

East Midlands Dementia Strategy Collaborative Programme: Organisation of Services Diagnostic Screening Tool

NHS DERBY CITY and DERBY CITY COUNCIL In conjunction with Older Peoples Mental sub group

PERFORMANCE MONITORING PROFORMA Dementia Services

Programme Description

Policy Background:

Living well with dementia': A National Dementia Strategy (Department of Health 2009) is a five year strategy. The strategy aims to improve public and professional awareness of dementia, facilitate development of early diagnosis and intervention and facilitate high quality care and support. In order to support the delivery of the national dementia strategy at a regional level each region has a Regional Support Team.

Regional Support Team East Midlands

The regional support team provides and co-ordinates service improvement activity, specialist advice and facilitates sharing and disseminating best practice across the region.

Member of the regional support team

Annette Lumb

Strategic Relationship and Programme Manager Social Care and Partnerships Department of Health East Midlands annette.lumb@dh.gsi.gov.uk

Jill Guild

Strategic Relationship and Programme Manager NHS East Midlands jill.guild@eastmidlands.nhs.uk

Paul Mansfield Regional Carers Project Manager eastmidscarers@leicester.gov.uk

Background: East Midlands Dementia Strategy Collaborative Programme

The East Midlands Regional Support Team is working with key stakeholder across 5 collaborative sites. Sites will focus on delivering the outcomes identified within the strategy for people with dementia and their carers. The sites cover the following sub-localities;

Nottinghamshire, Bassetlaw and Nottingham City,

Derbyshire and Derby City

Northamptonshire

Lincolnshire

Leicestershire, Leciester City, and Rutland

The Organisation of Services Diagnostic Screening Tool

Each collaborative site will participate in a diagnostic a workshop during the first phase of collaborative activity. The screening tool is designed to help you think through the things you need to do. The screening tool will be used in conjunction with additional sources of information to establish a baseline level of activity specific to the dementia strategy in order to inform the diagnostic workshop.

PERFORMANCE MONITORING PROFORMA Dementia Services

Stakeholders from across the region have told us that it would be helpful to know where there are examples of best or good practice and service improvement activity relevant to the dementia strategy occurring within the region. The tool will also provide valuable information in order to establish the regions current position.

Data Protection and Confidentiality

All data held will be held securely and comply with data protection. Data collected will be used to inform service development activity and advance the implementation of the national dementia strategy.

Data collected will be anonymised prior to being presented within the collaborative programme diagnostic workshop. Permission will be sought from you prior to sharing information for any other purpose.

Completing the screening tool

The questions cover the 17 objectives described within the national dementia strategy.

Step 1 Read the indicator for each question

Step 2 To answer questions read the descriptions of current activity (no/partial/yes or not applicable) and choose the description that best fits the organisation of services within your locality. **Click on the letter "a" to insert a tick in the box.**

Mark your choice by putting a cross in the box provided

Step 3 For each indicator there is a box to enter additional information and evidence. Please record any evidence you have to support the rating you have chosen including areas of good practice and challenges. Please add any additional comments, including don't know, that you think would be helpful to include. To attach a document or file, click "**Insert**" from the tool bar above, select "**Object**" from the dropdown menu. Select "**Create from File**" tab and browse for your document. **Tick display as Icon box** and then click "**OK**"

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Summary

Indicators	No	Partial	Yes	NA	Comment
	RED	AMBER	GREEN		
2,3,4,8,9,12,16,17	RED				Action Plans Required
1,5,6,7,10,11,13,14, 15	AMBER				Progress in some or all areas but not complete
	GREEN				Meets all criteria

Good News Items

1. Awarded Peer Support Demonstrator site
2. Awarded Carer Demonstrator Site

PERFORMANCE MONITORING PROFORMA Dementia Services

Author: Jenny Appleby	Lead Person/ Group: Older People's Mental Health Group	Traffic Light Rating: Amber (Partial: We are developing action plans covering some or all of the 4 areas identified)	Date completed: Aug 2009
------------------------------	---	--	---------------------------------

Summary: Derby's partnerships for older people are well established and working well. Partnerships for the development of dementia services are progressing well.

Relevant documents: <http://www.derby.gov.uk/NR/rdonlyres/773CB175-485A-4669-A932-198978E257C1/0/OPPlan200809.pdf>

			
I:\HQ\CASS\ Commissioning Older	I:\HQ\CASS\ Commissioning Older	Q:\HEALTH & SOCIAL CARE\Demer	Q:\HEALTH & SOCIAL CARE\Demer

Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date
<ul style="list-style-type: none"> Is there a joint commissioning forum with senior leadership engagement (e.g. PCT CEO, DASS) for adults or older people Is there a joint commissioning strategy in place for older people Are unmet needs identified and quantified jointly by partners 	<p>The Derby Older People's Strategic Planning Partnership (DOPSPP) is the local partnership board responsible for overseeing the development of services for older people. Group is led by the DASS and attended by other snr managers within the Council, NHS Derby City, VCS and older people's representatives. DOPSPP produce an annual Older People's Plan setting out priorities for the coming year in seven themed areas (2008 plan attached).</p> <p>Linked to this forum is the Older People's Commissioning Group - with members including ASS, NHS Derby City, and Supporting People to ensure close working and joint commissioning where appropriate. Derby City Older Peoples Mental Health Group is currently the leading force for joint commissioning for dementia locally.</p> <p>This group will oversee progress made on a local dementia action plan and continue to identify gaps in local knowledge and unmet need. Attached is the most recent prevalence data – needs analysis undertaken by NHD Derby City further work is ongoing.</p> <p>NHS Derby City has undertaken work under 'Transforming Community Services' identifying – Market Characteristics, Current providers and</p>	<p>Local partners have completed groundwork in mapping services for older adults with mental health problems in conjunction with local carers (see attached).</p> <p>Recent work has included engaging with local people about their priorities for local delivery of the National Dementia Strategy - attached is the summary of an event held in Feb 09. Subsequent work to identify priorities has involved work led by Derby LINKs in the community cafes and carer support groups run by Alzheimer's Society (example of consultation also attached).</p> <p>Service user and carer involvement will be central to the development of future projects and service development such as the NDS Peer Support pilot in Derby.</p>

PERFORMANCE MONITORING PROFORMA Dementia Services

	<p>Transformation Options. (see ppt)</p> <p>There is a Public Health 5 year strategic plan which identifies; smoking, alcohol, obesity as key priorities.</p> <ul style="list-style-type: none">• Smoking – 52 week quit service• CVD working with practices to populate their ‘at risk lists’ (base line assessments and support provided to ‘at risk patients’)• Alcohol Action plan implementing the National Alcohol campaign• Obesity – Community Health Programme – ‘Take Life On’	
--	---	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 1		Title: Provide public information to improve public and professional awareness of dementia		
Author: Jenny Appleby	Lead Person/ Group: Older People's Mental Health Group	Traffic Light Rating: Amber Partial: We are developing action plans covering some or all of the 4 areas identified	Date completed: Aug 2009	
Summary: Derbyshire is the first area for piloting a partnership awareness raising campaign to be distributed to all households in the city and county in autumn 2009.				
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date	
<p>You are working with public health and partner organisations, including the voluntary sector to produce information for the local population that:</p> <ul style="list-style-type: none"> • Addresses Stigma • Describes how lifestyles choices can help to prevent dementia • Describes the benefits of early diagnosis and intervention • Describes what services are available and how to access the services how to access the services. 	<p>A partnership pilot is in place to promote awareness of dementia through the development of a leaflet offering basic advice on signs and symptoms, highlights prevalence, and how to get further information and support. This will go out to every household in the county in autumn 09 (final version attached).</p> <p>Further, more targeted work is planned by the local partnership.</p> <p>DMHST have team leaflets available for Derby City CMHT and Dovedale Day Hospital. Inpatient ward leaflets are under revision due to recent relocation of wards.</p>		<p>Local engagement to date has highlighted this objective as a priority. Suggestions have been made to raise awareness as widely as possible through a variety of media campaigns and 'roadshows'.</p> <p>Feedback also includes the need to prioritise BME communities and priority areas where other health issues are prevalent.</p>	

PERFORMANCE MONITORING PROFORMA Dementia Services

Objective 2		Title: Early diagnosis and intervention	
Author: T Prior	Lead Person: T Prior	Traffic Light Rating: Amber	Date completed: Aug 2009
<p>Summary: An Early Diagnosis and intervention service has been identified as a priority for development (memory assessment service) However: a service specification is yet to be agreed. Care Pathway development has outlined the way forward and are attached. Information prescription work has been started in relation to Dementia This indicator is partially met, we are developing action plans covering all or some of the 4 areas identified</p>			
 Q:\HEALTH & SOCIAL CARE\Demer		 Q:\HEALTH & SOCIAL CARE\Demer	
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date
<p>Have you developed a pathway for dementia that includes the following elements of early diagnosis and assessment?</p> <ul style="list-style-type: none"> Individuals and their carers are given information and advice that enables them to present themselves for assessment when signs and symptoms become apparent. GPs and others in primary care identify those with worrisome symptoms and refer individuals for assessment and diagnosis those with worrisome symptoms and refer 	<p>Psychological Therapy Services Despite the access to psychological services within primary care for older people, it is felt that people with cognitive impairment are not referred to these services, possibly as primary care staff may not have the experience to work with this group or it is not accepted that this patient group may benefit from these services. (Carers & Vol Sector) Trent CBT recently awarded contract for Psychological Therapies to deliver Psychological Therapies Services in Primary Care (IAPT) Patient Advice & Liaison Group (PALs) Advocacy Services PALs filters and responds to issues raised by members of the public (Source Gap Analysis 2008) Pathways in process of development ratification</p> <p>DMHST Memory Services Care Pathway is currently under development this pathway is for people currently referred to Derby City CMHT for memory assessment and diagnosis. (This is available in draft from C Pearson</p>		<p>Consultation has identified the key elements of a service and preferred model. See attached</p> <p>A non medical approach is preferred linked to primary and community services attached to this service would be the dementia advisor and positive links to IAPT.</p> <p>Further links to Dementia Café will be required.</p> <p>Access to imagining and clinical screening will be necessary</p> <p>Process mapping events for Derby City were held recently by DMHST and involved carers, voluntary sector, partners and commissioners. These events formed the basis for the pathway development</p>

PERFORMANCE MONITORING PROFORMA
Dementia Services

<p>individuals for assessment and diagnosis</p> <ul style="list-style-type: none">• Specialist services deliver rapid access to early diagnosis and intervention• An accurate diagnosis is communicated sensitively• Treatment, care and support is provided following diagnosis		
--	--	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 3		Title: Good quality information for those diagnosed with dementia and their carers		
Author:		Lead Person:	Traffic Light Rating: RED	Date completed: Aug 2009
<p>Summary: Little progress on this to date. Need to audit current information and practice Action Plan required to take this forward</p>				
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date	
Every person diagnosed with dementia and their carers: <ul style="list-style-type: none"> • Is provided with good quality up to date and relevant information on dementia. • Is given details of available local resources. • Receives information alongside discussion with a trusted professional. 	Information is not yet provided comprehensively. However, the planned development of Community Café model to incorporate a rolling programme of information for users and carers will support information provision. These cafes will have wide involvement from local specialist and universal agencies.		Feedback from engagement includes that carers/ service user wish to decide what information they receive and when. The community cafés are seen as a positive way to improve on local information provision.	

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 4		Title: Easy access to care, support and advice following diagnosis (further evidence for effective models of care to be collected by national demonstration sites)	
Author:	Lead Person:	Traffic Light Rating:	Date completed: Aug 2009
Summary: An review of current practice is required NHS Derby recognises this is a priority in service provision development			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
At the end of an episode of care individuals are discharged to a 'care coordinator/ dementia advisor' who provides ongoing low level support.	A consultation exercise suggested that the dementia advisor role was pivotal in walking through the service with the individual therefore the dementia advisor was seen as being involved from the very start and not just being discharged to. <i>A clarification of episode of care would be welcomed – DMHST</i>	Following a consultation exercise this is viewed as a priority area.	

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 5		Title: Structured peer support and learning networks (further evidence for effective models of care to be collected by national demonstration sites)		
Author: Jenny Appleby	Lead Person/ Group: Jenny Appleby (as project manager)	Traffic Light Rating: Amber Partial: We have plans to develop peer support and learning networks and/or we have some examples of service in place	Date completed: Aug 2009	
Summary: Derby has established peer support networks which are being expanded and enhanced through the National Demonstrator Pilot				
 I:\HQ\CASS\Commissioning Older I				
Relevant documents:				
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date		
Development of peer support networks includes the following elements: <ul style="list-style-type: none"> • Carers receive practical and emotional support • Information and advice to promote self care • Social activity 	Derby has been successful in being awarded status as a Peer Support Demonstrator site. This project has been developed through engagement with local service users and carers to date who identified this area as a priority. This project will build and expand upon existing local delivery of peer support, including development of more community cafes across the city, more carer support groups, and the establishment of a one-to-one befriending scheme for service users with dementia. The Caring with Confidence course will also be promoted and delivered as part of the project. Priorities of the project will include greater access for BME communities and those with early on-set dementia as identified under-represented groups (see attached for further detail of project). Linked to this activity is a scheme forming part of the Carers Demonstrator Programme involving a befriending scheme for carers of people with dementia.	Local engagement has highlighted this area as a priority – and specific engagement work has taken place within existing peer support groups to find out more about needs (example as attached in section above). Local service users and carers will be represented on the Pilot Project Team and will be fully engaged in all aspects of the projects development, for example decisions re location of the cafes, the evaluation model etc.		

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 6		Title: Improved community support services		
Author: Jenny Appleby	Lead Person/ Group: Sally Curtis	Traffic Light Rating: Amber 6.1 Partial: We provide a range of services 6.2 Partial: We have clear plans and have begun to implement PPF personalisation changes which are specifically inclusive of people living with dementia	Date completed: Aug 2009	
Summary: There are plans in place to improve community support services for people with dementia and their carers, including the development of services through personalisation				
Relevant documents:				
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date		
6.1 Development of a range of community support services includes the following elements: <ul style="list-style-type: none"> • Early intervention/ re-ablement services work well for individuals with dementia work well for individuals with dementia • Home care resources work well for people with dementia and their carers • Homecare services are 	Work building on the local 2004-6 Best Value Review is underway to focus the delivery of homecare provision on re-ablement and specialist provision such as dementia. The re-ablement team already supports a number of people with dementia. Focused dementia homecare has been identified as a specific gap: at present home care is being provided / commissioned on a too generic basis and plans are being considered to create specialist dementia homecare team as well as making sure independent sector providers are as clear as possible about the standards to be achieved in providing good quality dementia care. The needs of people fully or partly eligible for NHS continuing care need to be considered as part of this work.	Local people were consulted widely as part of the 2004-6 Best Value Review Local engagement highlights the need for homecare provision that takes into account people with dementia and their carers needs - particularly in terms of having a general understanding of the client group, greater flexibility, access to support during crises and liaison with other health and social care professionals. The needs of people with dementia and their carers is being explored with a view to identifying what additional needs to access individual budgets		

PERFORMANCE MONITORING PROFORMA Dementia Services

<p>designed to meet the needs of individuals with dementia that have the highest and most complex need</p> <ul style="list-style-type: none"> • Access to services and service quality is at least equal to that of other client groups. <p>6.2 Putting People First (PPF) personalisation changes meet the needs of individuals with dementia and their carers and include the following areas:</p> <ul style="list-style-type: none"> • Universal services • Choice and control • Early intervention and prevention • Social capital. 	<p>Training for the whole homecare workforce is also a priority to be addressed as part of objective 13.</p> <p>The Council is still a regional leader around Direct Payments although uptake is slowing linked to overall resource management issues. Uptake for older people in general has picked up, although the extent of support for OPMH is not known.</p> <p>Respite services are to be enhanced to offer more choice and flexibility for users and carers.</p> <p>Day care to be developed within planned dementia resource centres and linked to wider support such as respite opportunities</p> <p>Opportunities for day activities are also to be expanded through Extra Care housing development (see later sections)</p> <p>DMHST Dovedale Day Hospital provides Cognitive Stimulation Therapy and Memory Retraining programme CMHTs work in partnership with homecare services to meet the needs of those people with dementia who have the highest and most complex need</p>	<p>exist. Consultation regarding this issue specifically recently took place in the Alzheimer's Society run carer support group (July 2009).</p> <p>Respite services are a priority as are day activities available and linked to specialist resource centres.</p>
--	--	--

Objective 7		Title: Implementing the Carers Strategy	
Author: Jenny Appleby	Lead Person/ Group: Derby City Carers Strategy Group	Traffic Light Rating: Amber Partial: We aim to support carers of people living with dementia to have an assessment (if they choose to take up the opportunity) and carers are	Date completed: Aug 2009

PERFORMANCE MONITORING PROFORMA Dementia Services

		<p>offered some support through an agreed plan. We have some short break opportunities which include direct payments to individuals living with dementia and their carers</p>	
--	--	---	--

Summary: Derby's Carers Strategy is in place and highlights areas for development. The Carer Demonstrator Pilot and the Peer Support Pilot will both support the implementation of this strategy

Relevant documents: http://www.derby.gov.uk/NR/rdonlyres/872E5039-5726-4A72-8A99-4D904D84A3B4/0/carers_strategy_fulldoc.pdf

Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date
<p>Key elements include:</p> <ul style="list-style-type: none"> • Local Carers Strategy Implementation plans reflect the needs of people with dementia and their carers. • Carers of individuals living with dementia are offered an assessment and support appropriate to their needs. • Good quality breaks for carers are available to carers of individuals living with dementia. 	<p>A Carers Strategy is in place which has been developed in partnership with key partners and local carers. This specifically highlights needs in relation to people with dementia (see attached).</p> <p>The local Carers Demonstrator Project will support with the identification of carers and provide a range of support services across the spectrum of need – from discounted goods to respite. A specific scheme for carers of people with dementia (linked to the Peer Support pilot as above) will be implemented involving one-to-one befriending of carers of people with dementia reducing isolation and helping to identify additional needs. This pilot will also help identify local carers to make sure that their needs are assessed and access to support is available.</p> <p>Emergency planning for carers is in place which will be particularly valuable for carers of people with dementia.</p> <p>The Peer Support pilot will allow carers to establish supportive friendships and to access the Caring with Confidence Course, run locally by Derbyshire Carers Association.</p>	<p>The Carers Strategy was developed by Derby City Carers Planning Group which has good representation from local carers. Needs have thus been identified in partnership. Public consultation on the contents of the Strategy earlier this year enabled us to gain wider feedback from carers and members of the public. The bid for the Carers Breaks Demonstrator site reflected the ideas and concerns raised by carers.</p> <p>Further engagement work has taken place in carer support groups as above. Carers will be represented on a new Carers Strategy Partnership Board and a new Carers Engagement Forum will be established, which will include carers of people living with dementia</p>

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 8		Title: Improved quality of care in general hospitals (national project planned to further inform commissioning decisions as to precise content of services that should be delivered locally)	
Author:	Lead Person:	Traffic Light Rating: Amber	Date completed: Aug 2009
Summary: Development of care pathway ongoing			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
<p>Identification of a senior clinician within the general hospital to take a lead for quality improvement in dementia in the hospital.</p> <p>An explicit care pathway is in place for the management and care of people with dementia in hospital, lead by that senior clinician.</p> <p>Specialist liaison older people mental health teams are commissioned to work in general hospitals (wards and A&E).</p>	<p>Acute Trust submission Care Pathway in process of agreement Snr Clinician identified Specialist liaison in place</p> <p>A full range of acute hospital services, both in-patient and outpatient services, for residents are provided by the Derby Hospitals NHS Foundation Trust. The facilities are currently provided on 2 sites- the DRI or Derby City Hospital. Completion of RHS plans will see all acute services provided on the City Hospital site by 2010. . A community facility will be provided within the grounds of the current DRI site.</p> <p>The Trust has recently reconfigured its business services into 6 Directorates in which, older people who also have mental health problems as well as physical needs, can be found.</p> <p>The Trust is increasingly expected to function within national targets e.g;- 4 hour wait, 18 week wait and is working towards reducing lengths of stay whilst ensuring compliance with legislation such as CCDDA and MCA and government guidance eg National Framework for Continuing Healthcare and NHS –funded Nursing Care The Trust</p>		

PERFORMANCE MONITORING PROFORMA Dementia Services

	<p>would welcome opportunities to work with both statutory and or community agencies to streamline and enhance discharge arrangements which improve patient experience/wishes e.g preferred place of death, rehabilitation/ recovery. The Grove hospital, previously at Shardlow , is now on the DRI site and is set to be part of the community facility. There are currently 4 wards that mainly cater for older people. Patients here have good support from a full range of AHPs and enjoy easy access to diagnostics. The Trust employs 1 WTE Consultant Nurse for Older people who works across the Trust and on an informal basis with the M/H Trust.</p> <p>DMHST have recently completed a project funded by winter pressures monies to support older people with mental ill-health in the acute hospital.</p> <p>DMHST Dementia Awareness Training and Dementia Certificate Training are open to and have been accessed by Acute Hospital Staff. (C Pearson has numbers attended if required)</p>	
--	---	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 9		Title: Improved intermediate care for people living with dementia		
Author:		Lead Person:	Traffic Light Rating: RED	Date completed: Aug 2009
Summary: Audit and plan for intermediate care to be developed.				
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date	
<p>Individuals with dementia can access intermediate care services appropriate to their needs.</p> <ul style="list-style-type: none"> • Mainstream intermediate care services work well for people with dementia. • Specialist intermediate care is available for individuals with high and complex needs. • Access and quality of service is equal to that provided to other client groups. 	<p>People with dementia are currently significantly under-represented in the intermediate care service. The intermediate care service needs to be supported to develop both general and specialist interventions for people with dementia.</p>			

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 10		Title: Housing and Telecare for people with dementia	
Author: Jenny Appleby	Lead Person/ Group: Phil Holmes	Traffic Light Rating: Amber Partial: We have plans in place/ services in place, for at least one element described that meets the needs of people living with dementia and their carers	Date completed: Au9 2009
Summary: There are clear plans in place and being implemented to improve Housing and Telecare services for people with dementia			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
<p>Elements includes:</p> <ul style="list-style-type: none"> • Development of housing support • Sheltered housing • Extra care housing • Assistive technology and Telecare 	<p>Development of housing support - Supporting People funding has been earmarked to develop a floating support service for people with dementia, helping with practical, social and emotional matters that help older people with dementia safely maintain their tenancies.</p> <p>Sheltered Housing - no specific schemes for people with dementia exist but the housing related support available will apply to sheltered accommodation as well as the wider community. Housing sector staff have been highlighted as a priority group for workforce development and training initiatives.</p> <p>Extra Care housing - the local strategic target of Extra Care housing is to develop 925 units by 2015. By the end of 2009 there will be 76 purpose-built units in Derby on 2 sites. Similarly housing management, housing related support providers, and care providers are all are required to demonstrate positive outcomes for people</p>	<p>Local feedback has taken place in July 2009 to specifically ask for feedback about preferred housing and care options for older people. Local people considered what their locality needed in terms of supported accommodation for example. Extra Care housing has consistently proven a popular choice throughout a series of local consultation exercises, and support has been expressed for the development of Extra Care that supports people with dementia .</p>	

PERFORMANCE MONITORING PROFORMA Dementia Services

	<p>with dementia through the procurement process and through contract monitoring. Other ECH schemes in the pipeline include a 98 unit scheme in Mackworth and a 250 unit scheme in Chellaston, with other developments underway but less progressed. All schemes will cater for people with dementia, in the main with dementia provision being 'pepper-potted' throughout each scheme as opposed to being segregated.</p> <p>Assistive technology – uptake of assistive technology is steadily increasing. The service is jointly funded by the Council and the NHS. People with dementia were previously underrepresented amongst service users, and work has been commenced to improve awareness of what Assistive Technology can contribute to people with dementia and their carers. There are now many success stories of the way that Assistive Technology has made a considerable difference in these situations.</p>	
--	--	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 11		Title: Living well with dementia in care homes (national project to develop leadership and quality in care homes)		
Author: Jenny Appleby	Lead Person/ Group: Phil Holmes	Traffic Light Rating: Amber Partial: Our service specifications/ some contracts for care homes that cater for individuals living with dementia include some of the elements described	Date completed: Aug 2009	
Summary: Derby currently has a lack of supply of dementia specific places within residential and nursing care homes although plans are in place to enhance provision, including the development of a local specification with enhanced fee rate.				
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date	
Commissioners have service specifications specific to the needs of individuals with dementia that include the following elements: <ul style="list-style-type: none"> • Leadership • Staff management • Staff training and development • Physical environment • Provision of purposeful activities • Care planning that meets individual preferences 	<p>A specification is currently being developed and consulted on outlining the requirements of providers in relation to the physical environment of a dementia specific care home placement, as well as staffing levels and outcomes required from service delivery. This will be implemented from April 2010 with associated fee increases.</p> <p>Derby currently has an undersupply of dementia care places in residential and nursing homes although this is being addressed. CQC information from 2006-7 showed that Derby had 6.74 beds for older people with dementia per 1000 population aged over 65. This compared to 11.71 in comparators. There is a lack of available appropriate places for regular and planned respite care.</p> <p>The review of Council owned care homes pending in October 2009 will identify two care homes to be re-developed to provide dementia specific short term residential care and linked day care. Capital</p>		<p>Local feedback includes the importance of people not having to move twice from residential environments, and the importance of training for staff. Dementia specific residential care has been highlighted, and support has been given for linked day care or a resource centre. The importance of providing a stimulating environment with good links to the community and local VCS has also been clearly expressed. As above, recent consultation in July 09 has developed our understanding of local needs in this area.</p>	

PERFORMANCE MONITORING PROFORMA Dementia Services

<ul style="list-style-type: none"> • Strong community links • Maintenance of relationships with carers. <p>Commissioners identify how performance will be assessed in contract monitoring and evaluation e.g. CQUIN</p> <p>A senior clinician / practitioner takes responsibility for dementia in each care home and provides leadership</p> <p>Individuals have access to specialist mental health assessment following admission to a care home and regular review by a specialist mental health professional.</p>	<p>funding has been secured to complete this work. Work to stimulate the independent sector market in long term dementia residential care will take place through the above work to implement the dementia specification.</p> <p>There are gaps in the knowledge and skills of staff in residential care settings when working with people with dementia. This again is a priority for the workforce development programme.</p> <p>DMHST provides equal access to services irrespective of place of residence therefore Derby City CMHT will have, on their caseload., patients who reside in residential care homes.</p> <p>Again training as described above is open to care home colleagues and small numbers have accessed.</p>	
--	---	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 12		Title: Improved end of life care for people with dementia		
Author:	Lead Person:	Traffic Light Rating: RED	Date completed: Aug 2009	
Summary: Action Plan Required Transforming Community Services End of Life Plan is being developed				
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date		
Local implementation of the end of life strategy reflects the needs of people with dementia.	Work in this area is not yet complete. A multi-agency End of Life Partnership Board, led by NHS Derby City, is currently developing plans for End of Life Care which will include explicit acknowledgement of dementia-related needs.			

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 13		Title: Informed and effective workforce	
Author: Jenny Appleby	Lead Person:	Traffic Light Rating: Amber Partial: Training is available and includes some but not all elements described	Date completed: Aug 2009
Summary: Partnership work to improve training and workforce development across all sectors is underway			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
<p>PCTs and local authorities commission a workforce trained and competent in delivering services to individuals with dementia and their carers.</p> <p>Training enables an understanding of diversity in dementia including:</p> <ul style="list-style-type: none"> • Younger people • those that have dementia and a learning disability • Those that are from black and minority ethnic backgrounds • Core competencies are 	<p>A partnership plan to improve training and development across all major sections of the workforce (social care, health, housing, local community groups and carers themselves) is being developed at present. At present good practice exists in relation to workforce development but there is a need for consistent provision and for greater joint working.</p>	<p>All local consultation exercises to date have highlighted the need to have a fully informed workforce. The information from consultation around training and development has been fed into the local workforce work to tackle gaps. Local feedback has also reinforced the importance of retention.</p>	

PERFORMANCE MONITORING PROFORMA
Dementia Services

identified and developed in order to train staff who are qualified and not professionally trained or qualified		
--	--	--

PERFORMANCE MONITORING PROFORMA Dementia Services

Objective 14		Title: Joint commissioning and world class commissioning	
Author: Jenny Appleby	Lead Person/ Group: Older People's Mental Health Group	Traffic Light Rating: Amber Partial: We are developing quality outcomes in consultation with people living with dementia and their carers	Date completed: Aug 2009
<p>Summary: Local partnerships are in a good position to develop a joint commissioning strategy for dementia. A more coherent action plan would assist drive this agenda forward</p>			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
<p>The Joint Strategic Needs Assessment specifies quality outcomes required that have been developed in consultation with people living with dementia and their carers.</p> <p>PCTs and Local authorities develop commissioning strategy based on Joint Strategic Needs Assessment</p> <p>We know the extent of needs in our population and we have plans to meet them.</p> <p>Local authority, PCT and</p>	<p>The Joint Strategic Needs Assessment does not currently specify quality outcomes for people with dementia and their carers, although work is underway to develop this.</p> <p>NHS Derby City are leading on work to identify prevalence data (including level of dementia) locally in conjunction with Derbyshire Mental Health Trust. Similarly current prevalence in Adult Social Services is currently being investigated. This information will be the foundation of our local joint commissioning strategy for dementia.</p> <p>An integrated pathway of care is being developed in partnership as part of the work to complete a local strategy and action plan.</p>	<p>Feedback from users and carers underlines the importance of joint working between agencies to improve services.</p>	

PERFORMANCE MONITORING PROFORMA
Dementia Services

<p>practice based commissioners lead the development of an integrated pathway of care specifying elements of the pathway against which services will be procured and performance managed.</p> <p>PCTs and practice based commissioners have assessed themselves against World Class Commissioning competencies specifically in relation to the national dementia strategy.</p>		
--	--	--

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 15		Title: Performance monitoring and evaluation, including inspection		
Author: Jenny Appleby	Lead Person/ Group: Phil Holmes	Traffic Light Rating: Amber	Date completed: Aug 2009	
Summary:				
Indicator	Description of Current Activity/ Progress made		Service user / carer involvement to date	
In line with the Care Quality Commission and new independent inspection regime "Comprehensive Area Assessment" public experience of service and perception of outcome is used to inform service development and evaluate effectiveness. Inspection regimes in care homes.	Public experience of service is used in a very direct way by the Local Authority to improve home care quality, both in terms of provided and commissioned services. However, public consultation techniques are not as sensitive as they could be about the communication needs of service users living with dementia. Work is underway to involve service users and local people in quality monitoring within care homes through the involvement of VCS organisations and user forums. The challenge of consulting with care home residents who have dementia will be a very explicit part of this project.			

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 16		Title: A clear picture of research evidence and needs	
Author:	Lead Person: Public Health	Traffic Light Rating: RED	Date completed: Aug 2009
Summary: This is an area to be developed via Public Health Action Plan required			
Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date	
Do you invest any resources into research into dementia care?			

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Objective 17	Title: Effective national and regional support for implementation of the strategy		
Author:	Lead Person:	Traffic Light Rating: RED	Date completed: Aug 2009
<p>Summary: SHA holding dementia summit in October SHA supporting a range of workshops aimed at developing Transforming Community service</p> <p> Q:\HEALTH & SOCIAL CARE\Demer Strategic Health Authority supporting the appointment of Joint Post.</p>			

Indicator	Description of Current Activity/ Progress made	Service user / carer involvement to date
<p>Are effective links in place between PCT and SHA leads for the delivery of the Darzi regional vision?</p> <p>Are links in place between PCT, SHA leads and local authority leads to ensure coherence with Putting People First agenda, working in collaboration with Joint Improvement Partnerships (JIPs) and the East Midlands Improvement Efficiency Partnership (EMIEP)?</p>	<p>The NHS is represented in project management arrangements for the Putting People First Agenda led by the Local Authority. Appropriate links with the SHA, JIP and EMIEP are in place.</p>	

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Indicate which draft form is in or if it is the final submission

Signed off by lead person

Dated: 2nd September 2009

The following questions need to be asked when any item is presented to the group.

- ie:**
- Performance Monitoring Proformas**
 - Outline business plans**
 - New proposals**
 - Variation reports**

How did you involve carers and service users?

Have you addressed Health Promotion and Social Inclusion agenda?

How will this fit into the recovery model?

Does this reflect whole systems working?

How is quality to be measured?

Are there any learning points we can take from this?

**PERFORMANCE MONITORING PROFORMA
Dementia Services**

Name	1. Terry Prior NHS Derby City 2. Jenny Appleby Derby City Council	
Job Title	1. Commissioning Manager Health and Social Care (Dementia) 2.	
Organisation	1. NHS DERBY CITY 2. DERBY CITY COUNCIL	
Location	1. Derwent Court, 1 Stuart Street, derby DE1 2FZ 2.	
Contact Details	1. Email address terry.prior@derbycitypct.nhs.uk 2.	Telephone number 01332 22400 (6290)
Date returned	2 September 2009	