

Time commenced – 18.00
Time finished – 20:02

ADULTS AND HEALTH SCRUTINY REVIEW BOARD

4 October 2022

Present: Councillor Martin, (Chair)
Councillors J Khan, Froggatt, A Holmes and Cooper

In Attendance: Sean Thornton, Assistant Director NHS Derby and Derbyshire
Clinical Commissioning Group
Robyn Dewis, Director of Public Health, DCC
Ruth Cumbers, Integration Director 999/111 – East Midlands
Andy Magee, Regional Operations Manager at East Midlands
Ambulance Service NHS Trust

14/22 Apologies for Absence

Apologies were received from Councillor Lonsdale and Councillor Pattison.

15/22 Late Items

There were no late items.

16/22 Declarations of Interest

There were no declarations of interest

17/22 Minutes of the meeting held on 5 July 2022

The minutes of the meeting held on 5 July 2022 were agreed as a correct record.

18/22 COVID 19 Update

The Board received a report from the Director of Public Health which provided an update on Covid-19.

It was noted that local statistics on Covid-19 were now provided by survey data from the ONS. It was noted that cases in England were increasing and that 1 in 65 people now had the virus. It was noted that there had been an increase in cases in secondary school aged children.

It was noted that the BA.5 variant was circulating, and that this variant had been circulation throughout the summer. It was noted that there were high

levels of reinfection for omicron variants of the virus. It was noted that significant increases in death rates were not expected.

It was reported that flu rates were expected to be high this year as a result of low immunity levels. It was noted that infections with flu and covid simultaneously could be more dangerous.

It was reported that NHS vaccination campaigns were underway and that flu and covid vaccines would both be offered to over 50s in October 2022.

The Board resolved:

- 1. to note the update.**
- 2. To request that an update on Covid-19 and flu is brought to the Board's next meeting.**

19/22 Ambulance response times

The Board received a report from the Integration Director 999/111 – East Midlands on Ambulance response times.

It was noted that nationally, Ambulance Trusts were struggling to meet performance standards and that primarily, this was linked with resource availability. It was reported that throughout the 22/23 financial year and the 21/22 financial year, an increase in the number of Ambulance crews waiting to hand patients over to Emergency Departments had increased significantly, which had resulted in delays in response times for patients waiting in the community.

It was noted that during Q1 there were 36,647 resource hours lost due to delays compared with 1,984 in Q1 of 2019/20. As part of the contractual agreement reached with EMAS and the 5 ICB associate commissioners of the Emergency Ambulance Contract, all ICS's had provided improvement trajectories linked to operational plans that committed to a reduction in handover delays in excess of 60 minutes.

It was noted that achieving this as a minimum would have a positive impact on performance, as well as quality and patient safety. It was reported that this remained dependent on multiple factors such as service delivery and resource availability across the whole health and social care system. ICS's were committed to improving access to urgent care services including pharmacy provision, general practice and NHS 111 to reduce demand on Emergency services.

It was reported that EMAS was working with systems to support the development and access to pathways that were alternative to direct conveyance to an Emergency Department. It was noted that these included 2-hour Urgent Community Response services, Same Day Emergency Care, direct admission to specialities and virtual wards.

It was noted that systems had also made a commitment to reduce the number of delayed discharges and were working closely with local authority

colleagues to increase system flow. It was reported that after approval of the business case for mental health funding; recruitment commenced for mental health practitioners to be based in the Emergency Operations Centre to provide support and advice to patients experiencing mental ill health.

It was noted that despite a deterioration in response time performance, there had been an increase in non-ambulance system indicators such as see and treat and hear and treat activity. This took place with lower acuity patients who could be provided with advice over the telephone by clinical teams in the EMAS Emergency Operation Centre or when an ambulance was dispatched. It was reported that treatment could be provided by a crew on scene without a patient needing to be conveyed to an Emergency Department. This was a positive outcome for patients and reduced demand for, and dispatch of an Emergency Ambulance.

It was reported that hospital discharge delays were having an impact upon the ability of ambulance crews to meet their targets. It was noted that if resources were able to be utilised more efficiently, the service would be much closer to meeting waiting time targets.

A councillor commented that new housing estates were being built in the city but there were no new GP practices. It was noted that this led to further pressure on A&E services.

The Board thanked the NHS ambulance service for their efforts under difficult circumstances.

The Board resolved:

- 1. to note the update.**
- 2. to recommend that the Council redoubles its efforts to recruit social care staff, working alongside the NHS to find staff to allocate to those roles.**
- 3. to invite the Cabinet Member for Adults, Health and Housing to attend the Board's next meeting to discuss how the Council's social care services can help to improve hospital discharge times.**

20/22 People and Communities Strategic Approach to Engagement 2022-23

The Board received a report and presentation from the Assistant Director NHS Derby and Derbyshire Clinical Commissioning Group on People and Communities Strategic Approach to Engagement 2022-23.

It was reported that Joined Up Care Derbyshire (JUCD) was the Derby and Derbyshire health and social care partnership for adults and children. It was reported that JUCD's priority was to make improvements to the Derby & Derbyshire populations' life expectancy and healthy life expectancy levels in comparison to other parts of the country and reduce the health inequalities that were driving these differences. It was reported that JUCD would work together even more closely across health and care services, to make sure local people were living well. It was reported that JUCD wanted to involve

local people more in understanding their priorities and needs, and for them to help shape the services and support available.

The Board noted that JUCD's ambition was to embed its work with people and communities at the heart of planning, priority setting and decision-making to drive system transformation work, ensuring the voices of patients, service users, communities and staff were sought out, listened to, and utilised resulting in better health and care outcomes for our population.

It was reported that JUCD wanted to recognise that relationship building was important to increase trust and improve involvement and needed to be considered on a planned, systematic, and continuous basis, with the required investment of time. It was also reported that JUCD planned to ensure its continuous engagement that reflected this new relationship with the public, capitalised on those emotional connections and brought people and communities into the discussion rather than talking to them about the decision.

It was reported that this new approach aimed to move away from more transaction one off conversations with patients and members of the public, to a way of working that was continually listening to and acting on the needs, wants and aspiration of local communities, to drive local priorities.

It was reported that JUCD would implement a new approach to the 'Involvement of People and Communities in Place Partnerships'. I was noted that this approach:

- Put the voice and lived experience of people and communities at the heart of what we do in Place.
- Promoted a culture of listening, learning, and taking action together – linked to previous project.
- Embedded a long-term and continuous process
- Created 'interfaces' between people and communities, and the ICS to ensure we listen with purpose, learn from those conversations, and take action at all levels of the ICS
- Mobilised people to engage in meaningful conversations about 'what matters to them'
- Built relationships with excluded groups, especially those affected by inequalities

Councillors commented that it was important for members of the public to be given an opportunity to contribute and that access points for public engagement needed to be publicised.

The Board resolved:

- 1. to note the update.**
- 2. to request that an update on the People and Communities Strategic Approach to Engagement 2022-23 is brought to the Board's next meeting.**
- 3. to request that information on rehabilitation beds is included in the Florence Nightingale report.**

21/22 Topic Review – Obesity

The Board considered a scoping report for the topic review. The scoping report and timetable were agreed.

It was suggested that the following questions needed to be addressed:

- How are the Council and NHS working to ensure that residents of Derby avoid becoming obese?
- Have the Council and the NHS been successful in supporting obese residents to lose weight and live healthier lifestyles?
- How are take-aways impacting levels of obesity in Derby?
- How is inequality affecting obesity levels in Derby?

It was agreed that interviews would be organised and would take place before the Board's next meeting.

Resolved to approve the report with the above questions to be addressed as part of the topic review.

22/22 Work Programme 2022/23

The Board received a report of the Strategic Director of Corporate Resources on Work Programme and Topic Review.

It was noted that the following items had been added to the Board's work programme:

- Covid-19 and flu update
- Waiting times for A&E and hospital discharge
- Rehabilitation beds
- GP recruitment and retainment
- People and Communities Strategic Approach to Engagement 2022-23

The Board resolved to note the contents of the report.

23/22 Item for Information - Waiting times for A&E and hospital discharge

The Board received a report on waiting times for A&E and hospital discharge. It was noted that no officers were available to present this report and that the report would be brought back to the Board's next meeting. The report was for information.

The Board resolved to note the contents of the report.

24/22 Item for Information - Orthopaedic Centre

The Board received a report on the Derbyshire Orthopaedic Centre Project (DOCP). It was noted that the funding for this project was no longer available. The report was for information.

The Board resolved to note the contents of the report.

MINUTES END