESULTS</b>	<b>Oct-10</b>	<b>Nov-10</b>	<b>Dec-10</b>	<b>Jan-11</b>	<b>Feb-11</b>	<b>Mar-11</b>	<b>Apr-11</b>
<b>Convenience of appointment time</b>	49	35	59	42	45		
<b>Can't get an appointment with own GP</b>	56	70	46	60	59		
<b>Unsatisfied with own GP</b>				3			
<b>Want second opinion</b>					1		
<b>Other</b>							
<b>helpfulness of reception staff</b>							
Excellent	90	101	95	99	98		
Fair							
Poor							
<b>Waiting time</b>							
Excellent	14	21	35	28	25		
Fair	77	70	49	53	74		
Poor	28	14	21	24	6		
<b>Satisfaction with consultation</b>							
Excellent	87	79	85	78	75		
Fair	18	26	20	27	30		
Poor							