

## TAXI LICENSING AND APPEALS COMMITTEE 29 August 2013



Report of the Strategic Director of Neighbourhoods

# TAXI LICENSING ADMINISTRATION AND COMPLIANCE ACTIVITIES - QUARTER 1 2013/14

#### SUMMARY

1.1 The report provides information on the activities the licensing service has undertaken during quarter 1 of the 2013/14 financial year.

#### **RECOMMENDATION**

2.1 To note the contents of the report.

#### REASONS FOR RECOMMENDATION

3.1 The information provided in this report is for member information only.

#### SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter one of 2013/14 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 4.5 The information contained at Appendix 5 sets out other compliance / enforcement related exercises undertaken throughout the period.

## OTHER OPTIONS CONSIDERED

5.1 Not applicable.

## This report has been approved by the following officers:

Legal officer	Olu Idowu
Financial officer	-
Human Resources officer	-
Service Director(s)	John Tomlinson
Other(s)	-

For more information contact: Background papers: List of Appendices:
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#### **IMPLICATIONS**

#### **Financial**

1.1 None directly arising from this report.

#### Legal

2.1 None directly arising from this report.

#### Personnel

3.1 None directly arising from this report.

#### **Equalities Impact**

4.1 None directly arising from this report.

#### **Health and Safety**

5.1 None directly arising from this report.

#### **Carbon commitment**

6.1 None directly arising from this report.

#### Value for money

7.1 None directly arising from this report.

#### Corporate objectives and priorities for change

8.1 The information set out in this report supports the corporate priorities so the people of Derby enjoy being safe and feeling safe and the Council provides good quality services that meet local needs.

## TAXI LICENSING QUARTERLY STATISTICS

			LICENCES ISSUED						
	REQUESTS FOR SERVICE		HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS			
Q1 Apr - Jun	45 (57)	82 (59)	82 (89)	25 (14)	220 (210)	149 (231)			

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME		
1256 (1202)	8 mins (8 mins)	12 mins (13 mins)		

( ) denote previous quarter 13/14

TOTAL NUMBER OF CURRENT LICENCES (as at 06/08/2013)						
Hackney Carriage Drivers	384 (409)					
Hackney Carriage Vehicles	306 (311)					
Private Hire Drivers	953 (974)					
Private Hire Vehicles	887 (905)					
Private Hire Operators	80 (73)					

( ) denotes previous quarter figures

#### VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS									
Quarter	Type Number Inspected		Satisfactory Advisory Defects		Vehicle Referred for Inspection	Serious Defects (Suspension)			
Q1 Apr - Jun	Hackney Carriages	39 (33)	2 (2)	15 (19)	6 (3)	16 (9)			
Q1 Apr - Jun	Private Hire	48 (30)	9 (3)	16(19)	10 (1)	13 (7)			

VEHICLE SUSPENSIONS										
Quarter	Туре	Number Suspended	Serious Defects Identified							
			Lights	Brakes	Steering	Tyres	Suspension	Other*		
Q1 Apr - Jun	Hackney Carriages	16 (9)	5 (4)	6 (4)	4 (4)	2 (0)	2 (2)	14 (10)		
Q1 Apr - Jun	Private Hire	13 (7)	4 (2)	1 (0)	4 (1)	7 (3)	0 (1)	10 (7)		

#### ( ) denotes previous quarter figures

\*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

\*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/backs
- Worn/defective seat belts

- Radiator coolant leak(s)
- •Engine oil leak
- •Exhaust system blowing/leaking
- Engine fuel leak(s)
- •Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- •Grab handles insecure
- •Excessive bodywork corrosion
- Transmission faults/leak(s)
- •Defective windscreen wipers/washers
- Loose/missing bodywork

## AGE INFORMATION OF VEHICLES INSPECTED

APR - JUN									
	HACKNEY CARRIAGES				PRIVATE HIRE				
Reg. No.	Suspended	Referred	Advised	ок	Suspended	Referred	Advised	ок	
L	0	0	0	0	0	0	0	0	
М	0	0	0	0	0	0	0	0	
N	0	0	0	0	0	0	0	0	
Р	1	0	0	0	0	0	0	0	
R	1	1	1	1	0	0	3	0	
S	2	0	0	0	0	0	0	0	
Т	1	0	1	0	0	1	0	0	
V	3	3	0	0	1	0	0	1	
W	3	0	2	0	0	1	2	1	
Х	1	0	2	0	0	1	0	1	
Υ	0	0	1	0	0	1	0	1	
51	1	0	1	0	1	0	0	0	
02	0	0	0	0	1	0	1	0	
52	0	0	0	0	0	0	0	0	
03	1	0	0	0	1	0	1	0	
53	0	0	1	0	0	1	0	0	
04	0	0	0	0	1	0	1	0	
54	0	0	1	0	1	0	0	0	
05	0	0	1	1	5	1	4	3	
55	0	0	0	0	1	0	1	1	
06	1	0	1	0	1	0	0	1	
56	1	2	1	0	0	0	0	0	
07	0	0	1	0	0	0	0	0	
57	0	0	1	0	0	0	1	0	
08	0	0	0	0	0	1	1	0	
58	0	0	0	0	0	0	1	0	
09	0	0	0	0	0	1	0	0	
59	0	0	0	0	0	0	0	0	
10	0	0	0	0	0	0	0	0	
60	0	0	0	0	0	2	0	0	
11	0	0	0	0	0	0	0	0	
61	0	0	0	0	0	0	0	0	
12	0	0	0	0	0	0	0	0	
62	0	0	0	0	0	0	0	0	
13	0	0	0	0	0	0	0	0	

### OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

#### Joint exercises with Partner Agencies

One joint exercise was undertaken during this quarter with Derbyshire Constabulary. 18 vehicles were inspected. 2 were found to be satisfactory, 5 had advisory defects, 2 had more serious defects and were referred for later inspection, and 9 had their licences suspended. Of those suspended, 7 vehicles were also issued with a Police Prohibition Notice.

#### Plying-for-Hire Exercises

Two planned exercises took place. 2 drivers were caught plying for hire and are being considered for prosecution.