

Taxi Licensing Administration & Compliance Activities 2021/22

Purpose

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during the period from 1 April 2021 to 31 March 2022.

Recommendation(s)

- 2.1 To note the contents of the report.

Reasons

- 3.1 The information provided in this report is for member information only.

Supporting information

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for 2021/22 are set out in the appendices attached to the report.
- 4.2 The information contained at Appendix 1 sets out the number of requests for service received by the Licensing Team and the number of licences processed during the period.
- 4.3 The information contained at Appendix 2 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Compliance & Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standards for licensed vehicles. It is important therefore to understand that these statistics do not necessarily indicate the condition of all licensed vehicles.
- 4.4 The information contained at Appendix 3 sets out the knowledge test statistics for the period and other compliance / enforcement related exercises undertaken.
- 4.5 A breakdown of licensed vehicles by registration year is set out at Appendix 4.
- 4.6 A breakdown of the number of Derby Penalty Points issued during the period is set out at Appendix 5.
- 4.7 The number of reports presented to the Taxi Licensing Sub-Committee and appeal statistics for the year is contained at Appendix 6.

Public/stakeholder engagement

5.1 Not applicable.

Other options

6.1 Not applicable.

Financial and value for money issues

7.1 Not applicable.

Legal implications

8.1 Not applicable.

Climate implications

9.1 None.

Other significant implications

10.1 None.

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal	Olu Idowa	21/6/22
Finance	-	
Service Director(s)	Samantha Dennis-	17/6/22
Report sponsor	-	
Other(s)	-	

Background papers:	None
List of appendices:	Appendix 1 – Applications Processed and Service Requests Appendix 2 – Compliance Work Appendix 3 – Knowledge Test Statistics Appendix 4 – Vehicle Registration Breakdown Appendix 5 – Derby Penalty Point Statistics Appendix 6 – Sub-Committees and Appeal Statistics

LICENSING YEARLY STATISTICS

Appendix 1

	REQUESTS FOR SERVICE	APPLICATIONS PROCESSED										
		HACKNEY VEHICLES		HACKNEY DRIVERS		OPERATORS		PRIVATE HIRE VEHICLES		PRIVATE HIRE DRIVERS		VEHICLE TRANSFERS
		New	Renewal	New	Renewal	New	Renewal	New	Renewal	New	Renewal	
	212 (337)	37 (31)	138 (194)	2 (2)	172 (16)	26 (19)	17 (27)	346 (250)	456 (650)	25 (4)	312 (29)	25 (32)

TOTAL NUMBER OF CURRENT LICENCES (as at 27 May 2022)	
Hackney Carriage Drivers	318 (331)
Hackney Carriage Vehicles	183 (190)
Private Hire Drivers	731 (745)
Private Hire Vehicles	756 (786)
Private Hire Operators	181 (170)

() denotes previous year's figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS					
Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Hackney Carriages	25 (27)	1 (4)	8 (9)	4 (5)	12 (9)
Private Hire	55 (35)	7 (4)	25 (14)	9 (9)	14 (8)

() denotes previous year's figures

VEHICLE SUSPENSION BREAKDOWN							
Type	Number Suspended	Serious Defects Identified					
		Lights	Brakes	Steering	Tyres	Suspension	Other*
Hackney Carriages	12 (9)	9 (4)	5 (5)	2 (1)	2 (0)	0 (0)	12 (9)
Private Hire	14 (8)	5 (3)	2 (2)	1 (0)	2 (3)	2 (0)	13 (9)

() denotes previous year's figures

*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

KNOWLEDGE TESTS

		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	12 (0)				
Hackney Carriage		0 (0)	0 (0)	0 (0)	0 (0)
Private Hire		18 (0)	2 (0)	3 (0)	18.8 (0)

() denotes previous year's figures

SAFEGUARDING COURSES

		Hackney / Dual Drivers Attended	Private Hire Drivers Attended	Private Hire Operators Attended	New Applicants Attended
No. of Course Offered	5 (2)	0 (0)	0 (0)	1 (1)	9 (3)

() denotes previous year's figures

TAXI ENFORCEMENT WORK

Two enforcement exercises in total were undertaken with Derbyshire Constabulary during the period. Both were undertaken during the day. 9 licensed vehicles were inspected. 2 vehicles were suspended, 1 was also served with a police prohibition notice.

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR

Year of Registration	Hackney Carriage		Private Hire	
	As at 27 May 2022	As at 10 April 2021	As at 27 May 2022	As at 10 April 2021
1997	0	0	1	1
1998	2	2	2	2
1999	3	3	0	0
2000	10	11	2	2
2001	14	15	1	0
2002	10	10	5	5
2003	4	5	2	3
2004	10	12	6	7
2005	12	13	17	20
2006	27	28	38	37
2007	21	23	33	33
2008	11	11	44	49
2009	15	15	70	78
2010	8	9	69	69
2011	6	5	48	51
2012	4	4	64	66
2013	5	5	34	39
2014	1	1	59	60
2015	1	1	54	58
2016	0	0	66	74
2017	3	3	43	43
2018	1	1	47	43
2019	10	10	27	25
2020	0	0	6	8
2021	4	3	14	13
2022	1		3	
Unknown (waiting to see V5)			1	
Total	183	190	756	786

DERBY PENALTY POINTS STATISTICS

NOTICES ISSUED BY OFFICER

Type of Licence	Hackney Carriage Driver	Private Hire Driver
No. of Penalty Points		
1	1 (1)	6 (2)
2	1 (1)	4 (7)
3	14 (8)	31 (12)
4	0 (1)	0 (0)
5	0 (0)	0 (0)
6	10 (1)	13 (3)
7	1 (0)	0 (0)
8	0 (0)	1 (1)
9	0 (0)	0 (1)
10	0 (0)	0 (0)
11	0 (0)	0 (0)

No. of Licences Refused (New/Renewal)	0 (0)	2 (0)
No. of Licences Revoked	1 (0)	2 (0)

No. of Licences Suspended	0 (0)	0 (0)
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() denotes previous year's figures

TAXI LICENSING SUB-COMMITTEE STATISTICS

Type of Case	Number	Outcomes	
Complaint	4	No action	2
		Written Warning	1
		Revocation	1

APPEALS

Completed Appeals Against Committee / Officer Decision held during the Year – Magistrates Court	
Upheld	1*
Not upheld	2
Compromise	0
Withdrawn by Applicant	0

*Licence holder appealed to the Crown Court but subsequently withdrew the case.