

Commenced: 3.12pm  
Concluded: 3.34pm

**HOUSING AND ADVICE CABINET MEMBER MEETING  
15 FEBRUARY 2013**

Present: Councillor Shanker (Chair)

In Attendance: Councillor Redfern

**10/12 Apologies**

There were no apologies for absence.

**11/12 Late Items Introduced by the Chair**

There were no late items.

**12/12 Declarations of Interest**

There were no declarations of interest.

**13/12 Minutes of the Previous Meeting**

The minutes of the meeting held on 21 December 2012 were agreed and signed by the Chair.

**14/12 Performance Monitoring – Quarter Three 2012-13**

A report from the Chief Executive was considered. The report detailed the quarter three performance results for the council scorecard, including a dashboard summary of performance and an improvement report for those measures forecast to miss their year end target or had missed the quarter three target.

The Strategic Director of Adults, Health and Housing together with the Director of Younger Adults and Housing and the Director and the Company Secretary for Derby Homes, updated the cabinet member on each of the relevant indicators. The cabinet member discussed the variables affecting each indicator, particularly the budget and resource pressures within service areas.

The cabinet member noted the dashboard summary contained eight measures within the relevant portfolio area, all of which were on target except measure DH Local 27 (NI 160) tenant satisfaction with landlord (all-status survey) on page five of appendix 2. This indicator was forecast to perform more than five per cent adverse of target at the year end. In addition DH Local 07 (BVPI66a) rent collected as a percentage of rent due (including arrears brought forward) was performing within five per cent of target, demonstrating some slippage. The cabinet member acknowledged that the year end target of 99% would be challenging, especially in anticipation of legislative changes from April 2013 onwards. In recognition of this, it was reported that both

measures would be the subject of a forthcoming performance surgery. The Performance Manager confirmed that a detailed action plan would be created, monitored and reported to the cabinet member.

Debate regarding the range of indicators resulted in agreement that upon revision of the business plan, a measure recording statutory homeless figures would assist in providing an all-encompassing snapshot of homelessness within the city.

The Chair of the Planning, Housing and Leisure Board questioned the process surrounding selection of benchmark figures and emphasised the importance of independent input from the Overview and Scrutiny Boards in assessing the targets. The Performance Manager explained that an effort was being made to reflect elected members' priorities in department business plans. It was envisaged that this would assist the work programmes to align with the business plans. The importance of increasing the number of local and national comparator contacts for the purposes of benchmarking was discussed.

**Resolved to:**

- 1. note the quarter three 2012/13 performance results;**
- 2. include a measure recording statutory homeless figures in the 2013/14 council scorecard; and**
- 3. recommend that the Overview and Scrutiny Boards are invited to participate in the process of identifying measures and targets within their respective areas of responsibility.**

MINUTES END