

APPENDIX A

Summary of Equality Groups and Service Types

EIA - Review of funding for non-statutory services delivered by the Voluntary, Community and Faith Sector VCF

Table A below groups the services listed in Appendix 2 into the main service types based on the type of interventions these services provide. Within each service type, all funded services have developed individual service models to deliver the required outcomes drawing upon their particular skills, resources and links to other services. The range of services mean that some services have regular service users who attend weekly and at the other extreme, some have service contacts, where customers access the service on a one off basis.

Table B provides a summary of the number of service users/contacts from each Diversity Group analysed by the service types that they receive a service from. Individual service users/contacts may be from more than Diversity Group, eg Older Person from African-Caribbean community. In addition Table B records where service users are over 80 as this section of the Older People Diversity group are more likely to be affected by any change or reduction in services.

Key to Table A

Service Type	Description
On going support (17 Services)	Examples include, lunch clubs, day centres, self help, befriending services, social groups, and other projects to support people to remain independent in the community. These services provide an access point for other sources of information and advice. This group includes the SEWA project hosted by the Indian Community Centre that develops new activities as well as providing information, and on-going support to other groups working with the Indian Community.
Time Limited interventions (4 Services)	These services assist people to manage a specific risk to their independence. Services involve a mix of one off contacts, repeat one off contacts on different issues or case work for service users over a few weeks or months. eg:, Sight Support and CAMTAD generally provide one-off or repeat contacts, whereas Age UK's Advocacy Service and Headway generally provide case work for service users over a number of sessions.
Information and Advice (10 Services)	Services that provide information and advice to promote access to support for their service user's health and wellbeing. These are generally one off interventions, repeat interventions on different issues, and some complex advice provision that may take several sessions. This category includes the Citizens Advice and Law Centre, funded through a contract arrangement.
First Contact (1 service)	A partnership referral service that supports partners to effectively make referrals to one or more local agencies through one referral form.

Classification: OFFICIAL

Infrastructure Services (2 Services)	Services that support the development of VCF organisations eg Community Action Derby and Derby's Community Accountancy.
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Classification: OFFICIAL

Table B: Summary of Diversity Groups and Service Types

Primary Customer Group	Sub Category	Primary user group Number of Service Users/contacts	Total City Council Grant	% city grant	Total SDCCG grant	% SDCCG grant	Total Grant	% of Total Grant %
OLDER PEOPLE								
All Older People (65+) 13 services:- 1 Time Limited/ Short Term 2 information 10 On-going	This includes:	6513 users and contacts Of which 2210 are over 80yrs	£214,669	28.7%	£43,000	14.8%	£257,669	24.8%
	8 services for Older People from Diverse communities, all On-going type services	3262 service users Of which 391 are over 80yrs	£124,976	8.5%	£18000	6.2%	£81,503	7.8%
	SEWA 1 service for Indian community, that sets up On-going activities and provides information	1640 users and contacts	£28,400	3.8%	0	0	£28,400	2.7%
	1 MHA Live at Home, Community for All Sections of Community	1495 service users Of which 1161 are over 80yrs	£45,756	6.1%	0	0	£45,756	4.4%

DISABILITIES								
All Disabilities 11 services 3 Time Limited/short Term, 1 info 7 Ongoing	This includes	19083 service users and contacts	£159,249	21.3%	£89139	30.6%	£244,388	23.9%
	Learning Disabilities 4 services All Ongoing	198 service users	£67,938	9.1%	£30,317	10.4%	£98,255	9.5%
	Physical and Sensory Disability 6 services 3 Time Limited/ Short Term, 2 On-going, 1 info	18,826 service users and contacts	£91,311	12.2%	£54,822	18.8%	£146,133	14.1%
	Carers of people with Mental Health Issues 1 On-going Service	257 service users	0	0	£4,000	1.4%	£4,000	0.4%
ALL EQUALITY GROUPS Front line								
6 front line services 1 On-going-Homeless 1 First Contact 4 Information (inc. CALC)	:	24414 service users and contacts	£300,662	40.2%	£8,500	2.9%	£30,9162	29.8%

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ALL EQUALITY GROUPS - Infrastructure								
2 Infrastructure Services Community Action and Community Accountancy)		960 groups supported + 2724 individuals supported	£56,608	7.6%	£140,845	48.4%	£197,453	19%
DIVERSE COMMUNITIES								
BME 12 services,	This includes	15022 service users and contacts	£154,459	20.7%	£32,500	11.2%	£186,959	18%
	8 services for Older People, all On-going (as listed under Older People) for Chinese, Pakistani, Indian, Polish, Ukrainian communities.	3262 service users	£124,976	8.5%	£18,000	6.2%	£81,503	7.8%
	1 Farsi speaking communities an Information service	299 service contacts	0	0	£500	0.2%	£500	0.1%
	1 Bosnian Eastern European + African and Asian information service	11,400 service contacts	£17,250	2.3%	£2,000	1.9%	£19,250	1.8%

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	1 Women – Asian + African Information service	61 service contacts	£12,233	1.6%	£5,000	1.7%	£17,233	1.7%
LGBT								
LGBT		800 service contacts	£4,174				£8,782	0.8%
GENDER								
1 information service for Women from BME communities Also listed under Diverse Communities)		61 service contacts	£12,233	1.6%	£5,000	1.7%	£17,233	1.7%

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