

Overview and Scrutiny Committee
Derby City Council

9 Old Chester Road
Chester Green
Derby
DE1 3SA
5th November 2008

Dear Sirs

A6 bus lane at Darley Abbey

I write as an experienced bus driver, a Team Leader, and Secretary of the Derby branch of the transport Trade Union, Unite.

As drivers we pride ourselves on top customer service and we also know that being on time is what is most important to passengers.

Traffic jams are stressful. Good drivers have left because of this stress, not just because of the traffic, but also the anger of customers who think it is our fault that they are going to be late for work or appointments.

Drivers who work for trentbarton have a high reputation for good, friendly service and we work hard to maintain that reputation. We know that it wins us new customers and keeps the ones we already have.

We don't want to go back to the days of falling passenger figures, cut-backs and more people turning back to their cars. This is bound to mean job losses and worse working conditions.

The A6 bus lane has given us hope that buses have a bright future and that councils will support public transport. It has worked well. People's buses are on time, they are much happier; we can do our job better and more safely.

So please do not scrap this bus lane. We know that there would not be much chance of any other bus lanes where they are badly needed, if this one can't survive.

Pete Murnin
Secretary Unite The Union

