

Taxi Licensing Administration and Compliance Activities - Quarter 2 2013/14

SUMMARY

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during quarter 2 of the 2013/14 financial year.

RECOMMENDATION

- 2.1 To note the contents of the report.

REASONS FOR RECOMMENDATION

- 3.1 The information provided in this report is for member information only.

SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter two of 2013/14 are attached at Appendices 2, 3, 4 and 5.
- 4.2 The information contained at Appendix 2 sets out the number of requests for service received by the Licensing Team and the number of licences issued during the period.
- 4.3 The information contained at Appendix 3 sets out the vehicle compliance work carried out during the period. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 4.5 The information contained at Appendix 5 sets out other compliance / enforcement related exercises undertaken throughout the period.

OTHER OPTIONS CONSIDERED

5.1 Not applicable.

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Service Director(s) Other(s)	Olu Idowu - - John Tomlinson -
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For more information contact: Background papers: List of Appendices:	Sandra Mansell, Tel. 01332 641931, e-mail sandra.mansell@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Licensing Statistics Appendix 3 – Vehicle Compliance Statistics Appendix 4 – Age Information of Vehicles Inspected
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	Appendix 5 – Other Compliance/Enforcement Exercises Undertaken
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IMPLICATIONS

Financial

- 1.1 None directly arising from this report.

Legal

- 2.1 None directly arising from this report.

Personnel

- 3.1 None directly arising from this report.

Equalities Impact

- 4.1 None directly arising from this report.

Health and Safety

- 5.1 None directly arising from this report.

Carbon commitment

- 6.1 None directly arising from this report.

Value for money

- 7.1 None directly arising from this report.

Corporate objectives and priorities for change

- 8.1 The information set out in this report supports the corporate priorities so the people of Derby **enjoy being safe and feeling safe** and the Council provides **good quality services that meet local needs**.

TAXI LICENSING QUARTERLY STATISTICS

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q 2 Jul - Sept	53 (45)	87 (82)	62 (82)	22 (25)	200 (220)	158 (149)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1398 (1256)	9 min (8 min)	10 min (12 min)

() denote previous quarter 13/14

TOTAL NUMBER OF CURRENT LICENCES (as at 04/11/2013)	
Hackney Carriage Drivers	383 (384)
Hackney Carriage Vehicles	304 (306)
Private Hire Drivers	885 (953)
Private Hire Vehicles	826 (887)
Private Hire Operators	82 (80)

() denotes previous quarter figures

VEHICLE COMPLIANCE STATISTICS

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q 2 Jul - Sept	Hackney Carriages	35 (39)	2 (2)	13 (15)	7 (6)	13 (16)
Q 2 Jul - Sept	Private Hire	25 (48)	2 (9)	4 (16)	5 (10)	14 (13)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q 2 Jul - Sept	Hackney Carriages	13 (16)	3 (5)	0 (6)	6 (4)	1 (2)	0 (2)	13 (14)
Q 2 Jul - Sept	Private Hire	14 (7)	6 (4)	1 (1)	2 (4)	6 (7)	4 (0)	13 (10)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

Appendix 4

AGE INFORMATION OF VEHICLES INSPECTED

JUL - SEPT								
Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
L	0	0	0	0	0	0	0	0
M	0	0	0	0	0	0	0	0
N	1	0	0	0	0	0	0	0
P	1	0	0	0	0	0	0	0
R	1	0	0	0	1	1	2	0
S	1	0	1	0	0	0	0	0
T	0	0	0	0	3	1	0	1
V	3	0	2	0	0	1	0	1
W	0	1	0	0	3	1	0	0
X	1	0	0	0	0	0	0	0
Y	0	2	1	0	0	0	0	0
51	0	0	1	1	0	0	0	0
02	2	1	0	1	0	0	0	0
52	0	0	0	0	1	0	0	0
03	0	0	1	0	3	0	0	0
53	0	0	0	0	1	0	1	0
04	0	0	0	0	1	0	0	0
54	0	0	0	0	0	0	0	0
05	1	0	1	0	0	0	0	0
55	1	0	2	0	0	0	0	0
06	0	0	0	0	0	0	0	0
56	0	3	2	0	0	0	0	0
07	0	0	0	0	0	0	0	0
57	0	0	1	0	0	1	1	0
08	0	0	0	0	0	0	0	0
58	0	0	0	0	0	0	0	0
09	0	0	1	0	0	0	0	0
59	1	0	0	0	1	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0

61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0	0

Appendix 5

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN

Operator Signs

A letter has been sent to all licensed Private Hire Operators reminding them about the change to the permitted signage and the current Operator conditions.

First Aid Kits and Fire Extinguishers

A letter has also been sent out to all licensed vehicle owners informing of the recent changes agreed by Committee regarding first aid kits and fire extinguishers.

Medical Consultation

The Licensing Team has undertaken a consultation exercise on driver medicals.

Testing Station Investigation

The Licensing Team has undertaken a major investigation into one of the approved testing stations, which has resulted in the garage being removed from the approved list.