

# Derby Safeguarding Adults Board

## Annual Report

### April 2010 – March 2011

#### 1. Introduction

Derby Safeguarding Adults Board (DSAB) was formed in January 2010. Safeguarding adults is a shared responsibility and a high priority for all Derby agencies working in partnership to ensure that adults in Derby are protected. This report provides highlights of the work that the Safeguarding Adults Board has undertaken in 2010 -2011. The Board has worked co-operatively to review and improve its arrangements. It meets regularly to strategically develop the work to safeguard adults in Derby. We wish to ensure that anyone raising concerns that an adult is being abused or neglected is taken seriously and that concerns are acted on promptly and appropriately. DSAB is an inter-agency partnership for agreeing how the different services and professional groups should cooperate to safeguard vulnerable adults, and for making sure that arrangements work effectively to bring about good outcomes.

In June 2010 a Peer Review of Derby City safeguarding arrangements was carried out by the Local Government Improvement and Development Agency (IDEA). This was followed in September 2010 by a Care Quality Commission (CQC) service inspection. CQC found the arrangements to be adequate with promising prospects for improvement.

The Care Quality Commission service inspection and Peer Review have informed the work of the Board during the course of this year and will continue to do so into 2011/12.

This report acts as the Board Position Statement for April 2010 – March 2011.

There has been considerable progress for Safeguarding Adults in Derby since April 2010. As a result the City is well placed to further develop its work in preventing and responding to abuse of vulnerable people during the year 2011 - 2012.

#### 2. The DSAB Vision Statement

**“Everybody in Derby will be able to live safely, free from harm and to contribute to their own and other peoples health and well being”.**

The Safeguarding Adults Board is committed to everyone having the right to live their lives free from violence and abuse. That right is underpinned by the duty on public agencies under the Human Rights Act (1998). This places a duty on public organisations to enable adults at risk of neglect or abuse to access the advice, support and intervention they need to minimise the risk of further abuse.

The DSAB is committed to ensuring that all citizens have access to relevant services including the civil and criminal justice system and victim support services. Some adults and their families may require specific consideration to ensure that preventative and safeguarding services are accessible to them, and that services are provided in a manner which addresses their needs and facilitates their engagement. This includes a determination to ensure that equality and diversity issues are addressed.

The Board's Thematic Plan has been developed to help the Board continue to focus on the work that needs doing for Derby and with its regional partners.

The Board set out three key priorities for its work programme for 2010-11. These were:

- Strengthening the involvement of citizens in safeguarding work
- Embedding the work of the Board across the city so that Safeguarding is Everyone's Business
- Strengthening practice through quality assurance and improved multi agency working.

Progress updates on the three priorities are contained within the thematic plans for the Board.

### **3. What does Safeguarding Adults Mean?**

The 'No Secrets' Guidance 2000 outlines the Local Authority's lead responsibility to safeguard vulnerable adults, to determine policy and practice, co-ordinate activity between agencies, facilitate joint training and monitor and review progress. It recommends that a multi-agency board or committee be established to achieve this.

'Safeguarding' broadened the scope of adult protection in so much as it encouraged access to safeguarding for all citizens. This means that access to information, advice and signposting should be available to all. It does not yet change the criteria we use for access to the safeguarding adults process which remains:

‘Any person aged 18 years or over who is or may be in need of community care services by reason of mental or other disability, age or illness; and who is or may be unable to take care of him or herself, or unable to protect him or herself against significant harm or exploitation’.  
(No Secrets 2.3)

The Health and Social Care Act 2008 introduced a new registration system for health and social care providers with the aim of making sure that people can expect services to meet essential standards of quality and safety that respect their dignity and protect their rights. Regulation 11 relates specifically to safeguarding people from abuse. The standards include the provision of effective processes for the prevention of abuse, identifying and responding to signs and allegations and respecting and supporting people following the allegation of abuse.

Safeguarding is everyone's business and means taking action when you hear about an allegation of abuse or neglect whoever you are and whatever position you hold.

#### **4. Dignity for All**

Launched in November 2006, the Dignity in Care Campaign aims to put dignity and respect at the heart of care services.

The Derby Safeguarding Adults Board has raised the profile of the Dignity in Care Campaign and the number of Dignity Champions has increased. Dignity Champions are people who have signed up in support of the need to deliver care services that respect and promote dignity. They are part of a nationwide movement, working individually and collectively, to ensure people have a good experience of care when they need it.

The number of Dignity Champions has increased by 50 this year. Champions have raised awareness at staff and carer events as well as the Big Health Action Day at the Riverside Centre. As a result staff knowledge of Dignity Themes and implications for their practice has increased.

East Midlands Ambulance Service (EMAS) launched its Dignity in Care campaign in June 2010. The service has:

- Increased its Dignity Champions to 244 across EMAS of which almost 50% are operational staff
- Set up a database and contact list of EMAS Champions to disseminate information

- Raised the profile of EMAS through the Dignity in Care website and presentation of EMAS Action plans at external meetings
- Raised the profile of the Adult Safeguarding agenda with a resultant increase in the number of referrals it makes
- Incorporated Dignity in Care into Essential Education programmes both this year and next year
- Made links between Patient Experience/PALS Team, Risk Management Team and Safeguarding Team to ensure trends from surveys, complaints or incidents are identified and lessons learned.

The Health Ombudsman's report Care and Compassion 2011 indicates clearly the need for continued focus on the dignity agenda. As a result EMAS has identified the following 'next steps'

- To apply for the Dignity and Respect Challenge Bronze Standard award set up by Derbyshire County PCT
- To continue to raise awareness through communications and Essential Education and recruit more Champions especially from front line staff.

## **5. Derby Safeguarding Adults Board**

The membership of the Board has been increased and now includes senior representation from the following organisations:

- Derby City Council: Adults Health and Housing
- Community Action Derby
- Disability Direct
- Derby Race Equality Council
- Derwent Living
- Derby Homes
- NHS Derby City
- Derbyshire Healthcare NHS Foundation Trust
- Derby Hospitals NHS Foundation Trust
- Derbyshire Constabulary
- Derbyshire Probation Trust
- East Midlands Ambulance Service
- Derbyshire Fire and Rescue Service

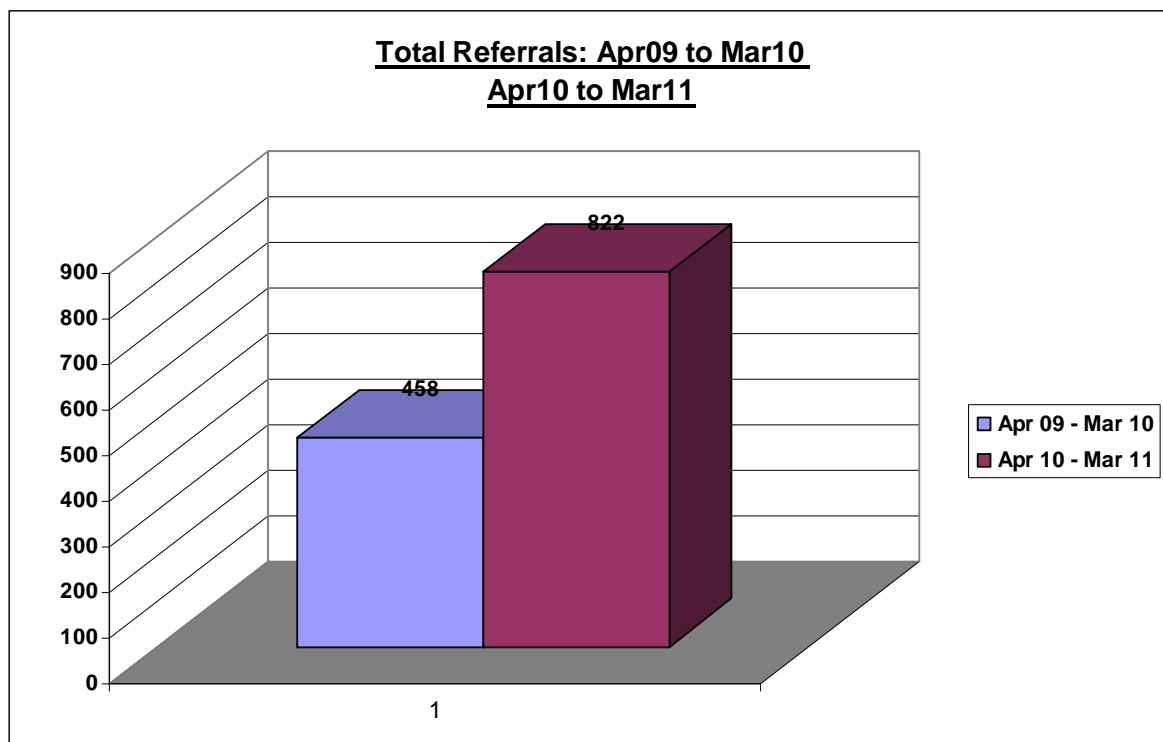
## **6.0 Key achievements 2010 -2011**

- There is greater engagement by partners in the work of the Board
  - Doctors surgeries have appointed safeguarding leads
- Increased awareness across the city is considered to have contributed to the rise in safeguarding alerts
- The Dignity in Care Campaign has been highlighted and the number of Dignity Champions has increased
- Improved interface with Derby Safeguarding Children's Board and other partnership boards
- Publication of Board Information Sharing Protocol
- Review of safeguarding procedures
- Learning and Development opportunities have increased across the City Council area
  - Councillor and staff summary guidance published
  - E-mail booking system developed
  - Over 9000 delegate places taken across the City partnership
  - Significant increase in training places in our hospitals
- Outreach programme to doctors surgeries, care homes and other providers
- The Communication and Engagement Strategy 'Keeping People Safe' has been developed
  - The 'Adults Get Hurt Too' Campaign has been completed
  - Raising Awareness of Lasting Powers of Attorney and Advanced Decisions to Refuse Treatment has been undertaken
  - There has been a more proactive approach to engaging Faith Communities
    - The Bishop of Derby formed a safeguarding committee and is leading the Church of England response to safeguarding adults
  - The Board's website has been designed and published [www.derbysab.org.uk](http://www.derbysab.org.uk)
  - An annual communications and engagement plan has been developed to support the Strategy
- More vulnerable people are benefiting from a Deprivation of Liberty Safeguards (DOLS) assessment

- DOLS authorisations have increased
- More people have been trained as 'Best Interest Assessors'
- More vulnerable people are benefiting from a referral to an Independent Mental Capacity Advocate

## 7.0 Safeguarding Activity – The Facts and Figures

### 7.1 Referral data



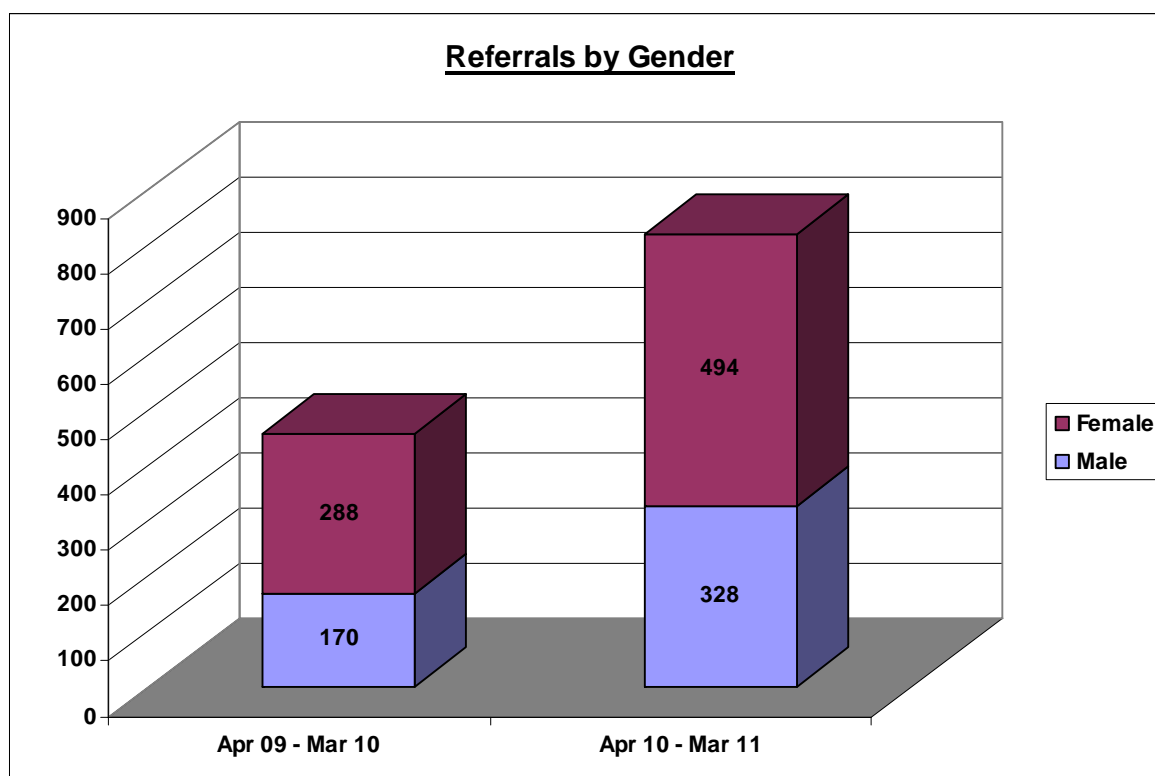
For the year ending March 2011 there has been an 80% increase in the overall numbers of safeguarding referrals. The communication and engagement theme had an impact on safeguarding activity from April 2009 to March 2010. The predicted upward trend continued and it is likely that the upward trend will continue into 2011 – 2012. If the year on year increase in safeguarding activity continues then we can expect to see 1561 referrals in 2011-2012.

The improvements in recording and monitoring continue to have a positive effect on data quality. A performance 'dashboard' has been developed to consider both quantitative and qualitative issues. The Board is developing approaches to using information to make strategic decisions with assistance from Derbyshire Constabulary and Derby Community Safety Partnership.

Auditing of casework has indicated a need to make sure that responses to safeguarding alerts are robust and proportionate. The

interface between quality of care provided by registered services and safeguarding issues is informing the development of approaches and joint working between commissioners and safeguarding services. In particular the link to the quality of care in the independent sector and the interface between commissioning and safeguarding is being further developed.

## 7.1 Referrals by gender



As in previous years there were significantly more referrals about women than men during this year.

Whilst existing data may reflect that gender is a significant determinant of vulnerability to abuse, under reporting of abuse against men may also be a factor. It may also be reflective of the fact that there are more women than men in the older population.

## 7.2 Referrals by Ethnicity

The most robust source of statistics on the ethnic population of Derby is the 2001 Census and this will remain the case until the results of the 2011 Census are available next year.

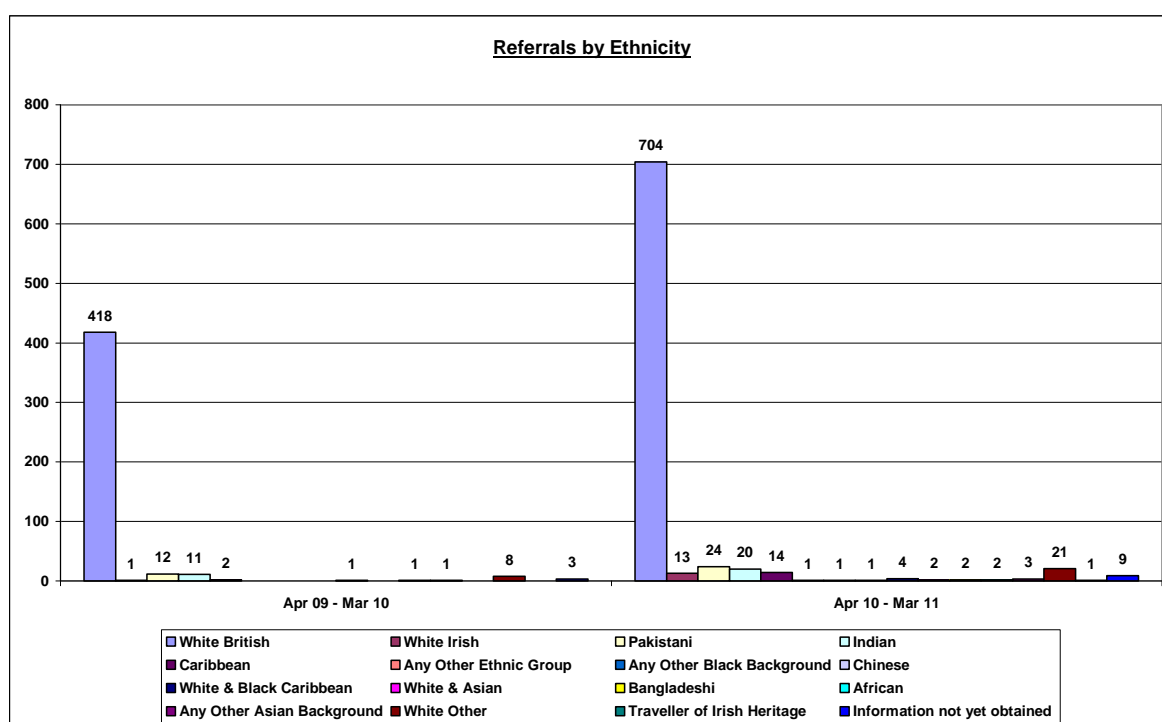
However the total resident population in 2007 was estimated to be 237900 people. The following analysis is calculated using the estimates from 2007.

It is important to note that any statistical information produced on population structures and size is simply a snap shot.

The white British population makes up 81.4% of the total population of the city with the remaining 18.6% making up the city's BME population. Of these:

- The smallest ethnic population is that of 'Black or Black British: African' with 0.2%
- There are other similarly small populations such as 'Other Mixed' with 0.3% and 'Other Ethnic Group' with 0.6%
- Other than the 'White British' population of 81.4% there are three significantly large ethnic populations. These are Pakistani with 4.5%, Indian with 4.2% and the 'Other White' Population with 2.3%.

Other than the white British ethnic group there are five ethnicities that have a significant presence in the majority of wards in the city, these are Irish, 'Other white', White and Black Caribbean, Indian and Caribbean.



In 2009 95% of referrals related to white British people and 5% related to Asian communities.

There were a smaller number of people from the Asian or Asian British communities referred into safeguarding procedures compared with what might be anticipated.



The referral percentages changed throughout 2010 – 2011 with 82% of referrals being received in relation to the white British population. Referrals from the white British population are at their proportional level in relation to Derby's estimated population of 193600 white British people.

The remaining 18% of safeguarding referrals are spread across other communities. The Asian community present as the community with the most of those referrals. Referrals from the Pakistani community increased by 100% from 12 to 24 and these represent 2.9% of all referrals. The referral rate in this community appears to be less than expected when compared against a 4.5% population ratio.

Referrals relating to 20 citizens from the Indian community were received in this financial year, an increase of 82%. The referrals constitute 2.4% of all referrals and are proportionally lower than expected when compared against a 4.2% population ratio.

The Caribbean community was estimated in 2007 to be 3100 people and 1.3% of Derby's population. Safeguarding referrals from this community increased this year and are 1.7% of the total number of referrals. The referral rate for this community is slightly more than expected when compared against a 1.3% population ratio.

The Chinese community was estimated to be 1800 people in 2007 and 0.8% of Derby's population. One referral was received relating to a member of this community. The referral rate for this community is proportionally correct when compared against the estimated population count.

During this year 2 vulnerable people from the Bangladeshi community have been referred into safeguarding procedures. There is an estimated Bangladeshi population of 500 people and 0.2% of the total Derby population. The referrals amount to 0.24% of all safeguarding referrals and the referral rate is proportional to the estimated Bangladeshi community.

The white Irish community represents 1.1% of Derby's population. The referral rate increased to 13 between April 2010 and March 2011. This reflects 1.7% referrals of these safeguarding referrals. The proportion of referrals from the white Irish community is therefore at its appropriate level.

The remaining 1.3% of safeguarding referrals is spread across other communities.

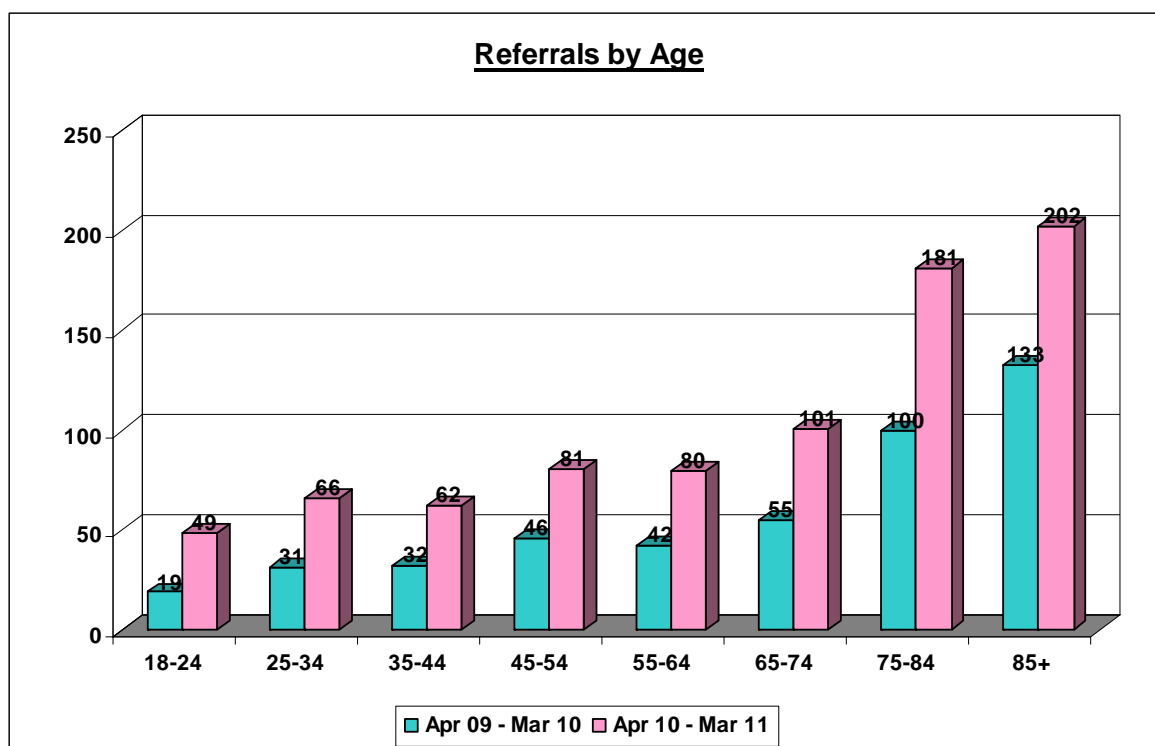
The data indicates that there has been an increase in referrals across most communities. For some communities these numbers are now

more consistent with population estimate. However, this is not always the case.

Community engagement events are being planned for this year with the involvement of City and Neighbourhood partners.

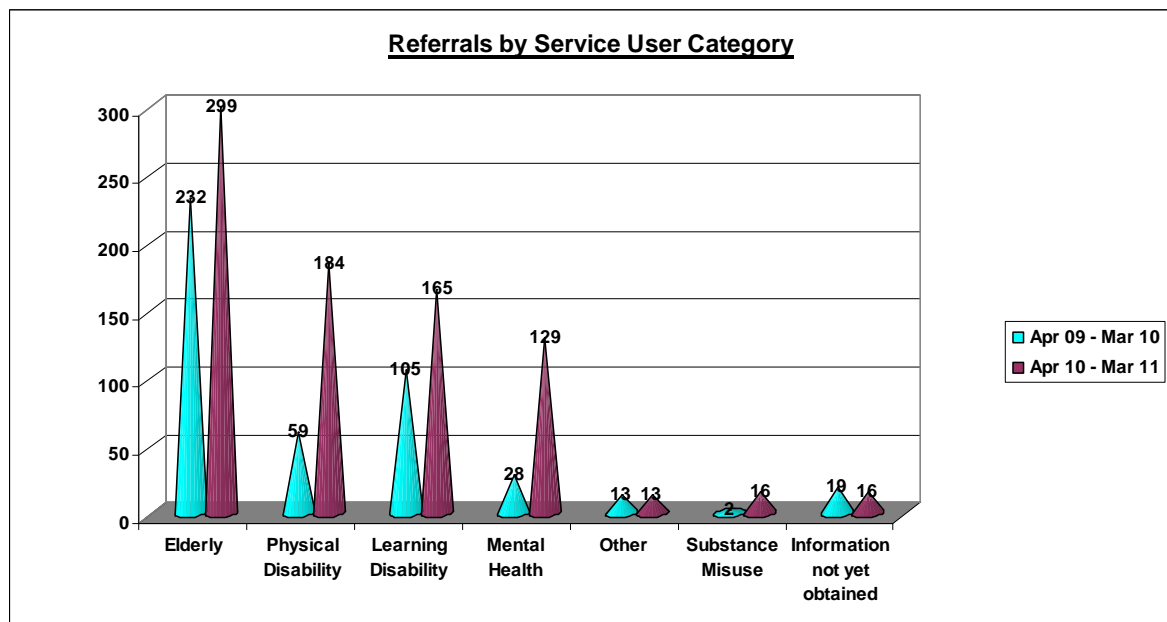
The numbers of referrals by ethnicity are now more reflective of the local population. However, as the numbers are small it is not possible to draw robust conclusions about the levels of representation. There is still further work for the Board to do in interpreting data and promoting strategies to ensure that all citizens have appropriate access to preventative and safeguarding services.

### 7.3 Referrals by Age Group



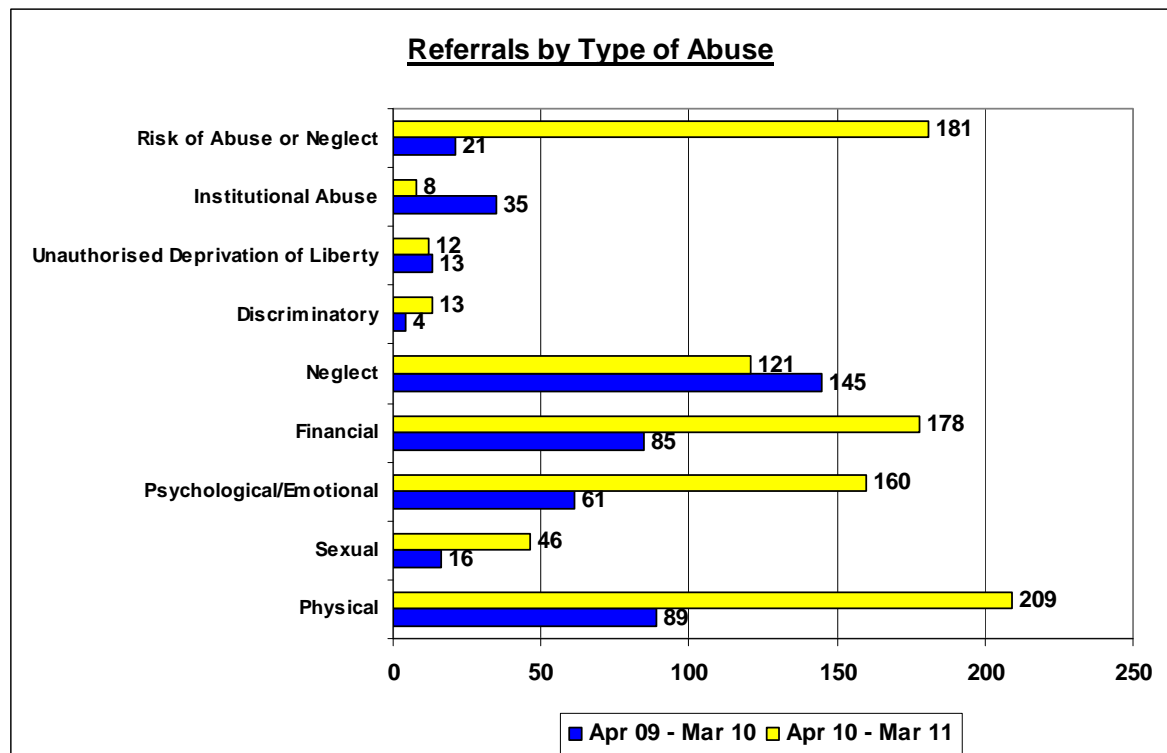
There continues to be a large proportion of referrals relating to people over 65 years of age. However there is 100% increase in relation to referrals relating to people between the age of 18 and 34 years. The increase is likely to be due to the improved awareness and reporting of Hate crime relating to people with a learning disability.

## 7.4 Referrals by Service User Category



The significant trends in the 'needs base' or 'client categories' have seen the number of older people rise steadily again in 2010 – 2011. The Learning Disability category has also risen by over 50%. This is likely to be due to raised awareness and training. Mental Health and Physical Disability categories have seen significant year on year increases with both areas experiencing over 100% increases. Increased awareness and training coupled with improved recording in response to the CQC inspection are all factors in these increases.

## 7.5 Referrals by type of abuse

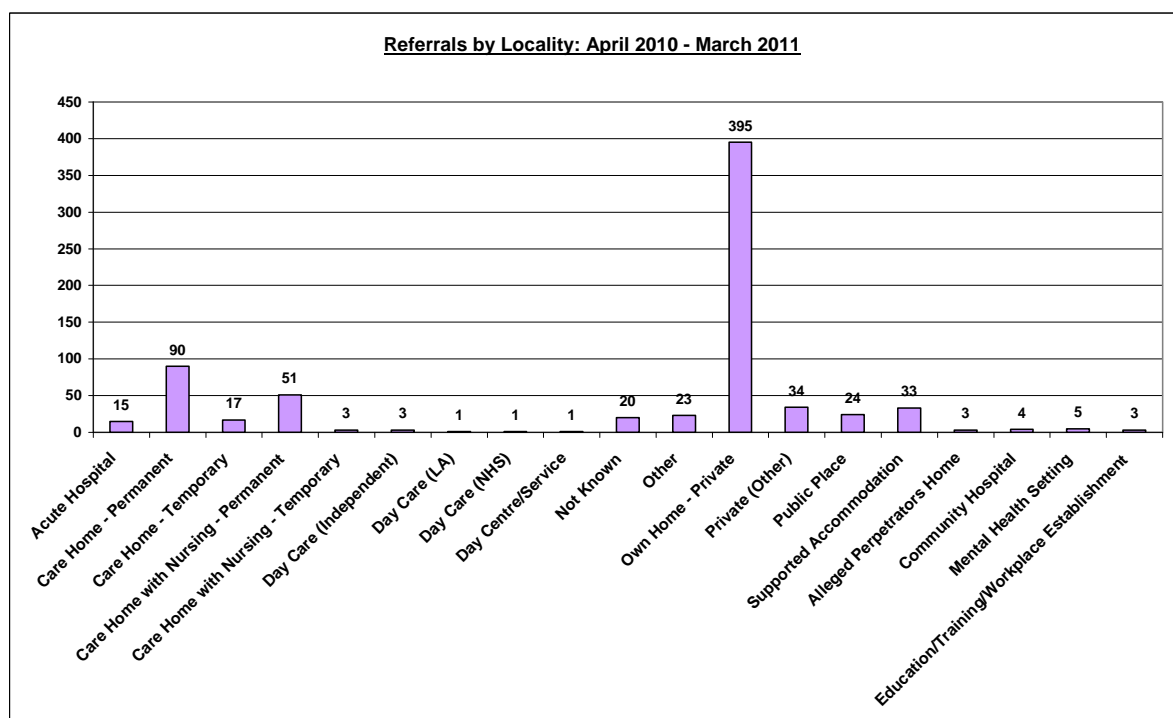
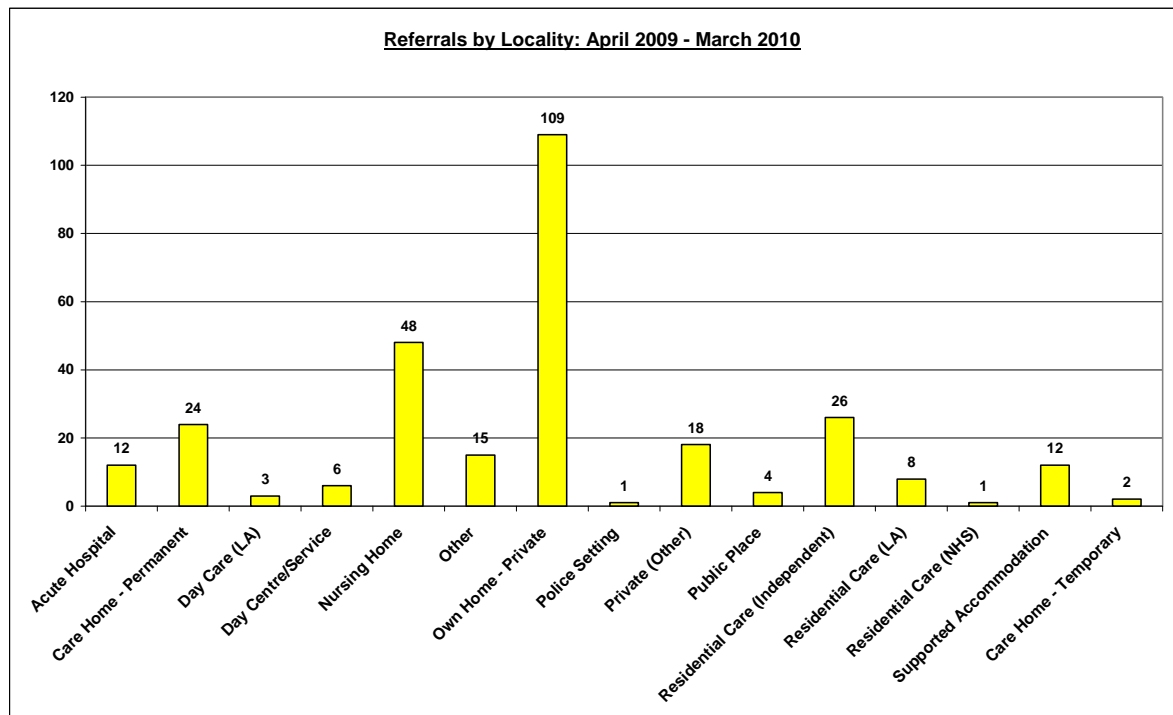


There has been a significant increase in reporting physical, emotional and financial categories. Reported incidents of risk and neglect have also risen. Reports of psychological abuse has shown a rise of over 100% during this financial year. Reported physical abuse has increased from 89 to 209 cases.

In 2009 – 2010 Derby City introduced an additional category of ‘unauthorised deprivation of liberty’ and all referrals were recorded but dealt with using the appropriate legislation.

There are a number of vulnerable adults who experience more than one form of abuse for example a person who is assaulted also suffers both physical and psychological impacts of the assault.

## 7.6 Referrals by location of incident



In relation to the locations where reported abuse has alleged to have taken place more referrals have been received about people who are living in their own homes. This data suggests that people who live in their own homes know how, and feel able, to report abuse or have people report this on their behalf.

	Physical	Sexual	Psychological / Emotional	Financial	Neglect	Discriminatory	Unauthorised DOL	Institutional Abuse	Risk of Neglect / Abuse	Missed Medication	Missed Call
Own Home	104	19	103	113	105	6	5	3	100	25	8
Private (Other)	14	6	8	9	5	2	1	0	8	3	2
Public Place	3	1	6	12	1	1	0	1	9	0	0
Care Home Setting	49	5	10	13	74	2	3	3	34	38	0
Total	170	31	127	147	185	11	9	7	151	69	10

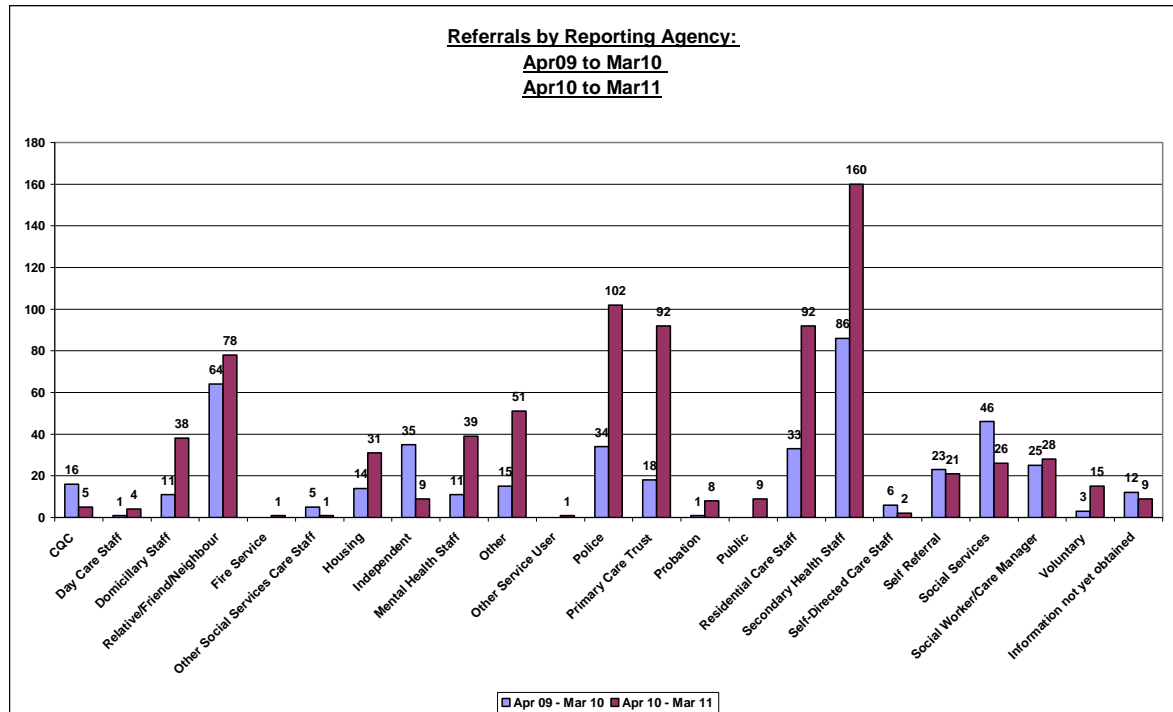
Further analysis reveals that financial and physical abuse appear to be the most prevalent forms of abuse that people in their own homes suffer. Again physical abuse appears to be the prevalent form of abuse where people are in a private place that is not their own home. Some 33 incidents relate to quality of care issues and were resolved with the assistance of the care provider.

Physical abuse and incidences of neglect appear to be most prevalent in care and nursing home settings. There have been 33 reports of people experiencing medication problems. These are resolved by Derby City Council (Health and Safety Advisor) and NHS Derby City with the management of the care home concerned.

There are lower numbers of reports of abuse taking place in public places

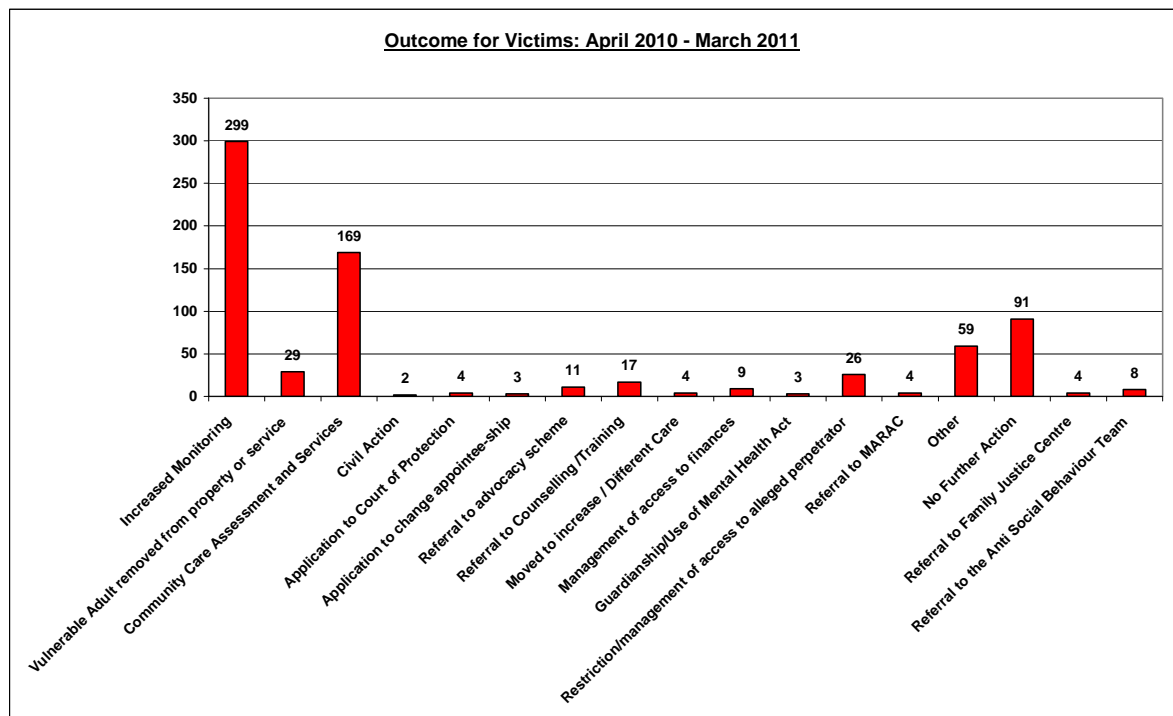
Derby's Safeguarding Adults Board is examining how it can best protect vulnerable people in their own homes to reduce the prevalence rates.

## 7.7 Referrals by reporting agency



When we examine the source of referrals we can see that the raising of awareness, training and increased recording and monitoring continues to be of benefit to vulnerable people. NHS Staff and Social Services continue to account for the majority of referrals into the safeguarding process. East Midlands Ambulance Service staff has made a large number of referrals. Derby City Council has assisted the ambulance service to design and implement its safeguarding training programme. There continues to be a significant increase in referrals from the police due to an on-going training programme where operational officers, particularly safer neighbourhood teams, attend safeguarding training. There has also been a significant increase of referrals from relatives and friends of vulnerable people.

## 7.8 Outcomes for Victims



The Safeguarding Adults Team has collected data for the year to capture the national requirements in relation to outcomes for the victims of abuse. In the case of 299 referrals increased monitoring plans were put in place to prevent further abuse. In a small number of cases the police were able to prosecute an offender, whilst prevention measures were also put in place, for example Lasting Powers of Attorney. Referrals to the Independent Safeguarding Authority have been made by employers and Derby City Council in accordance with statutory duties

The Safeguarding Team's data collection Services has enabled completion of the mandatory data return. There needs to be ongoing work to ensure that data is understood and used to inform the Board's Strategy.

## 8.0 Performance Improvement

The Performance Improvement Forum was formed in September 2008 and reports to the Derby Safeguarding Adults Board. The group's membership comprises representatives from partner agencies and Derby City Council departments involved in safeguarding. The group has continued to work towards the delivery of the Boards Thematic Plan.



Representatives of the Performance Improvement Forum attended the Annual General Meeting of the Derby Forum of Faiths in June 2010 where they updated the group on safeguarding adults, the work of the Board and how we could all work in partnership to protect vulnerable people. The manager of Derby's Family Justice Centre presented on the work of the centre in relation to incidents of domestic and sexual violence.

The Forum represented the Derby Board at a regional seminar in June 2010 held at The Quad to develop knowledge and understanding of vulnerability and thresholds in safeguarding. The Forum continued this work locally contributing to the review of the safeguarding procedures.

### **8.1 Derby Safeguarding Adults Board Procedures**

The group continued to review existing safeguarding arrangements across its membership ensuring that each agency monitored its own safeguarding activity. In November 2010 the Derby Safeguarding Adults Procedures were reviewed. Improvements to the following areas have been made:

- Consent and Information sharing
- Risk assessment
- investigation levels and proportionate responses
- Investigation roles
- Outcomes for victims and perpetrators
- Single point of access
- Recording processes.

### **8.2 Information Sharing**

The development of the Board's Information Sharing Protocol was completed in March 2011 and published to all agencies across Derby. Accurate information sharing and recording of information transactions are an important aspect in safeguarding vulnerable people. Awareness of the protocol has been raised through a poster campaign and by placing it on the East Midlands Community of Practice website.

### **8.3 Serious Case Reviews**

Emerging practice underlines the need to undertake internal management reviews and serious case reviews to ensure learning informs local joint agency practice. The Performance Improvement Forum developed the Derby Serious and Management Case Review Protocol and this was agreed by the Board in March 2010. The Board has not commissioned a serious case review in the year April 2010 – March 2011.

The Performance Improvement Forum has reviewed closed safeguarding cases and its findings have assisted in the review of the safeguarding procedures.

Improvements from the reviews include:

- Increased partnership working to allow more people to benefit from a mental health assessment
- Improved feed back mechanisms and contact with referrers of safeguarding concerns
- Improved risk assessment and recording

The East Midlands Joint Improvement Partnership has commissioned a review of serious case review arrangements across the region. Derby's Board has been involved in that review and its representatives attended regional events to develop systems and procedures for all case reviews.

## **9. Mental Capacity Act and Deprivation of Liberty Safeguards**

The Mental Capacity Act Forum is led by Derbyshire Healthcare NHS Foundation Trust with members including NHS Derby City, Derby City Council, Derbyshire Voice, Derby Hospitals NHS Foundation Trust, Derby Homes and representatives from care home providers.

The Forum has continued to develop the application of the Mental Capacity Act and Deprivation of Liberty Safeguards. Regional events have been supported by the Forum to further develop best practice in Derby.

Derby City Council continues to engage with the families of residents living in care homes informing them of the Act and in particular the availability of Lasting Powers of Attorney and Advanced Decisions to Refuse Treatment.

In July and November 2010 the Forum hosted workshop events to raise awareness of Lasting Powers of Attorney and Advanced Decisions to Refuse Treatment. These events were attended by professionals from care homes, the legal profession and Derbyshire Building Society. Posters and leaflets were published as a result of the work completed at both workshops. The Office of the Public Guardian attended the November workshop and updated the group about their work to safeguard vulnerable people in Derby.

The referral rate to the Derbyshire Independent Mental Capacity Advocacy Service has been monitored during this year and the Forum has concentrated on increasing the City's referral rate to ensure that

vulnerable people receive the benefits of the service. Awareness of the service has been raised through each Board agency and there has been a 28% increase in referrals to the service which has received 82 appropriate referrals. A review of processes and systems is ongoing to improve this area of statutory advocacy for vulnerable people and the referral rate is expected to increase throughout this year.

Derby City's Deprivation of Liberty Safeguards referral rate rose during the period of this annual review and 62 vulnerable people have benefited from a deprivation of liberty safeguards assessment.

The government has introduced its Health and Social Care Act 2010 into its legislative programme. This legislation will transfer the supervisory body responsibility for the Deprivation of Liberty Safeguards from NHS Derby City to Derby City Council in 2013. Partnership working between agencies will ensure there is a smooth transition of responsibility.

The introduction of a Peer Support group for Managing Authorities by the Forum is intended to further embed knowledge of the Mental Capacity Act and the Deprivation of Liberty Safeguards. Building on existing knowledge will ensure that the safeguards are applied and they are viewed as a sign of positive care.

Derby City Council's Best Interest Assessor cohort is being further expanded to meet the potential increase in applications to the Local Authority.

Best Interest Assessor workshops have taken place to develop understanding and skills. The workshops have been further developed to include quality assurance of completed assessments.

## **10. Communication and Engagement**

The Board is represented on the Communication and Engagement Forum by the Derbyshire Healthcare NHS Foundation Trust, Derbyshire Fire and Rescue Service, Derbyshire Police, NHS Derby City and Derby City Council. This Forum has become established during this last financial year. The forum has developed links to Derby's Children's Board to ensure that planned publicity is appropriate for each Board.

The Communication and Engagement Strategy 'Keeping Adults Safe in Derby' has been further developed by the Forum to enhance the "Adults Get Hurt Too" campaign which was completed this year. The engagement plan for 2011 - 2012 highlights specific events, for example World Alzheimer's Day, Faith and Cultural events throughout the year, when the Board's key messages can be publicised.

The Board was represented at:

- the East Midlands Mental Health Advocacy Day in February by the Safeguarding Team and Derby Race Equality Council.
- the Celebration of the Family Justice Centre's first Anniversary in June 2010
- the Police Experience Day in July 2010

The events improved safeguarding and advocacy awareness across the City partners whilst highlighting the local City board's strategic direction.

Engagement events are being planned for this year where Board members will meet the public, inform them of the Boards plans and seek their views on the future direction they would like the Board to take. The plan includes developing and implementing strategies to engage with Black and Minority Ethnic Communities together with the wider public.

The Derby Safeguarding Adults Board website has been designed and launched. The website contains a wealth of information to assist both the public and professionals. There are links to associated safeguarding websites for example the Multi Agency Public Protection Arrangements (MAPPA) Strategic Management Board.

The website can be found at [www.dsab.org.uk](http://www.dsab.org.uk)

## **11. Learning and Development**

The Learning and Development Forum was formed in July 2008 and reports to the Board. The group's membership comprises representatives from Derby Hospitals NHS Foundation Trust, NHS Derby City, Derbyshire Healthcare NHS Foundation Trust, and Derbyshire Police. The Forum has been supported by a Training Administration officer.

The Forum has refreshed its study framework linking study to professional competencies.

Derby City Council appointed a safeguarding adults trainer in December 2010 to lead the delivery of the Boards training plan. Classroom training is now supplemented by an outreach programme to care homes and providers of services. Safeguarding courses are now available to families, carers and members of the public. Safeguarding adults training has been delivered to all doctors surgeries.

Both Derby Hospitals NHS Foundation Trust and Derbyshire Healthcare NHS Foundation Trust have delivered safeguarding training on behalf of the Board. Derby City Council has assisted East Midlands Ambulance Service to develop its education programme and materials. The material has been commended by a wide range of external partners. The Department of Health identified the ambulance service as a 'good practice' example with regard to its Learning Disability education programme.

Dementia education programmes have also been developed.

Training attendance has increased significantly in Derby City during this financial year with a total of 9,432 classroom places having been taken.

The East Midlands Joint Improvement Partnership Regional Safeguarding Adults Training Hub is supported by Derby's Learning and Development Forum to examine and deliver regional cost effective training.

The existing study programme has been increased to include:

- Equality and Diversity – this ½ day course provides the delegates with a good foundation of knowledge, skills and awareness of sound equality and diversity practice exploring new and current legislation.
- Court Room Skills - this ½ day course is designed to develop awareness of court room procedures and court layout. The course is supported by HM Coroner for Derby and South Derbyshire.
- Forced Marriage – this ½ day course develops the knowledge and understanding of the complex issues surrounding the subject of Forced Marriage.

The Forum has developed the Board's second study prospectus for its member organisations.

The Forum has disseminated information about safeguarding adults using the following methods:

- The Board and key members of staff receive the Journal of Adult Protection on line.
- The Elected member guidance has been refreshed and re published.
- The staff summary guidance has been refreshed and re published to provider and voluntary agencies.

The Forum is represented on the MAPPA training sub committee and MAPPA events have been supported to increase knowledge of this important area of offender management.

## **12. Derby Safeguarding Adults Team**

In May 2008 the City Council and NHS Derby City appointed the Safeguarding Adults Co-ordinator with key responsibility to improve the safeguarding arrangements. The post holder reports to a Service Director in the Council's Adults, Health and Housing Directorate.

A new post of Service Manager was established in June 2010. The role of this post and the Safeguarding team is being reviewed in the light of early experience and review of activity and practice throughout the year.

## **13. Family Justice Centre**

The Board supports the work of the Derby Family Justice Centre. The centre which was launched in June 2009 provides support, advice and protection measures for those affected by domestic abuse, sexual violence, honour based violence, forced marriage, stalking and harassment. During the first 12 months 520 people were seen at the centre. This figure has risen and 550 people were seen at the centre during its second year. Key developments to the services offered within the past year include a teenage 'Freedom' programme for 16 – 21 year old females which focuses on the realities of domestic abuse and teen dating violence, as well as sexual health screening by the Youth Offending Service, a 'Hurtful Relationship' support group for adults with learning disabilities, counselling with a trained psychologist from the Learning Disabilities team, Addiction Dependency Solutions for vulnerable females and Domestic Violence triage service which filters all domestic violence reported incidents from the police where children are involved.

## **14. Partner Work**

Derby Homes Neighbourhood Safety Team won the Social Landlords Crime and Nuisance Group 2010 Award for exemplary practice by a team in resolving Anti Social Behaviour Incidents or issues in a specific neighbourhood. The team created a training DVD that delivers a powerful message about anti social behaviour and Learning Disabilities. Derby Homes have ensured their staff are aware of safeguarding adults and how to make a referral with the consent of the vulnerable person. Guidance for staff has been issued. Derby Homes employs a specialist mental health worker to assess vulnerable people and assist them.

Derbyshire Healthcare NHS Foundation Trust continued with a programme of education and training to ensure that all clinical staff received training to Level Two by April 2012. The Trust also developed a quality assurance framework and its application is evidenced through its safeguarding committee. There has been an increase in safeguarding activity in mental health during this year. The Improving Patient Experience Committee continues to monitor the Dignity in Care Campaign. The Chairman of the Trust has been appointed the Trust Champion.

NHS Derby City as partners in processes and governance arrangements for Derby City Safeguarding Adults, continue to play an active part in supporting the Safeguarding ethos. In addition to the increase in referral activity, systems and processes are in place to enable qualified experienced Nursing staff to assist and contribute to the Health elements of investigation and action planning for Safeguarding referrals from local Nursing homes.

Over the past year there has been an increase in intelligence sharing and collaborative working with Derbyshire County Colleagues where homes involve residents from City and County. Work undertaken to support implementation of the Continuing Care contract with Care homes has resulted in the development of a Clinical Quality Monitoring tool, part of which is being used to support early identification of potential Safeguarding issues to support a proactive approach.

NHS Derby City, as the Supervisory Body for the Deprivation of Liberty Safeguards for hospital care have supported a further 3 staff members during 2010 to undertake Best Interest Assessor Training in order to increase capacity in this specialised area. This further supports the reciprocal arrangements in place to ensure capacity of Best Interest Assessors to meet both the Councils and Primary Care Trust's statutory obligations with regard to this legislation.

During 2010 East Midlands Ambulance Service formed a safeguarding team comprising Safeguarding Leads for Adult and Children's specialist areas. They are supported by a Safeguarding Administrator. The team has reviewed the ambulance service internal systems, procedures and education programme. The team has developed a safeguarding database to identify trends across its region. The Board received a presentation from the ambulance service about its achievements with regard to safeguarding, learning disability and its Six Lives Action Plan in February 2011.

Derbyshire Fire and Rescue Service have supported the Board since the Board's formation in January 2010. The Fire Service has developed its safeguarding team and developmental action plan which includes activities to review dwellings where a fire has occurred on more than one occasion, review individuals on the 'Firesafe' programme, and

raise safeguarding awareness across the Fire Service. Board agencies have also agreed to consider fire safety issues when visiting premises and refer vulnerable people to the service for community safety action.

## **15. Conclusion**

2010/11 has seen further progress in Safeguarding Adults across the City. The Board is now established and Partners continue to demonstrate their commitment to the new arrangements.

There has been significant attention to ensuring that vulnerable people remain safe through the development of proportionate responses to safeguarding referrals, extensive training, the application of the Deprivation of Liberty Safeguards, referrals to the Independent Mental Capacity Advocacy Service and the development of Dignity Champions.



## **Appendix A**

### **The Derby Safeguarding Adults Board will:**

- Promote the principles of safeguarding vulnerable adults work; namely respect for human rights, choice, dignity and freedom from abuse and neglect
- Promote the end of discrimination motivated by hostility towards vulnerable adults where the abuse or neglect is motivated by age, gender, sexual orientation, immigration status, racial, religion or disability
- Promote a multi agency understanding of safeguarding which is wider than investigation of abuse
- Ensure that across Derby safeguarding adults is strategically driven
- Promote preventative strategies to safeguard adults
- Establish mechanisms for developing, implementing and monitoring policies, strategies and services for safeguarding vulnerable adults
- Ensure there is a shared working agreement and understanding across all agencies about operational requirements in respect of safeguarding vulnerable adults
- Promote quality assurance and undertake audits to validate effectiveness of and quantity of safeguarding vulnerable adult procedures and operational work
- Ensure serious case reviews are completed and recommendations made in each review are implemented
- Review the Derby Safeguarding Adults Procedures and update them in the light of experience and changes in legislation or government policy reflecting the needs of all communities in Derby
- Oversee the development of a multi agency communication strategy to increase professional and public awareness of adult abuse and neglect and safeguarding vulnerable adults work
- Ensure the development and implementation of a multi agency training strategy
- Promote the work of the Board including the publication of an evaluative annual report

- Ensure the effective interface with the
  - Derby and Derbyshire Strategic Multi Agency Public Protection Agency Board
  - Derby and Derbyshire Multi Agency Risk Assessment Conference Board
  - Derby Domestic Violence forums
  - Derbyshire Local Criminal Justice Board
  - Derby Safeguarding Children Board.
  - Derbyshire Safeguarding Vulnerable Adult Partnership

To achieve success in safeguarding adults the Board has developed and is currently implementing its Thematic Plan.

The Thematic Plan has four key themed activities as follows:

- Joint planning and capability
- Prevention of abuse and neglect
- Responding to abuse and neglect
- Access and involvement