



Action Plan **April 2013- March 2015**

| | | | |
|--|--|--|---|
| 1. Priority One – Adults at Risk in Derby will be able to protect themselves, others and raise concerns | Reporting To Allan Breeton: Chair of Safeguarding Board | Lead Officer Phil Holmes | Sub Group: Customer Inclusion Subgroup |
| Task | Benefits | What will the difference be | Date |
| 1) To map out all Customer and Carer groups in Derby who represent or have links with Adults at Risk | Detailed knowledge of all groups so that links can be developed. | We will have a map of all the Customer and Carer Groups in Derby | September 13 |
| 2) To carry out surveys to benchmark the awareness of Safeguarding amongst Adults in Derby | To be able to focus information on those groups with the least awareness | We will know what the awareness of safeguarding is in Customers and Carers | November 13 |
| 3) To engage with Customer and Carer groups in order to increase knowledge and awareness of Adult Safeguarding | Increased knowledge and awareness of safeguarding | Customers and Carers will have increased awareness of safeguarding | March 14 |

| | | | |
|---|---|---|--------------|
| 4) To develop mechanisms by which Customers can contribute to the development of services throughout the Safeguarding process | Any future development will have the input of Customers who have used our Services | The views of customers will influence the future strategic direction of the Board | March 14 |
| 5) To recruit lay members to the Safeguarding Board | The governance of the Board will be enhanced by having lay members. | The Board will have lay membership | September 14 |
| 6) To implement a Dignity Award in Derby City that recognises those individuals, groups and services who can show that they prioritise Dignity in all aspects of their contact with Customers | The profile of Dignity will be increased across Derby City | The Dignity award will be a recognised part of ensuring Adults at Risk are protected from abuse | March 14 |
| 7) To develop links with the Derby City Children's safeguarding board in order to ensure that a Think Family approach is embedded in all aspects of Safeguarding | In safeguarding adults we will work with the whole family in the implementation of safety plans | A Think Family approach will be evidenced in all Adult Safeguarding practice in Derby | September 13 |
| 8) To develop clear links with Derby Health and Well Being Board | Health and Well Being will be a focus of Safeguarding Adults in Derby City | The Board will be informed about the work of the Health and Well Being Board | July 13 |

| 2. Priority Two – Adults at Risk in Derby will be protected by agencies working effectively together | Reporting to Allan Breeton: Chair of Safeguarding Board | Lead Officer Bill Nicol | Sub Group: Performance Improvement Sub Group |
|--|---|--|---|
| Task | Benefits | What will be the difference be | Date |
| 1) To develop a quality assurance process to audit that Safeguarding referrals are dealt with from a multi-agency perspective in a speedy and effective manner. Reporting exceptions | The Board will get assurance that Safeguarding referrals are responded to effectively from a multi-agency perspective | We will have a developed a quality assurance system. With exceptions being reported to the Performance Improvement Sub group | September 2013 |
| 2) To develop a quality assurance process to audit the outcomes of Safeguarding in order to identify and respond to trends and to ensure that Adults at Risk are involved throughout the process | The Board will be able to analyse trends in safeguarding in order to develop strategies to recommend where resources should be provided to prevent Adults at Risk from being abused | The Board will receive regular information on the current trends in safeguarding adults in Derby City | March 2014 |
| 3) To implement a quality assurance process to audit risk management in Safeguarding to ensure that it does focus on Outcomes and the Safety of Adults at Risk in Derby | Risk Management in Safeguarding is focused on Outcomes and promoting the Safety of Adults at Risk | An effective and robust risk management process | September 2013 |
| 4) To have a robust Information Sharing agreement for Safeguarding which is | Adults at Risk will be better protected by agencies sharing | An information sharing protocol which is agreed by | December 2013 |

| | | | |
|---|--|--|---------------|
| agreed by all agencies at a Board Level | information appropriately and with confidence | all agencies | |
| 5) To reconvene the Serious Incident Review Subgroup in order to develop clear protocols for identifying when to review and the learning arising will be embedded in practice and procedures | Board Assurance that we can identify and learn the lessons from Safeguarding Adults in Derby | A clear multi agency agreed process for responding to Serious Incidents | December 2013 |
| 6) To develop and present an Options Appraisal to the Safeguarding Board as to the most effective local multi-agency process for responding to safeguarding referrals. | All Safeguarding referrals will benefit from agencies working together to ensure that action is promptly taken which safeguards Adults at Risk | A multi-agency process for responding to safeguarding referrals | March 2014 |
| 7) To develop a competency based framework for Safeguarding training in order that staff can demonstrate that they have the skills and knowledge to respond effectively to safeguarding Adults at Risk in Derby | The Board will have assurance that Safeguarding training has provided staff with the competency to safeguard Adults at Risk | The Board will have a Competency based framework for training which is used by agencies involved in Safeguarding | June 2014 |

