



Derby City Council

LICENSING COMMITTEE
21 January 2016

ITEM 10

Report of the Strategic Director of Communities & Place

Taxi Licensing Administration and Compliance Activities - Quarter 1 and Quarter 2, 2015/16

SUMMARY

- 1.1 The report provides information on the activities the taxi licensing service has undertaken during Quarter 1 and Quarter 2 of the 2015/16 financial year.

RECOMMENDATION

- 2.1 To note the contents of the report.

REASONS FOR RECOMMENDATION

- 3.1 The information provided in this report is for member information only.

SUPPORTING INFORMATION

- 4.1 The statistics for taxi licensing and associated licensing compliance activities for quarter one of 2015/16 are attached at Appendices 2, 3, 4 and 5. The statistics for quarter two of 2015/16 are attached at Appendices 8, 9, 10 and 11.
- 4.2 The information contained at Appendices 2 and 8 sets out the number of requests for service received by the Licensing Team and the number of licences issued during Quarter 1 and Quarter 2 respectively.
- 4.3 The information contained at Appendices 3 and 9 sets out the vehicle compliance work carried out during Quarter 1 and Quarter 2 respectively. Using a risk-based approach, Licensing Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognize that these statistics do not indicate the general condition of all of the licensed fleet.
- 4.4 The information contained at Appendices 4 and 10 sets out the age of the vehicles that were inspected during Quarter 1 and Quarter 2 respectively.

- 4.5 The information contained at Appendices 5 and 11 sets out the knowledge test statistics and other compliance / enforcement related exercises undertaken during Quarter 1 and Quarter 2 respectively.
- 4.6 A breakdown of licensed vehicles by registration year for Quarter 1 and Quarter 2 can be found at Appendices 6 and 12 respectively.
- 4.7 A breakdown of the type of reports presented to the Taxi Licensing Sub-Committee and a breakdown of the outcomes for Quarter 1 and Quarter 2 can be found at Appendices 7 and 13 respectively.

OTHER OPTIONS CONSIDERED

- 5.1 Not applicable.

This report has been approved by the following officers:

Legal officer	n/a
Financial officer	n/a
Human Resources officer	n/a
Service Director(s)	n/a
Other(s)	Michael Kay

For more information contact:	Ann Walker, Tel. 01332 641945, e-mail ann.walker@derby.gov.uk
Background papers:	None
List of Appendices:	Appendix 1 – Implications Appendix 2 – Licensing Statistics Q1 Appendix 3 – Vehicle Compliance Statistics Q1 Appendix 4 – Age Information of Vehicles Inspected Q1 Appendix 5 – Knowledge Test Statistics and Other Compliance/Enforcement Undertaken Q1 Appendix 6 – Breakdown of Vehicles by Registration Year Q1 Appendix 7 – Breakdown of Sub-Committee Reports and Outcomes Q1 Appendix 8 – Licensing Statistics Q2 Appendix 9 – Vehicle Compliance Statistics Q2 Appendix 10 – Age Information of Vehicles Inspected Q2

	Appendix 11 – Knowledge Test Statistics and Other Compliance/Enforcement Undertaken Q2 Appendix 12 – Breakdown of Vehicles by Registration Year Q2 Appendix 13 – Breakdown of Sub-Committee Reports and Outcomes Q2
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Appendix 1

IMPLICATIONS

Financial and Value for Money

- 1.1 None directly arising from this report.

Legal

- 2.1 None directly arising from this report.

Personnel

- 3.1 None directly arising from this report.

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- 4.1 None directly arising from this report.

Equalities Impact

- 5.1 None directly arising from this report.

Health and Safety

- 6.1 None directly arising from this report.

Environmental Sustainability

- 7.1 None directly arising from this report.

Property and Asset Management

8.1 None directly arising from this report.

Risk Management

9.1 None directly arising from this report.

Corporate objectives and priorities for change

10.1 The proposals set out in this report will **deliver better outcomes for our communities, more efficient and effective services and improved value for money for our customers.**

TAXI LICENSING QUARTERLY STATISTICS – QUARTER 1, 2015/16

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q1	21 (69)	59 (25)	81 (43)	36 (15)	183 (154)	183 (214)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1501 (1490)	10 (10) mins	13 (13) mins

() denotes previous quarter figures

TOTAL NUMBER OF CURRENT LICENCES (as at 3 August 2015)	
Hackney Carriage Drivers	361 (361)
Hackney Carriage Vehicles	287 (287)
Private Hire Drivers	905 (894)
Private Hire Vehicles	821 (834)
Private Hire Operators	97 (85)

() denotes previous quarter figures

Appendix 3

VEHICLE COMPLIANCE STATISTICS – QUARTER 1, 2015/16

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q1	Hackney Carriages	6 (5)	0 (1)	4 (1)	0 (0)	2 (3)
Q1	Private Hire	16 (5)	3 (2)	5 (2)	5 (0)	3 (1)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q1	Hackney Carriages	2 (3)	0 (0)	0 (1)	0 (1)	0 (2)	0 (0)	2 (3)
Q1	Private Hire	3 (1)	1 (0)	0 (0)	1 (1)	0 (0)	1 (1)	3 (1)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

Appendix 4

AGE INFORMATION OF VEHICLES INSPECTED – QUARTER 1, 2015/16

Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
N	0	0	0	0	0	0	0	0
P	0	0	0	0	0	0	0	0
R	0	0	0	0	0	0	0	0
S	0	0	0	0	0	0	1	0
T	0	0	0	0	0	0	0	0
V	0	0	0	0	0	0	0	0
W	0	0	0	0	0	0	0	0
X	0	0	0	0	0	0	0	0
Y	0	0	1	0	0	3	0	0
51	0	0	0	0	0	0	0	0
02	0	0	0	0	0	0	0	0
52	0	0	0	0	3	0	0	0
03	0	0	0	0	0	1	0	0
53	0	0	0	0	0	0	0	0
04	0	0	0	0	0	1	0	1
54	0	0	2	0	0	0	1	0
05	1	0	0	0	0	0	2	0
55	0	0	0	0	0	0	0	0
06	0	0	0	0	0	0	0	0
56	0	0	0	0	0	0	0	2
07	0	0	0	0	0	0	0	0
57	1	0	0	0	0	0	0	0
08	0	0	0	0	0	0	1	0
58	0	0	1	0	0	0	0	0
09	0	0	0	0	0	0	0	0
59	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0
61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0
62	0	0	0	0	0	0	0	0

13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0
64	0	0	0	0	0	0	0	0
15	0	0	0	0	0	0	0	0

Appendix 5

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN QUARTER 1, 2015/16

KNOWLEDGE TESTS

Qtr 1		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	11 (12)				
Hackney Carriage		8(4)	1 (3)	2 (0)	25 (0)
Private Hire		74 (89)	3 (5)	15 (21)	20.3 (25)

() denotes previous quarter figures

TAXI ENFORCEMENT WORK

No late night enforcement work this quarter, due to reduction in staff numbers and reduction in other agency availability.

One daytime enforcement with Derbyshire Constabulary. 5 licensed vehicles were suspended, 2 of which were also served with a police prohibition notice.

NVQ QUALIFICATION

As of 14 May 2015:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR
(as at 30 December 2015)

Year of Registration	Hackney Carriage	Private Hire
1995	1	0
1996	1	2
1997	6	2
1998	15	9
1999	23	24
2000	27	19
2001	41	27
2002	19	45
2003	15	83
2004	19	118
2005	24	124
2006	32	94
2007	24	104
2008	8	72
2009	12	43
2010	5	35
2011	2	26
2012	2	15
2013	2	23
2014	2	31
2015	1	12

Taxi Licensing Sub-Committee Statistics – Quarter 1, 2015/16

No. of Reports	Reports		No. of Decisions different to Officer Recommendation (only available from 29 May 2015)		Outcomes	
	Types	Number			Types	Number
11	Convictions (new driver)	3	Agreed	4	No action	0
	Convictions (existing driver)	5	Disagreed	3	Grant	0
	Caution (new driver)	0	No recommendation made by officers	3	Grant with warning	0
	Caution (existing driver)	0			Renew with warning	0
	Complaints	1			Warning	0
	Failure to comply with committee decisions	1			Warning with training	0
	Repeated vehicle suspensions	0			Suspension	1
	Plying for hire	1			Suspension with training	1
					Revocation	1
					Deferred	3
					Refused (new / renewal)	5

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Appendix 8

TAXI LICENSING QUARTERLY STATISTICS – QUARTER 2, 2015/16

	REQUESTS FOR SERVICE	LICENCES ISSUED				
		HACKNEY VEHICLES	HACKNEY DRIVERS	OPERATORS	PRIVATE HIRE VEHICLES	PRIVATE HIRE DRIVERS
Q2	30 (21)	94 (59)	65 (81)	23 (36)	243 (183)	199 (183)

NO.s OF PEOPLE REQUESTING SERVICE	AVERAGE SERVICE TIME	AVERAGE WAITING TIME
1654 (1501)	9 (10) mins	13 (13) mins

() denotes previous quarter figures

TOTAL NUMBER OF CURRENT LICENCES (as at 30 December 2015)	
Hackney Carriage Drivers	361 (361)
Hackney Carriage Vehicles	281 (287)
Private Hire Drivers	919 (894)
Private Hire Vehicles	909 (834)

Private Hire Operators	99 (97)
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() denotes previous quarter figures

VEHICLE COMPLIANCE STATISTICS – QUARTER 2, 2015/16

VEHICLE INSPECTIONS						
Quarter	Type	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)
Q2	Hackney Carriages	11 (6)	1 (0)	4 (4)	0 (0)	6 (2)
Q2	Private Hire	23 (16)	2 (3)	10 (5)	3 (5)	8 (3)

VEHICLE SUSPENSIONS								
Quarter	Type	Number Suspended	Serious Defects Identified					
			Lights	Brakes	Steering	Tyres	Suspension	Other*
Q2	Hackney Carriages	6 (2)	0 (0)	1 (0)	2 (0)	0 (2)	0 (0)	6 (2)
Q2	Private Hire	8 (3)	1 (1)	2 (0)	1(1)	1 (0)	3 (1)	8 (3)

() denotes previous quarter figures

*Other refers to any defect outside the items listed in the “5 point safety check” (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

*Other serious defects can include:

- Meter seals missing/damaged/tampered with
- Meter calibration incorrect/overcharging
- Door wind check straps weak operation
- Misaligned doors
- Water ingress into passenger/luggage compartment
- Unable to access engine/boot compartments
- Loose/deteriorated engine drive belts
- Battery insecure
- Illuminated warning lights on instrument panel
- Dirty interior/exterior
- Broken/insecure seat bases/back
- Worn/defective seat belts
- Radiator coolant leak(s)
- Engine oil leak
- Exhaust system blowing/leaking
- Engine fuel leak(s)
- Engine misfires
- Excessive smoke emission from exhaust
- Missing trim exposing sharp edges
- Grab handles insecure
- Excessive bodywork corrosion
- Transmission faults/leak(s)
- Defective windscreen wipers/washers
- Loose/missing bodywork

Appendix 10

AGE INFORMATION OF VEHICLES INSPECTED – QUARTER 2, 2015/16

Reg. No.	HACKNEY CARRIAGES				PRIVATE HIRE			
	Suspended	Referred	Advised	OK	Suspended	Referred	Advised	OK
N	0	0	0	0	1	0	0	0
P	0	0	0	0	0	0	0	0
R	1	0	0	0	0	0	0	0
S	1	0	0	0	0	0	0	0
T	0	0	0	0	0	0	0	0
V	0	0	2	0	0	0	0	0
W	0	0	0	0	0	0	0	0
X	2	0	0	0	0	0	0	0
Y	1	0	1	0	0	0	1	0
51	0	0	0	0	0	0	0	0
02	0	0	0	0	0	0	1	1
52	0	0	0	0	0	0	0	0
03	0	0	0	0	1	0	0	0
53	0	0	0	0	1	0	0	1
04	1	0	0	0	1	1	0	0
54	0	0	1	0	0	0	2	0
05	0	0	0	0	3	1	2	0
55	0	0	0	0	1	0	1	0
06	0	0	0	1	0	0	1	0
56	0	0	0	0	0	0	0	0
07	0	0	0	0	0	0	1	0
57	0	0	0	0	0	0	0	0
08	0	0	0	0	0	0	0	0
58	0	0	0	0	0	0	1	0
09	0	0	0	0	0	0	0	0
59	0	0	0	0	0	0	0	0
10	0	0	0	0	0	0	0	0
60	0	0	0	0	0	0	0	0
11	0	0	0	0	0	0	0	0
61	0	0	0	0	0	0	0	0
12	0	0	0	0	0	0	0	0

62	0	0	0	0	0	0	0	0
13	0	0	0	0	0	0	0	0
63	0	0	0	0	0	0	0	0
14	0	0	0	0	0	0	0	0
64	0	0	0	0	0	0	0	0
15	0	0	0	0	0	0	0	0

Appendix 11

OTHER COMPLIANCE/ENFORCEMENT ACTIVITIES UNDERTAKEN QUARTER 2, 2015/16

KNOWLEDGE TESTS

Qtr 2		Delegates Booked	Failed to Attend	Passed	Pass Rate of those Attending %
No. of Sessions Offered	10 (11)				
Hackney Carriage		5 (8)	0 (1)	2 (2)	40 (25)
Private Hire		56 (74)	7 (3)	11 (15)	19.6 (20.3)

() denotes previous quarter figures

TAXI ENFORCEMENT WORK

One daytime and one late night enforcement with Derbyshire Constabulary. 14 licensed vehicles were suspended, 6 of which were also served with a police prohibition notice.

NVQ QUALIFICATION

As of 1 December 2015:

	Hackney Drivers	Private Hire Drivers
Current Suspensions	0	0

Appendix 12

BREAKDOWN OF CURRENT LICENSED VEHICLES BY REGISTRATION YEAR
(as at 30 December 2015)

Year of Registration	Hackney Carriage	Private Hire
1995	1	0
1996	1	2
1997	6	2
1998	15	9
1999	23	24
2000	27	19
2001	41	27
2002	19	45
2003	15	83
2004	19	118
2005	24	124
2006	32	94
2007	24	104
2008	8	72
2009	12	43
2010	5	35
2011	2	26
2012	2	15
2013	2	23
2014	2	31
2015	1	12

Taxi Licensing Sub-Committee Statistics – Quarter 2, 2015/16

No. of Reports	Reports		No. of Decisions different to Officer Recommendation (from 29 May 2015)		Outcomes	
	Types	Number			Types	Number
11	Convictions (new driver)	6	Agreed	7	No action	0
	Convictions (existing driver)	4	Disagreed	3	Grant	0
	Caution (new driver)	0	No recommendation made by officers	1	Grant with warning	2
	Caution (existing driver)	0			Renew with warning	0
	Complaints	1			Warning	0
	Failure to comply with committee decisions	0			Warning with training	0
	Repeated vehicle suspensions	0			Suspension	1
	Plying for hire	0			Suspension with training	2
					Revocation	0
					Deferred	1
					Refused (new / renewal)	6

Classification: OFFICIAL

Classification: OFFICIAL