

Update from East Midlands Ambulance Services Trust on Performance

SUMMARY

- 1.1 A recent report by Care Quality Commission found that although the Trust had made some improvements since their last visit in 2013, recent inspection showed that further works needs to take place in four of the six outcome areas. Senior managers from the East Midlands Ambulance Services Trust (EMAS) will, in response to a request attend the board meeting and give an update their performance of proving urgent and emergency care in Derby.

RECOMMENDATION

- 2.1 To consider and comment on the progress being made by EMAS to improve services in the city.

REASONS FOR RECOMMENDATION

- 3.1 This item falls within the remit of the Adults and Public Health Board which has a statutory responsibility for scrutinising NHS health services. Recommendations and comments from the board can influence local NHS services.

SUPPORTING INFORMATION

- 4.1 The East Midlands Ambulance Services Trust (EMAS) was subject to an annual inspection by the Care Quality Commission which last for two week beginning on 29 January and reported their findings on 9 April. The report stated that:
- Service was not on track to meet response targets for life-threatening calls and that there were times when not enough ambulances were available
 - People cannot be assured they would receive care in a timely and effective manner
 - Vehicle checklists were not regularly completed
 - Vehicles were not available in sufficient quantities in order to ensure the safety of people that used the service and meet their needs
 - The trust did not always have enough suitably qualified, skilled and experienced staff to meet the needs of people who used the service in a timely way
 - The Trust did not have suitable arrangements in place to ensure staff received appropriate appraisal and supervision

- 4.2 The Trust has been invited to come and update the board on their performance and explain how they seek to improve local urgent and emergency care in the city..

OTHER OPTIONS CONSIDERED

- 5.1 None

This report has been approved by the following officers:

Legal officer	N/A
Financial officer	N/A
Human Resources officer	N/A
Service Director(s)	N/A
Other(s)	Philip O'Brien – Statutory Scrutiny officer

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Background papers:	None
List of appendices:	Appendix 1 – Implications

IMPLICATIONS

Financial and Value for Money

- 1.1 None arising from this report

Legal

- 2.1 The Local Authority (Overview and Scrutiny Committees Health Scrutiny Functions) Regulations 2002, gives health scrutiny committees powers to review any matter relating to the planning, provision and operation of health services.

Personnel

- 3.1 None arising from this report

Equalities Impact

- 4.1 None arising from this report

Health and Safety

- 5.1 None arising from this report

Environmental Sustainability

- 6.1 None arising from this report

Asset Management

- 7.1 None arising from this report

Risk Management

- 8.1 None arising from this report

Corporate objectives and priorities for change

- 9.1 Our aim is to work together so that Derby and its people will enjoy a thriving

sustainable economy, good health and well-being and an active cultural life.