



Taxi Licensing Administration and Compliance Activities - Quarter 1 2014/15

SUMMARY

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 1 of the 2014/15 financial year.

RECOMMENDATION

- 2.1 To note the contents of the report.

REASONS FOR RECOMMENDATION

- 3.1 The information provided in this report is for member information only.

SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter one of 2014/15 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 4.5 The information contained at Appendix 5 sets out the knowledge test statistics for the quarter and other compliance / enforcement related exercises undertaken throughout the period.

OTHER OPTIONS CONSIDERED

5.1 Not applicable.

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Service Director(s) Other(s)	Olu Idowu Amanda Fletcher - John Tomlinson -
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For more information contact: Background papers: List of Appendices:	Sandra Mansell, Tel. 01332 641931, e-mail sandra.mansell@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Compliance Statistics Appendix 4 – Age Information of Vehicles Inspected Appendix 5 – Knowledge Test Statistics and Other Compliance/Enforcement Undertaken
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IMPLICATIONS

Financial and Value for Money

1.1 None directly arising from this report.

Legal

2.1 None directly arising from this report.

Personnel

3.1 None directly arising from this report.

IT

4.1 None directly arising from this report.

Equalities Impact

5.1 None directly arising from this report.

Health and Safety

6.1 None directly arising from this report.

Environmental Sustainability

7.1 None directly arising from this report.

Property and Asset Management

8.1 None directly arising from this report.

Risk Management

9.1 None directly arising from this report.

Corporate objectives and priorities for change

- 10.1 The proposals set out in this report will **deliver better outcomes for our communities, more efficient and effective services and improved value for money for our customers.**

TAXI LICENSING QUARTERLY STATISTICS

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q1	27 (43)	71 (51)	53 (65)	20 (15)	196 (156)	105 (142)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1503 (1340)	6 (7) mins	19 (12) mins

() denote previous quarter

The increase of the average waiting time was due to IT issues, which were the responsibility of Central IT and beyond the control of the Licensing Team.

TOTAL NUMBER OF CURRENT LICENCES (as at 17 July 2014)	
Hackney Carriage Drivers	379 (381)
Hackney Carriage Vehicles	299(301)
Private Hire Drivers	883 (894)
Private Hire Vehicles	823 (836)
Private Hire Operators	72 (92)

() denotes previous quarter figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q1	Hackney Carriages	21(13)	2 (0)	9 (7)	0 (2)	10 (4)
Q1	Private Hire	35 (12)	3 (1)	3 (4)	6 (2)	23 (5)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q1	Hackney Carriages	10 (4)	3 (1)	2 (2)	1(1)	2 (1)	1 (0)	10 (4)
Q1	Private Hire	23 (5)	3 (2)	8 (1)	9 (2)	6 (2)	4 (1)	20 (5)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

AGE INFORMATION OF VEHICLES INSPECTED

Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
L	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0
N	0	0	0	0	0	0	0	0
P	1	0	0	0	0	0	0	0
R	2	0	2	0	1	0	0	1
S	0	0	0	0	0	0	0	0
T	0	0	0	0	0	1	0	1
V	0	0	0	0	1	0	1	0
W	0	0	0	0	0	1	0	0
X	1	0	0	0	0	0	0	0
Y	1	0	0	0	0	0	0	0
51	0	0	2	1	1	0	0	0
02	0	0	0	1	1	0	0	0
52	0	0	0	0	3	0	0	0
03	0	0	0	0	2	1	0	0
53	0	0	0	0	3	1	0	0
04	2	0	2	0	6	1	0	0
54	0	0	0	0	0	0	0	0
05	0	0	0	0	0	0	0	1
55	0	0	0	0	2	1	1	0
06	0	0	0	0	0	0	0	0
56	0	0	0	0	0	0	1	0
07	2	0	3	0	0	0	0	0
57	0	0	0	0	2	0	0	0
08	0	0	0	0	1	0	0	0
58	0	0	0	0	0	0	0	0
09	0	0	0	0	0	0	0	0
59	1	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0
61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0

KNOWLEDGE TESTS

Qtr 1		Attended	Passed	Pass Rate %	Failed to Attend
No. of Sessions Offered	10				
Hackney Carriage		2	1	50	0
Private Hire		62	14	22.58	4

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN**Vehicles moved off Hackney Ranks**

Private cars - 5

Private hire vehicles – 18

NVQ Qualification Reminder Letters

Reminder letters were posted to 172 drivers who have not yet produced their NVQ certificates.

Multi-agency Work Undertaken

2 enforcement exercises with Derbyshire Constabulary (Traffic Division) were conducted during this quarter. In total 26 vehicles were inspected, 13 vehicles were suspended by the licensing enforcement officer. 8 of those suspended were also issued with a prohibition notice by the police officer.

Included in those suspended:

1 vehicle was ordered to be lifted from the site of inspection by the police officer. It had exposed steel for entire circumference on the front tyre, boot lid would not shut, the spare tyre was completely flat, engine management light was on permanently, and the engine / gearbox was oiled. This vehicle was later withdrawn by the owner, and has not been re-licensed.

1 driver was reported for summons for 3 defective tyres.