Concessionary fares and public transport consultation

In early October the County Council informed us that they were going to undertake consultation on a number of public transport related issues including -

- Concessionary fares for elderly and disabled people
- Concessionary fares for young people
- Council supported bus services and community transport.

As the City Council is involved in a number of these schemes we felt it was important to get the views of Derby residents as well. We are therefore planning to consult on a number of public transport related areas in the near future. Of these the ones of particular interest to this group are -

1 Additional travel concessions for Gold Card holders.

Currently the English National Concessionary Travel Scheme, known in Derby and Derbyshire as Gold Card, provides free off peak bus travel throughout England for the over 60's and people with certain disabilities. Off peak is defined in the legislation as between 9.30am and 11pm Monday to Friday and all day at weekends and bank holidays.

In Derby and Derbyshire Gold Card holders also get the following additional benefits –

- ½ price rail travel on services in Derbyshire and to key destinations in the surrounding counties eg Manchester, Sheffield, Worksop Mansfield, Nottingham, Burton and Uttoxeter
- Free travel on community transport dial a bus services after 9.30am
- Discounts at various shops and cafes within Derbyshire.

Whilst the majority of the cost of the off peak bus travel is paid for using the various grants the Councils receive from central government sources the rail and community transport discounts are paid for by the City and County Councils. As part of the consultation the we will be asking card holders how often they use the ½ price rail travel and free community transport concessions and if they value these more than other public transport services the City Council pay for such as the conventional supported bus services.

2 Conventional supported bus services

The City Council currently pays for a number of non commercial but socially necessary bus services in Derby. These are –

- Bus service 17/17a from the city centre via Broadway and Darley Abbey to Allestree. The service runs hourly from approximately 830am to 5.30pm Monday to Friday
- Bus service 19 from the city centre via Waterford Drive and Arnhem Terrace to Spondon village. The service runs hourly from approximately 10am to 4pm Monday to Friday
- Bus service 35 from the city centre via Burton Road, Kings Drive, Mickleover to Haven Baulk Avenue. The service runs hourly from approximately 10am to 4pm Monday to Friday

 Bus service 111 from the city centre to Pride Park, the park and ride site and the Wyvern estate. The service runs every 10/15 minutes from approximately 7am to 7pm Monday to Saturday except when there is football match on.

The City Council also partly for the following service in partnership with the County Council

 Bus service 9 from the city centre via Chaddesden and Spondon to Ockbrook. This service runs hourly from approximately 7am to 7pm Monday to Saturday.

As part of the consultation the we will be people how often they use these services and if they value these more than other public transport services the City Council pay for such as ½ price rail travel for concessionary car holders.

3 Community Transport

The City Council currently pays for a number of community bus services to be operated on our behalf. These are primarily for people who struggle to use conventional bus services for what ever reason. The services provided are —

- Dial a bus to a local supermarket a door to door service from the users home to a local supermarket and back. Users get approximately 2 hours at the shop before being taken home. Each suburb of the city gets 1 trip a week in a wheelchair accessible vehicle
- Dial a bus to the city centre – a door to door service from the users home to the city centre and back. Users get approximately 2 hours in the city centre before being taken home. Each suburb of the city gets 1 trip a week in a wheelchair accessible vehicle
- Dial a bus football – a door to door service from the users home to
 Pride Park stadium on match days in a wheelchair accessible vehicle
- Subsidised minibus hire for social groups- low cost wheelchair accessible minibus hire for social and community groups to go on trips
- Ring and ride to health a door to door wheelchair accessible service from the users home to health service facilities eg doctors, hospital, dentist etc

As part of the consultation the we will be people how often they use these services and if they value these more than other public transport services the City Council pay for such as ½ price rail travel for concessionary car holders.