

Consultation on becoming an NHS Foundation Trust

Summary Version

Make a difference, together



Become a member and be part of our future

What is this document?

Derbyshire Community Health Services NHS Trust (DCHS) wants to become an NHS Foundation Trust in 2012.

This document is a summary of our full consultation plans and includes our reasons for becoming an NHS Foundation Trust, our service plans and information about our new, free membership scheme. At the end of this document you can provide your views and sign up as a member of DCHS for free.

The views of local people are very important to us, especially views on our future plans for local community health services and for how our organisation is run. We would be delighted if you would get involved and have your say and we look forward to hearing from you.

Have Your Say

We welcome your views on our proposals to become an NHS Foundation. This consultation runs from 1 July 2011 until 30 September 2011. We also encourage you to become a member of our NHS Foundation Trust.

You can share your views in a number of ways and also contact us for a copy of the full consultation document:

- **Complete the feedback form** at the back of this consultation summary document, and return it in the FREEPOST envelope provided:

Freepost Plus RRZG-BYXE-LCCG
Derbyshire Community Health Services
Newholme Hospital
Baslow Road
Bakewell
Derbyshire
DE45 1AD

- **Visit our website:** You can complete the feedback form quickly and securely online at: www.dchs.nhs.uk
- **Provide your feedback verbally** by calling us on 01773 599482. We'll happily call you back to minimise any expense on your part.

Invite us to meet with your community group or organisation by calling us on 01773 599482.

About us

We are one of the largest community NHS providers in the country, employing more than 4,500 dedicated staff with an annual income of approximately £180 million. We provide community health services from cradle to grave, each day helping more than 1000 families with young children, 2000 patients supported by our district nurses and nearly 300 people will spend the night being cared for in one of our thirteen community hospitals.

Our specialist focus on providing community services, our size as a county-wide healthcare provider and our positive relationships with other providers of NHS and social care services have meant that we have been able to make great strides in improving the experience of our patients in recent years. We believe that the services we provide are best delivered by an NHS Foundation Trust with a primary focus on providing community-based health services.





Why do we want to become an NHS Foundation Trust?

The reasons we want to become an NHS Foundation Trust are:

- To increase our accountability to the public we provide services for
- To develop stronger links with local communities through our newly-established membership scheme and Council of Governors. This will ensure we fully involve local people and staff more directly in decisions about the way services are planned and delivered and have greater freedom in deciding how services should be run locally
- To have greater financial freedom so we can be more innovative and improve the services we provide more quickly. These freedoms will mean we can:
 - Decide on our priorities and how services are provided
 - Plan and manage our finances over a longer time period with the ability to invest in the development of new and improved services for our patients
 - Be more flexible about how we work, for example rewarding staff and incentives to recruit and retain the best people.

- To be able to form new partnerships with service providers to improve our patients' experience of our services and rapidly develop improved services where they are required.

The Government has set out its vision for NHS Trusts. Over the next few years, all NHS Trusts (such as DCHS) will either become NHS Foundation Trusts or become part of an existing Foundation Trust. NHS Trusts will no longer exist.

We strongly believe that as our population continues to live longer, albeit with more complex health needs and conditions, that having community health services led by a specialist NHS Foundation Trust is of critical importance. Achieving NHS Foundation Trust status is not a means to an end; it is the foundation stone which will help us to achieve our long-term ambitions for local community healthcare. **We are hoping to become an NHS Foundation Trust by October 2012.**

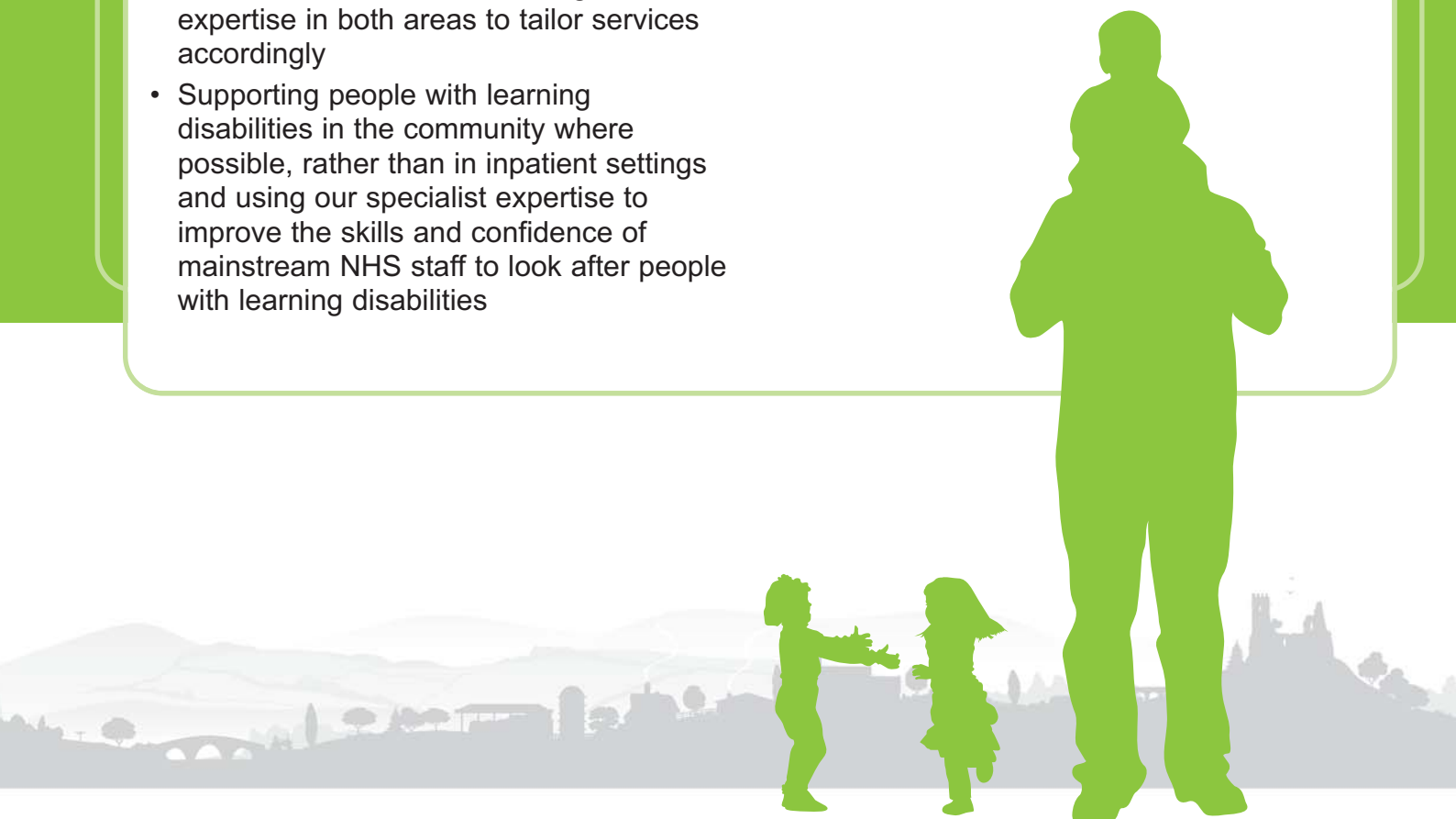


Our vision and priorities for the future

Our vision is to be the best provider of local healthcare and a great place to work. We have set ourselves a number of objectives to achieve this:

Quality services

- Services which are well coordinated between all organisations involved
- Designing outpatient and other services as a 'one stop shop' to avoid people having to make multiple visits
- Providing these services less in hospitals and more in, or as near to, people's homes as possible, using community teams such as district nurses, backed up by specialist support and greater use of technology, including telehealth
- Changing our current day services as part of this coordinated care so that they link in better with our other services, are more easily accessed and provide even better rehabilitation
- Having services which recognise that older people have both physical and mental health needs, and using our expertise in both areas to tailor services accordingly
- Supporting people with learning disabilities in the community where possible, rather than in inpatient settings and using our specialist expertise to improve the skills and confidence of mainstream NHS staff to look after people with learning disabilities
- Working more closely with the local council to join together our services for children and families to ensure they receive easily accessible and well co-ordinated support.
- Using our health promotion expertise to improve the health and well-being of our patients when they access any of our services
- Integrating our contraception and sexual health services and stop smoking services across Derby and Derbyshire
- Continuing to develop the services we provide in Leicestershire County & Rutland
- Providing podiatric surgery and other outpatient services in areas beyond Derbyshire where we can support our aim to provide personal and good quality community care
- Providing services in clean, modern, flexible premises, with free parking, where people are met by friendly staff. We will review our current hospitals and clinics to ensure we have the right facilities in the right places to meet our patients' needs and support our service development plans.





Quality People

- Delivering the very best patient services and experiences by continually developing our staff
- Ensuring our staff are truly involved in the running of our organisation and sharing our successes
- Maximising staff engagement and patient experience by creating a culture with clear expectations, values and behaviours
- Working with our staff to maximise their attendance and productivity
- Using our staff's skills and expertise to develop community health services practice across the country
- Creating innovative services which improve the patient experience.

Quality Business

- Investing in technology to improve efficiency and patient experience, for example by supporting staff to work in the community with more access to electronic information systems and virtual support
- Making NHS money go further by getting good value from our purchasing power as a large organisation
- Reviewing and reorganising our support services to make sure they are as effective and efficient as possible in supporting the provision of high quality patient care
- Continuing with our commitments to be a good corporate citizen by reducing our carbon footprint.



How our NHS Foundation Trust would be run

The way our organisation operates would change as an NHS Foundation Trust. Through our recruitment of members and the election of Governors, local people and staff will have a say in the future of the services we provide, working closely with the Board of Directors.

Members of DCHS would have the opportunity to:

- actively shape our future plans
- receive regular information about our work
- be consulted about major changes that we propose for our services
- learn more about local health services by attending member events and open days
- stand for election as a Governor
- elect Governors to represent your views on the Council of Governors
- get involved in voluntary or fund-raising activities
- attend the annual members meeting
- receive our twice-yearly members magazine
- get the same discounts as NHS staff to high street brands

Membership is free and it is entirely up to you how much time you wish to give to being a member. We are proposing that the minimum age to become a member should be 12 years and members aged 16 years or older will be able to vote in elections or stand as a Governor. **You can become a member of DCHS by completing the form at the back of this document.**

Public constituencies

To ensure we form a membership that is representative of the populations we serve, we are proposing that our public members will come under one of five constituencies. Members of the public will be eligible for membership of the constituency in which they live. Members of staff are not eligible for membership of the public constituency.

Staff Constituency

All staff will qualify for automatic staff membership if they hold a permanent contract of employment with DCHS unless they identify that they wish to opt out. Staff who have been on a fixed-term contract arrangement for a year or longer, and all members of Bank Staff and our volunteers are also eligible for membership. To ensure we form a staff membership which represents the professional groups working across DCHS we have divided our staff into five constituencies.





Council of Governors

Governors will be elected by our public and staff members from their respective constituencies. In addition, a selection of partner organisations – chosen by DCHS – will be invited to appoint Governors to the Council. The Council of Governors will be responsible for representing the interests of the local community, be consulted on proposed changes to how services are

delivered and will have a range of responsibilities such as appointing the NHS Foundation Trust's Chairman and Non Executive Directors.

We are proposing that our Council of Governors is made up of 30 Governors, which consists of a set number of elected members from our public and staff constituencies and nominated members from other public bodies.

In summary, our Council of Governors will be made up as follows:

Public Elect 16 Governors	Amber Valley, Erewash & South Derbys 5	Bolsover, Chesterfield & NE Derbys 4	Derbyshire Dales & High Peak 3	City of Derby 2	Rest of England 2
Staff Elect 9 Governors	Nursing 2	Medical & Dental 1	Other Registered Professionals 1	Healthcare Support Staff 3	A&C, Facilities, Estates, Managers 2
Partners Elect 5 Governors	NHS Commissioners 3	Derbyshire County Council 1	Local Improvement Network 1		
Total 30 Governors					



Board of Directors

The Board of Directors are legally responsible for the services provided by the Trust and will set our strategic aims and objectives, monitor performance, and ensure the Trust fulfils its statutory and legal obligations. The number of Non-Executive Directors, including the Chairman, will always exceed the number of Executive Directors.

Want to know more?

Come and meet us in person at our Annual General Meeting on 23 September 2011 to hear from us about our plans and offer feedback to help shape the organisation for the future. Please visit our website or call us for more details.

We will also be present at numerous public events and meetings throughout the consultation period in order to capture as many opinions as possible and to encourage local people to become members of the Trust.

Please visit our website for a complete and up-to date list of the events we will be attending: www.dchs.nhs.uk

What happens next?

When the consultation has finished we will review all of the feedback we have received and this will inform our application to the Secretary of State for Health. We will publish a report on our website outlining the feedback we received and how it has influenced our plans. This report will be published on 1 December 2011. If the Secretary of State supports our application, it will then be assessed by Monitor (the independent regulator of NHS Foundation Trusts), who will then decide if we can become an NHS Foundation Trust.

Unhappy with the consultation process

If you are unhappy with the way we have conducted this consultation you are encouraged to contact our Patient Experience Team on: 01773 525119 or by e-mail at: PET@dchs.nhs.uk



Are we accessible to you?

This publication is available on request in other formats (for example, large print, easy read, Braille or audio version) and languages.

For free translation and/or other format please call 01773 525 099 extension 5587, or email us communications@derbyshirecountypct.nhs.uk

هل نستطيع الوصول إليك؟ يمكنك طلب هذه النشرة بأي صيغة أخرى (على سبيل المثال الخط الكبير أو سهولة القراءة أو لغة برايل أو بالنسخة الصوتية) وفي أي لغة أخرى. وللحصول على خدمة الترجمة المجانية و / أو صيغة أخرى يرجى الاتصال على رقم 01773 525099 ثم طلب الرقم الفرعي 5587 أو عن طريق البريد الإلكتروني communications@dchs.nhs.uk

Jesmo li vam dostupni? Na zahtjev, ovu publikaciju možete dobiti u nekom drugom formatu (na primjer, štampanu velikim slovima, u pojednostavljenom obliku, u Brailevom pismu ili u zvučnoj verziji) i na drugim jezicima. Za besplatan prijevod i/ili druge formate molimo vas nazovite 01773 525099, lokal 5587, ili nam pošaljite elektronsku poruku na communications@dchs.nhs.uk

क्या आप हम तक आसानी से पहुंच सकते हैं? अनुरोध करने पर, यह प्रकाशन अन्य संस्कों में (उदाहरण के लिए, बड़े अक्षरों में, आसानी से पढ़ने के लिए, ब्रैल एवं ऑडियो रूप) एवं भाषाओं में उपलब्ध है। निःशुल्क अनुवाद एवं/अथवा अन्य संस्कों के लिए, कृपया 01773 525099 पर कॉल करें, एक्सटेंशन 5587, अथवा हमें ईमेल भेजें communications@dchs.nhs.uk

Siamo accessibili? La presente pubblicazione è disponibile su richiesta in altri formati (a caratteri grandi, lettura facile (easy read), Braille o in versione audio) e lingue. Per un servizio di traduzione gratis e/o per ricevere la pubblicazione in altri formati, chiamare il numero 01773 525099 interno 5587, o inviate un email all'indirizzo communications@dchs.nhs.uk

Czy nasze informacje są dla Państwa przystępne? Niniejsza publikacja dostępna jest na żądanie w innych językach lub formatach (na przykład dużym drukiem, w wersji uproszczonej, pismem Braille'a czy w formacie audio). W celu otrzymania bezpłatnego tłumaczenia i/lub innego formatu publikacji, prosimy zadzwonić pod numer 01773 525099 wew. 5587, lub wysłać email na adres communications@dchs.nhs.uk

Somos acessíveis para si? Esta publicação está disponível, a pedido, em outros formatos (por exemplo, impressão grande, leitura fácil, Braille ou versão áudio) e diferentes idiomas. Para obter uma tradução grátis e/ou diferente formato, por favor ligue 01773 525099, extensão 5587, ou envie-nos um e-mail em: communications@dchs.nhs.uk

Доступна ли для вас наша информация? Данная публикация может быть предоставлена по требованию в других форматах (например, крупным шрифтом, на простом языке, шрифтом Брайля или в аудиозаписи), а также на других языках. Чтобы заказать бесплатный перевод и/или версию в другом формате, позвоните по номеру 01773 525099, добавочный 5587 или напишите нам по электронной почте по адресу communications@dchs.nhs.uk

你是否可以容易地获取我们的服务?在提出请求之下, 本出版物可以提供采用其它格式的版本(例如大字印刷、简易阅读、盲文或音频版本), 以及其它语言的版本。如果需要免费译本和/或其它格式的版本, 请致电 01773 525099, 分机号 5587, 或是给我们写电邮至 communications@dchs.nhs.uk

¿Somos accesibles para usted? Esta publicación está disponible a solicitud en otros formatos (por ejemplo, imprenta grande, fácil de leer, formato Braille o la versión de audio) así como en otros idiomas. Para obtener una traducción gratuita y/u otro formato, por favor llame al 01773 525099, extensión 5587, o envíenos un mensaje por correo electrónico a communications@dchs.nhs.uk

你是否可以容易地獲取我們的服務?在提出請求之下, 本出版物可以提供採用其它版式的版本(例如大字印刷、簡易閱讀、盲文或音頻版本), 以及其他語言的版本。如果需要免費譯本和/或其他的版式, 請致電 01773 525099, 分機號 5587, 或是給我們寫電郵至 communications@dchs.nhs.uk

کیا ہم آپ کے لئے قابل رسائی ہیں؟ یہ اشاعت درخواست کرنے پر دیگر اشکال (مثال کے طور پر بڑی چھپائی، آڈیو ریڈ، بریل یا صوتی شکل) اور زبانوں میں بھی موجود ہے۔ مفت ترجمے اور/یا دیگر اشکال کے لئے براہ کرم 01773 525099 ایکسٹینشن 5587 پر فون کریں، یا ہمیں یہاں ای میل کریں communications@dchs.nhs.uk





Making healthcare easier

Derbyshire Community Health Services NHS Trust
Headquarters
Newholme Hospital
Baslow Road
Bakewell
Derbyshire
DE45 1AD

www.dchs.nhs.uk