



Derby City Council

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APPENDIX 2

Children in Care Review Consultation Form Pilot Project Results January to June 2013

Policy, Research and Engagement

5 February 2014 – v1.3

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Appendix 1 – Frequency Tables for January to June 2013

1. Summary

- 1.1 The purpose of this pilot project is to enable us to get an overview from our children in care about how we look after them to inform service improvement activity.
- 1.2 Independent Review Consultation Forms are sent out to each young person in care two weeks prior to their Independent Review meeting. The form asks young people for their views on a wide range of issues including; the Review meeting, their interests, safety, school / college, how we look after them and their family. In addition to being used for Independent Review meetings information from the completed forms, from those aged between 12 and 18, is being analysed as a part of this pilot project to gain an overview of the views of children in care in Derby.
- 1.3 Overall out of the 221 Independent Review Consultation Forms that were sent out prior to meetings taking place between January and June 2013, 96 were returned; a response rate of 43%. In total 89 individuals completed their Independent Review Forms between January and June 2013 and there were seven young people who had two Independent Review meetings during this time and submitted two forms. The analysis in this report is based on the information given on the initial forms submitted by all 89 individuals between January and June 2013.
- 1.4 When compared with the demographic profile of the young people invited to complete their Review Consultation Form, the profile of the achieved sample is similar in terms of gender and ethnicity.
- 1.5 Responses were received from young people aged between 12 and 17. Although the numbers available for comparison are fairly small, there appears to be a slight under-representation of those aged 17 within the achieved sample, 10% compared with 22% of 17 year olds in the profile of those invited to take part. There appears to be slight over-representation of 13 and 14 year olds in the achieved sample; for example 29% of 14 year olds compared with 19% in the profile of those invited to take part.
- 1.6 During January to June 2013 over four fifths (71, 85%) of the young people completing their Review Consultation Forms said that they were happy with who attends their meetings.
- 1.7 Just under three quarters of the young people completing their Review Consultation Forms said that they had 'never' been bullied (58, 71%), over a quarter said that they are being bullied 'sometimes' (22, 27%) with 2 respondents (2%) being bullied 'often'.

- 1.8 When responses are averaged over January to June 2013, the young people who completed their Review Consultation Forms are generally fairly happy with the different aspects of school / college. The highest score is for 'Clothes and equipment for school' at 4.54 out of 5, with the lowest scores being for 'Your Teachers' at 3.97 and 'Food at school' at 3.94.
- 1.9 Between January and June 2013 the majority of young people reported that they are happy where they live, (76, 88%). During this time there were 6 (7%) young people who were not happy with where they live and 4 (5%) who responded that they were 'not sure'.
- 1.10 Just over half of the young people who completed their Review Consultation Forms are aware of what plans we have made to support them (50, 59%), a quarter are 'not sure' (21, 25%) and there were 14 respondents (16%) who said that they didn't know.
- 1.11 When responses are averaged over January to June 2013, the young people living in the care of Derby City Council who completed their Review Consultation Forms are generally consistently fairly happy with the different aspects of how we provide for them. The highest scores are for providing 'a clean home' at 4.79 out of 5 and 'a comfortable bedroom' at 4.79, with the lowest scores being for providing 'the clothes you need' at 4.63 and 'the food you need' at 4.63.
- 1.12 Similarly when average scores are calculated for the responses given to each aspect of how we support young people, between January and June 2013 the young people living in the care of Derby City Council who completed their Review Consultation Forms are generally consistently fairly happy with how we support them. The highest score is for support 'with washing and dressing' at 4.67 out of 5, with the lowest scores being for support 'emotionally' at 4.32 and 'by listening to you' at 4.30.
- 1.13 There were 15 respondents aged 16 or over who answered the question which asked whether they had met their Personal Advisor from the Leaving Care Team. Out of the 15 respondents, 14 indicated that they had not met their Personal Advisor and one was 'not sure'.
- 1.14 Two thirds of respondents (57, 67%) have contact with their family, a fifth (16, 19%) responded that they have contact with their family 'sometimes' and 14% of respondents (12) do not have contact with their family.

2. Background

- 2.1 This pilot project has been undertaken to meet the Ofsted requirement from the inspection in Derby in May 2011 to, 'Strengthen the arrangements for user engagement in child protection processes to ensure their views and experiences are sought in order to inform service delivery and development'.
- 2.2 We have redesigned the Independent Reviewing Officer (IRO) Review Consultation Form process (so that it still meets and does not disrupt the statutory process required) to enable Policy, Research and Engagement (PRE) to analyse anonymised information returned to us on Review Consultation Forms by children in care aged between 12 and 18.
- 2.3 The purpose of this exercise is to enable us to get an overview from our children in care about how we look after them to inform service improvement activity.

3. Process

- 3.1 Independent Review Consultation Forms are sent out to each young person in care two weeks prior to their Independent Review Meeting. The form asks young people for their views on a wide range of issues including; the Review meeting, their interests, safety, school / college, how we look after them and their family.
- 3.2 When administering the mail out of the Review Consultation Forms the Independent Review Clerks save a report which details the gender, age, ethnicity and postcode of each young person invited to their Review meeting during that month alongside their unique pin number for analysis.
- 3.3 The young people have the option to complete and return their form on paper or online.
- 3.4 All forms are returned to the Independent Review Office (IRO) Clerks who process all data received using Snap survey software. Forms returned on paper are data entered by the IRO Clerks and this information is quality checked by the Senior Independent Reviewing Officer.
- 3.5 Once all data received online and on paper is processed through Snap, the first and last name of each young person who has completed a form are removed by the IRO Clerks before the information is made available to the Policy, Research and Engagement Team for analysis.

4. Who responded

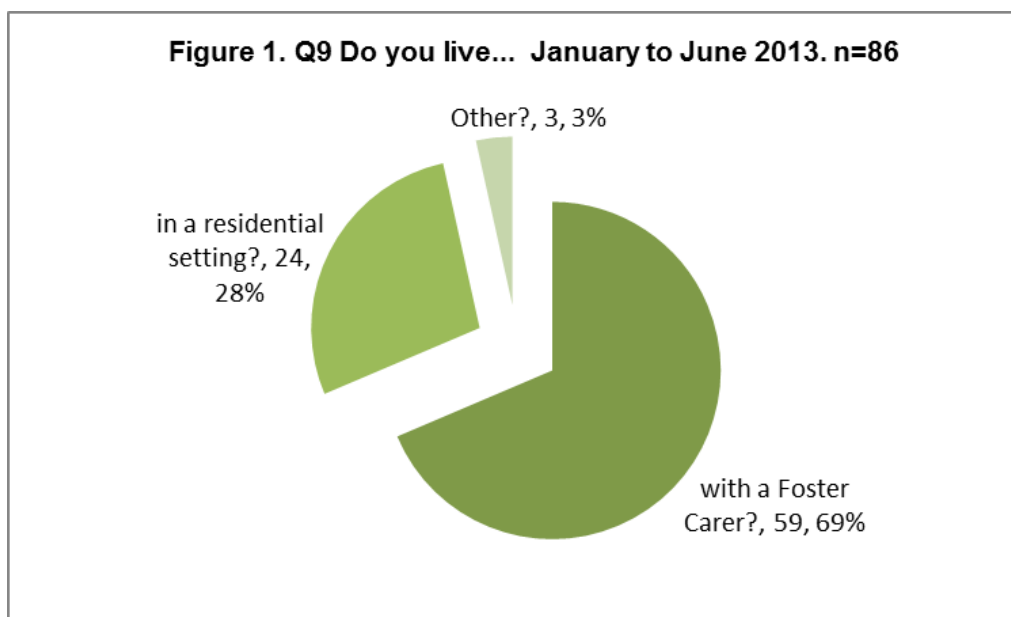
- 4.1 Overall out of the 221 Independent Review Consultation Forms that were sent out prior to meetings taking place between January and June 2013, 96 were returned; a response rate of 43%. Table 1 shows the response rate by month. In total 89 individuals completed their Independent Review Forms between January and June 2013 and there were seven young people who had two Independent Review meetings during this time and submitted two forms. The analysis in this report is based on the information given on the initial forms submitted by all 89 individuals.

Table 1 Response Rate

	Forms mailed out	Completed forms received	Response rate	Forms used for analysis Jan-Jun 2013
January	33	10	30%	10
February	40	16	40%	16
March	47	26	55%	26
April	34	14	41%	14
May	44	15	34%	13
June	23	15	65%	10
Total	221	96	43%	89

- 4.2 Between January and June 2013 the majority of the Review Consultation Forms were completed and submitted by children in care on paper with only two being submitted online. Whilst details of the online Review Consultation Form are included within the information sent out to young people with their paper form, between January and June, the online form was not promoted in any other way.
- 4.3 When compared with the demographic profile of the young people invited to complete their Review Consultation Form, the profile of the achieved sample is similar in terms of gender and ethnicity. However the numbers of respondents within each group are quite small, in particular by ethnicity (see Appendix 1).
- 4.3.1 Out of those responding 55% (44) are male compared with 56% of those invited to take part, with 45% (36) of respondents being female compared with 44% of those invited to take part (see Appendix 1).

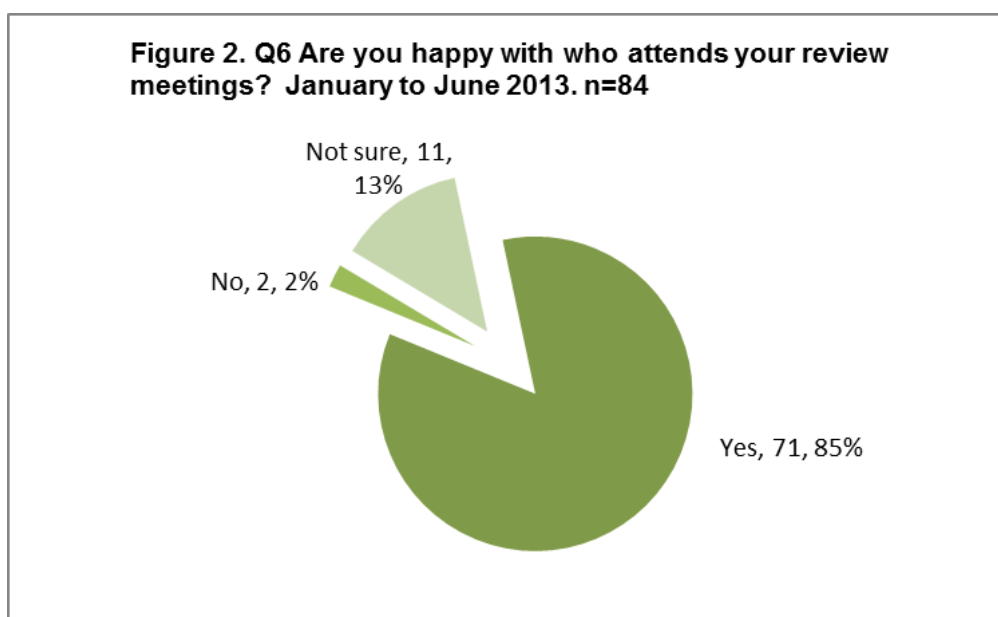
- 4.3.2 Responses were received from young people aged between 12 and 17. Although the numbers available for comparison are fairly small, there appears to be a slight under-representation of those aged 17 within the achieved sample, 10% compared with 22% of 17 year olds in the profile of those invited to take part. There appears to be slight over-representation of 13 and 14 year olds in the achieved sample; for example 29% of 14 year olds compared with 19% in the profile of those invited to take part (see Appendix 1).
- 4.3.3 Just over half of respondents 52% live outside of Derby City. Out of the 48% of respondents living in Derby, these young people live in 14 of the wards within the city (see Appendix 1).
- 4.3.4 Throughout January to June 2013 we received a greater proportion of completed Review Consultation Forms from young people living with a Foster Carer 69% (59) than from those living in a residential setting 28% (24), this is shown in Figure 1.



5. The meeting

5.1 During January to June 2013 over four fifths (71, 85%) of the young people completing their Review Consultation Forms said that they were happy with who attends their meetings (see Figure 2).

5.2 There were 11 young people (13%) who were 'not sure' and two young people who were not happy with who attends their Review meetings (see Figure 2).

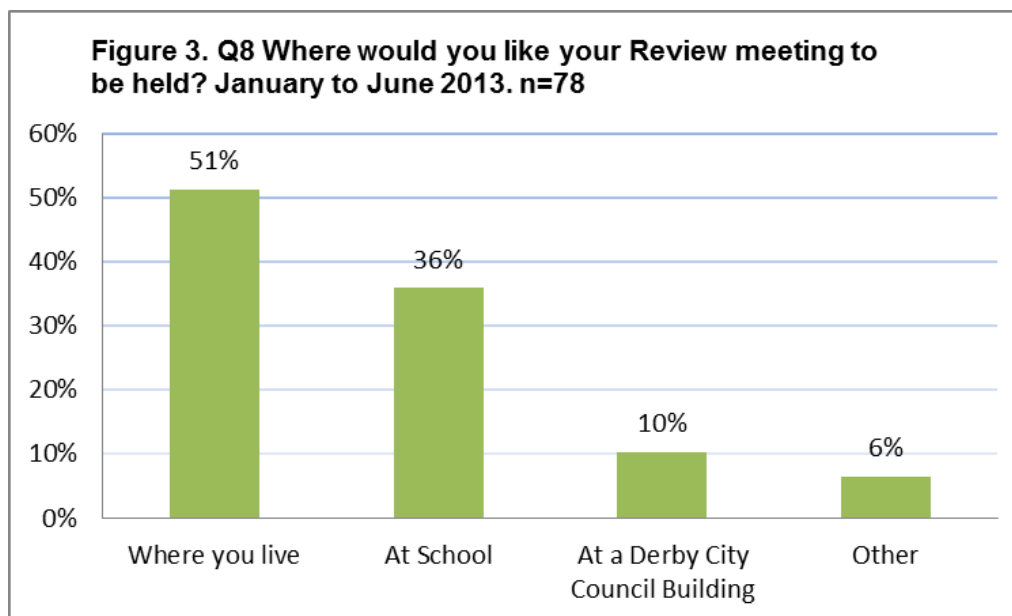


5.3 The young people who were not sure or not happy with who attends their Review meetings were asked to explain why. There were 12 comments given which are summarised in Table 2.

Table 2 - Q7 Reasons why young people are not happy with who attends their review meeting by theme.	n
Not being sure who attends / not being asked about who attends	6
Not wanting to attend themselves	2
Other	2
Not wanting a specific person there	1
Wanting a specific person there	1
Don't mind who attends	1

There were 12 comments made in total. A comment given by a respondent may cover more than one theme.

- 5.4 When asked where they would like their Review Meeting to take place, just over half of respondents (40, 51%) selected 'where you live', with just over a third (28, 36%) selecting 'at school' and (8, 10%) selecting 'at a Derby City Council building'. Young people could select more than one option to this question (see Figure 3).



As respondents could select more than one response option percentages may total greater than 100.

- 5.5 There were 16 'other' comments given in relation to where the young people would like their Review meetings to be held, these are summarised in Table 3.

Table 3 Q8 – Where would you like your review meeting to be held – 'Other' comments by theme	n
Don't mind	7
At School	5
At a specific location	4
Not sure – haven't been asked	1

There were 16 comments made in total. A comment given by a respondent may cover more than one theme.

- 5.6 Amongst the comments giving a preference for the meeting to take place at school, one young person specified at 'my sister's school'. The specific locations given by the young people included at an indoor skate park, at Ashtree House, at home and at a Derby City Council building for one young person once they have left school.

6. All about you

- 6.1 We received 86 responses from young people to describe what has been going well for them recently, these responses are summarised in Table 4.

Table 4 Q10 What has been going well for you recently? Themes from the comments made.	n
School	40
Other activities	30
Contact with Family	12
Behaviour / relationships with others	12
Home life	11
Seeing friends	10
Everything	9
Nothing	3
Other	3
Don't know	1

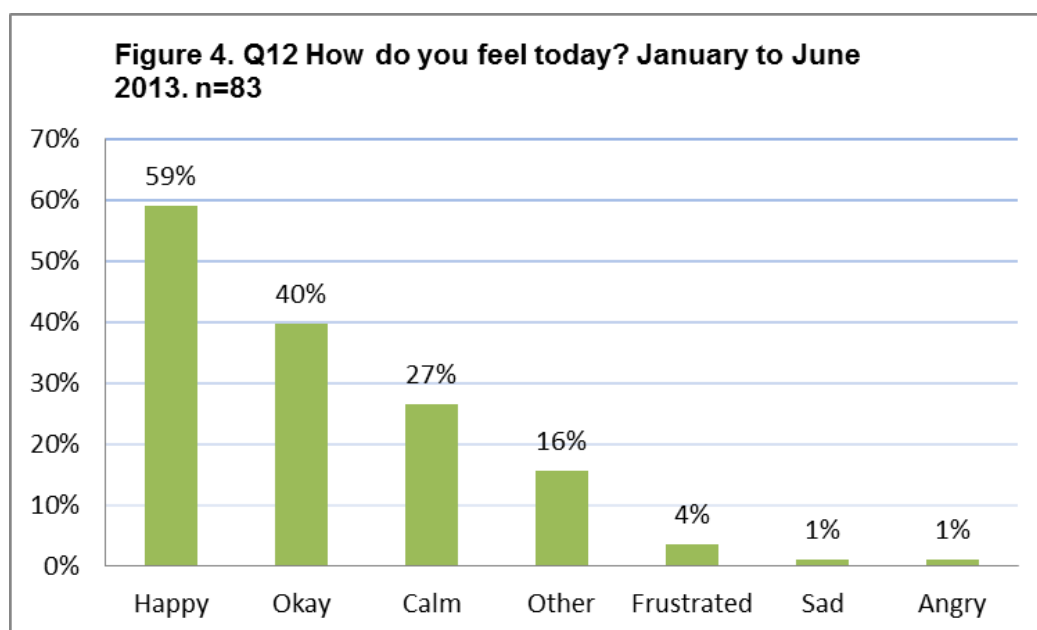
There were 86 comments made in total. A comment given by a respondent may cover more than one theme.

- 6.2 The 'Other activities' highlighted in Table 4 broadly include holidays, access to technology, hobbies / clubs / sports / leisure activities, learning new skills and achievement. The 'Other' responses shown in Table 4 include one respondent who indicated that they'd been told they were going home, another who highlighted 'I'm not dead so that has got to be a good point' and one respondent who describes aggressive behaviour in their local area.
- 6.3 We received 71 comments from young people to describe what has not been going well recently for them. A summary of the comments received is shown in Table 5.

Table 5 Q11 What has not been going well for you recently? Themes from the comments made.	n
Nothing	22
Issues at school	14
Other	14
Issues with relationships / behaviour	7
Issues at home	6
Don't know	3
Everything	2
Everything has gone well	2
Ill health	2
Issues with family	2
Issues with friends	2

There were 71 comments made in total. A comment given by a respondent may cover more than one theme.

- 6.4 Table 5 shows that a third of comments made stated 'nothing' (22) when asked what had **not** been going well for them recently - indicating that things had been going well or that everything has gone well (2). There were issues described relating to school (14) and relationships in general (7). A range of issues are included within the 'other' theme, for example, one young person described not having a solicitor, one was missing pets and for one it was remembering to clean their room.
- 6.5 Figure 4 shows the responses given by the young people completing their Review Consultation Forms when asked, 'How do you feel today?' - young people could select more than one response option to this question. The greater proportion of responses suggest that most of the young people completing their forms were happy (59%), okay (40%) and / or calm (27%), although 4% indicated feeling 'frustrated' with 1% feeling 'sad' and / or 'angry'.
- 6.6 The way in which the young people report how they feel may be affected by a wide range of factors and it is possible that some participants choose to complete their Review Consultation Forms when they are feeling happy, calm and / or okay. Nevertheless, a snapshot of how respondents are feeling at the time that they complete their form can potentially be considered alongside their responses to other questions being asked.



As respondents could select more than one response option percentages total greater than 100.

7.1 There were a wide range of responses given by 86 young people when asked what they enjoy doing in their spare time. These are summarised in Figure 5 which highlights the 200 words most used by the young people to describe what they enjoy doing, giving emphasis to those appearing most frequently.

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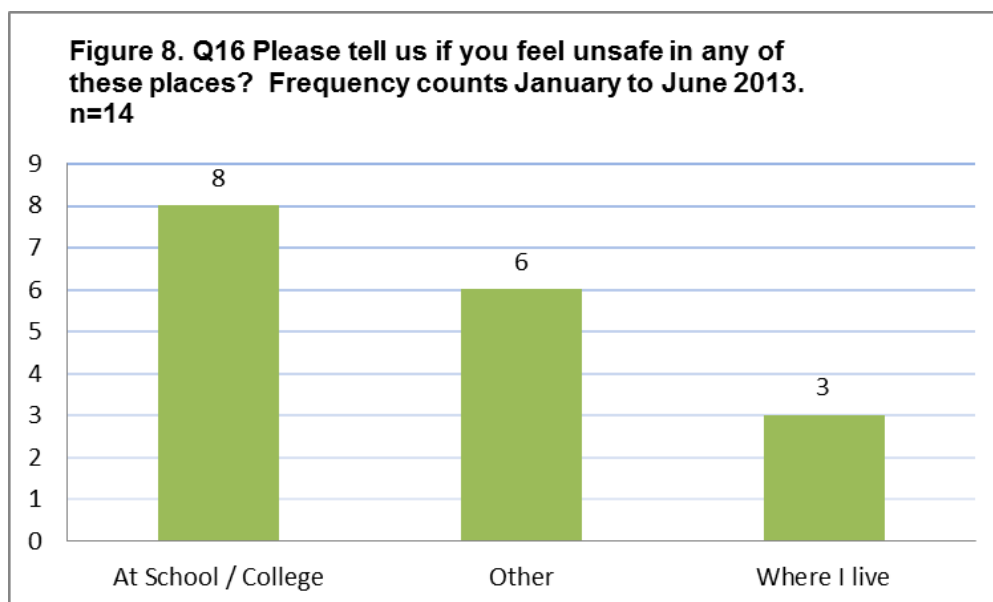
7.2 There were 57 comments given highlighting interests, sports or arts that the young people would like to try or places that they would like to visit. A summary of the 200 words most used by respondents to describe these aspirations can be seen in Figure 6, with emphasis given to the words appearing most often.

Figure 6. Q14 Please tell us if there are any interests / sports / arts that you would like to try or places you'd like to visit?



8. Your safety

- 8.1 In total 14 young people responded to the question which asked whether they ever feel unsafe in specific places. There were eight respondents who felt unsafe at school or college, three where they live and six young people selected 'other' (see Figure 8).



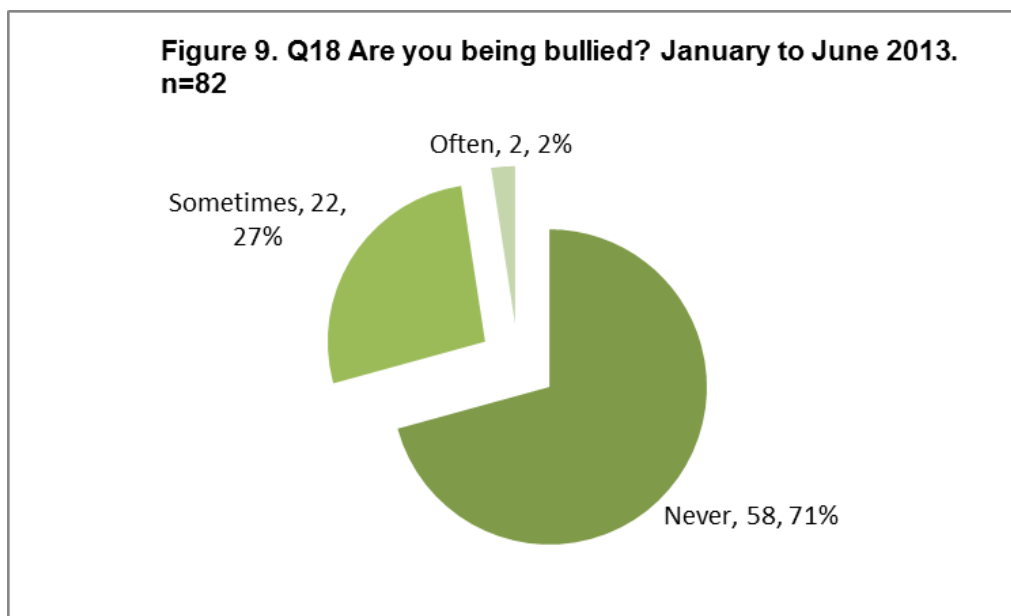
Respondents could select more than one response option.

- 8.2 There were 22 responses given to the question which asked, 'If you do ever feel unsafe, please describe what makes you feel this way'. These responses are summarised in Table 6. The 'Other' responses include for example, a general statement about there being bullies everywhere, one young person who felt safe but would speak to their Social Worker or someone else if they didn't feel safe, one who felt unsafe due to bad experiences when younger and one who felt unsafe when others put things on the radiator at home. The responses given by six of the young people indicated that they do feel safe.

Table 6 Q17 If you do ever feel unsafe, please describe what makes you feel this way. Themes from the comments made.	n
Other	7
Other people	6
Feel safe	6
When it's dark / at night	3
Don't know	1

There were 22 comments made in total. A comment given by a respondent may cover more than one theme.

- 8.3 Just under three quarters of the young people completing their Review Consultation Forms said that they had 'never' been bullied (58, 71%), over a quarter said that they are being bullied 'sometimes' (22, 27%) with 2 respondents (2%) being bullied 'often' (see Figure 9).

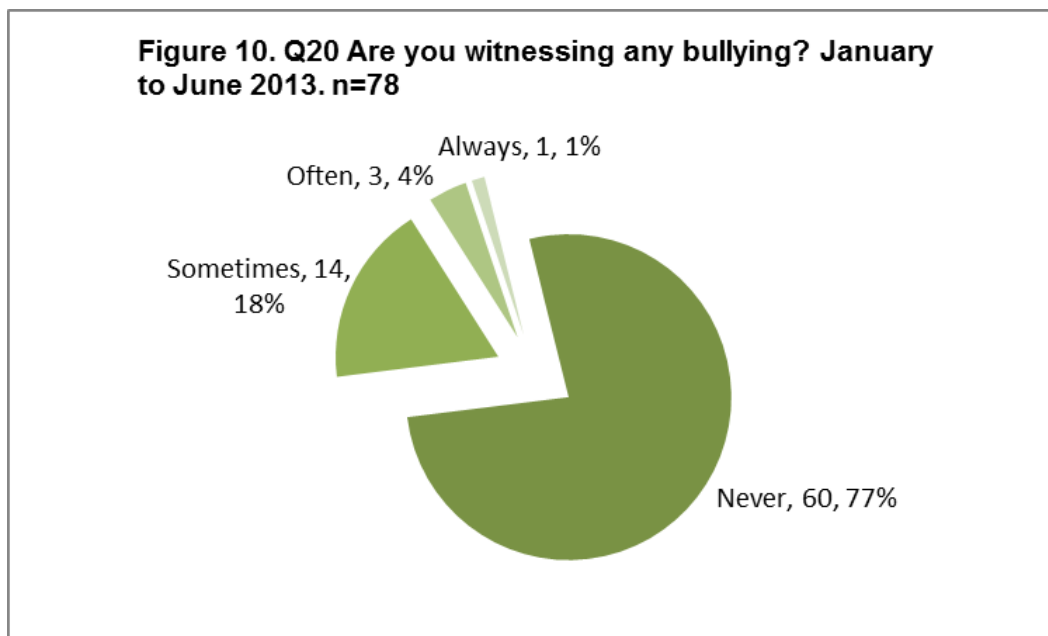


- 8.4 Young people who had responded that they are being bullied 'sometimes', 'often' or 'always' were asked to describe what they had experienced. There were 33 comments made which are summarised in Table 7. 'Name calling' was described by eight young people, the eight 'Other' responses include some non-specific references to the behaviour of others and in one case, 'like it's your business anyway'. Out of those who responded simply 'no', two had responded earlier that they are 'never' being bullied, the meaning then of the response to this question from the remaining three respondents is less clear as they have given no indication as to whether or not they are being bullied.

Table 7 Q19 Themes from the comments made to, 'if you are sometimes, often or always being bullied, can you describe what you've experienced?'	n
Name calling	8
Other	8
At school	6
'No'	5
Physically attacked / fighting	4
None taking place	3
In the local community / area	1

There were 33 comments made in total. A comment given by a respondent may cover more than one theme.

- 8.5 Young people are asked on the Review Consultation Form whether they are witnessing any bullying. Over three quarters of respondents (60, 77%) never witness any bullying, just under a fifth (14, 18%) witness bullying 'sometimes', three respondents (4%) witness it 'often' and one respondent (1%) witnesses it 'always' (see Figure 10).

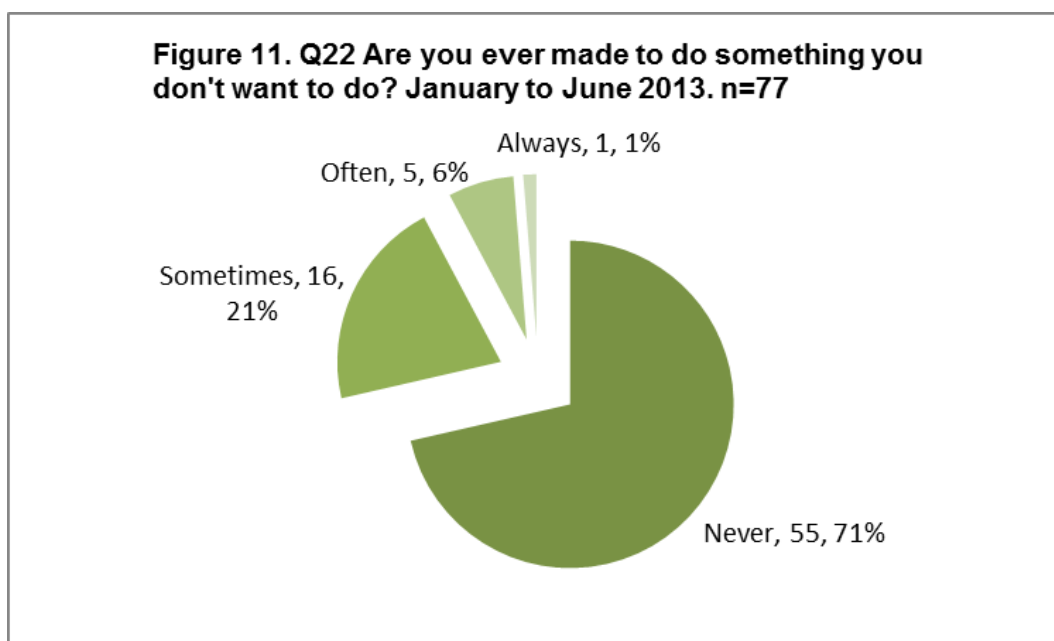


- 8.6 Those who had witnessed bullying were asked to describe what they'd seen. In total there were 25 comments given by the young people, these are summarised in Table 8. There were seven 'no' responses given, out of these respondents four had said earlier that they 'never' witness any bullying, whereas three didn't indicate whether or not they are witnessing bullying making the meaning of their response to this question unclear. The 'Other' comments include three young people who refer to the frequency or other people in relation to the bullying they've witnessed and one from a young person who couldn't see how highlighting it through this form would help.

Table 8 Q21 Comments by theme of those describing bullying they have witnessed.	n
'No'	7
Friends / peers falling out / being mean	5
Other	5
Name calling	4
At school / college	4
Not witnessing any	2

There were 25 comments made in total. A comment given by a respondent may cover more than one theme.

- 8.7 The young people were asked whether they are ever made to do something they don't want to do. Whilst just under three quarters of the young people responded 'never' to this (55, 71%), a fifth of the young people said that they were 'sometimes' made to do something they don't want to do (16, 21%), five (6%) said that they were 'often' being made to do something they don't want to do and one respondent said that they are 'always' made to do something they don't want to do (see Figure 11).



- 8.8 Where respondents told us that they are 'sometimes', 'often' or 'always' made to do something that they don't want to do they were asked to describe what they'd been made to do. In total there were 31 comments given in response to this question, these are summarised in Table 9.

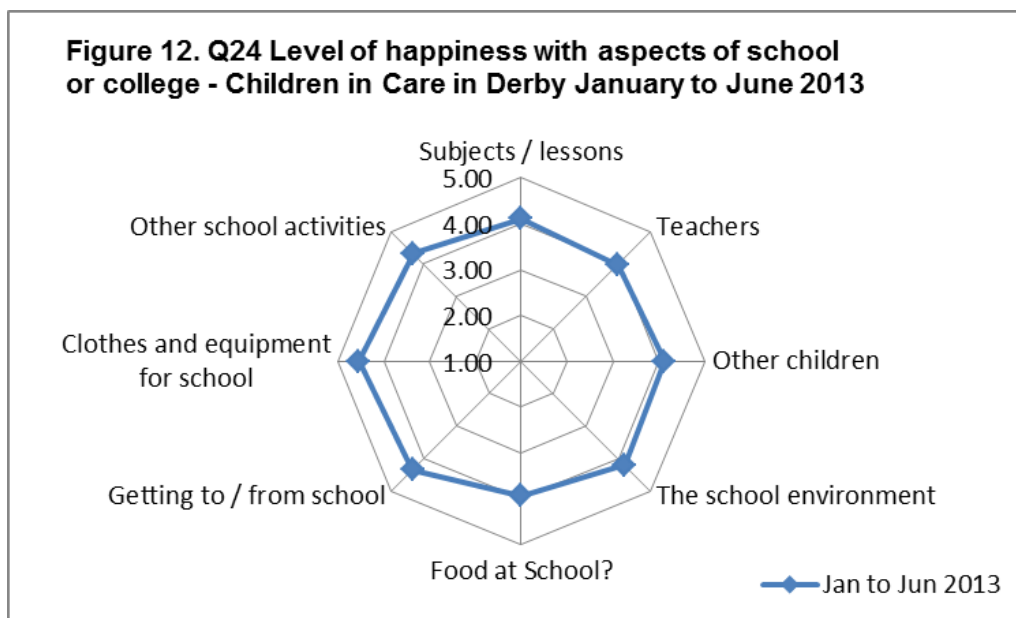
Table 9 Q23 – What young people have been made to do that they don't want to do – comments by theme.		n
Cleaning and tidying		8
Other		6
'No'		5
Personal Hygiene		4
To go to school / do homework		4
Domestic routine		3
Dislike being told what to do in general		2
Go places / activities don't want to do		2
Nothing		2
To go to the Doctors		1
To eat vegetables		1

There were 31 comments made in total. A comment given by a respondent may cover more than one theme.

8.9 Out of the comments summarised in Table 9, eight relate to household cleaning and tidying, three refer to domestic routine such as having to go to bed and getting up in the morning and four comments relate to washing / personal hygiene. The six 'other' comments include one respondent whose friends persuade them to do 'stupid things sometimes', one response simply said 'often', another respondent had been grounded and had lost the skycard, one respondent referred to having to 'stay in when someone else starts a fight', one respondent questioned why this is any of our business and one respondent gave a miscellaneous response. Out of the five respondents who said 'no' to this question, three had indicated earlier that they were 'never' made to do something that they didn't want to do, the remaining two respondents gave no response when asked if they were made to do something that they didn't want to do - making the meaning of their response to this question unclear.

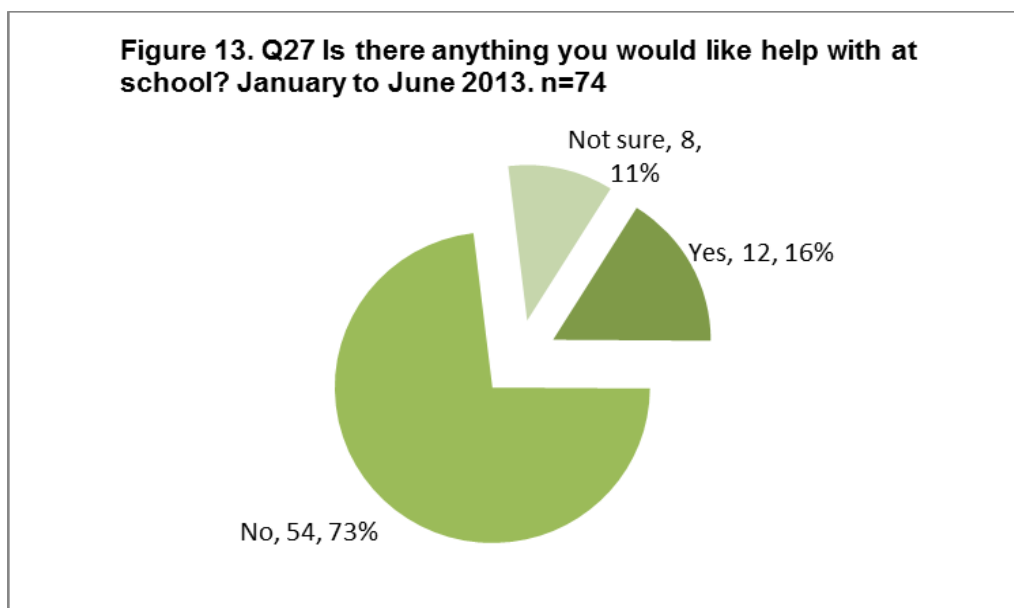
9. School / College

- 9.1 Young people are asked questions on the Review Consultation Form about how happy or unhappy they are with several aspects of school or college. Figure 12 shows the mean scores of the responses to these questions over the six months from January to June 2013. These scores have been weighted to help make the information clearer to view.

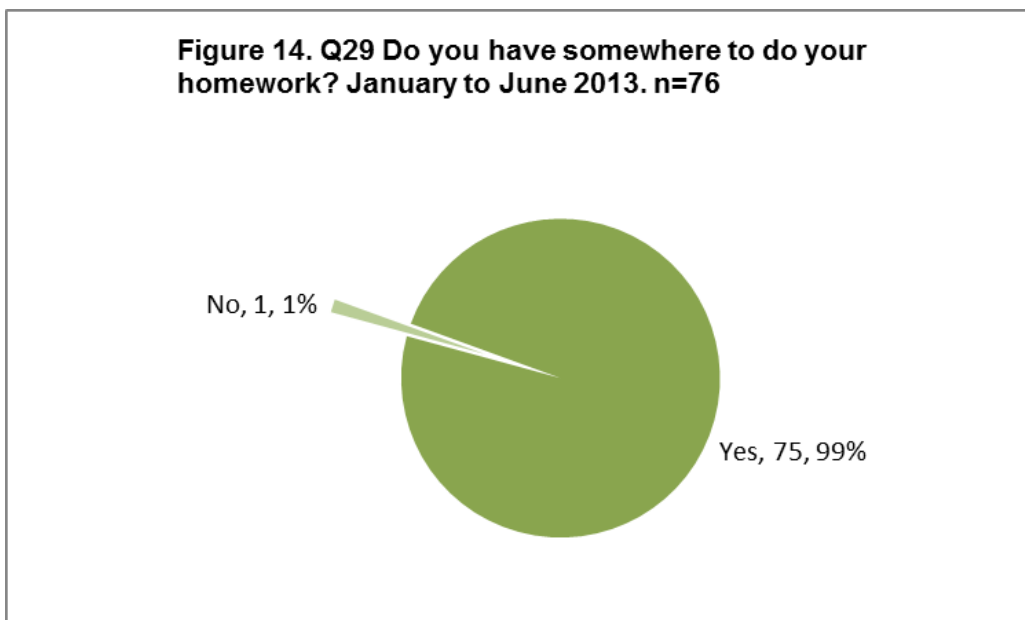


- 9.2 In Figure 12 – the scale shows ‘very unhappy’ responses as 1.00 and ‘very happy’ responses as 5.00. ‘Don’t know’ responses have not been included within this analysis. Overall, Figure 12 highlights that when responses are averaged over January to June 2013 the young people who completed their Review Consultation Forms are generally fairly happy with the different aspects of school / college. The highest score is for ‘Clothes and equipment for school’ at 4.54, with the lowest scores being for ‘Your Teachers’ at 3.97 and ‘Food at school’ at 3.94.
- 9.3 Whilst the average scores remain consistently around the ‘fairly happy’ level, there are some cases where young people have expressed that they are fairly or very unhappy with certain aspects of school or college, a full breakdown of the results for each individual question by month can be found in Appendix 1.

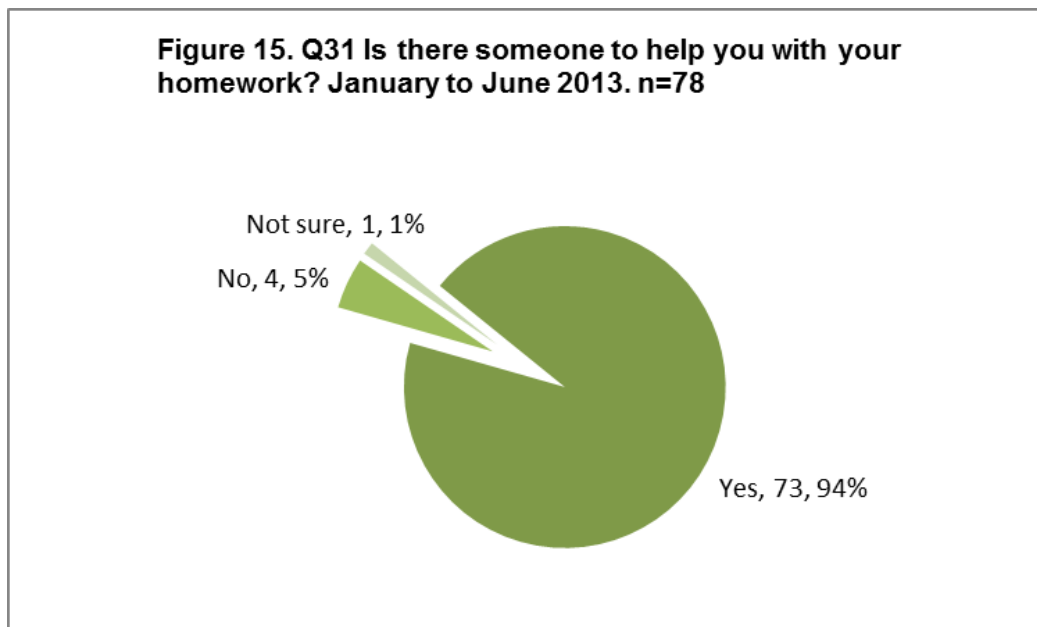
- 9.4 When asked whether there is anything that they would like help with at school, just under three quarters of the young people responding (54, 73%) said 'no', 16% (12) of the young people responding indicated 'yes' and 11% (8) were 'not sure', this is shown in Figure 13.



- 9.5 All but one young person who completed their Review Consultation Form between January and June 2013 had somewhere to do their homework (see Figure 14).

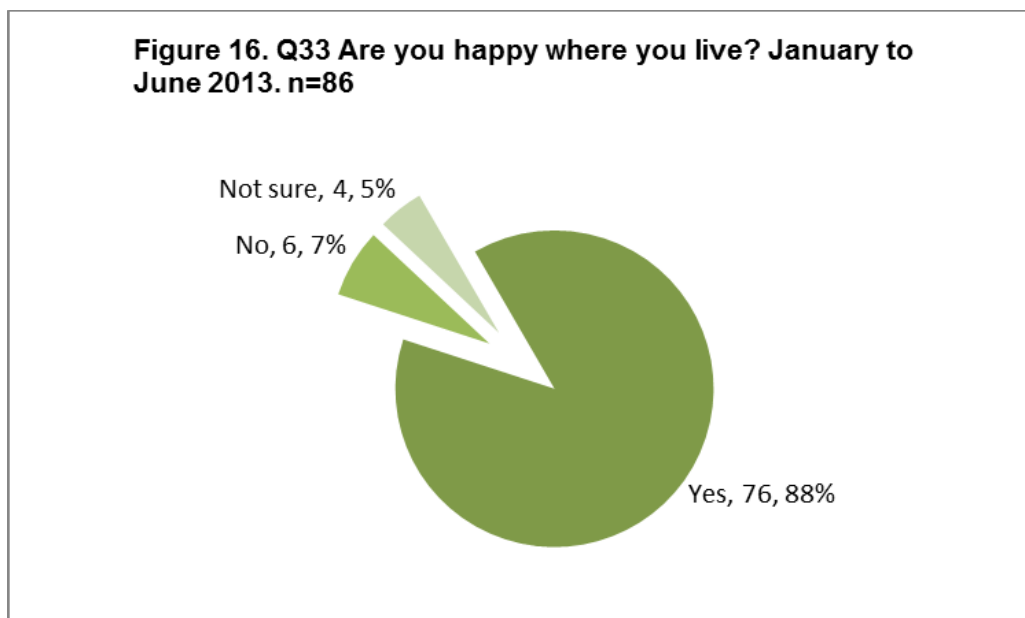


- 9.6 There were four young people who indicated that they don't have someone to help them with their homework and one young person was 'not sure', this is shown in Figure15. The majority (73, 94%) of those completing their Review Consultation Forms indicated that there is someone to help them with their homework.

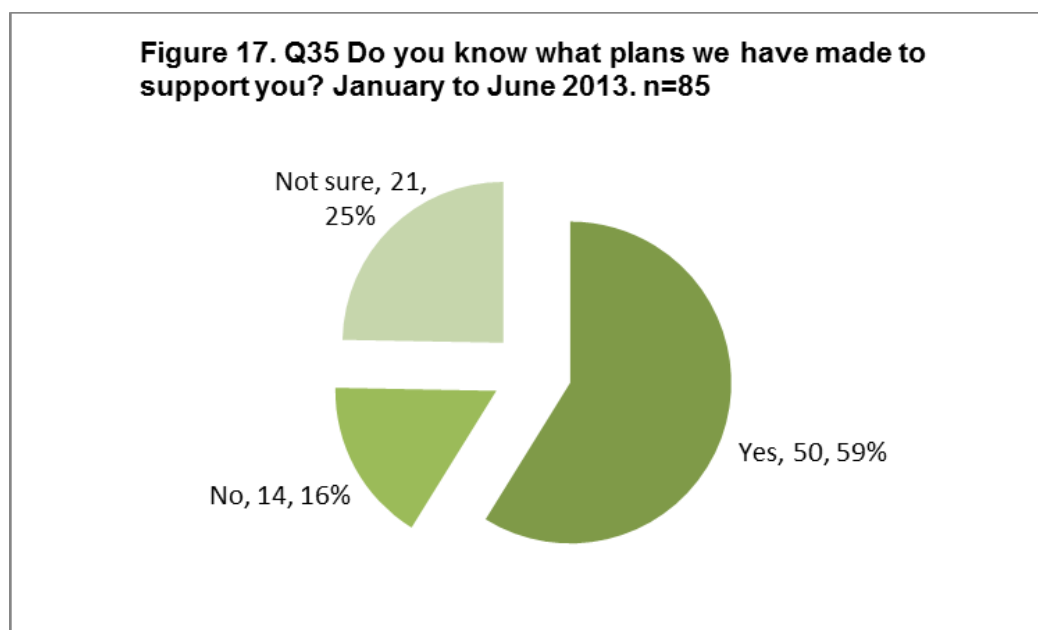


10. How we look after you

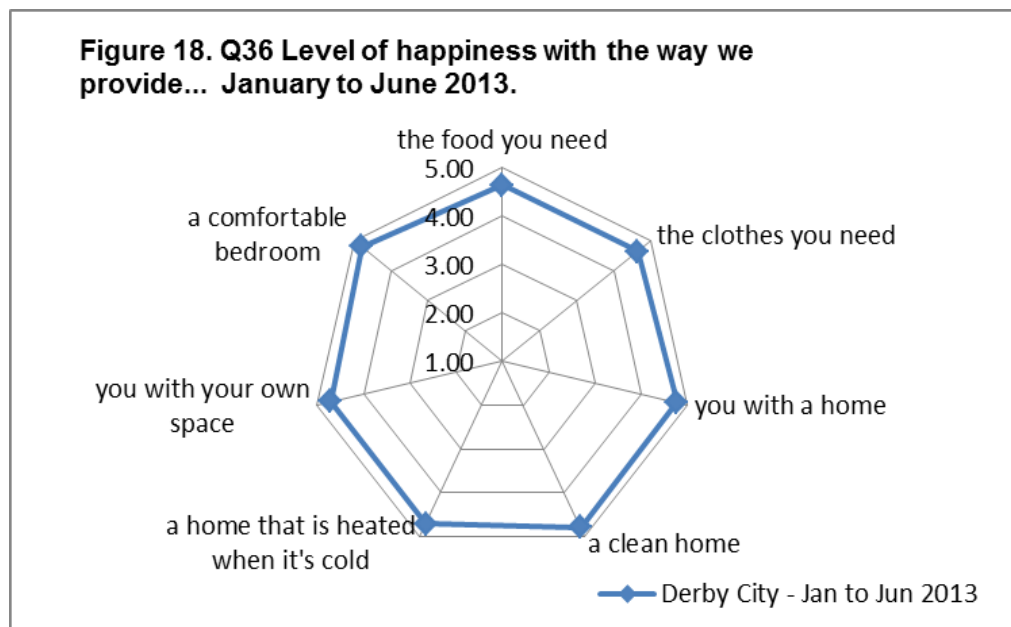
- 10.1 Between January and June 2013 the majority of young people reported that they are happy where they live, (76, 88%), see Figure 16. During this time there were 6 (7%) young people who were not happy with where they live and 4 (5%) who responded that they were 'not sure'.



- 10.2 Just over half of the young people who completed their Review Consultation Forms are aware of what plans we have made to support them (50, 59%), a quarter are 'not sure' (21, 25%) and there are 14 respondents (16%) who said that they didn't know (see Figure 17).

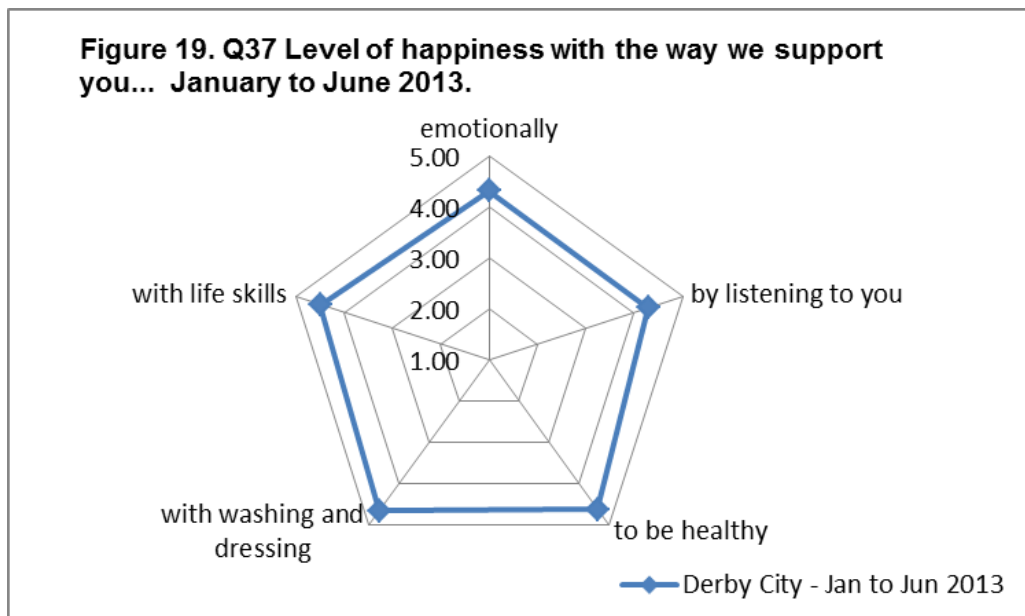


- 10.3 Young people are asked questions on the Review Consultation Form about how happy or unhappy they are with several aspects of how we provide for them. Figure 18 shows the mean scores of the responses to these questions over the six months from January to June 2013. These scores have been weighted to help make the information clearer to view.



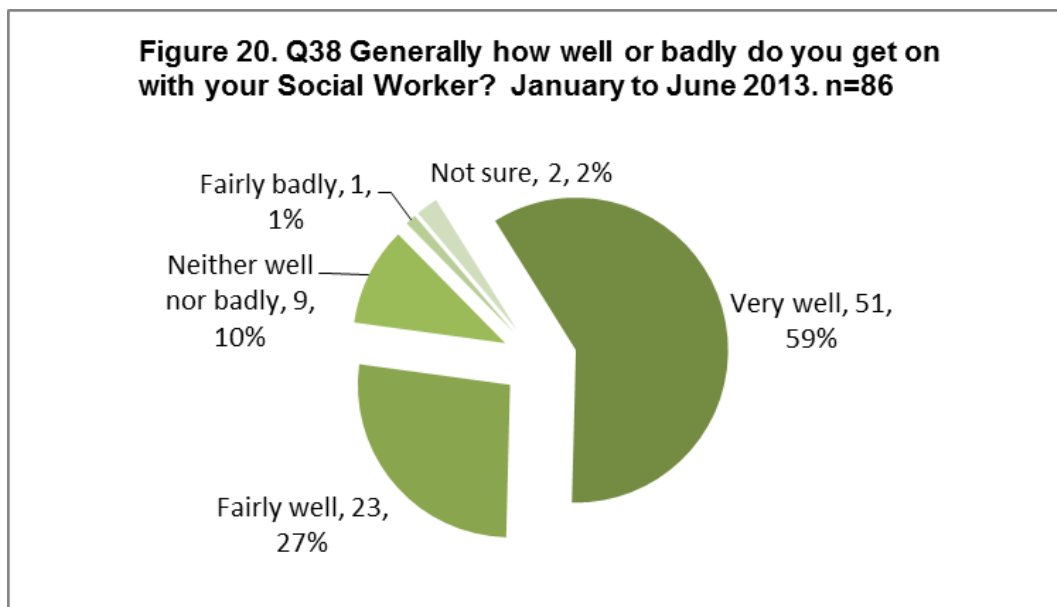
- 10.4 The scale in Figure 18 shows 'very unhappy' responses as a score of 1.00 and 'very happy' responses as a score of 5.00. 'Don't know' responses are not included within this analysis. Overall, Figure 18 highlights that when responses are averaged over January to June 2013 the young people living in the care of Derby City Council who completed their Review Consultation Forms are generally consistently fairly happy with the different aspects of how we provide for them. The highest scores are for providing 'a clean home' at 4.79 and 'a comfortable bedroom' at 4.79, with the lowest scores being for providing 'the clothes you need' at 4.63 and 'the food you need' at 4.63.
- 10.5 Whilst the average scores remain consistently above the 'fairly happy' level, there are some cases where young people have expressed that they are fairly or very unhappy with certain aspects of how we provide for them, a full breakdown of the results for each individual question by month can be found in Appendix 1.

- 10.6 The Review Consultation Form also asks about how happy or unhappy young people are with several aspects relating to the way we support them. Figure 19 shows the mean scores of the responses to these questions over the six months from January to June 2013. These scores have been weighted to help make the information clearer to view.

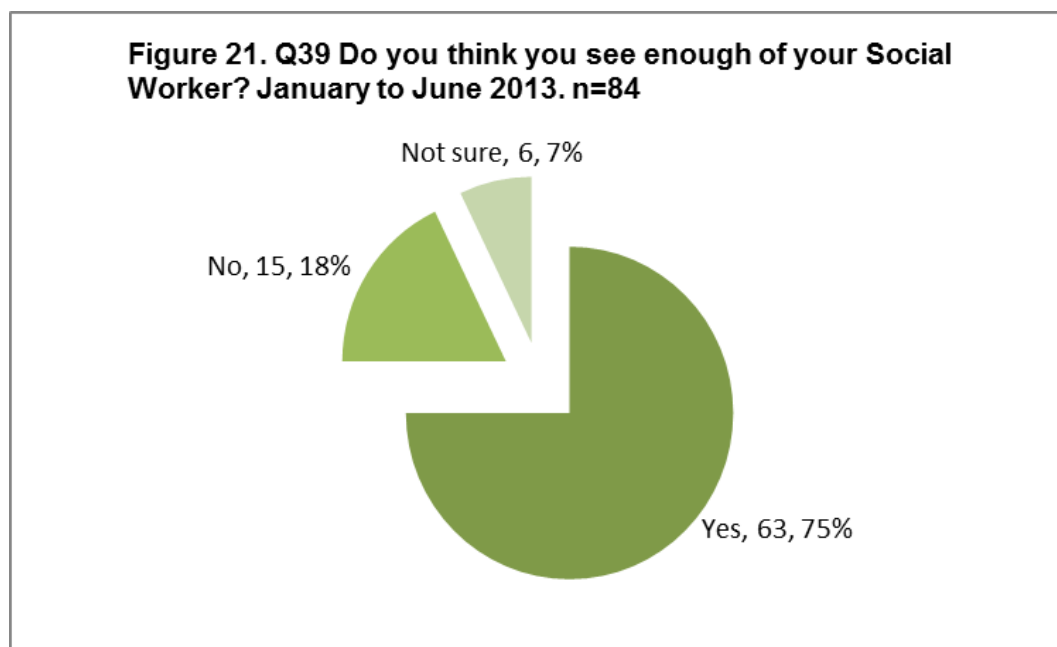


- 10.7 The scale in Figure 19 shows 'very unhappy' responses as a score of 1.00 and 'very happy' responses as a score of 5.00. 'Don't know' responses are not included within this analysis. Overall, Figure 19 highlights that when responses are averaged over January to June 2013 the young people living in the care of Derby City Council who completed their Review Consultation Form are generally consistently fairly happy with the different aspects of how we support them. The highest score is for support 'with washing and dressing' at 4.67, with the lowest scores being for support 'emotionally' at 4.32 and 'by listening to you' at 4.30.
- 10.8 Whilst the average scores remain consistently above the 'fairly happy' level, there are some cases where young people have expressed that they are fairly or very unhappy with certain aspects of how we provide for them, a full breakdown of the results for each individual question by month can be found in Appendix 1.

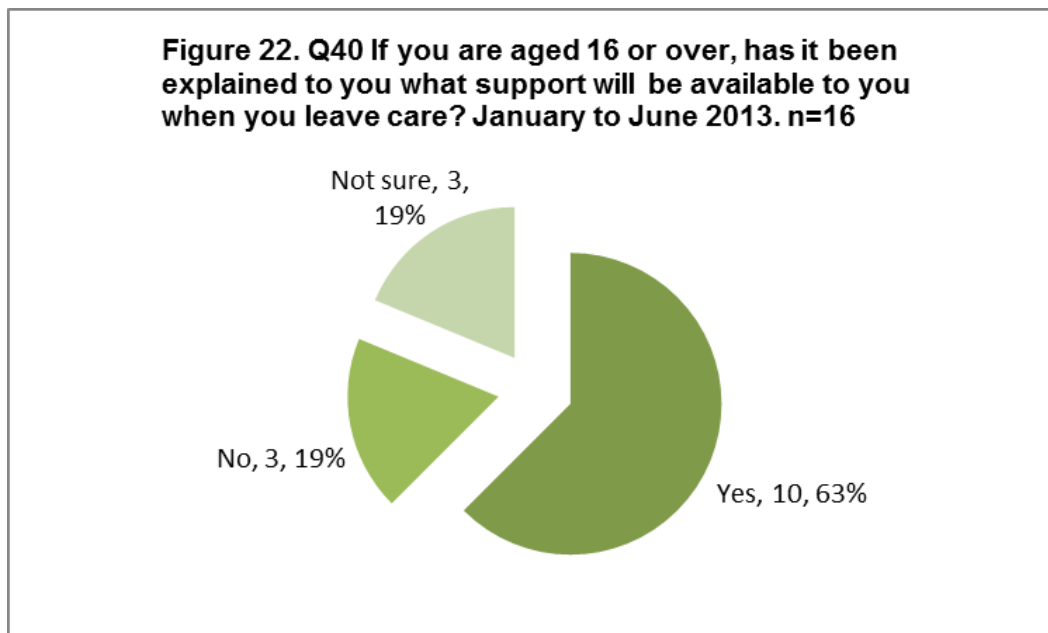
- 10.9 Over four fifths of young people who completed their forms indicated that they get on 'fairly' or 'very well' with their Social Worker (74, 86%). One young person said that they got on 'fairly badly' with their Social Worker. See Figure 20.



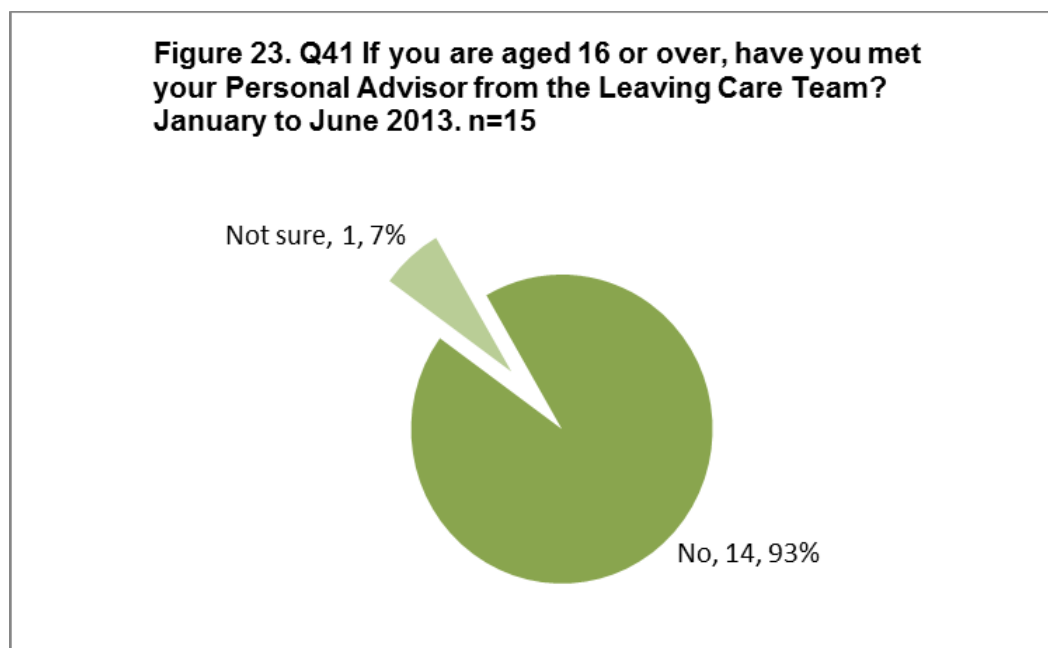
- 10.10 Between January and June 2013, three quarters of respondents (63, 75%) thought that they see enough of their Social Worker. Just under a fifth (15, 18%) thought that they do not see enough of their Social Worker and six respondents (7%) were 'not sure' (see Figure 21).



10.11 There were 16 respondents aged 16 or over who answered the question which asked whether it had been explained what support would be available to them when they left care (see Figure 22). Out of these respondents 10 indicated that it had been explained to them, three respondents were 'not sure' and three respondents indicated that it had not been explained to them.

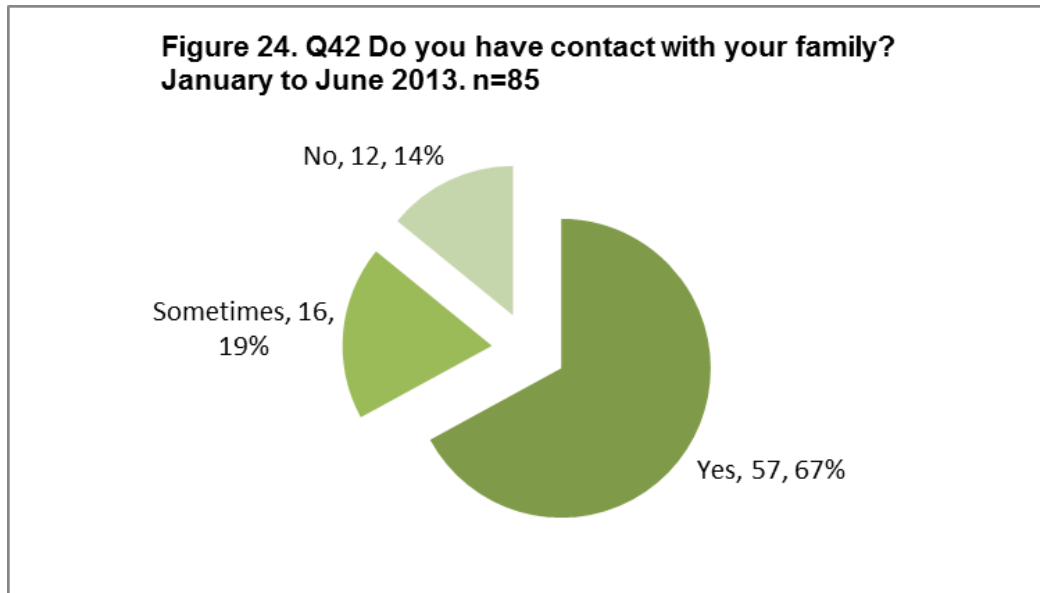


10.12 There were 15 respondents aged 16 or over who answered the question which asked whether they had met their Personal Advisor from the Leaving Care Team. Out of the 15 respondents, 14 indicated that they had not met their Personal Advisor and one was 'not sure' (see Figure 23).

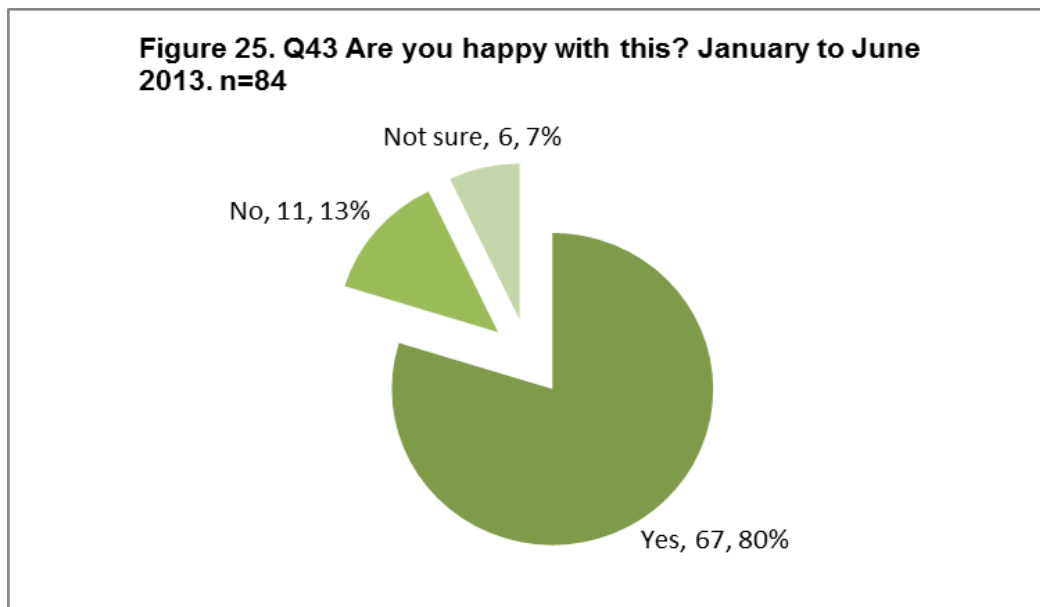


11. Your Family

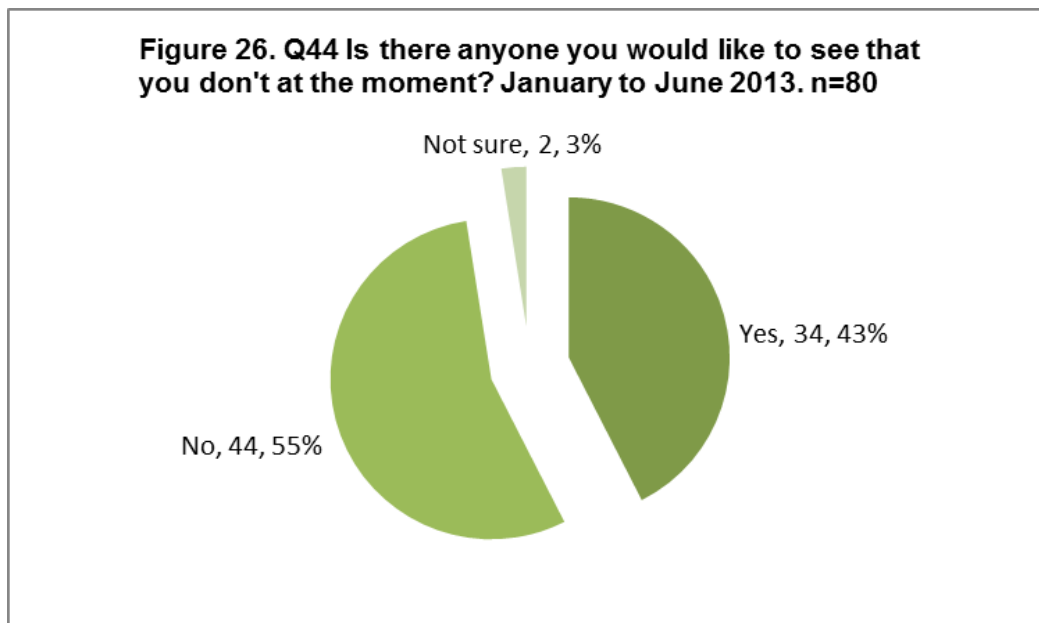
- 11.1 Two thirds of respondents (57, 67%) have contact with their family, a fifth (16, 19%) responded that they have contact with their family 'sometimes' and 14% of respondents (12) do not have contact with their family (see Figure 24).



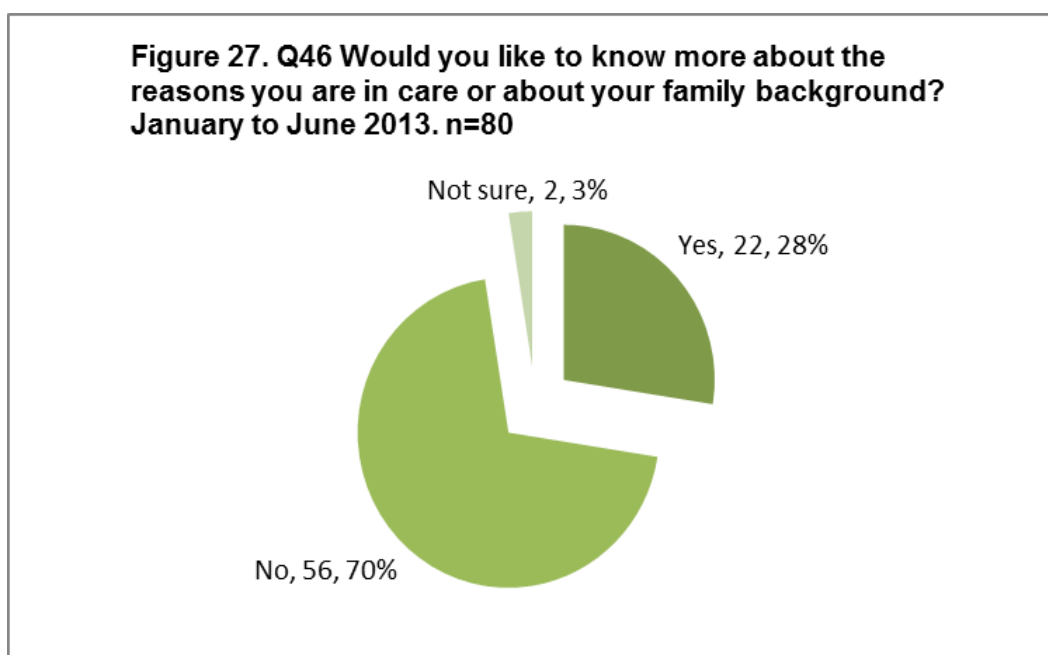
- 11.2 When the young people were asked whether they are happy with the contact they have with their families, four fifths of respondents (67, 80%) indicated that 'yes' they were happy with this. There were 11 respondents (13%) who were not happy with the contact they have with their family and 6 (7%) were 'not sure' (see Figure 25).



- 11.3 Just over half of the young people responding (44, 55%) indicated that there wasn't anyone they'd like to see that they don't at the moment, just over two fifths though (34, 43%) responded that 'yes' there was someone they would like to see that they don't at the moment and 2 respondents (3%) were 'not sure' (see Figure 26).



- 11.4 Just over a quarter of the young people responding (22, 28%) would like to know more about the reasons that they are in care or about their family background, over two thirds of the young people (56, 70%) responded 'no' to this question and two respondents (3%) were 'not sure' (see Figure 27).



12. Your Review Meeting

- 12.1 There were 59 responses to the question which asked the young people whether there was anything else that they would like to talk about at their Review meeting. A summary of these comments is shown in Table 10. The majority of the comments (33) confirmed that the young person had nothing else that they wished to discuss. The 'other' comments include for example, mobile phone usage, a question about undertaking specific sporting activities, pets, money to buy essentials, two respondents requested that we don't send them any more forms to fill in and one confirmed that the 'staff at the home helped me to fill out this form'.

Table 10 Q47 Is there anything else that you would like to talk about at your Review meeting? Themes from the comments made.	n
No	33
Other	13
Contact with family	7
Clarity around the future	5
Placement	2

There were 59 comments made in total. A comment given by a respondent may cover more than one theme.