

Your Life Your Choice Strategy

Consultation on our proposed priorities and ambitions for 2020 and beyond

What is Adult Social Care?

Adult Social Care is about providing personal and practical support to help people live their lives. This support is designed to maintain and promote the independence and well-being of disabled and older people, and informal carers. There is a shared commitment by the Government, local councils and providers of services to make sure that people who need care and support have the choice, flexibility and control to live their lives as they wish.

What are we consulting you about?

Our 'Your Life Your Choice' Strategy sets out what we have been trying to achieve - our purpose, our principles and our approach to meeting the rising demand for social care. The original Strategy for Derby was first published in April 2015. In line with best practice, we are now in the process of refreshing this to make sure it is up to date and relevant for the coming years.

In order to ensure our ambitions meet the needs of our citizens we have been listening to the views of our social care users, Carers and other stakeholders throughout the year. We have used this valuable feedback, together with what we know about our overall performance compared to other Councils, to develop some key priorities that we want to focus on in the refreshed Strategy. A summary of these can be found in the <u>consultation document</u>.

We want your feedback on these proposed priorities before we finish writing the new Strategy. Whether you use adult social care services; access advice, information or support; are a Carer; or you simply live, work or study in Derby and wish to take part - we want to know your view. Your feedback will be used to inform the final draft of the Your Life, Your Choice Strategy which will be discussed at a Council Cabinet meeting after the consultation period in 2020.

All information provided will be treated in accordance with the Data Protection Act (2018). We will only use this information to inform and develop the Your Life Your Choice Strategy. Any personal information you provide will remain confidential. Information provided by you will not be shared with any third party but the overall anonymised findings may be shared with participating teams, partners and committees. To view our privacy statement in full please see the back page of this questionnaire.

pieas	e see the back page of this questionnaire.				
Q1	Do you consent to the processing and storing of your response for the purpose of this consultation? (Please select one)				
	O Yes				
	No, I do not wish to participate in the survey				
	PLEASE NOTE: If you do not tick 'yes' to the above question your response to this				

PLEASE NOTE: If you do not tick 'yes' to the above question your response to this consultation can not be counted.

Q2	In what capacity are you giving your feedback? (Please select one)							
	 Somebody who uses adult care and support services in Derby 							
	A Carer of somebody who uses adult care and support services in Derby							
	A friend or family member of somebody who uses adult care and support services in Derby							
	A local care provider or organisation							
	A health or social care professional							
	Somebody who lives, works or studies in Derby							
	Other							
	Please tell us in the space below.							
Υοιικ	views on our priorities							
Toui	views on our priorities							
Q3	Having read the consultation document, do you think that we have identified the correct							
	areas to focus on?							
	(Please select one)							
	Yes, completely							
	Yes, mostly							
	Only partly							
	No, not at all							
	O I don't know							
	If not, please tell us what you think is missing in the space below							

Q4	o what extent do you agree or disagree with the eight key priorities set out in the	ìе
	onsultation document? (Please select one in each row)	

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
 We want to improve and diversify the information and advice that is available about social care and support 	0	0	0	0	0	\circ
2 - It is our ambition that as many people as possible can speak to someone who can resolve their queries at the first point of contact.	0	0	0	0	0	0
3 - We will continue to work with people at the earliest point possible to prevent crisis	\circ	\circ	0	\circ	\circ	\circ
4 - We will continue our focus on harnessing people's strengths, skills and assets - as individuals, within their families and other support networks as part of their community	0	0	0	0	0	0
5 - We will prioritise keeping people safe and well	\circ	\circ	0	\circ	\circ	\circ
6 - We will focus even more on maximising people's independence, recovery and rehabilitation.	0	0	0	0	0	0
7 - We want to try to ensure that no one goes straight from a stay in hospital into long term care unless there is no other care setting that can meet their needs.	0	0	0	0	0	0
8 - We will continue to work to improve the quality, standard and range of care services in the city	0	0	0	0	0	0

(Please write	in the space b	elow)				
comments	S					
Do you have		mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
comments Do you have (Please tell u	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erby
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice \$	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice \$	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice \$	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb
Do you have	any other cor	mments about below)	the Your Life,	Your Choice S	Strategy for D	erb

Your ideas

A bout you						
About you						
The next few questions will help us to make sure that we hear everyone's views, whatever your age, circumstance or background.						
We would like people to complete these equality questions, but it is not essential and if they make you feel uncomfortable then you can leave the questions blank.						
Why are we asking these questions? We have to make sure we are complying with our legal equ of our community feel about our services and functions. In proups or who have protected characteristics are taking parties is so that we can make any appropriate changes. You authorities.	particular, we need to know if people from the equality rt, as these groups are referred to in the Equality Act.					
Are you(Please select one)						
○ Male ○ Female	O Non binary					
Is your gender the same as you were assigned to a	nt birth? (Please select one)					
O Yes O No	Prefer not to say					
What was your age on your last birthday? (Please To which group do you consider you belong? (Ple Asian or Asian British - Indian Asian or Asian British - Pakistani Asian or Asian British - Bangladeshi Asian or Asian British - Chinese Any other Asian background Black or Black British - African Black or Black British - Caribbean Any other Black background Dual Heritage - White and Black Caribbean If you have selected one of the 'any other background'	ase select one) Dual Heritage - White and Black African Dual Heritage - White and Asian Any other Dual Heritage background White - English / Welsh / Scottish / Northern Irish / British White - Irish White - Gypsy or Irish Traveller Any other White background Other ethnic group - Arab Any other ethnic group					
If you have selected one of the 'any other background' options, please give further details.						
Do you consider yourself to be a disabled person? Yes	(Please select one) No					
I consider myself to be (Please select one)						
heterosexual/straight	a gay woman/lesbian					
Obisexual	Other					
a gay man	Prefer not to say					
Do you have any religious beliefs? (Please select one)						
○ Yes ○ No	Prefer not to say					

if yes, to which religion do you belong: (Flease select one)					
Buddhist	O Muslim				
Christian	Sikh				
Hindu	Other				
O Jewish	Prefer not to say				
,	give your feedback. Please return your completed form to reach us by Friday 24th January 2020 , you don't nee				

Thank you for taking the time to give your feedback. Please return your completed form in the pre-paid envelope provided to reach us by **Friday 24th January 2020**, you don't need a stamp. You can also return your completed form to us using your own envelope addressed to:

YLYC Strategy Consultation Derby City Council FREEPOST MID24259 Derby DE1 2BR

We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 640000 Minicom 01332 640666.

If you any questions about the Strategy or adult social care services, please contact tel. 01332 640000 or email yourlifeyourchoice@derby.gov.uk

Corporate Consultation Privacy Notice

How is your information used?

You will be asked for your consent at the beginning of every paper based questionnaire. Where we have your consent we may use your information to:

- Inform the decision on which the consultation subject matter is based or the formation of the policy, service or event that the consultation is concerned with;
- Help us understand who takes part in our consultation in terms of gender, age, ethnicity and other demographic factors and how views differ across respondents;
- Send you communications which you have requested and that may be of interest.

Who has access to your information?

We may share your information with the following third parties for the reasons detailed;

- A research company that we have commissioned to undertake consultation on our behalf. If this is the case it will be clear on all consultation materials that an external agency is conducting the consultation on our behalf and they too will be bound by GDPR.
- Internally with Council departments for the purpose of:
 - Giving feedback gathered in the consultation to the services to inform their work
 - At the consultees request where they have asked that we pass on their details to the relevant department to address a particular issue or concern
 - Where a safeguarding concern has been raised in a consultation response
- Statutory agencies, such as the Police or National Fraud Authority we may share your information with statutory agencies in line with our legal obligations and/or in completion of our public tasks.

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

For further information about how your personal information will be used, please visit www.derby.gov.uk where you can see a full copy of our Privacy Notice. Alternatively you can request a hard copy from - The Consultation Team, The Council House, Corporation Street, Derby, DE1 2FS. Telephone: 01332 640745, email: yourcityyoursay@derby.gov.uk.