DPAC – Project Group Minutes 24 July 2006

Present

Roy Holmes Mr and Mrs Eccarius Nancy Pountian Peter Maidens Judi Bateman Marta Hancock Cordell Jackson Marian Edge Amanda Gibson Councillor Robin Turner Mick Watts – DCC Jan Glanowski - DCC

Apologies

Pat Fletcher Christine Yates Trevor Ford Ann Webster

Minutes of previous meeting – 15 May 2006

Agreed

Matters arising

Nancy confirmed that a meeting had been requested with representatives of the Central Derby Primary Care Trust regarding accessibility issues at the new resource centre in Coleman Street. Nancy agreed to keep Mick briefed on progress.

Robin informed members that because of concerns raised by project group, and DPAC members about a proposed amendment to the traffic order in the Derby Promenade (St. Peter's St./Cornmarket/Irongate), which would allow cycling before 10:00 and after 17:00 he had written to the Corporate Director for Regeneration & Community. A response to the concerns raised had not yet been received, Mick agreed to chase a reply.

Minutes of special meeting – 13 June 2006

Agreed

Matter arising

To be considered under Item 8

Supporting People (SP)

Circulated were some draft information papers about Supporting People? Supporting People is a government scheme that aims to promote independence and improve the way support services are delivered. The Council is responsible for monitoring the support services and making sure it is well run and provides value for money.

Draft publicity information had been circulated for comment regarding:

- Financial assessment
- SP What does it mean to you?
- Customer care
- Validation visits
- Making a complaint

Members made some specific comments regarding information formats and grammatical errors, which would be considered by the SP team.

Members did raise a number of concerns regarding the administration and operation of the SP scheme, which had not been included on the meeting agenda. It was agreed that an invitation would be extended to the SP team to attend the next meeting.

Eagle Centre lift provision

Matters arising from the 13 June 2006 special meeting were considered under this item.

Mick provided members with further information on a list of items raised at the special meeting. One of the main areas of concern was lift numbers. Mick confirmed that three lifts were proposed, which accessed the public areas on all floors, a further seven lifts were incorporated at various locations; many were located within stores and accessed a number of the floors. Mick commented that the lift provision within the centre was extensive. It appeared at first glance to be a complicated arrangement but he was confident that once the centre was open users would soon become familiar with the lift locations. The wayfinding strategy was clearly key to disabled shoppers finding accessible routes around the centre and a strategy had been agreed in the developments access statement.

A question about accessible routes to the cinema complex was raised particularly for pedestrians, people using public transport and cinema customers not using EC parking facilities. Mick would investigate this matter and report back at the next meeting.

Eagle Centre mall flooring work

Circulated had been information regarding the phasing of the floor replacement work in the Eagle Centre. Work had started on the 17 July and was due to be completed on the 20 October. The work would be undertaken at night with rubber matting and aluminium ramps providing access to the malls and premises deployed during opening hours. The flowing concerns about the temporary work were raised:

- Small step on the mall going down to East Street
- Uneven nature of the excavated floor and different temporary floor coverings
- Flexing of the temporary ramps

Mick would raise these issues with EC management and report back at the next meeting.

Parking update

Mick updated members on parking enforcement, which the council had taken responsibility for since 3 July. As expected there had been a number of issues in relation to a more rigorous enforcement of parking regulations, including issues regarding Blue Badge holder parking. Advice had been give to badge holders about proper parking practices, and the procedure in relation to parking information for badge holders amended following a customer complaint.

Any other business

Nancy circulated a consultation document regarding proposed changes to Matlock town centre. Members were asked to send any comments back to the address detailed on the information.

Date, time and place of next meeting 2 October 2006, 2:00pm Meeting Room 2, Council House