

Appendix 5 of the cabinet report – Future council funding for non statutory services and the voluntary community and faith

Consultation Report: Future Council Funding for Non-Statutory Services in the Voluntary, Community and Faith Sector

For the Cabinet meeting on the 10 February 2016

Consultation Report: Future Council Funding for Non-Statutory Services in the Voluntary, Community and Faith Sector 10 February 2016

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This consultation report will be considered by Cabinet as part of the report “Future Council Funding for Non-Statutory Services in the Voluntary, Community and Faith Sector” that will be presented to Cabinet on the 10 February 2016.

Summary

This report provides feedback on the consultation on one of the proposals considered in the July 2015 “Big Conversation – Service Need Assessments and Consultations” to support the decision making process for the 2016-19 budget setting process.

The consultation concerns the proposal that the Council should reduce or cease the funding it provides for discretionary, non statutory services within the Voluntary Community and Faith (VCF) sector. The services considered in the consultation included VCF grant aided services that had been arranged through a joint Council and Health funded grant aid programme in 2011-12 and the Council funded generalist and legal advice service provided by Citizens Advice and Law Centre commissioned through a tender in 2012-13.

A joint consultation process was agreed with Southern Derbyshire Clinical Commissioning Group (SDCCG) inform a joint decision on the future approach to the funding of VCF services.

The consultation sought comments from the general public, the individual organisations affected by the proposal to cease or reduce funding for VCF services, their service users and other local stakeholders.

The main findings from all groups public, stakeholder, service users and organisations were that they:

- did not agree with the proposal to cease or reduce funding for VCF services in the consultation (over 95% of all responses)
- that services had a key role in providing practical support, combating loneliness and isolation and supporting independence, assisting older and disabled people (physical, sensory and mental health disabilities)

Respondents commented that the VCF services saved the Council money, kept people away from Council services and supported people who would otherwise be lonely and isolated. Many services enable people with limited mobility to take part in society, get a hot meal and promoting goodr health and independence.

The majority of service user (74%) responses came from people who used the VCF services regularly (1-3 times per week) . if the services came to an end the sections of the community that would be most affected would be older people (26%) and disabled people (21%).

Service users were provided with a list of the updated list og the OutcomesforGrant Funded Service (see Appendix 4 of the main report) and asked to select the 3 most important. The three most cited Outcomes (65% of all responses) were:

- Maximise service users ability to live independent lives without being dependent on health and social care services for support
- Support individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others
- Support service users to develop their own ways to improve their health and wellbeing – building on skills, interests, abilities of their service users and the relationships that support them

The main findings from public and stakeholders are that the funded groups are a valuable source of advice, information and other services for the local community. The services provide excellent value for money, keep people away from Council and Health services and support some of the most vulnerable people in society. The support these services provide for carers is vital to help them to continue caring in difficult services.

Organisations pointed out that commented that VCF provides essential services to support the 'prevention agenda' helping to keep often very vulnerable people out of statutory services. Funding provided for infrastructure and other services generates additional funding to support local services. Many voluntary sector workers are experts in their field and help deliver safe, supportive services that prevent social isolation, promote well being and independence.

Background

1.1 Context

As part of the revenue budget savings required to be achieved in 2016-19, the Council is proposing to cease or reduce the funding for non-statutory services in the VCF. The consultation exercise is part of a range of measures, included in the Cabinet Report, to gather an insight into who benefits from the non-statutory services currently funded, the difference these services to service users and to the community. As described in the main Cabinet Report, these services are grouped into 4 broad service types depending on the type of intervention they provide:

- information,
- time limited,
- on-going,
- First Contact and infrastructure.

Appendix 2 of the Cabinet Report provides a list of currently funded services, with a brief description and their service type.

The 2011 Voluntary Community and Faith sector strategy, prompted a grant bidding process that was carried out jointly with Derby City Primary Care Trust who invested in the grant programme and contributed to the new grant service specifications. Grand funding agreements were initially agreed in 2012 and due to end on the 31st march 2015. In 2013, in response to a reduction in the funding received by the Council from Central Government a consultation process took place to reduce the funding for many of the grant aided services within the consultation. The funding agreements have been subsequently extended until the 31st March 2016.

The Council and SDCCG jointly consulted on the outcomes that preventative services in the VCF sector should achieve, these updated outcomes were agreed in March 2015. The updated outcomes will inform future commissioning of preventative services and support the Health and Wellbeing Strategy agreed in March 2015. Appendix 4 of main report lists the updated joint outcomes for Grant Aided services.

1.2 Methodology

In order to fit within the initial Council's budget planning timetable a 10 week consultation was carried out between 7th September and the 13th November. It is acknowledged that this is shorter than the recommended 12 week period recommended within:

- the Best Value Guidance, which sets out some reasonable expectations of the way authorities should work with voluntary and community groups and small businesses when facing difficult funding decisions.
- the Voluntary Sector Compact, which sets out expectations on the Council for consultation with the VCF

The Council and SDCCG planned to offset any impact this reduction might have by providing additional support, to assist organisations and individuals to respond to the consultation. The additional support included:

- providing a group discussion tool to assist responses from people who would prefer not to use an online or paper questionnaire
- a programme of promotion and feedback events. Officers of the Council and SDCCG attended a range of public and voluntary sector forums and groups to provide information on, and record feedback to include into the consultation. This included providing specific consultation meetings held at the Council House
- accepting a range of formats and documents types and responding to suggestions for improving feedback, eg: the survey of Additional Benefits provided by funded services that is part of the main Cabinet Report

A list of the affected organisations which included a brief description of their service and their service user group was attached to the Council questionnaires and group discussions tools, this was part of the paper versions and included alongside the online questionnaire..

Easy read and translated versions of Council documents were provided on request.

The main methods used to gain feedback from respondents and the numbers of responses are set out below.

Table 1 The main methods used to gain feedback from respondents and the number of responses for each method

An online and paper survey to organisations affected by the funding	organisation responses	17
An online and paper survey made available on the Council website to the general public and stakeholders	responses from public and stakeholders	87
An online and paper survey for service users of affected organisations	responses from service users	245
A group response tool available to organisations to collect responses from their service users and used by officers of Council and SDCCG at public meetings, forums etc, and, where requested, direct meetings with organisations, their service users and stakeholders	people responded using the Easy Read group tool at 4 discussion groups at Learning Disabilities Partnership Forum	18
	17 people responded using the Group tool including Open meeting at the Council House	328
Two questionnaires developed by Alternatives, one an Easy Read for service users with Learning Disabilities and the other for parents/carer	25 parents/carers and 31 service users from Alternatives Learning Disability Day Centre	56
Other responses through letters and other documents	23 responses	23

Although a range of methods, set out above, were used to support and encourage responses to the consultation it is recognised that not all organisations will make a response, that public and stakeholders may not make comments on all services and service users may not respond from all services. This should not be regarded as a reflection of the value or impact of the service not mentioned. The services where responses have been received may be regarded as a sample that provides an indication of the impact and the difference made by all affected VCF services.

When providing the analysis of results, these have been taken directly from the submissions made using the surveys the council designed for the exercise, which were available for completion online and in hard copy, as well as translated and easy read versions. Organisations and service users also provided their feedback via letters, group responses and specific feedback forms that were developed by individual organisations to assist users to respond.

1.3 Format and purpose of this report

This report provides an analysis of responses by Voluntary Community and Faith organisations, with an outline of responses from their service users, the direct

responses from the organisations and any responses from the general public and stakeholders.

This report summarises and presents the findings of the consultation responses, highlighting the opinions and issues raised by respondents. It does not provide any value judgements or recommendations on what should happen as a result of the consultation.

Pie charts and graphs are used to summarise quantitative responses. Word clouds and example quotes provide an indication of the comments respondents made. A full list of the verbatim comments is included in the appendices of this report.

2 Key Findings from the consultation activities

The Best Value Guidance recommends that, as well as those directly impacted by any changes; the general public should also be consulted.

It should be noted that whilst surveys of the general public provide important insight into the perceptions of a diverse range of people who may not have used services provided by the VCF organisations concerned directly themselves, it has the potential to underestimate the impact of services to specific / niche groups in the community, as awareness of their services will be lower amongst the wider general public.

The following responses from the public and stakeholders need to be considered alongside the responses from service users and organisations in the following sections of this report.

2.1 Findings from the public and stakeholders questionnaires

"This service is really helpful to keeping patients safe and supported to live in the community and often remain in their own homes. Cutting the funding would have a direct impact on Health and Social Care services.

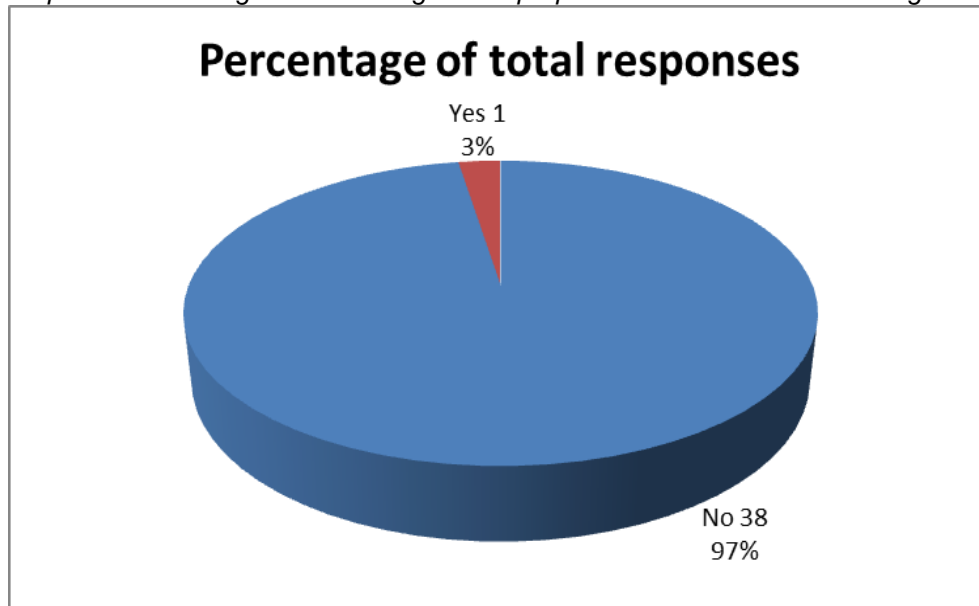
These services need to be provided otherwise at-risk individuals who rely on them will be made more vulnerable. The voluntary sector provides these cheaper and more efficiently than a profit-making organisation could

In total 87 responses were received from members of the public or stakeholders. The main findings from these respondents are found in this section. Appendix A has a complete list of comments received in questionnaires from the public and stakeholders.

2.1.1 Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in this consultation?

97.4% of respondents said 'no' they do not agree with the proposal to cease or reduce Council funding.

Figure 1 Respondents who agreed and disagreed to proposed cease or reduce funding.



The respondent who answered yes to the Council's proposal, commented that the Council needs to ensure that it can continue to provide its statutory services. It should only support the voluntary sector where they reduce the pressures on statutory services.

2.1.2 Reasons why respondents feel funding should not, not cease or be reduced.

The word cloud below represents the most common words used in comments from the public and stakeholders when asked why they felt funding shouldn't be reduced to services.



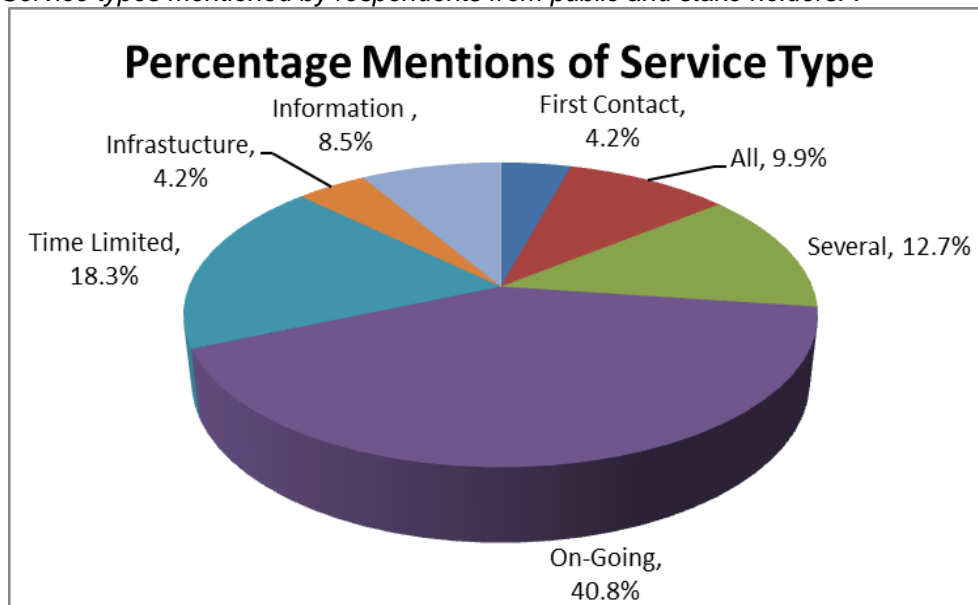
Key Words: Services, funding, people, elderly, vulnerable, cuts, support, council, health

The main areas of comment were that the services had unique skills, experience and a track record of contact with specific vulnerable communities. Services provided value for money through the use of volunteers and delivered more cost effective services than statutory or private sector options. They provided access to other support services, reduced isolation, promoted health and wellbeing and prevent people requiring more help from other services like health, mental health and social services.

2.1.3 Organisations mentioned

Public and stakeholder responses mentioned all 5 service types, the most commonly mentioned services (40% of all responses) were for on-going services (such as lunch clubs and day services). (Appendix 2 of the main Cabinet report lists services and service types)

Figure 2 Service types mentioned by respondents from public and stake holders. .



Of the 87 respondents, 67 respondents mentioned a single organisation, 9 mentioned a group of organisations and 7 mentioned all organisations. 4 respondents left this question blank.

Table 2 Organisations mentioned by respondents

Organisations Mentioned by Public and Stakeholders	Number of mentions
Age UK First Contact	3
Alternatives Activity Centre	10
All organisations listed	7
Supporting several organisations*	9
CAMTAD	12
Community Action Derby	2
Derby Bosnia Herzegovina Community Association:	1
Derby City & South Derbyshire Mental Health Carers Forum	2
Derby Community Accountancy Service	1
Derbys Chinese Association	1
Derbyshire Friend	4
Hadhari Nari	1
MHA Live at Home	15
Sight Support Derbyshire	1
Opieka Lunch Club and Visiting Scheme	1
Not stated	1
Total number of mentions	71

Within the responses that mentioned several services , the following currently services were mentioned:

- Hadhari Day Centre
- Citizens Advice and Law Centre
- CamTAD
- MHA Live at Home
- Derbyshire Friend

In addition, the following services were mentioned, but could not be identified as one of the currently funded services: Well for Life (DPS), Padley, Age UK all services, All refugee services, Womens Groups, Domestic abuse support, LGBT Support Services, Services for older people and the homeless. The following funded services were not mentioned by respondents:

Austin Community Enterprise

- Derby Persian Cultural Association
- Derby Shopmobility
- Derby Stroke Club No. One
- Derwent Group, Headway
- Padley Day Centre
- Padley Development Centre
- Sahara Day Centre and Outreach
- Sahakar Group
- Sahaly Womens Group
- Sinfen and Stenson Fields Asian Over 60's Social Welfare Club
- St James Centre, Moving On
- Ukrainian Day Centre Outreach.

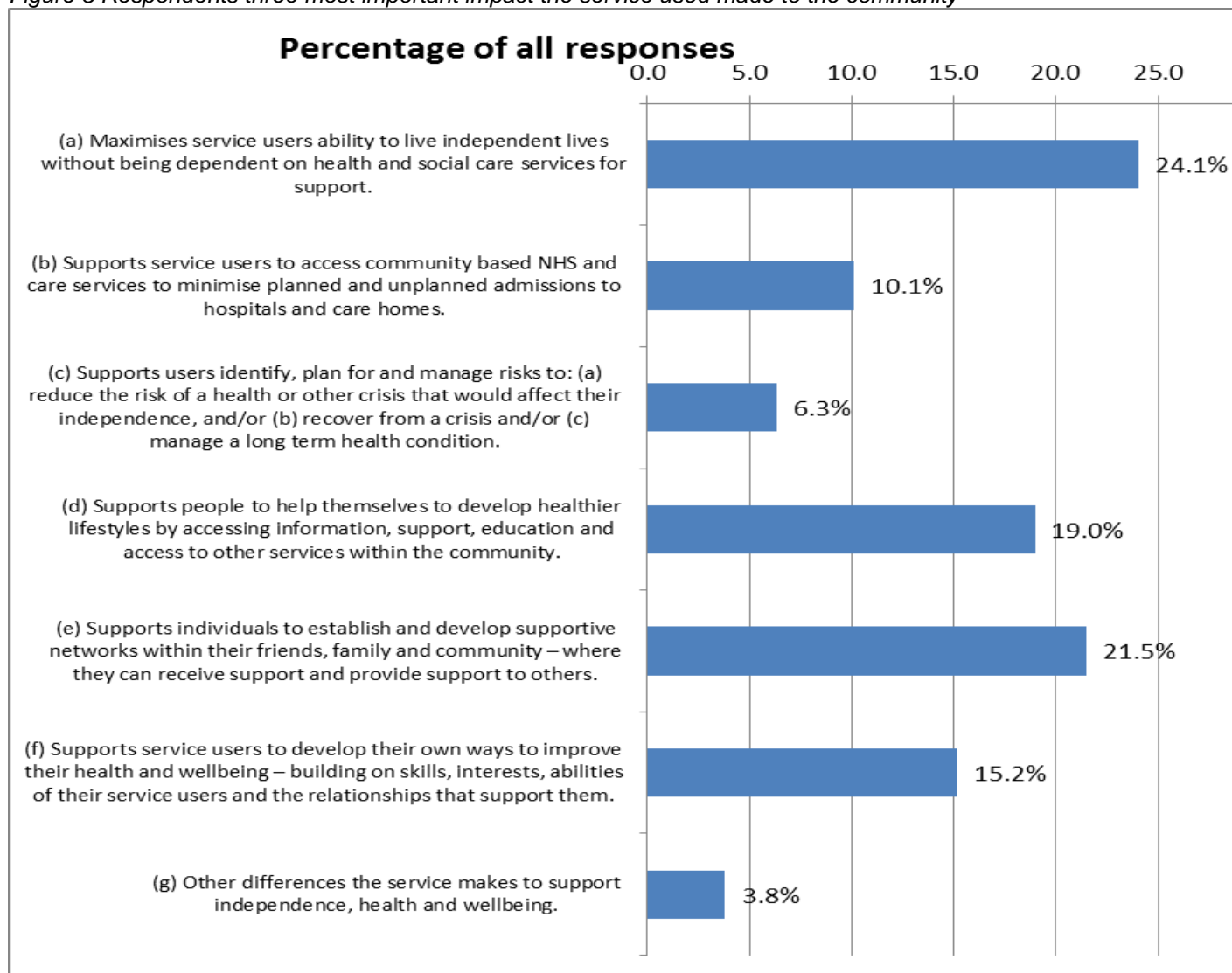
2.1.4 Impact upon the Community

The questionnaire asked respondents to consider the key differences the service they were commenting on made to the community, selecting 3 options from the 7 Outcomes for VCF Grant Funded services. They identified (64% of responses) outcomes which:

- Maximised service users ability to live independent lives without being dependent on health and social care services for support
- Supported people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community
- Supported individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

The Table below summarises all the responses.

Figure 3 Respondents three most important impact the service used made to the community



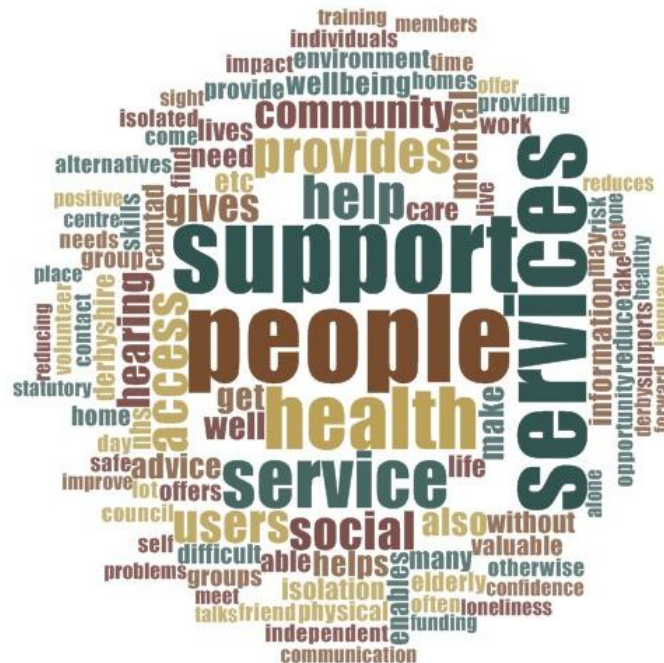
Several respondents, using the paper questionnaire, did not indicate their 3 most important, their responses are summarised below:

Table 3 Respondents who chose more than three important impacts the service used made to the community

	Total
All the factors above were identified as important	4
(a), (d), (e) and (g) above were important	1
(a), (c), (d), (e), (f) above were important	1
(a), (d), (e) and (f) above were important	1
(a), (e), (f) and (g) above were important	1
No answer provided	3

Classification: OFFICIAL

The word cloud below represents the most common words used in comments from the public and stakeholders when asked give reasons for their answer to the question on the difference the services makes to the community or other differences the services made.



Key Words: support, people, services, social, help, community, provides

The responses indicated that differences the services make to the community are they:

- support vulnerable people to access a wide variety of groups/activities/work-based opportunities that promote physical and mental health and wellbeing in a
- Support people with disabilities and mental health problems and enable people to access advice and equipment that supports them to be independent and access correct welfare benefits

2.1.5 Other ways making savings and meeting the needs met these services

The questionnaire asked respondents for comments on other ways that the needs met by the currently funded services could be supported. For example: by working together to reduce costs or supporting service users to access other services.

The word cloud below represents the most common words used in comments from the public and stakeholders on how to make savings and how the needs met by this service could be met in other ways.



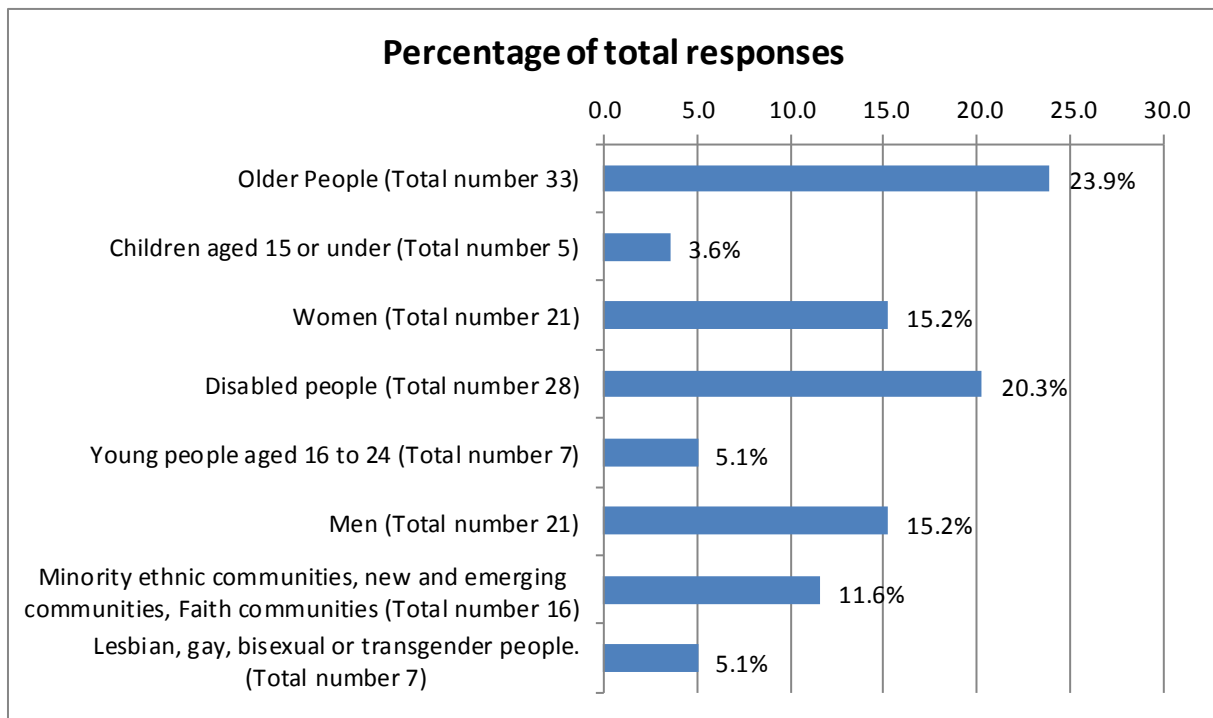
Key words: services, already, funding support, volunteers, costs, people reduce, money

Public and Stakeholder comments indicated that services were already cost effective and efficient, particularly through the use of volunteers, and that training and support to access other sources of funding and opportunities to work together should be explored. Responses suggested that organisations needed to develop a range of fundraising approaches – service users may not be able to contribute as they are often on limited incomes.

2.1.6 Impact on Equalities

Respondents were asked to indicate as many which equality groups in the community that they thought would be affected if funding came to an end or was reduced. The responses indicate that Older People and people with disabilities would be most affected, accounting for 44% of the replies. The following chart indicates the frequency of the responses to this question.

Figure 4 Breakdown of respondent groups



Respondents were asked to comment on how these groups would be affected and how the impact of any change could be reduced. The word cloud below represents the most common words used in their responses.



Key Words: people, support, services, help, health

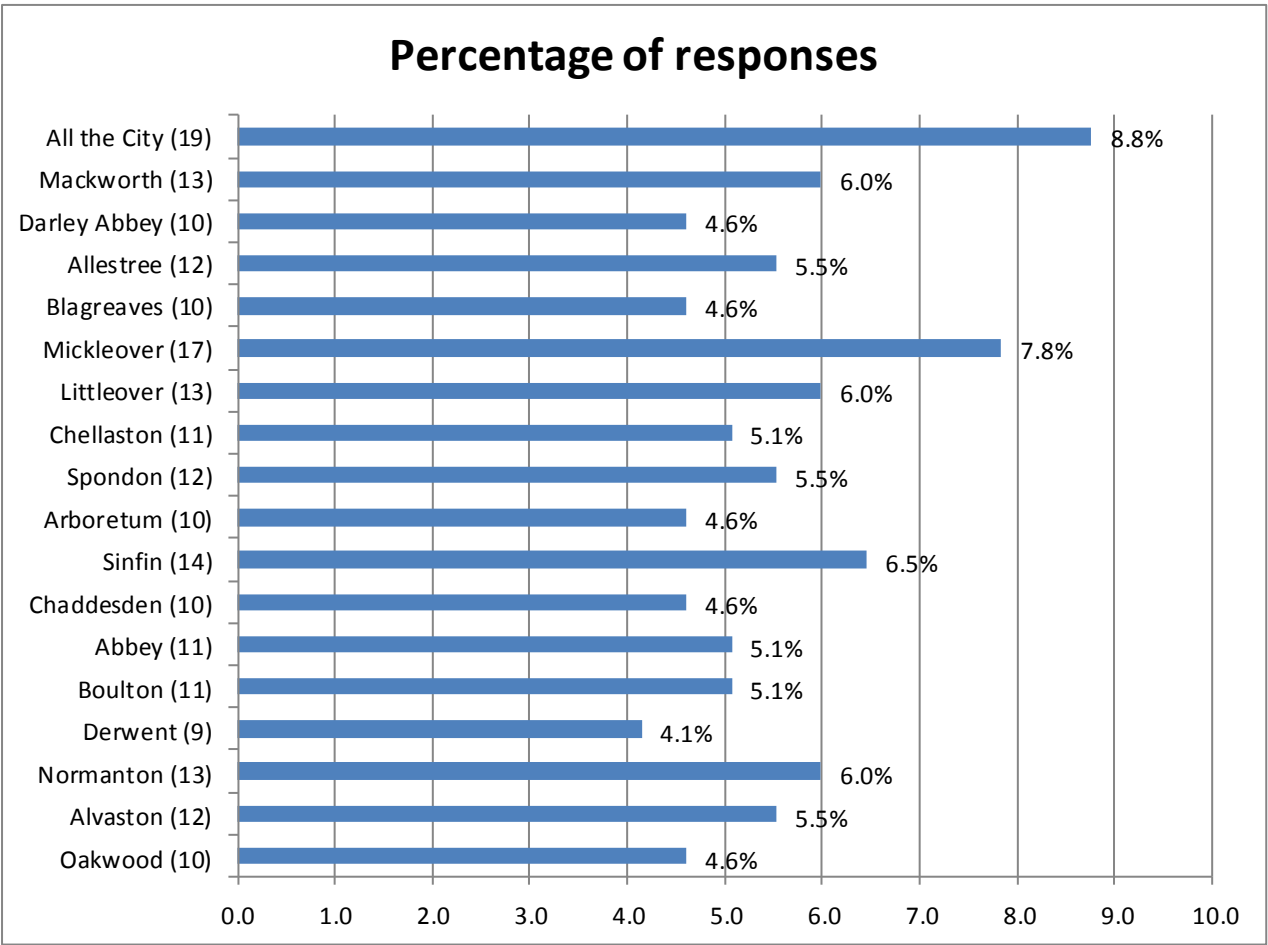
The comments provided about how people from equality groups would be affected indicated that people from all equality groups would be more isolated people, unable to access community services and their health and wellbeing would deteriorate.

2.1.7 Impact on areas of the City

Respondents were asked to comment on which Wards of Derby would be affected if services came to and end or were reduced and were asked to indicate as many areas as they wished.

The responses indicate that public and stakeholders anticipated a fairly event impact across the city with slight peak for Mickleover and Sinfin. The following bar chart summarises all the replies.

Figure 5 Public and stakeholder respondents who indicated which areas of Derby would be affected



Respondents were asked to comment on how the Wards of the City would be affected and how the impact of any change could be reduced. The word cloud below represents the words most often used in their responses.



Key Words: services, people, city, areas, community, impact

The public and stakeholder responses indicated that:

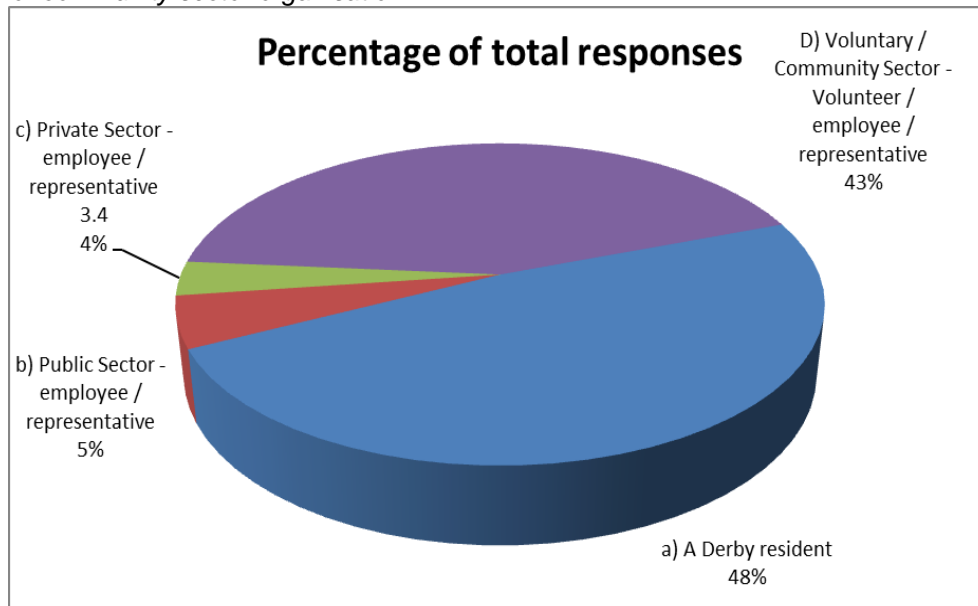
For many services people from all Wards of the City would be unable to access services, especially in the most deprived Wards where services were needed most travel costs and mobility were mentioned as contributing issues.

2.1.7 Public and Stakeholder- Respondent details

Residents and/or Public, Private or Voluntary Sector

Respondents were asked for information about whether they were a Derby resident and whether they an employee/representative of Public or Private sector and whether they were a volunteer/ employee/representative of a voluntary or community sector organisation. The chart below illustrates the distribution of the 59 responses to this question:

Figure 6 Breakdown of respondents according to whether they are a Derby resident, an employee/representative of Public or Private sector or a volunteer/ employee/representative of a voluntary or community sector organisation



The majority of respondents were Derby residents and/or VCF volunteers, employees and representatives.

Respondent Details: Equalities

Respondents who were Derby residents were asked to which equality group they considered they belonged to. The following chart indicates the responses according:

Gender/transgender

A significant percentage of people did not answer this question, of those that did the majority were female.

Age of respondents

Respondents who were Derby residents were asked to provide their age at their last birthday, the following chart summarises the information provided by the 87 responses..

Figure 7 Shows the equality group respondents considered they belonged to.

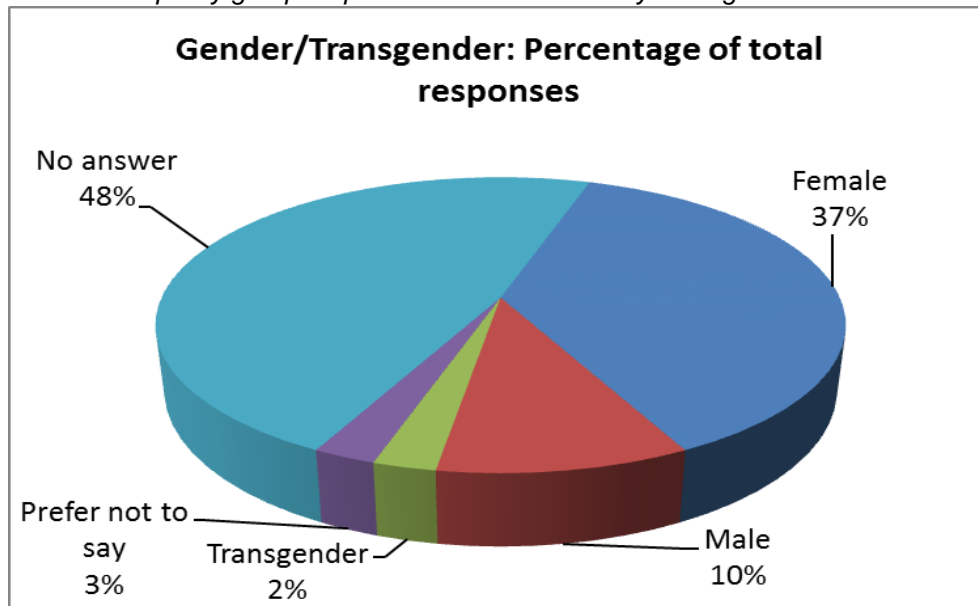
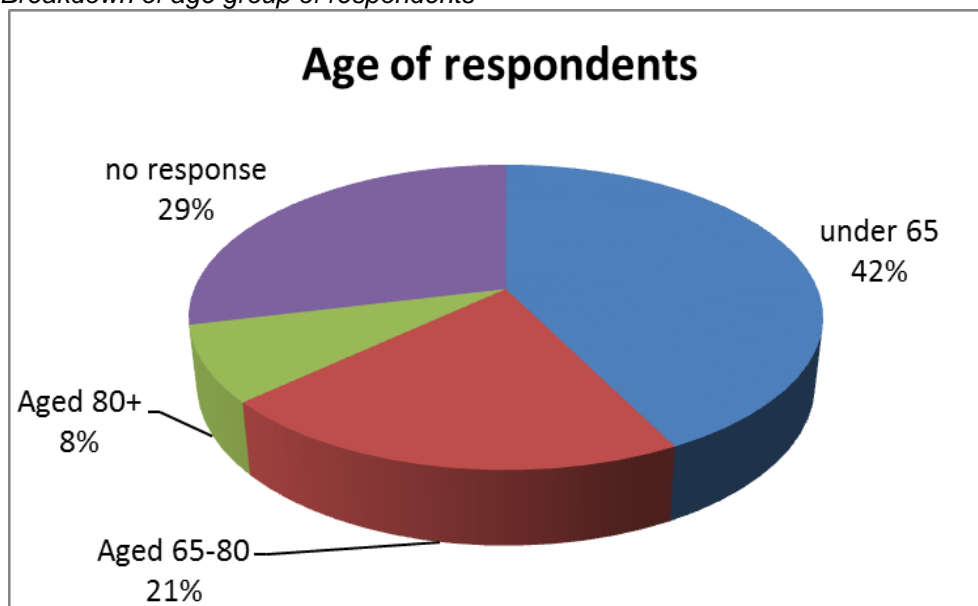


Figure 8 Breakdown of age group of respondents

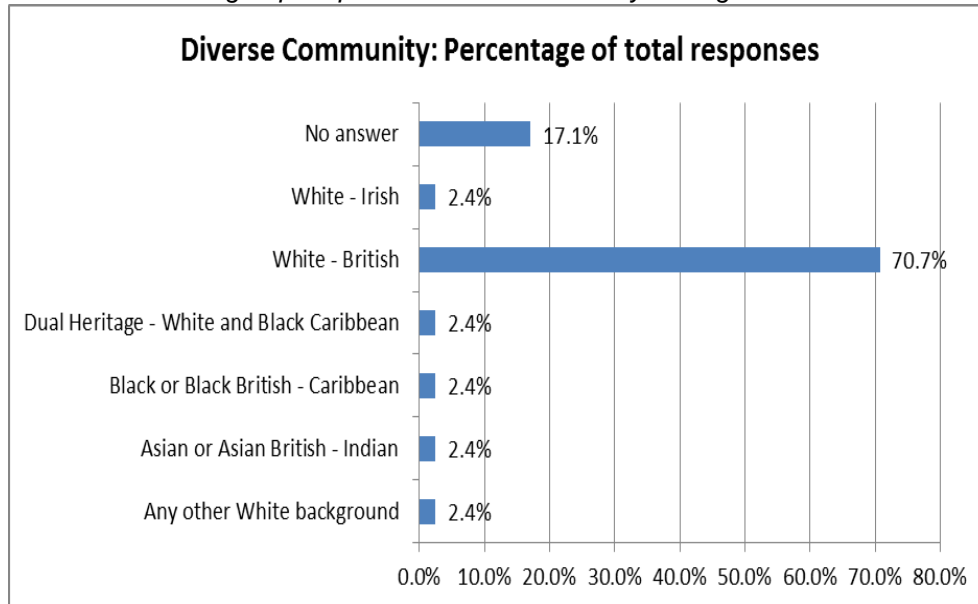


The respondents broadly reflected the age range of the local community.

Diverse Community

Respondents who were Derby residents were asked to comment which diverse community group they belonged to, 40 people provided a reply, as set out in the chart below

Figure 9 Shows the diverse group respondents considered they belonged to.

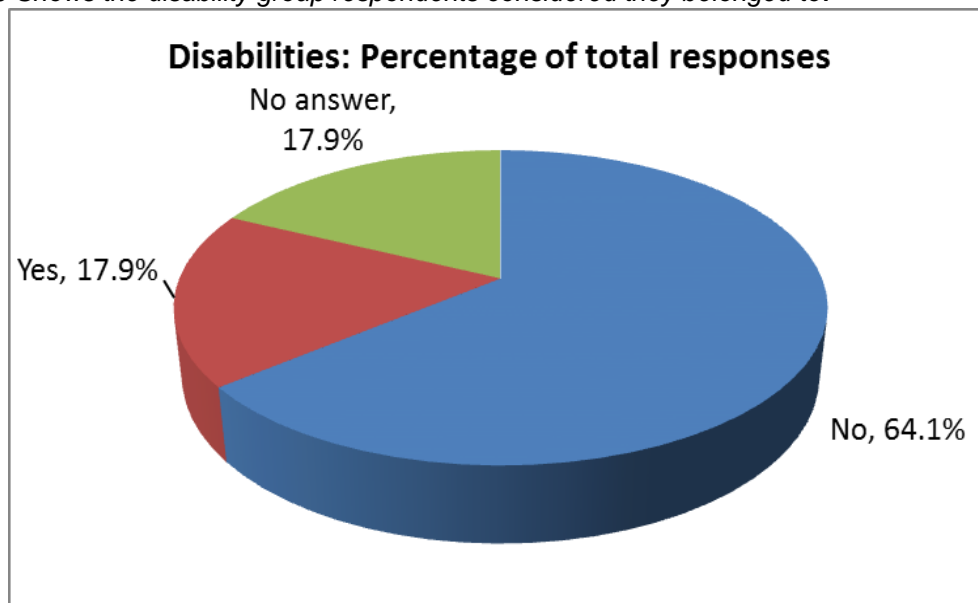


70% of respondents were from a white-British background and 13% from other backgrounds, evenly spread across dual heritage White and Black Caribbean, Black or Black British Caribbean, Asian or Asian British – Indian and any other White background

Disability

Public and stakeholders were asked to comment if they had a disability 39 people provided a reply, and the majority (64%) of the who responded indicated that they did not have a disability.
as set out in the chart below

Figure 10 Shows the disability group respondents considered they belonged to.

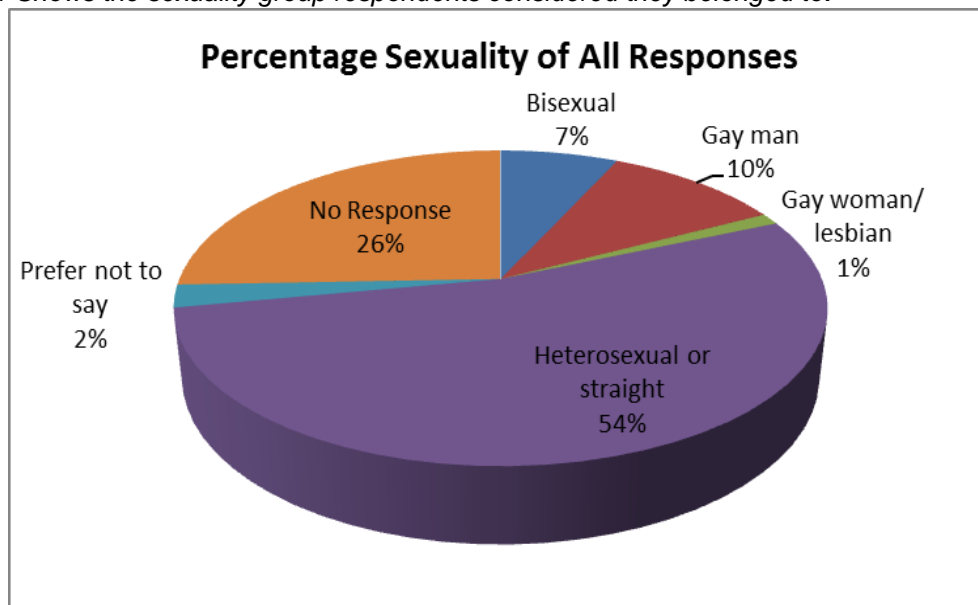


Sexuality

Classification: OFFICIAL

Service users were asked to provide information on their sexuality, the majority of responses were heterosexual or straight, (54%) a high number of respondents (39.7%) did not complete this section.

Figure 11 Shows the sexuality group respondents considered they belonged to.



2.2 Findings from the organisation and service user questionnaires

Organisations were provided with a survey questionnaire to complete either through an online link or a postal version. They were also invited to provide their service users with a hyperlink to the service user questionnaire or paper copies of the questionnaire to enable them to comment on the service they receive.

Alongside the surveys, organisations were also offered a group response tool which they could use with groups of services users or others to gather comments from people who did not want to user a questionnaire format. They were also offered additional support, subject to availability, from Council officers to meet with organisations and/or service user representatives, to use the group discussion tool, or other formats to gather comments to feedback into the survey.

Easy read and translated copies of the questionnaire and group discussion tool were made available on request support service users and others to contribute to the consultation. Interpretation was also provided to raise awareness of the consultation and how to participate.

In addition to supplement responses the Council and SDCCG also accepted letters, notes of meetings, questionnaires and other documents developed by some of the organisations to assist their services users to respond. These are contained in Appendix C of this consultation report.

When considering the results of this section, please note that the overall service user results are the combined replies from all those who completed an online or postal response. Given the target group for this section of the consultation (service users) it is anticipated that there will be a bias in the response to services where users were confident in providing written or online responses. This will be balanced by consideration of the summary of group response tool responses, where these have been received.

Full details of comments for organisations are listed in Appendix B of this consultation report

Service user overall responses

Example Service User quotes

"It is the only place I am able to relax as at home I have to care for my partner alone. It is nice to have a normal conversation amongst friends."

"It acts like a life boat to a lot of people. It gets me out of the house and I can mix with people in my age group and of a like mind!"

245 online and paper questionnaires were received for various organisations, the person completing the survey self completed the organisation they were responding about, in some cases the name of the organisation was not given. The table below shows organisations and the number of responses received for that organisation. .

Table 4 organisations and the number of responses received for that organisation.

Classification: OFFICIAL

Name of Service	Number
MHA Live at Home Schemes	123
Citizens Advice Bureau	2
Derby and South Derbyshire Mental Health Carers forum	10
Derby Chinese Welfare Association	5
Derby Community Accountancy Service	7
Derbyshire Friend (now Derbyshire LGBT+)	1
Disability Direct Information Service	2
Hadhari Day Centre	35
Hadhari Nari	19
Voluntary Community – no specific group identified	2
Question not answered	38
Total	245

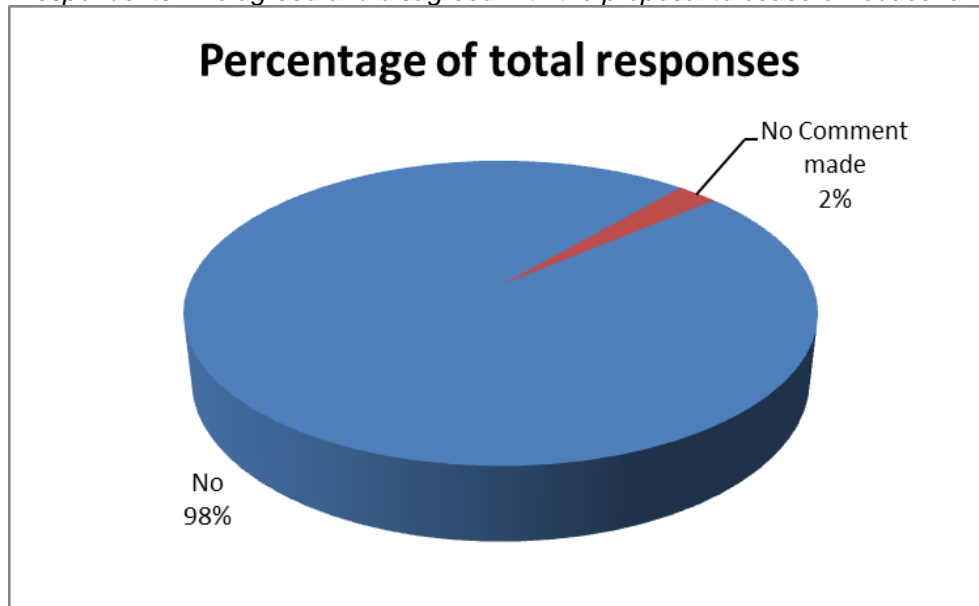
Service user responses were not received for the following affected organisations:

Age UK Derby and Derbyshire 50+ Centre
 Age UK Derby and Derbyshire Advocacy
 Age UK Derby and Derbyshire Falls Prevention
 Age UK Derby and Derbyshire First Contact
 Alternatives Day Centre
 Austin Community Enterprise
 Community Action Derby
 Derby Bosnia Herzegovina Community Association
 Derby Persian Cultural Association
 Derby Shopmobility
 Derby Stroke Club No. One
 Derwent Group
 Headway
 Opieka Lunch Club and Visiting Scheme
 Padley Day Centre
 Padley Development Centre
 Sahara Day Centre and Outreach
 Sahakar Group
 Sahaly Womens Group
 Sight Support Derbyshire
 Sinfon and Stenson Fields Asian Over 60's Social Welfare Club
 St James Centre, Moving On
 Ukrainian Day Centre and Outreach

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in this consultation?

When asked if they agreed with the Council's proposal to cease or reduce funding, 98% of respondents said that they did not agree.

Figure 12 Respondents who agreed and disagreed with the proposal to cease or reduce funding



Reasons why respondents feel funding should, or should not, cease or be reduced

This section provides a summary of the large number of responses to service user responses to this question. Further details of the responses by service users of individual organisations are contained within Appendix C of this consultation report.

The word cloud below represents the most common words used in comments from service users when asked why they felt funding shouldn't be reduced to services.



Key words: People, support, help, service(s), live, enjoy, important, need, home.

The main areas of comment were that VCF organisations provide value for money and save the Council money in the long term by providing early intervention that prevents people's mental and physical health deteriorating. Value for money is supported by the use of volunteers, who have specialist skills and knowledge appropriate to the service users they support.

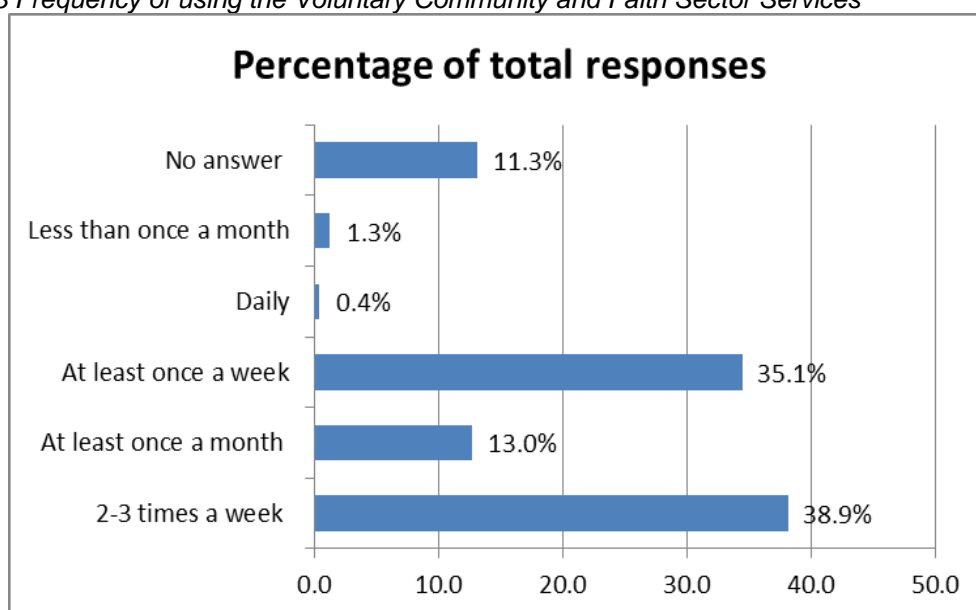
Comments were also often made about the vulnerability of the service users, that they were older people and had disabilities, and that there was a lack of alternative appropriate accessible services that could provide support.

Frequency of using the Voluntary Community and Faith Sector Services

74% of service users indicated that they used the services either once a week or more frequently.

The table below summarises the response of all service users.

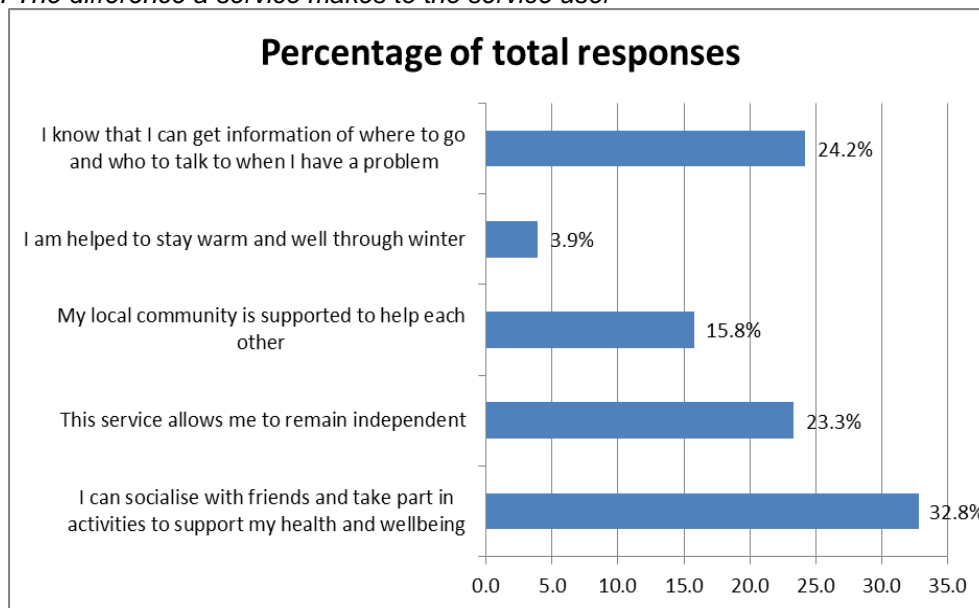
Figure 13 Frequency of using the Voluntary Community and Faith Sector Services



What difference does the service make to you?

Service users were asked about the difference the service they receive made to them, they were asked to select the 3 most important from 5 options. The answers provided give an insight into a important area of the survey, the needs met by the services people receive. The responses are summarised in the chart below.

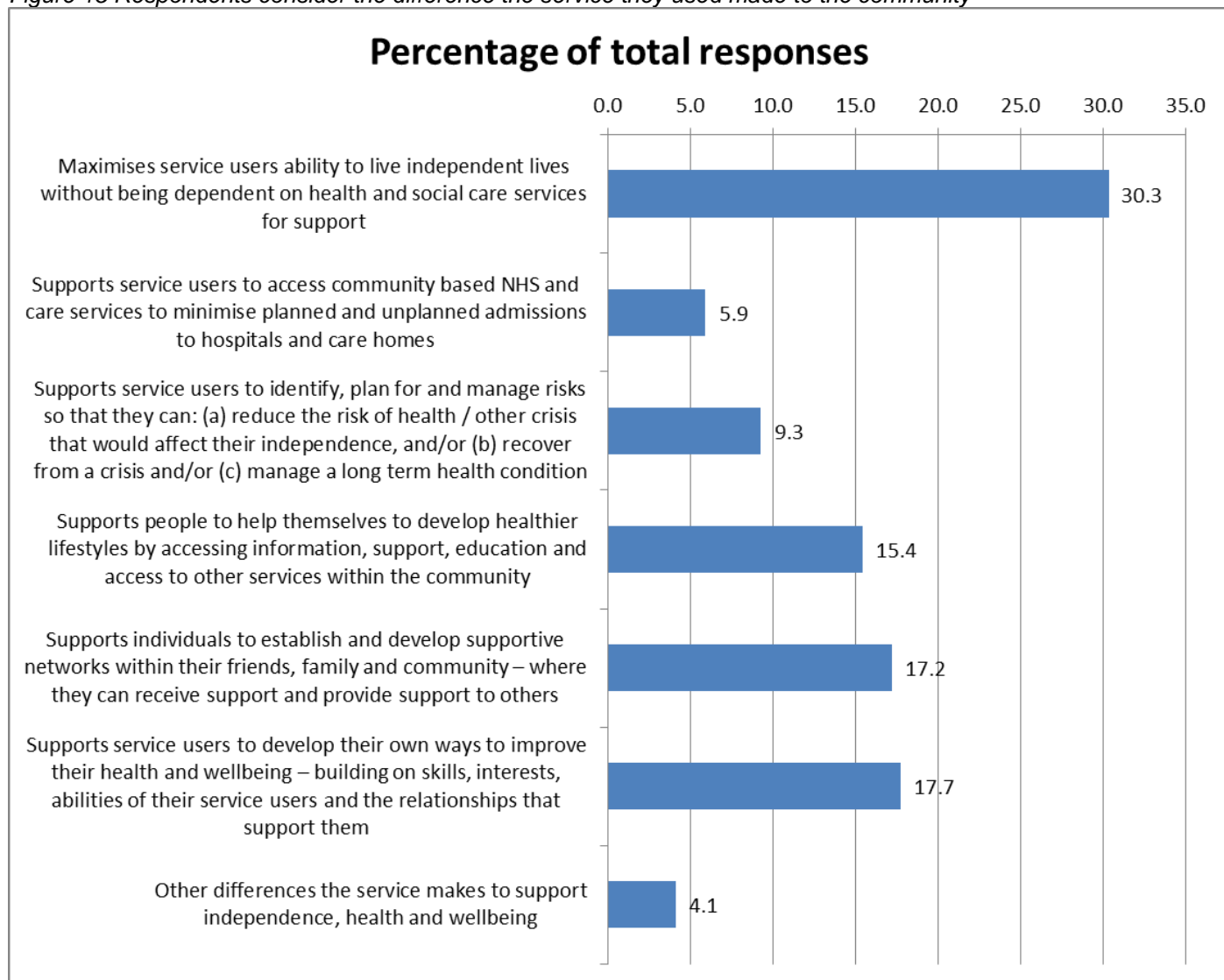
Figure 14 The difference a service makes to the service user



Impact upon the Community

The questionnaire asked respondents to consider the difference the service they used made to the community, selecting 3 options from the 7 updated Outcomes for VCF Funded Services

Figure 15 Respondents consider the difference the service they used made to the community



Further information on why and how the services makes a difference to you and to the local community

The word cloud below represents the most common words used in comments from the service users when asked give reasons for their answer to the question on the difference the service makes to the community



Key words: People, support, help, service(s), live, enjoy, important, need, home.

Many service users commented that services provided valuable information and advice and activities to support health and wellbeing. The flexibility of services, to provide a person centred response was a theme in many responses. Comments were also made on the importance of services to reduce isolation for people who were older, had limited mobility or other disabilities including mental health and dementia.

Within the responses were also mentions for the support provided by infrastructure services to promote volunteering, assist with fundraising and providing low cost finance service support.

Other ways making savings and meeting the needs met these services

The word cloud below represents the most common words used in comments from the service users when asked give suggestions for making savings and how the needs met by their service could be met in other ways.



Key Words: People, savings, costs, service(s), money, needs, reduce

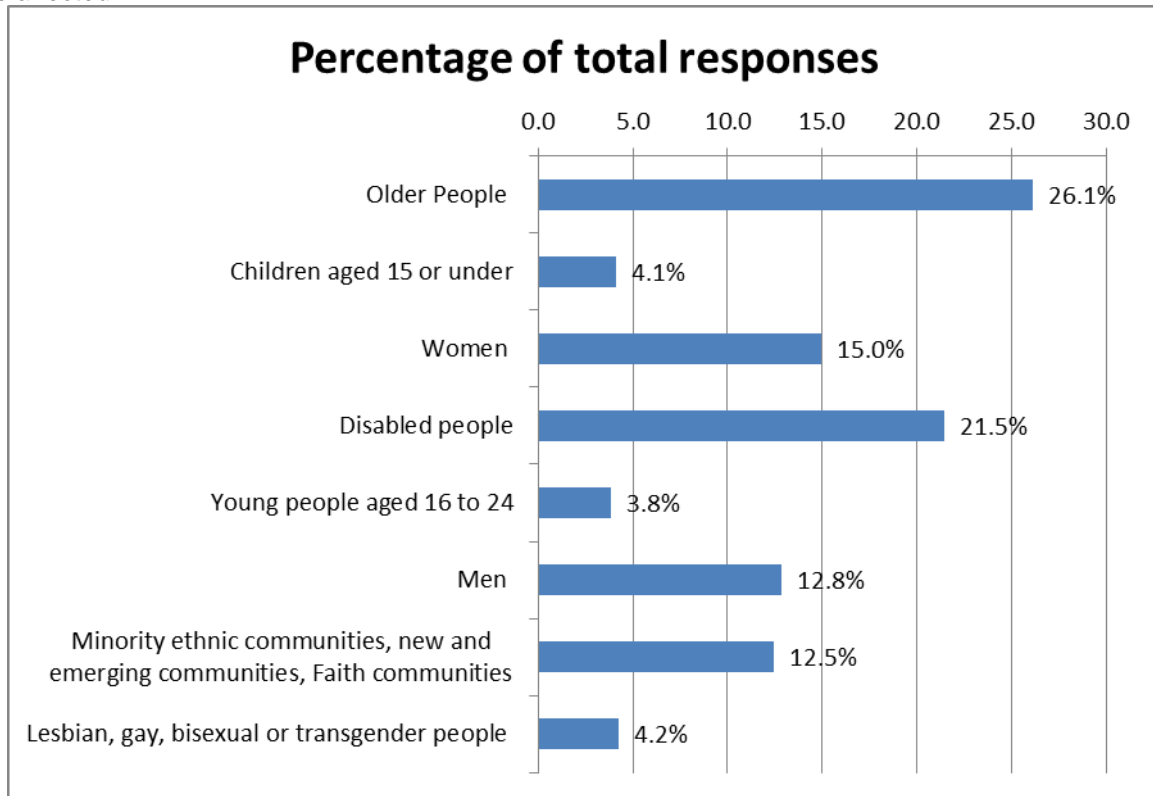
Many respondents mentioned that the services were already very cost effective and there were limited options to make more savings. Other common themes were:
The lack of other, alternative services to meet their needs

- Services are making savings for the Council and NHS
- People already contribute and help with fundraising, they may be able to contribute a little more to help out
- Services could merge to make savings, but this is not always possible for all services.

Impact on Equalities

Service users were asked to indicate as many equality groups in the community that they thought would be affected if services came to and or were reduced. The responses indicate that Older People and People with Disabilities would be most affected, accounting for 48% of the replies. The following chart indicates the frequency of the responses to this question.

Figure 16 Service users response to which equality groups in the community that they thought would be affected



Respondents were asked to comment on how these equality groups would be affected and how the impact of any change could be reduced. The word cloud below represents the most common words used in their responses



Key words: People, groups, costs, service(s), affect, support, reduce

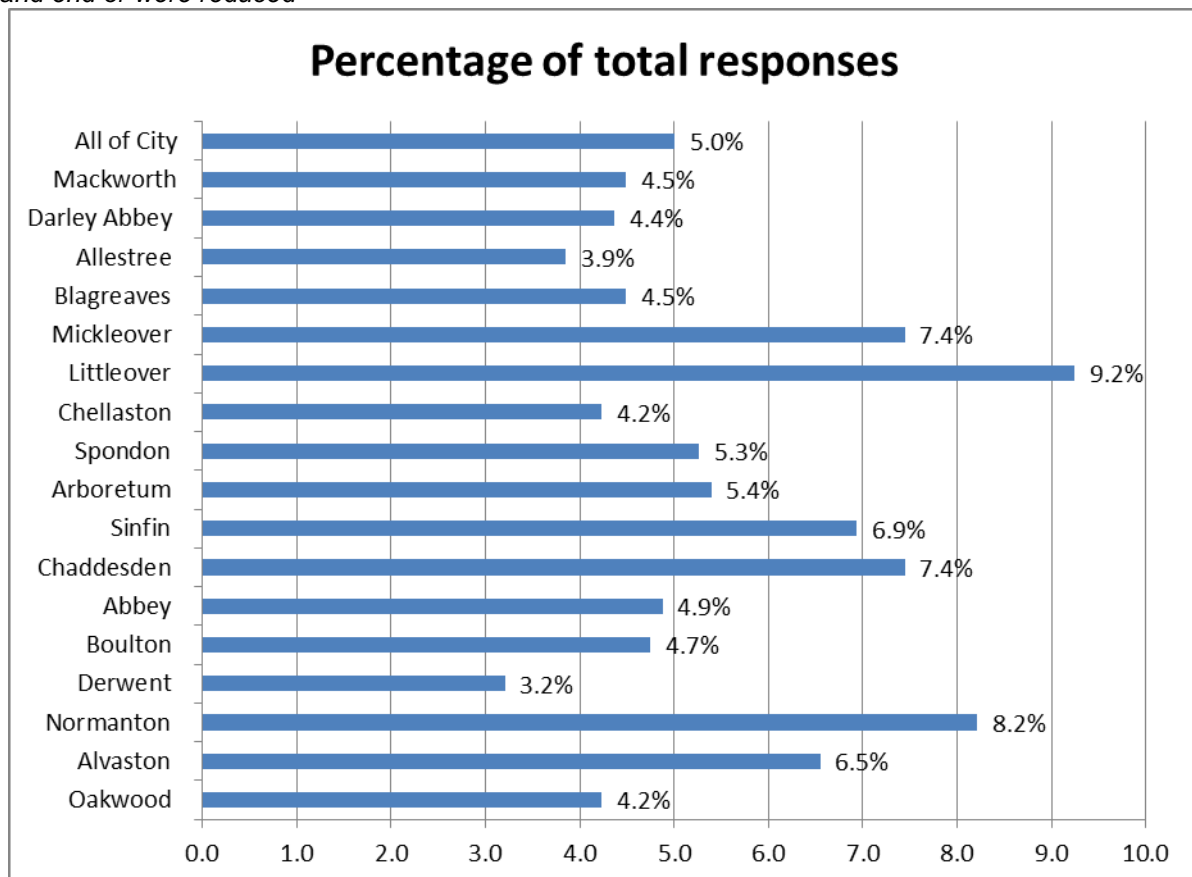
The main themes arising from the comments were that vulnerable people would be more at risk of physical and mental health problems, loneliness and isolation. All equality groups would be affected; they would not go where to go for support, information and advice.

Impact on Areas of the City

Service users were asked to comment on which Wards of Derby would be affected if services came to and end or were reduced and were asked to indicate as many areas as they wished. Responses indicated that all of the City would be affected with 6 Wards: Mickleover, Littleover, Sinfen, Chaddesden, Normanton and Alvaston being particularly accounting for 45% of the replies.

The following bar chart summarises the responses provided.

Figure 17 Wards of Derby that Service user respondents thought would be affected if services came to and end or were reduced



Respondents were asked to comment on how the Wards of the City would be affected and how the impact of any change could be reduced. The word cloud below represents the words most often used in their responses.



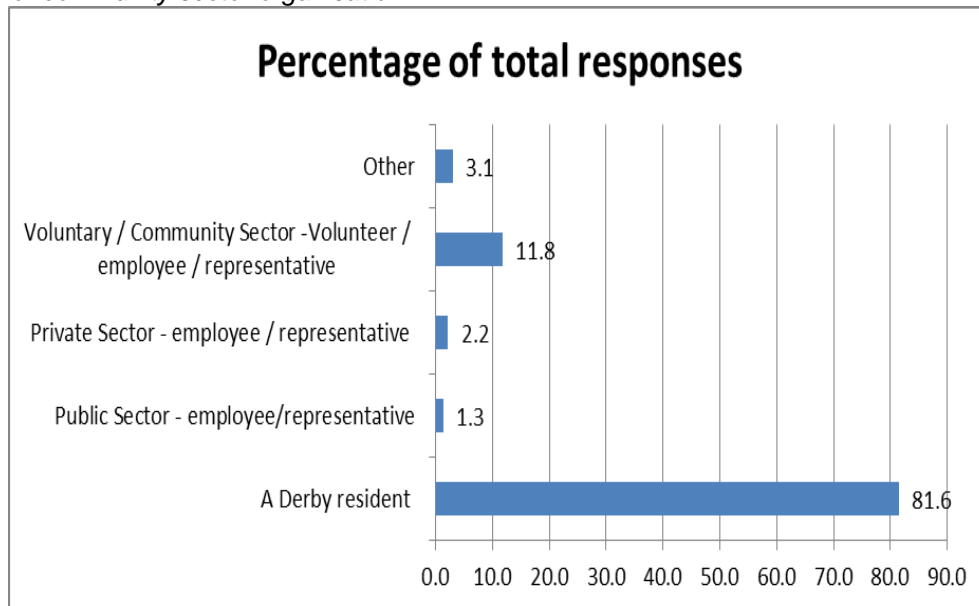
Comments received by service users indicated that all areas of the City would be affected, particularly where there were BME communities. Isolated people with mental health and physical disabilities live in all areas of the City.

Service User Respondent

Residents and/or Public, Private or Voluntary Sector

Service users were asked for information about whether they were a Derby resident and whether they an employee/representative of Public or Private sector and whether they were a volunteer/ employee/representative of a voluntary or community sector organisation. 30 respondents indicated that they were a Derby Resident, an employee or representative of either a voluntary, private or public sector organisation. The majority of the responses were citizens of Derby (81%). The chart below summarises the distribution of the responses to this question:

Figure 18 Breakdown of respondents according to whether they are a Derby resident, an employee/representative of Public or Private sector or a volunteer/ employee/representative of a voluntary or community sector organisation

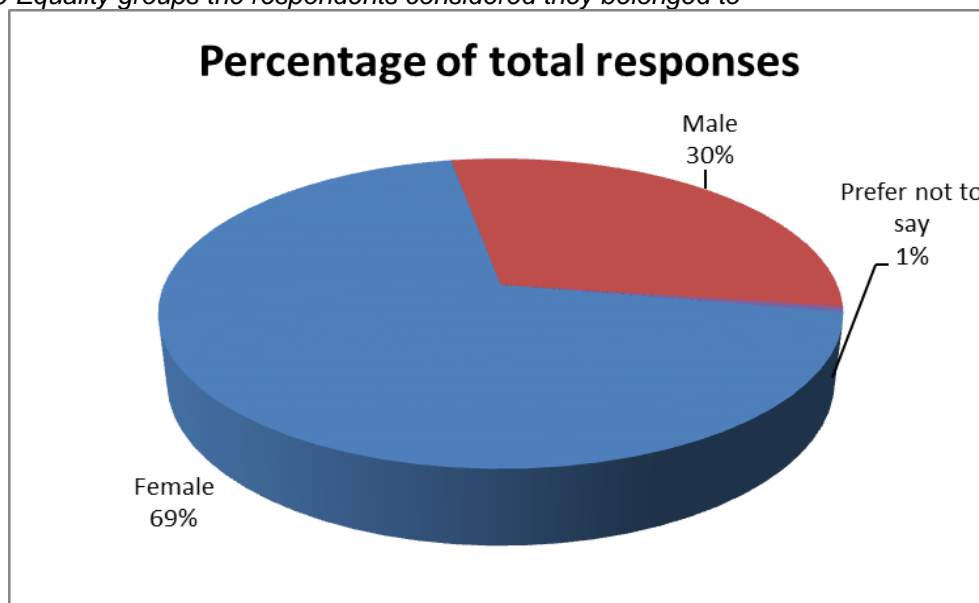


Respondent Details: Equalities

Respondents who were Derby residents were asked to which equality group they considered they belonged to. Fewer people completed this section (41), of those that did, the majority of respondents (69% were female. There were no transgender replies to this section. The following chart indicates the responses according:

Gender/transgender

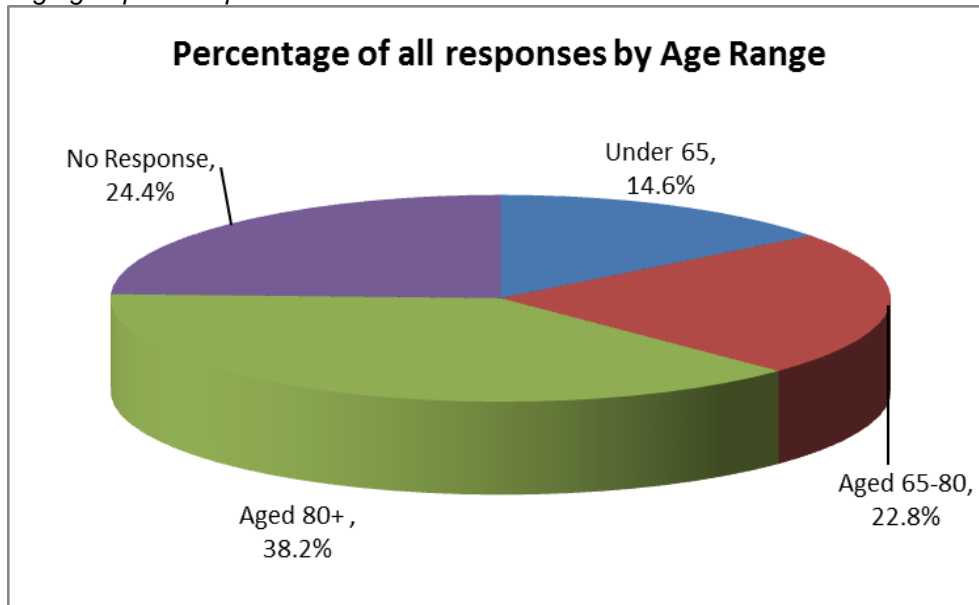
Figure 19 Equality groups the respondents considered they belonged to



Age of respondents

Respondents were asked to provide their age at their last birthday, of the 246 service user questionnaires 183 responded approximately and 61% were aged over 65 yrs. The chart below summarises the responses.

Figure 20 Age groups of respondents

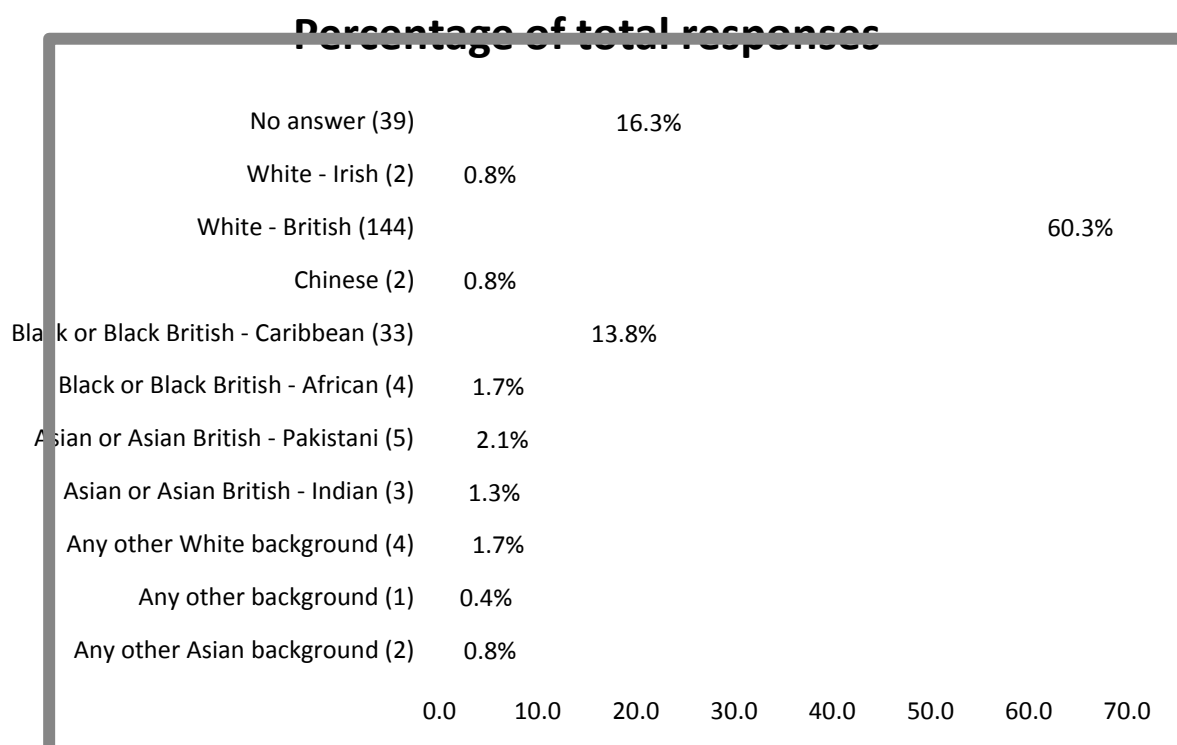


Diverse Community

Service users who were Derby residents were asked to comment which diverse community group they belonged to, 239 people provided a response. The majority, 60.3% were White – British, with the second highest specific cultural group being Black or Black British – Caribbean at 13.8%.

The chart below summarises the responses.

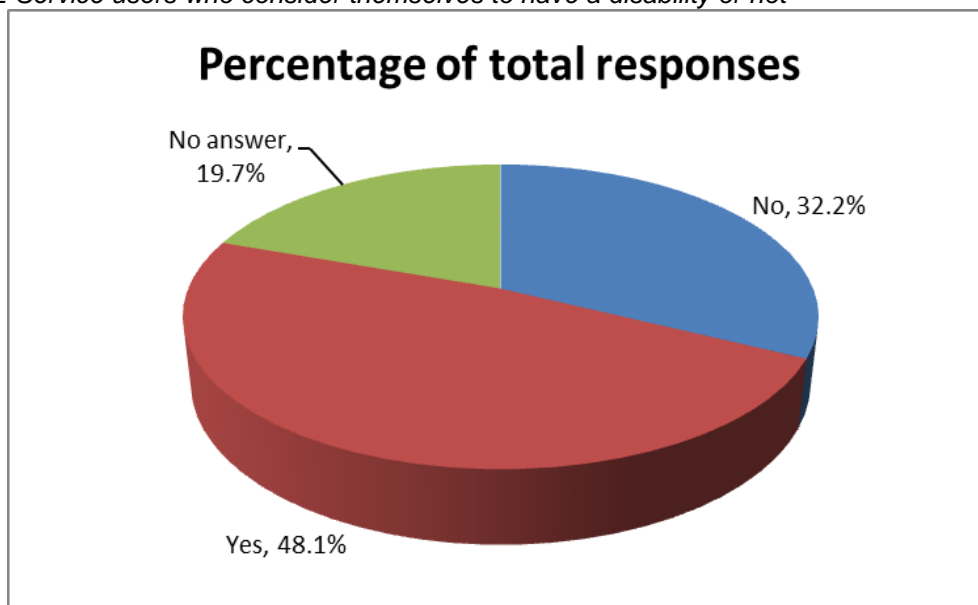
Figure 21 Service users response to which diverse community group they considered they belonged to



Disability

Service users were asked to comment if they had a disability 239 people provided a reply and 47.8% considered that they had a disability. The chart below summarises all the responses.

Figure 22 Service users who consider themselves to have a disability or not

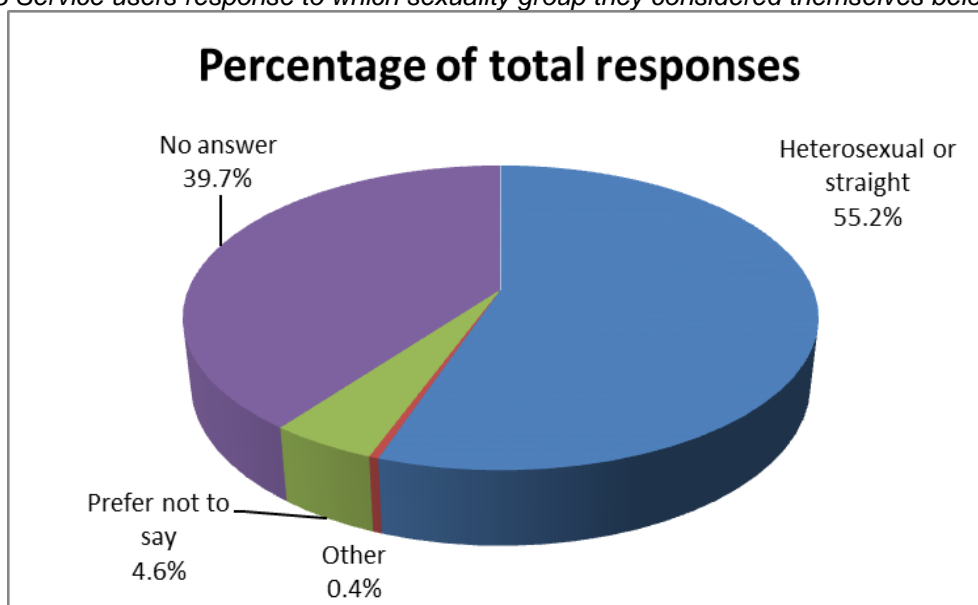


Sexuality

Classification: OFFICIAL

Service users were asked to provide information on their sexuality, the majority of responses were heterosexual or straight, (52.2%) a high number of respondents (39.7%) did not complete this section.

Figure 23 Service users response to which sexuality group they considered themselves belonged to



2.3 Responses by Organisations

Example quotes from responses:

“We recognise that cost savings need to be made. However, each service needs to be considered on its own merits, rather than a blanket cut across all services”

“If the group is not funded we will lose the valuable experience and knowledge that provides carers with vital support to their wellbeing. Which if lost will probably increase the costs to the NHS”

Of the 30 organisations providing 34 services were asked to respond to the consultation, 17 provided a response using the online or paper organisation questionnaire

Age UK Derby & Derbyshire First Contact
Alternatives Activity Centre
CamTAD
Citizen's Advice and Law Centre
Community Action Derby
Derby Bosnia Herzegovina Community Association
Derby City & South Derbyshire Mental Health Carers' Forum
Derby Community Accountancy Service
Derby Shopmobility
Derbyshire Chinese Welfare Association
Derbyshire Friend
Headway Derby
Indian Community Day Support
MHA Live at Home Scheme
Sahakra Day Centre & Outreach
Sight Support Derbyshire
St James Centre, Moving On

One organisation provide two responses that reflected similar views, comments from both submissions were considered.

The following 17 services did not provide a response.

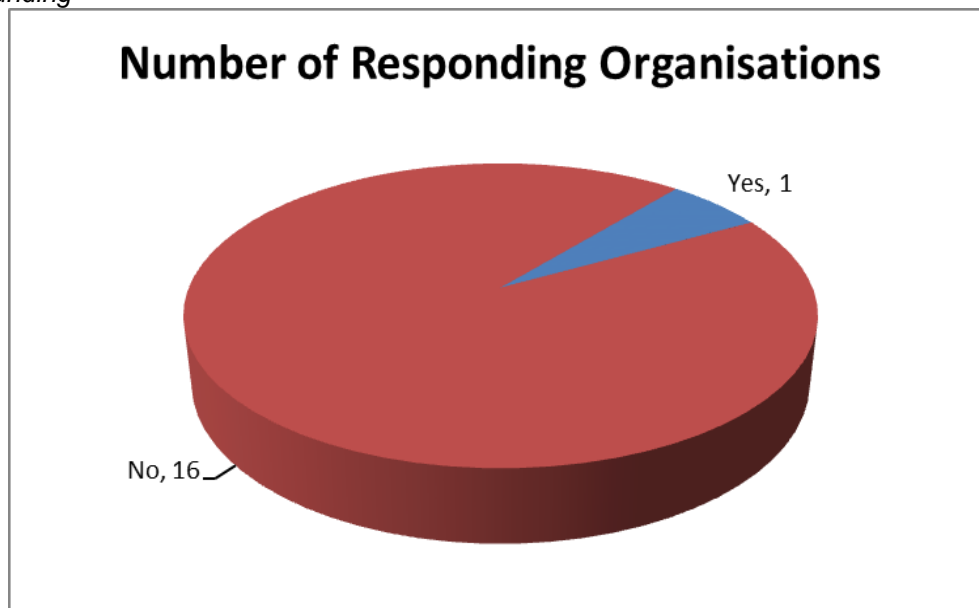
Age UK Derby and Derbyshire 50+ Centre,
Age UK Derby and Derbyshire Advocacy
Age UK Derby and Derbyshire Falls Prevention,
Austin Community Enterprise,
Derby Persian Cultural Association,
Derby Stroke Club No. One,
Derwent Group,
Disability Direct Information Service,
Hadhar
Hadhari Nari
Opieka Lunch Club and Visiting Scheme,
Padley Development Centre,
Padley Homeless Day Centre,
Sahakar Group,

Sahaly Womens Group,
Sinfín and Stenson Fields Asian Over 60's Social Welfare Club,
Ukrainian Day Centre and Outreach

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in this consultation?

When asked if they agreed with the Council's proposal to cease or reduce funding, 95% of organisations said that they did not agree.

Figure 24 Organisations responses that agreed or disagree with the Council's proposal to cease or reduce funding



The organisation that agreed with the proposal to reduce funding explained their response by pointing out that cuts are necessary, but a blanket cut should not be made, and each organisation should be considered on its merits.

Reasons why respondents feel funding should or should not cease or be reduced

This section provides a summary of the responses from organisations who felt that funding should not be reduced. Further details of the responses for individual organisations are contained within Appendix B.

The word cloud below represents the common words used in comments by organisations.



Key words: services, support, people, funding, Needs, Derby, sector, provide, voluntary, care

The main themes expressed in the comments made were that Council funding provided core funding that brought in other funding and volunteers. Voluntary sector are experts if services end, this expertise would be lost, service users would be isolated, their wellbeing would deteriorate and there would be an increase in demand on Council and health services.

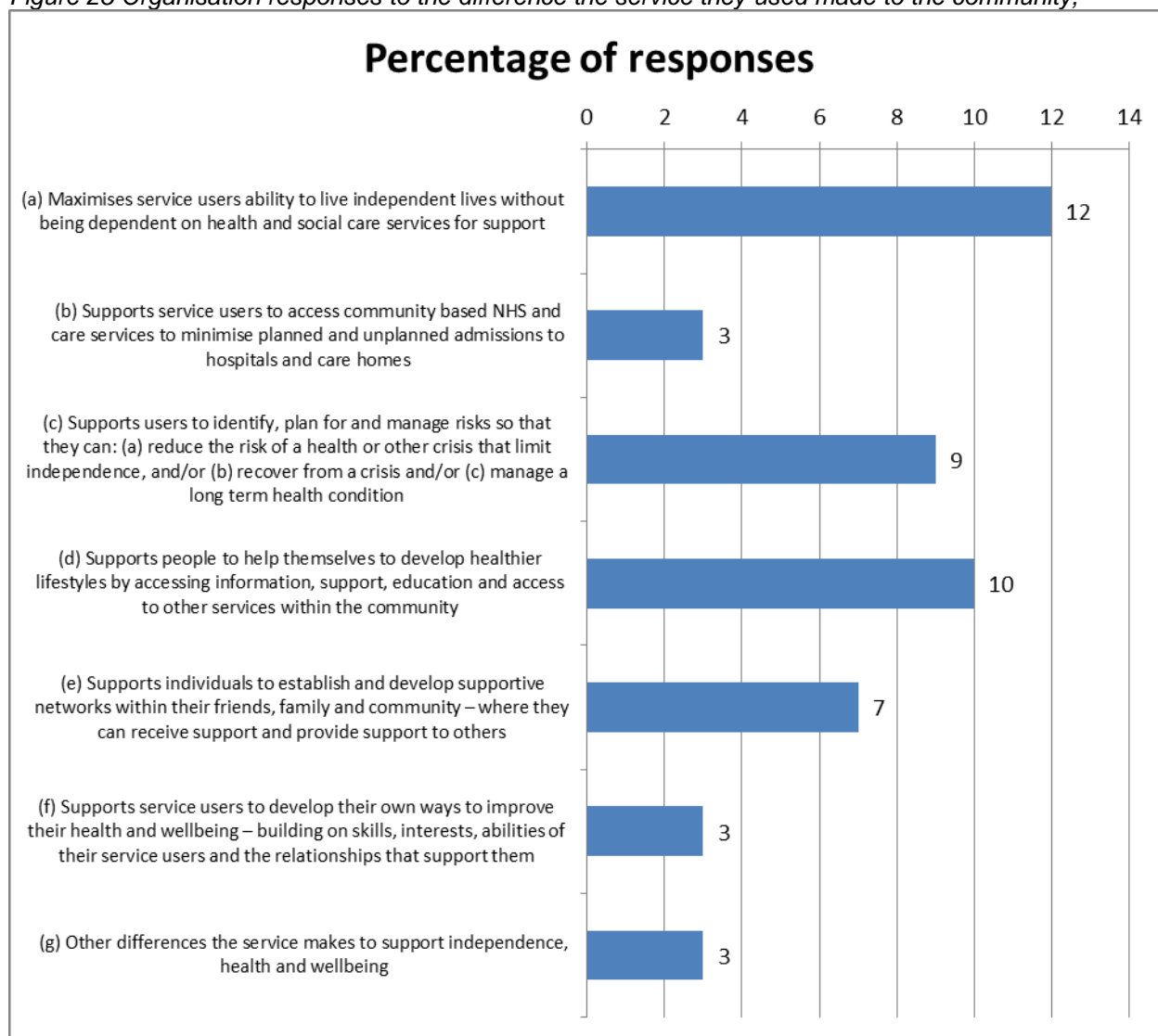
Impact upon the Community

The questionnaire asked organisations to consider the difference the service they used made to the community, selecting 3 options from the 7 updated Outcomes for VCF Funded Services. The three highest scoring responses were:

- maximising the ability to live independently without health or social care services,
- supporting people to develop healthier lifestyles through information or activates,
- and supporting people to identify, plan and manage risks to their independence.

The chart below summarises the responses from all the organisations.

Figure 25 Organisation responses to the difference the service they used made to the community,



In addition to the above, one organisation stated that options (a), (d), (e) and (g) above were important and one organisation stated that all options (a) – (f) above were important.

Further explanation of the difference the service makes to its service users.

The word cloud below represents the most common words used in comments from organisations when asked give reasons for their answer to the question on the difference the service makes to the community



Key words: support, services, people, access, community, social, information, centre

Common themes in the responses are that services support health and wellbeing by providing advice, health activities and access to equipment, resources and other services. All the (grant aid) outcomes are important, services fill gaps in local provision where there are few, if any alternatives, they reduce isolation, promote independence and support people to maximise their income.

What would be the impact of the reduction or end of funding for your service users

The word cloud below represents the most common words used in comments from the organisations about the impact of ceasing or reducing funding would be on their service users.



Key Words: service, funding, people, able, support, without, health, social, reduction

The main themes included in the response were

- Vulnerable people would miss out on services as access to services becomes more difficult, as the services reduce or coming to an end. The more expensive services that support the most vulnerable would be particularly affected and extra charges would mean that pensioners would miss out on services,
- There would be an increased risk of crisis for vulnerable people and carers and their health and lifestyle would deteriorate when they are unable to access appropriate health activities, health and benefit advice
- Volunteer hours and other additional benefits would be lost and there would be an increase in demand for health and social care services as prevention and early intervention is reduced.

Contingency plans

Organisations were asked what contingency plans they had in place to help their service users with the potential reduction or end of funding. The word cloud below represents the most common words used in their responses.



Key words: funding, service, support, people, need, contingency, reduce, users, contact

The common theme in the responses from organisations were that they did not have any contingency plans, but would need to signpost people to Council and NHS or to other appropriate services if any were available.

Other responses mentioned increasing charges, reducing services, paid staff and continuing to explore funding bids and sponsorship – although these are long term solutions.

Suggestions for making savings and meeting needs in different ways.

Organisations were asked to consider other ways that the needs met by the services they provide can be met. For example, by working together to reduce costs or supporting services users to access other services. The word cloud below represents the most common words used in their responses.



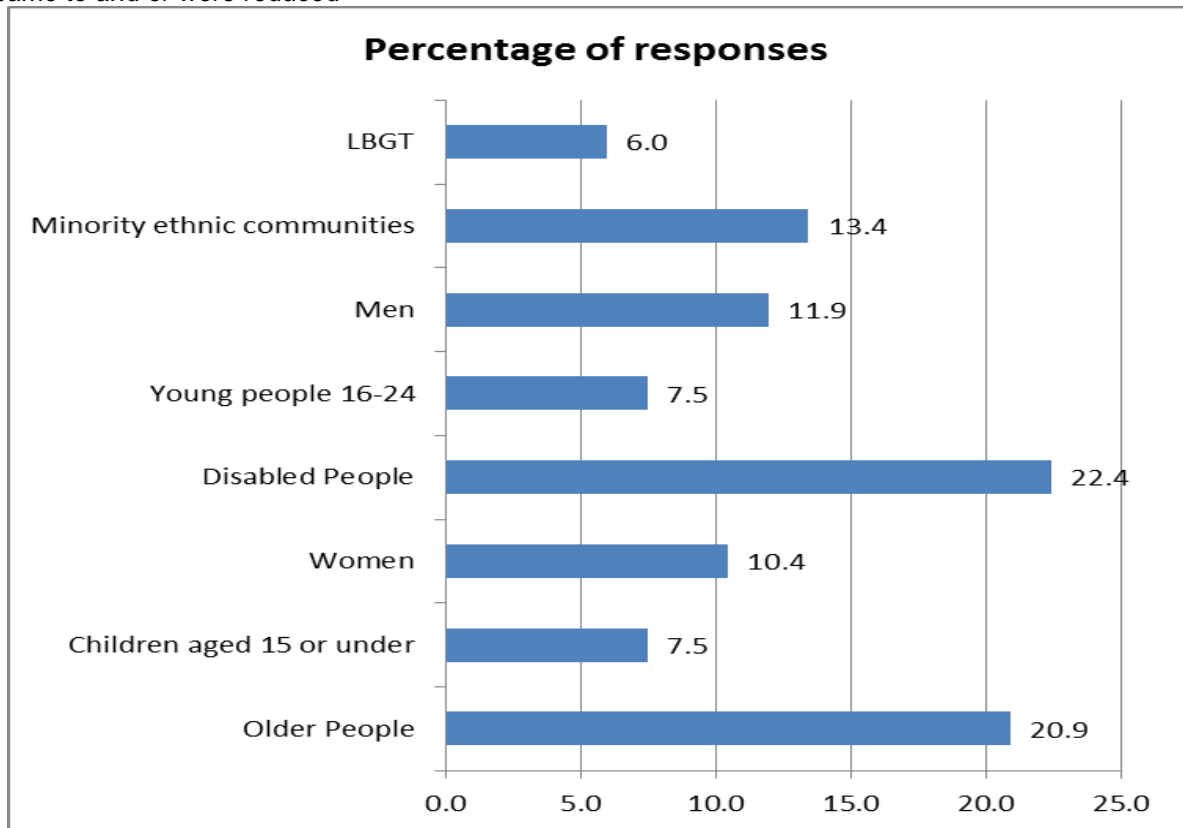
Key words: service(s), already, working, people, funding, staff, time

The main messages from the comments made were that services were unique and could not be delivered in a different way. Other common themes were that services were very efficient now and reviewed regularly to explore ways to stretch staff time and resources. Many organisations highlighted that they are already working in partnership, and open to exploring alternative funding and ways to stretch the current resources.

Impact on Equalities

Organisations were asked to indicate as many equality groups in the community that they thought would be affected if services came to and or were reduced. The responses indicate that Older People and People with Disabilities would be most affected, accounting for 44% of the replies. The following chart indicates the frequency of the responses to this question.

Figure 26 equality groups in the community that organisations thought would be affected if services came to and or were reduced



Organisations were asked to comment on how these equality groups would be affected and how the impact of any change could be reduced. The word cloud below represents the common words used in their responses



Key words: people, service(s), Derby, older, loss, mental

The main themes in the responses concerned who would be affected people with disabilities, (learning, physical and sensory) older people and BME communities and how they would be affected, there would be a:

- lack the support required to assist them to access the information, advice and local services
- an increase in isolation and exclusion, health and wellbeing would decline

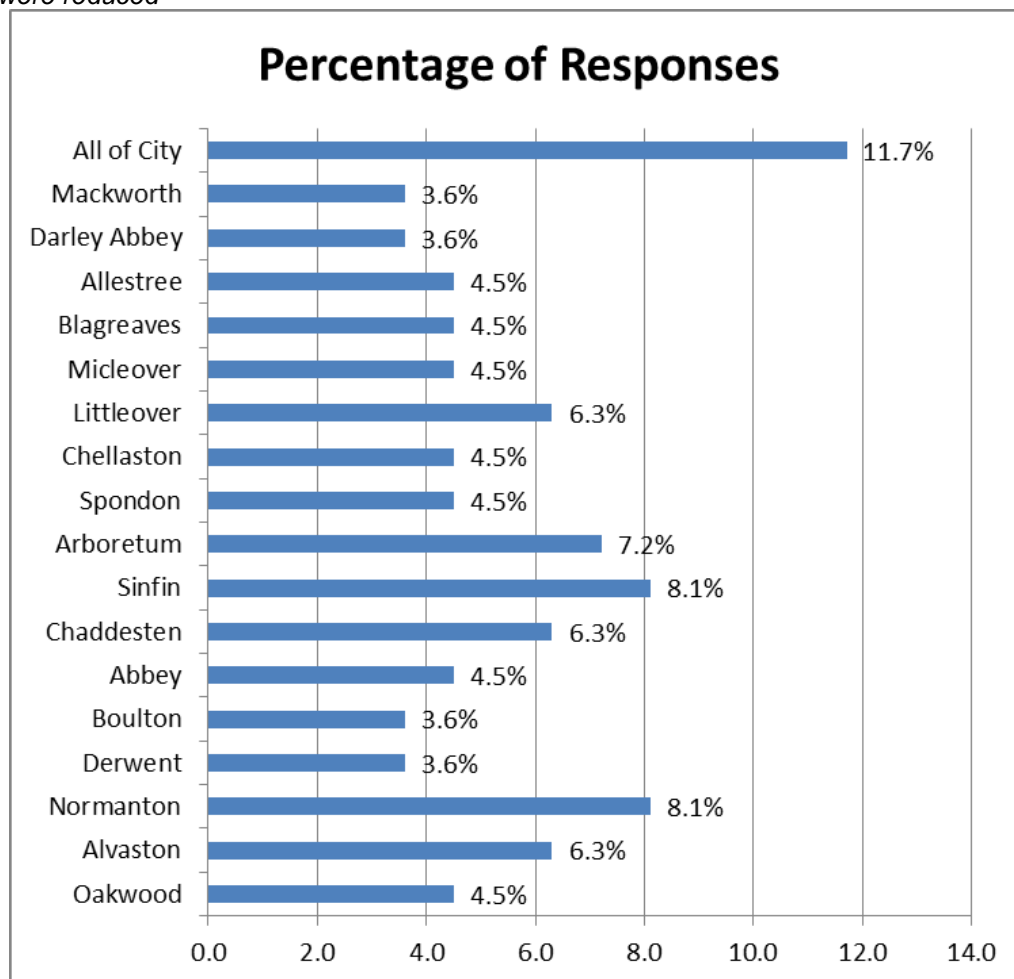
Impact on Areas of the City

Organisations were asked to comment on which Wards of Derby would be affected if services came to an end or were reduced and were asked to indicate as many areas as they wished.

Responses indicated that all of the City would be affected with 6 Wards: Littleover, Arboretum, Sinfin, Chaddesden, Normanton and Alvaston being particularly accounting for 42% of the replies.

The following bar chart summarises the responses provided.

Figure 27 Organisations responses to which Wards of Derby would be affected if services came to an end or were reduced



Classification: OFFICIAL

Organisations were asked to comment on how the Wards of the City would be affected and how the impact of any change could be reduced. The word cloud below represents the words most often used in their responses.

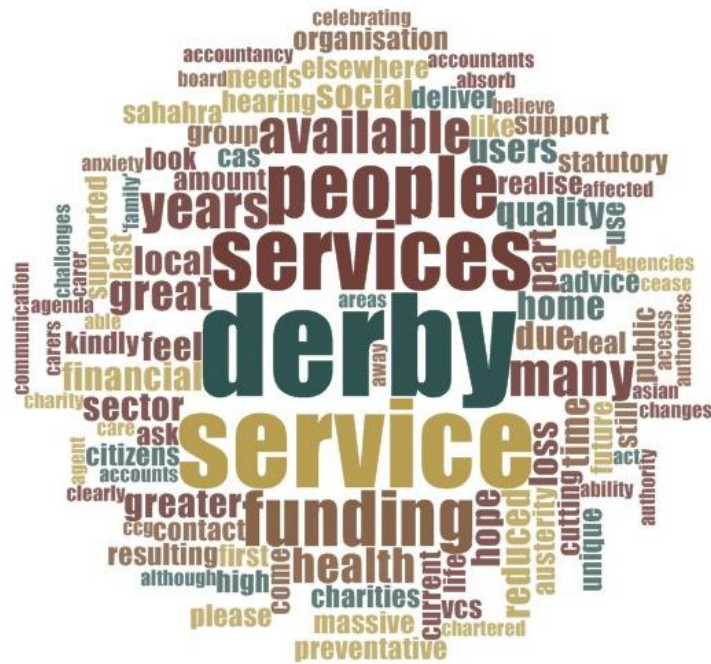


Key words: City, areas, service, people, impact, health, affected, community, groups

Common themes in the responses were that there were limited or no other options for service users and that service users from across the City would be affected.

Other Comments from Organisations

Organisations were asked if there were any additional comments that they would like to add. 13 of the 17 organisations that provided a response took this opportunity, The word cloud below represents the words most often used in their responses.



Key Words: Derby, services, funding, people, available, health

The responses commented on the past development, benefits and profile of the existing services, how important these were for service users and the wider community and the wider benefits provided by voluntary sector services

3 Group Response Tool Summary (including Easy Read)

Example group responses:

For none English speaking clients, for those the Nursing Home is no familiar place to be put in because of language and cultural barriers - fear and isolation

There are no other ways of providing the services at the same cost.

3.1.1 Group Response Tool Background

The group response tool was developed to assist members of the public, service users, stakeholders who did not wish to use a paper or online questionnaire to respond to the consultation. This was provided to organisations to assist them to gather comments from service users and others and used by Council and SDCCG officers to gather comments from funded organisations, and other forums and network meetings.

An easy read version was made available and translation was offered, this offer was taken up by one organisation and a Cantonese version of the group response tool was provided.

The response tool included background information on the consultation, a list of affected organisations with a brief description of the service they provided and prompt questions to focus the group responses. 17 responses to the tool were provided for the consultation these include the following:

From funded organisations:

Sight Support Derbyshire, St Mary's Parish Hall
Derby Chinese Dancing Group, Derbyshire Chinese Welfare Association
Lunch Club, Derbyshire, Chinese Welfare Association
Derby City and South, Derbyshire Mental Health Carer's Forum
Derby Community Accountancy Service
Derby Bosnia, Herzegovina Community -Management Committee Derby Refugee Forum -Steering Committee 'One Stop Shop'
Hadhari Day Centre -350 Burton Road
Derby City and South, Derbyshire Mental Health Carer's Facilitated discussion *

* Two responses came from this project, one facilitated by a Council officer, and one provided by the group independently later on.

Networks and Forum (facilitated by Council/SDCCG officers)

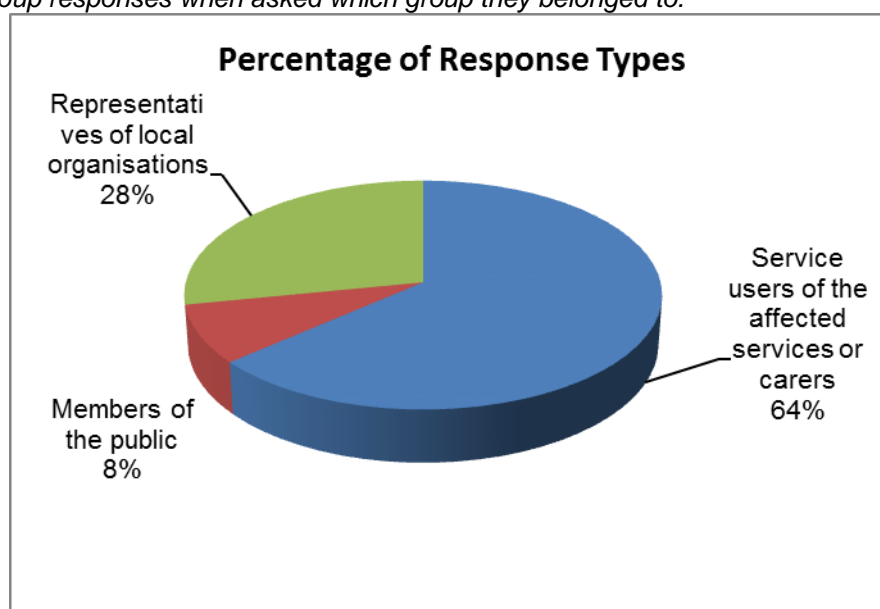
Derby Health and Wellbeing Network
Council Derby Diversity Community Forum
Council Lesbian, Gay Bisexual and Gender Forum
Council Disabled Peoples Forum
Council Older People's Diversity Forum
Council Derby 50+ Forum
Dementia Action Forum
Volunteer Coordinators Forum
Council Open Consultation Event

There were four additional events to raise awareness and promote the launch and details of the consultation. It was used to test out the Group Discussion Guidance questionnaire. When asked to vote on the proposal the attendees felt they needed more information to make that decision and more time to study the documents:

New Communities Networking	14 attendees including the Police, Red Cross, Royal Derby Hospital, Refuge and City Council officers
Community Action Derby AGM	130 attendees comprised of workers and volunteers of VCS groups.
Consultation Launch Event	11 attended from SDCCG, Sahara, CAD, CALC, DCAS, Hadhari, Disability Direct and Making Space.
Self Help Group Forum	21 people attendees from the following: Community Action, British Red Cross, Creative Carers, Impact Derby, OSCAR, Common Threads, Shaki Arts, Open More Doors, Derby French Circle, Steps for the future, Splashfit, Save your soul, Chaddesden memorial hall, Spectrum Derbyshire, ESCAPE, Surtal Arts, AFR Accountancy, Indian Community Centre, Community Action and Guru Ravidass Centre.

The total number attending discussions and completing the comments sheets: 328. An estimated 30 people from the Derby City and South, Derbyshire Mental Health Carer's, were in a facilitated discussion listed above, prior to them completing the form and have not been included in the figures below. Their comments have been included in other sections.

Figure 28 Group responses when asked which group they belonged to.



Full details of the responses provided are included in Appendix E

3.1.2 Agree or Disagree with Proposal to Reduce Funding

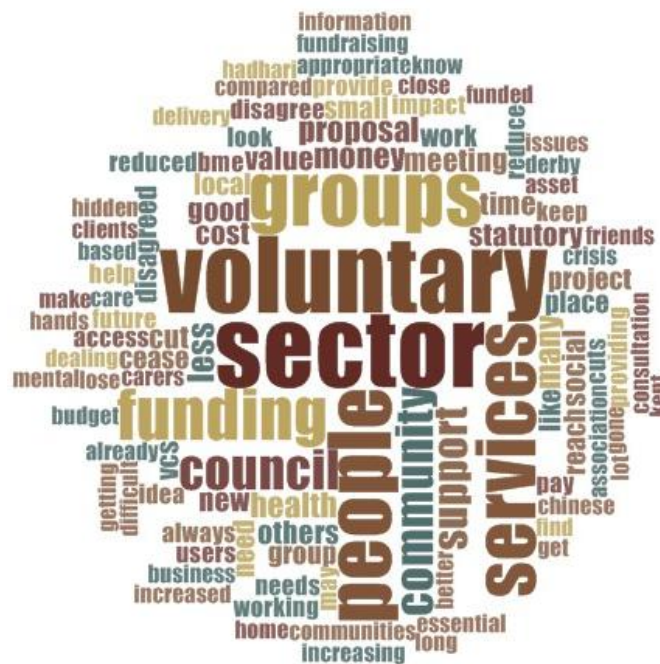
Attendees at meetings were asked if they disagree to the proposal to cease or reduce funding for the affected services from the Voluntary Community and Faith sector.

There were 305, (99%) of attendees disagreed with the proposal to cease or reduce. The following did not vote against the proposal:

- 1 vote from Lunch Club, Derbyshire Chinese Welfare Association
- 1 votes from Derby 50+ Forum
- 1 from Volunteer Coordinators Forum who needed more information before they felt comfortable to vote.

3.1.3 Reasons Given for Not Agreeing with the Proposal

All organisations that responded were asked for their comments on the Council's proposal to cease or reduce funding for all the voluntary sector. The word cloud below summarises the most common words in the responses.



Key words: voluntary, sector, people, service(s), groups, funding, Council, community

Common themes in the responses provided were that services were essential to support vulnerable people to remain independent and keep people, particularly BME and hard to reach communities, away from health and social care. In addition the VCF sector provides value for money by bringing in additional funding and the use of volunteers and the amount of funding involved is small when compared with overall Council budget.

3.1.4 What difference does the service(s) make to you and your community

All meetings were asked to comment on the differences the service(s) makes. The word cloud below summarises the most common words in the responses.



Key Words: community, derby, forum, people, groups, support, funding, services

The main themes in the responses were the support services provide to people who are lonely, isolated and have a disability, and they provide important services that otherwise would not be available to support health, wellbeing and independence. The funded services support elderly people who need additional support to remain independent and support people from BME and New Communities.

3.1.5 General suggestions or comments

The group meetings were asked to make any suggestions for making savings and how the needs met by this service(s) could be met in other ways? The word cloud below summarises the most common words in the responses.



Key Words: funding, services, people, support, groups voluntary, community, Council

The main themes in the responses provided were suggestions for fundraising, working more effectively, encouraging groups to work together and better use of funding and resources. Other common themes were the support the services provided for local people and that services will reduce or end if funding is ended

3.1.6 Easy Read Responses

The Easy Read version of the Council group response tool was used at the Learning Disabilities Partnership meeting in September 2015. Four sub groups provided the responses from 9 people with a Learning Disability and 9 representatives of local organisations. Due to the low numbers of people attending, in order to make the word cloud effective the responses to the 3 question/prompt topics of the tool were combined.

Question/prompt topics:

Comments on the proposal to end or reduce funding

- Are there any services or support groups that you would like to talk about? Does the service or support group make a difference to you and the other people in your community? Would people and the community be affected if the service support group stopped? How would they be affected?
- Do you have any ideas to make things better for voluntary groups? Could savings be made? Could the service or group do things differently?

The word cloud below summarises the common words used in the responses.



Key Words: people, groups, services, support, organisations, council

The main themes in the responses were about how important the services were to support people and their friendships and reduce isolation. There were some concerns about personal budgets and suggestions for charging and ensuring services provided value for money.

4 Other Comments Received

4.1 Other documents provided

Alongside the 3 Council questionnaires and the group response tool, the Council and SDCCG welcomed feedback into the consultation from other documents and formats.

A significant number of responses were received from Alternatives, one of the funded services who produced two questionnaires, one an easy read questionnaire, to support service users, parents/carers and others to make a response.

Additional responses sent in from groups and organisations that did not use the main questionnaires. Full details of these responses have been included in Appendix D. There were 23 additional documents received in total, these have been detailed in the table below to show the range of additional supporting information.

Table 5 Organisations commented on

Organisation	Documentation Received
Alternatives	31 Easy Read Service User questionnaires and 29 carer/parent using organisation's own questionnaires
Derby City and South Derbyshire Mental Health Carers Forum	3 letters or responses using part of an organisation questionnaire from service users
Citizens Advice and Law Centre	Factsheet showing the impact of the service they provide
CamTAD	Newspaper clipping indicating the significance of hearing impairment problems
Derbyshire Community Accountancy Service–	8 letters, summary sheet, client list and 2 case studies
MHA Live at Home Service	Table, an appendix to their organisation questionnaire A table describing service outcomes and impact of a service reduction
First Contact	9 Emails: With case studies, messages of support from community health teams and other sources.

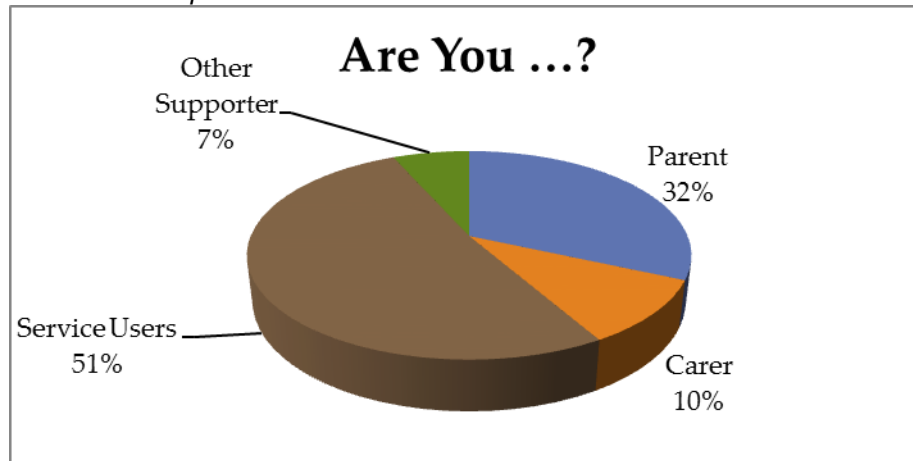
4.2 Alternatives

Alternatives developed their own questionnaires for service users, parents/carers, and provided support, where appropriate, to facilitate responses.

4.2.1 Alternatives: Supporters and service users

There were responses from 60 people, 31 service users and 29 supporters a summary is provided below. Service users attend Alternatives, either the activity centre or the charity shop for between 1 and 4 days a week, with an average of 2 days a week each.

Figure 29 Alternatives Group breakdown



4.2.2 Agree with the Proposal to Cease or Reduce Funding

There were 24 parents who disagreed with the proposal to cease or reduce funding, one parent did not respond.

4.2.3 Reasons for disagreeing with the proposal

The responses that opposed the proposal to cease or reduce funding have been analysed together because of the limited number of responses from supporters and service user. The word cloud below summarises the most common words used.



Key Words: Voluntary, Alternatives, People, service(s), support

The main themes in the responses were that the service was essential to support health, wellbeing and develop skills and keep people occupied and that the VCF sector provides much needed services.

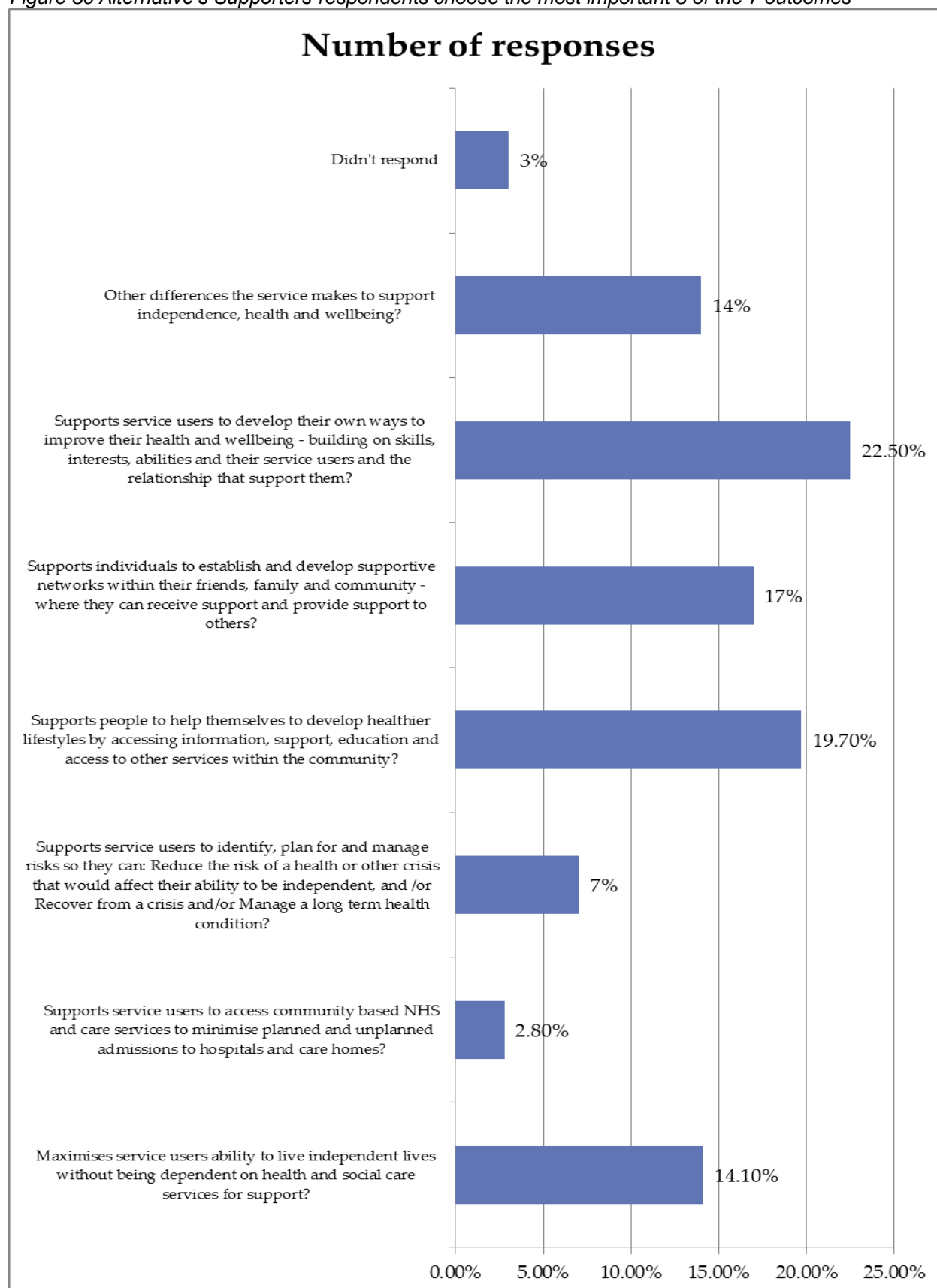
4.2.4 Alternatives: Difference made by the service

Alternative's Supporters were asked to indicate which of the updated outcomes for grant funded services were supported by the service. Respondents were asked to choose the most important 3 of the 7 outcomes. 41% of the responses supported 2 of the outcomes:

- Support people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community
- Support individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

A summary of all responses is in the chart below:

Figure 30 Alternative's Supporters respondents choose the most important 3 of the 7 outcomes



4.2.5 Alternatives: Why the Service should continue

Supporters were asked why Alternatives should continue to provide a service and the benefits it provides. The word cloud below summarises the most common words used in their responses.



Key Words: alternatives, time, life, friends, enjoys

The main themes in the responses were that the service promotes independence, learning, friendship and healthier lifestyles and that the service has the expertise to provide advice and deliver the service.

4.2.6 Alternatives: Benefits for cared for person

Supporters were asked how does the person they look after benefits from Alternatives services? The word cloud below summarises the most common words used in their responses



Key Words: people, skills, friends, learn, day, alternatives, community, lot

The main themes in the responses are that the service supports people to be part of a community, develop confidence, new skills and independence.

4.2.6 Alternatives: Impact if service ended

Supporters of service users who attend Alternatives were asked what would the person do if they were unable to go to the Centre or learn at the Shop? The word cloud below summarises the most common words used in their responses.



Key Words: home, support, stay, bored, isolated, get, alternatives

The main theme of the comments made were that service users would have to stay at home and would become isolated and bored as there are no other suitable support services.

4.2.7 Alternatives: What would the impact be

Supporters of service users at Alternatives were asked what the impact on their life, and on the life of the person they care for if the service were to end. As an alternative to a word cloud, some examples of comments have been used to illustrate the answer to this question. All the comments made in response to the Alternatives questionnaires have are included in the Appendices.

Example comments in made are listed below:

Their Life

- Diminish their sense of purpose. Reduce social networks/reduce access to learning and developing new skills. Create a vacuum in their life. Impact on mental and physical wellbeing.
- Lose communication with long time friends. Will get overweight, depressed, effect their health.
- He would become bored and start to behave badly.

Your life

- Increase in stress, increase in cost to an already stretched budget that we supplement.
- Both elderly parents, we would be unable to cope.
- I have sole caring responsibilities for my son since my wife died. I had to give up a well-paid job and would find it intolerable if I didn't have a break during the day to freshen and have a bit of life for myself.
- We already provide 24/7 care. We need a rest a few days a week.
- It's a worry. We are worn out ourselves with 24 hour care. We cannot take any more cutbacks lets go forward. Positive actions.
- Massive effect on me as unpaid carer being able to attend my multiple health appointments and needs. So this would be an added burden on NHS and Council.

4.2.8 Alternatives Easy Read response to whether funding should continue.

There were 31 responses on to the Alternatives Easy Read questionnaire 30 of these did not agree with the proposal to cease or reduce funding for the service. The service user who agreed with the proposal to cease or reduce funding commented that they wanted to keep the centre open.

4.2.9 Why do you think funding should continue?

The word cloud below summarises the most common words used in their responses.



Key Words: alternatives, centre, shop, nowhere, home.

The common response in reply to why the funding should continue mentioned that the service user would continue to attend the Alternatives Centre and the Alternatives Charity Shop, as they would be bored at home and become sad with nowhere to go and nothing to do.

4.2.10 What do you like about Alternatives services?

The word cloud below summarises the most common words used in their responses.



Key Words: Friends, people, like, learn.

Classification: OFFICIAL

The main theme from respondents was that they learn new things such as jobs in the shop and life skills. They meet new people and make friends.

4.2.11 What do you learn at Alternatives?

The word cloud below summarises the most common words used in their responses.



Key Words: learn, exercise, cooking, healthy, skills.

The respondents main theme regarding what they learn at Alternatives was that they learnt many things, including exercise, dancing, cooking, reading and independence.

4.2.12 We think coming to Alternatives helps you to be more independent, do you agree

All 31 service users thought that coming to Alternatives helps them to be more independent.

4.2.13 Why do you think this?

The word cloud below summarises the most common words used in their responses.



Key Words: learn, things, bus, confident, work.

The main theme that the service users of Alternatives thought that they had become more independant said they can do more now than before. Such as talking to customers, become more confident, travel independantly

4.2.14 How would you feel if Alternatives services were not available to you?

The word cloud below summarises the most common words used in their responses.



Key Words: sad, lonely, upset, excluded.

The common theme from respondents regarding their feelings if the Alternatives services were not available were they they would feel very sad, lonely and not part of society.

4.2.15 Where would you go during the day?

The word cloud below summarises the most common words used in their responses.



Key Words: home, stay, nowhere.

The main theme was that most would service users stay at home as there wouldn't be any where else to go. This would make them feel unhappy.

4.2.16 Who would support you or look after you and keep you safe

The word cloud below summarises the most common words used in their responses.



Key Words: Mum, dad, family, home.

Service users mentioned that they have family to help look after them, others stated that they didn't know who would look after them or they had no one.

4.2.16 Do you want to say anything else

The word cloud below summarises the most common words used in their responses.



Key Words: like, keep, open, centre.

The responders common thread was that they would like the centre to stay open, they have gained confidence since attending alternatives

Appendix A Voluntary Community and Faith Sector Consultation on Future Funding

Comments from the Public and Stakeholders

There are 34 organisations/services that were included in the questionnaire which asked for Public and Stakeholder comments. Twelve organisations/services were commented on by the public and stakeholders.

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please give reasons:

Organisation/Service Name: Age UK Derbyshire First Contact

Comments

This service is really helpful to keeping patients safe and supported to live in the community and often remain in their own homes. Cutting the funding would have a direct impact on Health and Social Care services.
First contact has been extremely valuable to our ESSD service in providing patients with support and advice. They have saved us clinical time signposting to services that have a great impact on patients
First contact is a valuable and vital signposting service which enables agencies to make every contact with potentially vulnerable people count. Without FC agencies may find it too difficult to refer people
First contact is a valuable resource to healthcare professionals.

Organisation/Service Name: Alternatives Activity Centre

Comments

Alternatives is a resource which equips service users with a learning disability with information and advice around personal safety, safety within the community, healthy eating, health awareness including diabetes, heart disease, pregnancy, cancer and obesity. This information and advice increases knowledge and prevents hospital admission and or treatment in some instances. All information shared takes into consideration a service users learning needs and is shared through professional speakers, a persons own experiences in discussion groups, role play, sign language and widget tools. Knowledge equips a person to make positive choices about their lifestyle in a way that a person understands based on their learning need, in a safe and caring environment.
People will suffer from being isolated and their health and wellbeing will suffer this may make them need more help from other services like health and mental health support services. These existing services
The funding that is provided by the council is essential money to enable the centre to remain open. If funded centres shut due to lack of funding then vulnerable people and their families will miss out on valuable social support.
If funding for the voluntary sector was to cease or be reduced there would be a

devastating impact on the most vulnerable members of our community. Voluntary and community groups provide invaluable support for individuals and their families. These individuals and families are often those who are isolated and unable to speak out on their own behalf. If support is reduced/stopped there will inevitably be consequences that will impact heavily on the NHS
We offer a good value service to support disabled people within a community setting, running on limited funding.
Voluntary/community groups provide all round support for individuals and their families. - If services were to be closed this would increase isolation to the most vulnerable without help/guidance they need. Which would then increase the impact to the health services. - impact on vulnerable members of the community.
The voluntary sector have restricted funds as it is. Voluntary work is essential and funds are necessary to run these services vital for the users.
Alternatives is a resource which equips service users with a learning disability with information and advice around personal safety, safety within the community, healthy eating, health awareness including diabetes, heart disease, pregnancy, cancer and obesity. This information and advice increases knowledge and prevents hospital admission and or treatment in some instances. All information shared takes into consideration a service users learning needs and is shared through professional speakers, a persons own experiences in discussion groups, role play, sign language and widget tools. Knowledge equips a person to make positive choices about their lifestyle in a way that a person understands based on their learning need, in a safe and caring environment.

Organisation/Service Name: Derby City South Derbyshire Mental Health Carers Forum

Comments

If our funding were to be cut, it is entirely likely that this would result in our closure. The costs saved for the council would only be spent elsewhere, possibly more than the money saved, dealing with the large increase of social services + NHS services being used by the individuals + carers of individuals that we could no longer support.
I just don't think that the people who benefit from voluntary sector services can cope with further cuts. Things are tough and stressful already
Without our forum, Carers would not have the same Very Important Support & Knowledge we Receive. We would all be cut off from getting the valuable Support and Information.
Without the support of Mental Carers Forum Carers will be in CRISIS

Organisation/Service Name: MHA Live at Home Schemes

Comments

Scheme definitely needs funding, to cease or reduce funding would have a big effect

on the elderly people who use the facility, elderly people who the majority live alone, look forward to a couple of afternoons out a week, it has a big effect on there health and well being.
With the increasing age of population, the reduction of residential places available, there is greater needs for services for the elderly living in their own homes. Isolation can lead to added health problems so community contacts are essential.
We are a charity not a council dept!
Ceasing or reducing funding for the voluntary services will affect the most vulnerable people who will lose some of the support they need to make life easier and better. They will also start to use more public services because they won't have access to the voluntary services which are currently available.
We are a valuable service. Some of our members have no family and this is the only time they get out all week.
To crease supporting this organisation might cause its closure; this would affect a number of elderly persons who enjoy a few hours out of their homes.
Reduces social interaction. Many members live on their own and rely on lunches to meet and mingle with people in their own age group.
It is always short sighted to cut the funds of the voluntary sector. People's lives get increasingly difficult and finally everything falls apart and the state has to pick-up the bill for their treatment/help/needs.
We have to become an inclusive society. Eliminating funding for our senior citizens which is miniscule compared to that given to other sectors of society is a retrograde step. We have a duty of care to the elderly and this proposal is totally contrary to that premise.
This is a much needed service in Mickleover. Support for the elderly who would otherwise not get out.
The older people that we support will suffer if we have to close lunch clubs they will lose their independence and interaction with others. They will then end up being dependant on Social Services and NHS
Reduced funding would be acceptable instead of withdrawal of funds.
The voluntary sector provides a valuable service, drawing on a committed and dedicated volunteer workforce
So many needy organisations, a lot are voluntary who rely on volunteers giving up there own time to assist others.

Organisation/Service Name: Opieka

Comments

In the last 5 years our funding has been cut by 50%. Despite this we believe we continue to provide high quality services to the elderly adult Polish population and their spouses/partners. We continue to save

Organisation/Service Name: Derby Bosnia Herzegovina Community Association

Comments

Voluntary sector is doing a great job and provide it for excellent value for money. Without voluntary sector, many people will lose support they had in the past from many voluntary organisation, particularly those the most vulnerable people, refugee and asylum seekers. They have no other additional support apart from voluntary organization.

Organisation/Service Name: Derbyshire Friend

Comments

Voluntary organisations do a lot of the work that the Council + other statutory services would have to pick up. Usually the voluntary organisations have the more appropriate skills and experience to deliver

I personally value the services the charity offers and have made friends, gained support from the staff and other members who attend a social and support group. It has been invaluable to for my mental health for which I suffer from schizophrenia, coming to terms with my sexuality and my upbringing

We need this support groups to help the vulnerable people of Derby

Recent years have seen the voluntary sector and its services placed under significantly increased pressure and demand - a direct result of the already horrendous cuts to statutory and public sector service equivalents. Any further cuts to voluntary sector services will lead to further instability in the sector which will have a damaging social impact on hard-to-reach and/or vulnerable communities in Derbyshire - in some cases, this may literally cost lives

funding is needed to continue

The voluntary sector can run with limited voluntary support, but there is always a level of administration involved that costs money. If money were ceased to all voluntary groups then it would be difficult to impossible to run. A lot of the groups are unique in the services that they offer, and if they were to close, then a lot of their service users, who live and work in Derby, will suffer

Derbyshire Friend delivers a vital service with practical support for the LGBT community in and around Derby.

These organisations provide vital services to the local community.

<p>These services need to be provided otherwise at-risk individuals who rely on them will be made more vulnerable. The voluntary sector provides these cheaper and more efficiently than a profit-making organisation should do.</p>
<p>Some organizations in the voluntary sector rely on government / council funding. Cutting this would also leave many vulnerable people at risk.</p>
<p>Because they are all necessary services for the people who live in this area.</p>
<p>The council cannot cut the funding to these charities / services as they provide the services the council is supposed to provide, cutting funding to them and causing there inevitable closure is a false economy. If one of these organisations saves just one person from committing suicide (I know one of those charities has been instrumental in stopping several in the last couple months alone) that is upwards of 1 million pounds saved per prevented suicide a lot more if it is one like that poor lad who jumped of the top of the Westfield the other year. Then there are the services that save the NHS in the long term hundreds of thousands if not millions in treatments by preventing social isolation and promoting health and wellbeing promoting good sexual health, in dealing with substance abuse Anyone who thinks cutting these services will save money has no idea and should not be making this decision.</p>
<p>Voluntary sector services are often the first port of call and reach grassroots locality level that statutory agencies often do not reach. They also reach people before crisis point so can work to prevent escalation, early reporting and support therefore investment here helps to reduce escalation to crisis level and avoiding referrals that would reach statutory agencies - cutting these services would increase demand on agencies. Such cuts would also mean that people suffer without support and will have to suffer more before becoming eligible for statutory services. Prevention and early intervention on issues such as isolation, wellbeing, domestic abuse, refugee wellbeing, homelessness, inequalities, etc. is key to healthy communities; statutory agencies facing cuts cannot help people at the low level of risk which means people suffer longer before getting help and only when they reach high risk or crisis point do they become eligible for statutory agency help - it is a false economy.</p>
<p>Without the support from voluntary community groups the impact on statutory services though not receiving the initial support. Such as Mental Health, Health and well-being through low self-esteem, sexual health with distribution of condoms etc.</p>
<p>Some of the services listed may have a real impact in preventing mental health issues and / or suicide, or serious detriments to physical health. A test for cutting funding could be, does this service help to prevent suicide?</p>
<p>The council do not have the capacity to fulfil the support.</p>

Organisation/Service Name: Hadhari Nari

Comments

No, because free advice and support services are important to the local community who would not be able to get help if the services were not here.

Organisation/Service Name: CamTAD

Comments

CAMTAD provides vital services across the city to deaf people. Hearing aids need re-tubing every 2/3 months and battery exchange. This service is exactly what national government support to help local authorities make savings i.e. via voluntary organisations. It also saves the NHS money in not having to service the many deaf people. It saves people having to make journeys to a central service point i.e. NHS by treating people locally. Principally the elderly.

CAMTAD would find it difficult to offer its current range and depth of support if funding were to be reduced.

Funding is vital in helping the poorest in the community. Ideally, I feel, there should be an increase in National Insurance with funding for a campaign to promote the idea of insurance and tax as positive (paying for necessary services) rather than the negative view of taxes as something to be avoided if possible. As this isn't going to happen, voluntary organisations will have to play an increasing role in care provision and must be supported.

Without support to the voluntary sector it will simply not exist. Volunteers help but they need a structure and organisation to work with. This organisation structure needs some financial support. It also in the long run will save money as the advice and help from CAMTAD is paramount to people with hearing loss. Their expertise has offered advice to many!

I am extremely hard-of-hearing, approaching complete deafness As I am also sight impaired , I struggle CamTAD volunteers are a life-line They are sympathetic, understanding and knowledgeable...

Great Loss to the community services provided by one organisation

I am completely out of sympathy for this fetish for "balancing the books". The whole capitalist system is based on credit and I see nothing wrong with helping the needy by running a sustainable leisure of debt. The Council should raise local tax to cover it. I realise this option is prevented by Central Government but the Council should make their preference clear and show how they are presented!!

The service is essential. Providing help and practical assistance to people with poor hearing by having outreach clinics at more convenience places in and around Derby to service hearing aids.

<p>I support the concept of voluntary organisations being funded jointly by the local authority and private fundraising. Many beneficiaries of CAMTAD are elderly people on limited incomes and cannot contribute</p>
<p>Until the Government provides adequate funding for the services listed, either via Council funding or the SDCCG, where are people going to access the services which are provided by volunteers at present?</p>
<p>I do not agree with the Council proposal reducing funding or to cease funding altogether. My reasons are a lot of people with this disability will not be able to access information, re-tubing moulds support. People of all ages depend on our Outreach Clinics instead of having to travel to both hospitals in Derby. We try to open new clinics e.g. in church halls, GP surgeries near to where our clients live.</p>
<p>Taking away a service that I rely on in helping me to hear people talking to me. Also having a meal with Derby live at home Scheme</p>
<p>The service provided by CAMTAD to service, re-tube and give advice on hearing aids every three months at local venues is very helpful and convenient. If this service was not available</p>

Organisation/Service Name: Sight Support Derbyshire

<p>I feel that there must be alternative ways to cut funding. The groups on the list are providing important services to vulnerable people at a very low cost. Surely it is not cost effective for the council to cut funding to these groups. The people who attend them will probably then only end up back needing more care (and therefore financial input) from health and social services in the end costing more money. I know the council has a very difficult job trying to deal with central government cuts but I feel that cuts to local groups supporting vulnerable people is a false economy which will make the lives of vulnerable people even more difficult than they already are.</p>

Organisation/Service Name: Community Action Derby

<p>Derby needs this service as it is the only one in the city and would affect many people if it were to close. Many people rely on this service and I have learnt a great deal whilst working there voluntarily. We support people to find voluntary work which enhances their lifestyle and helps them get back into paid work. It also enables individuals to gain a network of friends and work colleagues which they did not have before.</p>
<p>The Voluntary sector can provide a more cost effective service than those that are publicly operated or commercially financed. we need at this time to find efficiencies by using the delivery mechanisms</p>
<p>Community Action Derby provides an invaluable service for the people of Derby. The volunteer centre offers great advice and works extremely hard to place volunteers in appropriate roles in volunteer organisations. People who volunteer become more experienced when it comes to finding paid employment, so by helping people find</p>

opportunities, I believe Community Action contributes greatly to reducing unemployment rates. The training & courses for voluntary organisations is also another invaluable service, helping organisations know what laws apply, best practice policies and how to work effectively with volunteers.

Organisation/Service Name: Derby Community Accountancy Service

The Voluntary Sector provides valuable services to the community that wouldn't be provided by the private sector at the same costs. So saving money in the longer run. To help keep these costs down the need essential support to make sure the Voluntary Sector keep within the law

All organisations supported:

Six comments were received from the public and stakeholders that supported all organisations included in the consultation:

Comment	All organisations
I am very concerned that vulnerable people will be left without access to adequate support services. I think the voluntary sector provides a lot for people in Derby that is not necessarily provided elsewhere.	All of the organisations listed. I think they all provide useful services to different groups.
With more pressure and squeeze on budgets in the NHS and Local authority the need for the 3rd sector is more important than ever! Taking these services away will affect already vulnerable people. The services offered by each of the organisations listed provide services to the most vulnerable members of our community. If these groups and organisations are not around to support these people who will?	All of them
Assuming that all other avenues for cost effectiveness have been explored but, of course, as a citizen of derby I have not a clue what has been explored so probably go for No to Q1. Think it would be better to avoid yes/no questions that require complex answers and further research.	I am not commenting on a particular service

If funding ceased for many/most of these named services the burden on the council would be greater in the long term as pressure for statutory services would increase, leading to an increased demand and the n	Most of them generally!

More than one service supported:

Six comments were received from the public and stakeholders that supported more than one organisation.

Comment	More than one service supported
The effects on the third sector delivery from local authority cuts has been significant. as a worker in a charity that lost all its funding 2 years ago we have seen a huge rise in waiting lists - people at crisis point as there is no services (in our case counselling) that they can access. If further cuts happen I fear we shall not be able to cope with the further impact and pressures that this will bring.	All of them but Derbyshire Friend is one that I know has already had to drastically cut back the help they provide.
The bureaucracy within the Council can be further reduced to prevent the reduction or closure of some vital community / voluntary sector run services for people in need. The sector is always at the forefront of cuts and it is getting ridiculous now. Not only will the cuts impact on those organisations directly in terms of the staffing and sustainability but will affect the hundreds of people they support on a daily/weekly basis.	All of them but in particular Hadhari (which appears to be the ONLY group supporting Black communities) and the CAB with the services they provide for all communities.
Please do not reduce the budgets for the elderly organisations and those who assist with disabilities i.e. the stroke club. These are people's life lines and often there only point of hope, contact and socialisation. isolation and loneliness kills people!	All the elderly services on the list and those who assist disabled people
It is the easy option to penalise the agencies that most need the	-Any organisation that is helping the weak and vulnerable in our city.

Classification: OFFICIAL

assistance in making life easier for their clients...if you cut the funding you are simply moving their needs into another area and I am sure would cost the council more in the long run chasing after them and sorting them out at a later date.	
This will affect the most vulnerable leaving them without support. Service funding has already been cut to the bone causing reduction in services available. Funding should be increased not reduced or cut.	Services for older people and the homeless
The majority of the Services are providing crucial service to vulnerable people - services that can help improve health and wellbeing of the service users and, in so doing, have the potential to significantly ...	The majority of the Services listed but we have particular close links with Age UK, First Contact, CAMTAD, CAD and others

Other differences the service makes to support independence, health and wellbeing. Please give reasons for your answer:

Organisation/Service Name: Age UK Derbyshire

Comments

This service is really helpful to keeping patients safe and supported to live in the community and often remain in their own homes. Cutting the funding would have a direct impact on Health and Social Care se
First contact has been extremely valuable to our ESSD service in providing patients with support and advice. They have saved us clinical time signposting to services that have a great impact on patients quality...
First contact is a valuable and vital signposting service which enables agencies to make every contact with potentially vulnerable people count. Without FC agencies may find it too difficult to refer people
First contact is a valuable resource to healthcare professionals

Organisation/Service Name: Alternatives

Comments

This organisation provides a safe and supportive environment. It inspires its user group to thrive and succeed it gives structure to each individual life's it supports

people with and without personal budgets and also helps people going through the processes of being assessed
The centre provides a social hub where the users can learn healthy living skills, gain NVQ qualifications to integrate them into the community and form valuable friendships
The services Alternatives provides reduces social isolation through the supportive environment it offers to service users and their families. Alternatives provides excellent support to help people overcome communication barriers. The wide variety of groups/activities/work-based opportunities that the service offers massively promotes physical and mental health well being. Without these services there would be an inevitable decline in health that would impact the health service. The service users often live with ageing parents and as a result the respite they get is beneficial and therefore reduces their need to access health services. The stimulating environment also provides support for those who without it may exhibit anti-social behaviour and therefore reduces the negative impact on the wider community. We run a very good value service for the council. The council saves money because we are there to support these vulnerable adults. Our clientele come to us to integrate with support and it gives them a purposeful life. Otherwise, we have many who would develop further mental health problems or need the services of a care home environment
Alternatives helps the community by: - Helping to reduce isolation through a supportive service to individuals as well as their families. - Gains skills - communication, work based opportunities, promotes, mental health wellbeing. Without these services health of individuals will no doubt decline - relying on the NHS. Most services users live with elderly family which in so the services gives respite reducing their need on health services.
Alternatives gives a social network that is unique, and meets their needs. It is a place service users can meet friends, take part in educational and discuss with people who have similar disabilities. Also this service gives respite to their carers allowing them essential time to have a break.
Alternatives is an inclusive organisation which focuses on the individuals and their needs. It promotes independence, choice and control and offers new experiences and skills. Service users are able to develop computer skills and often research topical information such as healthy eating, which is shared in discussion groups such as 'chill out' which takes place weekly. Some service users take advantage of the gym and often support and participate in cookery which takes place on a Monday. This knowledge is often shared with families and the wider community, it equips a person to take more control over their lives by promoting a positive lifestyle. Project work is also undertaken, to get positive messages across in an educational way.
We promote healthy living through stimulating learning exercises, cooking classes and supported gym sessions. We build independence by travel training people and building their self-confidence + self esteem by helping forge lasting social bonds and developing + maintaining their skills. We have guest speakers come in to teach about more specific areas of wellbeing and we continue to signpost to our service users to any information + services that could help them.

They provide a positive and meaningful intervention in people's lives.

Organisation/Service Name: Derby City and Southern Derbyshire Mental Health Carers Forum

Comments

A lot of Carers including myself, would become very stressed and isolated. We give each other valuable support and have speakers from NHS 111 and Safeguarding, Making Space etc. There is no other group like this in Derby for Mental Health Carers we will be in CRISIS if it folds. Please help support us!

The Forum makes a huge difference to my life and my wife it helps support me and the valuable speakers who come to speak. Help me to help my wife & supports me in many ways. Without the group we will become isolated and unwell and drain NHS services more as we go down hill. My wife has Dementia and we need to stay at this group.

Organisation/Service Name: Derbyshire Chinese Welfare Association

No Comments on this question.

Organisation/Service Name: MHA Care Groups – Live at Home Schemes

Comments.

Gives elderly people who feel isolated the chance to meet with others, to be able to chat and feel they are not alone, this really is an important scheme to have.

The members meet twice weekly for entertainment including gentle exercise, talks from health professionals, music, quizzes and talks on subjects of interest. They have the opportunity to talk to each other and have a cooked meal. The staff also visit them in their own homes and offer support when needed. None of this would be possible without funding and would have a drastic effect on the members, i.e. service users, most of whom live alone

Provides friendship to lonely people.

I am most familiar with the LAH lunches - the users are given (have) transport to come to lunch/entertainment on Tuesdays and Thursdays. They look forward to this tremendously, it helps them to form friendships which go over into the rest of their lives (phone calls, little visits etc.). At LAH lunches they have talks about health and access to best practice, have access to CAMTAD, talks of general interest, quizzes, games, singing, gentle exercises, opportunity to buy cards/gifts. They go home lifted by the experience and able to face the next few days when maybe they won't see anyone.

Provides a focus for friendship. 2. Counteracts the loneliness factor in the elderly age group. 3. Provides a reason to get up in the morning. 4. Enables sharing of experience both in life and health. 5. Raises red flags for individuals when not well and provides support.
When the elderly do not get out it has an impact on mental and physical health. Also Dementia.
As stated reduces isolation and gives reason to get up in the morning, reducing dependence on health workers and social services
Lunch Clubs 1. Gives our clients a shape and structure to their days and weeks - a reason for getting up and smartly dressed. Very important when you live alone. 2. Provides mental stimulation as well as nourishing meal. 3. Provides support during the week when family members may find it more difficult to be on hand.
It gives the opportunity for the forty plus members to get out of their homes to meet with one another socially and enjoy outings etc. We have a number of people with disabilities and the club is a lifeline to them.
These service users look forward to getting out for a couple of hours a week, it benefits their health and social well being. We do as much as we can to fund raise for these meetings / social gatherings, to keep our schemes going

Organisation/Service Name: Opieka

Comments

We are catering for a specific group who have serious language difficulties which increase as they get older and as these revert back to their mother tongue. They are informed about the choices they can make in their native language, regarding care and support.

Organisation/Service Name: CamTAD

Comments

It makes one aware in this ageing population of the many people requiring help of some kind.

Deafness is an isolating condition and coping with an ever noisier world gets more difficult every day. Just try walking through the Intu Centre with music in shops, the centre itself and outside in the street from buskers and traffic. Conversation PA announcements and using a mobile phone are all very difficult.

CAMTAD provides not only information and advice but practical assistance - maintaining hearing aids and ensuring they are being used in the most effective way. This is done at various locations enabling users to access services locally - convenience for clients, saving valuable time for doctors and other hospital staff, reducing car parking pressure at the Royal Derby and providing an opportunity to deal with any problems.

CAMTAD is the only independent hearing advisor/helper in the area. With more privatisation independent advice is needed and particularly for older citizens.
Volunteers for CAMTAD who themselves are hard of hearing understand our problems One can approach them with confidence This is not so with hearing people, who cannot understand, although they do try
unaffordable, return of service users to audiology resulting in audiology being swamped
Local help is more productive than centralised outlets.
More cost to the NHS
CAMTAD provides invaluable support for people with hearing loss. CAMTAD provides regular hearing aid clinics across the region enabling people to obtain hearing aid batteries and minor repairs [e.g. new tubing] at convenient times and locations. This access is vital to allow people to make full use of their hearing aids and reduce social isolation and communication difficulties at home and work. In addition, CAMTAD provides the opportunity for people with hearing loss to try equipment such as amplified phones, doorbells and alarms etc. This enables people to find the most helpful and appropriate equipment to help them to lead full and productive lives, access other services and contribute to their community. Reduction of funding would make it difficult for CAMTAD to offer clinics in a range of locations across the region. It would probably also lead to a reduction in the number of hearing aid clinics offered. The central facilities would probably have to cut opening hours. This would reduce access to services and make it difficult or impossible for some service users to access them. This could increase communication difficulties for users leading to social isolation, problems at work and difficulties in accessing wider services and care
These services are there because there is a demand - hence cutting their grants/ forcing them to combine etc. in counter productive and cruel.
My reasons are: informing - information about staying independent - more knowledge - self help - informed decisions regarding their hearing impairment - to improve access and rights of deaf and hearing impaired people.
Enables the user to take control of and manage their continued effective use of their hearing aids

Organisation/Service Name: Sight Support Derbyshire

Comments

Sight Support Derbyshire's advice, information and resource services provide vital information for people affected by sight loss. This information enables them to access appropriate services and equipment to empower people to maximise what sight they may have and to remain as independent as possible. This not only affects their ability to function on a day to day basis but contributes to physical and mental wellbeing. Sight Support Derbyshire's Befriending service provides a lifeline to

isolated and lonely visually impaired people. For many of the people who benefit from this service, their contact with their befriender may be their main contact with 'the outside world'. As well as providing 'someone to talk to' our befrienders can help signpost to other services as needs arise. Those who visit their befrienders at home can also help with small tasks such as reading letters for example regarding hospital appointments. Again the Befriending service contributes to enabling, mainly elderly, people to remain independent and supports their mental wellbeing. "The lady I visit cannot get out and sits alone in her chair all day. As well as having a chat I have been able to assist her in contacting old friends by letter and email and reading replies to her. I have also encouraged her to take part in social events at the housing complex where she lives which has helped her to socialise more. She says she really looks forward to my visits. We've built up a lovely relationship and I feel that my visits make a big difference to her life" (Volunteer Befriender) "My volunteer is really lovely. I spend a lot of time on my own so I look forward to her visiting. She helps me to read my post which gives me reassurance that I'm not missing any hospital appointments as I can no longer see to read the letters myself ... The moment I hear her voice I know it's my connection with the outside world" (Visually impaired person receiving Befriending Support)

Organisation/Service Name: Community Action Derby

Comments

Supports and develops the community groups that the fabric of our society depends upon. It has a multiplying effect on the investments made by leveraging in volunteer assistance to existing local organisations, providing support including training and signposting to organisation..

Community Action Derby provides individuals, groups and organisations with all the necessary information on volunteering as well as giving those people more confidence to go out and volunteer.

Organisation/Service Name: Derby Community Accountancy Service

Comments

All of the above, by providing valuable support for the voluntary sector who do provide these needed services

Organisation/Service Name: Derby Bosnia Herzegovina Community Association

Comments

Bosnian and former Yugoslavia hardly mobile elderly would not be able to access right services. The organisation is assisting and working together with GP surgeries, Hospitals, Social Services, in assisting with language barriers and cultural barriers, so the NHS professionals could offer more effective support and make to people stay in their houses or flats instead to go to Nursing Homes. Refugees and Asylum seekers, coming to Derby get initial support and advice, food bank, clothes bank, language support and they are no putting pressure on statutory services. More that that, the organization work together with statutory services in order to simplify the

way hot to support client and how to prepare clients for integration and future life in this country. For those Asylum seekers, until they got a decision, the organization provide a lot of presentation about life in UK, food and clothes if necessary, and familiar and secure place.

It has a huge impact on both the mental and physical health of the LGBT community. Mental health - offering counselling services and promoting inclusion, improving mental health + reducing crises. Physical Health - constant support of those with physical health needs and the

Organisation/Service Name: Derbyshire Friend

Comments

I feel valued, part of a community and a great deal of self respect has been born within me, from the people I've met. It gives and provides a safe, welcoming space for everyone within the LGBT, (Lesbian, Gay, Bisexual and Transgender), Community. It is a safe and supported environment where people can express themselves, be themselves and have no worry that they are going to be judged.

A lot of persons who identify themselves as LGB or T will access NHS services, however with access to services such as Derbyshire Friend they are able to positively manage their lives and not turn to alcohol or drugs to manage their issues.

As a repressed teacher in the 1980s, I was unable to give advice and support to pupils who approached me for help. Derbyshire Friend has helped push the boundaries which make homosexuality more acceptable.

Vulnerable people in minorities need help and support.

Derbyshire Friend supports people who are at risk in many ways. It helps people to make healthy choices in their sexual practice, emotional and physical wellbeing. It reaches people, of all ages, who would otherwise have nowhere to turn to, and gives them the tools to make their lives better.

Derbyshire Friend has helped me and many others come to terms with who they are. It has reduced loneliness in people who otherwise would be isolated. It also offers health advice and support without which many people would suffer.

Suicide prevention, health and wellbeing, prevention of social isolation, Promotion of good sexual health, helping those who would otherwise not get help who would fall through the gaps of those services provided by the council / government agencies that have only got worse from cuts for the last 5 years

Early intervention is the key strength of small voluntary organisations - they reach people before things escalate to crisis point. I have personally witnessed success stories from these services - these people would have fallen through the 'net' otherwise, not being eligible or able to access statutory services

Social Support Groups with Peer Support Sexual Health Resources and Training Health & Well-being Resources and Training Community Centre - Safe Space Referrals to other agencies Reduce isolation and loneliness

Derbyshire Friend is the first point of contact for people who are realising they are

gay, etc. Some of these people have nowhere else to go, do not understand what is happening to them or who they are. DF offers the prospect of meeting people who are the same, who understand, in a safe environment. Suicide is a real risk for some people if they do not find that help. Equally people reaching out for other people who are gay may find themselves in a bad world of unsafe sex and relationships, abuse and risk of harms inc sexually transmitted diseases they may not realise they can contract through the activities they are pursuing. DF helps prevent suicide, mental health issues and educates how to avoid unsafe relationships and avoid risk of disease. All of these represent money saved elsewhere in the funding of NHS and Social Care provision. Prevention is better than cure.

This service provides individuals with support that they need.

Organisation/Service Name: Hadhari Nari

Comments

The service offers free advice and support and can help women access legal support and housing they can provide access to women's groups for extra support and we provide training programmes to improve awareness and confidence.

All organisations supported:

Comment	All organisations supported
No comments in Q5	

More than one organisation supported:

Comment	More than one organisation supported
They are a specialist service that helps the LGBT community. Their holistic approach enables people to develop skills and improve their overall well being. vital support for those often marginalised in society.	All of them but Derbyshire Friend is one that I know has already had to drastically cut back the help they provide.
The savings Hadhari makes to the Council cannot be underestimated - their service users would require more intervention from Adult Social care costing more to the Council in the long run. I haven't used CAB services but their ability to support those who are most in need, regardless of income levels is exceptional and needs to be maintained.	All of them but in particular Hadhari (which appears to be the ONLY group supporting Black communities) and the CAB with the services they provide for all communities.
	all the elderly services on the list and those

they give people hope and a sense of belonging. Don't abandon them!	who assist disabled people
The reasons are self evident if this questionnaire is to be used as a positive outreach and not just an excuse to cut services for the sake of cutting services.. In this day and age why do we pay councillors a wage? why do we have a mayoral position with deputy and paid driver? Small things starting at home will be appreciated by the whole of the city.	any organisation that is helping the weak and vulnerable in our city.
Helps vulnerable older people to access available services gives advice Also services to find shelters and hostel places to help the homeless off our streets. Where will they go if funding is cut .	Services for older people and the homeless
services help improve health and wellbeing of the service users and, in so doing, have the potential to significantly reduce the rising costs to health and care services. community and volunteer development to support/replace decreasing service provision by local authority.	The majority of the Services listed but we have particular close links with Age UK, First Contact, CAMTAD, CAD and others

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services. Suggestions given:

Organisation/Service Name: Age UK Derbyshire First Contact Derby

Comments

First Contact is already the way for people to access other services. It is quick, responsive and effective for the people of Derby.

Ultimately Health and social care need to work much closer together to avoid duplication of services and ensure a better service for our patients. Patients want to have their needs met and there remains unnecessary duplication of assessments and debate across health and social

Arranging an IT electronic solution to be available to all agencies to input forms which generate and send referrals to relevant FC partners .

Advertising the service more so that patients/professionals/service users have a greater knowledge of what is around for them.

Organisation/Service Name: Alternatives

Comments

disability will not disappear- the impact of cuts will be massive as demand for services is on-going alternatives already provides incredible value for money they have access to a wide range of skills and talents from the trustee group all of whom give their time unpaid

There will always be a need for the services that Alternatives provide. Some support could be offered in the community/individual homes but there is no substitute for the supportive environment that can be provided by the activity centre. If extra funding were provided in the short term then resources could be made available to support individuals that do not currently receive a personal budget to go through the process. There will always be those (such as people who live in residential homes) who are not eligible and therefore continued funding is essential.

If we were to do anything different to what we do already then the safety of our clientele could be compromised. We already run a 'tight ship' to minimise costs.

There will always be a need for the support and service in which alternatives activity centre provides. Support could be provided in the community/home support but this is not a substitute for what alternatives provide at the centre which is such a supportive environment if funding was provided resources could be made available to support individuals that do not currently receive a personal budget to go through the process.

The promotion adopting a healthy lifestyle can be achieved through guest speakers such as dietician, specialist diabetes nurse, sexual health nurse to name a few. Project work with alternatives can be shared with the community within schools, GP surgeries etc. to promote healthy living through posters and leaflets. All of this creates greater awareness and can act as a preventative measure, by others adopting a healthier lifestyle will reduce pressures on GP surgeries and hospital resources, which ultimately will reduce costs. Alternatives is a valued resource which can promote healthy eating and a healthier lifestyle to the wider community.

We are already working hard to ensure we reduce our costs and provide the most cost effective service possible. For example, where we used to run 1-1 gym support sessions, we have used our knowledge of our services users to group them together with people they will get along + work well with, this has greatly reduced the cost to the service users. We travel train individuals so they are more independent + any time supporting them can be done supporting them at something else instead of just accompanying them somewhere. We're not just bundling people together either, we use our knowledge + rapport that may have developed over years with our service users to group people together only if we think that by doing so, with our support, we can develop or strengthen social bonds between people. We have seen success in this already. I feel we have turned what should be a hindrance - having to reduce costs - into a challenge to adapt our support services to best help our service users in this new economic environment, and I feel we are doing extremely well. Reducing or cutting our funding now would undo this work, leaving people isolated and relying more on their often already over-stressed parents and carers.

You can't cut things further without ruining services altogether.

Organisation/Service Name: Derby City and Southern Derbyshire Mental Health Carers Forum

No Comments on this question.

Organisation/Service Name: Derbyshire Chinese Welfare Association

No Comments on this question.

Organisation/Service Name: MHA Care Groups – Live at Home Schemes

Comments

I do not know how funding could be cut for this service, it is so very much needed.

LAH should have a more robust fund raising policy that does not rely on taking even more money from its members.

If the elderly do not get out this could have an impact on their social and mental well being and cause mobility problems.

Need more volunteers! (Existing volunteers are over-worked)
As far as I know the scheme operates as economically as possible and relies largely on volunteers.
As far as I know, the other branches of MHA Live at Home around Derby work with the M'over scheme to deliver services as cheaply as possible already.
The elderly need to be considered an intrinsic part of the overall budget - not an add on. It is persistently perceived as an area that can be cut but there is a huge price to pay in terms of knock on effect of not budgeting for them properly. This comes in terms of health care costs and needless, in fact criminal, neglect.
We have already amalgamated with other services to reduce costs to DCC.
We do our own fund raising but without some form of cash grant it would be very difficult to carry on
I think if all the Derby City Councillors cut their huge salaries by just £5 and gave it to these schemes it would make a great difference Do we really need so many councillors, they get lots of extra expenses, i.e. going to meetings out of hours We have to pay or transport to get to these meetings as volunteers and the members also do so, otherwise they wouldn't get out for even a couple of hours a week which they enjoy very much

Organisation/Service Name: Opieka

Comments

We are catering for a specific group of people. The language is the biggest issue, and the required trust that the clients we cater can only be developed with the co-ordinators and volunteers who speak their language. We have made contact with My Space and volunteers are a...

Organisation/Service Name: CamTAD

Comments

CAMTAD already does this very effectively using volunteers. I think the local authority gets great value for money with CAMTAD and can only see more costs arising from cutting its funding.

I think CAMTAD already makes the most of the facilities at the hospital where it is able to have sufficient space for a resource centre and interview rooms. It would be very expensive to use paid NHS staff for such a service. The only other way I can imagine CAMTAD taking more pressure off audiology staff is to have volunteers at audiology clinics distributing leaflets and new batteries

Continue to use volunteers and encourage more retired workers to join the voluntary services.

CamTAD already co-operates with other providers
Reading the list it would appear that there is a certain amount of overlapping and costs could be saved by closer cooperation or even amalgamation. It is not easy to see, however, how CAMTAD could make savings in other ways
The CAMTAD organisation is run and mostly operated by volunteers without payments, there would be no possibility of reducing costs as they are very under funded at the present time and have trouble filling commitments.
The community based service reduces the need to attend local NHS hospital saving NHS time and money. Local access is better for the elderly and disabled.
My wife, for whom I act as carer (she has Alzheimer's) has found the CAMTAD clinics in Allestree very helpful. Money could be saved by having one venue for Allestree clinics rather than two.
These services have only grown up because they are NEEDED. They are specialised/separate because of this. The number is likely to increase as cuts impact on Councils SDCCG budgets Why should they have to fight for 'crumbs from the Council table' each year? Is it not a sad re...
Our service (CamTAD) may be able to join up with another similar organisation, so we -could work together - this in turn would reduce costs.

Organisation/Service Name: Sight Support Derbyshire

Comments

This is not something I am in a position to comment on. However I do know that the services provided by Sight Support Derbyshire are cost efficient as much of the work is carried out by trained volunteers supported by a small staff team.

Organisation/Service Name: Community Action Derby

Comments

The savings from using this service will be in the public money that use of well organised volunteer and not for profit social enterprise services can bring to social care.

Organisation/Service Name: Derby Community Accountancy Service

Comments

I can't see a way that this support could be provided without public money.

Organisation/Service Name: Derby Bosnia Herzegovina Community Association

Comments

Three organizations, The Derby Bosnia Herzegovina Community Association, Derby Refugee Forum and New Community in Social Enterprise are working together from one place, sharing General Running Cost, accommodation and sharing experience. The funding received so far was a match funding, so it is very important to carry on with this part of funding without reducing it, the organization be able to carry on with the services. Another fact is that demands on organization services has doubled for last 2 years, so even reduction will affect heavily the level of services. The organization and the Bosnia & Herzegovina Centre are unique in the City, providing services to the most vulnerable group of people at very modest level of the cost and on drop in basis. No other organization in the city provide such variety of the services. (outreach services, asylum seekers, new refugees, new refugee community groups, etc.

Organisation/Service Name: Derbyshire Friend

Comments

Collaborative working with Well For Life (previously DPS) and the Mental Health Trusts. Also work with GUM services

Build or renovate an existing one to house several organisations, reducing over heads.

Secure funding for 10-15 years. Provide training for all organisations to access funds from a range of sources.

I am not involved in the running of Derbyshire Friend so I cannot answer this.

Any reduction in funding means a reduction in services. Funding cuts have gone on long enough now that any feasible way of cutting costs has already happened in those organisations which have managed to keep going. The voluntary sector has not been plodding along as normal. It is already stripped to the bare bones.

Most organisations that can work together already do, the services that are left after the last 5 years of cuts have left a less than bare bones ability to provide there services. The private sector could never provide any of these services for the money as there is no profit at all to be made anywhere and the NHS etc. have no spare money to pickup the slack if they were gone. I fear for the consequences of what will happen if these services are lost

Services are already operating on a shoestring. The Council should be opposing cuts and finding ways to generate income to invest in social capital and voluntary sector services that provide a lifeline in local communities.

There is no other organisation is Derby offering these services, so can't see anyway costs can be reduced and still maintain the same benefits.

I do not have enough knowledge about how this organisation works or its cost base. Perhaps council assistance with fundraising activities and profile could increase

fundraising revenues beyond the cost entailed by that assistance.

Cuts have already been made and I cannot see any other means for making savings.

Organisation/Service Name: Hadhari Nari

No Comments

Supporting all organisations:

Comment	All organisations
I think if services all worked together more there may be then a greater reach. for example: long term conditions - you could group the services that work with this patient group in with the NHS/social care service so you commission a pathway rather than individual services? Partnership working is always good, but can cause job loss.	all of them

Supporting more than one organisation:

Comment	More than one organisation
I cannot comment for this service specifically but the politicians need to take a stand - lots of people may moan if say there are no firework displays - but is that really more important to fund then what can amount to saving lives.	All of them but Derbyshire Friend is one that I know has already had to drastically cut back the help they provide.
The sector is constantly asked to work together and reduce costs. Can the Council ask itself the same question e.g. posts that commission specific services can be merged e.g. adult and children's commissioning. The commissioning team alone is huge - share the posts and leave the sector as they already try to share resources and work together in partnership.	All of them but in particular Hadhari (which appears to be the ONLY group supporting Black communities) and the CAB with the services they provide for all communities.
Perhaps all the money your get from building new homes i.e. Mickleover! can go to these groups! why don't you	all the elderly services on the list and those who assist disabled people

Classification: OFFICIAL

approach the local shops to get money from the plastic bag charge. Some groups could become one who have similar aims and are in close proximity to each other but not the groups for the elderly....the population is getting older and these are the groups which should take priority.	
No comment	Any organisation that is helping the weak and vulnerable in our city.
Funding has already been cut many times and the services provided reduced. What other services are there for them to access?	Services for older people and the homeless
No comment	The majority of the Services listed but we have particular close links with Age UK, First Contact, CAMTAD, CAD and others

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Organisation/Service Name: Age UK Derbyshire First Contact Derby

Comments

People living on their own or within a dysfunctional or challenging family unit may not be aware of support services available or feel able to ask for help . The FC scheme is a good first step in helping people accept support . As its a generic signposting scheme available to

A lot of older people are less mobile, do not have family living close by and therefore need support from people who they can trust to assist them with daily living.

Organisation/Service Name: Alternatives

Comments

You don't seem to have a box for parents and carers- a big impact would occur for them if their children's services were cut

A reduction in the funding Alternatives receives could ultimately result in closure and at best would limit the ability of the organisation to provide the same support it does currently. This could have significant consequences. Alternatives provides support for learning disabled adults many of whom would become socially isolated if it were to close. Many of the service users are unable or unwilling to accept change and without Alternatives would have limited opportunity for developing skills, increasing wellbeing and interaction with others.

Their mental health would suffer. Many of our clientele have learning difficulties, such as Downs Syndrome and it is combined with mental health issues such as OCD. The centre is a good value support for them. We give these people a purpose - we have organised the opening of a charity shop which they can work in and feel part of the community and the centre offers them the chance to meet with friends, take responsibilities, learn and support one another. It would be devastating if funding was compromised.

Very few services available for people with learning disability in Derby. - without services peoples health/well being will decline and make greater demand on health + social services.

Alternative has a diverse group of individuals. The impact of taking vulnerable adults whatever their age, sex ethnicity or beliefs will affect them greatly.

By cutting or by reducing this service will put pressure on the community as a whole. Families will have greater responsibility in caring for service users which could affect their emotional and physical well-being. Isolation can affect self-esteem and a persons mental health. Alternatives touch on topics such as prostate and cervical cancer which is targeted at certain groups creating greater awareness. Alternatives is an inclusive resource which recognises and embraces a persons ethnicity, religion

and sexual orientation.

The support we provide would fall upon the parents/carers of our service users. These are people who are often elderly and already extremely stressed even with respite our services offer and the direct + indirect support that we offer. Some individuals confide in us their worries + problems more so than they do their carers. This would potentially shut down a vital avenue of support for the individuals.

People's lives would be devastated

Organisation/Service Name: Derby City and Southern Derbyshire Mental Health Carers Forum

Comments

Without support for our Forum to stay open Carers would be unwell themselves. We save Council and NHS a lot of money by being able to care for our loved ones.

Before finding Mental Health Carers Forum, we didn't have good support. We have made lots of friends there and the valuable support of the committee and other members. Our lifeline will be cut off without their help and support. Please don't let group close due to funding. We help so many people there to help themselves and their loved ones they care for to stay well. Also a whole knowledge of experience is brought to the group and the many speakers we have.

Organisation/Service Name: Derbyshire Chinese Welfare Association

Comments

The groups identified above buy fish from us because we supply certain breeds of fish and understand Chinese language. The groups above would find it difficult to buy our products elsewhere in Derby

Organisation/Service Name: MHA Care Groups – Live at Home Schemes

Comments

If this service came to an end, it would have a big impact on the elderly people who use it, to be stuck in your home and not be able to communicate with other people would have a big effect on elderly people's health, mind and well being, this scheme could not possibly come to an end.

There would be fewer opportunities for social contact.

The group consists of older people- men, women and disabled people who would all be affected by the loss of communication with friends and the support offered by the group

We provide a service to any person over 60 and so allow different sexes and races to mix.

Loss of friendships and change to go out. More volunteers needed
Another service the LAH scheme offers is a befriending service - a volunteer visits a user in their home on a regular basis, just to chat. It allows the user to reminisce, air worries, make plans etc. Without this service, the elderly person might quickly become depressed, with all its attendant social and medical problems.
The priorities need to be on people not communities wishing to promote their political independence.
We are a group for anyone over 60 whatever their background.
As stated if we closed there would be a high impact on the health services.
Please see previous comments
Live at home scheme is a venue where all the above boxes ticked can come and enjoy friendship and help with any problems arising and can be pointed in the right direction of any help they may need.
Surgeries held in different areas i.e. libraries etc. usually monthly, why is necessary to have 3 councillors present at each one, surely one would be sufficient or occasionally possibly two, that should save us some money

Organisation/Service Name: Opieka

Comments

Our client basis consists of 81 people who are over the age of 80 years. Of these 23 are of the age of 85 and a further 18 are 90+. We have additional 27 people under the age of 80. As we have already stated we are catering for a specific group who have serious language dif...

Organisation/Service Name: CamTAD

Comments

I am 87 years of age but fortunately at present do not require too much assistance except I am profoundly deaf and rely on the excellent work provided by CAMTAD.

Without CAMTAD where would people get monthly servicing of hearing aids, guidance on available and emerging technologies and up to date information on treatment.

CAMTAD offers a very specific service to anyone affected by hearing loss - both sufferers and carers. Hearing loss can lead to low self esteem, isolation, lack of confidence and risk of danger and affects people from all walks of life. Having helped my husband access CAMTAD's services I have been really moved by the way in which it caters for the needs of different people.

CAMTAD offers a very specific service to anyone affected by hearing loss - both

sufferers and carers. Hearing loss can lead to low self esteem, isolation, lack of confidence and risk of danger and affects people from all walks of life. Having helped my husband access CAMTAD's services I have been really moved by the way in which it caters for the needs of different people.
Technology moves forward and older people need support to understand the latest devices. This is NOT provided by the NHS or private practice.
Deafness creates loneliness leading to isolation and in the elderly dementia In young people, the temptation to have a Twitter etc. is strong Abuse and advantage being taken is possible
lack of accountability to service users
Help with deafness problems would either place an extra burden on the NHS or would simply be non existent. Impact could only be reduced by asking volunteers to do more and paid staff to do more for less.
If the service is reduced the local hearing impaired communities would be less able to communicate with other service providers and the general public.
CamTAD provide an excellent community based service, many volunteers save money. Most/all clinics are run by volunteers.
The services of CAMTAD enable people with hearing loss to play their full part in society. The above list indicates your appreciation of the widespread need among all ages, genders, faiths, ethnicity
These groups above will be affected by having not so many Outreach Clinics, people will become more dependant on families and friends to have a lift to hospitals instead of going to their local outreach clinics. At the CamTAD office there is a resource centre where people can try various phones, door bells, alarm clocks, if the funding is reduced or ceased this service may have to close.

Organisation/Service Name: Sight Support Derbyshire

Comments

Due to the nature of sight loss, many of the people aided by Sight Support Derbyshire are older people. As the only Sight Loss Charity providing local services in Derby specifically targeted at people with a visual impairment there would be nowhere else for local people with affected by sight loss to turn other than large national organisations who do not run local services 'on the ground'. Removing advice and information provision from people dealing with Sight Loss will lead to a loss of independence and potentially mental health issues. Understandably there is a known link between sight loss and depression and this would only be exacerbated if people had less access to support, information, equipment and befriending support

Organisation/Service Name: Community Action Derby

Comments

Community Action provides services to groups that can include all of the sectors shown. They are a vital central point of contact and help to get what we need at these times, lower cost services that are also close to the service user

Although many people are beginning to find voluntary opportunities via the Do-it.org website, many users of the volunteer centre at Community Action prefer to visit the centre for face to face advice, this may be because they have a disability, are computer illiterate, lack confidence making the first step to apply for opportunities etc.

Organisation/Service Name: Derby Community Accountancy Service

Comments

The organisations that support the groups about would need to find more money to pay commercial companies to supply the ... service.

Organisation/Service Name: Derby Bosnia Herzegovina Community Association

No Comments on this question.

Organisation/Service Name: Derbyshire Friend

Comments

The service directly helps the LGBT community - which includes people who are also in the other communities. The service indirectly helps non-LGBT people who are the family and friends of those who are LGBT.

The mental health of people who attend will in my opinion suffer and be very unhealthy, resulting in anxiety, depression and isolation. It will be a large impact on the Lesbian, Gay, Bisexual and Transgender Community which will be felt across the city and county.

isolation could set in, support and care will have gone

DF provides support for the whole LGBT community, young and old, male and female and trans. Each group has its own issues, young people with their sexual identity, having support and social groups provided for them to meet other young people. If this service were not available then there is nowhere else for young LGBT people to meet.

Social frameworks in safe environments provide specialised support and significant help to people who society marginalises.

Derbyshire Friend provides services to LGBT people from all ages and walks of life. Cuts to its services would mostly affect young people, who struggle with intolerance and making healthy sex & relationship choices; older people who are at risk of social

isolation; and men who have sex with men, who are at considerably higher risk of STIs including HIV.
Lesbian, gay, bisexuals and transgender population in derby would have nowhere to turn for support and advice during the difficult times in their lives. This could result in significant levels of isolation leading to depression and other mental health issues. Which would impact upon other organisations.
If the services have there funding cut the people who use those services will have no place to get the help they need, the health and wellbeing of thousands of people will suffer the cost to the Police, NHS and council will sky rocket, people who would / could be useful members of society that would of accessed those services and got the help they needed would become a hindrance because they would not get that help.
There is no way to avoid the fact that cutting voluntary sector services, especially those targeted at disadvantaged groups, will have a negative impact upon existing inequalities at a time when these very groups are most affected by national austerity measures. The least wealthy are already suffering from previous cuts at national and local level - the council needs to take a stand and say no to further harm.
The lost of support from Derbyshire Friend to LGBT communities will impact on peoples mental health by not resolving any issues they have with their gender and/or sexuality. The low self-esteem experienced without this support could mean people taking risks with their health. The feeling of isolation and loneliness by not being able to meet and associate with like minded people. With there being no other organisation in Derby offering support around Gender and Sexuality I can't see the impact can be reduced.
Quite simply there would be nowhere else for the people affected to go. Increase in depression, mental health breakdowns, self-harm, suicide. Increased STD transmission affecting more than just the LGBT community in Derby, especially as young people in particular are increasingly bisexual and may not understand how STDs are spread. DF provides a first contact service which succeeds in preventing drain on other services and this should not be underestimated. Paying to educate and prevent is a cost saving to the council over funding treatment and social care support. Recognise that DF is needed as the only service of its type, unlike various day care centres and social groups which could be merged. Solutions that might otherwise work would in this case prevent some affected individuals from feeling able to approach it e.g. its building quite rightly is nicely tucked away and private.
This is the only facility available in the area.

Organisation/Service Name: Hadhari Nari

Comments

Hadhari Nari were specifically with women and children from multiculture backgrounds and be accessible for all communities if the service wasn't here lots of women would not access the help due to lack of trust and other organisations.

Supporting all organisations:

Comment	All organisations
as per my other comments Any support offered to the most vulnerable in our society is important and is truly valued by those that use the services directly or their family members. Without support from the voluntary groups and organisation listed, the number of places where this type of support can be sourced, many of the individuals will be asking the council for help.	all of them

Supporting more than one organisation:

Comment	More than one organisation
No comment	All of them but Derbyshire Friend is one that I know has already had to drastically cut back the help they provide.
There are few services for the Black community - we pay our Council tax too and yet funding for the West Indian Community Centre has been cut and it goes on. The older community using Hadhari would be significantly affect and there are no other services available.	All of them but in particular Hadhari (which appears to be the ONLY group supporting Black communities) and the CAB with the services they provide for all communities.
they will lose care, advice, help, lose preventative measures to keep them out of hospital or the NHS system. they will lose their friends and support. their familys will lose the support the services give them. you will cause the elderly and disabled to feel even more isolated and unworthy then they already do.	all the elderly services on the list and those who assist disabled people
The earlier question options cover this question.	any organisation that is helping the weak and vulnerable in our city.
Old people have nowhere else to go for help and advice many are not able to use the phone or Internet. Where else can the homeless go for shelter	Services for older people and the homeless

and support.	
Older, vulnerable people less able to live safe, independent lives at home.	The majority of the Services listed but we have particular close links with Age UK, First Contact, CAMTAD, CAD and others

Please tell us how you think the area(s) identified above may be affected and how the impact of any change could be reduced.

Service Type: First Contact

Organisation/Service Name: Age UK Derbyshire First Contact Derby

Comments

Whilst there are different trends in different wards the fire service meet people just hovering below crisis of one form or another (or in a situation which could eventually lead to crisis) all over the C..

When using first contact in the community I was referring patients from all of the city.

Organisation/Service Name: Alternatives

Comments

alternatives users come from all over the city

Our centre users travel from all over the city to use our services.

As previously mentioned the impacts will be far reaching and felt across the community.

While we serve the whole of Derby City, we are based in the basement of a church in Normanton. We have strong links with the church and our centre users enjoy using the space for dancing lessons and at Christmas we have a range of Christianity themed events including a tableau, carol singing etc. The centre users feel part of the larger, Normanton community due to this integration.

Not enough services as it is. - High demand for services. - Children coming through from special schools will have no services. - Keeping this service open will decrease dependency on health + social services. - Better life quality, access to skills/independence. health/fitness, travel training.

Service users from all areas of Derby City access this resource and would be affected considerably if this service was cut or reduced.

Our service users come from all over the city, the resulting impact of our closure would put strain on families, carers and NHS + social services in all wards of the city.

We need more services not less.

Organisation/Service Name: Derby City and Southern Derbyshire Mental Health Carers Forum

No Comments on this question.

Organisation/Service Name: Derbyshire Chinese Welfare Association

No Comments on this question.

Organisation/Service Name: MHA Care Groups – Live at Home Schemes

Comments

They do such a good job it couldn't possibly be reduced
Most of the service users require transport to the venue and would not be able to get there if this was not available. The variety of entertainment would be limited There are many elderly people living in Mackworth and if this service was not supported the effect would be more pressure on other services in that area and on public services.
We cover the Littleover/Sunnyhill area so have a social activity that brings all nationalities together unlike some similar schemes
Repeat other answers!
See above.
Neglect is hard to measure. But we must be accountable for the care of the elderly.
People of different race and backgrounds would not mix in the community.
If the "scheme" were to close it would be devastating for all the members as there is nothing in the area to go to, so funding is essential to subsidise our fund raising to enable our club to continue.
Because there is a scheme in most of these areas

Organisation/Service Name: Opieka

Comments

We provide a city wide service which caters for Polish people their spouses/ partners. We do have clients living in areas of social deprivation and the result of the removal or curtailment of our service..

Organisation/Service Name: CamTAD

Comments

As above - to keep equipment serviced will need many hundreds of individuals travelling into Derby to what central point? and who will run this?
People from all areas are at risk of hearing loss but those from poorer areas are less likely to be able to make other arrangements such as using private hearing consultants. They would also suffer from increased transport costs if local sessions were reduced.

No helpful outreach clinics!
The Long Eaton Clinic is always well attended . We have regulars
no services and cannot be reduced
Nothing to add to previous box.
The service covers all areas of the City. This would result in more people becoming isolated in their communities and beyond.
The service in the community covers all the above areas. The people would have to go to hospital instead. Therefore I do not see how the impact could be reduced. CAMTAD provide an excellent service on a small budget. Most of the work is done by volunteers. The elderly and disabled would be hit very hard by a reduction in this service.
See above
Reduction in hearing aid clinics and opening hours of central CAMTAD office would affect people from all areas, especially those who would find it difficult to travel far.
The impact varies with varying needs of people living in different parts of the city. e.g. Normanton/Sinfin, Mickleover. Each of these have varying needs depending on ethnicity, poverty, unemployment, education...
Same as the previous page plus: If people have to use the hospital services this could mean a much longer wait to see an audiologist - meaning a much longer wait this people could feel isolated without their hearing aids working and dare not venture out because they cannot hear well. More input for Social Services to deal with and that person becoming dependant again.

Organisation/Service Name: Sight Support Derbyshire

Comments

Our services are City-wide so the impact would be felt across the board

Organisation/Service Name: Community Action Derby

Comments

Groups that use their services are located all over the City

Unemployment rates I would imagine would not improve if the volunteer centre was closed.

Organisation/Service Name: Derby Community Accountancy Service

Comments

The organisations that support people in all the wards would have less money by having to pay commercial companies to provide the services provided by QCAS.
--

Organisation/Service Name: Derby Bosnia Herzegovina Community Association

No Comments on this question.

Organisation/Service Name: Derbyshire Friend

Comments

The LGBT community occupies no specific geographical locate

Do not reduce or stop the funding! It will have a negative impact on: - gay men lesbian women - bisexual women and men - transgender community This is a small dedicated charity which has achieved marvellous, wonderful things for LGBT community in Derby City and Derbyshire. PLEASE DONT REDUCE OR STOP FUNDING.

LGBT people live everywhere in the city

People from all over the city use the services of Derbyshire Friend. There isn't another LGBT organisation operating anywhere near here.

Derbyshire Friend offers its services county-wide.
--

The whole of the city and the county of Derbyshire would be affected.

See previous answers

All areas affected but most deprived wards with high levels of inequalities and disadvantage will be further exacerbated

Without the support being offered by Derbyshire Friend will leave members of these communities Isolated and lonely. This will impact of the communities.

Its the only service of its type. People already have to travel across Derby to use it. As an example of efficient concentration of a service in one location it functions well.

This would make a huge impact as it is the only facility in the area.

Organisation/Service Name: Hadhari Nari

Comments

Hadhari Nari in the local community which makes easier to access the people. Some people can't travel due to lack of money or the home situations to access the services out of area.

All organisations supported

Comment	All organisations supported
Many of the organisations would cease to exist without any council funding - the council needs to rethink how it could make savings in other areas	all of them

More than one organisation supported:

Comment	More than one organisation supported
No comment.	All of them but Derbyshire Friend are one that I know has already had to drastically cut back the help they provide.
These are already deprived wards and most of the residents accessing these services live in these wards. More cuts will add to the situation. The Council needs to be more forward thinking because in the longer term cuts will mean more pressure on Council services.	All of them but in particular Hadhari (which appears to be the ONLY group supporting Black communities) and the CAB with the services they provide for all communities.
Reduce the services that assist how to fill out forms etc. this is already covered i.e. citizens advice	all the elderly services on the list and those who assist disabled people
some areas get more than others based on a criteria that could be regarded as inverted racism. the area I live in gets no assistance from the elected councillors as they refuse to attend forums and meetings with the residents and this has been the case for over 2 years now. so for them to take away anything without having a clue as to what they are and why they are important sums up the out of touch do not care policies of professional politicians..	any organisation that is helping the weak and vulnerable in our city.

Classification: OFFICIAL

Old people will suffer hardship or worse . More homeless on our streets	Services for older people and the homeless
No comment.	The majority of the Services listed but we have particular close links with Age UK, First Contact, CAMTAD, CAD and others

**Appendix B to the Consultation Report Voluntary Community and Faith sector
Consultation on Future funding – Organisation Questionnaire**

Name of the organisation and service

Age UK Derby & Derbyshire First Contact

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

Yes

Please give reasons for your answer in the space below.

We recognise that cost savings need to be made. However, each service needs to be considered on its own merits, rather than a blanket cut across all services.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to identify, plan for and manage risks so that they can: (a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Please give reasons for your answer in the space below

First Contact helps Derby citizens to access information, advice and services so they can stay safe, healthy and independent. These interventions help to prevent dependence on health and social care services. Case studies have been provided in previous reports.

What would be the impact of the reduction or end of funding be for your service users?

A reduction or end of funding would mean that Derby citizens would not be quickly, easily and effectively referred to services that will help them to remain safe, healthy and independent. This means that people will miss out on services that could help them. Professionals w

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

There is no contingency plan for the funding requirements of the core functions of First Contact to be met in any other way. First Contact can provide agencies with their useful contacts and information, however this will soon become out of date and it will be hard for organ

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

There is no alternative way of providing the First Contact mechanism. First Contact is already a highly effective service, funding one full time administrator and a part time project officer. Over 1,000 checklists were received during 2014/15 and over 2800 referrals to orga

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Older people and those with disabilities are more likely to need support in accessing services, so the First Contact Derby mechanism works effectively, by putting those organisations in touch with people, rather than just providing information to people that they may not act

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

No answer.

If you have any final comments, please add them in the space below

The investment made over the last few years in developing First Contact Derby has

withstood many changes, but the service continues to function at a very high level.

Name of the organisation and service

Alternatives Activity Centre

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The voluntary sector has a long and successful history in Derby or providing unique responses to individual and/or community needs at a much lower cost than statutory or private services. There are very few statutory services left in respect of social care so the voluntary sector groups that do provide social care services need to be there so that they can help Derby to meet its duty of providing services to people assessed as needing support. Derby could be seen as a City with a lack of vision if it did not fund the voluntary sector at all. If groups lose their funding and have to close their staff will find employment elsewhere and the skilled voluntary workforce would be lost. Many voluntary sector workers are experts in their field. Alternatives and some of the other groups currently funded offer safe, supportive services that prevent social isolation, promote well being and independence and without these their service users mental health may decline leading to pressure on health services. As a direct knock on effect lives of parents and carers will drastically alter - many of this group are already living under enormous stress. Cuts could cause catastrophic changes to their health and wellbeing. If any changes should be made it ought to be a massive increase of funding to the VCS so that organisations who already have the skills and talent to make Derby a safe and forward thinking city for its citizens can continue to meet need including new people who present with needs. All of the voluntary sector organisations have come into existence to meet an expressed need. These needs have not gone away or diminished. Cutting the funding will transfer the need to other services eventually.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

No answer.

Please give reasons for your answer in the space below

The services provided by Alternatives help to reduce social isolation for a user group that is already marginalised. Very few services remain in Derby - all of the statutory services, Wetherby, Humbleton View etc were closed in the last few years. Alternatives helps each of its users in many ways* keeping their wellbeing central at all times. (*These are comprehensively detailed in the response forms

enclosed). Alternatives has developed many of its services and activities with money that has come from outside of Derby - for example ESF, Lottery funding, Lloyds TSB etc. Over the years this has been a significant inward investment to learning disability services in Derby. It is really important for the Council to recognise that! For the majority of our service user group supervision and support is required all of the time in order to keep each person safe. Without Alternatives it is likely that the health and wellbeing of service users would decline which then may lead them to needing crisis health or social care support which obviously would cost more than prevention. Some people do have personal budgets. These are already very tight and barely cover the costs of the services needed. Getting assessed for a personal budget is a very, very slow process. We have some people who have said that they have waited many months to even have the first assessment meeting. People who live in residential care do not get a personal budget at all yet many still require services. The only other alternative being to remain in their home all day which would have a massive negative effect on their wellbeing and lead to additional pressure on the NHS and other services.

What would be the impact of the reduction or end of funding be for your service users?

Social isolation. Decrease in wellbeing. Potential ill health e.g. a person's mental health could decline, others may miss their access to exercise and nutrition groups and put on weight etc. Reduction in skills, confidence and self esteem. Lack of meaningful opportunities. Lack of opportunity to develop new skills and maintain existing ones. No access to healthy living activities. No access to vocational opportunities. Pressure on parents and carers who would then need to be available to provide support (several of our parent/carer group work - this could impact on their own employment). Motivation levels would decrease. Potential for increased safeguarding issues.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

At this stage we only have an outline plan. No definite decisions have been made. It is likely that some service users would lose their service or have it reduced from the level it currently is and certainly there would be no capacity to increase their service. Contingency plans would need to involve asking social services for a new needs assessment for each individual affected by any cuts. Risk assessments and safeguarding concerns would need to be examined.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

We are very good already at making efficiencies. We are a voluntary sector organisation with a long history of facing funding cuts. It is hard to see how we can make any more savings and at the same time keep the service running effectively

and safely. Where possible and safe we try and stretch our staff to working with more people at the same time. If these groups get too large they become unsustainable long term. We do not have any office or office staff - this saves us a lot of money compared to other organisations. We shop around for best value options when purchasing services or resources/equipment. We look at funding opportunities from outside of the city (e.g. The Lottery). We are constantly raising funds and much of the work is done by unpaid trustees. Statutory organisations cannot do this.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Children aged 15 or under Women Disabled people Young people aged 16 to 24 Men Minority ethnic communities, new and emerging communities, Faith communities Lesbian, gay, bisexual or transgender people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

There are already not enough services to meet the demand of the learning disability community in Derby. A massive decline in wellbeing would occur if services were lost. Safeguarding incidents would most definitely increase. There would be a greater demand for mental health support which may put extra demands on the health service. More people would demand access to the social work teams to find ways of keeping them safe.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The service users of Alternatives come from all areas of the City. The part of the organisation funded is the Activity Centre which is based in the Normanton area of the City. Alternatives have been in Normanton for over 20 years and are a valued asset to the Community.

If you have any final comments, please add them in the space below

We all believe it would be a very negative step for Derby to NOT fund the VCS. Please read the individual responses from our user and parent and carer group who are all very worried about these potential cuts. Please note that some responses

are from people who use our other service - the training shop in Spondon. They ARE affected as both services need each other to run.

Name of the organisation and service

Derby Bosnia Herzegovina Centre/ Derby Refugee Forum/ Derby Refugee Advice Centre

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Vulnerable people will be left without support. At Derby Refugee Advice Centre/ Bosnia Herzegovina Association we run with many volunteers who translate letters, provide access to registration in schools, doctors, dentists etc. we also sort out issues with refugee housing and help people when NASS payments are delayed or JSA has not yet come through. Donations from individuals and churches are channelled through us to provide food for the destitute, clothing, funds to get to Loughborough, Birmingham, Solihull, Liverpool and other cities for signing on, to visit lawyers and get to interviews. Without this cash, human rights would be breached as they could not access the legal support they are entitled to. We have very few paid workers. Two years ago, a professional survey reported we provided excellent value for money. All our advice and support would end if we were not supported in annual running costs of the centre where our work takes place. We depend on Council funding to keep our building going where advice sessions, community activities and workshops take place. It would also mean the end of English lessons provided free of charge here, particularly for those not able to access classes elsewhere. We also provide many workshops which improve mental health and wellbeing. Without these and the reassurance, solving of basic housing and support issues there would be greater spending in the council and Job Centres on many areas including translation costs. Can the hundred or so clients we see each week be dealt with elsewhere? Asylum is a very specialised area and needs specialised advisors to deal with issues at Home Office and even in housing etc.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Supports service users to identify, plan for and manage risks so that they can: reduce the risk of a health or other crisis that would affect their ability to be independent, and/or recover from a crisis and/or manage a long term health condition

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

We ensure HC2 is renewed and help. Register people with a GP to minimise use of emergency services and drop-in services. We run groups to improve health and wellbeing eg HIV, First Aid, TB, healthy food, Bouce- taking control and making your own targets, birth control and safe sex, advice for abused and hate crime reporting centre. Also run healthy lifestyle groups to improve wellbeing including running, dance, yoga etc. all supported with translators! Also workshops to help understanding of gay, lesbian and transgender issues to improve integration and understanding. Bosnian community work together, supported by the centre and help integration. They interpret at hospital appointments without charge and help the elderly and vulnerable in the community helping them maintain their independence. Also with Roma from this community ensuring access to health schools etc.

What would be the impact of the reduction or end of funding be for your service users?

The funding is crucial in the running of the building and keeping of the small number of paid workers. Without this funding the centre would close. There would be no base for the volunteers to work in and all the expertise in dealing with refugees and asylum seekers would be lost. Without someone to run the centre full time, the volunteer posts could not be adequately managed and all the volunteer hours and co-ordination of translators would disappear. Asylum seekers and refugees would suffer more stress ending up without the support to which they are entitled and without access to health services and free medicines when HC2 certificates expire each six months. Clients would go hungry and be unable to sort out problems such as lice, mice, broken boilers and leaks in their home. There would be no workshops running without a paid worker to organise these and space to provide them. Volunteer opportunities and our classes and Workshops have made a huge difference. One client stated during a dance session, " For the first time since I arrived in England, I forgot my worries." Another client who had leave to remain recently said, " I would not have survived without you!"

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

We would try to raise additional funds from individuals, but already feel this is near limit with so many demands from different organisations. Will also try to get further funds from funding bids. These too have even greater calls on limited funds. Will need to reduce paid workers which will reduce services. I cannot imagine the great impact this would have. Since the great increase in refugees/ asylum seekers in Derby we have needed more space and support from permanent staff. With probable further increases there will be even further need for basic costs to be met eg telephones ,food, bus fares, fees for doctors' letters, postage etc. Will need to look for other space with no charges in which to operate. The space would need to be on central area to enable client access. Without our permanent base with use of computer banks, Internet links, secure storage for files, telephone lines and large spaces for multiple private interviews we cannot operate.

We are asking all organisations we fund to consider other ways that the needs

met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

We are already working co-operatively with NCIS new communities, Derby Refugee Advice Centre all based with Bosnia Herzegovina Association sharing facilities and computers, staff etc. We are also working closely and in consultation with education services, health services, Red Cross and attend shared meetings with Derby City Council representatives to try to improve services. Our budget is very small as we have to rely largely on volunteers. Would be grateful of suggestions ourselves.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Children aged 15 or under Women Disabled people Young people aged 16 to 24 Men Minority ethnic communities New and emerging communities Faith communities

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

There would be ninety or so people every week who did not have problems solved, have translation of letters or practices explained that are confusing for new arrivals. Young people may not get school access. Older people would not be supported in getting to appointments and having translation. Early access to GP would lead to more serious illness. Late appeals to Home Office and Job Centre would lead to destitution and living on the street and further mental health issues. Council would need to set up their own services for asylum seekers with people trained to have special skills to understand home office working. Set up translation services by Job Centre, health services etc. Get Home Office to provide advisor in Derby face to face. Many find telephone impossible to negotiate even if have a little understanding of English.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Abbey Chaddesden Sinfon Arboretum

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

People in those areas would have less support in housing a suffer greater mental health issues.

If you have any final comments, please add them in the space below

No answer.

Name of the organisation and service

CamTAD (Southern Derbyshire - Campaign for Tackling Acquired Deafness)
Official Response

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The Voluntary Sector has over the years picked up a lot of the social care support that was lost through cuts to Adult Social Care provision. In the case of people with sensory loss, the specialist sensory team was cut from the services provided by DCC and many of the people whose lives would've been dramatically affected by these cuts have been supported by the VCS, in the case of people with hearing loss, they have been supported by CamTAD. Derby City Council is at risk of breaking the law with regards to it's views on supporting disabled people. The Care Act 2014 Section 2 states: (1) A local authority must provide or arrange for the provision of services, facilities or resources, or take other steps, which it considers will- a) Contribute towards preventing or delaying the development by adults in it's area of needs for care and support b) Contribute towards preventing or delaying the development by carers in it's area of needs for support c) Reduce the needs for care and support of adults in it's area d) Reduce the needs for support of carers in it's area (2) In performing that duty, a local authority must have regard to- (a) the importance of identifying services, facilities and resources already available in the authority's area and the extent to which the authority could involve or make use of them in performing that duty; (b) the importance of identifying adults in the authority's area with needs for care and support which are not being met (by the authority or otherwise); (c) the importance of identifying carers in the authority's area with needs for support which are not being met (by the authority or otherwise). The Care and Support (Preventing Needs for Care and Support) Regulations 2014 at Paragraph 4 details services that are to be provided free of charge: A local authority must not make a charge under regulation 3(1) where the provision made under section 2(1) of the Act is- a) a service which consists of the provision of community equipment (aids and minor adaptations) b) intermediate care and reablement support services for the first 6 weeks of the specified period or, if the specified period is less than 6 weeks, for that period. Section 10 also details that assessments are to be carried out by appropriately trained and competent staff who seek advice from an expert where required. This would mean asking for advice from a person who understands the impact of sensory impairment. CamTAD is a local charity supporting people with hearing loss for 30 years, there are approximately 40,000 people in Derby City with hearing loss. With no support from

the Statutory Sector for this extremely vulnerable group (mostly aged 70+) there is potential for major consequences including greater social isolation, exacerbation of dementia, mental ill health, particularly depression, reduced quality of life and loss of independence. Action on Hearing Loss provided us with the following details: We estimate there are 40,000 people with hearing loss in Derby Local Authority area. This is calculated based on the most robust data on the prevalence of hearing loss among different age groups (from Adrian Davis, Hearing in Adults, 1995), updated for current population statistics (ONS mid-2014 data, see <http://www.ons.gov.uk/ons/publications/re-reference-tables.html?edition=tcn%3A77-368259>), and rounded to the nearest 500."

Please tell us the 3 most important differences the service makes from the list below.

No answer.

These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to access community based NHS and care services to minimise planned and unplanned admissions to hospitals and care homes

Supports service users to identify, plan for and manage risks so that they can: (a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Please give reasons for your answer in the space below

CamTAD provides 19 outreach clinics a month in Derby City as well as three clinic sessions each week at the London Road Community Hospital. These sessions are to support people with their hearing aids and to offer information and advice on issues surrounding their hearing loss. This has really helped us to identify people needing extra support who have then gone on to access our other services or have been referred to other agencies. CamTAD also has a Resource Centre where people can visit to try out various assistive technologies such as amplified telephones, television loop systems and flashing doorbells amongst others. With a reduced range of equipment through social services and because these services have become harder to access, we are often able to support our clients to identify which equipment would best support them and at the most reasonable cost. Our services also include visits to support people in their own homes as well as to residential homes, sheltered housing, community groups and lunch clubs to maximise the support we can offer. We have a monthly support group in the city, which has a strong attendance where people

can access support from our staff and volunteers as well as their peers.

What would be the impact of the reduction or end of funding be for your service users?

Our service fills a gap left by the loss of Derby City Council's Sensory Team. If our service is lost there will be no support for the thousands of people with hearing loss around the City. When we last faced cuts from DCC we ended up reducing hours of staff which then impacted upon the recruitment and retention of volunteers which in itself then impacted on the amount of services we could offer. We have had to amend our opening hours and may have to respond to further cuts by offering a part time service. This will particularly hit the most vulnerable as some of our outreach services will need to be stopped or dramatically reduced and the services that take up a lot of resources such as home visits will be impacted. The end of funding would mean the charity would no longer be available to support Derby residents to help meet their social care needs and help Derby City to meet their requirements under the Care Act 2015.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

We have set up a Social Enterprise to help bring in revenue but this is in it's infancy. Our service is a cost effective solution to a lack of provision from the local authority. We have started reviewing the clinics that we have in the community but with reducing funding many of our clients will have to get their support from DCC and the NHS.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

We are already working together with other organisations and projects including Sight Support Derbyshire and First Contact but we are the only organisation in Derby supporting hearing loss and the demand for our services has never been greater. With an ageing population, our services become more in demand each year. We could further save the local authority money by providing a specialist service around assistive equipment for hearing loss. We would potentially be more cost effective than Medequip and have the right knowledge and skills to support the client in using the equipment, offering a more holistic approach to the service.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

70% of people aged 70 have a hearing loss, 80% of people aged 80. It is estimated that there are 40,000 people in Derby City with a hearing loss. The majority of the people we see are 70+ and a loss or reduction of service would be catastrophic to our very vulnerable age group. Hearing loss is seen as an invisible disability and because people don't know you have a disability there is far less empathy and people become withdrawn, depressed and stop going out socially.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

We have 19 outreach clinics, many of which may be affected. These are already reaching capacity as we can have 30+ people in a 2 hour period. We could bring the service to our head office and extend the hours that we offer at the hospital but many would struggle to travel. Likewise home visits around the City would be affected, leaving the most vulnerable with reduced support or none.

If you have any final comments, please add them in the space below

As an organisation celebrating 30 years of supporting people with hearing loss we feel that the fact that cutting services like ours is even possible shows that there is a real lack of forward thinking from the local authority. Services provided by the VCS save a great deal of money for DCC. The impact of cutting our services won't be immediate but will mean a greater demand on statutory agencies as a greater number of people will need support for a range of symptoms that are part of having hearing loss. Social isolation due to reduced opportunity to interact, reduced ability to access telephone or TV. Reduced quality of life resulting from communication difficulties. Loss of independence resulting in more people requiring earlier re-location to a care home. Mental ill-health may manifest with a greater risk of depression, anxiety and stress.

Name of the organisation and service

Citizen's Advice and law Centre

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

there will be no Citizens Advice Service in Derby Over 10,000 people per year will suffer 99% of our clients said DCC have to continue funding this service 87% of which would look to DCC for support Local public services will have to find £14million to cover additional demand

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Please give reasons for your answer in the space below

Social welfare advice supports people to live independently by ensuring they are able to optimise their income and expenditure , live in good quality housing , maintain good family relationships and access the support they need Supporting people to improve their financial and legal situation empowers them to take control of their lives. This reduces stress and provides them with the skills to address other needs Advice-giving depends on presenting people with their options, them choosing their preferred outcome, and then being supported to achieve. This process shows how to develop options and then take the necessary steps to success. Empowerment and structured decision-making is at the heart of what we do.

What would be the impact of the reduction or end of funding be for your service users?

Cessation of significant reduction will result in 1. 84% of our clients experiencing increased anxiety and stress 2. 60% experiencing lower levels of income and increasing levels of unmanageable debt 45% experiencing significant impacts on their health and well-being, leading to increased use of public services.

Please tell us what contingency plans you have in place to help your service

users with the potential reduction or end of funding.

No contingency options are available for a cessation or significant reduction. All clients will have to be sign-posted to Derby City Council for support

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services. Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

A level of service can be maintained with a minor reduction in funding. We would appreciate the opportunity to discuss this in more detail. Suggestions for making savings and meeting needs. We have identified a level of saving that could be sustained within the existing service. No other services could handle the number of clients without significant additional investment. Even then they would be challenged to deliver the client outcomes

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Older people and disabled people would be significantly disadvantaged. 10% of the people we see are older people and 43% are disabled. The majority of clients we see in relation to benefits and debts are suffering with mental health problems. Support with income and debts we have shown significantly improves their well-being. A reduction in this service will have a disproportionate impact on these groups. As previously stated we offer a unique service and the key mitigation would be a proportionate reduction in funding. Any other action of DCC's behalf and the impact will not be mitigated.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Chaddesden Sinfen Arboretum

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

44% of our clients are from the 4 priority wards. While our service covers the whole

city cessation, or a significant reduction, would have disproportionate effect on the poorest areas. As previously stated only a proportionate reduction will mitigate the impact. Any other actions on DCC's behalf will have a disproportionately high impact on the poorest in our community.

If you have any final comments, please add them in the space below

No Citizens Advice Service would be a disaster for Derby. The current financial challenges are great, however taking away this funding equates to a massive increase in public expenditure. How can Derby possibly have a future without Citizens Advice?

Name of the organisation and service

Derbyshire Chinese Welfare Association

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Because it would affect the service we give to vulnerable people and break up the community which prides itself on self-help when possible. It would break up a cultural aspect of Derby life which is well established. It would lead to more dependence on social care which is already under pressure

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

Monthly dance class on Tuesdays develops friendship, co-ordination, singing fitness Monthly blood pressure and weight checks by NHS nurse encourages interest in health and identifies any health problems developing before they are serious. In winter the centre is warm - saves users fuel bills Childrens school on Sunday fosters interaction between the age groups the elders feel included in family life. Letters can be translated and actioned preventing appointments being missed or information not being shared Monday to Thurs from 12-3 the centre operates a drop-in programme for refreshments and social interaction. A monthly luncheon focuses on contact fellowship and nutrition

What would be the impact of the reduction or end of funding be for your service users?

Without funding if a change was made for the luncheon elders or restricted funds would not be able to benefit from the luncheon elders on restricted funds would not be able to benefit from the meal. Charges would exclude pensioners, thus adding to loneliness and exclusion. Also if people don't attend no one can observe if there is a deterioration in someone's general well being - and therefore a medical situation

may develop and get serious before anyone is aware - thus adding to social care cases

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

We rely on volunteer help - but gas, electricity, water bills need money to pay. It is vital to keep the centre warm for the few hours people attend. We would have to consider charging for tea / refreshments, meals and this could stop vulnerable people attending

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services. Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The language question means the help offered by translating leaflets and documents can't really be offered by anyone other than our Chinese volunteers - as people retire and have less outside contact their language skills become less. See previous comments regarding charges. Perhaps charging more for Sunday School. Pupils pay and buy their own books already.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Children aged 15 or under Women Men Minority ethnic communities, new and emerging communities, Faith communities

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Increased loneliness - lack of information encouragement to find out about services or activities. Confusion over official documents. Feeling excluded from main stream activities in Derby

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

See above- more people alone feeling forgotten, unwanted – lost

If you have any final comments, please add them in the space below

We do ask you to look kindly at our service which is unique to Derby and whose service is not available elsewhere in Derby. We realise this is a time of great austerity - and hope some funding will still be available. Our service users have been part of the Serby 'family' for many years - and feel this is their home.

Name of the organisation and service

Derby City & South Derbyshire Mental Health Carers' Forum

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

People with mental health issues are underfunded in the NHS and their needs are not recognised or appreciated by the public in general. Voluntary organisation are essential to help people with mental health

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to identify, plan for and manage risks so that they can: (a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

People with mental health issues look to their carers for help and support to manage their illness. The brain is the one organ in the body which controls all the other organs. When the brain itself is malfunctioning it needs another person to help. This usually falls to a

What would be the impact of the reduction or end of funding be for your service users?

Reduction or the end of funding would mean that new Mental Health carers would not know where to go to obtain necessary help in a crisis. If legislation etc changed then they may not be made aware of the changed.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

As far as I am aware there is no contingency plan and the Forum would cease to

be.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services. Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The only saving I can suggest is that lunch is not provided and trips are paid for by participants, if this would mean that the monthly meetings could still be funded. A lot of the carers are on low wages or pensions so paying for meetings may cause hardship.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Carers are of all ages but the real suffers would be the people with mental health problems that the carers look after. These disabled people would not receive the help they require.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

People with mental health issues live in all areas of Derby. I cannot see how the impact could be reduced.

If you have any final comments, please add them in the space below

People with mental health issues are not understood by the general public and can be feared. Withdrawing funding will only make the matter worse and potentially result in more hospitalisation which would be

Name of the organisation and service

Derby City and South Derbyshire Mental Health Carers Forum

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

We provide a vital service to mental health carers. Giving them support and signposting to relevant services to help them continue in their caring role. Valuable respite where they can share problems, views and if necessary talk to service providers who attend our meetings i.e. Thinkcarer, Derbyshire Carers, NHS Core Care Standards, Care Co-ordinators etc. We also provide guest speakers to inform and update our carers. If the group is not funded we will lose the valuable experience and knowledge that provides carers with vital support to their well being. Which if lost will probably increase the costs to the NHS.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

No answer.

Please give reasons for your answer in the space below

All are important!!! Each of our carers have their individual needs which could fall into any of the above six categories. Therefore making it impossible to choose JUST THREE!!! Mental ill health affects 1 in 4 people! WE SUPPORT THE CARERS TO TRY AND STOP THEM FROM BECOMING A SERVICE USER!!

What would be the impact of the reduction or end of funding be for your service users?

CRISIS!

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

WE ARE ALL UNPAID VOLUNTEERS - WHO WORK WITHIN THE FORUM GROUP. Because we are carers and CARE!!! We will have to signpost them back to Derby City Council.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working

**together to reduce costs or supporting service users to access other services
Please give us your suggestions for making savings and how the needs met by
this service could be met in other ways.**

We already run at a low cost per head, per voluntary carer. They receive from us respite, which in turn gives them the boost to give their cared for PRICELESS CARE! We cannot put a price on this as we give a unique appraised service.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Women Disabled people Men Minority ethnic communities, new and emerging communities, Faith communities Lesbian, gay, bisexual or transgender people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

"Don't mend if it's NOT BROKEN" All carers and their cared for would be drastically affected. Left out on a limb, would place more workload on to Statutory Services. The support and compassion shared by the carers with each other cannot be replaced by anything other than meeting face to face. "PREVENTION is BETTER than CURE"

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The support to carers is essential and without our group meetings, all of our carers have indicated that they would not know where to go, because we are, the ONLY Mental Health Carers group in the City. Being a Mental Health carer does impact on the isolation to our carers wellbeing. Our carers are often caring for someone who is in denial of having mental health problems. This then impacts on the carer's attitude to seeking support and help. When the carer attends our Forum as a new MH Carer, they immediately feel at ease and realise that they have all had experiences and travelled along the same traumatic journey.

If you have any final comments, please add them in the space below

We have seen carers come to our group as emotional wrecks and through time we

Classification: OFFICIAL

have supported them, to grow and develop. Many have grown in confidence and leave us to go on their new journey in life. OUR SUPPORT MATTERS!!!!

Name of the organisation and service
Derby Community Accountancy Service

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The current funding is vital for the continuing existence of those groups who are in receipt of it. Without this funding there would be no alternative funding available. The funding given to the sector allows it. Generate extra funding many times in excess of that which it receives. The City Council funding also allows the sector to generate extra resources through volunteering. Currently the voluntary sector provides services both in quality and scope which the city council would be unable to provide. Often these services promote the City's preventative outcomes. Without current funding these services would cease.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to identify, plan for and manage risks so that they can:
(a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Please give reasons for your answer in the space below

Derby Community accountancy service works with over eighty Derby based voluntary groups, all dedicated to the City's preventative outcomes. Derby CAS support charities helping people live independent lives without dependence on health and social care services. We do this by providing the charities with financial management skills and services to enable them to deliver their services from a sound financial framework without sound finances a charity cannot deliver services, leaving vulnerable people without support. We are highly involved with charities who support those at risk through loss of independence, recovering from crisis and having long term health conditions. Without our support they could not deliver their services. We also support those charities who support people to live healthier lifestyles

What would be the impact of the reduction or end of funding be for your service users?

The impact of reduced funding for Derby community Accountancy Service would be that we could no longer deliver the current level of service currently enjoyed by the voluntary sector. We would have to reduce the number of groups we work with. The first impact would be a large increase in accountancy fees. An example of this was a group we prepared accounts for at a cost of £300, had their account been prepared by an accountancy practice at a cost of £5,750. If this was replicated across the sector the loss of resources to the sector would be highly significant, preventing service delivery, and resulting in business failure. The ending of funding could result in our closure.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

In the event of reduction in our funding we would contact the service users informing them of the potential increase in our fees. In the event of our funding ending we would inform them of when we would cease to operate

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

No answer.

Impact on equalities

No answer.

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

No answer.

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Currently all sectors of society are supported by Derby Community Accountancy service. A reduction in our services provided could result in some sectors no longer being supported, consequently the organisation supporting these people which would face a large increase in accountancy costs which could affect their service delivery and might even result in closure. The reduced level of support from us could result in poor business decisions being made again which could put the

charity's activities at risk.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Oakwood Derwent Boulton Abbey Chaddesden Sinfen Arboretum Spondon
Chellaston Littleover Mickleover Mackworth All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

Derby CAS works with groups throughout the City. We regard a vital part of our work as being encouraging groups who are not based in the City Centre. Derby CAS is about building strong communities. A lot of the non-city centre groups work with the elderly. We believe that strong voluntary groups in these areas does more than anything else to further the preventative outcomes. A reduction in our funding puts our work supporting these groups at risk.

If you have any final comments, please add them in the space below

Derby CAS is a charity which employs professional qualified staff to deliver a high quality service. It is supported by an outstanding board of trustees and has its work tested for quality by a leading firm of chartered accountants. Its clearly defined goals are to act as a safeguarding agent for the sector to ensure Derby charities do not fail due to financial mismanagement and to enable charities to contribute to the preventative agenda. The consequences of Derby CAS being unable to deliver its services would be firstly in the cost of accountancy services dramatically rising and secondly a major decline in the financial management skills of the sector threatening its future existence.

Name of the organisation and service
Derby Community Action

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The voluntary sector provides pivotal services to bridge the gap between public service provisions, this is due to resources and knowledge and experience.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Please give reasons for your answer in the space below

Provides the opportunity for people from different background and abilities to offer their time. And to gain experience and training to enable them to grow and learn

What would be the impact of the reduction or end of funding be for your service users?

Thousands of hours on volunteering will be lost or at risk

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

No answer.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

No answer.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific

groups below in the community would be affected? Please select all you feel would be affected.

Older People Children aged 15 or under Women Women Disabled people Young people aged 16 to 24 Men Minority ethnic communities New and emerging communities Faith communities Lesbian, gay, bisexual or transgender people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Essential support will be lost for people At risk

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Oakwood Derwent Boulton Abbey Chaddesden Sinfen Arboretum Spondon
Chellaston Littleover Mickleover Mackworth All of city

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The changes affect everyone within the community

If you have any final comments, please add them in the space below

No answer.

Name of the organisation and service

MHA Live at Home Scheme

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Derby Live at Home Scheme Project entered into a funding agreement with Derby City Council (DCC), to provide services to older people such as lunch clubs, social activities and befriending. These services are provided on a weekly basis to older people living across fourteen wards of Derby City. We currently support some seven hundred and fifty older people living within Derby City, and provide over four hundred home cooked meals each week. We also provide transport for members to the activity so they can feel safe when leaving their own homes. The proposal to further cut funding will prevent the Live at Home schemes ability to provide scheme services, please see Outcomes, Appendix 1. We were hoping to implement a development programme to meet the changing needs of our members. However, this would not be possible if we are subjected to yet further funding cuts. Increasingly the members we support are in the early stages of Dementia and hence our services need to adapt to meet these needs. This requires the schemes to: 1. Provide Dementia Awareness training for staff and volunteers. 2. Provide one to one support for some members. 3. Introduce a new programme of activities for Dementia sufferers.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

We work closely with all healthcare organisations in particular Community Mental Health Team (CMHT) and Care Co-ordinators and the majority of our member referrals comes from these sources. The healthcare organisations believe that the services offered by Live at Home encourage older people who are socially

isolated to become involved in the wider community, please see Appendix 1, which details the Live at Home services and the outcomes derived from these services. When a member is referred to Live at Home by a statutory body we undertake a member needs assessment and the member is then formally reviewed on a six monthly basis. This review will identify where a member needs to be referred to a statutory body or a community organisation to meet their changing needs. We arrange for speakers at the Live at Home social activities to talk on a range of healthcare issues and we advise members as to how they can access healthcare information. Care Co-ordinators, Community Matrons and other healthcare representatives attend the social activities on a regular basis. Live at Home encourages older people living in the community to make new friends whilst providing trusted support and advice when members need it. We also offer services to support older people in their own homes such as befriending and telephone support. Other differences the services we offer makes are contained in Appendix 1.

What would be the impact of the reduction or end of funding be for your service users?

Please see Consultation Information supplied by Service Users. In the main the following outcomes have been identified: a) Older people become socially isolated, not able to meet new people, and become involved in the wider community. b) Possible deterioration in member mental and physical health by not attending social groups. c) Members no longer able to readily access healthcare information. d) Early warning system no longer in place to identify changes in member health. e) Lunch clubs ensure members eat healthily. f) Termination of Befriending scheme. g) Members not able to go on scheme holidays and outings. h) One to one support for Dementia sufferers no longer available. i) Carers receive a welcome break when family member attends social activity and this would no longer be available, or at a reduced level. j) Volunteers enjoy their roles within Live at Home and a reduction or end of funding would impact on how they want to use their spare time.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

Please see Appendix 1 which identifies the impact of a funding reduction on the services currently provided by Live at Home. Committee members and senior management within MHA would be responsible for determining the way forward.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The schemes constantly review the operational structure of the schemes and they have implemented the following changes to improve the day to day workings of the schemes: - Manager team meetings to identify best working practice across all schemes. - At Derby Project Live at Home Committee meetings in the agenda item - 'Finance' discussions take place to determine how the schemes can be more cost

effective, and where savings are identified the timescale for implementation is agreed. We are not aware of any other organisation that provides a comprehensive package of older peoples services such as those provided by the Derby Live at Home Project, please see Appendix 1 for service details.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

No answer.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Oakwood Derwent Boulton Chaddesden Sinfen Spondon Chellaston Littleover
Mickleover Mackworth

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

Please see Appendix 1, we operate the services detailed in Appendix 1 across all the above areas.

If you have any final comments, please add them in the space below

No answer.

Name of the organisation and service

Derby Shopmobility

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Voluntary Sector services provide such good value for money and would cost the Council/NHS much more to provide directly. Whilst many are non-statutory, they are still an essential part of the city's community and maintain equality within the city.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

It is important that disabled people and those with limited mobility are able to access the shops and amenities available in Derby City Centre without having to rely on carers, family or friends. Independence is a great boost to the spirit. Being confined due to lack of services can damage mental and physical health. Users regularly tell us how much they enjoy being able to get out of their homes and spend time in the city centre.

What would be the impact of the reduction or end of funding be for your service users?

In the short term it would involve a cut in the number of days the service could be provided. We already know from closing on Mondays during the Spring and Summer, that this excludes some people from using the service. We have already had to absorb the loss of £14,000 p.a. of council funding, but with careful planning and management have been able to continue to offer much the same service (except closing on Mondays).

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

We have already reduced staffing costs by using more volunteers (not easy to find the right ones). We have had some success in obtaining sponsorship to replace equipment. This will be the only way in the future. We do not believe that we can increase our equipment hire charges without excluding some (more vulnerable?) users.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services. Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The service provided by Derby Shopmobility is unique within the city. We are experiencing a growing demand for wheelchairs for people who have suffered broken limbs and for people recently discharged from hospital. We can offer some on an extended loan basis (up to 6 weeks) but this is reducing the number of wheelchairs available for daily hire.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

This is an essential service for these groups. Without it they could become isolated and suffer from health problems. Losing their freedom to leave home could have long term consequences for them. If they are not able to access the shops and facilities themselves, then surely this will add to the burden on Social Services and the NHS.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The city centre could be affected by less people visiting and spending there.

If you have any final comments, please add them in the space below

Derby Shopmobility has managed to absorb the £14,000 p.a. reduction in funding, although there is a small deficit in the accounts. The current £5,000 p.a. grant from the NHS CCG really is a lifeline to the organisation. Whilst we are able to find funding to replace equipment, there is very little funding available for covering revenue costs.

Name of the organisation and service

Derbyshire Friend

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

It is essential that Derby City Council supports its LGBT population, we are already unfairly hit by the cuts to organisations and services and need the support from our local authority. Our community has m

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

The majority of our work is around suicide prevention, we are a specialist service who can interact with clients in a way no other service could, our community has its own issues around being out as Gay or Transgender that make it hard for them to access support from mainstream

What would be the impact of the reduction or end of funding be for your service users?

It would mean a huge decrease in the services that we offer and would include the loss of 2-3 jobs, Our services are being cut in every direction and it is becoming harder to sustain our organisation.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

We are trying to bid for other sources of funding but this is a long term piece of work and takes some considerable time to complete.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working

**together to reduce costs or supporting service users to access other services
Please give us your suggestions for making savings and how the needs met by
this service could be met in other ways.**

LGBT issues are very controversial and different to most and make working with some other organisations very difficult, however we have started to build up positive working relationships with other partner organisations. It has been proved time after time that LGBT people d

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Children aged 15 or under Women Disabled people Young people aged 16 to 24 Men Minority ethnic communities, new and emerging communities, Faith communities Lesbian, gay, bisexual or transgender people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

LGBT people are made up of every kind of group in society, our work with young people around bullying and harassment, suicide prevention, sexual Health and safety are essential, and this is the same for most groups we do a huge amount of work with adults around Mental Health,

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Oakwood Derwent Boulton Abbey Chaddesden Sinfen Arboretum Spondon
Chellaston Littleover Mickleover Mackworth All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

Our clients come from all areas within the city and we do outreach in many of the areas.

If you have any final comments, please add them in the space below

It is important for Local authorities to understand the extra value they get from organisations like Derbyshire Friend, with the amount of monies they give to us. We deal with a huge amount of people and is

Name of the organisation and service

Headway Derby

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The voluntary sector services that are still being funded by Derby City Council are vital to the wellbeing of their service users. Reductions in funding have already been made, further cuts would mean the lo

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to access community based NHS and care services to minimise planned and unplanned admissions to hospitals and care homes

Supports service users to identify, plan for and manage risks so that they can: (a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Please give reasons for your answer in the space below

We support people to recover lost skills and rebuild their lives following brain injuries. This includes practical support in the home and at our centre to improve independent living skills such as cooking for themselves, budgeting etc. We provide direct support to manage cor

What would be the impact of the reduction or end of funding be for your service users?

Considering the needs of the people that we support through this grant funding, we have identified that the most common risks would be: Decline in physical health and increase in hospital admission through the inability to remember appointments (resulting in the loss of avail

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

Following previous loss or reductions in funding we have been innovative about

how we support people and have managed to maintain contact with the majority of our service users at a reduced rate. We have signposted to other services for additional support where appropriate, b..

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

Due to on going reductions in funding we have already reduced costs to the bare minimum, all of our staff members are working additional hours on a voluntary unpaid basis and they have taken on additional duties so we can reduce overheads by not replacing non-frontline staff

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

The needs of people with brain injuries would not be met - I have identified in previous questions what the impact of this would be as there would be no specific service to support them. The impact of this could be reduced in some way by providing statutory services such as h..

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All the City

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

I cannot speak for every voluntary sector service, but Headway Derby cover all areas of the City and therefore people in all areas would be affected.

If you have any final comments, please add them in the space below

I hope the Council recognise that the £500,000 that they provide to the voluntary sector is providing a saving in itself as the funded services directly prevent people from falling into statutory needs, cutt

Name of the organisation and service

INDIAN COMMUNITY CENTRE ASSOCIATION - INDIAN DAY CARE SUPPORT SERVICES - SEWA

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Because having built up the engagement of the people in the clubs and activities over the past years which has encouraged elderly people to come out of the house and be part of the community. Removing/reducin..

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to access community based NHS and care services to minimise planned and unplanned admissions to hospitals and care homes

Supports service users to identify, plan for and manage risks so that they can: (a) reduce the risk of a health or other crisis that would affect their ability to be independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Please give reasons for your answer in the space below

We put on a range of clubs and activities e.g Cancer Self Help & Support Group (Partnering with Macmillian), Sewa Dementia Group (Partnering with Making Space), Sewa Social Lunch Club, Health & wellbeing awareness and support session/events, Fire Prevention and safety awarene

What would be the impact of the reduction or end of funding be for your service users?

A significant reduction / end of funding would stop the provision of the service and would mean that the massive benefits are not provided in the City with a likely negative consequence on the Council social care budget and NHS resources.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

There are no contingency plans in the case that funding is reduced / ended.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The service we provide is unique and is tailored specifically for the cultural needs of the elderly Indian Community. We are not aware of other options within the local area that would support savings to our budget. The grant from the Council largely covers the salary of the

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Women Disabled people Men Minority ethnic communities, new and emerging communities, Faith communities

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

The groups above will revert back to a level of social exclusion. Also they will have no opportunity to improve their health and social well-being on a wide variety of fronts. The impact could be reduced by relying more on Council services and NHS.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Sinfin Arboretum Chellaston Littleover Mickleover

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

In the short term,, the effect will be small, and the consequence will be gradual over time. In the longer term there would be an issue from having a defined section of the community (elderly Indian) potent

If you have any final comments, please add them in the space below

There has been a lot of progress in the last few years that has created this focal point in the Indian Community. It has gained a reputation as a reliable place for people to come, gain information, guidance

Name of the organisation and service

Sahahra Day Care Service.

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Sahahra has been providing service for over 19 years to the local Asian(Pakistani and Muslim) communities in the deprived area of the city. Sahahra has been supporting and caring for elderly in the communiti

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Supports individuals to establish and develop supportive networks within their friends, family and community – where they can receive support and provide support to others

Please give reasons for your answer in the space below

Sahahra has empowered the local community and service users, carers to able to live independently, access services and be able to carry out activities with more confidence. Having very minimum services for Asian(Pakistani and Muslim) Communities in Normanton. Sahahra has been

What would be the impact of the reduction or end of funding be for your service users?

Sahahra service users will be isolated without any cultural appropriate services to meet their needs. Most Sahahra service users are unable to speak, read and write flute English, which will have a huge impact on service users to be able to access support services in the com

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

Sahahra relies on local authority funding. Having reduce Sahahra funds in the last

couple of years, it had already made a massive impact on Sahahra. Reducing further funding will make it very difficult for Sahahra to deliver the present service agreement.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

Having one of the best location in Normanton, work in Partnerships with the similar organisations who deliver services for elderly. Apply for fundings to other sources in Partnerships using one base for service delivery, have regular drop in sessions from other organisations

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Women Disabled people Men Minority ethnic communities, new and emerging communities, Faith communities

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

We have been providing services to these groups over the years. We feel very strongly they will have a huge impact.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Abbey Sinfin Arboretum Littleover

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

Most of our services users have been coming from these areas.

If you have any final comments, please add them in the space below

Cease or reducing Sahahra's funds will have a massive effect on the Asian(Pakistani and Muslims) Communities of these areas. Who have continuously been using Sahahra's services.

Name of the organisation and service

Sight Support Derbyshire

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

The sector is providing a range of useful services which contribute to the 'prevention agenda', helping to keep often very vulnerable people out of statutory care services. To reduce the funding to these groups will have a knock on affect, likely to result in more expensive support being needed in the medium term.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support

Supports service users to identify, plan for and manage risks so that they can:reduce the risk of a health or other crisis that would affect their ability to be independent, and/or recover from a crisis and/or manage a long term health condition

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community

Please give reasons for your answer in the space below

The Derby City services offered by Sight Support Derbyshire (SSD) ensure that blind and visually impaired people in the City have access to information and support to help them manage their sight loss. The Resource Centre provision allows them to find out about aids and equipment that can help them to make the most of any residual vision they may have and also to access equipment to make their lives easier (e.g. talking clocks, bump-ons, electronic magnifiers etc.) People can also access information about their sight condition and be signposted to other avenues of help. The City Befriending Service provides support to some of the most vulnerable people living with sight loss in the City. The professional and nationally accredited service provides volunteers who make links with individuals, promoting social inclusion and also providing practical support such as reading letters and correspondence for the person, accessing information, practical tasks such as shopping and supporting people to appointments etc.

What would be the impact of the reduction or end of funding be for your service users?

If funding is reduced or ended then blind and visually impaired people in Derby City would not receive the services that help to keep them independent. The Befriending Service would be reduced or ended and the Resource Centre would concentrate it's focus on community initiative in the County areas. Recent developments in providing the Resource Service in community venues has proved popular, but we would not be able to continue this element of provision without the City contribution to our funding. (*As a charity we would still be based in the City for the length of our current office lease and the 'fixed' Resource Centre we have that is office based would be accessible for City people to come and use.

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

For the Befriending Service we would look to try and refer current links onto another befriending service to manage. If this was not possible we would 'give notice' to the visually impaired person (and their referrer or family where appropriate) and to the volunteer. They may choose to continue the link but we would no longer be able to provide support and management. We would stop recruiting new volunteers and not take any further referrals to the service in order to prioritise making a reasonable exit from current links. We would reduce the amount of time for information and support through the resource Centre for City people. If the service stopped we would refer people on to other alternative services - referring to City Council Adult Care if there were any doubts about the persons safety.

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

We already work closely with other City based services (e.g. CamTad). We could offer to help out other Voluntary sector services by providing access to joint Resource Services etc. helping to reduce costs overall. Our Befriending service uses trained volunteers who have a good knowledge of issues connected to sight loss. As part of their role they regularly look for risks in the home and help people to avoid falls and trips etc. If a different befriending service took on our members then we could offer training to them and their staff and volunteers to ensure they continued this vital service. We would also happily work with other initiatives e.g. City 'Winter Friends Project' - we could carry out the direct work with our vulnerable clients.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Older People Disabled people

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

All of the people affected are disabled by nature of their sight loss. The majority of people are older, suffering with age related sight loss conditions. People supported by our befriending service are all older visually impaired people and some of the most vulnerable in the City. As there is a high demand for the service we prioritise people who have little or no other avenues of support.

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

All of city

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The service to the whole City would be stopped or reduced. The impact of the change would only be reduced if another service took over the functions.

If you have any final comments, please add them in the space below

Name of the organisation and service

St James Centre, Derby - Moving On programme

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation? Please select one option.

No

Please give reasons for your answer in the space below.

Loss of public confidence if 'core services' are discontinued. It will create a gap in services to the most vulnerable people leading to the potentiality of extra pressures on statutory authorities.

Please tell us the 3 most important differences the service makes from the list below. These outcomes are taken from the outcomes for preventative services developed in the consultation that took place in January and February 2015. What difference does the service make to your service users? Please tick the three most important

Maximises service users ability to live independent lives without being dependent on health and social care services for support
Supports service users to identify, plan for and manage risks so that they can:
(a) reduce the risk of a health or other crisis that would affect their ability to be

independent, and/or (b) recover from a crisis and/or (c) manage a long term health condition

Please give reasons for your answer in the space below

The service provides solutions which ensure they meet the needs and wishes of clients and lead to long-term stability for the individual. This means that individual clients are not re-presenting themselves to statutory authorities as a result of a 'failed plan' (this has neve

What would be the impact of the reduction or end of funding be for your service users?

If the funding ceased they would no longer receive a service and the Moving On programme would end. This will also endanger the long term stability of being able to provide support for those with disabilities and mental health issues via the use of personal budgets and direct

Please tell us what contingency plans you have in place to help your service users with the potential reduction or end of funding.

The Moving On programme works with all its beneficiaries to look and resolve what the best option is for the future. Our clients are typically eligible for a personal budget which we help them obtain. This supports current clients coming towards the end of the programme. Oth

We are asking all organisations we fund to consider other ways that the needs met by the services they provide can be met. For example: by working together to reduce costs or supporting service users to access other services Please give us your suggestions for making savings and how the needs met by this service could be met in other ways.

The Moving On programme is currently run at cost only. Further operational savings are difficult. For service users St James will work on an individual basis to secure personal and personal health budgets for those eligible for such support.

Impact on equalities

If this service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

Disabled people Young people aged 16 to 24 Minority ethnic communities, new and emerging communities, Faith communities

Please tell us how you think the group(s) identified above may be affected and how the impact of any change could be reduced.

Classification: OFFICIAL

The service users affected will no longer get support from Moving On. On a case by case basis their needs will be assessed and they will be supported to the most appropriate public service or agency best placed to meet their needs. It will be the intention of St James that se

Impact on areas of the City

If the service came to an end or was reduced, do you feel that a particular geographical area in the city may be adversely affected? Please tick wards that would be affected

Oakwood Chaddesden Sinfin Arboretum Spondon Littleover

Please tell us how you think the area(s) may be affected and how the impact of any change could be reduced.

The Moving On service is not an area based service, hence the impact of reduced services will be on individuals and their families, not necessarily the area they reside in. currently adult social care refer

If you have any final comments, please add them in the space below

The Moving On is predominately a preventative service. All the service users use local social and health services - many in multiple ways due to the complexity of their health needs or social situations.

Appendix C to the Consultation Report

Comments from Service Users on the Voluntary Community and Faith Sector Consultation

Question: The reasons service users did not agree with the Council's proposal to cease or reduce funding for the voluntary sector

Organisation/service name: CamTAD

Comments

Voluntary services are needed they save Councils a lot of money and give help to many needy people
Volunteers receive no remuneration but their work and commitment relieves pressure on the local authorities budget Specialist knowledge and / or a personal experience which establishes an invaluable link and empathy with the service users Creating and sustaining a voluntary sector service builds a vital support system within the community
As my husband is disabled and has dementia the advice and home visits made by CamTAD are a great help
I am 86 years old and very hard of hearing so I am very dependant on efficient working of my two hearing aids working properly. There is a monthly clinic by CAMTAD volunteers within walking distance of my home and they clean and re-tube my aids.
I am hard of hearing and benefit very much in being able to consult CAMTAD to find innovative ways of improving my access to media, telephone etc. This enables me to contribute to community life on a daily basis which benefits both the community and me personally.

Organisation/service name: Citizens Advice Bureau

Comments

Without citizens advice I would probably now be homeless due to the continuous disability benefit assessments that I am unable to cope with.
I will not agree with that ceasing funding on voluntary sector as this sector is one which people can access, disclose, talk and ask for help and hand to live their life's. I am an interpreter and I think people who has language barrier need help with these services as free of charge as when people come in UK they have no money to ask for help. Also BV project should be there running and have a wide service so victims will be free to access.

Organisation/service name: Derby City and South Derbyshire Mental Health

Carer's Forum

Comments

This will leave mental health carers with no support
By attending this group it enables me to get help and advice when various problems arise.
If there is a reduction or cease of funding it will have an effect on all the attendees which cover all types of covers young and old. These groups give advice, information of various other services that can help them. They are also meeting places to get people away from their stressful situations.
The support group provides a valuable service in supporting carers through difficult times in their lives. It is good to talk with other people who are experiencing the same or similar problems. It is also useful to spend time away from the person you are caring for.

This will leave mental health carers with no support
I have been attending the Long Eaton mental health carers Group for over ten years now. This groups which meets once a month has been vital to my own mental health well being., where I can meet with friends, source information, give support to each other when a lot of the time we are in dire need and desperate for this compassion, caring support.
Because a lot of carers need these meetings to air their views and get advice on what to do about accessing services and also0 they meet people who understand what it is to care for someone (in my case over 25 yrs)
I myself and other carers who belong to Derby City and South Derbyshire Mental Health Carers really need the essential support of our group. Our group is essential for our Emotional and Mental Health Well Being. Our group provides invaluable support, and we get Essential speakers coming to our monthly forum. etc. - Debbie from NHS 111 service came to talk to us about the "Right Care Plan" nobody in the room was aware of it. I went to see Dad's doctor a few days later and the care co-ordinator rang me and set it up straight away. 2 weeks after my Dad was very poorly with Pneumonia and we rang NHS 111 and because the "right Care Plan" was set up, 2 doctors could come out to Dad straight away. Please don't take our Forum away.
We need the information given to us look forward to meeting other carers
If funding ceases or was cut the service from DC & SD MHC forum would affect me greatly as I rely on this meeting to keep me up to date with help and support. This group is vital
I don't agree with the reduction or cease of this funding carers need more help not less particularly mental health issues - all of the carers who attend the group are vulnerable

Organisation/service name: Derby Community Accountancy Service

Comments

Voluntary sector is making all excellent value for money and there is no other service provided which could replace it
Derby Community Accountancy Service is a valuable service to the voluntary sector. Lauren's Link has used this service since it's inception in April 2002. We have found ____, Accountant, to be very knowledgeable and helpful with our charity. As per other page Mark has always worked with great professionalism and kept us up to date with accountancy and financial changes
The voluntary sector plays a vital part in the life of the community. If funding for voluntary groups ceased then it will signify that the voluntary sector does not have a place in the community. Funding is a vital building block for the sector. It demonstrates faith in the sector by the city. The sector provides high quality services at unmatched cost. The loss to the city of a collapse of the sector is incalculable
In the short time this would save the Council money but in the long term this would cost the VCS more money on top of their own grant loss. Some services may be forced to reduce their operations/ services or close which could leave vulnerable people without vital support and it would most definitely affect their wellbeing
The voluntary sectors provide excellent value for money, and support some of the most vulnerable people in society. Further cutting their already pitiful budget would further impact on people's lives - they would then look towards more expensive alternatives for support for example A and E or their GP
The service provided ensures that voluntary sector organisations have solid and

reliable financial backbone. This generates confidence and certainty within all members of the organisations (staff, trustees, volunteers) that there are no financial oversights. The organisation understands fully the working practices challenges that the voluntary sector faces. Derby Community Accountancy service ensures that training to the sector is available on a wide variety of important topics. This service is invaluable for the voluntary sector in Derby.

The voluntary sector plays a vital part in the life of the community. If funding for voluntary groups ceased then it will signify that the voluntary sector does not have a place in the community. Funding is a vital building block for the sector. It demonstrates faith in the sector by the city. The sector provides high quality services at unmatched cost. The loss to the city of a collapse of the sector is incalculable.

This is the only specialist financial support service available to the voluntary sector. It is vital to smaller organisations who do not have in-house expertise and improves the financial expertise of those organisations, many of whom are struggling with cuts themselves. Without DCAS organisations would have to spend more money on private accountancy services and would not be guided to improve their financial systems.

Organisation/service name: Derbyshire Chinese Welfare Association

Comments

Our son has attended Sunday Mandarin classes for the last 15 months in which time he has made considerable progress. There is a focal point for Chinese - mixed race and English learners to become involved with language and community issues for this country and the wider sense incorporating trade between the UK and China. We are proud of our son's mixed heritage and the future prospects for his working life involving his extended Chinese family in China.

I do not agree the Council should reduce the funding to DCWA because I make full use of the Club several times per week. My 2 children attend the language school on Sunday which is a contribution to their education and has a knock-on effect at their schools.

Organisation/service name: Derbyshire Friend (now Derbyshire LGBT+)

Comments

Although I accept that the Council is constrained by the requirements of central government financial targets, it is crucial that the cuts being made in the name of austerity

Organisation/service name: Disability Direct

Comments

Less services will be available for people who need the advice and support.

The charities offer so much more than the Council. I feel better speaking to someone who has been through what I have rather than a professional who has no clue.

Organisation/service name: Hadhari Nari – Metropolitan Housing Support Trust

Comments

I will not agree with that ceasing funding on the voluntary sector as this sector is one in which people can access, disclose, talk and ask for help and have to live their lives. I am an interpreter and I think people who have a language barrier need help with these services as free of charge as when people come in the UK they have no money to ask for help. Also the BV project should be there running and have a wide service so victims

will be free to access.
Because if this project proposal is reduced then lots of women's can't get their skills and experience. I as a voluntary I learn lots of things and skills which makes me in future to get find the job. Hadhari Nari project for voluntary is wonderful and full of enjoyment and experienced the staff are very helpful and friendly. So I think Council shouldn't reduced the project otherwise lots of women can't get their real job.
easy for me to access bi lingual workers on site information kept confidential knowing this is only women services
what we will do, who will help us if this organisation are shut.
As it is so much help to people who really need and support and can access for free. If I have to pay I will be stuck at my home and suffer.
As they are free to access and it people will have to pay they will be in the house and struggle with everything.
As people need support and help, advice, information and if these services are not anymore people will be ending on a lot of debt and depression, as no support given.
Hadhari Nari help educate, safeguard domestic abuse victims. Help victims rebuild relationships with family and friends. take the time to help women move further on in life help understand domestic violence the perpetrator.
No because we get lots of help and advice from all staff Hadhari Nari, and because as I'm living in the refuge Hadhari Nari made me confident and strong woman to be in my life, so please I would to say keep Hadhari Nari continue for all women who are domestic abuse, and enjoying time to meet each other knitting and talking about different thinking's.
Ceasing or reducing funding would mean I wouldn't have had the support I've ad and am still recovering in order to move forward and keep myself and my children safe from an abusive relationship. I've had regular support sessions, access to activities throughout the school holidays for my children, access to the Freedom Programme (which is so useful), support during Court sessions information to other services and regular counselling of which I am currently still receiving. Therefore I strongly disagree to ceasing or reducing funding. It would be a great loss of such a valuable service.
When nobody has helped, Hadhari Nari has helped me.
The Council are removing and taking away all the essential services for the most vulnerable and needy. Cuts should be made elsewhere. Why is it always from those who are already suffering and struggling to cope.
The centre is helpful and informative and they support women who go through domestic abuse. I find this service more helpful than others have been in Derby for my situation. the staff here are very knowledgeable and effective. the service gives good advice.
I do not agree with shut it down all these services as it will belike you shutting people down as no help around no easy to cope with problems. What people will do to sort out their problems and some of services are life savers.
As needed to be there for people who need help
If it wasn't for Hadhari Nari or these services vulnerable people were they will go what they have to do.
People like myself with not very good English would not get help. People knew about Hadhari Nari and referred me to them and they were in local community.
Because if this project proposal is reduced then lots of women's can't get their skills and experience. I as a voluntary I learn lots of things and skills which makes me in future to get find the job. Hadhari Nari project for voluntary is wonderful and full of

enjoyment and experienced the staff are very helpful and friendly. So I think Council shouldn't reduced the project otherwise lots of women can't get their real job.
As people need support and help, advice, information and if these services are not anymore people will be ending on a lot of debt and depression, as no support given.
As they are free to access and it people will have to pay they will be in the house and struggle with everything.
I was coming with my friend for many times, it was lot of woman her, my friend was very happy to joining Hadhari Nari, they help her so much as she living intolerable life and she separated from her husband, and because my friend she be come strong when before and for me Hadhari Nari I think they help her for the woman, I was coming in and enjoying time talking with all woman from different county.

Organisation/service name: Hadhari Support Centre
Comments

These services are of their greatest element
The Hadhari is one of the most social place that you can go and meet other people and it is very friendly, there they all feel so happy them. So we need more place like this they can watch film, play games and go out in they group to other day club.
This service is vital to the elderly
These groups need funding
Without the funding to keep places like the Hadhari going I would find myself at a complete loss. The Hadhari gives me a place to come together with other of our community and strengthen our need to support each other in the community
This service helps with my everyday life skills and in keeping me active and socially involved with people of my community. It is a complete solution for my care needs and for advice to help improve my mental health
Because this service is very important to me. It is somewhere to go to socialise and to be with other people rather than being isolated at home. I use this service twice weekly - where I participate in games, such as dominoes, bible reading, sing along and provided with a hot meal, which take home. To me losing this service would be a disaster, because of is very important part of at home worrying about me problems. the staff at the Centre, provide support and advice when required
The service is very important to all of us. It allows us to leave our house and have somewhere for us to go to and not feel alone at home. the service is used by me and others twice daily where we can participate in games, singsongs, bible reading hot meals for lunch and also food to take home.
Hadhari has been the older people in our community only means of cultural sensitive service for the post 32 years without it I am sure you will see more deaths, burden on GP's NHS and Council services.
If the centre loses its funding that will make our lives that much harder, we will, be disconnected from friend. I would be isolate and lonely and I would probably end up in care. The centre help me to maintain my independence and wellbeing.
this is the only service that address anything to do with me as a black person of age. The other day service are for white people.
We need to have this service etc., the only one of its kind in the city, it stop us from going to hospital and using social services.
It important for me to have a cultural support service which Hadhari provide for me and my wife and others at own age to have a place to keep connected
Hadhari is my life line without it a am dead

Classification: OFFICIAL

It is very important for me to have contact with other from my community at my age, without this I would be very isolated and lonely I only see people when I go to the centre, I never had children and my partner died 8 years ago.
I rely on the Hadhari Centre for meeting friends who mean so much to me. the lunch is great value and tasty. I would feel very lonely without the Hadhari as my family no longer live in Derby.
We have very few places like this!
People like myself with not very good English would not get help. People knew about Hadhari Nari and referred me to them and they were in local community.
The service could be reduced greatly and could affect me as I might be isolated.
Because this will harm the community all problems / voluntary groups will collapse
The service is extremely important to me, It is a lifeline for me, these are the only days I get out my house.
Invaluable service for me. I would be totally isolated without it.
It is very friendly and social. I get to socialise with people and this makes me really happy. It gives me great pleasure to be able to see friends.
Because the could impact on the service that Hadhari gives to us
Because it is so important for us to have a centre, somewhere to come and meet. They always talk about isolation of people in their homes, but then they reduce funding for projects like his. I would not like to see the centre closed so could you please continue the support (financially), so the centre can remain open
The service is very important to me and others. It gets me out stops me being isolated at home. the staff are friendly and helpful.
this service is so important to me, it's the only place I go. It's the only place I can sit and talk to people from.
the centre is very important to me and my carer with this service I am able to get out and meet other like myself, who has an understanding of my cultural needs.
I look forward to coming every Tuesday and Thursday. Mix with friends who I have known for a long tie and make new friends. Helps me not be lonely if not for the service. I would be in my house all day.
I use this service every week, it is invaluable to me, as it is the only time I GET TO GO OUT WITHOUT FAMILY. we DO THINGS LIKE SINGING AND PLAY GAMES IT IS PART OF MY ROUTINE
Losing this service would be devastating it is a very important part of my routine. the staff are really supportive.
The service could be reduced greatly and this could affect me adversely as I might be isolated. I get picked up and dropped off, I also get a hot meal and the best thing is the company, I am scared that this service might be taken away or reduced.
Local groups need to be support by the local authority. They can not function on their own.

Organisation/service name: MHA Care Groups – Live at Home Schemes

Comments

The MHA saves a lot of mentally ill people from going over the edge. So please keep t the funding going as it is very valuable to a lot of people living by themselves.
It is only place I have to go I do not have the chance or ability to access any other services But I really enjoy having me chance to be with people and have friends over a lovely hot own made meal.
If the service funding is cut we will struggle to be able to keep attending the service

as they not only provide the club but transport and outings. I do not get out otherwise.
I have been attending many years and if services are cut I would not only lose my ability to be independent but lose all my friends as I now see as family.
THE GOVERNMENT SHOULD LOOK AFTER PEOPLE IN THE BRISITSH ISLES INSTEAD OF OTHER COUNTIRES. THE MONEY SHOULD BE SPENT ON THE NHS AND OTHER LOCAL SERVICES INSTEAD OF TAKING EVERYTHING FROM US.
The service is a very good service. It allows me to get out by not only providing me with a lovely hot cooked dinner with friends but also the transport there and back.
I do not agree funding should be cut as without the service I would have to isolated and on my own. I would probably go back to crying all the time as I have no family.
Without these facilities where will people go!
The Live at Home programme is essential
If funding is cut I will have no where else to go but stay at Hoe. due to my disability I would end up in care which is more costly
It is the only service the "old folks" have to meet on a regular basis
I do not want the funding as I do not feel I can manage without going to the club. It is my lifeline.
Because the Lunch Club that attend is a great meeting place for people like myself who live alone and perhaps don't see another person from week to week.
If I can't come to the lunch club I would be suicidal – Dr xxxx, please contact her - I really enjoy the company and the food and having lots of company.
I do not want the funding to stop as I do not feel I can manage without going to the club. It is my lifeline.
I get out and meet different people and enjoy a good hot meal
I am unable to access any other clubs and I enjoy it here. They are all friendly helpful and always provide transport.
Without this support I would not be able to get out. I get very lonely. I am unable to cook and enjoy the chance to be able to be with other people. Since I have been coming to club I am a lot happier and feel I am wanted
If any more cuts are made it will impact on my independence and I would have to go into care I cannot afford this so the government would need to support this as my family are unable to. This would be more costly.
1, Underfunded and very necessary! 2, Many will cease to exist 3, Often only support for vulnerable people 4, Housebound would be isolated 5, Carers would have no/less support
The MHA live at home schemes provide vital support to older people in the area - providing lunch clubs, befriending and support including transport to and from functions, without these services, older people who benefit from these schemes are at real risk of isolation
Only weekly trip outside my home, very deaf 2 aids worn sight poor walking only with stick
Please do not cut off the funding for Live at home. No matter what part of town we live I we older disabled people need all the help we can get.
Frail elderly and those with Disabilities rely heavily on help from Charities to have any sort of social life.
Because being a disabled person it gets me out into the community, which I enjoy very much

The Live at Home Scheme offers a healthy meal, companionship, entertainment and door to door transport. This is the only time some of us can or wish to leave the house.
Most are for lonely, disabled elderly people as it's their only means of getting out and meeting people. And if kind people give up their time for free why should the organisations not be funded it's the least the Council should do. As I've said on the previous page it's an only way of getting out and meeting people, and if you are alone and housebound this is very important.
Because I believe this should give funding to the elderly as a volunteer. I know this would cost the Council more in care. If the organisation I work for is well supported but we need more volunteers.
People need to socialise, especially the elderly and disabled. If they can't get out I will put even more strain on the NHS.
The voluntary sector cannot function effectively on goodwill alone. the benefits this sector achieves for out way the negatives and become an important source of help, advice, support, social network for vulnerable people to access.
The voluntary sector support reduces the need for Council and NHS support for vulnerable groups, thereby saving money in the long term.
This live at home scheme gives great comfort and companionship to people who without it would be very lonely. When you are not able to get about on your own, it provides company for a while. Also entertainment and it is something to look forward too.
It would create a lot of hardship to a lot of people,
I don not agree with Councils proposal to cease or reduce for the Voluntary funding sectors as this would have a great impact on my mother who suffers from Dementia and also these Services help to take the pressure off carer's and give them a well deserved break.
It would mean at the age of 95 I would not be able to get out and see my friends, have a hot meal cooked for me and have some entertainment and have information passed on to me which is relevant to my wellbeing and enabling me to stay in my home independently.
The meal provided is my best meal of the week. I live on my own and value the company and entertainment very much.
It would result in a reduction of quality of life from people who use the service which will affect, ultimately, the total cost to the Council (Council Tax Payers!!!) of providing support later.
I enjoy meeting people and socialising it gets me out of the house, I enjoy the company. I enjoy the games and food.
I am 95 years old and I live on my own. My only source of stimulation and interest, especially in the wintertime is to get out and meet other people. I enjoy the talks and activities and general conversation with other people in the club. The staff really look after us, they could not be kinder.
The live at Home Scheme provides an invaluable service which enables me to get out at least once a week to socialise with people of my own age which I would otherwise be unable to do due to my mobility problems. I am picked up and taken to the centre and returned home which is an excellent service.
Without it I would not be able to get out and meet friends and go on trips and holidays. Stops me getting lonely. Why is it when Council's have to make cuts it always hits the most vulnerable in the community.
Where will I go to see/talk/eat. If you close Newmount Methodist Church.

There are a lot of elderly and infirm people who rely on this help.
As a work as a volunteer for the Derby East live at home scheme I believe funding's is needed ad this scheme is under the MHA which is a charity. They have to provide the monies to run this scheme. It helps some disabled and older people to be able to get out of their houses and not be lonely.
It would be a pity because it takes us out of our homes and mixed with other people, meeting friends and communicate with others and not sitting in our homes looking at the four walls and leaving us depressed.
No I rely on my Monday and outings it is a very friendly group but always short of funds, as I have no family I can rely on
dealing with the aged groups I can be the only occasion the person can get out (fetched and brought back it would mean 1 they would lose contact with friends made 2 Confine them to the four walls of their home 3 Start to make them depressed Some old people have no relatives of their own living in this area.
The group cannot manage without the funding. I enjoy coming and enjoy the food and company. I use the transport and don't get out much. A Good Service
An essential service for old people who suffer loneliness many volunteers give their time so the Council should give there support.
If Littleover Live at Home was to stop many old people who now have no support and social activity, would be completely isolated and would very soon have to add extra burden to social services and the NHS, and the effect would be Dramatic in terms of Human Happiness and cost to the state.
There are lot of lonely people that use this service and I feel it is cruel to cut it further.
Any change in Funding will inevitably result in increased pressure on social services and/or medical services
Because this service is very important to me. It is somewhere to go to socialise and to be with other people rather than being disabled at home. I use this service such as twice weekly - where I participate in games, such as dominoes, bible reading, sing along and provided with a hot meal, which take home. To me losing this service would be a disaster, because it is very important part of my weekly routine, which stops me sitting at home worrying about my problems. The staff at the Centre, provide support and advice when required.
A lot of elderly people don't get out at all and these lunch clubs are their only contact with people who come for the social side and some members are assured of getting a good, healthy and substantial meal perhaps the only one of their week! The social aspect is invaluable to the members especially the ones who otherwise would have no contact with the outside world. A lot of the members don't have family and look forward to coming for friendly chat.
Elderly and Disabled people have paid into the system for many years. They now need a little support to try to cope with life. The Live at Home Scheme helps as much as they are able, but are very restricted financially.
Without the lunch club I would not eat properly or get out. I enjoy the company and activities. Everyone is very friendly and helpful
this organisation take the pressure off and reduces expenditure. On much more expensive public saving i.e. Social Services, Local GP's and all other NHS Services. It is a moral responsibility in the divided society to look after the old and infirm. In a way that is economical efficient. To ensure social disruption is minimised
I get out and meet friends in company and have a lovely meal. I look forward to coming

I enjoy going to the Dinner Club. You might as well shut me down
Because if is a lovely social time away from family for a change and we have a nice dinner, it gives us a bit of independence.
Would not be able to get out and socialise
Its nonsensical. I enjoy the company and the food. A chance to get out and enjoy company.
Provided with a hot meal once a week. meet up with friends to socialise, get everyone out of the house.
It makes a change for me to come out and have a lovely cooked meal at a good price. I enjoy it. I live alone and enjoy the company. I am 100 years old. I look forward to coming.
I have limited sight so find this is a valuable service as I cannot cook a meal. It helps me to live independently at home. I enjoy the meals and the company.
Helps to be able to mix with others
I have been going now for 2 years I enjoyed every minute and for the staff are wonderful
I very much enjoy the companionship of other - and the meals are excellent as well. Many people would never leave their homes if the club was closed
These people who run the Dinner Club are very good to us both and we look forward to going meeting friends. We never went out for 6 years and This is a Blessing.
the best value for money in town Lovely people Lovely lunch Lovely service An excellent treat for the elderly
I think another cut would be unreasonable
It would be unfair to have cuts. We look forward to coming here and socialising. The meals are always good and the entertainment. We have transport. I enjoy it.
If this service was cut I would not go anywhere
Because a much needed service would have to cease helping people.
We get such good value Meals. Lively people that volunteer (all) We get a lift and wouldn't get out without transport. I Don't get out much. I need this service.
To many people like myself who live alone and have no family and lack of mobility limits most things I can do is an opportunity to see people and (can't read words) for the transport to these meetings which we pay for. I miss using my bus pass. I can't use Bus because I have falls, have to use taxis (can't read). So my life would become more limited and I think that goes many others.
To dismiss the lonely weak, vulnerable and people who need any help to lead a fuller life is a sad state of affairs and short sighted, as it helps to keep a healthier person in mind and body. The coming together of like minded and like needing people is a way forward to improving our society, into the needs of all those who attend. Some need physical assistance, some emotional, mental stimulation, fun, friendship, and Laughter which people home alone cannot experience
I am virtually housebound due to walking problems and severe anxiety. If this scheme closed I would be very isolated as it is the only company I get all week and the only hot cooked meal.
Older people need to get out of the house and meet and socialise with other people, also attend lunch clubs.
Govt policy is people should: - Have exercise - Access fresh food - Not be lonely Cutting the services will impact all 3
Because funding is essential to the well being of older people who rely on the services of Mickleover Live at Home Scheme.

It helps people who may not have family near to get out and meet other people. It is a chance for old people to join with others, instead of being on their own all the time.
Mickleover Live at Home has been a lifeline to me. I have been a widow for twenty seven years and it has been so good and helps socially and mentally. I have met and made many friends at the clubs and had some lovely holidays. The family knowing we were being looked after well. I have always been looked after well. We enjoy having a lovely meal together and have some lovely????? to help us and good entertainment. I have had over twenty years there so the club is needed in Mickleover.
It is the essence of what Living society should be about, old people will see that our political organisations that fail etc. older people will not have power for long. I doubt that reduced functions will be cost effective. More expensive functions will have to be picked up to fall out.
We couldn't manage without this Service as we have food, company, also music which we can join in, also CamTAD comes once a month. Live at Home Visits.
MLA Home is valuable for people who do not see people regularly and the meal we share is beautifully cooked. We also get taken to other communities rooms
Without the funding this scheme would close or would have to charge the people it serves to an extent that it would be to costly to the people who use and enjoy this service.
We rely on out Councils to support the projects on our behalf - that is why we vote for them. I am proud to be part of a team who do their best to help all sections of the population in these difficult times
I enjoy the company and the meals
Because I want the service to continue and I fear that if funding is cut the service will stop. I feel comfortable using the service because, although it is not a faith -based service, it is held in a faith centre and run by a faith based service that I identify with.
Meeting regularly with other people means a lot to most of us. It is something we look forward to every week, especially if the only time (when transport is provided) we are able to go out.
You get to meet other people and enjoy some chat and entertainment
Sinfin people look forward to LAH Sinfin as there is nothing else in Sinfin for the elderly It is so rewarding to have a group like LAH
The impact of this will fall on the most vulnerable people in this city. The city Council know this and do not need to survey people to get the answer to what they already know.
These local clubs etc. provide an essential point of contact for the communities, especially the disabled and the elderly who are on their own. In some cases the lunch clubs provide the only warm meal they have each week
There is a growing problem with depressive illnesses and anxiety, a lot of lonely vulnerable people, if funding is cut or becomes unaffordable to ordinary people more pressure will be put on the NHS. Could some of the many groups double up, with careful thought it could work, the aim would be to help each other.
There is growing problem with depressive illnesses and anxiety, a lot of lonely people, if funding is cut or becomes unaffordable to ordinary people more pressure will be put on the NHS. Could some of the many groups double up, with careful thought it could work, the aim would be to help each other.
About us - Blue badge holds Mr and Mrs xxxxx- Spondon 75 and 74 years Mr xxxxx- Recovering from brain surgery partially deaf Mrs xxxxx - Osteoarthritis, Diabetes, in remission from uterine cancer Mr xxxxx was a senior chemist plant manager for 41

years Mrs xxxxx BiSc (Lord) was a SSO, chemist - in charge of Derby Water Treatment Works, latterly a member of the Academic Support Team - Nottingham Trent University We are both only children we are a small family for 53 at work often we are lonely - It has been proven loneliness is a killer We really appreciate the work done by the MHA and the chance to make friends and socialise The helpers have done their utmost to produce one hot meal with love and to aid the ladies and gentleman who are no longer mobile. The alternative a sort of meals on wheels was very poor - we would deplore a cut in funds - we olduns need and deserve proper nutrition We friends are able to spot if someone is unwell living isolated is not a good thing at all.
Being able to socialise and mix with so many nice people. I am housebound so this outing makes so much difference to me and I look forward each week for this outing.
We older people are the ones who worked very hard during the war to help this country WIN THE WAR. Is this the thanks we get? Think again where you can get the money from - I am sure there are other sources available.
I enjoy coming its a change to meet people. I enjoy the food and the company / entertainment
This will leave mental health carers with no support
I have been attending the Long Eaton mental health carers Group for over ten years now. This groups which meets once a month has been vital to my own mental health well being., where I can meet with friends, source information, give support to each other when a lot of the time we are in dire need and desperate for this compassion, caring support.
Because a lot of carers need these meetings to air their views and get advice on what to do about accessing services and also0 they meet people who understand what it is to care for someone (in my case over 25 yrs)
To help the club stay open.
Most of the embers are on their own and our lunch clubs and outings bring these people together so they can socialise and are given information to other clubs - it really is a life line to lots of people.
The Live at Home Scheme is very important to the elderly people who can't get out of the house without help. It means they meet people like them who enjoy the meal and can have a chat to their friends.

Organisation/service name: Royal Voluntary Service. Council for Voluntary Services - Community Transport

Comments

I would not be able to leave my home without the help of the CVS. With Living Alone I would not be able to socialise with others

Organisation/service name: Voluntary Community

Comments

We need this service to help the elder sector who become the forgotten people! Everyone should be able to use this service, it provides excellent service for elder people.

Question: Please provide further information on why and how the service makes a difference to you and to the local community.

Organisation/service name: CamTAD

Comments

Many people lose contact with friends and can't enjoy the radio and television. They often become withdrawn and very lonely. It (CAMTAD CB) would be unable to support people coping with deafness. There would be no help for knowing which telephones, radios and other equipment to access. Volunteers help understand people with disabilities because many of them have first hand knowledge of the problems because they suffers themselves I access the services but know that they have coffees mornings etc. but still need Council support

Hearing loss creates a huge impact upon ones life, affecting both family and social relationships and the ability to continue in a job or career. Lack of self worth and increasing isolation may result in stress and anxiety which in their turn may require medical advice and treatment. Because the implications of deafness are frequently dismissed or under-estimated, provision of support systems, in some areas, can be limited. CAMTAD, in Derby, plays an important role in meeting the needs of hearing impaired people --Support Groups. Attended by hearing impaired people from all groups in the community, form every area in the City. Friends and family may attend too. --Outreach Clinics. Throughout the city, to address the practical issues of hearing aids, batteries and repairs. Without a fully functioning aid, the whole aspect of communication is seriously compromised. --CAMTAD provides technical advice, via their resource department, to ensure that the appropriate equipment may be selected re: phones, alert systems etc. --Publicising . the availability of lip-reading classes; organising events for hearing impaired people and their families; generating awareness of films and theatre productions which offer sub / sur titles to create inclusivity within the community This would result in the disintegration of a currently cohesive support system within the community, via the outreach clinics, resource advice and information, on technical equipment, home visits, support groups.

My husband was in hospital recently and part of his hearing aid went missing. CamTAD were reassuring and contacted Audiology on my behalf.

Full time staff could not be employed. Organisation of volunteer workers and their training would cease. Clinics around Derby for cleaning or re-tubing aids would close. This work would then all be done at the hospital department at the Royal. Hearing aid equipment demonstration models would no longer be purchased.

I would not have access to the sort of advice that is given by CamTAD; I would be "on my own" as it were. Lack of an equipment trial is significant.

Organisation/service name: Derby City and South Derbyshire Mental Health Carer's Forum

Comments

provides a short massage to everyone. This helps me because I have a lot of tension in my shoulders and back also able to talk to other carers

this group has given me lots of information support for me to access other support services. They are very friendly and give me tome away from my stressful situations. They have helped me through the mental health processing system and funding.

Without Derby City and South Derbyshire Mental Health Carer Forum it would be like

being loose and thrown in the sea. There is no other group like this in Derby City & Derby South that provides this community feeling and support. There would be no support or information for carers, they wouldn't know where to turn. The people carers who support and care for their loved ones with mental health issues, my Dad is 89 years with Alzheimer's we would all become physically and mentally ill ourselves which would be an added drain in the system. The carers would become isolated and how can we support our loved ones if we don't get support and information of where we can turn to for HELP!!!
Meeting new people who are in similar circumstances. Don't feel so isolated.
The service I receive from Derby City & South Derbyshire Mental Health Carers Forum is always a meeting I really look forward to going to, I see people who I regard as friends and this keeps me active and helps me socialise. THIS GROUP IS VITAL
The service is crucial - it's a place for carers to get together and talk to other carers and get support and give support - everyone helps each other.
The carers group gives support and advice conversing with people who have had the same problems helps me to make decisions about how to cope with problems at home. Sharing also helps you to realise that there are people and organisations who can help especially when it is difficult to cope.

Organisation/service name: Derby Chinese Welfare Association

Comments

I use this service to provide Chinese lessons for my daughter. We lived in China prior to returning to UK. I wanted to maintain her language ability. When we go to the centre there is always a great community feel, there is a lot of good health information and resources for the community
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Organisation/service name: Derby Community Accountancy Service

Comments

Very cheap and excellent training opportunities and also very cheap independent (unable to read word) and pay role services which reduce general running expenses
Enables us to provide sound financial information to our Board, Funders and other stakeholders; Supports a wide range of diverse, local, organisations Is part of a thriving voluntary sector network, which if removed, would seriously impact on people's quality of life in Derby, costing statutory services more in the long run. Saves us money, which is used to provide more services for our members
As an organisation we have to keep our own costs down. We also need to be highly professional in all areas of finance. DCAS provide us with vital and affordable support. they do our accounts at a fraction of the costs of a commercial accountant - like they run our payroll. they are also helping us with the new state pension regulations. They offer training to our staff and trustees. Advice is always available by phone or email. If DCAS were not available our costs would go up as we would have to purchase these services commercially
Derby CAS provides advice and support and training to community organisations around wages, pensions, accounts, trustees staff etc. and is a much needed and valued service. DCAS enables our charity to run effectively and it is reassuring to know that advice and information around our accounts is available to us via phone and email. Reducing this service would be detrimental to the financial advice and support of many organisations

Organisation/service name: Derbyshire Friend (now Derbyshire LGBT+)

Comments

This particular service - Derbyshire Friend/Derbyshire LGBT+ - provides essential support and advice to LGBT people. This includes vital support for people who, for reasons of personality, circumstances or background, may face particularly severe challenges in dealing with L

Organisation/service name: Disability Direct

Comments

Any enquiries I need answering I ring this service and they answer it in detail or sign post to the correct organisation.

I have had so much support from Disability Direct, firstly with benefits and then with information on care and support. I like the fact that whatever my question, they will always find me an answer rather than pass me on to another organisation. I am 76 and all of my friends use Disability Direct.

Organisation/service name: Hadhari Nari – Metropolitan Housing Support Trust

Comments

I never accessed but based on my knowledge I did call and make referral to Hadhari Nari regarding a lady of my community who now is living independently and is happy. Hadhari Nari gave her a hand and helped her to stand on

when I enjoyed in Hadhari Nari I learned many things now I become a confident woman for myself. I was and I'm happy to keep Hadhari Nari opening there door for everyone special when we help and support and advices in our life as a woman lives on these country we need to know our rights.

I do not have family or friends that I could talk to or be help me with my money problems. I know by coming here everything is kept confidential I am happy and confident in using this service

Firstly this service makes me more confident and skills service makes friendly and helpful also training even though in my different community people need more good service to solve their problems. Specially Asian community need their own language. In Hadhari Nari their is different interpreters available.

Rang them for advice so many times and they were there to support me. I visited their office and also were there to support me. so this is a very big difference in my life.

I am on my own here for from my family and friends so accessing this service for my issues with my partner was like open a new door for me. I asked for advice and I had full support which helped me moving from hell to heaven. I live now with my children away trouble.

I can keep my issues private

My friend was on abusive relationship for long time and never discussed until we seen her with bruises and her daughters mention to us what happen. I rang Hadhari Nari and arranged to see somebody who really helped her step by step. She is working and living with her daughter and have her control back. This happen based on support from Hadhari Nari

help rebuilt my confidence take the stem to come out of domestic violence taking legal and criminal process recognizing my own life situation

Hadhari Nari made me strong women when I was definitely lost my confidence, because I'm living in the refuge I came in Hadhari Nari with my friend to get help and I was very happy to be here. They helped me to fill my forms citizenship and I got

my certificate on 6-10-15 as I'm now British Citizen and I was coming for activities with lots of women I meet them here and will becoming friends.
Regarding "healthier" lifestyles" I have chosen that one meaning mental health and emotionally and psychologically healthier lifestyle for myself and my children. This has been due to regular support talking sessions that have allowed me to set myself small, achievable goals in order for me to move forward from a DV situation. Programmes such as The Freedom Programme and regular counselling sessions are helping me to recover from an abusive relationship and also protect myself and children from entering into any future ones.
Feels more confident and independent to do the things I was not allowed to do before.
When I'm low or need to talk due to depression the first people I ring is Hadhari Nari. Anything important if incident of abuse or I'm scared I know I can call Hadhari Nari always share with other women who are in similar situations how you reach helped me and let them know they can get help. I was suicidal and didn't know how to change my situation outreach helped build me confidence and self esteem gave me the strength to change my situation. Helped me to recognise that social care could help support me. I was fearful I would loose my children but instead I now live independently and work and my children are doing well at school now. No more behavioural problems.
They provided me with a support network and helped to improve my families safety and improve our life style. When my mother was going through domestic abuse, they helped me as well. Outreach worked would meet at school with school mentor and would listen to what I wanted and what my brothers and sister wanted and helped us to get a social worker to help us. dad had to have our house and our life is so good, dad doesn't get angry anymore with us when he see's us anymore and had to some programmes. They helped me to focus on school work, and I'm now in college because of the outreach worker and I was able to do placement with them. They changed my life
The service is very supportive, informative and give lots of advice about different areas. If I wasn't able to come well I would be unhappy and sad and not know where to go. I have been coming here for help for the last 3 years. The centre gives you confidence, helps build self esteem and promote independence. I don't want to see the centre close as it will be unfortunate for people in my situation.
I accessed Hadhari Nari when I had problems with my husband. Advice given make me open my eyes and see more proper and find my self wrong and accusing my husband as abuse. Hadhari Nari - (Lady from HN) make me realise that I was wrong. Today I am with my husband and we are living together with no issues. Also accessed CAB for advice for myself, my mum and my sister and help and support.
engage with other people from different communities so you do not feel different. Learn a lot from the others experience and use on your own life.
Makes me feel that there is a service which will support me on my difficult time. It is a service which on school holidays they offer me a choice to take my children out and mix with other which on my own couldn't afford. To me even a cinema ticket I more than anything as I can't afford.
They provide free counselling and free legal advice and information + support with welfare benefits. Help to know your rights and where to go. Helps me with confidence building and encouraged me to integrate and have more confidence to practice my English speaking with Hadhari Nari staff and within the group. They have supported me to look for a job and helped me to access difference courses.

They helped by providing activities for children in the school holidays.

Organisation/service name: Hadhari Support Centre

Comments

It gives me somewhere to go and meet other people and friend and play game
Keeps me in contract with my extended community. Because of our age's we find it hard to get ourselves and the transport provided is greatly appreciated.
Helps me stay in contact with my community (west Indian) We meet and chat on a regular basis.
It gives me a place to go which is safe warm and secure. get to meet people I have known for years and meet new people.
I can come here and interact with other people. Take part in some of the activities, they offer. It gets me out of depression, which I have enables me to get out of the house. I have met a lot of friends that I have known for so long but not seen for years. It is so nice to connect with them again.
This service is vital to me, and all the people who use this service. The transport is vital as without it I would not be able to get up there (it would be at much greater cost which I could not afford!
Get to meet up and chat to people. I have known for many years. It keeps me connected to my community and friends.
It help me get out and about and to socialise and stay connected.
I am a retired nurse, when I become ill Hadhari project became my carer I visit it twice a week, the outreach service help me with their out of hours service.
this service is invaluable to me and al the members. It helps me not feel isolated and gives me somewhere to go. I get picked up and dropped off I would not be able to go out my house without this
The fact the centre is mostly for west Indian community is good for me as it enables me to still be an active member of my community
Many people, including myself, have reduced mobility and without the transport provided we would not be able to get there ourselves
It very convenient. located within the local community it is very accessible
We meet we interact, Health issues are addressed locally
It is very accessible, enables compatibility to intranet Enhances a healthy lifestyle
It helps mobility The elderly are supported men and women are both supported we get a boost
It allows the elderly to live a healthy independent life positively
It gives us all a chance to see how each and everyone of us are getting on and help us to set a standard for our community to work from i.e. expectation
It helps to be with people of my own community, as we have all known each other for many years and understand each others needs. without this service we would be at home and alone constantly harping on my struggles and feeling alone.
It is very important for me to have contact with other embers of the west India community on a regular basis, many of these people I have known for a very long time given our age and reduced mobility, many of us would be left isolated and left without links to our cultural roots where we live we can discuss and share common experiences.
We all are affected by our need for the service differently but none the less are reliant on the services offered. It give me a firm foundation to completing my week and a sense of purpose to m y life

Classification: OFFICIAL

The Hadhari service a community that has no other provision addressing the needs of African/Caribbean people of 65 + No other service offer cultural sensitive provision
It stop me from being lonely isolated
If the centre goes I will be completely isolated and lonely nowhere to go. I will be unable to see my friends and socialise, the community will further It make a huge difference to me without it I would end up in hospital or in a nursing care.
It stops me from being isolated, lonely, which help maintain my general health. It helps me maintain my independence and my mental wellbeing. I have contact with my peers, we can socialise with a understanding that we all know each other backgrounds. It would be devastating to loose this service.
We have a service that's look at our cultural needs. you have to remember Hadhari was developed by us to address our needs because you were unable to then and nothing has change. It stop me and my wife and other like us from being isolated and disconnected from our community.
Without it I would be alone I would have nowhere to go and see people I know.
Hadhari help me to stay independent and connected to my community I am able to see my friend, some I have known all of my life having left Jamaica together, without this service I would become isolated and alone.
The Hadhari is really important to the community it is great value for many and the carers are lovely people and the centre provides warmth love and respect.
It acts like a life boat to a lot of people. It gets me out of the house and I can mix with people in my age group and of a like mind!

Organisation/service name: MHA Care Groups – Live at Home Schemes
Comments

I enjoy being with other people my age as we are able to discuss things that impact us and how we feel. It is nice we are able to meet regularly.
We have nowhere and means to get to meet up with friends. It is a lovely place to go and are always made welcome.
without the service many of us would not have a life worth living. It is the only place we have to be with like minded people who understand us and make us feel wanted.
Its local, regular and affordable.
Only chance some "old folk" get to leave the house and socialise.
The only outside contacts most have
It brings people together who probably wouldn't see the light of day
This service helps me get out, I am disabled and the support I get to out by using their transport and attending lunch club. I am able to enjoy a hot meal and meet new people. I am also able to access other services and information
I GET VERY LONELY AT HOME. THE COMPANY OF DIFFERENT PEOPLE IS VERY NICE.
It is the only place I am able to relax as at home I have to care for my partner alone. It is nice to have a normal conversation amongst friends.
I would get very lonely and depressed as they are able to help me get out of the house. Instead of looking at the four walls all the time. I sit and cry when I am on my own.
I live alone and it has allowed me to meet and enjoy the companionship of neighbours I had never before et
a chance to meet other people at least once or twice a week. this could be the only

social contact for some people especially if their mobility is limited.
Get me out of the house Gives vulnerable pensioners a valuable social time Gives me something to look forward to
Being close to me personally, is a real bonus and is always reliable, something to look forward to is always beneficial to anyone. The more new people we meet, helps to broaden our outlooks on life and horizons to strive for. Having pre-planned event is another feeling of stability in your life. Not very far to travel to get away from loneliness for those many, who live alone
Many interesting things happen at LAH Sinfin our leader makes sure we have many things for us to see and use.
For social interest and to get out of the house. I get to meet people and look forward to going every week
If it wasn't for the live at home services I wouldn't be able to go out at all. I have made lots of friends at the luncheon club. I would just be sat home alone if I didn't go.
My husband has Dementia and the company really help him. As it does other people. the people who come to the group are all quite lonely, We chat and have talks and singing. The two hours go very quickly and we look forward to it and cant wait for the next session to come. They also take us out for meals and further entertainment. Please do not cut it.
It is life saving when you loose a partner and the associated support network. Take a big load off social services. Gets me out of the house, this has a very good effect on my well being
As someone who lives on their own, is infirm and has limited sight. An organisation that takes you out for meals, meeting people and can give helpful info is very useful
As a man living alone, the service allows me to mix with other people of a similar disposition
Live at home Lunch is the only way I get a good cooked meal
enables me to live in my own home stops me being depressed
It is very important for me to have contact with other members of the west Indian community on a regular basis, many of these people I have known for a very long time. Given our age out reduce mobility many of us would be left isolated and left without links to our cultural roots where we can discuss and share common experiences
I have at least 2 good meals a week. People who would otherwise be housebound are collected by bus or car to have a meal and chat and laugh with friends.
We look forward to Monday and Wednesday without it we would never go out
I live alone since my husband died 2 years ago and have no family and have no transport and cannot now get on or off a bus as I have falls and v limited mobility. It is very helpful to be collected on bus with assisted access and good meal provided and the company. It is valuable to someone who often feels isolated and don't always want to cook for myself and eat alone. To lose this service would make a big difference to someone like me and many others and we don't want to lose it.
I get a well balance meal without having to shop for all the goods and cook them which could be dangerous and difficult
As a widower who is 85 years of age the service we receive at our Live at Home is invaluable and gets me into regular company in the presence of people of my age and provides a weekly option to talk and be in company at least one day a week. Our volunteers do an excellent job looking after us and keeps us involved in various ways.

Bring older people together to enjoy a meal and discuss topics as well as some people don't see folk for day. We are well looked after and our volunteers are helpful in all way.
It enables me to socialise and have two well balanced meals every week. I get a lot of support from the other people and volunteers.
As an 80 year old with severe back and leg problems I am indebted to Live at Home group and this helps for their help in getting out to meet people and having interesting talks and a cup of tea. It is so easy to become isolated.
The services offered are my lifeline to be able to go out and social with my friends The service takes me to my appointments at the Doctors and hospital Take me shopping for food etc.
LAH is a wonderful help to so many people, living alone, both male and female not very mobile and very lonely and frequently grieving following bereavement. LAH offers a welcome and friendship and support.
If it were not for the friendship, the company and the support, I can imagine life would be very flat, boring and depressing. It does you good to meet folk, we all have a good laugh,
Provides lots of information on health issues and other services lots of discussions on help one can receive.
It enables me to socialise and mix with my peers and still live at home. the support enables me to have some independence without relying on family. He makes me feel that I have some life of my own and therefore improves my quality of life
Without this service I would not be able to meet other people and socialise at least once a week. And enjoy at least one good reasonably priced meal a week. Also this helps me from feeling isolated.
To go somewhere and meet friends
In Spondon which is a friendly place we are worry that our libraries may be closed and free bus travel may be curtailed. We used to have evening classes, swimming pool, toilets etc. anything to get people out and about if fit enough is vital. The WI is great fro women but nothing for women really for men. So the live at home scheme MUST NOT be reduced and slimmed down - the population is aging looking after the elderly is VITAL - they must not be overlooked or scrap heaped.
This provides information and help to mental health carers And time to have time just for me
By being part of our carers group we are better able to care for our loved ones as we can use the knowledge we receive to help us find the services we require to help our loved ones. It would be very ad if this group was to close, particularly for new service users who are trying to find their way to some support and information when very often they will not know whereto begin to find the help they deserve
It is very important that elderly, isolated people have access to company, warmth and food on a regular basis. It is also a way of keeping a check that the users are safe and well. Company is a necessary need to boost their mental health as loneliness is a terrible depressant. I would be devastated if this service no longer existed.
Brings people together in similar circumstances and with similar health problems.
Gives me independence to live on my own. We are collected from home.
Getting elderly people out 2 or 3 times a week keeps their health up and eases the strain on local NHS.
It makes a great difference to me as it gets me out of the four walls. Also there's always someone there to help you. If for some reason we can't go to the weekly

meeting you feel down and lonely. I've only got to ring and someone will come and keep you company. They're very kind. When I go to the weekly meeting I have a nice hot meal.
Gets me out of the house with door to door transport and socialise with friends.
Well being and social skills all add up to a more balanced social life, meeting new people and talking about general issues concerning people my age.
The living at home scheme provides a vital lifeline by providing an important social network which prevents me from feeling lonely and isolated. It also gives many people a purpose to get out into the community and access vital information regarding health and safety etc.
The service supports individuals and families by allowing the relatives to have a time for themselves, knowing their loved one is safe and having a lovely lunch. Myself I love the clubs and have made some lovely friends, we have a laugh and talk about our days gone by. Its great!! I am sure mixing and socialising makes us feel better and we talk to other people so they get information about the clubs. Our clubs managers always keep us up to date, how to access other services, telling us safety things like being careful what information you give to strangers - door step sellers - phone scams - stroke alarms etc. Its all very informative given to the individuals and their families.
It enables me to leave the house and socialise in a safe welcoming environment. This is especially important in winter and bad weather. Without this I would be housebound in bad weather.
Every week we have a hot cooked meal and socialise with other people
After working for 42 years and have retired I needed to work again. I volunteered as I didn't want to be working every day and this scheme enabled me to help out. With the meals, washing up, cleaning talking to the members I wanted to give back my caring attitude to older people and be friendly and helpful to them,. It helps take your mind off the normal day to day happenings. All the members are from the Spondon area and they would be without anywhere to meet and easily as a group to talk, laugh and not be lonely. Entertainment is provided and they all appreciate what is offered to them, and they leave very happy.
Company and a sense of lifted spirits.
It gives purpose to life, something to look forward to It gives you the ability to keep in touch with friends to make new friends and to have happiness together.
It helps me get out among other people instead of being stuck within my own four walls
It get me out once a week as I don't get a lot without this group I wouldn't see anyone or talk to anyone at all as I live on my own.
It helps bring people in the local community together.
by using this service, I am able to meet people make friends and talk about our problems and not feel as if I'm on my own
It is a great help, the Mickleover Live at Home collects me and I can take my three wheeled walker, I can't walk without it. I am able to meet lots of friends, have a meal and have enjoyed the entertainment. It has been so much part of my life as I have been a widow for 27 years. They have taken me on many holidays always have helpers to look after you. Mickleover Live at Home has been such a help. Two clubs, Mickleover Pensions Club and WVS Club both had to close as they could not get anyone to run it so please keep Mickleover Live at Home Scheme open.
Social and sympathetic contact with older and disabled people who live on their own, such as lunch clubs and outings. All members and volunteers provide a personal

Classification: OFFICIAL

touch.
Helps maintain independence. Helps socialise. Gives access to fresh food.
Personal contact especially by weekly lunch clubs.

Organisation/service name: Royal Voluntary Service. Council for Voluntary Services - Community Transport

Comments

The services offered are my lifeline to be able to go out and social with my friends
The service takes me to my appointments at the Doctors and hospital Take me shopping for food etc.

Organisation/service name: Voluntary Community

Comments

Well being and social skills all add up to a more balanced social life, meeting new people and talking about general issues concerning people my age.

Question: Please give us your suggestions for making savings and how the needs met by this service could be met in other ways

Organisation/service name: CamTAD

Comments

Vey difficult. You can't replace a friendly helping hand
At the present time as an ordinary member of CAMTAD, I am not yet informed of possible contingency plans. These would be announced by the current newsletter or at the office or support groups
CamTAD is to a great extent a service provided by dedicated volunteers, but they cannot work without leadership and a central premises with salaried staff.

Organisation/service name: Derby City and South Derbyshire Mental Health

Carer's Forum

Comments

No suggestions as one size does not fit all.
sorry not sure
The group provides a break from the day to day of caring for a person with mental health problems
I am sure that the group are willing to consider any idea that may help to reduce funding by working towards the costs.

Organisation/service name: Derby Chinese Welfare Association

Comments

This may require the review of vision and mission statement for DCWA		
Derby Chinese Welfare Association	Derby Chinese Welfare Association	Derby Chinese Welfare Association

Organisation/service name: Derby Community Accountancy Service

Comments

All ways of saving money have been considered. There is really no way available to us to reduce our costs
Closing the services many small groups would close their doors as they would not be able to afford an increase of running cost
I cannot see how DCAS could work with another organisation as they offer such a needed and unique service. They have low overhead costs and provide reliable and valuable financial services and training that is affordable. Derby needs a community accountancy service. they must be able to make charges that reflect an organisations turnover. they need their grant to enable them to continue to support groups who in turn are supporting the most vulnerable people within the City

Organisation/service name: Derbyshire Friend (now Derbyshire LGBT+)

Comments

There are no other services. This is it. As I said a couple of pages ago, this is the last line. Everything has already been cut. Social Care - that is, the formal, government-run social service - are already overstretched and are offloading cases onto voluntary organisations
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Organisation/service name: Disability Direct

Comments

Some services could come together depending on who their audience is. More funding should be given to all organisations that help specific client groups.

I don't know

Organisation/service name: Hadhari Nari – Metropolitan Housing Support Trust

Comments

Cost is not much way to reduce if you looking for a proper service, it is hard if you reduce funding.

not sure

Using volunteers. this service needs to stay in order to meet the needs of customers

I don't know, how much more savings you can make as they do so much on so little.

I would prefer to come here as it has been here for a long time and it feels like a second home for most people who access this centre. I feel comfortable and always welcome here.

Hadhari Nari it is need to cut more down as is really in need but they could change and get more activities as they use to have when I had my issues, For other no clue.

It will be helpful if is not changing the way

Working together will contribute on full filling customers needs easy. but Hadhari Nari make me give my life. They just are a lifesaver.

I don't know.

To make service get more people and more services.

Maybe just to offer surgery with in different places where people can access quickly

Hadhari Nari already run on a little amount of money and do so much to help.

Any more changes or reductions will mean people will not have service they need.

Organisation/service name: Hadhari Support Centre

Comments

When is the government expect people to view when they are making so much cuts, this government is a disgrace to the country all these cuts, is not needed. the poor people suffer, how can you save from you don't have.

Small charges for those who can afford it

Review number of days the groups meet Work with other groups Have a city wide well co-ordinated group

more small charges for some services

I cannot think of how further savings could be made to a service that has had to make saving since I have been attending the centre.

I don't know

It cannot be met by others but we can paid a bit more to keep our service going

They cannot be met by social services or organisation like them they do not understand black people needs.

This service is unique there is no other service like this in the city. You could look at reduce grant and we would have to pick up the rest if we want this service.

I can't see how savings can be met as the Hadhari runs at a basic minimum - providing great services at low costs. I don't think they've been charging enough over the years as they don't want us to have to pay a lot of money, they are fantastic.

I think that you will find their are no other services like this

Establish their own local cooperative
No I cannot think of any savings to make.
Don't see what we can do to make future savings
No idea how we could make savings.
No I cannot, they do everything they can to save money
No
N/A
No I cannot
Maybe make a little charge for those who can afford it, ask local business to contribute
Can't think of anything
Introduce an element of contribution Groups to work together Involve the private sector, particularly local business to support these organisations
Bring all groups into one or two city with groups based on a need and not ethnic group.

Organisation/service name: MHA Care Groups – Live at Home Schemes

Comments

without this help I would be completely house bound.
I believe they need more funds, i.e. NO CUTS IN FUNDING
they will struggle to provided services as they fundraise already to keep cover costs.
I FEEL COSTS CANNOT BE REDUCED ANY FURTHER, I GET EXCELLENT SERVICE
I feel costs cannot be reduced any further. The service I get is excellent and by cutting costs this would reduce the service provided.
Not enough money in system already Why should WE suffer!.
This service is the only way I can get out of my home independently, as my own. To meet other people, and enjoy a hot meal. this is a life line for many elderly people.
I can't think of any
I can't think of any that they don't already do. They meet our needs and have events to raise money and I don't know of any other ways in which they could reduce costs.
Charge for bus passes.
It helps me get out among other people instead of being stuck within my own four walls
Transport £3.50 Meal £6.50 Raffle £1.00 All take raffle prizes Already pay the above prices for transport and the meal and the organisation makes some profit from the entertainment so other than increasing the cost of the bus and meal I have no suggestions
No suggestions, I'm not familiar with the various services.
It's time the Council got their priorities right instead of wasting more on unnecessary things. Please look after the elderly people who try to make the best of their lives.
I think we all try to save money we ask our members to phone asap if they are unable to attend a lunch club which helps so we don't waste food. We all bring things to the club that can be sold on to raise money for our club - we do have fund raising events - we share information via a news that we get often with relative information
Not charging taxes on properties used by these voluntary organisation.
none
Not sure about fund raising but I try to help by bringing items that can be sold at

fayres.
One way would be by building Spondon an OAP facility so that we could have a drop in centre there preferably in the village itself.
We could be given space by the Council Could look for sponsors from industry's and large company i.e. RR, Derby County Football Club and large development company's.
I cannot think of how Further Savings could be made to a service that has had to make savings since I have been attending the centre.
The service has made savings for years and are struggling to make ends meet. An increase would be for better than another cut back.
I don't think the funding could be met. other fundraising is done to keep the organisation going.
I feel we have cut back beyond our limit and feel increases would be more appropriate
As you have cut down our money every year, last year was 40% You'd be better looking after disabled and elderly people who represent a high number of voters
The needs met by your service should eventually tap into savings in the NHS for example, support given in mentally healthier ways of living i.e. exercise we do, physically helping, emotional support, self confidence in ones own destination and moral boosting to those who need it most
Couldn't be met by any other way, Please don't charge anything?!!
Nobody in this area can or does provide similar services on a regular basis.
Already combined several areas and reduced hours, so no. Reduce the number of managers!
Savings on administrators expenses.
Any other means of meeting these needs would be a lot more costly. there should be a significant increase in grant so that more can be done in an efficient manner.
I'm not aware of any other organisation local and accessible that can provide a similar service. If IO had to travel too far it would be less useful and I would not be able to develop a local network of friends that can support each other.
Get rid of a few chiefs and look after the ordinary people.
It would appear that when cuts are needed if applies only to the people least able. It this City Council wishes to show that they regret having to cut funding, why not start with Councillors salaries, not to mention the obscene amounts paid to certain city officers.
Provide and train drivers to help with the pick up service that many users rely on
Almost impossible to answer this without knowing the breakdown of funding - which we do not. We are just recipients of the scheme and grateful for it.
I cannot see how any savings can be made
It helps me get out and mix and enjoy the company of other folk of my age group. We enjoy having speakers come and give talks about all sorts of things. We also enjoy games and arm chair exercises which is made fun and so enjoyable.

Organisation/service name: Royal Voluntary Service. Council for Voluntary Services - Community Transport

Comments

Improve services by agencies joining together - reducing costs

Question: Please tell us how you think the group(s) identified may be affected and how the impact of any change could be reduced?

Organisation/service name: CamTAD

Comments

They wouldn't know where to get help. I don't know the services in all the areas and how well they are used. I am a service user in Mickleover and know this help is needed
hearing impairment is a disability affecting any age group, gender and any ethnic community so the withdrawal of support, both practical and psychological, would create a significant impact to everyone affected. It is difficult to estimate how this might be addressed. Though the reliance on continuing voluntary help from individuals could be vital
Communication, transportation, reassurance.
Only by the Hospital Department taking over the cover now provided by CAMTAD

Organisation/service name: Derby City and South Derbyshire Mental Health

Carer's Forum

Comments

The group would probably struggle to keep going and this would have a great impact on all the carer's, mental health suffer, isolated and vulnerable adults. Don't know how you can ever reduce the impact this is not possible.
Everyone will be affected and the impact will be terrible for all concerned
The group provides a break from the day to day grind of caring for a person with mental health problems
All would be affected by the lack of support and the loss of information to allow them to support services. There would be no respite sessions or meetings to get away from stressful situations
We just need to have continued funding with no cuts, so our Group Derby City and Derbyshire South Mental Health Carer's Forum. Please help our carer's please don't cast us aside. We need this group to help us. SURVIVE!!!!
They would feel more isolated and no one cares for them

Organisation/service name: Derby Chinese Welfare Association

Comments

Children use this facility to learn Chinese, this service is not prompted elsewhere in Derby. Next nearest Chinese school is in Nottingham and is oversubscribed already
Without knowing what it is made by DCW associates it is difficult to make any valued judgement of this issues.
Children use this facility to learn Chinese, this service is to provided elsewhere in Derby. Next nearest Chinese school is in Nottingham and is over subscribed already.
the DCWA is a focal point form many Chinese people of all ages and if any reduction in service is experienced it could make a great difference to many people.

Organisation/service name: Derby Community Accountancy Service

Comments

If this service was ended or reduced then charities would struggle financially to afford
--

an accountant when funding and budgets are already tight
All the sections of the population mentioned above would be affected by the closure of Derby CAS. It works closely with all sections of the population, improving the services which are provided for them.
Many community groups are operating on a reduced layer of support already so the further reduction will affect them to exist
Charities and voluntary sector groups would be affected and training advice and information would be reduced for trustees
DCAS work with charities that cover a wide spectrum of user groups. These groups are in the main all struggling to survive in the current financial climate. If DCAS services are not available these groups would face significant increases of costs for financial services if they had to use commercial accountants. In my view, treasurers on committees do not have the financial expertise to produce annual accounts to the legal standards required
Inevitably all the above groups would be affected due to the knock-on effect

Organisation/service name: Derbyshire Friend (now Derbyshire LGBT+)

Comments

As much as we would like to think otherwise, our society still creates deep problems for LGBT people. People in all of the above categories are affected by this, either because of social ignorance, of deliberate prejudice, hatred, and even - and no less crucially - their own

Organisation/service name: Disability Direct

Comments

These groups would be affected as this service provides services for different age ranges and benefits. Which means more than one group will be affected.

Where else would we go if all charities had their funding stopped.

Organisation/service name: Hadhari Nari – Metropolitan Housing Support Trust

Comments

Everyone who need help and has no help will be affected badly.

As women would not have any other service to turn to. This service is useful in this community as allow woman from other background i.e., Pakistani, Indian community - to access as it in the heart of Normanton more easy for woman to access as the school is right next to the centre. For woman this maybe the only place they can pop in and ask questions to problems they may have.

I am old and needed help I had it so I think ladies on my age are here feel ashamed to ask for help some where else.

Service were there for long-time and people build trust so it will be time to trust other with this issues

would be in the situation they in and not be able to come out.

If Hadhari Nari hot here, how the women get help special who are living domestic abuse or the young people as the girls. Hadhari Nari are not only place when we come enjoy our time but we get lots of helps as advices and guides they are like or more than advice bureau, for all women what's matter where they are from, so please give supports to Hadhari Nari to continue to do it there jobs.

I can only comment from my own experiences (as I am not fully aware of all of the services Hadhari Nari offer) But any women from 16 years and that are in an abusive

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relationship can access LOTS of support from Hadhari Nari to keep them safe and move forward in their lives. Reductions on this service means women will be at risk (as well as their children) if they do not have the support and knowledge and access to other services to enable them to stay safe. (All of which Hadhari Nari offers.)
The service will need to stay open as customers feel comfortable caring here for help and if they close there maybe nowhere else to come or other services they may feel they can access. women and children have been coming here for help for years
They won't have anywhere they feel safe. There centre is small but hen you go there, there is a warmth you feel straight away. You feel comfortable. I don't know if people will access other services my mother had access to so many other organisation but didn't feel comfortable talking with them due to lack of trust.
May not get a good service elsewhere may not access help from a place they do not know or feel comfortable in. Information will not be given as efficiently as the advice centre.
All groups will be affected in anyway so please do take consideration where people will go for help or they will be pushed to live in the stressful and dangerous situation.
All people has different issues but living on a family where mum and dad having problems and mum suffer from abuse all the family is broken. I am so glad that Hadhari Nari was here when my mum were going through emotional, support. All of us was so broken even my grandmother was feeling low but having a support we managed to get over and live a peaceful life.
All they will be affected depends on their needs.
All will be affected. People from multicultural backgrounds who are new to area or have limited language won't be able to get help.
To live an abusive environment is hard, unhealthy for any group. Children will have problem, at school women will be stuck in home. Disable scheme so providing support is saving life's.
He will be as no service there no help and when I no help is always or trouble.
If Hadhari Nari not here there will be so many people who will suffer. They didn't just help me but also my daughter who was going through so much problems at school and emotional problems in her teens, and the only person she would talk to or get help from was Ruth at Hadhari Nar,
for me what I have seen from my friend who was coming in Hadhari Nari, how she become very confident and she learned how she can work her life in better and easy way and for me even I don't have problems life but I learned lots of things in my life from the staff Hadhari Nari
Some of the groups prefer to be I their own ethnic groups Emerging community groups from Eastern Europe have completely different needs.
Will not be able to get out to meet others.
The Hadhari Nari will not be able to help the Pakistani women on the Normanton area.

Organisation/service name: Hadhari Support Centre

Comments

there would be nowhere for them to go, People of the Council should stop and think what if one of these people was one of them. think what all these cuts mean to the poor people. They don't need all these cut, stop them where is it going cut, cut, cut everything cut, but government have money to go to war it is cut to support war.

Classification: OFFICIAL

Improve effective use of service
provision to be prioritised one policy for the whole city.
Clearly any cuts or reductions will affect and have some impact, which will differ from one person to another. The Hadhari is a very important service particular for the older people of the West Indian community.
It will clearly affect all of our lives in different ways but one thing is for sure it would have us feeling less spirited and lonely with less feelings of reasons to live on.
People will not have a service therefore what will happen is more burden on social services and Health.
change is change, its impact cannot be measured until change has taken place
We didn't access a lot of service because they don't fit us, that's why Hadhari is so important to me.
By not reducing the funding as I think they provide great service for very little funding - When you consider the wages of a Councillor these days it must be over £20,000 and the funding for 1 year alone isn't much more? Without the Hadhari, people would depend on other providers which will cost more money.
People will lose out and do the cuts have to hurt the weak?
Will feel completely isolated cannot participate in the life of the city
the service is extremely important for the older Indian Community in Derby
they will have a profound impact on the people that use the service cause isolation and loneliness
I am part of the African -Caribbean community and it helps me have a place to go. If it wasn't here I would be isolated and alone
It would impact negatively on me and others as this is the only resource of its kind. It allows me to get out the house and socialise.
I would have nowhere to go at all. The other facilities are not culturally appropriate for me. I prefer the comfort of being around people that I knew.
It is a hub for the elderly, we need it otherwise we would be isolated, in our homes. Don't have to worry about transport can just rely on them
Isolation Loneliness Ill health Social - without this I see only my children 3 times a week
It would affect different people in different ways. Some may become isolated, others would have no-one to talk to
The impact will be different for each individual but isolation and loneliness are the main factors. Not being able to share cultural experiences and stories
They are likely to collapse
Any cuts will have an impact on most of the people above but will affect us in different ways. the Hadhari is a focal point for the elderly in our community because it is a way for us to get out and further our life skills
It will be catastrophic if these groups are not funded at all

Organisation/service name: MHA Care Groups – Live at Home Schemes

Comments

Most people would miss this MHA club and be very lonely on their own. We would also miss one hot meal a week, it might be the only some people have a week so please keep the funding going.
We would not go out and lose our community of friends
They are feeling more and more isolated and if services continue to cut it would end up making many of us depressed.

We would have no way to get out and be with friends. Many of us have no family.
We would have no one and no where to go.
Older people have a need for contact and to be part of the community.
They will be isolated lonely unable to access community at all. I will also miss being with other people. I would not receive a hot cooked meal.
SOCIAL ISLATION, MENTAL HEALTH WELLBEING
Less opportunity to socialise (possibly NO opportunity) - More chance of illness and health problems (due to isolation) - Possible death or injury unnoticed due to isolation - More impact on health and Social services
older people, especially those of us with problems with mobility/disabilities would not have anywhere to come and have a lovely meal and socialise with out friends.
Our group LA Home already struggling to help to keep things gong thanks to precious cutbacks
They would be affected by being lonely which brings on depression, so needing medical help. No-one knows how one feels when alone and housebound, unless they experience it.
It's the only time some of the people get out, by going to groups and clubs.
Some older people it's the only people they see in the work.
Many would feel very isolated.
Become isolated from other people which can lead them to become vulnerable and affect their health and wellbeing both physically and mentally.
The quality of life would be affected, especially in winter. It is important as you get older to socialise and meet other people.
Some have no family and rely on this event to meet and socialise with their friends.
"I'll go off my head" Only lunch club available locally
If there were a change or lessening of the group, I believe the members would suffer the risk of loneliness and isolation. The knock on effect of that would lead to depression and low self esteem.
I wouldn't be able to go as I would not be able to get there
Without this service older, less mobile or disabled people would be unable to leave their homes to socialise. this leads to loneliness and health issues.
These people get out of their homes and are able to socialise with others.
A lot of people would be affected by funds being withdrawn- services that are run are helped greatly by voluntary people anyway so they don't get paid and enjoy giving their time but why withdraw or reduce funds on struggling services - how will that help the above groups, we need these clubs to continue please consider this.
They rely on a hot meal and community transfer once or twice a week. For some this is the only time they leave their houses. They could become vulnerable and not feel wanted. Some members do not have families to turn to. being able to meet other people they can talk over problems get information have a laugh and feel they are part of their own community on that particular day or days. They would not be happy to lose this scheme.
Unable to meet people of similar age and abilities as a social gathering
If I didn't come to the Live at home scheme I know that I would suffer terribly with depression again. Live at Home scheme is a very big life line to me and many other people.
As I said before it would cut out friendships confine people to their homes and give them a poorer life and loneliness
We could not change anything without it affecting all of us.

Classification: OFFICIAL

DONT TAKE OUR CLUB AWAY FROM US WE NEED IT SOME OF US ONLY HAVE THIS ONE DAY TO MEET UP WITH FRIENDS WE NEED THESE FRIENDS. MRS LILIAN M MARSH
Clearly any cuts or reduction will affect our have some Impact, which will differ from one person to another.
If the luncheon club lost funding and had to stop it would put a greater strain onto social services and cost another branch that Derby Council provides money for.
Bringing people together bringing fund to people who like myself who are widowed to continue to lead an active life in our later years/
Sometimes it is only contact will others to have a talk may be of days gone by.
we enjoy going for dinner
It is beautifully run PLEASE DO NOT ALTER
most are men and woman and elderly or vulnerable in some way.
> Social isolation if didn't go > Loneliness if didn't go > Missing seeing friends
Isolation. More services to counteract this.
Socially isolated.
It would be a great loss if any of the Live at Home
The strain of organisation who use a smaller percentage of unpaid volunteers would be great.
Older Disabled People, would be affected
Could suffer from a loss of community support leading to a sense of isolation and vulnerability especially for those users that live alone. The networking also helps to check on the health and wellbeing of service users. I am worried that a reduction would equate to a loss of these services.
It would mean some people we would not be going anywhere, only sitting at home all day, some days not seeing or speaking to anyone.
No funding to LAH would leave a big hole in a lot of lives
The groups, organisations etc support these people most certainly save money by their support. Support which would otherwise fall upon the state ie NHS, police, social services etc.
The support they receive would be greatly diminished
These are the words of a disabled friend unable to access services - isolation, social exclusion, depression, loneliness - these words and more apply to any of the groups listed above.
We are unable to answer the item marked because we do not get involved with these groups, Without deeper knowledge of the funding of individual groups - cannot answer.
Any person living alone would be hugely affected Loneliness etc.

Organisation/service name: Royal Voluntary Service. Council for Voluntary Services - Community Transport

Comments

Older people, like myself are unable to leave their homes, The costs of Taxi are to expensive and I am unable to walk without assistance so cannot catch buses.

Organisation/service name: Voluntary Community

Comments

For older people this is a great opportunity to meet up and have a nice lunch and

chat. As I am how housebound and find getting out really hard.

Question: Please tell us how you think the area(s) identified above may be affected and how the impact of any change could be reduced.

Service type: Time limited intervention

Organisation/service name: CamTAD

Comments

Comment	Organisation	Service type
They would be affected by not having CAMTAD service available. I don't think impact of any change could be reduced Voluntary services are needed but shouldn't be instead of paid staff		
All people, irrespective of where they live will experience the same implications of a hearing loss and have similar needs in the support required. Those whose English may also be compromised would be further isolated by lack of a support system such as CAMTAD		
Better backup and support and understanding by surgeries. In our case home visits are important and as we are funding care it is pointless for them to say "drop by for a chat".		

Organisation/service name: Derby City and South Derbyshire Mental Health Carer's Forum

Comments

not sure
All people from all areas attend these meetings so all areas will be affected by the loss or reduction of funds. As the group covers all mental health issues it is easy for stressful situations to arise and there would be no where to go
All our Carer's from the whole of Derby City and County would be greatly Affected. We are a Lifeline to Carers and they are Desperate for us to continue to help them. Please don't Let us Down! we need to continue to Run own Group
Not enough money to spend on the groups - give more money!! rather than takeaway!!

Organisation/service name: Derby Chinese Welfare Association

Comments

Ashton on Trent I am not aware of where members and users of DCWA live and go again difficult to comment. I can say that it took 4 years to find the association which is very affective for my son and wife plus myself.
A good question but I don't know where associates live and so find it hard to comment but for me, would be a great loss
I am not aware of where members and users of DCWA live and so again difficult to comment. I can say taht took 4 years to find the association which is very affective for my son and wife, plus myself

Organisation/service name: Derby Community Accountancy Service

Comments

The areas would see reduced services. The impact can be reduced by not cutting voluntary sector funding

Charity and volunteering groups would not have access to financial advice support and training. DCAS has been a God send to our charity over the past 10 years and has provided vital guidance to staff and trustees around charity / trustee matters and finance / pensions
My pervious answered cover this. to sum up: Alternatives have relied on DCAS for over 20 years their level of expertise , professionalism and financial knowledge have helped with our own status of being an excellent service provider. Our costs would go up if we had to buy commercial accountancy support. DCAS understand the needs of the VCS in Derby. they are flexible, trustworthy and will g the extra mile to help us

Service type: Information and Advice

Organisation/service name: Derbyshire Friend (now Derbyshire LGBT+)

Comments

Derbyshire Friend/LGBT+ is based in Derby but serves all of Derbyshire (the absence of similar services in other areas of the county is a serious issue in itself, but not specific to this consultation).
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Organisation/service name: Disability Direct

Comments

I think that most areas would be affected as I am sure many people from the Derby Area use/know of this service. It is based on Pride Park which is close to the City Centre where people can access it.
My friends from all over Derby use the services, so everyone will be affected.

Organisation/service name: Hadhari Nari – Metropolitan Housing Support Trust

Comments

All will be affected and will be more vulnerable people everywhere in Derby
Because a lot of woman Asian from these areas use this service and they know about it.
everyone has problems but when they have domestic violence that could happen anywhere so whole city need this
multicultural service there to provide help and support in local communities for the women and children. due to met women feel confident and happy to discuss their personal issues with Hadhari Nari because of their relationship
Hadhari Nari is post in local community and for accessible to the residence of the community and joining areas is easy to go for women from ethnic groups. I would not have accessed help from another agency because didn't understand my cases and my situation as I'm women domestic abuse living in the refuge.
Reductions will affect women, children and young women as stated in previous box. This service will affect the whole of Hadhari Nari can be living in any area of Derby.
The centre is based in Normanton, people in this area know they are here and if they go, they will be nowhere else for people to go or go where they feel comfortable and now that they get a good service.
I felt safe with Hadhari Nari and at there centre you'd meet so many different people from different cultures which made me feel like they really cared about everyone. I met other young people and we supported each other. Learnt that I could do other things, and wasn't limited by my culture and religion.

The centre is based in Normanton and a lot of the local community use the centre. not sure where they will go for help/support if its is no longer here. People may not want to travel when they have a service that is local to them, May not access other help and know where to go.
All areas in City has some people who has issues, but some are more vulnerable as Normanton, Sinfin, Chaddesden, Allenton, Alvaston so to reduce I do not know.
Domestic abuse is not just on some culture or communities it is present on all Derby area.
As needs are spread all over city
Service supports all women and children and I have met and made friends from other cultures. I may not have had this without H/N.
If this proposal project are reduced the area(s) may be very much affected because we watch and listen people have a lots of big problems. Such as housing benefit, immigration, health safer community etc. The voluntary project are very good because women's learn lots of things about the health benefit, immigration, law and even though they learn about the women's problems they face.
There is no where else to go within the community. People from ethnic groups don't always feel safe to go to those other organisations. I feel safe there. Other people I know who I've taken there have said as soon as you walk in you feel like they already know them and is so easy to talk to.
Hadhari Nari is post in local community and is services local community.

Organisation/service name: Hadhari Support Centre

Comments

Very bad disagree, why should people suffer, just so there will be more money to go to war. the poor get poorer and the rich richer/
Will increase isolation of the elderly
quality cut failed
Please keep funding the Hadhari Day Centre. It is a vital resource in Derby.
see previous page
Will just feel more isolated and loneliness
People will suffer and become more isolated and will bring more illness over problems
People will be more isolated and will cause illness and loneliness
We have service users from all over Derby
Isolation, loneliness not culturally appropriate, I get a cooked hot west Indian meal here which I only get here as I no longer cook in my own home.
Would leave people isolated in their own homes
Have a city wide policy and look at all groups together

Organisation/service name: MHA Care Groups – Live at Home Schemes

Comments

Shelton Lock.
Quality of life will be impaired Something else not to look forward to.
The "Live at home" programme would be restricted when enlargement is so necessary
I would be isolated and feel I would end up in are which is more costly.

Classification: OFFICIAL

but most areas have their own group! Derby City would need to spend more money!!! Lonely isolated people with few or no social contact
I think you will gather from what I've already written how we all would be affected if any were reduced.
These are the areas I personally am aware of.
Reduced community spirit all round
This would have a huge impact on my mother as without this Service she would probably very upset as this gives her a chance to socialise with people her own age and the service also provides support to the Carer's
It will have an adverse affect on all groups locations if the service ends or is reduced. A lot of groups are already joining together to ease costs - what else can they do.
There would be no support for the older people and disabled in these areas in respect of providing the live at home scheme.
It would leave older and vulnerable people isolated
The main thing Spondon has not got much by way of facilities, it is I believe the one area of Derby that hasn't an old age pensioner facility Why Not!!
Not able to answer without more knowledge
As previously stated
The meeting and socially getting together making new friend is so important when you get older, gives a reason on luncheon club day to get ready because you are going out.
DO NOT ALTER AT ALL!!
LLAH would not exist
Hope I never have cause to find out. Please let well alone and support, keep well in mind and body's heart.
No other facility available locally for the users to access.
And all areas in which Live at Home Schemes operate.
By removing this service, it will put greater strain on Social Services.
All areas where Live at Home operates. Members would face social isolation increase instead of reducing funding.
By the Council helping with funding.
Not possible (silly question) without research.
Could be fewer elderly people using local services - as the tendency could be to stay at home - there would be less reason to venture outside.
LAH is the only Group of its kind in Sinfin it helps people to get motivated where you live makes no difference, if you need help. Obviously there are more needs in certain districts which the City Council are aware of.
All areas have lonely vulnerable people, some people have no family and are socially isolated, others cannot access services already offered, because of severe disability, be it mentally or physically. to cut funding will add to an already big problem. There is no easy answer, most people are affected by the financial situation.
We do not set funding in excess of other areas some residents feel they miss out anyway. Both of us have sat on Derby City Councils Best value review committee Do not have the appropriate information so impossible to answer without current statistics

Organisation/service name: Voluntary Community
Comments

I would not be able to go out at all on a Monday due to being housebound and stuck in the house all day seeing no-one.

**Appendix D to the Consultation Report.
Comments received in other documents and formats**

Comment	Organisation
Consultation with Derby: Proposal to reduce or end funding for a range of voluntary sector services. I am writing to you to express my horror & disappointment at the possible withdrawal of funding for a range of voluntary sectors/groups. These are vital Community backed organisations & as such offer a lifeline to a lot of local people/carers. When Community Support is expanding, as people are living in their own homes instead of institutions etc and are living for longer surely the very little support they get should not be under threat/surely this is a very backward move and can result in many more hospital admissions and further over-usage of GP 's and Policing as caring relationships breakdown	Age UK Derby and Derbyshire First Contact
as Deputy General Manager for the community health services for Derby city, I would like to express my concern at hearing that the funding for First Contact could be cut or cease in future. I have completed the on line consultation survey about future funding, but also wanted to send you the supportive emails and case studies I have been sent from some of our community staff, about the excellent service First Contact provides. These are attached. Our staff regularly refer to and liaise with First Contact about Derby patients they are working with. The interventions of First Contact and the services they refer on to, make a real difference in helping our patients to remain safe, healthy and independent. First Contact have informed me that approx half their referrals come from health colleagues, including Care Coordinators and this reflects how valued a service they provide.	Age UK Derby and Derbyshire First Contact
First Contact is a great support for all staff & patients in the community. Their knowledge of services available for Community patients is valuable & it would be a significant loss to our department if this was lost. Community Matrons & District Nurses use the First Contact service for residents we visit & pick up that they need extra input that First Contact can help to organise as we are only really viewing the patients on our books there are many people out there who need this service too. Big disappointment if this goes.	Age UK Derby and Derbyshire First Contact
First Contact is a very useful resource for us as they have up to date contacts for a wide range of services that benefit our patients. We are often the first professional to become aware of difficulties that can be alleviated by these services and are able to forward details quickly through first contact. If this service were not available we would not have the time or resources to locate the necessary contact details or keep these up to date and so would refer many patients through to social care for these social needs.	Age UK Derby and Derbyshire First Contact
Just a bit of feedback on First Contact and how useful it is for us and our patients; Link between us and other organisations means that one form can be completed and the patient can access the services they require without having to complete multiple forms with the same information. Save vital hours of staff time looking into social activities for patients that may not be addressed due to time constraints if First Contact were not around. This helps lift mood and motivate patients and engage them back in society. Save vital hours of staff time looking into social activities for patients that may not be addressed due to time constraints if First Contact were not	

<p>around. This helps lift mood and motivate patients and engage them back in society. First Contact have a breadth of knowledge that we can tap into that we would not otherwise be aware of therefore allowing us to provide a comprehensive service to our patients. Questions on form raise issues that may not otherwise be addressed. Examples; First Contact referred to fire service for them to advise patient on how to remain living upstairs safely. They have enabled a patient to feel safe at home by fitting effective window locks for the patient. Sourced a lunch club for an Italian speaking lady that already had Italian ladies that attend therefore enabling the patient to reduce their social isolation. Patient had a very unkempt property that needed clearing and cleaning. One referral to First Contact enabled this to happen and allowed the patient to remain living in the property. First Contact is an invaluable service without which there would be a detrimental impact to the patients.</p>	
<p>I find First contact a brilliant service as I can refer to them and then they cover the ideas I have had, but other ideas as well. Patients find it a useful one stop point of reference.</p>	<p>Age UK Derby and Derbyshire First Contact</p>
<p>Comments from staff in community teams: . . . OT who had used First Contact several times, both through checklists and informal referrals, on leaving community team said 'you've helped me so many times and I've appreciated everything you've done. You're amazing'. . . OT from Intermediate Care thanked FC for input for Mr & Mrs S. Home was cluttered and unhygienic, couple struggling to cope and state of property was preventing Intermediate Care from putting in equipment needed. Referrals included Derby Homes and Healthy Housing team. Due to support provided, Mr S had cleaned the house and was feeling really positive. OT thanked First Contact and said 'the house is like a different place'. . . Technical Instructor from Early Stroke Support team said 'First Contact are an awesome bunch of ladies, a mine of knowledge and expertise that we just don't have'. . . Intermediate Care Nurse complimented First Contact on being 'a great source of knowledge'.</p>	<p>Age UK Derby and Derbyshire First Contact</p>
<p>First Contact Case studies – Oct 2015. . . First Contact received a phone call from Ward 3 at London Road Community Hospital. Mrs M, aged 74, had been in hospital for 5 weeks and was ready to be discharged. However, when she was taken to hospital, the police had had to break the door down to enable the ambulance to get access. The door frame had given way, and although a repair was attempted, the door would not open and close properly. First Contact made a referral to Derby City Council's Healthy Housing team who visited the lady in hospital and organised the repair, enabling the lady to be discharged. Further communication with the ward revealed that Mrs M had little family support as her daughter does not live locally and is terminally ill herself. Staff on the ward advised First Contact that Mrs M wanted help with cleaning, but that she would probably struggle to arrange this herself. First Contact provided information about cleaning services and the services of the Local Area Coordinator and explained that FC could put the LAC in touch with Mrs M if wished. This enquiry was not recorded, but was dealt with informally. . . Mr D, aged 77, had suffered a perforated bowel and had part of his bowel removed,</p>	

<p>resulting in the need for a stoma and bag. Prior to his illness, he had been extremely active and independent, cycling 12 miles regularly and playing golf twice a week. He was now sleeping downstairs and felt very vulnerable. A Technical Instructor from the Virtual Ward completed a First Contact checklist and referrals were made to Derbyshire Fire and Rescue Service who fitted 2 smoke alarms and to Crime Prevention who fitted window locks and alarms, and a shed alarm. Mr D reported feeling much safer at home and said he "can't thank people enough".</p> <p>An Intermediate Care Physiotherapist completed a First Contact checklist for Mr W, aged 56, requesting advice in relation to Mr W's housing. Less than a week later, the physiotherapist informed First Contact that Mr W had had another fall and was in hospital. He lived in a Derby Homes property, and there was concern that his home was unsuitable for him to return to. Mr W used an electric wheelchair at all times, and the property had insufficient room for him to manoeuvre safely. Now that Mr W was back in hospital, the situation had become more urgent. The established network of First Contact partners meant that the First Contact champion for Derby Homes was contacted and was able to get the case to the relevant people to progress things without delay. Mr W moved into an Extra Care flat, which is suitable for his needs, within a few weeks.</p> <p>Mr P, aged 60, needs oxygen, and was referred to First Contact for a benefit check by the Community Matron. Mr P was referred to Derby Advice who have identified that Mr P should be able to claim the high rate of PIP (Personal Independence Payment) and the Severe Disability Premium. This would equate to a total financial gain of just over £9,000 a year. Mr P desperately wants a mobility scooter to enable him to get around. This expected increase in his income is significant and could mean that he is able to buy a mobility scooter, which will give him freedom and independence, helping improve his feeling of wellbeing and avoid social isolation.</p> <p>A Community Occupational Therapist made a referral for a 50 year old man who was already a recovering alcoholic and was lonely and depressed after the death of his mother. He has osteoarthritis which affects his mobility and was unable to ride his motorbike, meaning that he seldom went out. A First Contact checklist was completed and he was referred for a benefits check, and to Derby Adult Learning Service. The OT reported back that he was a lot better and much happier. His benefits had been increased, which helped him to pay to adapt his motorbike for his disability so that he was mobile and more independent. He was encouraged to go to an Art class with support from the DALs learning partner scheme and this has given him the confidence to join other groups.</p> <p>An Occupational Therapist in the Intermediate Care team completed a First Contact checklist for a Mrs T, aged 94. Mrs T is Italian, speaks little English, and was feeling socially isolated which was severely affecting her mood. First Contact used its networks to establish that there is a lunch club attended by two Italian speaking women who would gladly welcome her. Contact details were passed to the OT who would pass the information on to Mrs T's son.</p>	
<p>Newspaper clipping in The Times 05.10.15. High lighting that 1 in 6 of us is suffering with loss of hearing</p> <p>Attached No.1</p>	<p>CamTAD</p>

Fact sheet regarding CALC Attached No. 2	Citizen advice and Law Centre
"Forum" is an organisation in Derby held at the Oddfellows on Charnwood St. This is a place that carers go to meet with other carers on the third Friday of each month. We meet and share our experiences with each other on mental health. I myself look after my son with paranoid schizophrenia, never dreaming I would be doing this after retiring after 17 1/2 years in care. The people on the committee are also carers themselves, which are very dedicated to what they do. For many years I had been looking to meet people what cared in the same way I am doing. I found people there with a lot more years in caring than I had done. Some of them look after sons and daughters also elderly parents. There are more than 200 members, each and everyone of us with mindful of information and experiences. We also have speakers come and share information from other organisations. Providing again with lots more information too. We would be on the end of a telephone forever and never getting the information that we can obtain from the meeting. So please consider careful to keep this organisation going, not just for the carers of today but for the carers of the future too. The meeting are also full to bursting every month.	Derby City and South Derbyshire Mental Health Carer's Forum
Would not be able to manage/cope without this group. Attending the mental health forum meeting allows me to express my concerns I may have over my caring role for my mother as an outlet to be able to assist me with reducing my anxiety and promoting my health/well being. The meetings and building up therapeutic relationships for me allow me to gain a sense of dignity and worth as I have experienced mental health difficulties in the past. I currently have long term physical health issues too. Therefore the members of the group are always there for me and I don't know how I would cope if this group did not continue any further. I could not imagine a life without this group which only takes place once a month. The speaker we have are invaluable and allows me to gain more knowledge and help in order to continue my role as a carer for my 85 year old mother, as well as maintain my mental health I do not get any carers allowance for caring for my mother so I feel that this group is a must for me. I would feel depressed isolated and my mental health would definitely deteriorate.	Derby City and South Derbyshire Mental Health Carer's Forum
please find attached a letter which explains why the DCSDMH Carers Forum should not have their funding curtailed and that it is a cost effective organisation. It is important that it continues its good work in supporting Mental Health Carers and the specific needs they have. I am writing to you concerning the consultation on Future Funding for the Derby City and South Derbyshire Mental Health Carers Forum being considered by DCC and SDCCG. Since my adult daughter was diagnosed with paranoid schizophrenia and OCD in 2013 she was sectioned and hospitalised at the Derby Radbourne Unit for 3 months on the Enhanced Care Ward and then discharged into my care at home, which was not usual practice, along with care managed by the DerbyCity Early Intervention Team, including socialising groups in Derby City. Her named nurse referred me to Thinkcarer and notified me of the DCSDMH Carers Forum at the Oddfellows Hall on Charnwood Street Derby once a month. The Forum was a revelation to me.	Derby City and South Derbyshire Mental Health Carer's Forum

I met a roomful of adults who had adult children with severe mental health issues. It was the first point of contact to me from people who knew exactly how I was feeling, specifically catering for the problems faced by carers for the severely mentally ill (Schizophrenia, Bipolar Disorder, Borderline Personality Disorder, Dementia, Autism). I used to be a staff nurse at the Royal dealing with adults, but physical disorders and mental disorders are so different, that one size carers groups/forums will not suffice in order to support the carers of the severely mentally disabled. I, for one, cannot afford to lose the Forum. I have depression and have found from research that 61% of carers also have depression(a). The people at the forum support me and keep my spirits up, and I find that the information and the speakers that we have at the forum empower me and keep me well enough to care for my daughter and mother. For once a month I have 2.5 hours for me. I have made friends at the forum, and the meetings have a good attendance, with 30 and more people attending. If I didn't have the support that I have at the forum specifically tailored for the problems that arise with severe mental health conditions then I could become worse myself, even suicidal. I make greetings cards which have tags on them promoting the forum, and I was encouraged to develop this creative side of me by the forum. Even if it isn't possible to attend the meeting, there is contact via mobile, the website and the newsletter, which is also available by email. Over 250 people are members of the DCSDMH Carers Forum. The biggest difference between a carer for someone with physical health disabilities and a carer for someone with severe mental health disabilities is that of stigma. To clarify this, a patient with a physical disability such as a heart problem, or cancer, or diabetes, broken hip etc., will have an ambulance dispatched to take the cared for to hospital for crisis treatment. Very often with a crisis involving mental illness a police car will be dispatched for our cared for, as they may be in the midst of a psychosis where, in our case, my daughter believed that we were trying to poison and kill her and she responded to us as a perceived threat to her well- being. As you can imagine, the stigmatising of our cared for begins here: when our communities see an ambulance arrive in a street there is a feeling of compassion for the patient. When a police car arrives in a street, there is a feeling of 'There's trouble.' There is research which states that our vulnerable cared for with severe mental health issues are at greater risk of violence and crime being performed on them than vice versa (b) To explain to you what happens with a person with severe mental health issues resulting in psychosis the body acts differently. When a brain receives a sensory stimulus, for example a visual image from the retina of their eyes- of what is in front of them- the brain makes sense of the stimulus and produces an image. For instance, a person looking at a cat would see a cat. In a psychotic state, a persons' brain can produce an image without a stimulus, but to the person it would be just as real as looking at the cat in the first example. So, if a person in a psychotic state sees a threat to them, it is real to them and they act in fear, very often leading to the need of trained police to de-escalate the situation and to take the vulnerable person to a place of safety, like the Radbourne Unit in Derby. This is a stigma which simply doesn't often happen with a physical illness and to empathise with the carers one has to have experienced this, and the experience that the people involved with the DCSDMH Carers Forum have, and share with its

<p>members, is priceless to me and other mental health carers. The stress surrounding the issues of a severe mental health condition for the carers, as well as the cared for, is immense and I have felt overwhelmed at times, and it has had an effect on my health as well. The fear of what will happen to my daughter when I am dead, and this is also a worry that I have which many in our group share. I need this forum to exist to maintain my sanity and well-being. The DCSDMH Carers Forum have a broad, inclusive membership including several minority groups (disabled members, female members, ethnic and religious minorities etc.). The monthly meetings involve talks from different agencies and individuals and are always informative and are a great source of help for me. The Forum includes signposting to other agencies, where appropriate. The membership includes past and present carers for the severely mentally disabled, and the rich knowledge acquired is disseminated freely in a friendly, relaxed atmosphere. I applied for the broad group discount for electric through our electricity provider and got over £130 which was wonderful especially as my mother has heart problems and is on blood thinning tablets and she feels the cold intensely. My daughter also feels cold if she is in a crisis, so this was a help to her as well. I have also been able to direct other members of our family to groups which would help them simply through the information disseminated by the forum. I went with my nephew to his ESA medical appointment and though he only got 12 points out of the 15 he needed to be able to access more help it helped him and he has been able to take inform the Jobcentre about his condition, with evidence to back it up. Again, I felt empowered to be able to do this through attending the forum. I have advised my brother in law when he developed depression after his wife died at a young age. When a member of his extended family had alcoholism I helped their family unit stay together at home rather than the children being taken into care by finding out who to contact and passing on reassurance to them that the aim would be to keep the family together, but with support and treatment, which they received. The DCSDMH Carers Forum Core Committee members work tirelessly for the group. Many of the (voluntary) committee members give their telephone numbers out and are happy to take phone calls from members who are experiencing a crisis with their cared for-at any time, day or night. This is such a fantastic specific (mental health) source of help to us. There are outings for the DCSDMH Carers which have (since I have been attending) visited local venues such as the Royal Crown Derby factory tour, museum and restaurant, and supported the local Sudbury Restaurant, which has one level access suitable for our older adult members, Denby Pottery, as well as a trip to Trentham gardens. Personally, the Forum has been a lifeline for me at an extraordinary time in my life. In 2013 my daughter gave her money away, lost weight, threw her clothes and possessions away and went to London to find the people who were 'talking' to her in her head. She was really very ill and psychotic. After 3 days, when I didn't know if she was alive or dead, the Metropolitan police found her at the Ecuadorian embassy and she returned home. She thought she'd had a baby (she hadn't) and that we had killed it, she believed that I was poisoning her, and truly thought that the government were tracking her. To my daughter, the people that she passed in the streets resembled zombies and vampires (she had actually gone to work on nightshifts at an Osmaston</p>	
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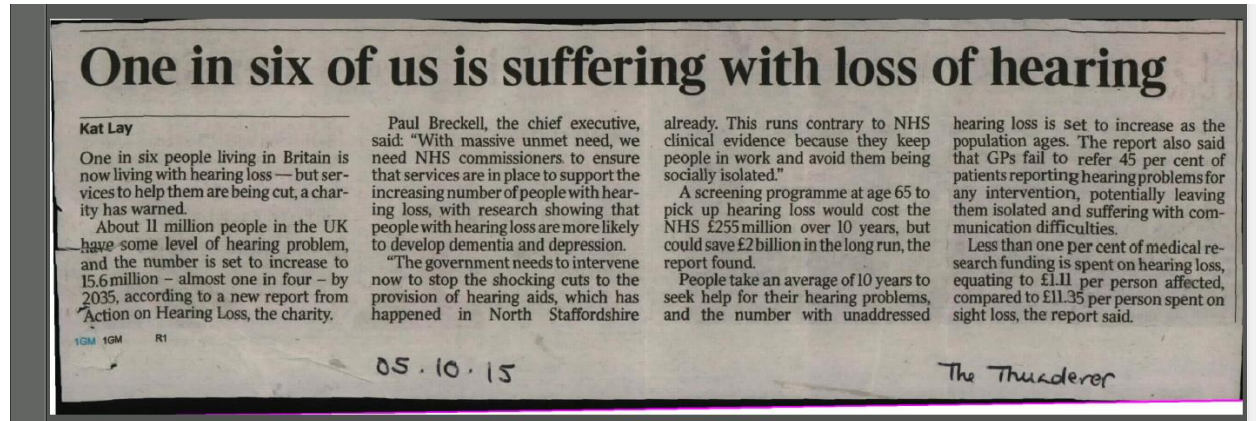
Road superstore for months previously seeing her work mates as vampires but still went to work!). She was terrified. When she got home she totally broke down and experienced visual, olfactory and auditory hallucinations and two wonderful policemen came and took her to the Radbourne Unit where she was safe and moreover- alive. I didn't know how my girl would be when she came out and this is where the Forum helped me the most. Shared experience in a non- judgemental environment is vital. Within the Forum meetings the members all understand that we can have our mobile phones switched on because our cared for can have a mental health crisis, such as a psychotic episode or anxiety attack at any time and we have to be available to communicate with home/hospital immediately. After learning about a Creative carers' course from a talk at the Forum I decided to try it. I completed part of the course only, as my daughter had a crisis during the relevant weeks and I had to curtail my commitment to the course in order to be available for my daughter. The senior figure had little experience then of severe mental health issues- nowhere near the combined wealth of experience that the Forum has within it. The majority of carers were for the physically disabled and I felt isolated. If the Creative Carers hub/activities were available for me to access I do not think that it would be adequate to support my needs as a carer. It is too new and without the wealth of experience specific to severe mental health conditions that is available to me from the Forum. It is not a viable substitute. Our needs are different. While trawling the Derby City Council website on 22/10/2015, I came across a member of the DCSDMH Carers Forum, S B, noted down as a member of an assessment team for Housing Related Support-Mental Health, so the council itself is directly benefitting from a senior member of the Forum team. I also found that when I inputted some terms on the DCC website search engine, although 'mental health' as a term gave some hits, and 'dementia' gave 57 results and 'autism' gave 178 results, severe mental health conditions such as Borderline Personality Disorder, Schizophrenia and Bipolar all gave 0 results, which is unhelpful for people trying to locate specific severe mental health terms for information on the website. Also, I heard about the Mental Health Action Group from the Forum, as several members of the Forum are also members of MHAG, who work on issues such as training for bus drivers and training around mental health issues for the police. I am also a member of MHAG, but do not attend meetings at the moment. I am surprised and shocked to hear that the Forum is even included on a list for funding cuts. This seems incredibly short-sighted and could lead to very costly consequences if followed through. Though the Forum is a non- statutory group, much of its voluntary work is actually keeping carers well and informed and while they are supported by a group specifically tailored to the needs of severe mental illness they are keeping the same carers and their cared for away from using statutory services that they could use if needed. For example: if a (City) carer does not get the support they need their health deteriorates. They keep going until they become so ill that they are hospitalised. Then, the emergency carers' card details come into effect and the Derby City Council becomes, by law, liable to put in-situ 72 hours of extra social services support free of charge. As this care costs on average £14.50 per hour, then this equates to £1044 over the 72 hours(c). That means that the equivalent funding the DCC allocate to the

<p>DCSDMH Carers Forum, it would take, in a year, the emergency card facility being used less than 4 times by carers, or another way of viewing it- for less than 2% of our membership to access their emergency card in a year. This 72hours of free extra social services support to the cared for with- either schizophrenia, bipolar disorder, borderline personality disorder, autism or dementia -could also be triggered by: -The absence of the carer (which could happen if there is no one the carer can contact to discuss problems which could trigger the carer to 'get away' from the immediate situation) -Real risk to carers' employment (an employer could get frustrated with a carers need to spend time with their cared for at short notice, at any time, which can happen often with mental health issues-such as the crisis which impeded my completing a CC course). -Family crisis - Family emergency, etc. If a caring relationship is really stressed and breaks down, then the person with the severe mental health disability may have to seek alternative housing rather than living with the family. I also care for my elderly mother who has heart problems,DDD, deafness, glaucoma, arthritis, hypertension ,tia,etc and my partner and I took a decision to move in with my widowed mother and my schizophrenic daughter so that we all live together and my cared for are in the same geographical location. This was not easy to come to terms with, but is essential for mutual support. Not all families get along well and increased stress from a lack of specific mental health support for the carer can lead to increased stress and tension resulting in a breakdown in relationships and a need for extra housing. Obviously, this would lead to an increase in the statutory service of housing, and as many who live rough have mental health issues, this could also be an extra stressor on the homelessness figures for Derby City. As I have informed you before, very often a psychotic episode results in a police call out, yet another statutory service which could find its figures increasing if mental health carers do not receive support specifically tailored for our needs and not lumped into the same category as those with physical disabilities alone. The recent care act changes have also implications to maintaining our Forum. The Forum supports the carers for those with severe mental disabilities. If the support of the Forum is withdrawn, then this could very well impact on the cost to the local authority by increased amount in direct payments as carers would have less tailored support to mental health carers and therefore incur more stress with a higher need which should be detected in future carers assessments. If a carer is stressed, then this can impact on the cared for, resulting in maladaptive coping stresses, such as increased smoking. As Derby city council is responsible for the statutory service of public health, then the city council is responsible for smoking cessation clinics, this could be another hidden cost of reducing/limiting funds for the forum. Very often, if the cared for does not have adequate support (ie, a supported carer) and the cared for has a dual diagnosis, where the severe mental illness also includes drug and/or alcohol misuse (as the cared for attempts to treat the symptoms of the illness with street drugs or alcohol), then a relapse in the cared for can manifest itself in another uptake/increased use of street drugs/alcohol, which would impact on the citys figures for public health and have an increased influence on policing with the behaviours and crime attributed to street drug use. There are far more reasons to maintain the funding from the DCC to the DCSDMHC</p>	
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<p>Forum than not. It is cost effective, an excellent way of maintaining carer support and information, and saves the DCC money in the long run. It gives MH carers the support to keep their cared for housed, safe (ie not using the statutory body of the police), more likely to look after their health and not need to access the smoking cessation clinics under the public health remit. It also gives informal support to DCSDMH carers and empowers them, so they can cope with the social stigma these conditions attract and reduces the need for them to invoke the carers emergency card. Thank you for reading this email. I hope you consider the points I have made,</p> <p>(a) http://bjp.rcpsych.org/content/206/4/275 ,</p> <p>(b) http://www.carersuk.org/scotland/news/carers-suffering-due-to-lack-of-support, (c) http://www.carers.org/news/carers-save-uk-economy-%25C2%25A387-billion-year</p>	
<p>I am writing in support of the bid for continual funding from Derby Community Accountancy Service. It is clear that as the funds available for services provided by the City Council are further restricted that the role of small and medium sized voluntary and community organisations will become even more crucial. By their nature such organisations require reliable and professional assistance with administrative and managerial functions. Derby Community Accountancy Service has a well established track record of providing such services. The letter from their trustees illustrates the range of organisations which they assist. I have known Mark Newey for many years and can testify to his commitment and capability to provide the services that are requires in the voluntary and community sector. Larger organisations would often not wish to be committed to the type of service which he provides, and which are vital to the survival of a wide range of voluntary activity. I am aware that these are difficult times for funding but I urge you to continue your financial support to Derby Community Accountancy Service.</p>	<p>Derby Community Accountancy Service</p>
<p>8 letters attached, Summary sheet, client list & 2 case studies.</p> <p>Attached No.3</p>	<p>Derby Community Accountancy Service</p>
<p>A table describing additional benefits in three areas: 1. Home Visits 2. Befriending 3. Volunteers</p> <p>Attached No. 4</p>	<p>MHA Care Groups – Live at Home Schemes</p>
<p>A table in describing Service Outcomes and Proposed Funding Reduction :</p> <p>Attached No. 5</p>	<p>MHA Care Groups – Live at Home Schemes</p>

No. 1

CamTAD



No. 2

Citizen advice and Law Centre

CITIZENS ADVICE & LAW CENTRE

We provide clear, confidential and impartial advice to anyone in Derby free of charge.

Over 10,000 vulnerable people from across Derby use our core Citizens Advice service every year. 10,000 people who would otherwise use Council services.

For every £1 the Council invests in us, we save the Council £14.92.

Our trained staff and volunteers resolve clients' issues ranging from debt to welfare benefits, from employment to immigration, and everything in between.

If clients need more support, they are referred to one of our specialist services, which are funded by organisations such as Big Lottery, Comic Relief and the Money Advice Service.

For every £1 of our Council contract, we bring in £4.39 in funding from alternate funders.

This time-limited funding will be in jeopardy without Derby City Council's ongoing investment in our Citizens Advice service.



**FUNDED BY
A COUNCIL
CONTRACT**

**HELPS 10,000
PEOPLE
EACH YEAR**



**FREE FOR
ANYONE**

**QUALITY
ASSURED**

**A CHARITY
FOR YOUR
COMMUNITY**

No. 3

Derby Community Accountancy Service

DERBY COMMUNITY ACCOUNTANCY SERVICE

To whom it may concern

The Trustees of Derby Community Accountancy Service (DCAS) wish to submit a request for funding to support our continuing work with clients in the City of Derby.

Derby CAS is the gatekeeper in providing healthy financial management services for small charities in the voluntary sector of Derby City and its surrounding areas.

Without our support, some smaller groups would be floundering, and we are anxious to avoid any situation in Derby akin to the collapse of a well-known national charity which has recently hit the headlines.

We play a key role in promoting the Preventative Outcomes set by the City by supporting groups who enable the vulnerable to live at home and not need the support of the Health Service Providers and Social Services.

The Voluntary Sector provides a key role in these times of austerity, where Government finances are less likely to provide the kind of services which our client groups provide - services for maintaining the health and wellbeing of some of our society's most needy and vulnerable citizens.

These groups very often need support in managing their finances legally and efficiently, so as to fulfil the requirements of the Charity Commission for those who are registered. Smaller groups who fall below the threshold for Registration with the Charity Commission also often need support and advice in the promotion of best practice in financial management as they are unable to employ a sufficiently qualified and experienced Finance Manager.

Our client base of Derby City groups currently stands at 80, covering services to Children's and Families' Welfare, Women's Health and Wellbeing, Community and General Health and Wellbeing, The Elderly, Learning Disabilities, Mental Health, Specific Health Issues, Spiritual Wellbeing, Housing and Legal Advice, and Lifestyle Changes for long-term unemployed and young people.

The services that we provide for these groups are:

- Payroll Services
- Independent Examination of accounts
- 1-1 support in financial matters
- Training sessions in financial management and Charity Law matters
- Information and Seminar Sessions on new legislation
- A newsletter which is published and distributed three times a year
- An information website which is updated on a regular basis

Derby Community Accountancy Service
Babington Lodge
128 Green Lane
Derby
DE1 1RY

Tel : 01332 364784
Fax : 01332 200538
Email: casbitederby@hotmail.com
Website: <http://derby-community-accountancy.org.uk>
Registered Charity Number: 1098437
Company Number: 4606937

Derby Community Accountancy Service

Consultation on future funding of voluntary community and faith sector

I am writing in support of the bid for continued funding from Derby Community Accountancy Service. It is clear that as the funds available for services provided by the City Council are further restricted that the role of small and medium sized voluntary and community organisations will become even more crucial. By their nature such organisations require reliable and professional assistance with administrative and managerial functions. Derby Community Accountancy Service has a well established track record of providing such services. The letter from their trustees illustrates the range of organisations which they assist.

I have known Mark Newey for many years and can testify to his commitment and capability to provide the services that are required in the voluntary and community sector. Larger organisations would often not wish to be committed to the type of service which he provides, and which are vital to the survival of a wide range of voluntary activity.

I am aware that these are difficult times for funding but I urge you to continue your financial support to Derby Community Accountancy Service.



Derby Community Accountancy Service



INCORPORATING PARKINSON MATTHEWS

20th OCTOBER 2015



VOLUNTARY COMMUNITY AND FAITH SECTOR CONSULTATION ON FUTURE FUNDING

LETTER OF SUPPORT

To whom it may concern,

Derby Community Accountancy Service, Registered Charity No.1098437

Baldwins (Derby) Ltd has worked with Derby Community Accountancy Service for over 13 years. During this time we have supported the Charity to be able to deliver a low cost service to charities in and around Derby.

We have been very happy to provide this support because we recognize that Derby CAS is not an accountancy practice. Its focus is on providing support, training and accounting services to smaller groups who otherwise would not be able to pay for them. It is particularly helpful to groups who do not have the finances to afford a qualified accountant as their finance officer. It is able to provide these services cheaper than alternatives as it is a not for profit organisation and secondly because of its specialism in working with charities.

The recent example of a national charity's financial management problems showed clearly there has never been a greater need for its services. Voluntary groups need accountancy services and training in book-keeping and financial management, services which are not available anywhere elsewhere.

The closure of Derby CAS would lead to the groups it serves needing to find alternative sources of accountancy services. It is quite possible that they will have difficulty finding accountants willing to work with them and if they do, the cost could well be prohibitive.

For these reasons we strongly recommend that the funding that Derby City Council currently gives to Derby Community Accountancy Service is maintained at its current level.

Yours faithfully

Baldwins (Derby) Ltd

Chartered Certified Accountants | Registered Auditors

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Telephone: 01332 382808 | Fax: 01332 384801 | Website: www.baldwinsaccountants.co.uk

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Derby Community Accountancy Service



1st October 2015

LETTER OF SUPPORT FOR
DERBY COMMUNITY ACCOUNTANCY SERVICE

To whom it may concern

I came to work at DCAS as a volunteer in 2013. At that time I had been unemployed for about three years. During that time I became depressed at being unable to find work, and had lost my confidence and belief in myself.

With help and guidance from Mark and Margaret at DCAS, I have gradually become more confident, and have gained a lot of practical experience of what it means to be in an office environment, working with colleagues and clients as well.

I have also gained a lot of skills in book-keeping and financial management which has enabled me to plan for starting up my own small book-keeping business.

None of this would have been possible without the chance I was given at DCAS to accumulate the skills and gain the confidence to try to re-join the world of work.

Yours sincerely

Martin Jemmett

Derby Community Accountancy Service



9th September 2015

LETTER OF SUPPORT

To whom it may concern,

Derby Community Accountancy Service, Registered Charity No.1098437

I have been involved with the above organisation (DCAS) for over 10 years, when I first started as a volunteer for Derby Womens Centre. I sat on their board of trustees as secretary and later, became involved with the payroll and administrative side of the charity.

I was a single parent at the time and had just finished a B-Tec in Computer Studies which included qualifications in bookkeeping. I would never have received the same kind of support from the charity as I did from DCAS as most of the trustees were also new or in full time work. This enabled me to progress within the charity and achieve the aims and objectives for the group with regards to funding applications and managing the payroll system at that time.

The experience I gained from working within the sector and with DCAS complimented my new qualifications, and I progressed onto and completed the Associations of Accounting Technicians qualification. I then went into part – time and subsequently full time employment. This improved my quality of life immensely and I increased my confidence in applying for employment, I gained a new confidence in my abilities from the support of DCAS.

From my experience there has never been a greater need for its services. Without the support of DCAS a majority of the voluntary groups would not have the subsidised financial support it offers and would get into serious difficulties with their accounting requirements. Charities need the professional level of support which DCAS uniquely brings to the Derby voluntary sector. The closure of DCAS would be a major blow to these organisations which play a big role in improving the lives of disadvantaged people in Derby, at a time when they are already facing funding cuts. A large percentage of charities would simply not have the funds to pay for professional accountancy services and even if they had the finances they would not find there the unique approach of DCAS, that of professionally qualified accountants who combine specialist voluntary sector knowledge with approachability. In my opinion this could well lead to them not asking for advice when it is needed.

For these reasons, I strongly recommend that the funding for DCAS is kept at its current level. It would be a crime to withdraw funding from the service, it really would.

If I can be of any further assistance please let me know.

Yours Faithfully

Sarah Barker

Derby Community Accountancy Service

Letter of Support

For Derby Community Accountancy Service

I first met Mark and Margaret when I attended one of DCAS's finance training events. At the time, I had recently completed my degree in Fine Art and perhaps unsurprisingly found myself in a minimum wage job, working in a bar. I regard that first encounter as one of those moments that changed the course of the life.

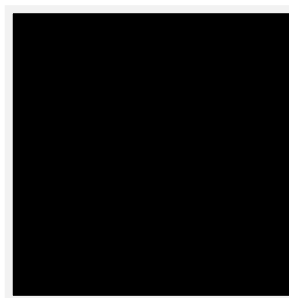
I enjoyed the finance training so much that I asked to volunteer with DCAS, and I was fortunate enough to be accepted. Since that point my budding career in finance/accountancy has gone from strength to strength. I don't think I would have got as far as I have, if it hadn't been for the support and patience of Mark and Margaret. They helped me secure my first finance job, and have continued to support me long after I had stopped volunteering with them. They are always there if I have any questions, and push me to further my career. I now work for DCAS on an ad hoc basis, and I've seen time and time again, charities in dire straits that have been put back on the right path. I think there are many charities in Derby and the surrounding area, that wouldn't be here today if it weren't for DCAS. I have recommended them to my own clients, and will continue to do so, because I have never seen anything close to the care, attention, help and advice that I have witnessed and personally experienced at DCAS.

I am so grateful to DCAS for giving me the opportunity to pursue a career in accountancy, and even though I'm not quite there yet, working with DCAS has given me the confidence to keep working towards becoming an accountant. Mark and Margaret are both a constant source of inspiration and I have so much admiration for everything that DCAS has achieved and I completely support all their future endeavours.

Yours Faithfully,

Sophie Shields

Derby Community Accountancy Service



11 September 2015

LETTER OF SUPPORT

To whom it may concern,

Derby Community Accountancy Service, Registered Charity No.1098437

I'm writing to express my appreciation to Derby Community Accountancy Service (DCAS). As refugee from Iraq DCAS open their door by providing a wonderful work experience and gave me a confidence to pursue a career as Accountant. I start working with DCAS in July 2006. DCAS helped many individually like myself through work experience or providing training course for other charities organization. DCAS is generosity charity, it's an organization which always willing to serve communities and charity, truly I bear witness that.

Their advice and experience has been tremendously helpful throughout these past years. I truly appreciate the confidence they showed in me by giving me this work experience. I would like mention that DCAS not only provide work experience but also help me during my studies and during my research dissertation. It was incredibly rewarding for DCAS to me personally to focus and make plans when I started out without much hope.

Soon after my graduation I found a permanent job with NHS, I can say without DCAS efforts its impossible to find a permanent job. DCAS is truly willing to serve community in Derby and round Derbyshire.

City Council must be allowed to continue making a difference. Derby councils need to realise that organisations that know what they're doing in this difficult

Derby Community Accountancy Service

area should be supported in these tough times. Now, more than ever, individually like me and charity organisation in Derby need to reach out and help those charities with limited experience. And we must ensure that inspirational groups such as DCAS can continue to do their unsung and indispensable work.

Best Regards,

Baker Salah

Work placement

Preventative Services Categories Summary Sheet

Category	Number of groups served
Children and Young Families	11
Community Groups for General Health and Wellbeing	15
Elderly Health and Wellbeing	6
General Health and Wellbeing groups	11
Housing and homelessness support for improved mental and physical health	3
Learning Disabilities Support	3
Legal Matters support enabling relief from stress	2
Lifestyle Change Chances Groups	5
Mental Health support groups	7
Specific Health Issues support groups	8
Spiritual Wellbeing support groups	5
Womens Health support groups	3
Total Number of Groups supporting Derby City residents	79

Derby Community Accountancy Service

Client List at September 2015

Group Name	Category
Breadsall Pre School	children and families welfare
Play & Recycling Centre	children and families welfare
Home Start Derby	children and families welfare
St Joseph's Pre School	children and families welfare
Derby Asian Womens Training Assoc	children and families welfare
Austin Community Enterprise Lts	children and families welfare
Open Doors Forum	children and families welfare
Osmaston Primary School	children and families welfare
Shelton Lock Pre School	children and families welfare
Little Angels Playschool CIC	children and families welfare
St Andrew Pre-School	children and families welfare
Upbeat Communities	communities health and wellbeing - migrants
Surtai Asian Arts	Community general health and wellbeing
NFGLG	Community general health and wellbeing
Spondon Community Association	Community general health and wellbeing
Six Streets History Derby	Community general health and wellbeing
Derbyshire Chinese Welfare	Community general health and wellbeing
Sunnyhill Bar Account	Community general health and wellbeing
Hadhari Project	Community general health and wellbeing
Littleover Grange Hall	Community general health and wellbeing
Sunnyhill Community Association	Community general health and wellbeing
Sinfin Community Assoc	Community general health and wellbeing
Bramblebrook Community Association	Community general health and wellbeing
Mickleover Community Assoc	Community general health and wellbeing
Shelton Lock Community Association	Community general health and wellbeing
New Zealand Community Assoc	Elderly Health
Stepping Lane Bowls Club	Elderly Health
Alvaston and Boulton OP Travel	Elderly Health
Sinfin Asian Over 60'S	Elderly Health
OPIEKA	Elderly Health
West End Community Assoc	Elderly Health
Kaleidoscope Community Music	General - Music for wellbeing
Derby Music Association	General - Music for wellbeing
Healthwatch Derby	General health and Wellbeing charity
Derby Bosnian Centre	General health and Wellbeing charity
Derby Refugee Forum	General health and Wellbeing charity
CAMTAD	General health and Wellbeing charity
Derby Deaf Club	General health and Wellbeing charity
Derby Deaf Club (Bar Account)	General health and Wellbeing charity
Chester Green Community Group	Community general health and wellbeing
Wellbeing Works CIC	General health and Wellbeing charity
Enterprise Sinfin	General health and Wellbeing charity
Friends of Darley Open Spaces	General health and Wellbeing charity
Padley Group	homeless health and wellbeing
Direct Help and Advice	Housing - stress relief and wellbeing
DACP Ltd	Housing - stress relief and wellbeing
Steps for the Future	Learning Disabilities Charity

Derby Community Accountancy Service

Derbyshire Advocacy Service	learning Disabilities Charity
Alternatives	Learning Disabilities Charity
Access2Advice	Legal advice stress relief
Derby CAB Law Centre	Legal advice stress relief
JEM	lifestyle chances
Derby Unemployed Claimants Group	lifestyle chances
Derby Skillbuild	lifestyle chances young people
Sporting Futures	lifestyle chances young people
Derby Sea Cadets	lifestyle chances young people
Derby Shield	Mental health
Headway Derby	mental health
SDVSMHF	mental health
Derby Counselling and Therapy	Mental health and stress relief
Derby Autism Service Group	mental health and wellbeing
Derbyshire Autism Services Group	Mental Health support
Survivors of Bereavement by	Mental Health support
Hamaari	Specific - african young peoples health
Annabel's Angels	Specific - cancer support charity
Food & Education Enterprise CIC	Specific - Diet and general health
Laurens Link	Specific - Drug prevention charity
First Steps Derbyshire	Specific - Eating Disorder Charity
Derbyshire Positive Support	Specific -aids - mental and physical health support
Derby Friend	Specific -Gay Charity - mental health
Derby & District Kidney Patients	Specific health and wellbeing support
St Peters Church Derby	spiritual wellbeing
Multi Faith Centre	spiritual wellbeing
New Life Derby	spiritual wellbeing
Boulton St Mary's	spiritual wellbeing
St Andrew and St Osmunds PCC	spiritual wellbeing
Jacobs Well Restore	womens health
Derby Womens Work	womens health - drug support and mental health
Derby Womens Centre	womens health - drug support and mental health
Bosnia UK Network	
Home Start South Derbyshire	
Derbyshire Federation for Mental Health	
Derbyshire Gypsy Liaison Group	
National Gypsy Liaison Group	
Darley Dale Preschool & Nursery	
Wirksworth Festival Ltd	
Crich Careline	
Bakewell Town and Community Trust	
Medway Community Centre	
Foundation Derbyshire	
Home Start Amber Valley	
SNAP	
SSAFA	
Fleet Arts	
Derbyshire Community Foundation	
South Derbyshire Mental Health	
Derbyshire Dales Careline	

Derby Community Accountancy Service

Hilton Village Hall
Egginton Memorial Hall
Flamsteed Centre
IDCVS Flamsteed Centre
St Mary's PCC Ilkeston
Cantalupe Centre
Erewash Credit Union
Eventide Lunch Club
The Community Pre School
Home Start Erewash
Home-Start Erewash
Erewash Mental Health Assoc
Radio Robin
Bright Street
Ashbrook Tigers
Borrowbrook Home Link
Stepping Stones (Amber Valley)
Just Waste Leicestershire
Just Wood
Lighthouse Training &
Lighthouse Learning Ltd
Sawley Community Association
Long Eaton & District Mencap
Long Eaton Art Room
South Sinai Foundation
ARK Church Nottingham
East Midlands Jazz
Nenna Kind
Links
Chesterfield Links
Chesterfield Muslim Assoc
Chesterfield Muslim Welfare
Barlborough Miners Welfare
Home Start High Peak

Derby Community Accountancy Service

CASE STUDY 1

ACCOUNTANCY SUPPORT

A Community Centre on the outskirts of the city was providing day care two days a week for people with dementia, physical disabilities and for those who are lonely or isolated. The centre liaises with GPs, Community Mental Health and Social Services receiving referrals from these agencies.

The Centre is also available for hire by local organisations and the general public for events and private functions.

It has a very small team of paid staff and volunteers, one of whom was also responsible for keeping the financial records. They knew that they had problems managing their accounts, and were concerned about the organisation's sustainability. They had struggled to find an affordable firm of accountants to independently examine their accounts.

Two years ago the Day Care Manager found the Derby Community Accountancy Service (DCAS) website, and we were asked for some help:

- A member of DCAS visited the centre and reviewed the book-keeping system. The accounts were being recorded on an unmanageable SAGE computing accounting system. Transactions were also recorded manually, which staff found easier to manage. However, it was apparent that no-one kept regular track of the financial position, and the true picture only emerged at the year-end Independent Examination of accounts.

ACTION: DCAS helped them to introduce a new manual system of accounting. DCAS trained the administrator in keeping the records in a more methodical way. The organisation was then able to dispense with the SAGE system, thus saving the staff much time and effort. The new manual system means they are now able to keep a more accurate and immediate check on their income and expenditure.

- The Trustees faced some big decisions about the future of the organisation. The Trustees wanted to develop the centre, but lacked the confidence and financial expertise. It was providing a much needed service in the community and in fact the demand was so high that potentially it could open each day. However, at that time, it seemed that neither funding nor income was sufficient to allow this, and staffing arrangements weren't adequate to expand its services

ACTION: DCAS encouraged the Trustees to attend their free annual training course entitled 'Business Planning', which is designed to encourage those groups attending to think more strategically about their future.

- Following the course, the Trustees realised that they needed to develop a Financial Strategic Plan for the future. They needed to consider the different scenarios of staying as they were, or taking the plunge and expanding. The over-arching objective was to ensure the future of the centre.

ACTION: DCAS worked with the Centre Manager to prepare a business plan to present to Trustees, who then concluded that expanding the service was their best option. Extra staffing costs could be covered by funds generated from extended opening hours. This Strategic Plan gave the Trustees the confidence they needed to expand.

CONCLUSION

Since coming to DCAS for help the centre has

- implemented an accurate book-keeping system, with regular contact throughout the year with trained accountants at DCAS to help with queries
- more affordable Independent Examination from DCAS – in fact the bill is less than a quarter of what had previously been spent
- through Independent Examination, the assurance to all interested parties that the financial function is satisfactory.
- a business plan to help it make strategic financial decisions with a document to use in discussions with existing funding agencies and other potential funding bodies
- a much more secure future with continuity of day care for the elderly people in the community to improve their quality of life

CASE STUDY 2

VOLUNTEER SUPPORT

In addition to providing training for groups and organisations, Derby Community Accountancy Service has always encouraged and supported those individuals in the community who have approached us to gain some accountancy or office administration skill in order to enhance their chances of securing a permanent job.

Over the years these volunteers have come from varied backgrounds and all age ranges. We have helped students from university, people arriving in the UK from other countries to settle and find a new life here, and also people who may have experienced issues in their lives which has meant a change in personal circumstances leading to unemployed or inability to secure permanent work.

Michael is one such example. He approached DCAS looking for the opportunity to volunteer on a regular basis. He had experienced difficulties which had seen him lose a responsible job and also contributed to the break up of his marriage and ultimately he had suffered a breakdown.

He had noticed our website and saw the opportunity to volunteer as a bit of a life line at a difficult time.

It became a regular feature of his week - he started to enjoy the interaction with the team at DCAS and gained enough confidence to be given tasks to carry out independently.

Michael started to enjoy the accountancy work he was now undertaking and completed training in SAGE as part of his rehabilitation. Returning to paid work became more of a possibility and, with the help of external agencies, he is now more hopeful of finding employment.

He still comes to DCAS on a weekly basis, but says that the volunteering opportunity provided him with his first and tentative steps back towards the world of work after a difficult time in his life.

MHA Care Groups – Live at Home Schemes

Analysis of Additional Benefits

Description of the Additional Benefits	How does this make a difference to the funded service? Who and how many people are affected?	Is this directly linked to the funding provided by Council and SDCCG?
1. Home Visits	<p>Staff undertake home visits to members on a six monthly basis to:</p> <p>Determine if the scheme services meet their needs. How we can improve scheme services. Refer the member to other external organisations where extra support is requested. All 750 members receive a home visit on a six monthly basis.</p>	Yes
Description of the Additional Benefits	How does this make a difference to the funded service? Who and how many people are affected?	Is this directly linked to the funding provided by Council and SDCCG?
2. Befriending	<p>Volunteers visit members in their own home Provide support in encouraging members to leave their own homes where this is possible Some volunteers assist members with shopping Staff undertake risk assessment of members home Volunteers have an enhanced CRB check, and are required to undertake SOVA training. This results in: Reduces social isolation Members are encouraged to remain in their own homes for longer Retain their independence Family members are happy that their relatives are receiving support Feel safe and happy in their home environment. We provide a Befriending service to some 40 members.</p>	Yes
Description of the Additional Benefits	How does this make a difference to the funded service? Who and how many people are affected?	Is this directly linked to the funding provided by Council and SDCCG?
3. Volunteers	<p>Volunteers are recruited to support the services provided by the Live At Home scheme Undergo enhanced CRB checks Undertake appropriate training including SOVA This results in: Members are encouraged to maintain their independence Members are encouraged to become part of the community Support members to actively take part in the activities provided by the Live At Home scheme Enable members to feel safe and secure when they attend</p>	Yes

	scheme activities, Volunteers help support the Derby Live At Home Project's entire membership of some 750 older people.	
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Outputs/Targets

Item	Targets/Outputs	Reduction in Funding
1. Membership	Recognise the changing needs of members The scheme will aim to provide help and support so that members who are in the early stages of dementia can take part in scheme activities	Fewer staff hours would mean that we could not meet these targets/outputs. Members who have dementia need more support at activities by trained staff. Dementia services which are offered by other external agencies are either no longer available or operating on a reduced scale. Hence, we are receiving a large number of requests to support dementia sufferers living in the community.
2. Scheme Activities	Develop scheme activities to meet the changing needs of members, Develop a scheme activity programme to meet the needs identified Listen to what members want by encouraging feedback e.g. issue questionnaires, include feedback in newsletters	As for Section 1. Membership
Item	Targets/Outputs	Reduction In Funding
3. Volunteer Recruitment	Increase the number of volunteers to undertake befriending and provide support at activities One to one support is required for some members in the early stages of dementia Increase fundraising activities.	Maintaining and recruiting volunteers is essential if we are to provide the schemes' activities. This would not be achieved with fewer staff hours. Volunteers undergo a training programme upon recruitment and this programme is continued whilst they remain as a volunteer. This would not be achieved with fewer staff hours.
4. Fundraising	Strengthen our fundraising activities Reducing reliance on major funders	Fundraising programme to be reviewed. Reallocation of staff hours which would mean fewer staff hours to be allocated to the provision of services.
Item	Targets/Outputs	Reduction In Funding
5. Project Awareness	Identify ways of promoting the scheme, e.g. publicity material Develop a core presentation pack	As for Section 4, Fundraising.
6. Community Involvement	Schemes to actively engage with other community groups and invite them to attend activities Schemes to engage with all age groups such as young people	Fewer staff hours to ensure members are aware of the roles of other community and statutory organisations. Fewer staff hours for staff to engage with the above organisations. Fewer staff hours to refer members to appropriate organisations to meet their existing and changing needs. No staff hours available to meet with new organisations responsible for the commissioning of services.

No.5

MHA Care Groups – Live at Home Schemes

Service Outcomes and Proposed Funding Reduction – APPENDIX 1

Activity	Service Provided	Outcome	Funding Reduction
1. Lunch Clubs	<p>Risk assessment of venue</p> <p>Lunches of a high nutritional value</p> <p>Varied menu</p> <p>Two course meals with fresh vegetables</p> <p>Vegetarian option</p> <p>Lighter meals prepared upon request, e.g. soup and sweet</p> <p>Dietary requirements catered for e.g. diabetic sweets prepared</p> <p>Staff monitor member enjoyment of meals supplied, and any changes in member health.</p>	<p>Ensure members eat healthily,</p> <p>Early warning system in place to identify changes in member health,</p> <p>Services are provided within a secure environment.</p>	<p>Fewer staff hours available to support lunch clubs.</p> <p>Increase in amount charged for meals.</p> <p>Fewer hours available to assess members' needs.</p> <p>Review the new services that have been implemented as a result of member consultation.</p> <p>Unable to implement development programme to meet the changing needs of members.</p>
Activity	Service Provision	Outcome	Funding Reduction
2. Social Activity (these activities are provided as either stand alone, E.g. coffee mornings, afternoon teas, or in conjunction with lunch clubs.	<p>Totally inclusive, referrals for membership are received from many sources, such as Community Mental Health team (CMHT). CMHT is referring members in the early stages of dementia, and staff and volunteers ensure that dementia sufferers make a meaningful contribution to the activities.</p> <p>Offer a varied programme of activities such as; keep fit classes, speakers, games afternoons, and musical entertainment.</p> <p>Refreshments provided such as afternoon tea</p> <p>See section 3.2.7 for</p>	<p>i. Reduces social isolation</p> <p>Members are socialising with people from different backgrounds,</p> <p>Meeting new people,</p> <p>Activities aim to provide mental stimulation, which may help to delay the onset of dementia,</p> <p>Early intervention as changes in member health is advised immediately to the appropriate point of contact.</p> <p>Strengthening the community</p>	<p>Fewer staff hours available to support social activities.</p> <p>Fewer hours available to assess members' needs.</p> <p>Unable to introduce development programme to meet the changing needs of members' i.e. provide support to dementia sufferers.</p>

	community involvement with scheme activities.		
Activity	Service Provided	Outcome	Funding Reduction
3. Outings	Outings are provided on a regular basis some four or five times a year per scheme and include day trips, e.g. garden centres trips to the Peak District, National Memorial Arboretum, and pub lunches.	Reduces social isolation Members are socialising with people from different backgrounds Meeting new people Provides a safe environment as all outings are risk assessed, and members are supported by staff and volunteers throughout the trip Visit places of interest	Outings will not be available as they require a great deal of organisation. Many members require one to one support. Evidenced by risk assessments undertaken.
4. Holidays	Scheme holidays are undertaken on a regular basis.	Reduces social isolation Members are socialising with people from different backgrounds Meeting new people Provides a safe environment as all holidays are risk assessed, and staff and volunteers throughout the holiday support members. Visiting new places and in some instances reliving happy memories.	Holidays not offered, as they require a great deal of organisation. Many members require one to one support. Evidenced by risk assessments.
Activity	Service Provided	Outcome	Funding Reduction
5. Transport	Transport is provided for all scheme activities, i.e. transport is organised from the member's own home to the activity venue and return. Transport needs of each member are determined by undertaking a member risk assessment. Some members are unable to travel by minibus, and for these members car, or community transport is provided. Volunteers accompany members to and from the venue.	Reduces social isolation Strengthens communities Members feel safe when they leave their home environment. Transport needs of individual members are complex and hence staff can organise appropriate transport to meet these needs, e.g. vehicles with lifts, car transport with one to one support.	95% of our members are aged eighty-five years and over and many are in the early stages of dementia. In some areas 90% of our members require transport to attend activities. There would be fewer staff hours available to arrange transport. Transport needs of members are complex and this requires in depth staff knowledge of the needs of individual members, e.g. organising vehicles with lifts, car transport only.

Activity	Service Provided	Outcome	Funding Reduction
6. Home Visits	Staff undertake home visits to members on a six monthly basis.	Determine if the scheme services meet their needs. How we can improve scheme services. Refer the member to other external organisations where extra support is requested.	Fewer staff hours to undertake home visits, and discussions would take place to determine priorities in terms of staff hours.
Activity	Service Provided	Outcome	Funding Reduction
7. Befriending	Volunteers visit members in their own home Provide support in encouraging members to leave their own homes where this is possible Some volunteers assist members with shopping Staff undertake risk assessment of members home Volunteers have an enhanced CRB check, and are required to undertake SOVA training	Reduces social isolation Members are encouraged to remain in their own homes for longer Retain their independence Family members are happy that their relatives are receiving support Feel safe and happy in their home environment.	This service requires a great deal of staff hours in terms of set up arrangements and support to the member and volunteer. Once established the arrangements are closely monitored. This service may no longer be offered free of charge.
Activity	Service Provided	Outcome	Funding Reduction
8. Telephone Support	Staff contact members as agreed Speak with them about their day to day happenings Determine their changing needs	Early warning of health concerns Advise members of what is happening in the wider community Readily identify loneliness	This service requires a great deal of staff hours, and would be considerably reduced, as priority must be given to the provision of services.
Activity	Service Provided	Outcome	Funding Reduction
9. Community Involvement	Staff actively engage with the wider community Community organisations are invited to attend all scheme activities on a	Strengthens communities Members are kept up to date with what is happening in the wider community Members are provided with information issued	Maintain community engagement but review how it is delivered.

	<p>regular basis to advise them of the work of a particular service, service changes and how these changes may impact on the day to day lives of members, e.g. Police, Fire Service, Age UK, Severn-Trent, CAMTAD, Digital Outreach, Falls Prevention</p> <p>Ward Councillors and representatives of the Neighbourhood Board are invited to attend activities to update members on local council and community matters which directly affect them</p> <p>Children from local schools are invited to attend scheme activities</p> <p>Some schools are involved in fundraising activities.</p> <p>Engage with Derby University in providing support to students undertaking Social Science qualifications.</p>	<p>by central organisations</p> <p>Community organisations are aware of the services provided by the Live At Home schemes</p> <p>Members integrate with young people</p>	
Activity	Service Provided	Outcome	Funding Reduction
<p>9. Cont</p> <p>Community Involvement</p>	<p>Information issued by community organisations are circulated to members and included in newsletters</p> <p>Information issued by central organisations such as Department of works and Pensions is circulated to members.</p>		
<p>10. Volunteers</p>	<p>Volunteers are recruited to support the services provided by the Live At Home scheme</p> <p>Undergo enhanced CRB checks</p> <p>Undertake appropriate training including SOVA</p>	<p>Members are encouraged to maintain their independence</p> <p>Members are encouraged to become part of the community</p> <p>Support members to actively take part in the activities provided by the Live At Home scheme</p>	<p>Fewer hours available to devote to the recruitment of volunteers, hence the recruitment process will take longer.</p>

		Enable members to feel safe and secure when they attend scheme activities	
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Outputs/Targets

Item	Targets/Outputs	Reduction in Funding
1. Membership	Recognise the changing needs of members The scheme will aim to provide help and support so that members who are in the early stages of dementia can take part in scheme activities	Fewer staff hours would mean that we could not meet these targets/outputs. Members who have dementia need more support at activities by trained staff. Dementia services which are offered by other external agencies are either no longer available or operating on a reduced scale. Hence, we are receiving a large number of requests to support dementia sufferers living in the community.
2. Scheme Activities	Develop scheme activities to meet the changing needs of members, Develop a scheme activity programme to meet the needs identified Listen to what members want by encouraging feedback e.g. issue questionnaires, include feedback in newsletters	As for Section 1. Membership
Item	Targets/Outputs	Reduction In Funding
3. Volunteer Recruitment	Increase the number of volunteers to undertake befriending and provide support at activities One to one support is required for some members in the early stages of dementia Increase fundraising activities.	Maintaining and recruiting volunteers is essential if we are to provide the schemes' activities. This would not be achieved with fewer staff hours. Volunteers undergo a training programme upon recruitment and this programme is continued whilst they remain as a volunteer. This would not be achieved with fewer staff hours.
4. Fundraising	Strengthen our fundraising activities Reducing reliance on major funders	Fundraising programme to be reviewed. Reallocation of staff hours which would mean fewer staff hours to be allocated to the provision of services.
Item	Targets/Outputs	Reduction In Funding
5. Project	Identify ways of promoting	As for Section 4, Fundraising.

Awareness	the scheme, e.g. publicity material Develop a core presentation pack	
6. Community Involvement	Schemes to actively engage with other community groups and invite them to attend activities Schemes to engage with all age groups such as young people	Fewer staff hours to ensure members are aware of the roles of other community and statutory organisations. Fewer staff hours for staff to engage with the above organisations. Fewer staff hours to refer members to appropriate organisations to meet their existing and changing needs. No staff hours available to meet with new organisations responsible for the commissioning of services.

Appendix D 2 to Consultation Report: Alternatives Activity Centre Parents & Carers Questionnaire

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Without the voluntary sector, services would be greatly reduced. Ultimately it would cost the government more in welfare services because of the impact to individuals.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Why is it important that Alternatives continues to provide services in Derby?

There are very few places in Derby where people with learning disabilities can go where they feel safe, secure and valued. Alternatives is unique in that they provide training, support and a social network. The staff are fantastic, they are totally committed to the people they work with - the service they provide is unavailable - It is hard to put into words how important.

How does the person you support/look after benefit from Alternatives services?

Our daughter volunteers at the shop on a weekly basis and has done since it opened. She has learned so many skills: working as part of a team, interacting with customers, working ---. Going to 'work' increases her self esteem and gives meaning and structure to her week. In a world where there are too few opportunities for people with learning disabilities to find employment Alternatives provide an essential service.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Classification: OFFICIAL

Probably stay at home with her P.A. - My husband and I both work.

What impact would this have on:

Their life: Loss of friends, loss of self esteem, loss of skills, loss of independence. Alternatives is such an important part of our daughter's week.

Your life: Increase in stress, increase in cost to an already stretched budget that we supplement.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

They provide an useful and effective service to the community.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

To enable people to access the services and information.

How does the person you support/look after benefit from Alternatives services?

Helps to develop new skills and meet new people.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Not find a nicer group of people that get along together.

What impact would this have on:

Their life: Reduce their interactions with other people.

Your life:

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Voluntary Service Sector provide a valuable service to local people, reducing the burden on health care and other government services. Most of those services are, in my opinion, already underfunded and can only operate on the goodwill and dedication of the people who work within the voluntary umbrella. Please do not reduce support to the most vulnerable members of society.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

Alternatives is unique in my opinion in providing a much-needed service and support in an already underfunded sector. Adult learning disabilities are and always have been the 'poor' relation when it comes to help and support at government level.

How does the person you support/look after benefit from Alternatives services?

Alternatives provide a valuable and appreciated support network for our daughter who has learning difficulties. It is an opportunity for her to socialise, learn and contribute within our own local community.

What would the person do if they were unable to go to the Centre or learn at the Shop?

She would become further isolated and have to fall back on our support for company, stimulation and learning. There are very few support networks for learning disabled adults and Alternatives have filled that gap in Derby very effectively.

What impact would this have on:

Their life: She would not have the opportunity to further her life skills and social contact she has had since attending Alternatives.

Your life: We, as parents, have appreciated the support our daughter has received from Alternatives as it relieves the worries we have for her wellbeing and future happiness.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Alternatives provide a vital service to my daughter. Her quality of independent living would deteriorate without the centre.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

There is no other service available that would suit my daughter's needs.

How does the person you support/look after benefit from Alternatives services?

(Name) attends the centre twice a week. This is the only activity that she does independent of her family.

What would the person do if they were unable to go to the Centre or learn at the Shop?

There is no alternative available, therefore (Name) would stay at home all week with family.

What impact would this have on:

Their life: It would be very detrimental for (Name) to lose her independence and she would be devastated to lose the friendships she has gained.

Your life:

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The voluntary sector provides a vital role in providing support, enhancing life chances and widening networks within the community! The withdrawal of funding will have a profound impact on quality of life for PWLDs.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

Provides meaningful/purposeful activities that enhance sense of self esteem and normality 'going to work'. Provide opportunities that enhance life skills and employability creates a positive network or relationships.

How does the person you support/look after benefit from Alternatives services?

As above plus enhances health and well-being (physical andf mental).

What would the person do if they were unable to go to the Centre or learn at the Shop?

God knows - languish at home?

What impact would this have on:

Their life: Diminish their sense of purpose. Reduce social networks/reduce access to learning and developing new skills. Create a vacuum in their life. Impact on mental and physical wellbeing.

Classification: OFFICIAL

Your life: I would have a scrabble around to find alternative daytime opportunities which are meaningful and purposeful. Difficult when I work.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

This is a very good centre, the people are cared for and supported whenever needed. They deserve lots of support.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports service users to access community based NHS and care services to minimise planned and unplanned admissions to hospitals and care homes?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

It is a happy and very supportive centre for people with disabilities and would be missed if it wouldn't carry on doing what it does.

How does the person you support/look after benefit from Alternatives services?

My daughter would be very upset if it were to finish. She would miss being with people of her own age.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Be very bored and upset also it gives me a few hours break. She would be wanting to go out somewhere which I find hard at the moment.

What impact would this have on:

Their life: The centre would be greatly missed.

Your life: A great impact. (Name) has to be kept occupied at all times and there are times when I just want to be quiet.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter
Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

(Name) enjoys going to Alternative shop do voluntary work advice and supported by Alternative to empower to do the task, if this service stopped (Name) will suffer we will be staying alone at home which will effect his health.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports service users to identify, plan for and manage risks so they can: Reduce the risk of a health or other crisis that would affect their ability to be independent, and /or Recover from a crisis and/or Manage a long term health condition?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Why is it important that Alternatives continues to provide services in Derby?

(Name) meets his friends goes out together supported by Alternative. Keeps his skill good health.

How does the person you support/look after benefit from Alternatives services?

(Name) gets no government benefit. He spends his own money.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Will stay home alone no one to talk to only get little support from support worker. Cannot afford to pay for extra time.

What impact would this have on:

Their life: Lose communication with long time friends. Will get overweight, depressing, effect the health.

Your life:

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Not every member is allowed a budget so they need more funding.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Why is it important that Alternatives continues to provide services in Derby?

To help them learn new skills and socialise with other students.

How does the person you support/look after benefit from Alternatives services?

To help them as they can't do activities on their own. And have to be supervised all the time.

What would the person do if they were unable to go to the Centre or learn at the Shop?

If there was not a centre they would be bored and would not be able to learn, new skills.

What impact would this have on:

Their life: If there was not an alternative centre he would be disappointed and bored, as he really enjoys going every week.

Your life: If there was not a centre we would not have the respite and would not be able to go out with him.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

ParentUnpaid carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

It is important that these services continue in Derby because they benefit a lot of people and for the services to stop would be a disaster.

How does the person you support/look after benefit from Alternatives services?

(Name) meets a lot of people and gets involved in a lot of activities which she likes taking part in.

What would the person do if they were unable to go to the Centre or learn at the Shop?

(Name) would have to spend a lot more time at home, and the things she would be doing are routine and I think she would be very bored.

What impact would this have on:

Their life: (Name) has been with Alternatives a long time and looks forward to spending time there, she would be very sad.

Your life: I think it would be very stressful.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter
Carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Apart from all points from the list below. I believe that funding the voluntary sector services, such as Alternatives, will actively save the Council's fundings. If vulnerable people are denied access to places like Alternatives there anxieties will be muc increased and will come up somewhere as an additional cost.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports service users to identify, plan for and manage risks so they can: Reduce the risk of a health or other crisis that would affect their ability to be independent, and /or Recover from a crisis and/or Manage a long term health condition?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

I support several people who are using Alternatives services in Derby, and I personally know many more - all bebefiting from accessing its services, social inclusion, learning new skills, including promoting independency, healthy lifestyle and offering voluntary work at the Alternatives shop in Spondon.

How does the person you support/look after benefit from Alternatives services?

As above.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Loose opportunities to gain listed benefits but most importantly, they'd lose a sense of belonging and socail inclusion. They would, I suspect, face a social isolation that could

What impact would this have on:

Classification: OFFICIAL

Their life: Lose confidence, raise anxieties, possible mental and physical deterioration.

Your life:

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

I will say exc the same as I have for (Name).

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Why is it important that Alternatives continues to provide services in Derby?

To enable the service users to maintain their friendship groups, their independent skills, to learn new skills, to continue to maintain their health and wellbeing.

How does the person you support/look after benefit from Alternatives services?

Feels like she has a job and as such feels valued. Has developed a lot of skills and continues to learn more. Has a far better knowledge of money skills. Has increased confidence interacting with people.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Stay at home.

What impact would this have on:

Their life: Would lose her skills learnt in relation to working in a shop. Her routine would be disrupted. She would lose out on friendship groups.

Your life: I would have to stay at home too or take her with me to carry out anything I need to do - make me more restricted.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Voluntary sector services make a huge contribution to society, give people who would maybe not be able to hold down a permanent job the opportunity to learn new skills, gain independence and prepare them for the possibility of paid employment.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

See attachment

How does the person you support/look after benefit from Alternatives services?

See attachment

What would the person do if they were unable to go to the Centre or learn at the Shop?

See attachment

What impact would this have on:

Their life: See attachement

Your life: See attachemnt

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports service users to access community based NHS and care services to minimise planned and unplanned admissions to hospitals and care homes?

Supports service users to identify, plan for and manage risks so they can: Reduce the risk of a health or other crisis that would affect their ability to be independent, and /or Recover from a crisis and/or Manage a long term health condition?

Why is it important that Alternatives continues to provide services in Derby?

Who else is going to do it?

How does the person you support/look after benefit from Alternatives services?

Helped our son to take charge of his life, and he knows there is someone to assist from day to day. Benefits from interaction with others.

What would the person do if they were unable to go to the Centre or learn at the Shop?

End up lonely and bored, could turn to drink, or worse end up in real trouble.

What impact would this have on:

Their life: Would be ruined. As there would be no support at all.

Your life: Both elderly parents, we would be unable to cope.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter
Carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Detrimental to their education and availability to integrate into the local community - it would increase their isolation from the general public and go back years in separating the different types of disability from the disabled both physically and mentally from mixing with the general public.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below:

Why is it important that Alternatives continues to provide services in Derby?

To build up the confidence of users to integrate with the general public.

How does the person you support/look after benefit from Alternatives services?

Gives her support in dealing with everyday life when she mixes with other people.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Probably have withdrawal symptoms and withdraw into her shell and be more isolated.

What impact would this have on:

Their life: Terrible.

Your life: My life doesn't matter - its about the service user and how all these cuts are affecting the lives of the more vulnerable people in the local community.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter
Carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below:

Supports service users to identify, plan for and manage risks so they can: Reduce the risk of a health or other crisis that would affect their ability to be independent, and /or Recover from a crisis and/or Manage a long term health condition?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

We think it is important important for Alternatives to continue. They are there when we need help, we can rely on them. They help our son with his problems and anger. We know we can rely on them when we have difficulties with him. They learn him to look after himself, be save.

How does the person you support/look after benefit from Alternatives services?

He benefits because he learns a lot of things. Behaviours, hygiene, anger, better living. He's earnt a lot of certificates which he wouldn't do if he was in the community.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Our son would more than likely be left to rot at home. He couldn't hold down a proper job or mix with other people. He would be miserable and very unhappy.

What impact would this have on:

Their life: A lot of impact. He would just be stuck at home getting miserable and depressed every day.

Your life: Our life would be made hell if he was stuck at home all the time. He would get angrier and angerier because we wouldn't be able to keep him occupied as we are no longer getting younger.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter
Carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

People I support are going to Alternatives for years and they made friends there. Learnt new skills, gained confidence and all staff play vital role in promoting independence and educating through creative interaction with people.

How does the person you support/look after benefit from Alternatives services?

Its educational, people I support learnt how to eat healthy, learnt new skills in catering, computers, exercising. After years of going to Alternatives people I support never stopped wanting to go as it was a case when they attended other day centres.

What would the person do if they were unable to go to the Centre or learn at the Shop?

People I support would be very upset, isolated from friends, angry, unhappy.

What impact would this have on:

Their life: Isolation, not enough motivation to go out. Lost contact with friends, frustration which could lead to aggression.

Your life:

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

Because it is a day service that is provided three days a week, builds relationships with others. Great day centre for service user as they like to go. If can't go then they would become irritable as they won't have as much fun at home as they do at the centre.

How does the person you support/look after benefit from Alternatives services?

Gets to socialise with friends, keeps her stimulated throughout the day, for the three days it is provided. Learns new skills, gets to do the things they love i.e. knitting and socialising.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Not being able to socialise with others. Will have to sit at home until can get on a college course, but this will not be able to provide the things that Alternatives can provide i.e. three days a week.

What impact would this have on:

Their life: Not being able to see friends from Alternatives will make them feel sad. They won't be occupied as much as they would at Alternatives.

Your life: Would have to find the alternative activities to keep them occupied.
I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Over the last ten years services have been cut and cut. It is not fair on carers. We contribute by paying our Council Tax and yet you try and stop disabled people living a full life.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

They provide specialist support for my daughter. There are no other services who can do this for my daughter with staff who are professional and know what they are doing.

How does the person you support/look after benefit from Alternatives services?

She does lots of craft groups and exercise and joins in all activities.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Stay at home - this would be bad for her and us. She needs to get out, socialise and learn things.

What impact would this have on:

Their life: She would do nothing and lose all the skills she has gained.

Your life: We already provide 24/7 care. We need a rest a few days a week.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

This is a very valuable service to the people involved in working in the shop but also to the wider public involvement. (Name) would be very upset if she were unable to work in the shop as she always looks forward to being there. It gives her a sense of purpose and has greatly increased her self confidence.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

To give helpers the chance to become more independent and self-confident. It also provides a service to the local community.

How does the person you support/look after benefit from Alternatives services?

Having something to look forward to which as well as 'work' provides social interaction. It's also a way for (Name) to learn difficult tasks.

What would the person do if they were unable to go to the Centre or learn at the Shop?

She would be terribly upset as she always looks forward to her 'shop day' and is proud of the tasks she completes successfully.

What impact would this have on:

Their life: Disappointment and feeling very upset. (Name) enjoys the routine of coming to the shop and would feel she has let someone or something down.

Your life: I take the opportunity when (Name) is at the shop to visit my brother in a care home. I would be upset also for (Name).

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Should never stop voluntary services, without them it would cost council so much more as lots of parents would have to put their family person into full time care. Alternatives is a life line for many carers giving them time to catch up with things, as that person is in a safe professional service its much needed.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports service users to identify, plan for and manage risks so they can: Reduce the risk of a health or other crisis that would affect their ability to be independent, and /or Recover from a crisis and/or Manage a long term health condition?

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

Because there is nothing for the over 19s never has been in Derby like they don't belong here. Alternatives is so much more than a centre. Parents also get to talk to staff and other carers it supports them as well.

How does the person you support/look after benefit from Alternatives services?

More vocal with friends, joins in groups had dances learns reading writing arts and craftwork. Mixes with her friends swimming exercise.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Classification: OFFICIAL

Would stay at home and start to forget all she has learnt. Be very bored. She would hate it as would all the other service users, it means so much to them all. They hate changes.

What impact would this have on:

Their life: Be bored, would not be bright bubbly person she is now as enjoys Alternatives so much.

Your life: Gives me a few hours relaxing time to do things I cannot get done otherwise. **I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter**
ParentUnpaid carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Why is it important that Alternatives continues to provide services in Derby?

Continuity. Ever since you closed down Humbleton View, my son has been moved from pillar to post around Derby. Throughout this time he has always gone to Alternatives at least once a week. It is what his life revolves around.

How does the person you support/look after benefit from Alternatives services?

Continuity. He knows everybody there! He has no friends only acquaintances because of your habit of closing places down as soon as the clients settle there.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Nothing.

What impact would this have on:

Their life: He would become bored and start to behave badly.

Your life: Unbearable.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Derby needs a voluntary sector to provide care and support for the most vulnerable in Derby not for people like yourselves.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

Because they provide specialist, skilled support tailored to individual needs. Alternatives have been operating for over 25 years and have a wealth of priceless knowledge.

How does the person you support/look after benefit from Alternatives services?

Learn and maintain skills that normal family life cannot achieve consistently. Also exercise and gym work which I cannot help with due to my own medical condition.

What would the person do if they were unable to go to the Centre or learn at the Shop?

I would constantly with call Social Workers, as well visiting to sort something out. My son has to have a reason for getting out of bed in the morning.

What impact would this have on:

Their life: Alternatives have been a part of my son's life for over 20 years. They are like a family to him. He enjoys his holidays/break from Alternatives but is always itching to go back.

Your life: I have sole caring responsibilities for my son since my wife died. I had to give up a wellpaid job and would find it intolerable if I didn't have a break during the day to freshen and have a bit of life for myself.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

No more cut backs its just wearing us all out.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

It's a big world out there. Alternatives gives support and guidance to help them achieve self confidence in themselves.

How does the person you support/look after benefit from Alternatives services?

Its just not a place to meet friends, which they need, they learn what they can do themselves, training them to shop etc. And how and what goes on out there. (confidence).

What would the person do if they were unable to go to the Centre or learn at the Shop?

Not much going on in Derby that matches Alternatives support and staff they are brilliant.

What impact would this have on:

Their life: A great deal! (Name) likes routine and to meet friends.

Your life: It's a worry. We are worn out ourselves with 24 hour care. We cannot take any more cutbacks lets go forward. Positive actions.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Unpaid carer

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

The people that attend need a service that supports them like Alternatives do without this support it will cost the council and NHS more to support client and unpaid carer.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Maximises service users ability to live independent lives without being dependent on health and social care services for support?

Supports individuals to establish and develop supportive networks within their friends, family and community - where they can receive support and provide support to others?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

Thet are of great value and help to keep costs down to BHS and council if they Alternativwes was not in place.

How does the person you support/look after benefit from Alternatives services?

Meeting others and learning to be part of a community this is important to their health. As the Council closed day centres thus putting more pressure and costs onto a service. Council can't provide but Alternatives can and do provide.

What would the person do if they were unable to go to the Centre or learn at the Shop?

Nothing and health would fail and place more restraint on carer attending to their health needs hence more cost to other services in NHS and council.

What impact would this have on:

Their life: They would be a lot worse off and depression and other underlying problems worsen due to no support like Alternatives in place.

Your life: Massive effect on me as unpaid carer being able to attend my multiple health appointments and needs. So this would be a added burden on NHS and Council.

I am a Parent/Family Member /Unpaid carer/Carer/Other Supporter

Parent

Do you agree with the Council's proposal to cease or reduce funding for the voluntary sector services in the consultation?

No

Please give reasons for your answer below:

Alternatives Activity Centre provides a safe and caring venue which is vital for special people of Derby whose needs would otherwise be ignored. Here they are able to be themselves and find companionship which 'ordinary' Derby folk take for granted.

The Council wants to know what Alternatives does to make a difference to the community?

Please tick the 3 most important from the Councils List below

Supports people to help themselves to develop healthier lifestyles by accessing information, support, education and access to other services within the community?

Supports service users to develop their own ways to improve their health and wellbeing - building on skills, interests, abilities and their service users and the relationship that support them?

Other differences the service makes to support independence, health and wellbeing?

Why is it important that Alternatives continues to provide services in Derby?

Alternatives offer a unique opportunity for a group of people who do not have a strong voice in the community to meet in a safe and caring environment and socially interact in a way that cannot be provided in the home environment.

How does the person you support/look after benefit from Alternatives services?

Alternatives provides rare friendships opportunities and life skills which are very difficult to establish in the mainstream community because of the special needs of the group. (Name) enjoys being part of this group which has improved his self confidence, esteem and independence.

What would the person do if they were unable to go to the Centre or learn at the Shop?

(Name) would stay at home. Alternatives provides a life line. In particular the social interactions which Alternatives provides are most important to (Name) and without them he would become very introverted.

What impact would this have on:

Their life: (Name) looks forward to and enjoys the benefits that Alternatives provides. If Alternatives did not exist his quality of life would be seriously affected.

Your life: (Name) requires full time support and cannot be left on his own. The time (Name) spends with his friends at Alternatives offers me the only opportunity to have some respite time.

Alternatives Easy Read Questionnaire Responses from Service Users

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

They help local people and support local events.

What do you like about Alternatives services?

Meeting people learning new skills.

What do you learn at Alternatives?

Shop skills and to be independent.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I can do more things than before.

How would you feel if Alternatives services were not available to you?

Unhappy and would miss the shop.

Where would you go during the day?

I don't know

Who would support you or look after you and keep you safe

Mum and Dad

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes/No

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Because we need more funding so that we all still want to continue.

What do you like about Alternatives services?

I like cooking here and other activities.

What do you learn at Alternatives?

Exercises on Monday afternoon and eating here.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Because we like it here and getting on well.

How would you feel if Alternatives services were not available to you?

I will feel lonely.

Where would you go during the day?

Alternatives

Who would support you or look after you and keep you safe

Staff that works here can continue to come here.

Do you want to say anything else?

Yes I would like to add more funding so that we continue to come here.

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Its important that Alternatives stay open.

What do you like about Alternatives services?

I like jobs that I do making new friends.

What do you learn at Alternatives?

I have learnt how to do lots of jobs.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I have learnt to travel alone.

How would you feel if Alternatives services were not available to you?

Unhappy felt sad.

Where would you go during the day?

Chilling out at home.

Who would support you or look after you and keep you safe

Mum and Dad

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

I love the charity shop.

What do you like about Alternatives services?

Meet new people

What do you learn at Alternatives?

Learn new trading.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Talk customers more comfort

How would you feel if Alternatives services were not available to you?

Put complaint

Where would you go during the day?

Stay home

Who would support you or look after you and keep you safe

Mum and Dad

Do you want to say anything else?

No

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Alternatives will close that will make me sad.

What do you like about Alternatives services?

I can see my friends and chat.

What do you learn at Alternatives?

How to be nice to people and have a good time.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I used to come to the centre in a taxi and now I travel by the bus.

How would you feel if Alternatives services were not available to you?

I would feel very sad.

Where would you go during the day?

Just stay at home, that would make me unhappy.

Who would support you or look after you and keep you safe

Staff at my home.

Do you want to say anything else?

Don't cut our money

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

3

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Cause I have no friends or family so I need Alternatives as without life be a lot worse.

What do you like about Alternatives services?

Always different every day and lots to do and learn and be social.

What do you learn at Alternatives?

Colours, count, communicate and how to keep safe, I know none of these without Alternatives.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

They explain things and help me to do things I would not normally do.

How would you feel if Alternatives services were not available to you?

Very sad and lonely and not part of society and put more pressure on my ill husband who is my main carer and make me socially excluded.

Where would you go during the day?

Nowhere I would have to depend on husband and deprive him of his much needed services to keep him well.

Who would support you or look after you and keep you safe

My hyusband who is disabled and my carer and needs multi services to help him survive life. So there be two of us costing NHS and Council lots more.

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

4

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Alternatives to stay open.

What do you like about Alternatives services?

Alternatives is feeling good.

What do you learn at Alternatives?

Exercises healthy dancing, group cooking, walking.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I learn lots of things, work at the shop.

How would you feel if Alternatives services were not available to you?

Really upset.

Where would you go during the day?

Stay at home.

Who would support you or look after you and keep you safe

No.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Because I like to see all of my friends, I like to get to see them. Learn different things, be more independent.

What do you like about Alternatives services?

I like the staff here and please don't close it. Then can learn about different countries.

What do you learn at Alternatives?

Crafts and music I learn about, I love doing that.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I get a taxi here still like it here. If close upset me then.

How would you feel if Alternatives services were not available to you?

I would be very unhappy then --- not on. Miss all of my friends.

Where would you go during the day?

I will stop at home with staff.

Who would support you or look after you and keep you safe

My staff then.

Do you want to say anything else?

Do not shut it, it would make me angry and upset then. Give them a piece of mind.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

What do you like about Alternatives services?

It is grant.

What do you learn at Alternatives?

Everything.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

How would you feel if Alternatives services were not available to you?

Sad.

Where would you go during the day?

Haven't got any clue.

Who would support you or look after you and keep you safe

Don't know.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

People won't be able to go places.

What do you like about Alternatives services?

Seeing my friends - I like coming.

What do you learn at Alternatives?

Coffee bar skills.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Come here on my own.

How would you feel if Alternatives services were not available to you?

Bit sad.

Where would you go during the day?

Not sure.

Who would support you or look after you and keep you safe

My mum.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

So that I can continue to come to Alternatives/Alternatives Charity Shop.

What do you like about Alternatives services?

Because I learn skills such as till work, tagging, steaming. I gain friends, I get to do craftwork. Support from staff.

What do you learn at Alternatives?

Learning to read relaxation, cooking skills, independence.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Coming to Alternatives has allowed me to do bus training. I am now independently traveling alone.

How would you feel if Alternatives services were not available to you?

I feel upset. Bored. Miss friends.

Where would you go during the day?

Not got any clue

Who would support you or look after you and keep you safe

Home carers would support me.

Do you want to say anything else?

I like it. I love this centre, I get my confidence and help here.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

3

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

I would have nowhere to go and I would be bored at home.

What do you like about Alternatives services?

To see all my friends. I like the staff.

What do you learn at Alternatives?

Exercise, I do group about healthy lifestyle, I learnt how to knit, I learn how to cook.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I like to do things myself.

How would you feel if Alternatives services were not available to you?

Sad.

Where would you go during the day?

I would have to stay at home.

Who would support you or look after you and keep you safe

Staff.

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Because I work here and I love it.

What do you like about Alternatives services?

I like all the staff and all the other people.

What do you learn at Alternatives?

Being on the till. Because I would learn about

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Because I think I would be good at it.

How would you feel if Alternatives services were not available to you?

Upset.

Where would you go during the day?

Go out with mum.

Who would support you or look after you and keep you safe

My mum.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

3

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Activity Alternatives Centre and Charity Shop will close.

What do you like about Alternatives services?

See other people. Spend time with my friends. I like coming here.

What do you learn at Alternatives?

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I feel safe and confident.

How would you feel if Alternatives services were not available to you?

Upset and sad.

Where would you go during the day?

Stay at home on my own.

Who would support you or look after you and keep you safe

Jds me

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

We need money to stay open.

What do you like about Alternatives services?

I come to see my friends. I like doing some activities.

What do you learn at Alternatives?

How to be confident in talking.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Learn to do things on my own.

How would you feel if Alternatives services were not available to you?

I would feel very sad.

Where would you go during the day?

To town.

Who would support you or look after you and keep you safe

Go with staff. If no staff stay at home.

Do you want to say anything else?

I would miss my friend Mandy if I didn't come.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Wouldn't have anything to do.

What do you like about Alternatives services?

Cooking. Healthy lifestyle group.

What do you learn at Alternatives?

Cooking.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Talk to each other and friends.

How would you feel if Alternatives services were not available to you?

Bored.

Where would you go during the day?

Be with mum.

Who would support you or look after you and keep you safe

Mum.

Do you want to say anything else?

Don't know.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

I would get lazy at home. Nothing to do at home.

What do you like about Alternatives services?

Playing with my friends.

What do you learn at Alternatives?

Cooking.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Teaching me things.

How would you feel if Alternatives services were not available to you?

Bored and lonely.

Where would you go during the day?

Walk on foot, be at home.

Who would support you or look after you and keep you safe

My mum or family.

Do you want to say anything else?

More money for jobs.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Can stay open.

What do you like about Alternatives services?

Talking to people, we do singing.

What do you learn at Alternatives?

Learn crafts, gardening and dancing.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Can talk to people better.

How would you feel if Alternatives services were not available to you?

Wouldn't be happy.

Where would you go during the day?

Watch television at home.

Who would support you or look after you and keep you safe

Mum.

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

3

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

The centre will have to close down.

What do you like about Alternatives services?

I like the staff they help me with things when it goes wrong. I like meeting people at centre.

What do you learn at Alternatives?

Art and crafts, cooking, talking to others.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Because I can talk to staff about my problems and Eileen works with me on Saturday from my home.

How would you feel if Alternatives services were not available to you?

Sad and upset and lonely.

Where would you go during the day?

Nowhere just stay at home on my own.

Who would support you or look after you and keep you safe

No one.

Do you want to say anything else?

Keep my centre open please.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

Yes

Why do you think that?

Keep the centre open.

What do you like about Alternatives services?

Make friend enjoy, I see my boyfriend.

What do you learn at Alternatives?

Learn skill, exercise, help in the kitchen.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Work alone.

How would you feel if Alternatives services were not available to you?

Fulling upset.

Where would you go during the day?

Pather Club 12.00

Who would support you or look after you and keep you safe

Staff.

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Yes, staff pay from the boss. I miss steaming and tagging.

What do you like about Alternatives services?

Make him laugh. Eileen have not stay at my home, dance, steaming make Eileen, tagging and staff.

What do you learn at Alternatives?

Make friends and till work, laugh.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Focus on the work. Get a bus myself. Make my decsisions.

How would you feel if Alternatives services were not available to you?

Cry with Eileen.

Where would you go during the day?

Don't know. OK.

Who would support you or look after you and keep you safe

No one.

Do you want to say anything else?

Yes, miss my Eileen.

Which Alternatives activities do I attend?:

I go to the Activity Centre: No

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

The shop gives me a chance to do lots of things.

What do you like about Alternatives services?

I really like doing all my jobs and seeing my friends.

What do you learn at Alternatives?

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I have learnt things that I could use at a new job.

How would you feel if Alternatives services were not available to you?

Disappointed and fed up.

Where would you go during the day?

Watch DVDs all day and colouring all day.

Who would support you or look after you and keep you safe

Mum, dad, Chuck - my sister.

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre:

I go to the charity shop to learn:

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Because they shouldn't stop funding. Because it isn't very good if they stop the funding.

What do you like about Alternatives services?

They are good, they help people learn new stuff.

What do you learn at Alternatives?

I learn to do more of till and other things.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

It helps you have more independent.

How would you feel if Alternatives services were not available to you?

It will make me upset because I like working at Alternative shop.

Where would you go during the day?

Work somewhere else.

Who would support you or look after you and keep you safe

The care workers.

Do you want to say anything else?

I would not like it if the funding stops.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Because I would have nowhere to go. I would miss my friends, and I would stop learning things.

What do you like about Alternatives services?

Friends. Play games. Keepfit. Crafts and art. Cooking. I have one to one from staff member and learn swimming, money, shops. I need Alternatives.

What do you learn at Alternatives?

Reading, writing, learning about countries, things happening in the news and in Derby.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Because I have to pick what I want to do, not being told to do things. Trying to give me independent living. I have fun.

How would you feel if Alternatives services were not available to you?

Sad - lonely.

Where would you go during the day?

Stay at home get bored.

Who would support you or look after you and keep you safe

Mum

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

Stay open.

What do you like about Alternatives services?

Cooking. Gym.

What do you learn at Alternatives?

Craft. Art.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Teacher thing.

How would you feel if Alternatives services were not available to you?

Sad.

Where would you go during the day?

Stay and home.

Who would support you or look after you and keep you safe

Mum and Dad.

Do you want to say anything else?

I like computer.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

I would be sad if Alternatives close.

What do you like about Alternatives services?

I like the place and the people, I enjoy the games and dance and singing. I like the arts and crafts and the cooking.

What do you learn at Alternatives?

Learn to cook, use the computer. We exercise as a group and create art pieces.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Spend time away from my dad learning new skills like cooking.

How would you feel if Alternatives services were not available to you?

Feel sad.

Where would you go during the day?

Stay at home.

Who would support you or look after you and keep you safe

My dad.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

What do you like about Alternatives services?

What do you learn at Alternatives?

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

How would you feel if Alternatives services were not available to you?

Where would you go during the day?

Who would support you or look after you and keep you safe

Do you want to say anything else?

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

1

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

I like to go to the centre.

What do you like about Alternatives services?

My friends are here.

What do you learn at Alternatives?

I like exercise groups, health and beauty, colouring pictures and printing internet pictures.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I walk to the centre and walk home now.

How would you feel if Alternatives services were not available to you?

Not happy.

Where would you go during the day?

Going to town and look around the pound shops.

Who would support you or look after you and keep you safe

I'm not sure.

Do you want to say anything else?

Not really.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: No

Number of days in total that you go to the Activity Centre or Charity Shop

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

What do you like about Alternatives services?

I can meet friends. I can work in the coffee bar.

What do you learn at Alternatives?

Exercise, joining groups.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

Not at home all day - out on my own.

How would you feel if Alternatives services were not available to you?

Unhappy.

Where would you go during the day?

Stay with family.

Who would support you or look after you and keep you safe

My family.

Do you want to say anything else?

No.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

5

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

To keep the centre and shop open.

What do you like about Alternatives services?

See all my friends and girl friend. Break from my mum and dad.

What do you learn at Alternatives?

Computer and joining groups. I learn to work at the shop - I serve customers.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I can talk to shop people on my own. I get the milk for the charity shop.

How would you feel if Alternatives services were not available to you?

Sad.

Where would you go during the day?

Nowhere.

Who would support you or look after you and keep you safe

My mum and dad.

Do you want to say anything else?

Keep Alternatives open please.

Which Alternatives activities do I attend?:

I go to the Activity Centre: Yes

I go to the charity shop to learn: Yes

Number of days in total that you go to the Activity Centre or Charity Shop

2

Do you think that the Council should stop funding charities and voluntary groups in Derby?

No

Why do you think that?

We need the money.

What do you like about Alternatives services?

Play pool, learn the cooking.

What do you learn at Alternatives?

The cooking.

We think coming Alternatives helps you to be more independent, do you agree

Yes

Why do you think this?

I don't know.

How would you feel if Alternatives services were not available to you?

Sad.

Where would you go during the day?

Stay home.

Who would support you or look after you and keep you safe

My mum.

Do you want to say anything else?

No.

Appendix E Groups Response to Consultation

Name of group/network/meeting where consultation is taking place

Sight Support Derbyshire, St Marys Parish Hall

Date and Time

03/11/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Sight Support Derbyshire

- Lonely/isolated/miss friends/not get without help/see girl or boyfriends/.
- Only organisation which offers personal support and information regards to sight loss, social services are useless.
- Who else would help a newly blind person.
- I wouldn't be able to go swimming or any other activities without their help.
- Look forward to the groups, wouldn't go out otherwise.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- Cut their wages! Cut back on their perks eg being paid to attend meetings.
- Overspending on the new map for the bus routes even sighted people can't see it, what about blind people, such a waste.

Being partially sighted we don't know what's happening around us, so if they send me a leaflet I can't read it, so unable to give my opinions.

Name of group/network/meeting where consultation is taking place

Derby Chinese Dancing Group, Derbyshire Chinese Welfare Association

Date and Time

10/11/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- No regular exercise for the group.
- Meeting on regular place for activity will be cut short or no meeting at all.
- Communication with others members will be less and less .
- Health social welfare will be affected.
- No ground/place to promote further fundraising or celebration need for the community for the Chinese group.
- Meeting new people or new social circle, be more difficult.
- Culture exchange opportunity be available.
- Inviting new friends to join will not possible.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Social Opportunities with other community groups will be affected and won't be able to provide this culture dance anywhere ie.schools, associated Chinese Community Centres, local people.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- Creating more activities for funding and other social contact with others
- Future savings for the Community (Chinese) funding use it there were there any savings to accumulate.

Name of group/network/meeting where consultation is taking place

Lunch Club, Derbyshire Chinese Welfare Association

Date and Time

02/11/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

We strongly disagree the council's proposal. The funding is an important income to the Chinese Association, without it the Association could be facing closure in the future. This minimizes the social contact in a safe friendly place.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Interpreting. The Chinese Welfare Association plays an important in the community. Particularly, in the elderly group who are unable to speak and read English leaflets/letters. The Chinese Association offers help for reading their English letters and for facilitating phone calls.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

In the past few years, the funding has been reduced significantly. Saving means more cutting in services. Perhaps, funding can be gained from private donations or money can be raised by running events eg. Car boot sale, jumble sale or Christmas ball.

Name of group/network/meeting where consultation is taking place

Derby City and South, Derbyshire Mental Health Carer's Facilitated discussion *

Date and Time

16/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

There were around 30 people in attendance and when asked by show of hands who agreed or disagreed with the consultation proposal ie to reduce or cease funding the voluntary and community sector all 30 attendees disagreed with the statement and thought funding to the voluntary sector should not be reduced or cease.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Comments from members at the forum stated that they found the Forum to be an absolute life line to them and that they and their families would be in a much worse state if the Forum was not around. The chair of the Forum urged members to attend the workshop on the 29 Oct at the Council House (at time of writing we have about 4 members of the Forum down as attending on the 29 Oct).

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

The Mental Health Forum does not receive any funding from the Council it comes from the CCG alone and this was communicated to them. Although CCG are not looking to change their funding they will be closely watching what the Council does funding wise and this was communicated to the Forum members. I stressed just because you receive your funding from CCG do not think they will not change your funding in the future, the decision is yet made by them.

Name of group/network/meeting where consultation is taking place

Derby City and South Derbyshire Mental Health Carer's Forum

Date and Time

16/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- The voluntary sector is NECESSARY to maintain here for vulnerable people in this climate where professional services are reduced but more people are kept alive by medical advance and more people are kept living 'independantly' at home.
- Without the voluntary sector, many people will attend up in CRISIS and COST the government MORE!!
- Volunteers can find time and energy freely but they have to PAY for transport and for room hire and for many activities /any refreshments offered to carers.
- With the new Care Act, it is the Authorities DUTY to look after Carer's needs adequately including those dealing with MENTAL HEALTH.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Derby City and South Derbyshire Mental health Carer's Forum.

- The Forum has given me a pointed contact with other carers for the last two years and enabled me to find USEFUL to others after the break-down of a caring relationship, therefore minimising my isolation.
- There is no other group of people in Derby which is specifically paying attention to MENTAL HEALTH within the caruing role.
- This forum has built up a vast amount of knowledge expertise and contacts within its Committee Members which would be lost to the City if the Forum is no longer able to exist.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

You COULD HAVE (but you didn't!) consulted earlier with this Forum and got them on side for joining the Council's 'Carers Retreat' initiative.

Committee members MAY have been very happy to give up the very onerous tasks of managing finances, keeping meeting notes and membership details, producing information sheets. They may have been relieved to give these jobs up to PAID STAFF and be able to concentrate on on peer-support and information transfer. If you are VERY clever, you may still have a chance to bring these dedicated people into your new strategies.

- - Reduce /cease funding of voluntary sector

- - 13 November - April 2016
- SDCCG MAY take a council funding.

Name of group/network/meeting where consultation is taking place

Derby Community Accountancy Service

Date and Time

29/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- All attended strongly disagree with the proposal to cease or reduce funding for all voluntary sector services. The voluntary sector play a vital part in the community.
- No funding no voluntary sector.
- We are capable of providing better services at cheaper cost than the public sector.
- If the sector dies in Derby there is no going back.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Derby CAS plays a vital part in supporting the Preventative Agenda by working with those groups who ensure vulnerable people can live independent lives. Not only does it provide services cheaper than any alternative but it also acts as the finance officer for those groups who cannot afford one. It works with all sections of the population in all wards of the city. The closure of Derby CAS would lead to groups no longer having the support needed to apply for external funding. Without Derby CAS we would see a smaller sector paying much for accounting services.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

There are no other ways of providing the services at the same cost.

Name of group/network/meeting where consultation is taking place

Derby Health and Wellbeing Network

Date and Time

07/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- Reductions in statutory services have already increased demand on voluntary sector
- Recently been to an Asset Based Community presentation. Not always appropriate for friends and neighbours to know or offer support, voluntary sector groups fill the gap providing alternative options for people

- Funding cuts and increased competition between groups, there is less support for partnership working with Council and other groups. There is more focus on finding funding and less on delivery of services
- Voluntary sector can be as business like as any sector in delivering services
- Voluntary groups share information and work together, increasing the value and the potential routes people can take to find the support that is best for them

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- Where do people go if they have a good idea, eg 'common threads' mental health support initiative for people moving out of hospital into community. Funding and support from different trusts etc, Links Radbourne and Silk Mill etc and provides a familiar support network for people as they move into community
- If a decision is made in December there will be only 3 months for groups to adapt if they lose funding, longer period should be given
- Timescale is short for implementing any changes. If SDCCG still wants some of the organisations to continue, how quickly can they make a decision (groups may fold in the meantime)
- Statutory services have to be delivered, but they could be delivered in a more partnership – co-produced way with the voluntary sector
- Voluntary Sector provides structure that supports lots of volunteers who support the community, if they close these may be lost to the community
- Local Area Coordinators are a good idea, but will they be able to support vulnerable people in local groups who volunteer
- Local Area Coordinators and voluntary sector groups are part of the same network – providing options to support the community
- Voluntary sector must raise the profile of what they do – demonstrate they are essential to support the community

Name of group/network/meeting where consultation is taking place

Derby Bosnia Herzegovina Community -Management Committee,
Derby Refugee Forum -Steering Committee 'One Stop Shop'

Date and Time

19/10/2015, 04/09/2015 & 07/11/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- Disagree with the Council's proposals because of the following:
- Voluntary sector offers services with the excellent value for money
- Many hidden clients will lose their life vital services
- Voluntary sector have access to many hidden needs of the clients users, which are too difficult to reach by mainstream services
- For last 4 years the funding to voluntary sector has been reduced more than to any other services

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s)reduced or ended? How would they be affected?

- Services to people from ethnic minority groups, asylum seekers, refugees, people affected by PTS due to war conflict in the country of origin
- outreach work to hardly mobile elderly and disabled from Bosnia Herzegovina and former Yugoslavia, no English speaking clients, for those the Nursing Home is no familiar place to be put in because of language and cultural barriers, fear and isolation. Keeping them at home will reduce their care cost in total.
- Asylum seekers and Refugees, new arrivals, the combining Project (Bosnia Herzegovina Community Association, Derby Refugee Forum and ncise) are providing variety of services. For the period from 1st September 2014 until 31st August 2015 (one year), through daily monitoring the statistics show the following:
- 3835 advice session (among them 286 housing, 836 benefits,101 job issue, 105 immigration advice and others more than 2000 different issue related to asylum seeker and refugees requests)
- 10960 all visits to the Bosnia & Herzegovina Centre throughout of year for different reason
- 531 food/clothes bank used a year
- 336 outreach visits or 327 hours to elderly and hardly mobile
- 36 awareness and induction session organised to asylum seekers and refugees to assist them with integration and understanding this society
- 33 social gathering event

- 5 other ethnic community groups are operating from the Bosnia & Herzegovina Centre, using it as their official address
- 86 ESOL session via volunteers teachers
- 19 different languages have been spoken, interpreters were former clients, no cost
- more than 30 different volunteers engaged within project
- THE WHOLE ABOVE IS GOING TO COLLAPSE IF FUNDING BEEN CUT OFF

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- Keep the funding at the same level. The DCCG funding is helping the Project to sustain with another around 80% of funding from outside sources (Big Lottery)
- With the same level of funding, the Project has already increased the level of activity for about 250% comparing to the initial planning. That has happened because of more volunteers have been recruited. Keep this both.
- More services should be given to voluntary sector which is more cheap than mainstream services.

Name of group/network/meeting where consultation is taking place

Hadhari Day Centre - 350 Burton Road

Date and Time

03/11/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

Most people who come to the project are pensioners and cannot afford to pay any more for services. We do not have much money and need all the help we can get. If this organisation and others are cut any more they will not exist – the proposed cuts are a bad idea. Will we look for organisations that are fit for purpose when assessing in future who gets funding.? People came to UK in the 50's to contribute to the country, this place is a lifeline and has helped people to recover from various health issues. They look forward to Tues and Thurs when the project is open. People will have to stop at home if this project not funded and this will cost the Council and Health more money in the future because we will have to pay for carers. People will be trapped in their homes if funds are cut and this will cost the Council more in the long run, need to keep funding groups like Hadhari.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Hadhari day services delivered on Tuesday and Thursday each week at 350 Burton Road.

- Council reaches people through groups like Hadhari and we need to keep them
- Service users say they want to stay here and keep coming to the project, it is the only West Indian group supported, service users say they totally depend on this project
- Could actually do with more funding to support the community not less.
- Around 7 to 8 high dependency people come to the centre, if the Council cut the funding it will cost more money ultimately. It is false economy to cut funds further.
- The funding received from the Council helps to lever in other funding. And by cutting this project you could probably find that the extra resources needed by 1 family would cost more than the money you have just cut to the entire project. Hadhari has tapped into other funding already such as Lottery money. They also do lots of fundraising already.
- Project makes a huge difference and contribution to the well-being of the community.

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- If only 1 organisation is funded in future it should be Hadhari. This is the only Caribbean group funded in Derby, community has lived here many years and deserve something back from society.
- The Multi Faith Centre gets funding from somewhere but does not support this community. They would like to know where Multi Faith get their funding from?
- All service users have worked and paid their taxes over the years, and they deserve something back by way of services. Tax payers should get some benefits now they are old.
- A lot of small organisations could join forces and share costs in the future, therefore saving the Council money but still retaining the service.
- We rely on Council funding please do not cut our funding any more, people are part of a family here and we look out for each other.
- The Council wastes a lot of money – please stop wasting money on things like Street features/furniture. The Council needs to listen to people.

Name of group/network/meeting where consultation is taking place

Derby Community Forum: Council House

Date and Time

22/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- Voluntary Sector does a lot of good work
- Voluntary Sector has been harder hit by financial constraints than other sectors
- Small amounts of funding for the voluntary sector, compared with the costs of the service, proves that the services are valued in the local community
- Council funding attracts external funding
- The funding for the voluntary sector is only a small amount compared to other sections of the budget – cutting won't make a significant impact on budget, but the services make a significant impact on the local community
- Where is the contingency plan to manage ending of these services – to stop people turning up at hospital. Where will current users of these groups go? The Voluntary Sector keeps a lot of people safe and well in the community.
- Voluntary sector is good value for money, and they reach BME communities that the Council doesn't. What will it cost to them to lose these services.
- Community of Derby is getting more diverse. Many reach out to and are supported by BME Voluntary Sector groups.
- Once these groups are gone, they are gone, it would take years for them to be replaced
- Nationally linked groups may survive, small local projects are more likely to shut
- It's essential to support these small local groups and keep the support they provide to older people, disabled people, new communities

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

- Derby Bosnia and Herzegovina get 100 visitors a week – where will these people go they will turn up at hospital
- Citizens Advice and LawCentre and Community Action Derby are essential, and all the others are part of the community of Derby

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

Name of group/network/meeting where consultation is taking place

Council Lesbian, Gay Bisexual and Gender Forum

Date and Time

22/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- If voluntary sector groups close people will just turn up at the Council's door
- If there are less groups, there will be less people to work with on joint projects, for example the Council, Derbyshire Friend and others working on suicide prevention
- The prevention provided by voluntary group is better value for money, than dealing with a crisis later on
- Voluntary sector groups do work that others don't do, eg working with sex offenders

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

The Council could get one its underused buildings and give it to voluntary sector groups rent free – all the groups would share costs of admin, reception, services, etc. And it would bring vibrancy to an underused building.

Name of group/network/meeting where consultation is taking place

Council Disabled Peoples Forum

Date and Time

22/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- The Council should support groups from all sections of the community
- People access voluntary sector services who don't like social services
- The voluntary sector engages with people who statutory services cannot engage with

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- Grants are more accessible for small groups, they can't access formal tenders

Name of group/network/meeting where consultation is taking place

Council Older People's Diversity Forum

Date and Time

22/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- Voluntary Sector underpins social care and statutory services
- Council does not provide such specialist services, eg Hadhari,
- Council funding gives groups credibility to get funding from other sources
- If Voluntary Sector groups close they may not start up again
- Voluntary Sector groups on the list have been cut to the bone, the remaining funding is essential

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

- Community Action Derby is an important service – helping to get funding into the City
- Hadhari, fills the gap left by statutory services and keeps people out of statutory services
- **Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?**
- Could the Council encourage groups to work together to save costs and attract funding. Eg Hadhari works with an Asian group to look at joint bids to support older people from different BME communities

Name of group/network/meeting where consultation is taking place

Council Derby 50+ Forum

Date and Time

08/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

In a show of hands on the proposal above 98% disagreed with the proposal to cease or reduce funding for all VCS in the consultation.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

Comments from the morning:-

- Are we being listened to? VCS services are cheap, voluntary sector do a lot of work free of charge. Do the powers that be listen to the people when they respond to the consultation?
- Derby West Indian Community Association was one of the first community associations in Derby. Community had to work hard to build up these services. Volunteers give their services free.
- We have done the consultation before, feels like not being listened to. The answer from us here today is YES you should be funding the voluntary sector. We waste a lot of money, cut the councillors allowance and put the money into a funding budget for the VCS.
- Please do not reduce funding to any group, hopefully the Council will find additional money through revenue raised through Business Rates.
- Why is DWICA not on the list of organisations funded? Ian Chennery responds the list only contains the names of organisations we currently fund – we do not fund all voluntary groups.
- The Council is closing centres where people with Learning Disabilities go and this is not right – we want to get rid of our councillors and MP's, you do not care about people.
- Voluntary action does not come for free – you have to put some money in to support voluntary action. We hear messages that older people should pay more for services but they have already paid for these services.
- What is the Health sector doing to ensure continued funding into the VCS, and what is being done to redirect organisations to alternative funding sources?
- Answers:- This is a joint consultation with the CCG, letting people know about health services and the voluntary sector providing these services. Working

with CAD to provide information and help with bid writing and now have 2 bid writers at CAD.

- Question as to how much each group is being paid? Ian said this information will not help you in your deliberation of the question. We do and will look at monitoring information, outcomes etc that we get from organisations.
- Subscriptions have gone up since cuts came in, would like to know what service users feel about the services they are using.

Name of group/network/meeting where consultation is taking place

Dementia Action Forum

Date and Time

15/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- It will save time for the Council and health in the long run
- Voluntary Sector groups support people to have access to services and prevent people's situation getting worse
- Many Voluntary Sector groups aren't funded.
- Voluntary Sector groups are set up because of an identified need
- People with or caring for people with dementia often feel isolated, VCS groups can help with isolation
- BME VCS groups reach parts of community that others don't

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

- Age Uk Advocacy, Disability Direct are vital – they provide good support for local people with health and other issues eg, Learning Disabilities, Mental Health issues etc
- Community Action Derby are important for all voluntary sector groups – assisting with access to funding and other support

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

- VCS services are provide good support for people with
- Smaller groups could merge into larger groups
- BME Groups could work together to support their communities
- Having more VCS groups means you can reach out to more different sections of the community

Name of group/network/meeting where consultation is taking place

Volunteer Coordinators Forum

Date and Time

16/09/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

All but one person disagreed with the proposal. One person needed more information before they were comfortable to vote.

Note: meeting ran out of time at this point and all had to leave mediquip at this point due to another meeting coming into the space.

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

Name of group/network/meeting where consultation is taking place

Council Open Consultation Event

Date and Time

29/10/2015

Comments of the Council's proposal to cease or reduce funding for all the voluntary sector in the consultation? (so you agree/disagree/no views either way - show of hands to give estimate)

- If Council and CCG funding is reduced there will be a much bigger cost impact on later. Every £1 reduced will cost council/CCG more in future due to additional benefits VCS bring.
- Additional cost to funders might not be short term but in long term/medium term will cost more.
- Need a logical approach to the cuts that makes sense. Need more strategic conversations. Decisions need to be consistent with past decisions.
- Council seemed scared of the decisions made.
- Grant funding outcomes (New ones) are too broad and will not help this process. How do we know what services are supporting statutory services? Hospital working- hospitals are bursting fast too much demand as are GP surgeries and pharmacies. We've been working with the users to support them, we know their situation and needs. It will cost more to support people in statutory services if groups close. Once groups close, you may not get them back later on. VCS- engages with commissioners, adapts to statutory

changes. Increase demand for services now due to other cuts in services and funding.

- Donations are the only alternative source of funding we so far!

What difference does the service(s) make to you and your community? Eg; Are there any groups/areas that would be especially affected if the service(s) reduced or ended? How would they be affected?

- Who cares for carers? The only official support families get is through VCS.
- Mental health is on-going and long term and does not get enough funding. Mental Health is under resourced- creating more impact on carers.
- Many carers older.
- VCS groups support Council and SDCCG by taking part in engagement to support statutory developments, eg personal budgets+ health personal budgets.
- VCS assist people to access statutory initiatives + assist statutory agencies to deliver these effectively and provide value for money.
- VCS- gives information to support independence, this information is tailored+ targeted and is more efficient for carers + users, creating smarter patients and smarter joint working.
- Stability on future funding is needed, uncertainty creates stress for organisations and users. Contracts may be the way forward they could give clearer outputs/ outcomes and target those the most in need.
- Our role as organisations is to give a clear message on impact + cost benefits we provide. Other funding sources eg donations do not allow business planning.
- Gone through several reviews of funding over last 4-5 years, very stressful- lot of work to do these bids. This is an enormous amount of work, want assurance and certainty. More direct intelligent dialogue instead of stressful funding rounds- funders need to talk directly to funded organisations.
- A plan will be needed if funding is ended or reduced for voluntary organisations. Once termination letters go out vol/staff will leave this upsets service users.
- The human and the financial impact of changes must be considered. This will impact on the council in future as once closed down it costs a lot start up a new organisation.
- Stat services are supported by non-statutory services . All participants at todays meeting say no to the reduction/ceasing of funding.
- What about private sector organisations and their funding. Feels like the voluntary sector is a poor cousin in sense of funding.
- VCS provides better value for money - this is a fact. Voluntary sector do not get paid for all the effort and involvement they make in working with the Council.
- Voluntary sector is not a thorn in Council's side they are valued partners.

- If Council does not fund voluntary sector this will effect access to other funding (eg national lottery),
- Council funding supports an originations reputation. Just think of the empty building if vol sector not funded? Again voluntary sector is a key partner.
- Clients could be at risk in future- this is not cheap. This would make town centre even less attractive. Where do people go if these services are not funded?

Do you have any other general suggestions or comments? Eg any suggestions for making savings and how the needs met by this service(s) could be met in other ways?

Group 4 29 Oct Consultation event

- Funders should consider other options than 'cease or reduce funding'? The should consider maintaining/investing more in VCS.
- Funding is needed to support organisations and they can offer to do more for the same money. What is left is necessity. These cuts are slowly killing off the Vol Sector.
- Funding is used to support volunteers – if cut this damages sustainability of organisations, some my close.
- If there was reinvestment in VCS later, funders cannot expect same provision. Establishing new services is more expensive than maintaining existing ones.
- VCS supports Strategic Direction, ie the 'wedge' the transition of health and social care. Now is the time to invest in the community, large end of wedge.
- VCS central to community resilience, social prescribing that prevents high cost interventions further down the line.
- Value for money in Vol Sector. Vol Sector is the cheapest way to provide service.
- Vol Sector best placed to serve needs – they have a key role in community (esp. minority groups), and build on the good will shown by population.
- Vol Sector prevent dependency on Statutory services Vol Sector support those that don't fit into mainstream services – bridging the gap
- Vol Sector is saving you money – significant value for money that could not be replicated by statutory bodies (cost or quality).
- Services are necessary. Can these needs be met in other ways?
- Are there any other partners that could be drawn in? e.g Police There may be an impact on other, external funding?
- Council and SDCCG funding is uses as match funding, and assists in proving that the sustainability of organisations. City council funding proves the value of services to other funder.
- Organisations already fundraise – if funding was cut where is the missing funding going to come from?
- There are already many pressures on City population. Don't want to see Vol Sector orgs in competition – important to come together.

