



DERBY CITY COUNCIL

CHILDREN AND YOUNG PEOPLE COMMISSION 11 SEPTEMBER 2007

Report of the Corporate Director of Corporate and Adult Services

Performance Eye – 1st Quarter 2007/08

RECOMMENDATION

1. To consider the attached Performance Eye commentaries for Quarter 1 2007 – 08.

SUPPORTING INFORMATION

- 2.1 Performance Eye is the Council's performance tracking system, with 'traffic light' indicators backed by commentaries. Each scorecard uses the 'traffic light' system to show how the individual items within the scorecard are performing. The traffic light system works as follows:
 - Red – Performance is not achieving the target
 - Amber – Performance is within +/- 5% of the target which is classed as on target
 - Green – Performance is exactly meeting or exceeding the target.
- 2.2 The June meeting of the Commission resolved to have Performance Eye as a standing agenda item. Attached is the newly available 1st quarter 'traffic light' report from Performance Eye for 2007-08. Following the training session on 25 June, for the first time only the summary sheet is provided plus commentaries for the yellow and red indicators, together with examples of success stories. The full data is accessible through this portal http://dcc-perfmgmt01/Scripts/qpr.exe?QPRPORTAL&*pr mav&SES=tVqt5085pNkjK2Ktsr&FM T=c&i8jA65PVsJ7bKIDGtUv0SNfC Statutory added members are welcome to visit the Council House to access the system.
- 2.3 The Commission may be satisfied by the proposed actions shown in the commentaries or may decide that a chief/senior officer or Council Cabinet member should be interviewed to explore the matter further. There is also the opportunity to re-visit an issue perhaps six or nine months later to see whether any corrective action has proven successful.

For more information contact:	Rob Davison 01332 255596 e-mail rob.Davison@derby.gov.uk
Background papers:	None
List of appendices:	Appendix 1 – Implications; Appendix 2 – The Role of Performance Eye Appendix 3 – Extracts from Performance Eye 1st Quarter Reports

IMPLICATIONS

Financial

- 1.1 None directly arising.

Legal

- 2.1 None directly arising

Personnel

- 3.1 None directly arising.

Equalities impact

- 4.1 None directly arising.

Corporate objectives and priorities for change

- 5.1 Performance Eye is a major tool that can beneficially assist the overview and scrutiny function in monitoring the Council Cabinet's delivery of all of the Corporate objectives and priorities.

Performance Management and the Role of Performance Eye

Performance management is a fundamental part of our corporate planning process. It is made up of the culture and systems that we put in place to help us manage, monitor and continuously improve our performance, and achieve our priorities.

To underpin the culture and systems we monitor our performance continually so we identify areas of service where good progress is being made and those that are not performing as well as expected. Demonstrating effective performance management is an important element in delivering good and improving services to the people of Derby and is featured in the Comprehensive Performance Assessment – CPA - framework.

The indicators that are managed through Performance Eye are the main mechanism in which performance is monitored corporately. BVPIs, are also used by Government to compare our performance to other Local Authorities and are integral to the national inspection framework. Our performance against key BVPIs contributed to the Council's standing as an 'excellent' council. Future CPA assessments will have an increased emphasis on progress made against these indicators. Therefore the way in which we set targets and actions and continue to drive our improvement is increasingly important.

Appendix 3

Performance Eye – Quarter 1 2007- 08 Commentaries for all red/yellow *plus* selected green indicators

Overall position: Of 28 performance indicators, 20 show green, 2 yellow and 4 red. 2 do not show a traffic light. The letter G, Y or R to the right of the commentary denotes the traffic light colour. These commentaries need to be read in conjunction with the graph.

Councillors on the Commission can access Performance Eye through this portal:

http://dcc-perfmgmt01/Scripts/qpr.exe?QPRPORTAL&*prmv&SES=tVqt5085pNkjK2Ktsr&FMT=c&i8jA65PVsJ7bKIDGtUv0SNfC

Added members of the Commission are welcome to visit the Council House to access Performance Eye – phone the Co-ordination Officer on 255596

Comment : 4.1d. iv (2006- 09 CP2.1aiv) % of HMI visits to schools where progress is satisfactory (Corporate Plan 2005 - 2008) - Mick Seller (SellerM) - 21/08/2007

Description

Boulton Primary School was the only category school visited in the quarter (June 6) and progress was unsatisfactory

R

The following two, relating to the preparation of statements of special educational needs are examples of good performance.

Comment : BV43a Q1 07/08 Commentary - Daljit Dosanjh (DosanjD) - 18/07/2007

Description

Based on the actual for Q1 07/08 and the position at the end of Q1 06/07 and year end actual for 06/07 the target for 07/08 should be met.

To ensure that the target for 07/08 will be met, individual cases, where the time limit have not been met, are discussed at monthly section meetings to highlight difficulties that occurred in that particular case to prevent a reoccurrence in other cases.

G

Comment : BV43b Q1 07/08 Commentary - Daljit Dosanjh (DosanjD) - 18/07/2007

Description

Based on the actual for Q1 07/08 and the position at the end of Q1 06/07 and year end actual for 06/07 the target for 07/08 should be met.

To ensure that the target for 07/08 will be met individual cases, where the time limit have not been met, are discussed at monthly section meetings to highlight difficulties that occurred in that particular case to prevent a reoccurrence in other cases.

G

Comment : CF/A1/BVPI 49 (CPD4c) Q1 07/08 Commentary - SahotaK - 20/07/2007

Description

This indicator measures short term stability of placements. Derby has historically performed well with this indicator, consistently achieving very good top band performance. For the first half of 2006/7 we were (below) exceeding our target of 9% but there was a rise in the numerator in Quarter 2 and December which is contrary to the trend. A small number of data accuracy issues that were identified continue to be monitored closely. We are above our 9.5% target for the current year at 9.9% which may rise as was the case in Q2 last year but we will aim to retain very good top band status.

Y

Comment : CP1.3biv Q1 Commentary - Tuckwell, Natalie (TuckweN) - 19/07/2007

Description

Plans to start training over the summer which will be reflected in quarter two figures.

R

Comment : CP 5.3ci Qtr 1 2007/08 - Chris Newton (NewtonC) - 16/08/2007

Description

The numbers of children on the register rose steadily during 2006/07. This trend has recently reversed and there has been a slight reduction during the first quarter. However, the fall in numbers is below the quarter one target. A LSCB partnership project is underway to scrutinise performance in this area and this involves detailed benchmarking with another local authority.

R

Comment : CYP 1.3 (PAF CF/A3) Q1 07-08 COMMENTARY - SahotaK - 20/07/2007

Description

This indicator measures the number of re registrations of children previously on the Child Protection Register. The figure for 2005-6 was 19.9% which was satisfactory band 3 performance. Throughout 2006-7 we were (below) exceeding the year end target of 17% and the final position was 16.3% and 'PAF Band 4'. The indicator involves small numbers in the cohort and tends to fluctuate during the year. The current high position of 20.7 is due to a sibling group entering the numerator. Without this group the Q1 figure would be 14%, hence our forecast of 16.1 for year end.

R

Comment : CYP 2.1 Q1 2007-08 - EldamA (EldamA) - 07/08/2007

Description

This indicator will not be reported on until quarter two. A meeting is to be held between representatives from the Children and Young People's Department and the CAMHS providers to discuss future reporting and measurement against the 2007-08 target of 13 weeks.

No entry

Comment : CYP 2.6 Q1 2007/08 - Chris Newton (NewtonC) - 30/07/2007

Description

The Qtr 1 position reflects the fact that 2 new borns were not seen but because their births were towards the end of June it is expected that the families will be visited within the 2 month target.

Y

A further good news story is the increase in the stock of high quality child care places for all 0- 14 year olds, whose parents want one with a focus on out of school and childminding provision

Comment : Q1 2007-08 Stock and take up of childcare - ColtonF (ColtonF) - 24/07/2007

Description

A combination of new childcare places has been created including childminding places a pre-school group and out of school provision

G