

Joint Derby City Dementia Strategy 2013-2015



Dementia is the one of the biggest health and social care challenges of the present day. In Derby the numbers of people with dementia is expected to grow by 16% by 2025. Derby City Council and NHS Southern Derbyshire Clinical Commissioning Group have joined together to develop a strategy which sets out plans for improving services for people with dementia in Derby. The strategy is informed by national guidance on dementia care as well as local information specific to Derby.

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1.0 Introduction

NHS Southern Derbyshire Clinical Commissioning Group and Derby

City Council have identified that there is a need to drive forward improvements in dementia care. This has been influenced by both National Strategies and local data highlighting the future increase in the number of people living with dementia.

2.0 What is the purpose of this strategy?

In 2009 Living Well with Dementia: A National Dementia Strategy was published by the Department of Health. Living Well with Dementia is the first ever national strategy for dementia in England and Wales.

The Joint Derby City Dementia Strategy is the local response to the objectives in the national document. This version is a 'refresh' of the original strategy which is being updated following the release of:

1. Prime Ministers Challenge on Dementia – Delivering major improvements in dementia care and research by 2015 (Department of Health, 2012)

And

2. Following a series of local dementia engagement events with people with dementia and their carers 'Tell us More' which took place throughout August to November 2012.

The strategy reflects upon progress made to date within Derby City and outlines what the future priorities for improvement are, and

how those improvements will be made. It also states who is responsible for delivering on the improvements.

The strategy has been jointly refreshed by Derby City Council and NHS Southern Derbyshire Clinical Commissioning Group (SDCCG).

NHS Southern Derbyshire Clinical Commissioning Group brings together the combined expertise of 57 local GP practices to commission/buy health services on behalf of over 525,000 patients in Southern Derbyshire. The CCG relates to two local authorities with 100% of people in Derby City and 32% of Derbyshire County residents (Amber Valley, South Dales and South Derbyshire) registered as patients with our member practices. Our vision is to continuously improve the health and wellbeing of the people of Southern Derbyshire, using all resources as fairly as possible.

3.0 What is dementia?

Dementia may be caused by a number of illnesses that affect the brain. Dementia typically leads to memory loss, inability to do everyday things, difficulty in communication, confusion, frustration, as well as personality and behaviour changes. People with dementia may also develop behavioural and psychological symptoms such as depression, aggression and wandering.

There is no single test that can identify dementia, although a range of blood tests and sophisticated brain scans can help and are important in ruling out reversible causes. Diagnosis is made by an assessment of symptoms and the use of brief questionnaires that test ability to remember facts, or draw simple diagrams.

Most types of dementia progress slowly. People may live with the condition for ten years or more, requiring increasing levels of support as they become less independent. By working alongside the person with dementia to identify their needs, carefully planning the person's environment, and giving structure to their day with supportive activities, it is possible to reduce the impact of the symptoms and enable people to 'live well' with dementia.

Vascular dementia is caused by strokes or small vessel disease which affect the supply of oxygen to the brain. It may be prevented from progressing further if identified early.

There is strong evidence that healthy lifestyles can prevent, or at least delay the onset of dementia. This benefits the individual by prolonging healthy life expectancy and services by delaying the need for dementia support to be in place for that person. It is important therefore that the dementia pathway is seen to begin with the provision of lifestyle advice and services, and the promotion of a healthy active lifestyle. The identification of lifestyle risk factors and provision of appropriate support through the Making Every Contact Count (MECC) approach and the provision of lifestyle support through the B-You programme are central to Public Health delivery in Derby City and should be seen as part of the dementia pathway, both in terms of primary and secondary prevention.

4.0 National and Local Data

The current UK population is 53,585,500 with 9,055,900 aged 65 and over. There are an estimated 636,099 people with dementia. By 2020 the number of older people (aged 65 and over) is

expected to be 10,603,000. Of these it is estimated that 785,741(7.4%) will have dementia.

Derby City has a resident population of 248,752 with 37,669 people over the age of 65. Table 1 below shows the diverse ethnic make-up of the city's population (taken from the Census, 2011):

Table 1:

Broad Ethnic Group (2011)	Number	%
White and Mixed White	206,983	83
Asian/Asian British	31,095	13
Black/Black British	7,320	3
Other	3,354	1

There are an estimated 2,965 people with dementia. By 2020 the number of older people (aged over 65) in Derby is expected to rise to 44,200. As there is a positive relationship between the number of older people and the number of people with dementia, Derby can expect to have approximately 3,437 people with dementia by 2020.

Table 2 below shows the number of people formally diagnosed with dementia in Derby City from 2009 to 2012.

Early onset Dementia

In Derby City the number of people identified with early onset dementia (under 65 years) in 2012 is 56 and is projected to rise to 64 by 2020.

Table 2:

	2009/10	2010/11	2011/12
Number of people formally diagnosed with dementia	1,202	1,324	1,608

People with a learning disability and dementia

Evidence suggests that people with a general learning disability have an increased risk of developing dementia though not as high as people with Down's syndrome. However, people with Down's syndrome have an increased genetic risk of developing dementia and at an earlier age, than the general population.

The total Derby City population, aged 18-64, predicted to have Down's syndrome is 97 in 2012 and is projected to rise to 105 by 2020.

The total Derby City population, aged 18-64, predicted to have a learning disability is 3,816 in 2012 and is projected to rise to 4,107 by 2020. As the number of people with a learning disability in Derby increases the number of people with a learning disability and dementia will rise as people with a learning difficulty have an increased risk of developing the disease.

5.0 National Dementia Strategy

In September 2010 the Department of Health published a revised implementation plan for 'Living Well with Dementia - A National

Dementia Strategy'. Nine statements have been developed which aim to capture what people with dementia should expect in terms of their health and social care.

The nine statements are:

I was diagnosed early

I understand, so I make good decisions and provide for future decision making

I get the treatment and support which are best for my dementia, and my life

Those around me and looking after me are well supported

I am treated with dignity and respect

I know what I can do to help myself and who else can help me

I can enjoy life

I feel part of a community and I'm inspired to give something back

I am confident my end of life wishes will be respected. I can expect a good death

The Revised Implementation Plan also confirmed the Coalition Government's commitment in driving forward improvements in dementia care: Four priority areas highlighted for improvement within the Governments Revised Implementation Plan are:

- Good quality diagnosis and intervention for all
- Improved quality of care in general hospitals
- Living well with dementia in care homes
- Reduced use of antipsychotic medication.

6.0 Prime Minister's Challenge on Dementia

The dementia challenge was launched in March 2012 by Prime Minister David Cameron. Building on achievements made through the National Dementia Strategy it aims to deliver major improvements in dementia care and research by 2015.

Key commitments include:

- Increased diagnosis rates through regular checks for over 65s
- Incentives for hospitals offering quality dementia care.
- Innovation
- Promoting local information on dementia services
- Dementia friendly communities across the country
- A high-profile public awareness campaign.
- Better research
- A dementia care and support compact signed by leading care home and home care providers

The Prime Minister's Challenge on Dementia is a challenge to the whole of society as well as government.

Champions groups have been set up to focus on the following three key areas:

1. Developing dementia friendly communities

The aim is to create communities in which people will understand more about dementia and affected people feel included and free from stigma.

Dementia Action Alliances will be set up to identify actions needed to make their community dementia friendly, with at least 20 cities or other communities dementia-friendly by 2015.

Achievements to date include financial institutions working together to create a dementia friendly protocol; a schools dementia awareness pioneer group; and improvements from specific sectors and organisations.

Moving forward:

- A programme to educate 1 million people to become 'dementia friends'
- A dementia-friendly communities symbol:- a forget-me-not, to recognise those who are dementia aware
- More companies will be encouraged to become dementia friendly, improving the layout of buildings and signage and raising staff awareness.

2. Improvements in health and care

The aim is to improve the quality of diagnosis, treatment and care for people living with dementia:

Objectives include driving up diagnosis rates; high quality treatment and care in hospitals, at home and in care homes; improved access to information; improved housing choices; improving end of life care; supporting the workforce through networks and training; developing effective, high-quality commissioning; improved access for family carers to support, information and respite.

Care services can make a public commitment to providing good, personalised dementia care by signing the 'Dementia Pledge', gaining access to free on-line resources and the dementia pledge logo in return.

3. Research

The aim of this area of work is to improve treatments for people with dementia; looking at prevention and slowing progress.

Funding for research into dementia and neurodegenerative disease will increase from £26.6 million in 2009/10 to an estimated £66.3 in 2014/15,

Opportunities for people with dementia to participate in high quality research will increase.

7.0 How were the 2011 – 2012 local plans developed?

Throughout 2009 and up to March 2010 events and workshops were held to involve people in Derby who have an interest in Dementia. Attendees included people with dementia and their

carers, health and social care staff (including the voluntary and community sector) who support people with dementia, and people involved in planning dementia services.

In February 2010 a series of events identified the top five priorities as:

- Workforce learning and development of staff
- Integrated dementia team /care coordination
- Respite within the home and in residential care settings
- Memory assessment service to diagnose people with dementia
- Joint 5th: Continence services; out of hours home care; seamless community networking.

It was also agreed that special attention should be paid to the specific needs of Asian and African-Caribbean people who mainly live in the electoral wards of Arboretum and Normanton.

These priorities formed the basis of the 2011-2012 strategy and the following key actions were identified:

- Good quality early diagnosis and intervention for all
- Easy access to peer support and advice
- An informed and effective workforce across all services
- Good quality care for the physical health care needs of people with dementia
- Improved personal care for people with dementia

- Improved care in care homes

8.0 What has been achieved to date?

Work on the implementation of the National Dementia Strategy in Derby City began during 2009-10. Progress to date includes:

Pilot Memory Assessment Service, the service also incorporates 'The Living Well Programme' which is offered to all people with a recent diagnosis of dementia and who are in the early stages of the condition. Diversity monitoring has shown that during April 2012 to March 2013, 89.08% White/Mixed White patients accessed the service. During the same period 2.41% Asian/Asian British, Black/Black British, and other ethnic group patients accessed the service, suggesting a stronger emphasis on equal access and outcomes for Black and Minority Communities within diagnostic services/ primary care is needed. During the same period 22 patients with learning disabilities were assessed and 9 patients were identified to have early onset dementia.

- **Dementia Support Service**, is a new service, the service is for all people who are affected by memory problems.
- The **Older Peoples Mental Health Liaison Service** has been running as a pilot from Royal Derby Hospital since early December 2011. The service provides expert advice and support on the delivery of good clinical care, care planning and discharge planning for people with suspected memory loss. The service has now become integrated as part of the recently developed age inclusive psychiatric liaison service.

- **Dementia Support Service** is also provided by the Alzheimer's Society at **Royal Derby Hospital NHS Foundation Trust**.
- **Education and Information Programme for Carers.** A set of information programmes for carers of people with dementia.
- **Fast assessments and installation for telecare.** Just as it states, people had expressed their concerns that this took a lengthy time and this has since been improved.
- **E-learning Basic Dementia Training.** The package, included a workbook, and the opportunity to access basic dementia training in an accessible E Learning format.
- **Dementia Awareness Raising.** Derby and Derbyshire Dementia Newsletters have been published.
- **Specialist Dementia Residential Care** has been introduced by Derby City Council – providers achieving environmental and quality standards receive a fee increase for Council-funded residents with dementia
- **Training and support for local residential care providers around End of Life Care for people with dementia** has been piloted – leading to the development of a toolkit for providers produced alongside local carers.

Appendix A provides a summary of the progress made against the 2011-12 local implementation plan.

9.0 Next steps

A series of engagement events 'Tell us More' were held across NHS Southern Derbyshire Clinical Commissioning Group (SDCCG) jointly with Derby City Council during August – November 2012. The 'Tell us More' events focused on capturing views and experiences from people with dementia and their carers on dementia services, in particular focussing on the priority areas which were to be implemented during 2011-12 (as outlined within the Joint Derby City Dementia Strategy 2011-2012). All of the information collected during these engagement events have been summarised into a number of recommendations which have helped to refresh this strategy which include the following:

- Key providers of dementia services are to publicise their services and have information available in a range of accessible formats;
- Develop a dementia 'key contacts' card which provides people with clear details of the key support services;
- Raise awareness of the local Dementia Support Services amongst customers and carers;
- Develop a dementia training and awareness programme for GPs;
- Dementia training at various levels to be delivered within Royal Derby Hospital NHS Foundation Trust;
- Promote the range of personalised day opportunities, and respite for carers and people with dementia to provide a break;
- Promote the use of the existing resources to enable health and social care staff to access appropriate dementia awareness training;

- Explore ways that the assessment, support planning and enablement process can specifically highlight a person's needs around dementia to support long-term care delivery
- Ensure customers feel the homecare they receive is delivered by a consistent group of carers who meet their needs well;
- Share resources with care providers to encourage the provider to develop stimulating activities for people with dementia in care homes e.g. useful websites; examples of best practice.

We would like to take this opportunity to extend a particular thanks to all the people with dementia and their carers who volunteered their time at the 'Tell us More' sessions and various other engagement events.

In November 2012 The Department of Health published its first Mandate between the Government and the NHS Commissioning Board, setting out the ambitions for the health service for the next two years. One of the key objectives of the Mandate was better diagnosis, treatment and care for people with dementia.

In December 2012 the NHS Commissioning Board published planning guidance for CCG's for 2013/14. The planning guidance 'Everyone Counts: Planning for Patients 2013/14' stipulates that CCGs must set local trajectories (targets) for Dementia.

The national dementia diagnosis rate is 46%, the diagnosis rate within

NHS Southern Derbyshire Clinical Commissioning Group is 46.3%.

A revised local implementation plan has been developed in response to:

- Quality outcomes for people with dementia: building on the work of the National Dementia Strategy
- Prime Minister's Challenge
- 'Tell us More' engagement events
- NHS Mandate

The revised local implementation plan can be found within Appendix B.

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Appendix A

Local Implementation Plan 2011-2012: What has been achieved to date

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
Good quality early diagnosis	<i>I was diagnosed early</i>	<p>Commission a direct access memory assessment service which will maintain strong links with the dementia support service</p> <ul style="list-style-type: none"> • After diagnosis the person with dementia and their carer will be offered the Living Well Programme which will provide information, education and other help straight after diagnosis • Every person with dementia and their carer knows where to access information and support 	<p>Phase 1: April 2011 Full roll out end of August</p>	NHS Derby City	<p>Pilot memory assessment services are currently being delivered and provided by Derbyshire Healthcare NHS Foundation Trust.</p> <p>The Dementia Support Service (commissioned by Derby City Council) is delivered alongside the memory assessment service.</p>

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
Easy access to care, support and advice following diagnosis	<i>I understand, so I make good decisions and provide for future decision making</i>	<ul style="list-style-type: none"> • Develop a dementia support service so that people with a diagnosis will receive help and guidance to access the care and support they need • Link to Dementia Café and other existing Peer Support options 	<p>July 2011</p> <p>July 2011</p>	Derby City Council	<p>Dementia Support Service commissioned and provided by ‘Making Space’– this service provides one-to-one support, volunteer befriending, and coordinates peer support groups for people with dementia and their carers</p>
An informed and effective workforce across all services	<i>I get the treatment and support which are best for my dementia, and my life I am treated with dignity and respect</i>	<ul style="list-style-type: none"> • Work with provider organisations to pilot and roll out an E learning package for basic dementia training • Develop training quality standards to be used as part of commissioning and contracting process • Commission a dementia education programme pilot for carers of people with dementia 	<p>May 2011</p> <p>End of July 2011</p> <p>April 2011</p>	Derby City Council & NHS Derby City	<p>Basic dementia awareness training has been rolled out in an E-learning format</p> <p>A set of information programmes for</p>

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
		and evaluate success			carers of people with dementia have been rolled out and are now on offer from the Dementia Support Service.
Home respite available to support people with dementia and their carers	<i>Those around me and looking after me are well supported</i>	Provide the carer with a break while the person with dementia benefits from contact and meaningful activity in their home	Achieved	Derby City Council	This support was piloted amongst homecare providers and is now mainstreamed as part of our approach to self-directed support
Extend Assistive Technology to support people living with dementia and their carers	<i>Those around me, are well supported</i>	<ul style="list-style-type: none"> • Pilot telecare for people with dementia • Evaluate success of the pilot and plan how to provide telecare for people with dementia after the end of the pilot 	March 2011	Derby City Council	Project was evaluated; assistive technology for people with dementia is a central part of the Council's

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
					assessment and support function
Improve the physical health care of people with dementia	<p><i>I get the treatment and support which are best for my dementia, and my life</i></p> <p><i>I can expect a good death</i></p> <p><i>I am treated with dignity and respect</i></p>	<p>Integrated Care Pathway Project has the following aims:</p> <ul style="list-style-type: none"> • Improved liaison between specialist Mental Health staff and staff at the Royal Derby Hospital • Better access to diagnostics for people with dementia • Improved recording of dementia as a diagnosis when a person is in hospital • Pilot of Green Medication and Communication Bag and evaluate success 	<p>December 2011</p> <p>July 2011</p>	NHS Derby City	<p>Pilot Older Peoples Mental Health Liaison Service launched December 2011 – now mainstreamed as part of the wider ‘RAID’ service at Royal Derby hospital</p> <p>Green Medication and Communication Bag evaluated.</p>
Provide peer support	<p><i>I know what I can do to help myself and who else can help me</i></p>	<p>Develop peer support services that provide people with dementia and carers opportunities to socialise and share learning.</p> <ul style="list-style-type: none"> • 10 dementia cafes across Derby City • 3 carers support groups 	Achieved	Derby City Council	<p>Peer Support pilot evaluated and core activities mainstreamed - Dementia Support Service commissioned</p>

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
	<i>I can enjoy life, I feel part of a community and I'm inspired to give something back</i>	<ul style="list-style-type: none"> Befriending services for people with dementia and their carers <p>Explore ways for service to be commissioned after the national funding for the Peer Demonstrator Site ends</p>	End of July 2011		to provide this – currently delivered by 'Making Space'
Quality care in nursing and residential care homes	<p><i>I am treated with dignity and respect I get the treatment and support which are best for my dementia, and my life</i></p> <p><i>I can expect a good death</i></p> <p><i>I am confident my end of life wishes will be respected</i></p>	<ul style="list-style-type: none"> Develop an approach to quality within nursing homes and residential care homes which will guarantee good quality care Put monitoring arrangements in place Pilot specialist dementia input into care homes to reduce the inappropriate use of anti-psychotics 	<p>End of September 2011</p> <p>End of November 2011</p>	NHS Derby City and Derby City Council	<p>A number of residential homes are receiving an enhanced rate for delivering against quality and environmental standards.</p> <p>Anti-Psychotic Pilot undertaken and evaluation submitted</p> <p>A toolkit for residential care</p>

What do we want to achieve?	Quality statement	What will we do to achieve this?	Timescale	Responsible organisation	What have we achieved
					<p>providers supporting people with dementia nearing the End of Life has been completed and co-produced with providers and local carers</p>

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Appendix B

Table 2 –Local Implementation Plan 2013 - 2015

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
Promote prevention of dementia	<i>I know what I can do to help myself and who else can help me</i>	- Enhance GPs awareness of the protective factors for dementia and promote referrals to B-You and other community based activities as appropriate	Throughout 2014	NHS Southern Derbyshire CCG/ Public Health – Derby City Council
		-Media awareness initiatives to raise awareness of dementia and relevant protective factors (lifestyle interventions). Specific emphasis and consideration to be given to promoting message amongst diverse and Black and Minority Ethnic (BME) communities, and under-represented groups – including people with early-onset dementia and/or with a learning disability	Throughout 2014	Public Health/ Communications Team – Derby City Council/NHS Southern Derbyshire CCG
		-Incorporate dementia awareness into “Time to Change” mental health awareness training for Derby City Council front line staff	Throughout 2014	Public Health – Derby City Council
Improving awareness	<i>I know what I can do to help</i>	Creating Dementia Friendly Communities:		

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
and understanding	<i>myself and who else can help me</i>	<ul style="list-style-type: none"> - Developing 'Dementia Friends' in Derby by promoting the information sessions - Supporting the development of the Derbyshire Dementia Action Alliance to help engage with citizens and a range of partners from all sectors - Work towards Derby becoming a Dementia Friendly Community 	<p>Throughout 2014/15</p> <p>Throughout 2014/2015</p> <p>Throughout 2014 and – 2015</p>	<p>NHS Southern Derbyshire CCG and Derby City Council</p> <p>NHS Southern Derbyshire CCG & Derby City Council</p> <p>Derby City Council/Southern Derbyshire CCG</p>
Promoting local information about dementia services	<i>I know what I can do to help myself and who else can help me</i>	<p>Work alongside the Transparency in Dementia Information Project (led by Equip 4 Change) – as part of the Prime Minister's Dementia Challenge. This will help to promote good information so that citizens can navigate what's available more effectively and quickly.</p> <p>Develop a 'key contact card' for customers and carers</p> <p>Derby City Council website to be made more user-friendly</p> <p>NHS Southern Derbyshire CCG website to</p>	<p>Review information provided for citizens in March 2014</p> <p>March 2014</p> <p>March 2014</p> <p>March 2014</p>	<p>NHS Southern Derbyshire CCG & Derby City Council</p> <p>Derby City Council</p> <p>Derby City Council</p> <p>NHS Southern Derbyshire CCG</p>

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
		<p>be made more user-friendly</p> <p>Dementia Support Service Provider to review information provided at point of diagnosis and along dementia journey – to include review of accessibility for all communities</p>	March 2014	Derby City Council
Good quality early diagnosis and intervention for all	<i>I was diagnosed early</i>	<p>Model of memory assessment service to be agreed to support timely and person-centred diagnosis and support planning. Model to emphasise opportunities to deliver equal access and outcomes for diverse communities and under-represented groups</p> <p>Pilot a Primary Care Dementia Liaison Service for 12 months- to promote early assessment, encourage patients to be assessed, and to provide support and signposting for both patients and carers.</p> <p>Arrange a GP Dementia Seminar to highlight the importance of a timely diagnosis; how to assess dementia in primary care; promote Dementia Support Service.</p> <p>Arrange QUEST sessions with a focus on</p>	<p>March 2014</p> <p>August 2013 to August 2014</p> <p>July 2013 - achieved</p> <p>September</p>	<p>NHS Southern Derbyshire CCG</p> <p>NHS Southern Derbyshire CCG</p> <p>NHS Southern Derbyshire CCG</p> <p>NHS Southern Derbyshire CCG</p>

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
		dementia. With a view to raising the profile of services within Derby City and facilitating discussions between primary care clinicians, as well as secondary care services.	2013	
		Complete a GP on-line survey to identify areas of training needs with respect to GPs undertaking assessments and diagnosis (where possible) confidently and competently; Evaluate to develop a GP training programme	From 2014	NHS Southern Derbyshire CCG
		Trajectory target to be set to improve diagnosis rates within 2013/14 and 2014/15	Between March 2014- March 2015	NHS Southern Derbyshire CCG
		Develop Quality Premium indicators to improve the quality of services within primary care to make sure patients are diagnosed in timely way and patients given the opportunity to plan for their future care.	March 2013	NHS Southern Derbyshire CCG
		Explore opportunities and potential for linking patients with early diagnosis of vascular dementia to bYou programme	From October 2013	Public Health - Derby City Council/ NHS Southern Derbyshire CC
Provide	<i>I know what I</i>	Evaluate the Dementia Support Service to	September	NHS Southern Derbyshire CCG

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
support following diagnosis and peer support	<i>can do to help myself and who else can help me/Those around me and looking after me, are well supported</i>	identify key areas of impact, ensure the service is meeting the broad range of diverse needs in the city, and consider next steps for support services required	2013	&Derby City Council
Quality care and support for people with dementia	<i>I know what I can do to help myself and who else can help me</i>	Develop a DCC Dementia Champions Working Group and action plan to improve key areas of support such as: <ul style="list-style-type: none"> - Improving our assessment and support planning process so that people with dementia's needs are identified and communicated to other providers, including people with complex needs, citizens from BME communities, and those who have early on-set dementia - Make sure consistency and quality of homecare is a priority - Identify opportunities to support people with dementia through a reablement approach 	September 2013 and on-going	Derby City Council

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
		<ul style="list-style-type: none"> - Promoting assistive technology widely across the health and social care community - Making sure our services are meeting the needs of diverse communities as part of our service provision 		
Quality care in care homes	<i>I am treated with dignity and respect</i>	<p>Support local providers to develop a therapeutic approach to stimulation and well-being through a Dementia Care Mapping project and other workforce initiatives</p> <p>Develop dementia specific reablement and day opportunities within residential care – to support people to remain as independent as possible</p>	<p>From October 2013</p> <p>By March 2014</p>	<p>NHS Southern Derbyshire CCG& Derby City Council</p> <p>Derby City Council</p>
Carers being supported	<i>I know what I can do to help myself and who else can help me</i>	Evaluation of Dementia Support Service as above to identify impact for carers	September 2013	Derby City Council

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
Good quality physical environments for people with dementia	<p><i>I can enjoy life</i></p> <p><i>I am treated with dignity and respect</i></p>	<p>Deliver dementia friendly improvements within DCC residential care homes Arboretum and Perth House to support residents, customers and carers</p> <p>Complete Kings Fund dementia self-assessments within all DCC residential care homes by April 2014</p> <p>Complete Kings Fund dementia self-assessments within existing Extra Care environments to support future design planning of Extra Care schemes</p> <p>Environmental improvements within Royal Derby Hospital to create dementia friendly wards.</p>	<p>By March 2014</p> <p>By April 2014 and on-going action planning</p> <p>End of March 2014</p> <p>By end of 2013</p>	<p>Derby City Council</p> <p>Derby City Council</p> <p>Derby City Council/ Local Extra Care Providers</p> <p>NHS Southern Derbyshire CCG</p>

What do we want to achieve?	Quality Statement	What will we do to achieve this?	Timescale	Responsible organisation
Care of people living with dementia in general hospitals is improved	<i>I am treated with dignity and respect</i> <i>I get the treatment and support which are best for my dementia, and my life</i>	Training for Health Care Assistants within Royal Derby Hospital to improve dementia awareness and the development of skills to communicate well with people with dementia.	By end of 2013	NHS Southern Derbyshire CCG
Good quality End of Life Care for people with dementia	<i>I am confident my end of life wishes will be respected – I can expect a good death</i>	Roll-out of the Dementia and End of Life toolkit for residential care providers	July 2013 - achieved	Derby City Council
An informed and effective workforce across all services	<i>I get the treatment and support which are best for my dementia, and my life</i> <i>I am treated with dignity and respect</i>	Workforce learning and development to for care homes/ supported housing providers and domiciliary carers Explore joint working with higher education providers to develop skills within wider health and social care workforce Explore funding sources to deliver training.	By March 2014 By March 2014 Throughout 2014/15	NHS Southern Derbyshire CCG Derby City Council Derby City Council Derby City Council/ NHS Southern Derbyshire CCG

6.0 Contact Information

If you have any comments or questions on the information contained in this Derby City Dementia Strategy please contact us with your feedback. If you are a person with dementia or caring for someone with dementia and you would like to get involved in any of the projects we would like to hear from you. Contact details are as follows:

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