



DERBY CITY COUNCIL

**CABINET MEMBER MEETING  
16 JANUARY 2006**

Report of the Director for Children & Young People

**TECHNICIANS SERVICE FOR SCHOOLS**

**RECOMMENDATION**

1. To approve the establishment of an in-house ICT Technicians support service for schools, subject to the normal personnel and vacancy control processes.

**SUPPORTING INFORMATION**

- 2.1 Schools are offered an ICT Technicians support service. Currently, the service is brokered through a local company. Although this worked well initially problems have arisen as the scale of the scheme has developed.
- 2.2 Schools appreciate the opportunity of purchasing skilled ICT technical support and can control costs by buying as little as a half day per fortnight.
- 2.3 Schools avoid all recruitment processes and issues arising from sharing a technician.
- 2.4 At the start of 2005/6, 53 of 91 primary, special and nursery schools opted to subscribe to the service.
- 2.5 Most companies providing technical support prefer to allocate technicians from a 'pool' rather than allocate a specific individual to a specific school. Schools prefer a known and trusted individual technician and this could be achieved using a Council employed team.

**OTHER OPTIONS CONSIDERED**

3. A European wide tender has been considered but large companies may not be the best option for what is a very local service.

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**Background papers:** Contracts File  
**List of appendices:** Appendix 1 - Implications

<b>IMPLICATIONS</b>
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**Financial**

- 1 The total cost of the service is estimated as up to (assuming 5 technicians) £145,000 per year, which includes salaries, equipment and other expenses. As a Sold Service, it is expected that all costs incurred would be matched by income from schools.

**Legal**

- 2 None

**Personnel**

- 3 The proposal involves the creation of a supervisor and up to 5 technician posts (depending on take-up from schools).

**Equalities impact**

- 4 None

**Corporate objectives and priorities for change**

- 5 The proposal predominantly comes under the Council's Objective of A Stimulating and High Quality Learning Environment.