



DERBY CITY COUNCIL

SOCIAL CARE AND HEALTH COMMISSION**27 February 2006**

Report of the Corporate Director, Corporate and Adult Social Services
and Deputy Chief Executive

Performance Monitoring Third Quarter 2005/06
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RECOMMENDATION

- 1.1 To consider and comment on the Council's performance under the remit of this Commission.

SUPPORTING INFORMATION

- 2.1 This report shows the performance during the third quarter of 2005/06. There are two red indicators within the third quarter. The first red indicator relates to the use of independent foster carers which is the same as last quarter. The second measures the proportion of re-registrations on child protection register. Commentary on the red indicators given below is produced by Social Services and has been taken directly from the Performance Eye.

CPD4b - Use of independent foster carers

The number of IFA placements whilst not reaching projected peak earlier this year, has continued to rise. There was a surge of an additional 21 CLA in July and August of whom most were placed in house. However this reduced our capacity to further lower our use of IFA placements. CLA numbers are very slowly falling but are higher than at this point last year.

Proportion of re-registrations on the child protection register

Performance on this indicator is currently forecast to be 3% above the target at year end. There are a number of factors behind the high numbers of children previously registered (numerator) as compared to the number of registrations to date. We are working to an action plan with a view to reducing the numbers to take us into the target range. Detailed analysis and audit of child care case work is being completed to review threshold levels and case work decisions.

- 2.2 The full set of indicators under this Commission's remit is shown in appendix 3. The vast majority of the indicators are on or above the target and six are within the 5% limit. Members have agreed in the past to look more closely at the red indicators however, Members may wish to consider comment on some of the other indicators that have changed direction since the last quarter such as % of new older clients whose assessments are carried out within timescale.

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Background papers:

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Appendix 1

IMPLICATIONS

Financial

1.1 None.

Legal

2.1 None

Personnel

3.1 None.

Equalities Impact

4.1 None.

Corporate Objectives and Priorities

5.1 This report links to the following of the Councils corporate objectives and priorities for change:

Corporate Objectives: **Healthy, safe and independent communities**























Priorities for Change: **Modernising social care**























Performance Management and Performance Eye

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put in place to help us manage, monitor and continuously improve our performance, and achieve our priorities.

To underpin the culture and systems we monitor our performance continually so we identify areas of service where good progress is being made and those that are not performing as well as expected. Demonstrating effective performance management is an important element in delivering good and improving services to the people of Derby and is featured in the Comprehensive Performance Assessment – CPA - framework.

The indicators that are managed through Performance Eye are the main mechanism in which performance is monitored corporately. BVPIs, are also used by Government to compare our performance to other Local Authorities and are integral to the national inspection framework. Our performance against key BVPIs contributed to the Council's standing as an 'excellent' council. Future CPA assessments will have an increased emphasis on progress made against these indicators. Therefore the way in which we set targets and actions and continue to drive our improvement is increasingly important.

Reference	Name	Value	Colour	Trend
AO/C26	Number of admissions of supported residents to residential care (Social Services Directorate)	107.80 (Q3 05/06)		
AO/A60	% change in the number of problem drug missusers accessing treatment services (Social Services Directorate)			
AO/C28 (BV53, CPD4f)	No. of households receiving intensive home care per 1000 aged 65+ (Master BVPI Set 2004 - 2005)	11.20 (Q3 05/06)		
AO/C32 (BV54, CPD4e, LAA 56)	No. of older people helped live at home per 1,000 population (Master BVPI Set 2004 - 2005)	115.00 (Q3 05/06)		
AO/C51 (BV201, CPD4g)	No. of adults/older people receiving direct payments per 100,000 population (Master BVPI Set 2004 - 2005)	114.00 (Q3 05/06)		
AO/D40	Clients receiving a review (LPSA 1)	71.00 % (Q3 05/06)		
AO/D54 (BV56)	of equipment items/adaptations delivered within 7 working days (Master BVPI Set 2004 - 2005)	90.00 % (Q3 05/06)		
AO/D55 (BV195)	% of new older clients whose assessments are carried out in the required timescale (Master BVPI Set 2004 - 2005)	77.00 % (Q3 05/06)		
AO/D56 (BV196)	AO/D56 (BV196) % of new older clients whose care packages are delivered in the required timescale (Master BVPI Set 2004 - 2005)	89.00 % (Q3 05/06)		
AO/NEW 1	Adults assessed/reviewed with no ethnicity recorded (Social Services Directorate)	7.00 % (Q3 05/06)		
AO/NEW 2	Adults receiving services with no ethnicity recorded (Social Services Directorate)	5.00 % (Q3 05/06)		
BV198 (new 05/06)	Number of drug users in treatment aged 15 - 44 (Master BVPI Set 2005 - 2006)	9.90 (Q2 05/06)		

CF/A1 (BV49, CPD4c)	% of children looked after with 3+ placements in the year (Master BVPI Set 2004 - 2005)	9.00 % (Q3 05/06)		
CF/A2 (BV50)	% of young people leaving care with at least 1 GCSE or a GNVQ (Master BVPI Set 2004 - 2005)	57.00 % (Q3 05/06)		
CF/A4 (BV161)	% of looked after children engaged in education/training/employment at 19 (Master BVPI Set 2004 - 2005)	1.07 Ratio (Q3 05/06)		
CF/C20 (BV162)	% of child protection cases which were reviewed (Master BVPI Set 2004 - 2005)	100.00 % (Q3 05/06)		
CF/C23 (BV163)	% of looked after children adopted (Master BVPI Set 2004 - 2005)	8.00 % (Q3 05/06)		
CPD4a	No. of foster carers (Corporate Plan 2005 - 2008)	142.00 (Q3 05/06)		
CPD4b	Use of independent foster carers (Corporate Plan 2005 - 2008)	48.00 % (Q3 05/06)		
CPD4d	Number of children looked after per 1'000 population (Corporate Plan 2005 - 2008)	375.00 (Q3 05/06)		
CPD4h	% of social work posts vacant (Corporate Plan 2005 - 2008)	9.00 % (Q3 05/06)		
CPD4j	Participation of looked after children in reviews (Corporate Plan 2005 - 2008)	81.00 % (Q3 05/06)		
CSPI1f	% of letters responded to within 5 working days - Social Services (Customer Service)	96.00 % (Q3 05/06)		
LAA3 (PAF CF / A3)	Proportion of re-registrations on the child protection register (Local Area Agreement - LAA)	20.00 % (Q3 05/06)	