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Overview and Scrutiny Co-ordination Officer
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Briefing paper: Change to Service Provider

PURPOSE OF THE PAPER

The purpose of this briefing paper is to ensure that the Overview & Scrutiny Committee are fully updated on the outcome of the process to re-provide services, in response to a notification of resignation from a General Medical Services Contract.

BACKGROUND

As previously advised NHS Derby City has received formal notice from Dr K and P Patel that they wish to resign from their GMS Contract. Dr K and P Patel's practice is a partnership with a list of approx 2300 patients, based at Littleover Medical Centre, 640 Burton Road, Littleover, Derby DE23 6EL.

Following a robust tendering, selection and interview process NHS Derby City are delighted to inform the committee that Hollybrook Medical Centre has been selected as the preferred provider.

The PCT are currently in contract negotiations with Hollybrook Medical Centre and are confident that the contract will be signed prior to Christmas to allow a smooth transition for patients and staff members.

NOTIFICATION TO PATIENTS

The PCT have informed patients of the Littleover Medical Centre by letter, giving notification of this change in service delivery.

Registered patients of this practice have been informed that they do not need to do anything, and that they will be automatically registered with the new provider, Hollybrook Medical Centre from 1st January 2009. The purpose of doing so is to ensure every

patient is able to continually access General Practice, there-by facilitating a smooth transition of service provision.

Included within the letter included the contact number of patient support services that are able to advise the patient regarding new registration if required (e.g. Patient Advice & Liaison Service).

DATE OF SERVICE CHANGE

The date of change of service delivery is 1st January 2009 to coincide with Dr P and K Patel's retirement.

Yours sincerely

Kathryn Blackshaw
Director of Commissioning and Service Improvement