APPENDIX 3(a)



Derby Hackney Union 37, MONDELLO DRIVE, ALVASTON, DERBY, DE24 0SN TEL: 01332 755655

29/07/04

Dear Mr Dowbenko,

With reference to my email which has been unanswered. I phoned the taxi licensing on the 20^{th} July to speak with you and was told that you are currently on holiday until the 2^{nd} August. With reference to your letter ENFPROTOCOLET/DND/JBF on 18.06.04 when you suggested that the aim of the document is to provide guidance to both licence holders as well as council officers suggests that the officers are not clear about what they are doing and have been using discretion more often and ignoring the law and legislation.

Your letter stated that the document has already been submitted to the committee in which case it appears you already have approval of it even though you say it is for their consultation. This is a matter of formality as I think you would have done a consultation prior to submitting the document to the committee.

I must point out that you have put the trade in a tight position by not giving us enough time to discuss the protocol and by proposing to implement the protocol as early as 1st October 2004, therefore, it seems that our comments are unimportant. Secondly, commenting on the protocol is not easy as there are many unclear points and misleading statements and contradictions which seem to suit only the Taxi Licensing.

Therefore, unless a meeting is held to clarify the trade's issues, I will have no alternative to oppose and reject a one-sided protocol that will serve to create more problems than solving them. I suggest that everything is put on hold until a meeting is called.

Please note that I will be on holiday until the end of August.

Yours sincerely,

Mohammad Saffaf