



## Street Cleaning Best Value Review – Improvement Plan Progress Report

### RECOMMENDATION

1. The Council Cabinet is asked to consider the progress made to date on the service improvement plan that was approved following the Best Value Review of Street Cleaning Services.

### REASON FOR RECOMMENDATIONS

2. Best Value reviews are required to report to Cabinet, progress on implementing improvement plans on a six monthly basis.

### SUPPORTING INFORMATION

- 3.1 A review of street cleaning services was undertaken in 2001. This review covers not only the main street cleaning service which is currently provided through a contract with Onyx (UK) Ltd, but also included the Council's in-house gully cleaning service, as well as ancillary functions like litter bins, weed treatment and graffiti management.
- 3.2 A comprehensive consultation process identified the key areas of concern and the review concentrated on these areas so that the overall service may be improved.
- 3.3 On the conclusion of the review, a report was submitted to Members giving full details of the process, conclusions and recommendations.
- 3.4 A Service Improvement Plan was also produced and it is the progress made to date on the implementation of the improvement plan, which is addressed in this report.
- 3.5 Appendix 1 to this report contains the approved Service Improvement Plan with full details of progress to date.

## OTHER OPTIONS CONSIDERED

4. None.

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<b>Background papers:</b>	Street Cleaning Services Best Value Review Report (November 2001)
<b>List of appendices:</b>	Service Improvement Plan (November 2001) Appendix 1 – Implications Appendix 2

## IMPLICATIONS

### Financial

1. None directly arising from this report.

### Legal

2. None directly arising from this report.

### Personnel

3. Staff will need to be formally consulted on proposals to combine duties relating to both waste and highways functions. This will need to be done in conjunction with other necessary structural changes to the Streetcare and Waste Management Section, including the recent relocation of the Streetworks Team from the Traffic Section.

### Corporate Objectives and Priorities for Change

4. The improvement plan should contribute to the Council's vision for **a healthy environment** by tackling areas of public concern over certain aspects the street cleansing services provided by the Council.

