

## **Healthwatch Derby Annual Report 2015-2016**

### **SUMMARY**

- 1.1 Healthwatch Derby is an independent consumer champion set up in April 2013 with a remit to scrutinise health and social care services in Derby City. Since the start of its operations, Healthwatch Derby has been receiving a large number of independent patient's feedback.

This year we have visited all 17 electoral wards of Derby City, and received a large number of patient's feedback. Summary details and highlights of our work from each electoral ward are detailed in our Annual Report 2015-2016.

Our organisation covers all health and social care services based in Derby City, and we are also able to look at issues faced by residents who may not live in Derby, but access services in Derby City.

- 1.2 This presentation of their Annual Report 2015-2016 allows Healthwatch an opportunity to present an update to the Board on the progress of their work over the last 12 months. Appendix 2 – electronic link to Healthwatch Annual Report 2015-16.

### **RECOMMENDATION**

- 2.1 To note the presentation from Healthwatch Derby
- 2.2 Make any comments and recommendations as a result of the presentation where appropriate.

### **REASONS FOR RECOMMENDATION**

- 3.1 The Board has a statutory responsibility for scrutinising health services in the city.
- 3.2 To enable the Board to highlight any issues or topics for further scrutiny and inclusion in the future work programme.

### **SUPPORTING INFORMATION**

- 4.1 The Vulnerable Adults Overview and Scrutiny Board continues to monitor changes considered to have significant impact on access to local health services.

<b>OTHER OPTIONS CONSIDERED</b>
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- 5.1 None.

**This report has been approved by the following officers:**

<b>Legal officer</b> <b>Financial officer</b> <b>Human Resources officer</b> <b>Estates/Property officer</b> <b>Service Director(s)</b> <b>Other(s)</b>	N/A N/A N/A N/A
<b>For more information contact:</b> <b>Background papers:</b> <b>List of appendices:</b>	Samragi Madden Quality Assurance & Compliance Officer – 01332 643989 None Appendix 1 – Implications Appendix 2 - <a href="https://healthwatchderby.wordpress.com/2016/06/08/healthwatch-derby-annual-report-2015-2016/">https://healthwatchderby.wordpress.com/2016/06/08/healthwatch-derby-annual-report-2015-2016/</a>

<b>IMPLICATIONS</b>
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**Financial and Value for Money**

- 1.1 None arising from this report

**Legal**

- 2.1 The Local Authority (Overview and Scrutiny Committees Health Scrutiny Functions) Regulations 2002, gives health scrutiny committees powers to review any matter relating to the planning, provision and operation of health services.

**Personnel**

- 3.1 There are no implications arising directly from this report.

**IT**

- 4.1 None directly arising from this report.

**Equalities Impact**

- 5.1 Effective scrutiny benefits all Derby people and the very nature of the Board ensures that it looks in depth at equality in all its investigations.

**Health and Safety**

- 6.1 None directly arising from this report.

**Environmental Sustainability**

- 7.1 None directly arising from this report.

**Property and Asset Management**

- 8.1 None directly arising from this report.

**Risk Management**

- 9.1 None directly arising from this report.

**Corporate objectives and priorities for change**

- 10.1 Our aim is to work together so that Derby and its people will enjoy a thriving sustainable economy, good health and well-being and an active cultural life.