

## **Appendix 1 – Responses received from organisations to the Voluntary Community & Faith Sector Consultation**

Responses were received from the following organisations:

Age UK Derby & Derbyshire

Alternatives – Also provided also additional appendices

CamTAD

Community Action Derby

Derby Bosnia Herzegovina Community Association

Derby Community Accountancy Service

Derby Persian Cultural Association

Derby Shopmobility

Derby Stroke Club No 1

Derby United Credit Union

Derbyshire Advocacy Service

Derbyshire Chinese Welfare Association

Derbyshire Friend

Derbyshire Voice

Hadhari Nari

Hadhari Supported Lunch Club

Headway

Indian Community Day Support

MHA Care Groups - Live at Home Schemes – Also provided additional appendices

Opieka

Padley Group

Relate Derby and Southern Derbyshire – Also provided additional appendices

Rethink Focusline

Sahahra

Sahakar Group

Sahaly Women's Group

Sight Support Derbyshire

Sinfin and Stenson Fields Asian Over 60's

St James Centre

Ukrainian Day Centre

**Please tell us the name of the organisation and service you are commenting on.**

Age UK Derby and Derbyshire Advocacy Service

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

We deliver the only specialist Advocacy service for older people and their carers in the city. In response to increasing demand DCC offered a grant funded opportunity to expand our 12 hour per week service in 2012. We have achieved or exceeded all our targets with excellent customer satisfaction and outcomes achieved. In addition we have secured the Action for Advocacy Approved Provider Standard at the first attempt and with flying colours. Our very positive report highlighted our excellent standards, policies and trained staff and volunteers.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Please see annual reviews, monitoring information and outcomes.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

We support 177 services users per year, 106 long-term cases so in any week any of these clients may be being supported and can access the service.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Advocacy is available in Derby City Monday to Friday 9-5 benefitting from resources funded by Derbyshire County Council and the co-location of all Advocacy staff in Derby.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Outcomes for service users focus on social, health and wellbeing outcomes but include financial benefits such as achieving continuing care funding, accessing private income and grant making trusts. for individuals at risk because of safeguarding our service can also save lives and the escalation of violence and behaviours. Please see annual review

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

AUKDD have no contingency plans to subsidise this service because of a lack of resources. Best practice and Action for Advocacy principles means Advocacy must remain free and independent which limits our ability to source alternative income. AUKDD already delivers it at minimal cost and provides considerable free contribution to Derby City Council's strategic and planning processes.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

30% cuts would result in greater than 30% cuts in capacity because of the impact on volunteering, training and supervision. We would estimate that the current 177 could reduce to less than 100.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Fewer days and shorter hours, cuts to the Information and Advice budget will also affect access to the service.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

30% cuts in funding would result in reduced staff hours for the service because, in common with most of our service delivery budgets staff costs form the majority of expenditure. Cuts in staff hours would, in all likelihood result in the loss of some whole staff posts and as individuals will move to alternative posts. Advocates need extensive, lengthy training and mentoring to develop the skills and experience necessary to advocate for an individual or group. Loss of paid staff will also limit our opportunities for volunteers as we have to maintain an acceptable ratio of staff: volunteer advocate within the team. The loss of skills and experience and the capacity for supporting volunteers will mean the service loses considerable capacity even with minimal funding cuts.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere    | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided       | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

The service would continue but with significant changes to access and timely responses. AUKDD would continue to exist but cuts across our portfolio of services would damage our charity and our ability to deliver services in the city. Our services are designed to complement each other and other partner agency services. Our services also support each other - accommodated together or in hosts and managed collectively we deliver great value for money but any cut in grant funding will increase the relative costs of delivering remaining services, staff teams will lose essential skills and our capacity to support and train volunteers will diminish. We believe we deliver excellent, highly relevant services that directly support key strategic aims of Derby City Council Adults Health and Housing directorate. We fund our contribution of time and expertise to strategic development such as the personalisation programme board and infrastructure support for older people's groups and continue to support the city's Information and Advice services with the only specialist, independent, free, expert information and advice service for older people. We feel we have made a significant contribution to Derby City, building on the grant funding we have received. We fundraise and generate our own income as well as support the development of social enterprise and sustainable activities. Partnerships must be mutual and based on trust and a fair contribution. Cuts to our services will affect each individual service, other services we deliver and our confidence and ability to engage in future partnership work in the city.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

less than 100

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Reduced hours and staff, likely to be less than 50% of current capacity because of the effect on volunteering, training and supervision.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

50% cuts would damage the service significantly. Staff costs constitute the majority of the budget so 50% cuts would in effect reduce the team by more than half because of the impact on the staff: volunteer ratio. 50% cuts could also affect our overall management of Advocacy and other Derby services and our city centre location as the contribution to our management costs and overheads would affect our ability to maintain manager posts and our lease arrangements.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input type="checkbox"/> Funding would need to be sourced elsewhere    | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided       | <input type="checkbox"/> Charges to customers would increase                          |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

The service would need to re-configure and either offer far fewer clients support or specialise in very limited forms of advocacy.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

100% cut in funding would end Advocacy in Derby City when the effect of personalisation on users of services is increasing the need for independent, specialist, free advocacy support is most needed. The loss of our advocacy service would increase the numbers and levels of complexity of complaints to Derby City Council and health services. More people would experience poor care and support but be unable to engage positively with statutory and voluntary agencies to resolve often complicated issues. Advocacy helps individuals and their carers secure benefits, entitlements and services they need and without their support demand on 'front door' services to DCC and health will increase.

### **Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

The Advocacy service has a proven track record in supporting a wide range of clients across all minority groups. Our Human Rights group for LGBT older people is supported by AUKDD and offers advocacy support with human rights challenges.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

All

**Please tell us how you think people in the area may be affected.**

As above

**If you have any final comments you would like to make, please use the space below.**

Please consider the information in our Annual Review, our separate letter of response to the consultation and our alternative proposal sent to Cath Roff.

**Please tell us the name of the organisation and service you are commenting on.**

Age UK Derby and Derbyshire Information and Advice and the 50+ Centre

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The 50 + Centre is a unique, innovative, multi-use, user led resource for older people in Derby. When DCC funded significant capital investment into the Centre AUKDD agreed to manage the Centre on behalf of stakeholders. We have invested considerable amounts of our own funding as well as time, skills and staff and volunteer resource into the centre which is thriving and successful. The Information and Advice grant funds only a fraction of the combined costs of delivering Information and Advice for older people and carers across both the 50+ centre and our premises on the Morledge.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Please see our quarterly monitoring report and annual review.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

8,511 people used the 50+ Centre in 2012/13 averaging 163 people per week.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The 50+ Centre and Information and Advice is available routinely 30 hours per week across Monday - Friday but supports a wide range of activities within the Eagle Market, Morledge and in the Centre.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Outcomes for service users focus on social, health and wellbeing outcomes but outcomes for the city include our participation in the Information and Advice Forum, the provision of the only free, independent and high quality service for older people in the city.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

AUKDD have no contingency plans to increase the subsidy to this service because of a lack of resources. Without joint funding the 50+ Centre must close affecting the Eagle Market development plans, surrounding businesses and the multi-agency partnership work and events held there. Our remaining resources would be concentrated on protecting vital staff to try to maintain our opportunities for volunteers with an acceptable staff: volunteer ratio. Added value activities provided at the Centre such as social groups, falls prevention activity, drop-in support for socially isolated older people will all end leading to increased demand on other services especially the Council House and other 'front door' services.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

30% cuts in funding would result in reduced staff hours for the Information and Advice service because, in common with most of our service delivery budgets staff costs form the majority of expenditure. This would mean we would be unable to keep the 50+ Centre or the Morledge open during the most popular contact times and current activities would have to be reduced. Fewer volunteer opportunities could be supported and less wellbeing promotion sessions supported.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

50% cuts would damage the service significantly. Staff costs constitute the majority of the budget so 50% cuts would in effect reduce the staff hours by half and overall capacity of volunteers by more than half. 50% cuts could also affect our overall management of Derby services and our city centre location as the contribution to our management costs and overheads would affect our ability to maintain manager posts and our lease arrangements. 50% cuts to the Information and Advice budget would risk all our services as it is already heavily subsidised by unrestricted income generated by local fundraising which is reducing during the financial downturn.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

100% cut in funding would end activity at the 50+ centre and significantly reduce capacity at the Morledge. Staff posts would be cut and we would be able to offer very limited capacity for volunteer roles, training or development. The cuts to this service would increase risk against other grant funded services because of its reliance on the charities income. The cuts would also badly affect our capacity to address these challenges as we would lose both roles and individuals within our Information, Advice and Advocacy teams.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |



**Please give reasons for your answer.**

Please see monitoring reports

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

All areas

**If you have any final comments you would like to make, please use the space below.**

AUKDD would continue to exist but cuts across our portfolio of services would damage our charity and our ability to deliver services in the city. Our services are designed to complement each other and other partner agency services. Our services also support each other - accommodated together or in hosts and managed collectively we deliver great value for money but any cut in grant funding will increase the relative costs of delivering remaining services, staff teams will lose essential skills and our capacity to support and train volunteers will diminish. We believe we deliver excellent, highly relevant services that directly support key strategic aims of Derby City Council Adults Health and Housing directorate. We fund our contribution of time and expertise to strategic development such as the personalisation programme board and infrastructure support for older people's groups and continue to support the city's Information and Advice services with the only specialist, independent, free, expert information and advice service for older people. We feel we have made a significant contribution to Derby City, building on the grant funding we have received. We fundraise and generate our own income as well as support the development of social enterprise and sustainable activities. Partnerships must be mutual and based on trust and a fair contribution. Cuts to our services will affect each individual service, other services we deliver and our confidence and ability to engage in future partnership work in the city.

**Please tell us the name of the organisation and service you are commenting on.**

Age UK Derby and Derbyshire Falls Prevention

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

Our Falls Prevention service delivers a sustainable, quality assured falls activity capacity within Derby City that coordinates with Derbyshire and is supported by the Active Derbyshire resource. The low level of funding used to support, accredit and maintain classes delivered to the Strictly No Falling quality standard allows the service to have an extensive reach including improving the falls and bone health pathway in the city by developing advanced level class provision, improving referral routes and encouraging awareness of falls prevention. AUKDD's work in the county supported the rapid implementation of the Strictly No Falling standard and the city benefitted from the long periods of development work in the county.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Please see annual review, Falls and Bone Health Pathway for Derby City, Integrated Frail Elderly Care Pathway.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Number of service users is not relevant for this service, our stakeholders are all independent falls class tutors, falls clinic teams and the B-You programme.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Falls Prevention Service is available 25 hours per week across Monday - Friday but supports class provision throughout the week, mostly during daylight hours.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Outcomes for service users focus on social, health and wellbeing outcomes but include skills and knowledge benefits in the city as more tutors are trained to evidence based standards and more classes are delivered to the Strictly No Falling standards.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

AUKDD have no contingency plans to subsidise this service because of a lack of resources. Without joint funding the work will cease and key referral routes and capacity in the city will suffer. For Southern Derbyshire CCG the strategic delivery of the same standards of falls activity within southern Derbyshire and in the city will be lost. The significant investment by Public Health will fail to achieve long-term outcomes and sustainability because the provision of 12 month free tuition will not meet the evidence based criteria, the Strictly no falling standards or the needs of tutors to develop ongoing sustainable independent classes.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

30% cuts in funding would result in reduced staff hours for the service because, in common with most of our service delivery budgets staff costs form the majority of expenditure. The revised budget would accommodate much less development work time and in conjunction with the B-You activity could create significant challenges for the service.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

50% cuts would damage the service significantly. Staff costs constitute the majority of the budget so 50% cuts would in effect reduce the staff hours by half. 50% cuts could also affect our overall management of Falls Prevention and other Derby services and our city centre location as the contribution to our management costs and overheads would affect our ability to maintain manager posts and our lease arrangements.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

100% cut in funding would end evidence based, sustainable Falls Prevention work in Derby City. The services including acute settings, primary care, rehabilitation, assessment and support planning, First Contact, falls clinics, and demand for mobility support services will continue to see increasing levels of demand. Older people and their carers will continue to suffer the devastating effects of falling or risk of falling affecting demand for housing support services, aids and adaptations and costly personal budget allocations. The B-You programme will experience referral overload or only short-term outcomes as users have no ongoing support and the programme will not realise its full potential as it fails to achieve lasting behavioural change in people's falls prevention activity.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Falls Prevention activity affects all user groups including younger disabled people and any person aged 50+. In addition class tutors and the economic benefits of developing sustainable classes in the city affects all community groups.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

All

**Please tell us how you think people in the area may be affected.**

Lack of high quality, quality assured, falls prevention activities leading to an increased risk of life changing fall.

**If you have any final comments you would like to make, please use the space below.**

AUKDD would continue to exist but cuts across our portfolio of services would damage our charity and our ability to deliver services in the city. Our services are designed to complement each other and other partner agency services. Our services also support each other - accommodated together or in hosts and managed collectively we deliver great value for money but any cut in grant funding will increase the relative costs of delivering remaining services, staff teams will lose essential skills and our capacity to support and train volunteers will diminish. We believe we deliver excellent, highly relevant services that directly support key strategic aims of Derby City Council Adults Health and Housing directorate. We fund our contribution of time and expertise to strategic development such as the personalisation programme board and infrastructure support for older people's groups and continue to support the city's Information and Advice services with the only specialist, independent, free, expert information and advice service for older people. We feel we have made a significant contribution to Derby City, building on the grant funding we have received. We fundraise and generate our own income as well as support the development of social enterprise and sustainable activities. Partnerships must be mutual and based on trust and a fair contribution. Cuts to our services will affect each individual service, other services we deliver and our confidence and ability to engage in future partnership work in the city.

**Please tell us the name of the organisation and service you are commenting on.**

Age UK Derby and Derbyshire First Contact Derby

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

Our delivery of First Contact has been outstanding, achieving high, rapid and sustained performance against or above targets. First Contact delivers an essential service for the most vulnerable of Derby citizens and supports partner agencies to maximise their impact and the value of their service and funding.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Please see our quarterly monitoring report, annual review and previous evaluations, and our letter to Cath Roff enclosing feedback from Partner Agencies as stakeholders.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

213 checklists per year, variable numbers per week,

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

First Contact coordination and referral processing is available Monday to Friday 9-5 but because partner agencies deliver the checklist process it is available through at least some agencies 24/7.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Outcomes for service users focus on social, health and wellbeing outcomes but include life-saving outcomes from installation of equipment such as smoke alarms, grab-rails, monitors and domestic security. Please see annual review.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

AUKDD have no contingency plans to subsidise this service, it is a statutory service meeting many of DCC's obligations and helping to support its strategic aims. AUKDD already delivers it at minimal cost and provides considerable free contribution to Derby City Council's strategic and planning processes. AUKDD has no available resource to meet any shortfall in funding.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below. E. Additional details, changes to the service or why the service would not continue.**

30% cuts in funding would result in reduced staff hours for the service. This would, in all likelihood result in the loss of both staff as they require full-time work and will move to alternative posts. The loss of these staff skills, knowledge and reputation will damage the delivery of the service and its development and rob the project of its momentum at a critical stage. With reduced staff hours the service will be unable to cope with the demand from partner agencies. This demand, outside the control of First Contact, will grow as other services reduce in the city. As growing demand meets a reduced service the quality of response will reduce and Derby citizens and partner agencies will receive a poor service. Response times and the quality of feedback will worsen damaging the partner agency relationship and resulting in key partners withdrawing their free, voluntary participation in the scheme.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

50% cuts would damage the service significantly. Staff costs constitute the majority of the budget so 50% cuts would in effect reduce the two person team to 1 fte at most. With such a reduced capacity we would be unable to work in partnership with the same number of partner agencies or have to reduce the service to a limited age group. Both options would result in significant inequalities in numbers and range of service users accessing the service and then the quality of the service they receive. And as for the impact of 30% cuts the free, voluntary partnership with partner agencies would be irreparably damaged.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

100% cut in funding would end First Contact in Derby City at a time when other areas of the country are responding to best practice guidance and recommendations by central government and the Age Action Alliance of the effectiveness of First Contact type systems. When Adults, Health and Housing initiatives most want to prevent Derby citizens escalating into higher cost intensive services or resorting to AH&H 'front door' routes for support the principle and highly effective mechanism for preventative low level intervention would be cut and the investment of grant funding and all the partner agencies would be lost.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                          |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities            |

Young people aged 16 to 24

Lesbian, gay, bisexual or transgender people

**Please give reasons for your answer.**

The service supports any Derby Citizen aged 18+ and achieves excellent access for all minority groups, wards in Derby etc

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

all city

**If you have any final comments you would like to make, please use the space below.**

AUKDD would continue to exist but cuts across our portfolio of services would damage our charity and our ability to deliver services in the city. Our services are designed to complement each other and other partner agency services. Our services also support each other - accommodated together or in hosts and managed collectively we deliver great value for money but any cut in grant funding will increase the relative costs of delivering remaining services, staff teams will lose essential skills and our capacity to support and train volunteers will diminish. We believe we deliver excellent, highly relevant services that directly support key strategic aims of Derby City Council Adults Health and Housing directorate. We fund our contribution of time and expertise to strategic development such as the personalisation programme board and infrastructure support for older people's groups and continue to support the city's Information and Advice services with the only specialist, independent, free, expert information and advice service for older people. We feel we have made a significant contribution to Derby City, building on the grant funding we have received. We fundraise and generate our own income as well as support the development of social enterprise and sustainable activities. Partnerships must be mutual and based on trust and a fair contribution. Cuts to our services will affect each individual service, other services we deliver and our confidence and ability to engage in future partnership work in the city.

Alternatives

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

**No**

**Please give the reasons for your answer.**

- Once lost from the VCS 'pot' the money it is never likely to return to the sector. (unless there is a plan for reinvestment into the sector, if so, we haven't been sent a copy of the document).
- The cut percentage is unfair (higher) compared to cuts made to other budgets and departments.
- Insufficient research has been done to examine the impacts- short and long term- of services losses to the vulnerable adults whose services may be at risk
- Not everyone is getting a personal budget – eg adults with learning disabilities who (often through no informed choice of their own) have ended up living in residential care rather than supported living settings BUT whom have been able to access daytime support in the past



- Not enough research has been done to assess the value of the money that has gone into the sector over the years and any extra benefits it achieves.

Here is one example:

Alternatives run a training/charity shop in Spondon that operates as a business. It does have some lottery funding but this will end soon. The project hopefully will be able to stand alone once the lottery funding expires. This project is a 7 day service and gives up 36 adults with a learning disability a volunteer work placement.

This project has massive benefits for vulnerable people with 'making a positive contribution to society' being a significant one.

The project is therefore providing useful work based learning for up to 36 people who would require some form of supervision or support if they were not working on the project. This costs Derby City Council nothing! (In fact we PAY MONEY TO THE COUNCIL as part of our operational costs – trade waste charges).

In order to have a shop legitimately operating as a charity shop then you need to be able to explain to donors and buyers using the shop where any surplus profits would go and what the benefits would be. If we were unable to run our activity centre (which does receive funding) the shop would be at risk and so would the 36 volunteer placements and all of the support staff jobs.

- Often the voluntary sector and in particular local grass roots organisations who know their community well are the 'best' people to deliver services – they have built up trust, are often much cheaper than larger organisations, they are not profit focused and they WILL be needed in the long term future. Why put these excellent value services at risk. Surely an unwise economic move to make?
- Charities like ourselves are able to access pots of money from trusts and funds that are not accessible to private companies or in-house services. The money that groups like ourselves can bring into Derby SHOULD NOT BE OVERLOOKED. We ourselves can prove that we have brought over a million pounds into Derby to pay for vital learning disability support services in the last 20 years. If we cease to exist then that vital additional funding stream for the city is lost. Forever.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

We attach at ANNEX A copies of responses from our parent/carer group from a survey we did two years ago. Parental/Carer views have not changed.

We attach at ANNEX B copies of responses from our user group from a survey we did two years ago. Our user group views have not changed.

We have asked our parents and carers to be actively involved in **three consultations** already this year. We simply cannot ask them again and that is why we wish you to include the information at Annexes A & B alongside any further evidence we can provide when you visit us and when you do an equality impact assessment with us and our Users and their parents and carers.

We feel sure that in the situation of uncertainty that our service users and their parents/carers find themselves in right now is already proving stressful, add to that the reduction of voluntary sector funding we believe will lead to unnecessary distress and anxiety.

Currently our service has become heavily focused upon providing advocacy and clarity for centre users and their parents and carers regarding personalisation. We now on a daily basis provide support for distraught and confused centre users and parents/ carers. For those centre users who have already lost existing services (eg. the Wetherby Centre and Ashlea respite hostel) the thought of losing their only remaining service because they cannot afford to attend is distressing. Alternatives Activity Centre provides a vast majority of our parent/carer group with their only respite and opportunity to have a life outside of their caring role.

Should our funding end or be reduced (especially if this is before personal budgets are fully sorted for everyone) then we believe this will be long term cost ineffective. Our service users will be subject to greater stress/isolation and loose skills. All of this will affect their physical and mental health. The same is true for the parents/carers of our service users, many of these struggle to cope on a daily basis and hence the service users daytime activities may be at risk, or the employment of the parent/carer may be at risk. We feel that the long term cost of this will greatly outweigh any short term saving.

It is also becoming apparent that undeniably personalisation will mean a reduction in services for some of our service users. There needs to be some kind of safety net for people, the voluntary sector is in the perfect position to be this safety net.

For those individuals who do not receive enough of a personal budget to purchase any services the outlook is very bleak. The outcome for their parent/carer is also very bleak. We fear that if these individuals cannot attend Alternatives they will become increasingly socially isolated, causing a distinct decrease in mental and physical wellbeing which will inevitably become a problem that the council may have to manage and fund, unfortunately when things reach this stage often a significant amount of support and money is required to enable an individual to get back to their prior state of wellbeing. The strain of this upon any parent/carer will have similarly devastating effects.

**Current service - brief overview**  
**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**  
We work with over 60 different people each week through all three of our services (the activity centre, the training shop and specialist one-to-one community support).  
In respect of our grant which covers core costs of the activity centre the average monthly user group is 45-48 individuals.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

|                 |           |     |
|-----------------|-----------|-----|
| Activity Centre | Monday    | 9-3 |
| Activity Centre | Wednesday | 9-3 |
| Activity Centre | Friday    | 9-3 |

Training/Charity Shop 7 day service  
One-to-One specialised community support – various hours during the week to meet individual need.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Alternatives Activity Centre is a long established charity (1990) based in Derby which provides development support for adults with learning disabilities to;

- increase confidence, self esteem & independence
- develop and increase vocational skills so that individuals can achieve their potential and make a positive contribution
- improve social and life skills
- raise levels of communication skills
- increase self advocacy skills and understand rights and responsibilities
- promote the development of problem solving skills
- promote healthier lifestyles
- to reduce social isolation and promote inclusion
- to help prevent deterioration (in respect of mental health, skills, confidence, self esteem and independence)

Alternatives Activity centre has never adopted a 'one size fits all' approach. Every individual centre user is enabled to be themselves, have choices and do things which are meaningful to them. All staff and volunteers at Alternatives have a sound 'person centered' value base. This allows staff and volunteers to work creatively with individuals. Each individual has an individual support file, within which are personal goals set by the centre users themselves, staff continuously work to enable individuals to develop and achieve personal goals in a meaningful way.

As an organisation Alternatives has a mission statement which in part influences the work we do, however decisions about daily activities are not decided by staff, volunteers or trustees. Centre users are for the most part responsible for the development, monitoring and reviewing of our service. Centre users are encouraged and supported to develop new ideas for their centre. Staff are there to support and facilitate these groups and encourage equal opportunities and participation whilst maintaining a safe environment for all. A centre user representative actively takes part in all committee meetings with trustees providing the general consensus of centre users.

Although Alternatives Activity Centre from the point of view of personalisation may be seen as stereotypical 'out of date' 'day centre' we urge you to see that this is not the case. Alternatives already meets many of the requirements of personalisation.

Centre Users who attend Alternatives are in no way 'sheltered' from the community. Many activities at our centre actively encourage positive participation within the community, for example, our shopping project allows individuals to learn valuable life skills within the community with the support of staff. Many centre users access the local community whilst at the centre, whether this be visiting local shops or simply going for a walk. Centre users are given the opportunity to learn how to stay safe within the community by people who know them well and know their personal risk factors. Many centre users travel to our centre independently using public transport, this not only provides an opportunity to 'get out and about' but a valuable opportunity to actively participate within the community, many centre users either before or after attending our centre seek other activities within the local community such as visiting local parks and shops.

We are looking to develop new groups which positively encourage social inclusion, the idea is to learn new skills within the centre and then to go and test and develop these skills within the community. The main objective being to support positive, meaningful and most importantly safe participation within the community.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We are in an impossible position at the moment as so few of our users have gone through the personalisation processes. Additionally many of our users will NOT get a personal budget as they live in residential care. Others that have started the process have been allocated an insufficient amount to cover both living support and day care costs.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

We cannot make any further efficiencies without compromising health and safety. We run as cheaply as we possibly can with a minimum framework of staff.

If we could achieve the 30% cut with a similar amount being raised by charging via personal budgets this would help us to be able to continue offering services BUT it would not help those individuals who through no fault of their own are not getting a personal budget. Our service cannot just be for people who are able to pay. That is simply unfair.

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Unsure

We have a history of putting up a good argument and submitting excellent funding bids and we have bought a huge amount of inward investment into Derby from the grants and funds that we have had access to due to our charitable status. Over the last twenty years we have bought an inward investment of £1million into Derby learning disability services (and can prove it!).

All of the money we receive is used to run our services. We do not make a profit and we operate extremely efficiently and effectively.

Our staff need to earn a living, they are highly experienced and trained and do an excellent job for less than we would ideally like to pay them (and no one has had a pay increase since 2008-9). If we cannot pay them they it is very unlikely that they will continue coming into work however please feel free to canvass our staff directly to check this as we have not specifically researched in this area.

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Unsure

Unsure

There are too many variables at the moment to say whether we would have to close down or not however as an organisation our overall gut feeling is that if we do not have the money to run safe services operated with a skilled staffing team that we may well have to consider closing down.

**If the service was able to continue, please tell us the impact on A-E below**

**A. The number of customers you would be able to support each week on average.**

We have to run safe services. Some of our users require one-to-one support and some only a small amount of support. We would never discriminate on the grounds of how much support a person needs in order to make their time with us meaningful to them.

It is impossible to say how many individuals we could support if we had funding cuts.

At the moment the overall dynamic of around 5 staff to 25-30 people works well and is safe.

It does not mean necessarily that 12-15 people and two and a half staff would be safe. The fewer staff you have also creates problems if someone is ill or on leave.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Our service is needed at the levels it currently runs at. If we could open five days the demand is there to fill this. We cannot even think about expansion though during this economic climate. It does not mean however that the need is not there.

Cutting days or hours of service would impact on the individuals using our services and also on the lives of parents and carers who rely on our service for a short break from caring.

An example of how difficult this would be is the impact on individuals who only attend one day per week. If we stopped operating on a Monday and that was their only day they will have lost 100% of their service and their carers 100% of their Monday respite.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We are not interested in running a service that does not have high quality outcomes for our users. Why would we be?

Our feedback shows that we are doing an excellent job yet we all want to do even better and continually raise our standards so that we can help and support all of our individuals to get the best possible chances and choices and to expand their skills /interests/independence/confidence/self-esteem,etc.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required.**

Funding would need to be sourced elsewhere: yes

This service would cease to be provided: not sure

Paid posts would be reduced or cut: not sure

New initiatives would be stopped: yes until new solutions were found

Charges to customers would increase: we don't think we could do this?

Work with another organisation(s) to reduce costs: we would never rule anything out but currently we have no evidence of groups who run to our high standards and have the same level of relevant expertise with our client group

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service –**

**Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

Our answers for this section are the same as for 30%

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist.**

Our answers for this section are the same as for 30%

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

Older People

Women

Disabled people

Young people aged 18 to 24

Men

Minority ethnic communities

New and emerging communities

**Please give reasons for your answer.**

Although we have selected several groups from the list all of our users regardless of age/gender/ethnic background etc have a learning disability and/or autistic spectrum disorder. Additionally all are over 18 years old.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

Our users come from all over the City.

**If you have any final comments you would like to make, please use the space below.**

Without the services we offer many of our users would go into a decline and become socially isolated and lose their confidence, self-esteem, independence and skills. There is sufficient proof available to support this – please contact the social work assessment team. The cost of prevention both financially (for funders) and socially & emotionally for the individuals concerned is massively cheaper than crisis intervention. Derby has very few services for adults with learning disabilities making them an extremely marginalised group.

Our services provide the respite time for our parents and carers to pursue their own interests which could/does help prevent/reduce stresses and mental health issues.

**Please tell us the name of the organisation and service you are commenting on.**

CamTAD Southern Derbyshire

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

Due to cuts in statutory services over the years it has been left to the voluntary sector to pick up the pieces and work with the most vulnerable people in the city. cuts to these services will have a dramatic effect on the wellbeing of people from all protected groups but particularly the elderly and the disabled.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

We are the only service in derby city to specifically support people with hearing loss. The fact that the last 2 years have seen a marked increase in the number of people using our outreach services (26% in 2011/12 and 41% in 2012/13) highlights the need for support. Many of our service users are 70+ and the loss of their hearing increases their isolation and diminishes their wellbeing. We only have a small staff team as we advocate the use of volunteers.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Based on our statistics for 2012/13 we see an average of 168 people each week. 116 in the city and 52 in the county. as there has been an increase each year we expect these figures to rise in 2013/14

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The CamTAD is open 9am-4pm Monday to Friday. We have 19 outreach clinics in the city which are generally 2 hours each. to address the increases in attendance at clinics we have introduced an additional 13 clinics each month at the London road community hospital. Our domiciliary visits vary and take place in the evening and weekends too.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

We help people by servicing their hearing aids reducing the burden on the NHS but at the same time we can help them to identify the correct assistive equipment for their needs and give them support to become less isolated and dependent on statutory services. We undertake much of the work that the former sensory team in adult social care used to do. we link with multiple agencies to address other concerns the service user might have e.g. NHS DCC police fire service

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

we are due to update our 3year business plan which will include looking at elements of our work which we may charge for to become more self sufficient

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

If the service was able to continue, please tell us the impact on A-E below.

**A. The number of customers you would be able to support each week on average.**

90

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Possibly a reduction in opening hours to 10am to 3pm. the number of home visits and outreach clinics would be out.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We would endeavour to maintain the quality of service however a reduction in the opening hours (10 less hours per week) as well as the number of clinics and home visits will have a detrimental effect on some of our more vulnerable service users. less time for volunteer co-ordination and support may have longer lasting effects as volunteer recruitment and support is key to being able to manage the levels of need locally

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Without time/support to develop new paid for services we would need to identify other funding or risk losing a part time member of staff

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

If the service was able to continue, please tell us the impact on A-E below.

**A. The number of customers you would be able to support each week on average.**

50



**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We expect that with continued support from Derby hospitals/ Derbyshire county council we should be able to open 4 days 10am-3pm. home visits in the city and clinics would be reduced dramatically home visits by 75% clinics by 50%

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Service users within the city would not be heard particularly the most vulnerable. Home visits, which are the service we offer that takes the most time could be reduced by 75% and only our busier clinics could be supported, many of these are in the more affluent areas of derby so the poorer communities will lose out. we enable people to stay safe in their own homes and reduce the risks to their well being such a dramatic cut to our funding would mean a greater reliance on statutory service

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

The service to residents of derby city would be reduced greatly. Our services aren't really adaptable to paid for but really make a difference. A 50% cut would affect the whole staff team and certainly the support for volunteers. we would need adequate time to set up additional services to bring in additional revenue or to apply for other funding

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

40

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

3 days per week at CamTAD office no community outreach, no home visits, clinics brought into the hospital

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Without home visits outreach clinics we would have a lot of vulnerable people without support. Funding from NHS/county council would ensure the NHS element of our work and support for county service users could continue but at reduced capacity. equipment demonstrations would be unavailable due to staff cuts

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We would look at potential funding/development of other service before considering making the above cuts to services but with the demand for funding streams due to the amount of cuts then funding is not easy to find.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

We are a service that supports people predominantly with age related hearing loss. Without a sensory team in adult social care many of these vulnerable people aged 70+ would fall beneath the radar.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

All

**Please tell us how you think people in the area may be affected.**

Due to the nature of our service we are busier in locations populated by older people (Alleestree, Mickleover, Chelleston) a loss of service means greater isolation. inner city areas such as Arboretum/Normanton/Sinfin may lose their clinics completely as attendance is not so great.

**If you have any final comments you would like to make, please use the space below.**

The voluntary sector has supported the work of the statutory sector for years and cutting the funding will end up more expensive as people will need to revert to support from the local authority we would suggest that support be made available to help voluntary sector groups to become more self sufficient and there-fore securing the future of support for derby citizens and saving money for the statutory sector in the long run invest now save later.

**Please tell us the name of the organisation and service you are commenting on.**

Community Action Derby

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

Equality Impact Assessments not carried out prior to suggestions on levels of cuts to grant funding to the sector in January 2013. Further there was no EIA prior to the decision to consult on a proposed 58% cut to infrastructure. CAD took a 34% reduction in funding from DCC and PCT in 2011. The cut to grant funding in Derby is disproportionate to overall cuts to council funding.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Please see outcomes recorded in 2012/13 annual review documentation. DCC recognised in 2011 that to have a strong and vibrant VCS it should have a functioning infrastructure support system in place to enable the sector to operate effectively and thrive and grow in Derby delivering their respective missions. CAD delivers practical support to VCS groups to enable them to develop their organisational competency and provides them with the skills to deliver their services to their users. Services available via CAD that support Derby's sector include legal and governance advice; volunteer brokerage, recruitment and good practice guidance; financial advice and bookkeeping support; a range of training to improve governance, support; good practice guidance on policies; Equalities and community cohesion skills building; fundraising and income generation support; business planning, social enterprise and organisational development support; employment and HR support. CAD facilitates and undertakes strategic representation of the sector in the city, networking and information sharing services and provides a platform for the varied voices of the sector to inform policy and development of good practice. Successive governments have recognised the need to have active participation from the VCS in decision making to ensure user-focused public services that make a positive difference and for developing shared vision and responsibilities for improving neighbourhoods and supporting local communities. The sector provide access to local intelligence the priorities of local people and is uniquely placed at the front line to support DCC in delivering targeted cost effective services.

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Please see outcomes recorded in 2012/13 annual review documentation

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Monday to Thursday 9.30 am to 4.30 pm and Fridays 9.30 am to 4.00 pm. Additionally the team operates a flexible policy and staff attend meetings as required evenings and weekends.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Please see outcomes recorded in 2012/13 annual review documentation

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

When the previous cuts were made in 2011, the organisation undertook a major restructure and reduction in staffing by 1/3. Further it moved to a significantly greater volunteer delivery model- e.g- reception functions and volunteer brokerage service and administration team are now fully staffed by volunteers with support from two part time staff; thereby delivering significant savings to those previously required to run and deliver a quality streamlined support service to the sector. Further reductions would severely jeopardise the level and quality of services provided and other than to start competing with our member organisations and delivering services as an infrastructure body we have no other means of attracting investments into our core service provision. CAD has also started Community Enterprise a wholly owned CIC to deliver against Work Programme (WP) Contracts and generate alternative funding to the charity. Given the current austerity, economic situation and the overall complexity of the programme returns against this type of contract have become increasingly difficult to attract and CED is not contributing significantly to the charity over the next two years of its WP contract period. CAD is currently investigating options for shared services and co - locations within the city but various factors would need to be addressed to formally enter any arrangements. The organisation is considering and will potentially bid into the Council to provide specific services, within its area of expertise via the new Right To Challenge legislation if it has to endure further funding cuts.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

Unless it pursued alternative paid service provision via the Right to Challenge legislation the organisation would potentially cease operation even on a cut of 30%. There is no alternate funding for infrastructure support other than via direct engagement by local authorities to provide the service. CAD is consistently collecting positive feedback and we believe is a proven and very well thought of infrastructure organisation. We would not risk our reputation with member groups by starting to compete with them for funding to deliver services in the city- we are not a service delivery organisation we support charities and groups to be better and deliver against their missions and the local authority to access the views of the sector and their users. CAD currently operates with 14 staff and half of these staff are part time. To reduce the funding by a further 30% would have a significant impact on what we are able to deliver. As a charity the Board would need to consider whether it shrinks further compromising what it could continue to deliver - losing specific service elements from our portfolio, or ceases to operate in Derby. Given the nature of our services which crosscut each other as do the staff skills sets a very detailed discussion would be needed.

## Impact on Equalities

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |  |
|---|--|
| <input type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                                       |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

### **Please give reasons for your answer.**

We support a range of individuals and groups in the city and the loss of our service would adversely impact on the groups that are highlighted above, we know that these groups form the majority of our service users for volunteer brokerage, placements, training and advice work.

### **Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

The majority of CADs member groups tend to be based in the areas of most need - the Cities identified priority neighbourhoods and they would no longer have access to the services we offer.

### **Please tell us how you think people in the area may be affected.**

In terms of groups that we support, many would not set up and begin to fill identified service gaps in their neighbourhoods. CAD has worked with and supported the development of 17 new community organisations over the last financial year. We provide a wide ranging service that is easy to access and works on various levels enabling the very small to large organisations in the city to contribute to the city and develop and improve their services. The sector as a whole would have more difficulty in accessing information, advice and guidance and would not have access to peer networks and sector wide events that highlight important issues that will impact on their services or the city as a whole. The volunteers that come through our brokerage service in the main live in the most deprived wards in our city. They tend to be more vulnerable adults, those with learning difficulties and individuals that have not had the confidence or wherewithal to secure opportunities on their own. In 2012/13 Of 2090 accessing the service 51 % were economically inactive, 46% from BME communities and 11% disabled. The loss of this service would therefore significantly impact upon the potential opportunities for them to improve their experiences, conditions and exclude them from participating to a greater extent in society in Derby.

**If you have any final comments you would like to make, please use the space below.**

DCC identified infrastructure support for the sector in Derby as one its strategic priorities in 2011, within the consultation overview it states that it will retain the existing strategic priorities. Further it has identified a gap to BME infrastructure support services. This is partially being met by the ongoing work that CAD undertakes. We are the only organisation in the city with the required structure and expertise to be able to improve this area of work in conjunction with our BME community partners / representatives which include Hadhari, BME Network and Bosnia Herzegovina Community Association amongst other of our members. The issue and perceived gap is primarily about communication and integration and ensuring that identified community champions are adequately connecting into CAD and cascading out information bringing in the smaller groups to access available services. Our research (State of the Sector) shows that the relatively small scale of investment (within the overall context of the city) into the VCS provides significant returns to DCC, in social gains, added value and diversionary and support interventions. To unduly jeopardise this is short-sighted and will exacerbate the social and economic issues in the city if the required funding shortfall is not found in a more strategic way. This should be via the sector and DCC working in partnership to identify alternative ways of providing services for less rather than knee jerk cuts across a range of VCS services.

**Please tell us the name of the organisation and service you are commenting on.**

Derby Bosnia Herzegovina Community Association

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

Overall reduction is not a good way. Firstly we have to find out any possible savings. Secondly, voluntary sector provide a lot of services, and we need to find out the "value for money" of the grant given to voluntary sector. Thirdly, voluntary sector needs to accept more responsibilities and provide more quality services. Forth, this is going to affect many vulnerable people from ethnic communities. Interpreting via agencies doesn't provide full scale of understanding of people from ethnic community's needs.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

We provide bilingual support, reducing interpreting cost to zero - we have knowledge of the service users background and understand their culture and tradition - mixing different communities together, we improve opportunities for cohesion and integration, reduce tension and make people as valuable members of this society in the future.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

7 outreach visits to mobile people and families affected by mental health problems from Balkan and Eastern Europe - 12 Bosnians and other advice, form filling in, call on behalf, referral to other agencies - 25 destitute asylum seekers and others, advice, form filling in, call on behalf - 20 food parcels to destitute people - 12 hrs helping and assisting new communities not established community groups - 15 volunteers involved in daily activities

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Monday - Friday, 09.00-17.00, advice and assistance to Bosnians and eastern Europeans - Tuesday and Thursdays, 10.00-16.00, destitute asylum seekers advice and food parcels - Monday, Wednesday and Friday, 10.00 - 16.00, assistance to new community group - Monday to Saturday - volunteers involvement

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

overcoming isolation, stigma, social barriers, physical assistance, social gathering, inclusion - greater access to information, advice, basic counselling, mental health support, appropriate access to mainstream services, close work with local mainstream services - raising awareness and knowledge of clients rights. Early prevention of fraud and injustice - better participation and involvement in UK Community life, cohesion and integration through volunteering and learning - infrastructure to statutory body to engage with BME Communities - Data base for refugee profile, more comprehensive picture from migrant communities - Timely advice to remain here or to voluntarily return to country of origin - increase number of volunteers - engage BME groups into community life and events

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We have no final plan, but we have a draft plan. In the case of reduction on grant, we can only reduce number of working hours and time spent with clients or reduce number of clients. It is still difficult to decide what to do at the moment.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure



**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

It is going to be similar of percentage reduction as grant percentage of reduction

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would like to keep the same shape of service provision, apart of hours spent with clients. We would be forced to make additional effort to recruit more volunteers, which is already very difficult.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Orientation to the clients with less needs, which is not fair at all. But with funding reduction we would not be able to offer difficult services.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We would continue services, simply because it is not possible stop to serve clients, served for many years. They will start to come to the home of employee, because there is not other such bilingual organisation in Derby or even Derbyshire.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

The services will be cut by 50% which looks like very catastrophic for some clients, as there is not around other similar services for them

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We will be forced to cut number of days and number of hours spent with clients. That is going to affect quality of services and organisation's reputation.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

It is very difficult to say at the moment, as we are not expecting such cut of funding. We have to refer people somewhere, but we do not know , where?

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

Declining in service provision to the end of year and after that consider to close business.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

1-2 days, provision only by volunteers, but also for another several months. After that, we do not know .

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We are not sure, would we be able to recover sometimes in the future at all, as many dedicated employees and volunteers would leave and never come back again.

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

We would like to cooperate and contribute to fair grant reduction, to emphasise importance of voluntary sector and to prove that grant to voluntary sector like us is an excellent value for money and should carry on. The funding cut should not occur.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

No idea. We serve people from all area of the City

**Please tell us how you think people in the area may be affected.**

Do not know.

**If you have any final comments you would like to make, please use the space below.**

Give us a chance. Do not cut funding. Instead, give us more work and more responsibility to influence people life and life of this society.

**Please tell us the name of the organisation and service you are commenting on.**

Derby Community Accountancy Service

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
|------------------------------|--|

**Please give the reasons for your answer.**

The voluntary sector is a highly effective means of service provision. For every £1 in grant funding received from Derby City Council it generates an additional £3.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Derby CAS employs two professionally qualified accountants to support the work of Derby based charities whose work directly impacts on the lives of Derby residents. Without our work these charities would be in breach of their legal obligations and would cease to exist.

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

On average we provide services to support 30 charities every week.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The service is provided every day from Monday to Friday. Our opening times are 9am to 5pm.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Ensure improvements are made to the management systems of community organisations. Provide services at less than cost, allowing greater use of resources within the organisation. Provide audits that will identify system weaknesses and advice for rectification. Enable the smooth running of the voluntary sector.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

**In the event of a reduction in grant funding we would be forced to reduce our service.**

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

20 charities every week.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Monday to Thursday, 9am to 4pm

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Our work to improve management systems would reduce. Our charges to groups would increase reducing their resources. Our ability to ensure the smooth running of the sector would be affected.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

15 charities every week

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Monday, Tuesday, Wednesday - 9am to 2pm

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Our work to improve management systems would reduce. Our charges to groups would increase reducing their resources. Our ability to ensure the smooth running of the sector would reduce.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below. E. Additional details, changes to the service or why the service would not continue.**

The grant funding we receive constitutes 25% of our current income. However for every £1 reduction in our grant would have the result of reducing our earned income by an additional £4.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input checked="" type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Derby CAS works with a wide cross section of voluntary and community groups right across the city. All sections of the population would be affected by a service reduction.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

Normanton

**Please tell us how you think people in the area may be affected.**

The voluntary and community groups would be unable to spend as much time delivering services as they would have to spend much more time managing their accounts and at much greater cost.

**If you have any final comments you would like to make, please use the space below.**

Since 1991 Derby CAS and Derby City Council have had a close working relationship. Our closeness to the sector allows us to act as an early warning system to allow the city council to take early action to prevent major problems occurring. We feel that our work has greatly enhanced the sector and allowed it to grow and be accountable.

**Please tell us the name of the organisation and service you are commenting on.**

Derby Stroke Club No 1

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

Our organisation is relatively small but is no less massively significant in the lives of its members. Those who can pay a subscription for belonging and make contributions to its activities. The grants we receive represent a tiny proportion of the overall budget but is important in our annual budget and in the lives of our members. Many have only those social contacts provided by the Club and some only leave their homes for the regular fortnightly meetings.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Stroke is a common experience in our society, but for the individual survivor it is a shattering experience which alters their lives. Some who are physically fit become homebound and unable to walk unaided. Others who are articulate and highly intellectual become barely able to express their needs. Talents are lost and freedoms removed. In the process of moving towards the new life that must be taken on, socialising is challenging, particularly where people are not familiar with the effects of the condition. We provide a safe and understanding environment which makes it possible for the stroke survivor to start to make new relationships and a new social circle.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Around 35 people regularly attend the Club meetings at the Bramblebrook Community Centre. They come from all over Derby, particularly since Stroke Club 2 wound up last year, because we gained some of their members. They are a variety of people: some are stroke survivors, many of who have disabilities. Many of them live alone and value this time to get out and meet other people. Some are carers, with or without the person they look after. Some are people whose partner was a stroke survivor, but since they died they have continued to attend. And there are the volunteers, many of whom have been part of the Club for many years.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The meetings take place on alternate Fridays, but volunteers may be in touch with members (service users) between meetings. The Club provides a circle of support which is ongoing.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

As I said above, the difficulty of making new social relationships is a well attested aspect of stroke survival. Survivors may commit suicide or attempt suicide once the immediate impact of Stroke is past, and frequently it is the struggle of having to find a new social circle which lies behind it. We provide an understanding context of people who have already been through stroke as survivors or as carers, which helps survivors to start to face the world again.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We would not permit the loss of grants to prevent the Club to continue to exist if at all possible, but clearly removal of funding would mean that members would be asked to make a larger contribution, and while some would manage this others would not. We are already concerned that less well off potential members may be put off by the subscription and other charges.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

We would make every effort to ensure that there was no impact on less well off members, but over time the impact would be felt, in that we would be raising the issue of costs more that we need to at present.



**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The nature of the information sessions, entertainments and outings would alter. We have already been affected in this respect over the years by not having paid/trained staff present as in the early days (we celebrated our 30 anniversary in 2012).

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

I have no doubt that it would mean that we had to ask the members to pay more for more aspects of the service. Transport to and from meetings, and for outings, is a very important part of the provision, and the burden is partly taken by the Club and indeed by volunteers already, so there is not a lot of scope for reduction. Our expenditure is always above our income, but because of unpredicted gifts we just about manage.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Members and volunteers already have to think about costs and whether they can be afforded. This already happens more than in the past and we already anticipate this process continuing because of rising costs. The grant is a miniscule fraction of the Council's budget but it means a lot to our members.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

The impact would be more on less well off members in particular, but over time the impact would cover all members, and we would have to consider the issue of costs increasingly.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The quality of the information sessions, entertainments and outings would tend to deteriorate. We have already been affected in this respect over the years by not having paid/trained staff present as in the early days (we celebrated our 30 anniversary in 2012).

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We would have to ask the members to pay more for more aspects of the service. Transport to and from meetings, and for outings, is a very important part of the provision, and the burden is partly taken by the Club and indeed by volunteers already, so there is not a lot of scope for reduction. Our expenditure is always above our income, but because of unpredicted gifts we just about manage. Volunteers are also generous but this is a limited resource especially at the present time.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

It would damage the Club and the services it provides if the organisers constantly have to think about costs and whether they can be afforded. This already happens more than in the past and we already anticipate this process continuing because of rising costs. The grant is a miniscule fraction of the Council's budget but it makes a significant difference to what the Club can afford to provide.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

The impact would be on less well off members in particular, but over time the impact would cover all members, in that we would be raising the issue of costs more that we need to at present. We would rely increasingly on the generosity of volunteers.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would increasingly have to compromise with information sessions, entertainments and outings. We would have to book outings in the local area rather than farther afield. We would be unable to offer the occasional treat for members, such as a free Christmas lunch.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

I have no doubt that it would put pressure on the members to pay more for more aspects of the service. Transport to and from meetings, and for outings, is a very important part of the provision, and the burden is partly taken by the Club and indeed by volunteers already, so there is not a lot of scope for reduction. Our expenditure is always above our income, but because of unpredicted gifts we just about manage. A reduction in the grant would mean that we would eventually have to pare down what we provide and ultimately might be unable to continue. A removal of the grant would mean that we would eventually have to pare down what we provide and ultimately might be unable to continue.

**E. Additional details, changes to the service or why the service would not continue.**

It would be a serious blow to the Club and the services it provides if members constantly had to think about costs and whether they could be afforded. This already happens more than in the past and we already anticipate this process continuing because of rising costs. The grant is a miniscule fraction of the Council's budget but it means a lot to our members.

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input type="checkbox"/> Older People               | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input type="checkbox"/> Disabled people            | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Our members are predominantly elderly - no-one under 50 and few under 60. Many suffer disabilities arising from the effects of stroke. We aim to have no barriers to any section of the community, though we are aware that younger stroke survivors may be put off. We are constantly considering how we can gear activities to attract new members without losing those who already attend. We are also aware that we have a predominantly white ethnicity, and are making efforts to change this over the coming months, and also to work with the Asian community to give them the benefit of our experience of working with stroke survivors.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

There is no doubt that a reduction in our grant income is likely to impact on our ability to bring people in from areas of Derby which are further away. At present, we are able to cover the whole city - though some of this is due to the generosity of our volunteer drivers, who rarely ask for reimbursement.

**Please tell us how you think people in the area may be affected.**

Currently we have members from all the areas mentioned, and also Chaddesden and Mackworth. We also have many from the immediate area of Abbey, and we gained some from Spondon when Club 2 closed down. Apart from Abbey, most need to be transported, and transport is our major cost.

**If you have any final comments you would like to make, please use the space below.**

Looking at the size of grants for other organisations, it is impossible not to be struck by how little we ask from the local authority. The impact on other services in the city of the grant we receive is minimal, but its withdrawal would hurt our services seriously.

**Please tell us the name of the organisation and service you are commenting on.**

Derbyshire Advocacy Service  
Derbyshire appropriate adult services

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

We believe that most of the organisations being considered for reduced funding offer much needed protection for vulnerable people in society. They offer value for money and provide services that were previously provided by local authorities at vast cost savings to the council. Most organisations have enormous experience in the areas they work and are professionals providing services from a not for profit charitable base

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

D.A.A.S assist all vulnerable people through all the complicated processes that could happen after arrest in police custody suite. Derby residents have the assurance that a volunteer will be available to ensure they are treated fairly and their vulnerability is not being taken advantage of. In the 14 years we have provided this service, unlike other areas of the country there had not been 1 major case review or miscarriage of justice where one of our volunteer appropriate adult has attended and assisted a vulnerable person.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

A fully trained appropriate adult from our team of 80 volunteers will support on average over 40 vulnerable detained people every week

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Derbyshire appropriate adult service provide the service of fully trained professional volunteer appropriate adults from 8am until midnight 365 days a year

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Vulnerable people who have been arrested for an alleged offence have the protection that they will be listened too and not coerced into making false or misleading confessions that would impact them for the rest of their lives. there has been no miscarriage of justice or major case review while a vulnerable person has been assisted by the services from one of our appropriate adults

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Major structural reorganisation has already took place to take account of spiralling inflationary pressures and a standstill in funding over the last few years. We are always looking at cost effective ways of working smarter not harder and are looking at ways our service can offer added value for money. we are a charity that is not for profit therefore any future potential reduction in funding would have to have an impact on the structure or level of service provided

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

There would be 30% reduction approx. 12 in the number of customers we would be able to assist each week on average. untrained support would have to be sourced from elsewhere

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

There would be 30% reduction in service availability relative to a 30% reduction in funding this would mean that we provide a WEEKDAY service and untrained weekend cover would have to be sourced elsewhere

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The 70% of customers that we still support would still have the same quality of outcome for example rapid response full trained volunteers and full accountability the effect on the 30% not supported by our organization would depend entirely on what sort of service the funders put in place

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase                          |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Derbyshire appropriate adult service has been providing the service over 14 years. The service levels were implemented after consultation with Derbyshire police derby city and derbyshire county councils to establish a service that is fit for purpose, fully accountable and cost effective. the organization has already absorbed numerous inflationary costs over the years, downsizing office space increasing staff workload along with reducing staffing costs

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

There would be 50% reduction approx. 20 in the number of customers we could support each week

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

There would be 50% reduction in service availability relative to a 50% reduction in funding. this would mean that we provide a WORKING DAY service and untrained out of hours and weekend cover would have to be sourced elsewhere

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The 50% of customers that we still support would still have the same quality of outcome for example rapid response fully trained volunteers and full accountability the impact on the 50% of customers not supported by our organization would depend entirely on what type of service the funders put in place

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase                          |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Previously this service was provided in house by social workers/E.D.T. this was found to be totally unsatisfactory due to workload unreliability and long delays sourcing someone to attend police stations. a callout can commence at any time and can last from 1 hour to 4 days in the most serious cases

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere         | <input type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut                 | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We are a charity with no cash reserves. Although we are here to offer a service to assist vulnerable people in the area. we could not provide a service for nothing.

## Impact on Equalities

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input checked="" type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Our organisations assist all vulnerable people in police stations. all of the above groups would receive our support if deemed vulnerable in a police station.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

We cover all the area

**Please tell us how you think people in the area may be affected.**

It is important to protect vulnerable people in police stations and having independent service provide this if this service was removed the communities perception of the police could be greatly altered causing frustration and anger. this could alter how the local community feel about justice being done and ultimately lead to civil unrest.

**If you have any final comments you would like to make, please use the space below.**

In a recent judicial review in the high court before lord justice moses (case no co/7772/2012) it was judged unlawful not to treat 17 year olds as vulnerable in police custody. This case was brought after two seventeen year old boys committed suicide shortly after spending time in police custody without their parents being informed or receiving the assistance of an appropriate adult. Part of the home offices argument for not correcting this anomaly in law previously was the costs. in their own calculations the cost of providing appropriate adult cover from social workers was £204 per hour. The ruling highlights the importance of protecting vulnerable people in custody and how cost effective the service that we provide is. Additional supportive evidence can be found in appendix 1 derby city voluntary sector consultation.

**Please tell us the name of the organisation and service you are commenting on.**

Derby united credit union

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**



The voluntary community and faith sector fills a niche market and provides essential services to the community that the local authority cannot provide. We invariably offer good value for the grant received, as well as the added value with the engagement of volunteers across a wide range and occupation. We can in effect feel the pulse of the community in ways that public bodies cannot reach. all this co-ordination and any reduction in grant aid will undermine the quality and survivability of all this valuable work.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

The derby united credit union (DUCU) provides a unique service to its members to save and borrow in an ethical and affordable manner. The DUCU also encourages young savers who become full members at age 18, credit unions are not the usual financial service providers or payday loans or door steps loans business. CU's are bottom up rather than top down community banking service it is not profit driven. They are regulated by the financial service authority and are a member of a national trade association ABCUL and the east midlands chapter of credit unions every member is a shareholder and has equal rights to serve of its board of management and communities. Members also have an opportunity to volunteer in the delivery and development of the service. The credit union enables non-bank account holders to operate account and build up credit worthiness which can be transported to opening a standard bank account.

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

The DUCU offer service to an average of 40 customers each week. This range from people inquiring about loans or seeking money management advice or people seeking assistance with debt problems. Where help cannot be provided customers are signposted to other agencies. Some of those inquires become members/shareholders. Equally, there are members who are seeking loans withdrawals or repaying loans. On the modest grant received we are able to employ a part time administrator/caretaker for 4 hours a day for 5 days a week to offer face to face service. The service is complemented by volunteers both during the day and two evenings a week.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The service is provided Mondays to Fridays 10am - 2pm. Monday evenings and Thursday evening 7pm to 9pm and sometimes on Saturdays. Other administrative work is done at other times during the week.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

People can save and borrow from an ethical community banking service. Members are able to obtain loans for wide range of purposes ranging from buying school clothes to repairing to their homes. Rates of interest are charged at 2% per month on reducing balance. Members expect and receive friendly and confidential advice or referrals. All board and committee members' workers/volunteers have to sign a confidentiality agreement. people can get the money they need to go and make their purchase with confidence

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

The contingency is constantly under review. However our major plan is to increase the membership and loan the portfolio thereby building our resources to become self-sufficient. This will necessitate a major marketing drive over a sustained period to convey the benefits of credit union to all parts of the city. the service we provide is more crucial now given the economy and effect this has had had on individual finances. Despite the trust deficit effect caused by the former citywide credit union, DUCU have been working hard to regain the trust of potential members. we are in the process of relocating from Normanton to the five lamps area and any reduction in funding will be detrimental to our development plans.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

the number of customers would be reduce by a third

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

the likely hood is that the service would be reduced in 2 days

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We would lose capacity to respond to customers enquires and people who make cash payment (savings or loan repayment) on the particular days the service was not available. it would also restrict our capacity to gear up to respond to the universal benefit changes

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

30% reduction would begin to undermine the integrity of the service. The clear need is to strengthen expand and improve the service the other major worry would be the adverse impact such reduction would have on the morale of volunteers.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

customer response would be reduced by 60%

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

the service would be reduced least by 3days a week

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Customer response would be impacted. Day time volunteers would be drastically reduced as the co-ordination of their service could not be sustained in the absence of supervision. many of our volunteers use the work at the credit union to build up their skills and confidence to find paid employment and this opportunity would be lost to them

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

The service would be heavily dependent on volunteers and it would reduce the professionalism that has been so carefully cultivated and nurtured. Volunteers alone cannot provide a competent service and comply with the regulatory requirements. Due to the simple fact that volunteers are not constant, they move on to get paid employment.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input checked="" type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Yes very much so. the service provided cuts across all of these equality groups. the working poor would also be affected. further, given the welfare benefit cuts, local initiative to give people hope would be seriously undermined.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

Normanton and Sunnyhill at present but we offer a city wide service which now is reflected in our new joining members

**Please tell us how you think people in the area may be affected.**

A vital alternative would be lost. one of the unintended benefits of the credit union, is that, it diverts people away from the strangle hold of door step lenders who charge borrowers in excess of 4000% interest. When that is compared 26% APR charged by the credit union 2% on a reducing balance the community would lose a really good value service.

**If you have any final comments you would like to make, please use the space below.**

We are aware that the city council values its partnership with the voluntary community and faith sector and the services they provides. The yearly community awards bears testimony to that fact. We are also aware that the cut back in government support grants places pressures on the city council expenditure consideration. However, we urge decision makers not to emasculate the community voluntary and faith sector with damaging cuts.

**Please tell us the name of the organisation and service you are commenting on.**

Derbyshire Friend

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**

As Derby's only LGBT specialist organisation we feel that cutting our funding will disproportionately affect the LGBT community in Derby. Derbyshire Friend has a 30 year trusted history of working in Derby city to improve the lives of local LGBT people. Our services are dedicated to developing access to specialist and local information, improving self-efficacy and wellbeing and developing individual and community skills. Therefore our service fundamentally feed directly into Derby City's Aims and Objectives and in particular improves and maximizes independence in one of the most at risk groups within the City. Our local Health Needs Assessment in 2012, surveying 331 LGBT individuals, shows clear evidence of the need of our services that reflects the inequalities nationally in the areas of; Mental Health, Suicide, Self Harm, Emotional Wellbeing, Smoking, reduced Physical Activity, Drug and Alcohol misuse, Sexual Health. We also know that there is massive impact on our community from discrimination, harassment and hate crime that our organisation is best placed to support victims and rebuild confidence and independence. We only currently receive £12,000 per year through this funding stream service a potential 5-7% of the population of Derby, and therefore our current level of funding does not proportionally match the level of work Derbyshire Friend carries out and the outcomes you receive from this project. A cut to this budget will result in a deficit to our organisation, that is already using its reserves to support an underfunded project. As I understand through diversity monitoring it is clear that the LGBT community are not accessing other services to the level that we would expect based on need and population size. This again highlights the importance and need for sustaining a specialist services for the LGBT community that can not only work directly with this at risk group but also work with other organizations to develop their services to meet need. Our other current funded projects as an organisation are focused on men and therefore a reduction of funding through this project will disproportionately affect Lesbian Women, Bisexual Women and the Trans Community.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Derbyshire Friend is the only organisation in the City that solely works with the LGBT community. In the last year Derbyshire Friend has received 513 contacts for help, information and support through telephone support, online support and our face to face service. In the period between April 12 to March 13 we supported LGBT individuals on the following subject areas; Sexual Orientation Issues. Gender Identity issues and Transitioning. Local And National Support Services. Health and Wellbeing. Sexual Health. Relationships and Family support. Community and Personal Safety (including Hate Crime, Domestic Abuse, Bullying and Harassment) . Employment, Volunteering and Training. Housing. Benefits and Finance. Dual Characteristics and Diversity Issues. Legal Issues and Workplace discrimination. Complaints and poor access to services support. Carer Support. Social Interaction and reducing isolation. Safeguarding Children, Young people - Exploitation. Safeguarding Adults and Older People support We have also provided long-term casework support with individuals using behaviour change and motivational interviewing techniques to improve independence, health and self-efficacy. In 12-13 we supported 75 individuals with long-term support resulting in 93% of life and health goals being achieved. Our Community work men's that we have groups for Gay and Bisexual Men, Lesbian and Bisexual Women, Young LGBT people (under 25) and a Trans Group. In the period in question we had a total of 892 contacts through these groups. We are also experts and engaging and providing outreach services direct to the LGBT community that is unique and specialist to us as an organisation, taking our services direct to where the community are. We have a unique position within the community with a wide reach using new technologies to meet a broad range and diversity of LGBT people. These include facebook, online support, Social and Community Apps and our E-bulletin system. In total we have a reach to over 1500 individuals direct through these systems. We also utilize and develop volunteers throughout our services and in this period provided 639 volunteering opportunity sessions. Our professional support in Derby city includes the Derbyshire LGBT Forum, Derby City LGBT Community Forum and is members of the Derby City Sexual Orientation and Gender Forum through Derby City Council. This is only partially what we achieve in any given year and is services that Derby City Council benefits from without directly funding these services. A reduction in our funding will impact directly on our capacity to deliver these or participate in specialist forums.

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

#### **A. Please tell us the number of customers who are supported each week on average.**

Our current Services and weekly contact rate are as follows; Information advice and guidance (Telephone, Online, Face-to-face, email and letter) - Annual contact 513 = 10 contact per week Long Term Case Management Support - One-to-one Support - Annual = 75 individuals and 130 contacts = roughly 2.5 contacts per week Group Support (Men's, Women's, Youth, Trans) - Annual = 892 = 17.5 weekly Outreach and engagement - Pub and Club, events and PSE/PSV = 6 months = 856 contacts = 33 weekly contacts Online Information Sharing - 600 ebulletins, 720 Facebook, 468 twitter = 1800 contacts, can be weekly. Roughly 250 contacts per week. Total Contacts per week = 313.

#### **B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Services are available 6 days per week 51 Weeks of the year = 306 days per year. Both morning, afternoon, evening and weekend services are available.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

LGBT people feel more confident to enjoy and achieve their goals LGBT people are more aware of Derbyshire friend its services and other LGBT groups LGBT people using the service will have increased confidence in addressing the barriers to accessing appropriate services and support LGBT people report an improvement in their physical, mental and emotional wellbeing increased awareness and reporting of Hate Crime, Domestic Abuse, bullying and forced marriage. To Increase access to relevant health and well-being information for LGBT people To increase participation in community events and activities To increase social interaction To improve the sexual health choices of MSM, gay men and bisexual men To improve the health and wellbeing of LGBT young people To build confidence and healthy relationships for LGBT young people To reduce the number of young LGBT people putting themselves at risk To improve the health and wellbeing of Trans people To increase the number of trans people gaining access to the services they need. To build the confidence and self esteem of trans people so they can live independent lives To improve the Mental Health of the LGBT community To increase positive emotional wellbeing for LGBT people To improve the health and wellbeing of Lesbian and bisexual women To increase access to screening services To increase the number of LGBT people volunteering improving confidence.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Derbyshire Friend has just been through a restructure, reduction of capacity and redundancies due to reduced funding. In addition we are currently using our reserves to support the running of projects to meet demand and need. We do run a contingency reserve policy of 6 months running cost. Loss of funding will mean reduction in capacity and possibly redundancies.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

It is unclear what the impact would be on our service users however we estimate that we will have a reduction of total contacts per week as this funding represents a proportion of our total contacts. With a 30% reduction we predict a drop of 25-50 clients per week accessing information, and 1-2 clients gaining support.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would need to reduce our opening times resulting in only being open 4 days per week. Plus group support which may need to be reassessed to meet less frequently.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The quality of outcomes will remain the same as a quality organisation. We will however, have less capacity to deliver reducing the number of outcomes and individuals accessing but proportionately outcome quality will remain consistent with a 30% reduction.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

A reduction of a potential 50-75 individual accessing information each week or 2 individuals per week accessing support.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We will reduce to 4 days per week and groups will be ran less frequently i.e. Fortnightly or bi monthly.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The quality of outcomes will remain the same as a quality organisation. We will however, have less capacity to deliver reducing the number of outcomes and individuals accessing but proportionately outcome quality will remain consistent.



**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

Access to information will reduce by roughly 100 individuals per week average and support will be reduced by 2.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Services will be open 4 days per week and groups will meet less often.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

There will be a substantial reduction of funding for providing services to Lesbian and Bisexual Women and the Trans community. Their outcomes will suffer considerably as a result of these cuts and disproportionately effect women as a result.

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input type="checkbox"/> Older People               | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input type="checkbox"/> Disabled people            | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

In particular this will disproportionately affect Lesbian and Bisexual Women and trans people as this is the majority of funding to our organisation for these groups. We are the only specialist LGBT organisation in the City so these services would cease to exist. We also know through diversity monitoring that LGBT people are not accessing other organizations or services to the rate that we would expect.

**Please tell us the name of the organisation and service you are commenting on.**

Derbyshire Voice

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**

We didn't feel able to answer this question properly as we do not know enough about the other organisations involved and the services they provide. In addition, we do not have enough information about the efficiencies or other spending priorities of the Council.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Enables people who have experienced emotional distress or mental ill health to be represented, have a voice and make a meaningful input into improving both social care and health services. Provides meaningful occupation to a considerable number of people who are unable to undertake full time employment due to their mental health needs. Focuses on the outcome of improvement of services which have a history of damaging and at times abusive care. Provides a network of all organisations that have a focus on mental health and assists other organisations whose users have multiple needs. Provides invaluable peer support to those who are often isolated and have few social networks. Provides outreach to residents who are legally detained under the Mental Health Act. Enables social care professionals to receive real time feedback from people traditionally believed to be 'hard to reach'. The difference that Derbyshire Voice makes is evident in the extensive number of comments that we received on a recent petition asking the council to reconsider stopping the funding for this organisation - many commented that working with Derbyshire Voice is essential to their continued wellbeing.

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Our customers would be the NHS and Social Services - in an average week our Representatives and staff will engage with upwards of 100 professionals at events and strategic meetings. The service receiver Representatives who work with us and our members number over 400 of which more than half reside in Derby City particularly in areas of high deprivation.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Our service is generally available from 8am - 6pm Monday - Friday, however due to the nature of mental distress many of our workers are active 24 hours a day.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

The main commissioned outcome for our service is to provide invaluable feedback to professionals working in mental health. However, we also work on the principle that we wish to improve the quality of services people receive. We believe that Derbyshire Voice has been instrumental in many positive changes within statutory services and the benefits of this to mental health patients is hard to quantify but evidenced by many personal testimonies. People report that Derbyshire Voice makes a difference to their lives by; improving their confidence, keeping them active, giving them status, improving the services, helping them to help others, providing peer support, enabling them to access training, supporting them to take steps towards employment, signposting them to services and at times enabling them to consider alternatives to self harm and suicide.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We are already in a situation where, due to lack of cost of living increase in our funding and increasing costs have dictated that we have had to significantly utilise our charity reserves over the last few years. We now at the point where we legally have to maintain the amount of money in our reserves. We have made significant economies e.g. staff cuts, no pay rises, reduction of service and this year our finance officer and Chief Executive are already unable to create a realistic budget which does not include an over spend. We are unable to vision any further contingency plans without a significant cut in the already stretched service we provide.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

We are unsure as to how a cessation of Derby City Council funding would affect the continuation of the service. We can be certain that we would not provide the same level of service to Derby City residents as we would be able to for residents in the County and this would create an inequality. We currently work with social services and this work would cease. We have also been contracted to provide services above and beyond our core grant and will not be doing so in the future if our funding stops. There is no other organisation in the City that can provide the service we do.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

With only half the funding (£8,000) it is unlikely that many aspects of our service would continue for the people of Derby City.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

With a 100% reduction in our funding our service to Derby City residents and Council will cease.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under             | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input type="checkbox"/> Faith communities                                       |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

There is research to back up that 1 in 4 people will experience mental ill health - demographics show that Derbys City has a higher incidence of mental ill health than the national average. People who live in areas of social deprivation and/or belong to minority groups are conversely more likely to have their lives impacted by emotional distress.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

All of your identified areas of high deprivation would be adversely affected - we have a disproportionately high number of members from these areas.

**Please tell us how you think people in the area may be affected.**

Their voice will be taken away, they will receive no peer support, isolation will increase, there will be a detrimental affect on their mental health, the loss of status and activity will have a negative impact, service offered by the Council will not be as responsive to their customers etc.

**If you have any final comments you would like to make, please use the space below.**

Derbyshire Voice did not exist as an organisation until commissioners from the Council worked together with colleagues in the NHS to create a truly independent charity run, lead and managed by mental health service receivers. After 10 years Derbyshire Voice is finally established as a successful and credible organisation that has had a significant impact on the lives of many people. Please don't take the very limited funding that you give to Derbyshire Voice away.

**Please tell us the name of the organisation and service you are commenting on.**

Derbyshire Chinese welfare association

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**

service users will not be able to access our services

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

From the annual review, it is evident that this centre is a local point for the ethnic minority to access all services and signposting

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

120-150 visit this community centre. the services provided are signposting interpreting, activity clubs, health choices every month elderly lunch per month high teas 2 times a week dance class class due soon tai chi classes culteral baking class

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Centre opening times sun - 11.30am - 4.15pm. Mon - 11.30am - open no fixed closure Tues - 11.30am - open no fixed closure Weds - 11.30am - 4.00pm Thurs - 11.30am - 4.00pm

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Through feedback from users at weekly meetings. the outcomes we gain are :

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Very few hours as running costs would have to be minimised

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Yes we would certainly not be able to continue as many services if there was a reduction

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input type="checkbox"/> Funding would need to be sourced elsewhere    | <input type="checkbox"/> New initiatives would be stopped                             |
| <input type="checkbox"/> This service would cease to be provided       | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

very few minimising running costs

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People              | <input checked="" type="checkbox"/> Men                         |
| <input checked="" type="checkbox"/> Children aged 15 or under | <input checked="" type="checkbox"/> Minority ethnic communities |

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Through the past 28yrs these services have been used by service users. the impact of losing the funding would most probably put pressure on mainstream services

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

Derby, Derby outskirts Ashbourne matlock

**Please tell us how you think people in the area may be affected.**

As we are a Chinese centre, the services users would need to ask where interpreting services would be available and this is a constant service requirement as this is the only Chinese centre in the whole area of derby. The service is not repeated. the impact would be detrimental

**If you have any final comments you would like to make, please use the space below.**

This centre is essential to the Chinese community. the services don't repeat within derbyshire and is the only point of contact for the adult and the elderly. A vast increase in social isolation will appear mainstream services will have to be prepared for more pressure as the services to the Chinese community with language barriers will not be available. more elderly will suffer not being able to access services sending them into mental health issues



**Please tell us the name of the organisation and service you are commenting on.**

Derby Shopmobility. The organisation provides for hire mobility equipment which enables and empowers older and disabled people to access and use Derby city centre independently.

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The voluntary sector provides an extensive range of services across the city and provides excellent value for the public money. Cuts to the grant budget will impact significantly mainly on disadvantaged and vulnerable people that need the services provided by the voluntary sector most. Fairness seems to be missing from this proposal.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Derby Shopmobility has for nearly 21 years been making a difference to the lives of Derby older and disabled people by providing for hire mobility equipment, which facilitates independent access around the city centre. Service users tell us that using the service minimises social isolation and maximises independence thus helping general health and wellbeing of the individual.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

On average 190 customers use the service per week.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The service is available Monday - Saturday 9:30am - 4:30pm

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

The services assists its members to maintain individual mobility around the city centre which enhances the general feeling of wellbeing of the individual.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

The trustees of Derby Shopmobility are committed to ensuring that the organisation continues should any funding cut take place. A reduction or complete cut in the grant aid would necessitate modifications to service delivery and possible increases in costs to members. Trustees however see on a regular basis what a difference the organisation makes to the individual and are therefore committed to ensuring its continuing availability to the citizens on Derby.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

Around 200

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would strive to continue the 6 day a week 9:30 4:30 opening hours but this would need to be reviewed should funding cuts be implemented.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Funding cuts could result in less mobility equipment for hire, reduced opening hours and increased hire costs to members.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

See previous comment.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

See previous comment.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

See previous comment.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

See previous comment.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

See previous comment.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

See previous comment.

D. On a **100%** reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input type="checkbox"/> Paid posts would be reduced or cut                    | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

### **Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

### **Please give reasons for your answer.**

The service is generally used as stated before by older and disabled people.

### **Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

All city wards.

### **Please tell us how you think people in the area may be affected.**

Derby Shopmobility has 6000 members with around 200 people using the service weekly. Reductions and or cost increases in the service would have a negative impact on already disadvantages groups.

### **If you have any final comments you would like to make, please use the space below.**

Cuts to the grant budget would have a significant impact on the very people that need the service provided by the voluntary sector most. Not much fairness there!

**Please tell us the name of the organisation and service you are commenting on.**

Derby Persian cultural association

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The voluntary sector works with the most disadvantaged vulnerable people in society. other statutory services can't reach them, we provide specialist support & plus vital saps maintains a healthy voluntary sector should be a local priority

We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Around 50 customers supported per week & much of that work is intense individual work

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

11am - 6pm weekdays plus workshops on Saturdays (for example around 1st aid on healthy living)

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

We work with disadvantaged, low income, unemployed, refugee/asylum seekers all of whom struggle to access public services were their first & man point of contact providing access via voluntary interpreters without our help many people would be lost in systems & would struggle to survive

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Although we have considered a no of options they all seem unrealistic for example we have considered increasing membership fees but only 20% of our members are able to pay anything @ all. most are destitute on live in extreme poverty. the council funding pays for core costs which we use together in fun then funding. in fact it only pays for half our rent & we struggle to find the remaining amount each year

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**E. Additional details, changes to the service or why the service would not continue.**

We can't fit our circumstances into A-C questions because the money is for our rent which we'd be unable to find elsewhere projects don't cover core costs & so without rent we would not be able to continue with any of our services. we can it out our room in half & so proportionate reductions don't it work in these circumstances

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**E. Additional details, changes to the service or why the service would not continue.**

see answer overleaf @ 30%

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

None of the above questions are applicable because they money does not pay for specific services it's the foundation which we use to apply for money for community projects if we can't pay our rent the organisation will collapse

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input type="checkbox"/> Older People               | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities      |
| <input type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

We work with all the above groups but new & emerging communities are particularly impacted on if our organisation no longer existed

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

Normanton, Osmaston, abbey, city centre we do have isolated clients in other areas but they predominantly live in these identified geog patches

**Please tell us how you think people in the area may be affected.**

We are the only organisation in derby who provide volunteer interpreters in Dali, Farsi, Urdu, Pashto & Kurdish dialects our services are not limited to nationalities and we reach a wide section of people who speak 1 or more of these languages. this project is unique in this region & there are only 1 or 2 other similar services in the UK. without our service our customers would feel isolated & destitute unable to be integrated into the rest of the society by being able to communicate with them through languages & also through our understanding of different cultures we can slowly help people integrate into society access public services & improve their quality of life. without our help the hundreds of people who use our service would suffer unnecessary hardship simply because they'd be unable to access the help they need

**If you have any final comments you would like to make, please use the space below.**

As an organisation we have found it difficult to access this consultation process we have found it difficult to access this consultation process we have found paperwork confusing and numerous especially as it comes on top of us providing daily support to people who don't know where they'll live or how they'll eat. If we find this to be the case our service users find it more impossible most don't have access to the internet and have poor English

**Please tell us the name of the organisation and service you are commenting on.**

Metropolitan Hadhari Nari Womens Project

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

There is a clear demand for Domestic abuse Outreach services. This is evidenced by Hadhari Nari's own experience of working with women experiencing domestic abuse over the past 3 decades. We have undertaken evaluation at the project to demonstrate its success in addressing the needs of women experiencing domestic violence and the continuing demand for outreach services. The new housing related support for Emergency Crisis Intervention Services Specification states a target length of stay in supported accommodation will now be 3 months. A service user with complex emotional/psychological needs leaving a refuge may not be ready to live independently after 3 months. Failure to provide effective support may lead to the service user's needs not being met at all, putting their safety at risk or making them feel in danger of serious harm, some of which would be at risk of homicide as a result of domestic abuse. Due to changes in the commissioning of women's services and in order to work towards more independent living customers will require even more support from Outreach and Aftercare services, research findings from a study examining the needs of Black and Minority Ethnic Refuge (BAMER) shows this group of women experience additional issues such as post separation abuse a report by (Imkaan 2010) states; "women were susceptible to post-separation abuse reflecting previous findings which suggest that BAMER women are more prone to ongoing violence after they leave an abusive situation. Harassment or violence from extended family members was the most common form of post-separation abuse (56%), followed by pressure from the wider community (41%). Over a third of women had experienced ongoing harassment or violence from their partners which included stalking, threats and actual violence. A smaller proportion (13%) had experienced attempted child abduction, 8% faced racism from neighbours or the local community, and 7% had been placed under pressure to withdraw from a prosecution." Without appropriate Outreach Services there would be an increase in women's mental health and other related health issues associated with domestic abuse. With this in mind Hadhari Nari can foresee a high need for Outreach and Aftercare Services, helping vulnerable women to rebuild their life and promote increased independence



The funding cuts are being made to the most vulnerable sector of the community, putting a stop to much needed preventative work which will lead to increased pressure on agencies such as Housing, Social Care, accident and emergencies departments, the police having to deal with situations which are escalated from low to medium and high level. Hadhari Nari is the only service providing Outreach and Aftercare through a public contact point for BAMER women experiencing domestic violence to seek advice and support, counselling, outreach visits. Statutory agencies do not always have the level of experience and knowledge needed when supporting victims / survivors of domestic abuse. Agencies contact the project requesting assistance with safety planning reducing/managing risk as part of child protection procedures, safeguarding, homicide review cases, issues with forced marriage and honour based violence. Hadhari Nari focuses on working with women to increase independence, however due to a lack of understanding cultural, language barriers, institutional racism etc, service users needs often escalate, once a needs and risk assessment is carried out project staff will work to prevent further abuse.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Most service users will have fled situations of domestic violence and abuse and will have just moved out of refuge accommodation, in hospital as a result of abuse, others will be coping with their issues whilst still at home in the violent situation /living with friends/family. Each individual is different with their own set of unique, complex support needs. We will work with individuals to work through their difficulties and overcome complicated situations so that they can re-build their lives and achieve personal independence free from violence and abuse. Women will have improved mental/physical/emotional health through being offered a menu of support for them to choose from; . Risk assessments and safety planning including referrals to Multi agency risk assessments (MARAC) . 1:1 support . Health/dietary support . Basic skills screening - allowing/promoting individuals to access education/training. . Signposting to other agencies . Peer-support/group activities . Becoming peer mentors/being mentored . Legal advice . Debt counselling . Counselling . Life skills workshops/informal learning sessions . Freedom training (for survivors of domestic violence and abuse( DVA) . Employment support . Housing support

Please see a summary of statistics (appendix 1) which shows the need for services. April 2012 - March 2013. Service user comments include; "The Outreach service was really helpful to me and had supported me for 6 months. Helped me to access other agencies, supported me to access solicitor and housing accommodation." "Outreach has guided me to make the right choices and helped me become independent. I've learnt about my human rights." "I haven't self harmed for 4 months now because of the help from the Outreach service. Outreach has helped me to find other ways of working through my emotions. I can call the project whenever I feel like hurting myself." The Outreach Project provides the following which will help towards positive outcomes: . A Safety net . Access to service provided locally . Builds confidence and self esteem . Assists with accessing other organisations - police, solicitors, UKBA, social care, DWP, housing, courts . Focus on Increasing independence empowerment therefore reducing risk . Increases knowledge of DVA and helping to recognise signs of abuse which helps to break the cycle of abuse . Assists with safety planning . Gives women safe/confidential environment to discuss DVA . Access to counselling . Helps to improve education . Advocacy on behalf of women who don't have the confidence or skills to deal with statutory organisations . Reduces the risk of developing serious mental health conditions . Making women aware of options - women experiencing D/V often unaware of who can help and how . Gives women access to support from other women also experiencing through activities and group work - reduces isolation . Provide Programmes, activities and training to improve life skills - tailored courses specifically with victims in mind to help maintain mental health and well being., e.g. art therapy, counselling, freedom programme, self defence etc . Victims of DVA have a voice in the service offered via client consultation

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Each week the service will provides services to at least 10 customers accessing, telephone support, counselling (provided by volunteers), outreach visits, etc.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Monday & Tuesday 9.00 am - 5.00om, Wednesday 9.00am - 12.45pm

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

| Outcome Number | Outcome Description  | Annual Target/   | Results of activity |
|----------------|--|--|---------------------|
| 1              | Women and their children will have improved independence, enhanced confidence and self esteem. All outreach clients believed it to be a valid service which helped and supported them through their problems   | 80% of service users felt the service was good or excellent  |                     |
| 2              | Women and their children will have new experiences and learn new skills. A client stated that outreach "Helped me moved on after my separation from my husband. I was lacking the basic skills to run a home like paying bills which the outreach worker helped me with. I have more confidence now" | 80% of service users will have learnt new skills and experiences during the year   |                     |
| 3              | To help women and children reduce the risk of domestic violence. One client stated she would not have been able to handle resettlement and living alone with the outreach support  | 80% of all the outreach clients who were still living with the abusive partner are now living independently after accessing the outreach service |                     |
| 4              | To improve the health and wellbeing of women. A client states " I was supported during my divorce process and through my depression. Outreach worker attended appointments with me and provided me with a one to one confidence building course."  | Over 90% of clients felt that they had increased confidence to deal with their problems after receiving support from the outreach service        |                     |

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

As the project is contracted to provide 18.75hours, the service would not be viable if there was a reduction in support hours, should the service not exist, we would question whether the needs of women fleeing domestic violence in an emergency could be met, without putting their safety and that of their children at risk, or making them feel unsafe and threatened with physical danger, should women be referred to generic services. The Outreach project is designed to support those service user's who have limited or no access to information, who may be isolated in the community, for example people who are living in isolation, disabled service user's or those who experience cultural barriers preventing them from accessing other services. Hadhari Nari offers confidential information, advice, support and counselling in a safe and non-judgemental way. The service would no longer be able to support customers and therefore no available hours of support would be provided.

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input type="checkbox"/> Men   |
| <input type="checkbox"/> Children aged 15 or under             | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

. Taking into consideration the needs of BAMER people (e.g. at risk of forced marriage honour based violence ( HBV) female genital mutilation (FGM) specialist safety planning, needs and risk assessment are carried out the outreach service also offers the following; . Support for service user's whose first language is not English. . Support for service user's who have insecure immigration status. . Support for service user's with no recourse to public funds and applying for the Domestic Violence Destitute Concession ( DDVC) . Cultural pressures, rejection from their own community . Help with safety in the home. . Customers experiencing abuse may be put off using referral pathways directly managed by statutory services especially B.A.M.E.R clients needing immediate housing support victims are most likely to speak with community groups. . The current proposal may result in a greater need for costly high risk intervention, and possibly increase the number of domestic abuse homicides in the city. The Outreach projects will signpost / referrals to other specialist services; substance misuse mental health, refuges, immigration solicitors, forced marriage unit.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfín.**

1. The community Safety Audit states Domestic violence is generally concentrated in specific neighbourhoods, Normanton, Austin, Sinfín, Allenton, Alvaston and Derwent, but it is anecdotally known that domestic violence is a widespread offence crossing all age and social groups. . According to the survey on the impact of crime, only 25% of domestic violence cases were reported to the police. . 5% of adults perceived domestic violence as a problem. . Young people's perception of domestic violence as a problem is much greater than that of adults. . On average a woman will be assaulted 35 times by her partner before reporting it to the police'. 2. Please see below breakdown on the prevalence of crime in Normanton Derby Pie chart here, but not copied into form. Source UK Crime stats.com

**Please tell us how you think people in the area may be affected.**

The Outreach project is designed to support those service user's who have limited or no access to information, who may be isolated in the community, for example people who are living in poor living conditions, disabled service user's or those who experience cultural barriers preventing them from accessing other services. Hadhari Nari is based in Normanton which is one of the deprived areas in the city the service is discreet and accessible for all to access confidential information, advice, support and counselling in a safe and non-judgemental way. If this service is decommissioned customers will need to travel to other areas in the city, as stated above Hadhari Nari is the only specialist Domestic violence service providing outreach and aftercare. A report by \*Imkaan states the following "The police, GP, and the Women's Aid Helpline were the top three agencies women contacted (around a third) for help and support at the point at which they were leaving the abuse. A smaller proportion contacted social services, a solicitor, or a housing department. Women were most likely to speak with friends and family (over half) about the abuse when they were still living within the abusive situation. For the majority of women (three-quarters), this was their first attempt to leave the abusive situation. A quarter of the women had left before but returned to the abusive situation for various reasons which included: . Family convincing them that the abuse would stop. . Leaving a refuge because it was unsuitable. . Being abducted by partner and taken home. . Being told that her partner would change." .

\*(Imkaan is a national second-tier organisation which represents the needs of refuge, outreach and advice services across the UK who provide specialist support and routes to safety for Black, Asian, Minority Ethnic & Refugee (BAMER) women and children affected by violence and abuse.)

**If you have any final comments you would like to make, please use the space below.**

Hadhari Nari has an excellent track record and has provided support to women for over 27 years. During the past three decades Hadhari Nari has empowered thousands of women to move on in their lives after experiencing issues of domestic violence. The project works in partnership with several voluntary and statutory agencies in Derby such as the Police Domestic Violence multi agency groups. Hadhari Nari has been a member of Action Derby for many years; this service has provided an excellent link and coordination to voluntary organizations seeking help and support. The project is affiliated to Women's Aid Federation of England since 1986 and has full member status. Women's Aid has two unique functions in the prevention of domestic violence; To give abused women and children a voice in the development of policy and practice by representing their needs to government and to other agencies working in the field of domestic violence To support, resource, inform and train refuge and outreach service providers to ensure that they are able to maintain and develop their key role in providing a place of safety and the support and advocacy services which women and children survivors need in order to rebuild their lives The service is reflective of and responsive to the needs of a diverse community, promoting equality of opportunity for people regardless of age, ethnicity, religious preference, gender, sexuality and disability

**Please tell us the name of the organisation and service you are commenting on.**

The Hadhari project: supported luncheon service for African Caribbean communities

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The sector plays a vital role in contributing to the city's strategic goals and should be protected. The sector is important economically and not just socially in promoting partnerships, citizenship, cohesion, volunteering and wellbeing. As indiscriminate 30% cut to the VS budget might prove to be very costly in the long run. Many organisations will close thereby exposing the council to greater difficulties in delivering their plans. we believe there are other ways of underpinning a vibrant and sustainable sector e.g., a formula driven thematic approach based at neighbourhood level with stable frontline organisations taking the lead where their skills, expertise and capacity is capable of supporting cluster and interest groups.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

The project exists to support individuals and provide early intervention activities or solutions to prevent further deterioration of health and social isolation with a view to reducing the need for more intensive and complex health and social care interventions. We work in partnerships to secure provision of professional services through surgeries in a comfortable environment. Many see it as there second home and the practical activities and volunteering opportunities make it a truly user led organisation. The recent acquisition of an allotment plot has added new interest in healthy eating, exercise and environmental issues. The intergenerational focus has enhanced computer literacy and internet savvy members look forward to coming to the centre to spend time with friends - for some their only cooked meals of the week.

## **Current service - brief overview**

**Please give details of your current service and what is on offer.**

### **A. Please tell us the number of customers who are supported each week on average.**

On average about 200 people use the centre each week. out of this about 40 have medium, high and complex needs. these figures are based on three days per week and are significantly higher when we run a four day programme. we recently started opening on Friday evenings for social activities run by volunteers raising the figures even higher.

### **B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Our core activities are provided on Tuesdays and Thursdays between 9am and 4.30pm and on Wednesdays between 10.00 and 3pm. Friday sessions are between 10.00 and 2pm in addition the evening social sessions commence at 3pm until 8pm / members join activities based on board games darts pool and quizzes, fundraising dances are held once a month and these are well attended by members sometimes accompanied by friends. These have enabled us to raise sufficient funds to purchase an adapted minibus with a tail lift for wheelchair users with a 25% contribution from the Percy Bilton Foundation.

### **C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Older people are able to retain their independence within their own homes, enhance social inclusion improve mental health and falls/accidents gain in confidence, well being and feel better able to cope as a result of contact with the project volunteering to support older people in the community has increased befriending and meals delivery service enhances their quality of life and offers choices. in addition to the normal programme of activities and visits our links with making space, re think mind, united response, derby city museum service adult and further education NHS mental health trust and the public health sectors have all had a positive impact.

### **D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We do have a contingency plan and would cope with a small reduction. However this will lead to a disproportionate reduction to services for vulnerable older people. It would have a negative impact and our ability to comply with contracts effectively. This is because we would not be able to recruit and retain experienced care staff. the service will have to rely heavily on volunteers and casual workers without the necessary experience of working with people from the African Caribbean community

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

100 people and 10 with moderate support needs

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Tuesday and Thursday 11am - 2pm and 3pm - 7pm

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

We may lose customers as families look elsewhere for a longer period of service provision the result would lead to instability in care cover and members being sent to different day entries which would lead to more insecurity and isolation

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We have tried to work with other organisations (Caribbean meals prepared by outside caterers) and the service has proved unreliable as they have found it to be unprofitable. because the core element (care) relies on our specialism to offer culturally appropriate provision, we would struggle to find a suitable organisations to work with other than those trying to re-invent themselves

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure



**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

E. Additional details, changes to the service or why the service would not continue.

Having such a large reduction will make the service unavailable not only in our ability to provide a service but the negative effect this would have on other funding opportunities. we would depend heavily on volunteers and just offer a meal service and the preventative nature of our service will be diluted

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women           | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

The range of services for African Caribbean older people would be adversely affected and impact disproportionately against this community. they would return to being passed around various agencies for inappropriate and culturally unsuitable services as the agencies themselves suffer from the effects of the cuts. there would be poor respite and preventative offer with more people forced to give up work to care for family members

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

Our members come from all the wards in the city with the majority from: Abbey, Arboretum, Normanton, Sinfin and Derwent wards.

**Please tell us how you think people in the area may be affected.**

They would not have access to culturally appropriate provision and this would lead to isolation and depression and would have a negative impact on their wellbeing. For some people who are not on a nearby bus route, this would make them housebound. we already have experience of new members telling us that they have not left their house in over three months because of transport difficulties

**If you have any final comments you would like to make, please use the space below.**

Users believe their well being or quality of life has improved as a result of their attendance at the Hadhari project. - Users feel better able to cope, maintain their independence, or deal with their own problems after receiving help from the service. - users feel less socially isolated or more involved in the community as a result of the service - numbers of members acting in the role of volunteers would be drastically reduced - we believe our organisation is an important part of the civil society agenda and localism in health care is effective - we have a strong track record of working with communities and supporting individuals to manage their health better. for example working with local people to improve their blood pressure, tackle obesity and reduce alcohol consumption leading to less need to visit their GP. - we have a detailed understanding of local need, and have gained the trust from our communities and our ability and willingness to work holistically across multiple services that allows us to be cost effective in making our city a better place to live and work in

**Please tell us the name of the organisation and service you are commenting on.**

Headway derby

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The voluntary sector in derby provides vital support to the most vulnerable and disadvantaged members of the community, not only to those with substantial or critical needs but we also provide proactive support to many which prevents them going into crisis and requiring a higher level of input from statutory and voluntary organisations is put at risk, the demand on services will increase at a higher cost to the local authority. Given the additional value that the voluntary sector brings through use of volunteers and the additional resources it brings into Derby through grant funding, it is counter-productive to reduce the operational ability of such organisations

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Headway is the only specialist service offering support to people with acquired brain injuries in derby, enabling them to come to terms with their injuries and love forward with their lives. Following brain injury people often become isolated from their friends and family increasing their dependency upon paid support. Headway derby allows people with brain injury to re-build networks of friends and support, whilst maximising on their potential to rehabilitate and ability to live independently. We provide valuable information, support and respite to carers and help individuals to maintain independence where possible and ensure that they are able to access appropriate services. As there is no other specialist help available in the area, the loss or reduction of this service could have a devastating impact on their lives.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

We support approximately 40 people with brain injuries each week and provide 1 to 1 support for 5 carers of people at Kings Lodge (individuals differ from week to week) we also support 15 volunteers, including people with brain injury and learning disabilities.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Our outreach service operates 5 days per week (Monday to Friday) Headway Centre opens on Tuesday and Fridays Community groups operate on Mondays Direct carer's support takes place every Thursday

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Outcomes for individuals with brain injury: Increased self-confidence. Increased ability to achieve personal goals and aspirations. Less isolated from their community. Improved psychological well being social skills and physical health. More able to contribute to the local economy. Able to return to education, employment or volunteering. Able to maintain tenancies and manage finances

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Some of our customers are eligible to receive personal budgets and buy their service directly, this allows them to continue receiving some level of support, although we often find that it is at a reduced level, and is often further reduced on review and reassessment using the new RAS, which vastly cuts down on indicative budgets even where care needs haven't changed. Some of our members have moderate needs, we are continually seeking grant funding to enable us to continue offering a service to these people. Our current grant ensures that we can maintain a base and employ core staff.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

a- Since the loss of Supporting People funding in March 2013, we have been forced to use our charitable reserves to continue to fund two of our staff members to maintain the current level of service. A loss of further £9450 would mean that we can no longer continue to employ those two members of staff. Due to the needs of our customers, we are required to provide a 1 to 5 staffing ration, therefore we would only be able to support 30 people over the course of the week.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

This service would continue to be available on the same days, but at a reduced level.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

For those people who lost their service or had it reduced, there would be a huge impact on their ability to achieve outcomes as they would lose the support of Headway. As the only specialist provider in Derby, our customers often receive no other type of support or contact with their peers and it is likely that many of these people could be forced into crisis by losing their only avenue of support. Many people with brain injuries experience difficulties with attention span, planning and organising and suffer from memory problems, therefore rely on the support of Headway to organise correspondence, pay bills and maintain their tenancies and for people on a reduced service, their ability to these things would be diminished.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

20 people for a vastly reduced amount of time.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The day service would no longer be in operation. Therefore we could only offer a reduced outreach service, which would still be available Monday- Friday.

Remaining customers would have a decrease of over 50% in their duration of provision as this model would be less cost effective

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

With a reduction of £15,750 in our grant funding, we would no longer have sufficient funding to enable us to operate the Headway Centre. Although we would be able to retain some members of staff on a reduced part-time basis, this would have to be delivered to small groups in community venues where these are available at low or no cost. This would prevent our customers from maintaining relationships that they have built up and we would be unable to undertake many of the rehabilitative activities that we currently offer, as the services would be delivered solely on cost-efficiency that the centre currently provides

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

If the service was able to continue, please tell us the impact on A-E below.

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped |
|--|--|

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> This service would cease to be provided | <input checked="" type="checkbox"/> Charges to customers would increase    |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut      | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

although some people purchase our service through personal budgets, there is not sustainably significant number of people doing this to sustain the day service if 100% of the grant was removed. We would be able to continue to offer outreach support at a reduced level to those able to pay for their own service, currently this 4 people, people currently paying directly to access the Headway Centre would be offered a short amount of outreach support, but this would reduce their support from two days per week to a few hours, which would not be enough to meet the needs of many. There would be a number of people who would no longer receive specialist support and therefore they are likely to fall into crisis. There would be a number of people who would no longer receive specialist support and therefore they are likely to fall into crisis. There would be an increase in their need to access health and social care support and crisis intervention, their physical and mental health is likely to suffer greatly and they will become more socially isolated. They may also become homeless due to their difficulties with financial management and ability to complete forms and adequately represent themselves.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Our customers are predominantly male adults (due to nature of brain injury) all have disabilities and are from all adult age groups. Older people will be particularly vulnerable either as service users or more predominantly as carers

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

We support people from every area in Derby, therefore people across the whole of Derby would be affected

**Please tell us how you think people in the area may be affected.**

Through the reduction or removal of specialist support for people with acquired brain injury, those individuals would have no access to suitable support services. As outlined in this consultation document, the potential outcomes of this would be people suffering from social isolation, detriment to physical and mental health, not accessing necessary health or social care services, tenancies would be put at risk and carers would not receive the emotional support or guidance that they need at such difficult time. This would result in a much higher burden on the resources of the City Council

**If you have any final comments you would like to make, please use the space below.**

The government stated that councils should not impose spending cuts in a disproportionate manner. The voluntary sector is set to lose £460,000 in funding over the next 2 years under these proposals. Many of the services provided are not available from other services and are therefore likely to either cease or be severely reduced, impacting on some of the most vulnerable people in society and potentially increasing dependency on other council services such as health and social care and crisis intervention. This reduction or withdrawal of funding cannot be cost effective as the quality and scope of support that is able to be provided through voluntary organisations cannot possibly be replicated at such a low cost by the council. The council is proposing a cut of around £20m in its budget of around £200m, around 10%. The proposed cut to voluntary sector funding is between 17% & 100% across the sector. This will have a disproportionate impact on what many people would see as a 'soft' target and make the position of many charities unsustainable. Please also see our separate paper about the benefits of the service to our members and how we prevent deterioration and assist people to remain independent in their own home. Please consider this additional document as part of our formal response to the consultation see case studies

**Please tell us the name of the organisation and service you are commenting on**

Indian Day Care Support Services (IDCSS)

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

Voluntary groups help prevent Individuals from being isolated and help Physical and mental health from deteriorating. IDCSS reaches out to people all over the city to help reduce isolation and improve community engagement and encourage people to learn new skills and take part in educational and Public health awareness sessions to help prevent long term health conditions or cope/manage better with new information and knowledge. We work closely with statutory and voluntary providers to help sustain costs and get people to think outside the box. It's time for change. I work very closely within the community and educating people to have a good understanding of why cuts need to be made and how we can all have our input and work together to reduce costs.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

IDCSS has only been running for 5 months and we have provided evidence of how we're doing and why this service needs to remain running. We have proved the ability to reach out to small groups in the city and start new groups connect community activities to improve overall physical and mental health. Our project is vital to enable a small amount of resources to spread as far as possible by putting groups in touch with other groups to share activities.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Indian older people age 55+. On average the project serves between 100 - 150 people per week across Derby City. This is through activities, educational awareness sessions and Info & advice.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Monday - Friday 9-4:30pm evenings weekends as appropriate.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

There has been a lot of mistrust over the Years. This has led to tension within the community. People from the Indian community feel they have been let down by others this is because of language barriers and not fully understanding the needs of the community. Customer's personal data has been taken from them to be used for other reasons. We are seeing an increase level of confidence and wellbeing by providing a range of activities. Customers have stated they are satisfied with the culturally appropriate approaches taken. They show willingness and interest as there is no language barrier; our empathic approach has proven they enjoy attending and feel comfortable and valued. 100% positive Customer feedback so far. Customers have stated they feel happier and gaining Independence and feel they can talk to someone in confidence and with ease. The recent few awareness sessions coupled with regular keep fit and yoga classes' running from different venues has proved to be successful and numbers reflect they are enjoying the sessions being provided. I am also working on getting communities to engage by working with other providers. Its early days but once the trust has fully been built I'm confident it will work.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We were set up in January and have already fulfilled a unique role in bringing groups and individuals together with the aim of improving physical and mental wellbeing and getting the community to interact together by providing sessions from different locations and joining up groups to avoid duplication. We need more time to further consolidate this project.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**



**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

If the service was able to continue, please tell us the impact on A-E below.

**A. The number of customers you would be able to support each week on average.**

If this service reduces we believe people in the community will still turn up for a service which we can't provide.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would attempt to provide half the service we currently do but as it is drop in at various centres we don't think this will work.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Their stress levels will go up as they try to access vital services they have come to need for their wellbeing and they run the risk of being turned away. The hard work in the last six months to build trust will again be lost. The introduction to new activities and new ways of thinking outside the box could come to an end.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase                          |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Reduction in hours service can be provided per week

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

If the service was able to continue, please tell us the impact on A-E below.

**A. The number of customers you would be able to support each week on average.**

75-100

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

2 -3 days per week

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Customers would feel let down and frustrated because they are missing out on vital services. The overall moral would be low.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase                          |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

As we are a new project, we are at the beginning of a range of new initiatives which the community is still getting to know about and to withdraw these new projects having promised them will have a detrimental impact on the Indian elders.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

There is currently only 1 paid worker and 2 volunteers who attend once a week fortnightly. We are working with limited resources and further cuts would make it impossible to continue.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women           | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

This project focuses on the needs and wellbeing of Indian elders many of whom have a range of physical or mental disabilities and their needs may not be met elsewhere due to language and cultural barriers.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfon.**

Normanton, Arbretum, Sinfon, Littleover, Heatherton, Mickleover, Chellaston

**Please tell us how you think people in the area may be affected.**

We're developing and supporting groups of Indian elders in those particular areas.

**If you have any final comments you would like to make, please use the space below.**

We're a new organisation. Already in the past 5 months we have had a number of significant service users access. Services from existing and new groups to work together to provide joint activities. This was a much-needed step so that more people can benefit from the shrunken resources. Gaps have been identified in different geographical areas such as Littleover, Mickelover and Chellaston. By enabling more Indian elders to come together. This project has already and will continue to increase physical and mental wellbeing and decrease social isolation by providing a range of culturally appropriate services delivered in the chosen languages. Provide education and raise awareness about health and wellbeing in Derby. The Indian community is a key part of the project and research has shown there are particular health needs for people within south Asian communities. The project is new and should be given the opportunity to develop further.

**Please tell us the name of the organisation and service you are commenting on.**

MHA - Derby project live at home scheme

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

please see appendix 1

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

please see appendix 2, outcome column

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

we have 550 members registered to attend lunch clubs and activities each week in respect of the nine live at home schemes detailed in appendix 4

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

please see appendix 4

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

please see appendix 2 - outcomes column

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Please see appendix 3

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.  
A. The number of customers you would be able to support each week on average.**

**E. Additional details, changes to the service or why the service would not continue.**

please see appendix 2 for reasons

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

please see appendix 2 for reasons

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

please see appendix 2 for reasons

## Impact on Equalities

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input type="checkbox"/> Women                      | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

### Please give reasons for your answer.

please see appendix 2 for reasons

### Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.

We provide services in nine geographical areas within derby city please see appendix 4. the services provided are similar in all these areas and hence the impact is the same in all areas

Please tell us how you think people in the area may be affected.

Please see appendix 2 for reasons

### Please tell us the name of the organisation and service you are commenting on.

OPIEKA

### Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?

- Yes  No

### Please give the reasons for your answer.

We do not agree with the proposed cut in our funding. We believe that we provide excellent value for money in the services provide. We had one third cut in our budget which left us financially challenged. We save the city council and health authorities a considerable amount of money by providing a service to people who would otherwise find themselves in care homes or in hospital suffering from both physical and mental illnesses. The voluntary sector as a whole and in particular our organization fill in gaps in the provisions not fulfilled by other services. We keep clients who are on the edge of being social care clients in their home. We receive as our grant the equivalent of what it would cost to keep ONE person in a care home for 8 months. We are keeping at least 8 people at the moment (and this number will grow as the population ages) out of the social care system.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

In addition to the information provided in question 1 we assist our clients in independent living and in particular support them so as to avoid their isolation within the community. We overcome the language barriers which face ethnic minorities and especially in the older generation who as they progress in your revert back to their mother tongue. Added to this we are faced with the challenges provided by the new migrants and their assimilation into both Derby and the polish communities. We provide ethnic food in our luncheon club. we also provide a befriending, support and advice service to our clients in polish which is not offered on a cost effective basis in Derby

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

At least 50 people are supported per week by our organisation those are the people who attend the luncheon clubs 39 weeks per year plus those people visited weekly in their own homes by our coordinators

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The luncheon club meets 39 times a year and meets from 11.30 until 1.45. The befriending and visiting service operates daily an in accordance with client needs.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

We conducted a survey of our clients and 100% of the respondents felt that we provided an excellent service and that our organization contributed to an improvement in their well-being and to a better lifestyle, independence and less social isolation.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We have discussed the impact of a reduction in funding. our only course of action will be to cut the services we provide. this will inevitably rebound on the funding agencies resulting in a greater number of people calling upon the NHS and Council

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

The service could continue but we would have to reduce the number of luncheon meetings and home visits by at least one third. this would result a dramatic fall to the support we provide to approximately 30 customers per week. we would have 2 meetings of the luncheon club per month

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The hours of the co-ordinators would be reduced by a third resulting in approximately availability for a total of 10 hours per week. in addition there would be a curtailment of the advice service which is provided by co-ordinators and volunteers some of which occurs during the luncheon club sessions.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

In an increase in the demands upon the council and the NHS, a lack of provision of polish speakers who know and understand the client group. Most people of polish origin being socially isolate and without support. Fewer people in care homes and hospital visits receiving visits which will have an impact on their mental being as these are the people who have no family members living locally. There would also be an impact on the nutrition needs of some of our clients. For a number of our clients the ability to continue to live independently would be greatly diminished. Without the support provided by Opieka this group of people would be increasingly lonely and vulnerable to physical and mental abuse. Opieka also provides a safety blanket in monitoring the well being of this group of people

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

The service could continue but we would have to reduce the number of luncheon meetings and home visits by at least one half. This would result a dramatic fall to the support we provide to approximately 22 customers per week. we would have 1 meeting of the luncheon club per month



**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The hours of the co-ordinators would be reduced by a third resulting in approximately availability for a total of 7 hours per week. in addition there would be a curtailment of the advice service which is provided by co-ordinators and volunteers some of which occurs during the luncheon club sessions making its effectiveness negligible

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

In a substantial increase demands upon the council and the NHS, a lack of provision of polish speakers who know and understand the client group. Most people of polish origin being socially isolate and without support. Fewer people in care homes and hospital visits receiving visits which will have an impact on their mental being as these are the people who have no family members living locally. There would also be an impact on the nutrition needs of some of our clients. For a number of our clients the ability to continue to live independently would be greatly diminished. Without the support provided by Opieka this group of people would be increasingly lonely and vulnerable to physical and mental abuse. Opieka also provides a safety blanket in monitoring the wellbeing of this group of people. This will result in considerable long term costs for both funding organizations. This is counter to governmental policy of promoting the idea of the big society.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

These groups are all represented in the clientele of Opieka. the organization does however target the elderly and vulnerable people in the polish community

**If you have any final comments you would like to make, please use the space below.**

We feel that it would be very short-sighted to cut the funding to our organization as it provides excellent value for money. We accepted the last round of cuts as we fully appreciated the situation in which the council found itself. Like the council we had to deal with staff morale and only avoided making someone redundant because they decided to leave. further cuts if inflicted upon us will result in a dramatic reduction in our services and as pointed out it is cheaper to provide us with our current funding or pay for a number of polish people to go into care homes

**Please tell us the name of the organisation and service you are commenting on.**

PADLEY GROUP - DEVELOPMENT CENTRE

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

In 2011/12 cuts of 30% were made to the vcs grant budget, these cuts were draconian at the time and we were assured by senior executives and councillors that the reason for this was that the cuts were being applied up front rather than being phased over a three year period. all services in receipt of vcs grants had to rebid for grant funding and those that were successful, such as ourselves, were issued with new service level agreements through to 31/3/2015.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

The Service Users are people with Learning Difficulties, Mental Health Issues and Physical Disabilities. The Development Centre provides courses and therapeutic activity in Arts & Crafts, Pottery, Woodwork, Cookery, Expressive Arts and Baking, but also takes a holistic view of clients and through these activities and courses works with clients to develop and improve their confidence, self esteem, motor skills, and to develop strategies for communication to enable clients to overcome barriers. The Centre also promotes team working, the development of social skills and independence. The Bistro (the in-house cafeteria) promotes healthy eating and where medically required exercises individual dietary control. Attendance at the Development Centre also reduces the risk of social isolation and encourages community participation.

The Centre is about development and focuses on what clients can do and achieve with encouragement from staff and tutors. Development is recorded through quarterly reviews in which tutors, clients and their support worker participate. Our tutors and staff also have a bond of trust with clients which enables us to become aware of issues that are troubling them at an early stage and work with them to prevent escalation. This may involve a range of actions from listening and making carers/parents aware through to following full safeguarding procedures. All clients are assessed prior to being offered a place, to ensure that we are able to accommodate their needs and that they will gain from our services. This service makes a huge difference to the lives of the residents of Derby that attend courses and activities at the Development Centre because it gives them a sense of purpose, they come to learn something not to just pass the time of day. Classes are structured but also recognise individual needs. Clients gain new skills, are challenged and develop.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

The VCS grant supports; Three sessions of therapeutic arts and three sessions of pottery per week. These are delivered over three days with 10 places being available on each session.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The Centre is open Monday to Friday from 8:30am to 4:30pm. Services funded through the VCS grant operate on Wednesday, Thursday and Friday of each week. Classes commence at 9:00am and finish at 3pm.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

The service supports individuals with learning disabilities and/or mental health issues and/or physical disabilities to develop confidence, self esteem, new skills and independence. Individual clients are supported to develop their communication skills, practical skills and to develop strategies for communication to overcome barriers. Healthy Eating is promoted through the menu's provided at The Bistro and socialisation reduces the risk of isolation and encourages community participation.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We have extended and developed our paid for courses/activities on other days and are extending the paid for activities we operate throughout the week. We also continue to operate training contracts for young people with severe autism. In addition, we are working to move existing clients from grant funding to personal budgets and are recruiting new clients with personal budgets.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

We do not anticipate any reduction in numbers attending classes but would, provided this cut were made in 2014/15 and not earlier, accommodate a cut of 30% as clients transfer to Personal Budgets. Whilst we recognise that some clients will not qualify for a Personal Budget, it is anticipated that enough will to accommodate a 30% reduction in grant funding.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

N/A

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

N/A

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

E. Additional details, changes to the service or why the service would not continue.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

Whether we can sustain a cut of 50% will depend entirely on whether current grant funded clients have transferred successfully to Personal Budgets and remained with Padley at their current participation rate or should they be unsuccessful in qualifying for a personal budget and consequently have to leave, whether we have been able to recruit new clients with Personal Budgets or the means to pay fees from their own funds. Whilst we anticipate that a 30% reduction could be accommodated in 2014/15, if neither of the above two solutions can be realised in numbers adequate to replace the proposed 50% cut, then a complete class would need to be cut.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

One of either the Arts & Crafts or Pottery classes would have to be cut, this would affect 10 clients. A decision regarding which class and day, would need to be made in light of the clients attending and their potential to qualify for a Personal Budget

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The impact on the quality of outcomes for the 10 clients losing service would be devastating. Many other services have already been closed and without Personal Budgets or their own resources clients will be unable to access the services remaining. In relation to current clients if they were denied services at Padley Development Centre they would become isolated and regress with many of them moving from a stable position into crisis and requiring a much costlier support package from the Council/NHS.

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

This would depend on how many clients we had been able to sign up to classes who were in receipt of a Personal Budget adequate enough to fund their attendance at Padley or who were able to fund classes from their personal income. Under current criterion it is unlikely that all clients would either qualify for a Personal Budget or qualify for one which enabled attendance at the Padley Development Centre. Whilst we were aware of this we had also been assured that there would be some residual grant funding to enable service provision for those with learning difficulties and mental health issues that did not qualify for a personal budget.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would be unable to offer any services that were not being paid for either from a Personal Budget or private resources.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

The impact on the quality of outcomes for the clients losing service would be devastating. Many other services have already been closed and without Personal Budgets or their own resources clients will be unable to access the services remaining. In relation to current clients if they were denied services at Padley Development Centre they would become isolated and regress with many of them moving from a stable position into crisis and requiring a much costlier support package from the Council/NHS.

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

### Impact on Equalities

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                                       |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

As can be seen from the equalities data submitted all of the above use the Development Centre.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

n/a

**Please tell us how you think people in the area may be affected.**

n/a

**If you have any final comments you would like to make, please use the space below.**

Our clients and their families/carers are extremely concerned that they may lose their place at Padley Development Centre and with it all that they gain from attending. It is not only the courses, activities and social skills that they are concerned they will lose but also a trusted place of safety where independence is encouraged and development a given. Without Padley Development Centre many who have serious issues will become unstable and move into crisis. Others will become isolated and again move into crisis. This will result in greater cost for both the Council and the NHS.

**Please tell us the name of the organisation and service you are commenting on.**

PADLEY GROUP - HOMELESS DAY CENTRE

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

In 2011/12 cuts of 30% were made to the VCS Grant Budget, these cuts were draconian at the time and we were assured by senior executives and councillors that the reason for this was that the cuts were being applied up front rather than phased over a three year period. All services in receipt of VCS grants had to rebid for grant funding and those that were successful, such as ourselves, were issued with new Service Level Agreements for the period to 31/3/2015.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

One of the consequences of the recent unprecedented massive 81% cuts to the Housing Related Support (HRS) budget which has resulted in the closure of many accommodation based services for the homeless and the removal of all of the floating support which kept people in their existing accommodation, has resulted as predicted, in increased demand for the services at the Padley Day Centre. In addition, the changes to the Welfare Benefits system both from a qualification and application view point has increased the numbers of people who are destitute, thus creating even further demand on Padley Day Centre services. For example the number of free meals being issued on a daily basis has almost doubled, the number of emergency food parcels has increased by 45% on this time last year (over 50% of these are referrals from statutory agencies) and the number of people visiting the Day Centre has increased with numbers between 70 -90+ becoming the daily norm. This increases the pressure on our Support Staff as many of these clients not only require basic needs services but also professional advice regarding, welfare benefits, housing - both to obtain accommodation and to understand their rights and responsibilities to maintain their tenancy, debt, drug, alcohol and mental health issues, abuse, repatriation, legal, probation and police issues.

By maintaining the services at the Padley Day Centre we make a huge difference to the lives of the residents of Derby, not only those that use our services but also those that don't. For those that do use our services we help them rebuild their lives and for many, to move on and never look back. With the entrenched homeless we work with them to deal with their issues and prevent them reaching crisis and consequently putting pressure on the NHS in the form of A & E and Mental Health Services, Police, the Criminal Justice System and the City Council. With regard to the general residents of Derby, if Padley Day Centre did not exist we would see an increase in anti-social behaviour, street begging, public disorder, increased street drinking, an increase in the level of crime committed by homeless people, a much more visible homeless population and an increase in the number of deaths of homeless people. In a fairly short period the city would be a less attractive place to be and public perception of a safe, vibrant city will change dramatically. This description of the impact of the Padley Day Centre ceasing to exist is substantiated by research carried out by Homeless Link in their Survey of Needs and Provision which states that the direct consequences of only 28% cuts to HRS funding have resulted in a 52% increase in Rough Sleeping, 41% increase in Street Drinking, 48% increase in Anti-Social Behaviour and 33% increase in Crime. The cuts in Derby have been three times this level.

#### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

#### **A. Please tell us the number of customers who are supported each week on average.**

We support on average 60-70 clients each day but since the cuts to HRS have seen this move to daily numbers of 70 - 90 plus. We have an active case load of 141 Day Centre clients. In addition we work with 80-100 clients per annum in our Homeless Hostel.

#### **B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

The Day Centre is open to clients every day of the year, for the following hours:  
Monday: 08:00 - 15:00hrs                      Tuesday: 08:00 - 15:00hrs    Wednesday:  
08:00 - 14:00hrs    Thursday: 08:00 - 15:00hrs    Friday: 08:00 - 15:00hrs  
Saturday: 10:00 - 14:30hrs and Bank Holidays    Sunday: 13:00 - 16:30hrs

#### **C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

We help people who are destitute, homeless or in hostel or poor accommodation deal with their issues and move on in their lives. We improve their health, well-being and self-care and through the use of visiting services, engagement with other services both statutory and others, help them to deal with complex issues such as drugs, alcohol, mental health and abuse issues. We support clients to gain and retain accommodation either in social or private sector housing and work with clients who are willing to repatriate to achieve this. We maximise the potential of clients and increase their independence by helping them to take control of their lives, this may involve helping them to face up to and deal with a wide range of issues. Our aim with every client is, successful, sustainable move-on.

#### **D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**



This VCS grant in its entirety (both DCC & NHS contributions) covers less than a third of the costs we incur in running the day centre, the remainder is raised through donations and fundraising activities. Under normal circumstances, to cover any loss in VCS Grant, we would work to increase our income from these sources. However, as part of the cuts to HRS funding we suffered a cut from 31/3/2013 to our Homeless Services of £100,152 per annum which was received against a Supporting People Contract for our Homeless Hostel service, consequently to keep our Hostel accommodation open we have had to increase donations and fundraising to replace this £100k or close our Homeless Hostel and deny 80-100 people the opportunity to rebuild their lives and move-on. We launched our Padley4000 campaign on 31st January and to date we have raised 60% of the sum required with the majority of this being in the form of ongoing monthly donations thus giving security for the future. To increase the figure we need to raise to include any reduction in the VCS grant would simply, at this time, be a step too far and be unachievable in the time frame facing us. Therefore should the VCS grant be reduced, it is inevitable that services will be reduced accordingly.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

If the reduction applied to 2014/15 and the 30% was attributable only to the Council element of the joint funded grant then we may be able to recoup the £7,341 through other grant making bodies, in which case there would be no reduction to services. However should the reduction of 30% apply to the total grant then this would be harder to achieve and would be likely to result in a reduction of services. If the 30% reduction was applied to 2013/14, regardless of whether it was attributable to part or all of the grant, services would definitely be reduced. We would endeavour to maintain basic services but would have to cut back on advice services thus creating greater demand on the Councils Housing Services, The Benefits Agency and the NHS particularly A & E and the Mental Health Crisis services. Other pressures would be incurred by the Police and the Courts. See stats quoted in question 2 at the beginning of this consultation.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would endeavour to keep the opening hours the same and reduce the advice and support services.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

If the 50% reduction was applied to just the Council part of the grant and not until 2014/15, the impact would mean that over half of the clients using the centre would no longer receive advice and support services. If the 50% was applied to the total grant in 2014/15 then the majority of clients would cease to receive advice and support services. If 50% were applied to either contribution in 2013/14 advice and support services would be reduced immediately. Clearly prior to applying any reduction to services we would endeavour to recoup the losses from other sources, however with the magnitude of the losses we are already endeavouring to recoup, this would definitely be a step too far in 2013/14. We would endeavour to maintain basic services but would have to cut back on advice services thus creating greater demand on the Councils Housing Services, The Benefits Agency and the NHS particularly A & E, Drug and Alcohol services and the Mental Health Crisis services. Other pressures would be incurred by the Police and the Courts. See stats quoted in question 2 at the beginning of this consultation.

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We would endeavour to maintain the existing hours but for basic services only. Advice and Support would be available on 50% of that time and for half of the current clients.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided               | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

If the 100% reduction were applied then all advice and support services would cease and we would simply provide a 'basic needs' service, predominantly run through the use of volunteers. Along with the cessation of our own advice and support services all visiting services would cease

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Due to the client group using the services we would endeavour to continue providing the basic needs service during the current time periods, however as this would rely heavily on our ability to recruit at least double the existing levels of high quality volunteers, at the Day Centre -currently we have 36. An assessment would then be made.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

The advice and support element of the service would cease. Basic needs service would hopefully continue.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                                       |
| <input type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please tell us the name of the organisation and service you are commenting on.**

Relate Derby and Southern Derbyshire which deliver a range of counselling services for adults and their families.

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**

The proposed cut to the voluntary sector is the second in less than a year. While it is appreciated that all sectors are facing significant cuts it does seem disproportionate - in Derby - for the third sector. In the last few years we have lost 33% of our income and have had to make 22% of our staff redundant despite having more demand for our services. Additionally much of the discretionary relief that the City Council has previously given has been removed - resulting in our costs increasing. The Public Sector refers to our service - yet it still has to be paid for and the grant is a vital part of our delivering a flexible service to the people of Derby.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

I am emailing a full response document to Ian Chennery regarding the impact along with the difference that we make to the residents of Derby.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

We support, on average, 98 people a week through the range of our counselling services. In addition to this number there are people who call us requesting information on other services that we then help to sign post to. This additional area of support averages about a further 35 people per week.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

We deliver our services across six days a week (Monday too Saturday). We are open from 9.30 in the morning (8.30am on a Wednesday) until 9.30pm at night. Our services are delivered from our Relate Centre in Derby City and we additionally deliver service from other Derby City and County locations. Service is also available for people to access via telephone, email, LiveChat and webcam.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

A full detailed response on this is in our Derby City Funding Report and in the Report I have emailed Ian Chennery.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We have funding reserves but this is largely designated. The reality will be whether we can continue to subsidise service (as we have been) or whether we operate with a fixed minimum charge. It is most likely that we shall have to implement a fixed minimum payment; this will mean people will not be able to access service.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

Our services would continue but what we would have to do is instigate a required minimum payment for service. The level at which this would be set would depend on our overall funding. There is no doubt that a minimum payment would mean that many people would not be able to access service.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

The response to this is the same as before although the level of subsidy would be likely to reduce even further and therefore affect more people.

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

It is likely that we would be unable to provide a subsidised service for those people from the City if the funding went. So unless people could pay the full cost of counselling - they would not be able to access service.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input checked="" type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input type="checkbox"/> Faith communities                                       |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

The economic factor to these proposed cuts crosses all sections of the community. The email report to Ian Chennery states in detail how groups will be affected by these cuts.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfyn.**

There is little doubt that clients from the areas of Derby with higher economic disadvantage are likely to be most affected by these grant changes. However we see a significant number of people from the more affluent parts of Derby who are still facing economic difficulties. For all these people a fixed minimum payment is likely to mean that they will not be able to access the services that they need.

**Please tell us how you think people in the area may be affected.**

The report that has been emailed to Ian Chennery details the impact for these people.

**If you have any final comments you would like to make, please use the space below.**

The email report sent to Ian Chennery details further comments and concerns.

**Please tell us the name of the organisation and service you are commenting on.**

Rethink mental illness focusline

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

I think it is unfair to look for cost saving by removing services funding that are there to support the most vulnerable in society

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

There is no other dedicated mental health support telephone services out of hours that offer the kind of support focusline does. Samaritan and saneline are more crisis service and their numbers aren't freephone so people on low income struggle with the cost of these other phone lines.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

150 calls on average each week

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Monday to Friday 5pm to 9am & at weekends and bank holidays, 24 hours 365 days of the year

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Maintain mental health stability - support in crisis involving police, NHS, mental health teams of an when appropriate - support with mental health and emotional stress - supporting to other services and local information

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Focusline is proposed to be reduced by 100%. this seems to reflect the view that service is not valued - I disagree with this view

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

30% less of 150 currently

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

30% less time than 128 hours a week currently

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

30% less service, more struggle to get through 30% increased pressure on other services , more emergency calls, calls to crisis team or other mental health services (which cost more than focusline)

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |  |
|--|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere    | <input checked="" type="checkbox"/> New initiatives would be stopped       |
| <input type="checkbox"/> This service would cease to be provided       | <input type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut | <input type="checkbox"/> Work with another organisation(s) to reduce costs |



**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

50% of 150 currently

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

50% of 128 hours a week currently

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

increased pressure on other out of hours services

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

If the service was able to continue, please tell us the impact on A-E below.

**A. The number of customers you would be able to support each week on average.**

zero

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

zero

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

- other mental health services would see increased contacts on services already overstretched - increased hospital admissions for mental health service users - mental health service users voice would be heard less and ignored more often

**D. On a 100% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere         | <input type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut                 | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

### Impact on Equalities

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under             | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

We support everyone over the age of 16 with a mental health problem or a friend or relative with a mental health problem. 154 people in UK have suffered or will suffer with a mental health problem regardless of age, race, gender, sexuality.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

All city

**Please tell us how you think people in the area may be affected.**

Decreased mental stability for service users affected increased pressure on other NHS and out of hours services a disadvantaged often stigmatised group who because of their illness often feel isolated and disconnected from society will have a harder time finding support and the quality of their lives will decrease significantly.

**If you have any final comments you would like to make, please use the space below.**

We have supported thousands of people with trained mental health professionals to high levels of quality. a decrease in the quality of people's lives who suffer mental health problems may be hard to measure because they may remain isolated or unheard the communication of dissatisfaction feedback about outcomes has not been often enough or clear enough. it seems a view has been taken that focusline services can be done elsewhere or for less without discussing or approaching the service between funder and provider. this has been unhelpful.

**Please tell us the name of the organisation and service you are commenting on.**

Sahaly Womens Group

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

It will be very difficult to pay rent. Cost of living has gone up in past few years it was difficult to manage on £500 as such. The money was used to help towards rent, rest of the things like transport & other expenses are covered by members of the group. Discontinuing funding could lead to closing down the group that would leave 40-45 elderly isolated, feeling down & depressed.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

This group helps elderly to cope with day to day stress, keep them active so they don't feel lonely & depressed. Help them understand the benefits of healthy lifestyle and also run sessions to raise awareness about diabetes, cancer & how to cope with stress.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

35-40 ladies, elderly & disabled

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Once a week on Thursday for three hours

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Lonely and isolated ladies comes to group they feel good to get together

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We haven't got any contingency plan as we were not expecting this funding from govt. to go away or reduce.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

Funding would need to be sourced elsewhere  New initiatives would be stopped  
 This service would cease to be provided  Charges to customers would increase  
 Paid posts would be reduced or cut  Work with another organisation(s) to reduce costs

**E. Additional details, changes to the service or why the service would not continue.**

The funding helps towards rent & without it, it would be difficult to pay rent as we are covering 50% of rent already from our members. Anticipated impact of a 50% reduction: Funding helps towards rent & without a place to meet up we won't be able to offer the service that group runs for.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input type="checkbox"/> Men  |
| <input type="checkbox"/> Children aged 15 or under  | <input type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women           | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Our group is made up of 35-49 older disabled women at the minute and more women want to join but due to financial difficulties we cannot take them on.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

All of them, we have women coming from all over Derby.

**Please tell us how you think people in the area may be affected.**

These women will feel isolated & depressed. They look forwards to come to the group and discuss day to day problems & we all work together to find solutions to them. The group also advocates the benefits of healthy lifestyle & raise awareness among cancer & diabetes which is very common amongst Asian women. Without the group they will all feel left out & stressed.

**Please tell us the name of the organisation and service you are commenting on.**

SAHAHRA (elderly day care)

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes  No

**Please give the reasons for your answer.**

Voluntary sector provide a valuable service for members of the Community which fills some of the gaps in service delivery. Main stream are unable to provide.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

The service give the elderly members of the Aston community independence improve quality of line, improve health and wellbeing and give carers and family a break

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Sahahra supports 25 members a week, sahadra also support other members of the community with drop in sessions sign posting form filling etc.

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Sahahra provides services for members, Mondays, Tuesdays, Wednesdays, Thursday from 10am - 3pm each day

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Service users of sahadra project are managing to cope and maintain their independence and are more confident of dealing with their day to day activities. sahadra service users are able to manage their health and used other services

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

No

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

Sahahra is already on limited resources e.g. staffing - at present time, we will not be able to provide services at all

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

We will not be able to provide services at all

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Due to funding cuts sahadra will not be able to service due to very limited resources that we are working with at present time

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

Funding would need to be sourced elsewhere  New initiatives would be stopped  
 This service would cease to be provided  Charges to customers would increase

- Paid posts would be reduced or cut       Work with another organisation(s) to reduce costs

**E. Additional details, changes to the service or why the service would not continue.**

We would be unable to provide service on a 30% reduction we will be unable to have staff to work with members and provide the quality of service that we are providing of present time. it would have a very big impact on the elderly members of our project which we have been provide for many years.

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women           | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Sahahra has been running for many years in the local community the unique service which has been provided is the only service that caters for Asian elderly members of the community

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfin.**

Normanton, arboretum, Abbey, Littleover, Sinfin, Alvaston

**Please tell us how you think people in the area may be affected.**

Most of these elderly members will be house bond and will be unable to cope and are going to be more isolated.

**Please tell us the name of the organisation and service you are commenting on.**

Sahakar group

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- Yes       No

**Please give the reasons for your answer.**

We understand the current economic climate

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

We look forward to working with the service providers.

**Current service - brief overview**

Please give details of your current service and what is on offer.

**A. Please tell us the number of customers who are supported each week on average.**

15 to 20 members

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Each Wednesday from 11am to 2pm - 3 hours per week

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Plans would be made upon potential reduction of funding or worst to close down.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

From weekly meetings/get together to fortnightly to monthly to final close - due to lack of funds.

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Currently finding difficult as some members (disabled and aged) having to use taxis.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

Funding would need to be sourced elsewhere                       New initiatives would be stopped  
 This service would cease to be provided                       Charges to customers would increase



- Paid posts would be reduced or cut       Work with another organisation(s) to reduce costs

**E. Additional details, changes to the service or why the service would not continue.**

Currently under cost pressures due to cut in transport funding. Will reduce to meet at longer intervals or towards final closedown.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes       No       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes       No       Unsure

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes       No       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes       No       Unsure

**Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People              | <input checked="" type="checkbox"/> Men                               |
| <input checked="" type="checkbox"/> Children aged 15 or under | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women                     | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people           | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24           | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Cutbacks to or lack of funds would affect all the above communities. It is difficult for us to say how it will affect them.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfín.**

Normanton, Sinfín & Chaddesden

**Please tell us how you think people in the area may be affected.**

Cuts would mean increased costs on social services and the NHS.

**If you have any final comments you would like to make, please use the space below.**

A responsible/caring persons need to be appointed i.e. 2 person who would go across all the organisations giving advise on how and where cutbacks could be made for the individual organisations to survive.

**Please tell us the name of the organisation and service you are commenting on.**

Sight Support Derbyshire

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

The voluntary sector is a very cost effective way of providing expert services for a variety of specialized needs to the most vulnerable people in the City. Services are usually managed by paid staff but delivered to a large extent by volunteers. As an example Sight Support Derbyshire has 68 volunteers working around 2 hours per week each on services delivered through this grant. If staff were paid to perform this volunteer role at minimum wage it cost £42,000 per year. Added to other costs such as salary and expenses the service would cost £69,000 in total if volunteer time was paid. The City investment of £14,200 to support this service therefore gives excellent value for money. The voluntary sector also adds value by bringing money into the City from funds such as the Big Lottery and other grant makers. Whilst this funding cannot be used to subsidize services commissioned by the City grant, it is used to develop services which add to the support that we can provide to Derby City residents. As an example, in the last year Sight Support Derbyshire has won £80,000 from the Big Lottery to help people newly diagnosed with Sightloss in Derby City and Derbyshire County. If voluntary organisations are reduced or closed down less external money will be brought in.

The voluntary sector provides a network of expertise specialized in the needs of specific service users e.g. sight loss, hearing loss, physical disability etc. Sight Support Derbyshire provides a gateway into many other services as we work closely with organisations such as CamTad and Derbyshire Carers. If groups are reduced or eliminated through these cuts then the support network will disintegrate and be less effective. Gaps in service will lead to missed need and an increase in the requirement for more costly support from social services. In many cases the Voluntary sector is the only major support service left for people with specialized needs. For example services to enable visually impaired people to come to terms with their sight loss and live independently have been steadily reduced in Derby City over the last 5 years. Initially the sensory team was disbanded and last year the specialist rehabilitation service for visually impaired people was cut by 50% to one person. Sight Support Derbyshire is now the only local source of expertise in this area. Cutting funding for these services will reduce further the level of support offered to blind and visually impaired Derby City residents and will lead to more costly support being required in future such as the need for one to one care. Our services can help people prevent some of the reasons that people need this more expensive care e.g. we can help them prevent falls or scalding themselves with hot water by introducing them to equipment and techniques for coping. If services helping people to remain independent are cut needs will not be met and will develop into more serious conditions.

People will need more expensive care from Social Services earlier in their lives. Overall the cost will be greater. This scenario is especially true for the older people that our services support. Even before this proposed reduction, Derby City blind and visually impaired residents enjoy much less help and support than Derbyshire County Residents who are supported by 3 specialist rehabilitation workers and a home support service in addition to the befriending and Information Service provided to City residents. Reducing the City services as proposed will further widen the gap between the 2 Council areas. Also, the voluntary sector can be used to reduce the overall cost of delivering services. In the County Council area for example, the Council commission Sight Support Derbyshire to provide specialist sight loss services (such as our home support and Information day services), to supplement the work of their more highly qualified and expensive staff. In this way they can support more people to remain independent at a lower cost.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

The Service provided is in 2 parts 1. Information and Advice service delivered via the Mobile Resource Centre and Resource Centre in Derby. 2. A Befriending service. Age Profile of Service Users We support over 2000 people per year in the City. Sight Loss is often age related i.e. By age of 60 1 in 12 have sight loss, rising to 1 in 8 by 75 and 1 in 4 by the age of 80 (Source : Government Actuary's Department Population projections). This means that most of the people we support are over 60 and have other issues or disabilities. In particular many users of our Befriending Service are aged 75 or over and feel unable to go out and socialise. Having a home visitor or telephone befriender can be a lifeline for them and gives them something to look forward to. It helps them to overcome isolation and the mental health issues that this brings with it. One Derby City lady recently told us 'Since I have been blind, I don't go out and often go days without talking to anyone.... the only time I open my mouth is to eat. It is very depressing for me'. The befriending service alleviates this kind of isolation and provides support when other issues arise. Needs of Visually Impaired people shock, denial, anger, fear, sadness: all common reactions to sight loss. Whilst medical help may be at hand what is often lacking is practical and emotional support to deal with this life-changing event. The services provided by this grant provide both emotional and practical help as follows; . Visually impaired people and their carers are able to speak on a one to one basis to people who know about sight loss. They gain information and advice and are guided through referrals to other agencies who can help them. Practical and emotional support is offered not only by staff and volunteers but also by visually impaired people who have been through the same experience. . Blind and visually impaired people are introduced to new equipment and methods for coping so that they do not need specialist care and so they can avoid accidents e.g. falls or scalding themselves when pouring drinks. . Both services and especially the Befriending service develops a long term relationship with the service user and their family. Our volunteers are trained to make us aware of changes in the lives of service users so that we can proactively take action to help them if their circumstances change e.g their sight becomes much worse. Our service users report that our services provide them with more choice and control over how to live their lives independently; More confidence and an improved quality of life; Reduced isolation because we are able to help them join in other activities run by ourselves and others. All of the above activity is preventative and guides the service user and their family towards an independent and active life style to meet their needs. If these preventative services are reduced needs will not be met and more serious conditions will develop that need more costly care. For example a person may no longer be able to stay in their home.

### **Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

85 made up of; Befriending 35 Resource Centre services 30 Other activities at Derby Resource Centre e.g Sports & and leisure 20

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Befriending : available 7 days per week at times to suit the service user  
Resource centre: Monday - Thursday 9:00 - 17:00

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

1. Each year our service provides at least 2000 visually impaired people and their carers with relevant information and advice quickly and in an accessible format so that they are able to make informed choices about services they need in order to manage the impact of sight loss. We also help them to access these services in order to increase their health, well being and safety and enable them to remain independent
2. Provide the opportunity for visually impaired people to try out, purchase and learn how to use equipment that will help them with daily activities and support them to keep safe and remain independent
3. Help at least 55 visually impaired people each year to feel less isolated and to socialise through their regular contact with a befriender and participation in social and sporting activities.
4. Monitor the health and well being of people with a visual impairment to enable swift and appropriate action to be taken to enable them to remain independent and safe in their own homes.
5. Enable at least 400 carers or family members to have increased levels of well being and confidence by understanding more about the impact of sight loss and how to support the visually impaired person
6. Provide opportunity for 68 volunteers to gain skills that will increase their ability to take up new community, educational or employment opportunities and improve the quality of their life. Volunteers also enable us to reduce the cost of the service. Based on a conservative average of 2 hours volunteering per week each at the minimum wage we estimate that they contribute £42,000 per year of effort. This would be lost if the services were stopped or reduced.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

We have no firm contingency plans. We would be obliged to do one of the following 1. Fund raising to make up the gap. This is becoming more and more difficult in the current climate and may not be possible. 2. Charge our befriending service users for befriending visits. Ideally this would be funded through personal budgets but many of our service users are not eligible for these. If we do charge this will increase our administrative overheads and our service users may not have sufficient funds to cover the service. Should both of these prove not possible then we would reduce the staff hours managing this service. This is already only 20 per week. It would not be practical to charge service users of our resource centre for support provided either on the telephone or when they drop in for support. It would be like charging someone to buy items in a shop.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

This represents a reduction of around 8 hours per week. As the Resource Centre is shared with the County and backs up the Befriending service this is not practical to reduce. The time would be taken from the Befriending Service. This would see a reduction of around 40% of users supported. We would be able to support 20 per week instead of 35. Number of people supported across both services would be around 70 per week assuming Health grant is kept at the same level

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The Befriending service runs according to the needs of the service user so not possible to say. Resource Centre - Mon day to Thursday 9-5pm

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Fewer service users would have access to Befriending services. This would mean. Increased isolation leading to mental health issues, poor physical health and a low feeling well being. Reduced or no ability to hear about and access services to help them come to terms with their sight loss. Their changing needs for support will go unnoticed and may result in accidents and calls for more emergency and costly care services. All of this would result in an increased demand for more social services care and intervention. It also means that the befriending co-ordinator will not be available to support volunteers for much of the week. This may lead to concerns for those volunteers who identify issues with service users that need staff support. It may cause volunteers to feel unsupported and may result in their leaving. This is a risk to the £42,000 effort that they contribute to running these services.

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We would attempt to fund the gap with fund raising activities or by charging befriending service users if possible. If not possible Staff hours for Befriending would be cut by 8 hours to 12 hours per week. The detail needs to be discussed and agreed with the City Council in order to ensure we are providing the service they require within the constraints of the funding cuts

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

As the Resource Centre is shared with the County and backs up the Befriending service this is not practical to reduce.. The cut would impact the Befriending Service. This would see a reduction of around 60% in the number of users supported. We would be able to support 14 per week instead of 35. Number of people supported across both services would be around 64 per week assuming Health grant is kept at the same level

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

The Befriending service runs according to the needs of the service user so not possible to say. Resource Centre - Monday to Thursday 9-5pm

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

As for 30% cut but for a larger number of users and volunteers

**D. On a 50% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Funding would need to be sourced elsewhere | <input checked="" type="checkbox"/> New initiatives would be stopped                  |
| <input checked="" type="checkbox"/> This service would cease to be provided    | <input checked="" type="checkbox"/> Charges to customers would increase               |
| <input checked="" type="checkbox"/> Paid posts would be reduced or cut         | <input checked="" type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

We would attempt to fund the gap with fund raising activities or by charging befriending service users if possible. If not possible Staff hours for Befriending would be cut by 12 hours to 8 hours per week. The detail needs to be discussed and agreed with the City Council in order to ensure we are providing the service they require within the constraints of the funding cuts

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

- Yes                       No                       Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**E. Additional details, changes to the service or why the service would not continue.**

We would not be able to provide a befriending service at all nor provide the Mobile Resource Centre in the City. Our resource centre in Nottingham Road would stay open to City residents Monday - Thursday 9-5 providing the Health money was still available to us. If this stopped we would be open for Derbyshire County Residents only. The impact would be; No Befriending service at all, which means no support for those who are isolated by their sight loss to improve their mental and physical well being. On the whole these people are at bigger risk because they are aged over 80 and are more likely to suffer set backs or health issues which will deteriorate quickly. These people are unlikely to come to our resource centre or telephone us and so would be unlikely to get any help. This would result in an increased demand for social services support earlier in their lives. Our services and their benefits would effectively be limited to those who could contact our resource Centre. In the case of sight loss getting out and about and making contact is a challenge, especially in the early days after diagnosis when people are feeling despair and worrying about the future. Removing outreach services would severely impact the number of people supported, reducing from 85 per week to around 20. The organisation may be at risk because we have a number of grants that come to an end over the next 2 years. If more funding cannot be found for these and the City cuts the future does not seem certain.

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Older People               | <input checked="" type="checkbox"/> Men  |
| <input checked="" type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities                  |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people            | <input checked="" type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input checked="" type="checkbox"/> Lesbian, gay, bisexual or transgender people |



**Please give reasons for your answer.**

Anyone can suffer from Sight loss. We support all groups. However the majority of our service users are older people as sight loss is often caused in older age. Many of our service users are over 75.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfín.**

We support all areas. However, if our outreach services (Befriending, Mobile resource centre) were reduced those people outside the city centre who cannot travel into our resource centre would be particularly adversely affected. Getting out and about and transport is usually a problem for people with sight loss. Poorer areas of the city may be affected more in this regard.

**Please tell us how you think people in the area may be affected.**

See above

**If you have any final comments you would like to make, please use the space below.**

Visually impaired people are most at risk from mental health problems soon after diagnosis. The RNIB, NHS Eye Care Services Programme, NICE and Vision 2020 recognise emotional support should be offered at this time. An estimated 60% of visually impaired people never go out on their own and report feeling marginalized, isolated and unable to do anything about it. As a result they are 3 times more likely to experience depression than sighted people. Our services support people to understand what is available and set people on a more positive route. Without this proactive and positive help more visually impaired people in Derby will need specialist care and support for problems caused by isolation, depression and accidents in the home such as falls. We are always striving to improve our services. We would wish to enhance the services provided in the City to bring them in line with those in the County where we are able to visit people in their own homes to provide a truly local service. We are always searching for funding to do this and in 2013 have obtained a Lottery bid for a year trial project to help people newly diagnosed with sightloss. This is working well but looking for ongoing funding is a constant challenge. If our grant funding from the City is cut we will have to divert our effort to 'plugging' this gap and this will reduce our ability to bring City services in line with those in the County. We are also striving to develop stronger links with other organisations to improve the network of services available to our service users. We already work well with CAMTAD and Derbyshire Carers and will become more involved with First Contact and the Information and Advice Forum in the future. In 2011/12 we had a deficit of £104K. We are now striving to break even year on year but all funding is important to continue our services. A cut of 36% in this grant will not stop our organisation functioning per se but it will reduce the services we can offer to blind and visually impaired people in the city and, in our hard economic climate is eroding our ability to keep the organisation in business. This would be the second cut we have had in 2 years; if trends persist we will have to significantly reduce our service in the City and may eventually not be able to support City residents at all.

**Please tell us the name of the organisation and service you are commenting on.**

Sinfin & Stenson Fields Asians over 60

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes  No

**Please give the reasons for your answer.**

I feel that this group is vital to the health and well-being of my local community. The group provides a valuable support mechanism that couldn't be provided in other ways.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Our group allows people over 60 an invaluable opportunity to meet each other, socialise, share opinions, look after each other and to maintain our cultural heritage. In this modern age not all of our group members have family living close by, our group helps to maintain a sense of belonging.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

On average 20 people per week, but up to 35 people who use the service "as and when" they need support

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Mon - Fri 1-5pm

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Reduces isolation, stress & mental health issues by providing opportunities to meet & discuss problems. The weekly walking group provides structured health support which is mentally & physically beneficial. Helps maintain our cultural heritage, traditions and sense of community.

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

No, we have no plans. In the past we have tried to increase the membership fee, but it proved difficult.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**E. Additional details, changes to the service or why the service would not continue.**

The funding that we receive pays for our room hire for our meeting room. We could not afford to pay for this ourselves and don't have the capacity to start taking fees more regularly or taking direct debits etc.

**Impact on Service - Please provide information on the anticipated impact of a 50% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

Its noted in the previous section regarding a 30% reduction, our main outgoing is rent for our meetings. On average most years our rent has made up more than 70% of our income

**Impact on Service - Please provide information on the anticipated impact of a 100% reduction in funding and why you think the reduction would have this impact.**

Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.

- Yes                       No                       Unsure

Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.

- Yes                       No                       Unsure

**If the service was able to continue, please tell us the impact on A-E below E. Additional details, changes to the service or why the service would not continue.**

Please see previous sections regarding 30% and 50% reduction to funding.

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women           | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input checked="" type="checkbox"/> Faith communities                 |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Our group supports all of the groups noted above, these groups in particular older people, disabled people, minority ethnic communities already tend to feel marginalised. The close of our group would increase these feelings.

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfín.**

Sinfín

**Please tell us how you think people in the area may be affected.**

The majority of our users live in Sinfín and the local area. There are no other groups available to support 60+ Asian people. We are removed geographically from places of worship eg Derby Sikh Temple/Mosque where our community would normally meet.

**If you have any final comments you would like to make, please use the space below.**

Our group is run as a self-support group, we support each other rather than expecting support workers to be paid to help us. The only support we have requested is capacity building to apply for funding and to help us pay for accommodating the group. We feel that the support provided, number of hours per week that it is available and health/community benefits provide excellent value for money.

**Please tell us the name of the organisation and service you are commenting on.**

St James Centre - "Moving On" Project

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

Yes

No

**Please give the reasons for your answer.**

1 - Originally VCS was told that funding would be reduced in 2011 - 2012 and then those who were successful would keep their 3 years funding - these proposals have broken those agreements. 2 - VCS provides to the most vulnerable in a community friendly way that enables them to reach out and engage with those that most need help. 3 - VCS is more flexible and more responsive to individual needs.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

Moving On makes a difference: - by reducing isolation of young disabled adults - by creating firm foundations in moving into adulthood, both in the present and future, this enable YDAs to make a contribution to life in Derby. - by providing a service that meets BME people's needs and those who are hard to reach.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

20 Young Disabled Adults from a variety of backgrounds

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Tuesday Morning Possibilities Programme. Tuesday Afternoon - Music Cafe. Wednesday Morning - Possibilities for Disabled Women. Wednesday Afternoon - Moving On Workshops e.g. Living on a Budget, Interview Skills Tuesday am / Thursday pm - One to One Support.

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

1. our overall outcome is to offer Young Disabled Adults (18-25 years) the opportunity to develop a life after school and college 2. Building social support networks to overcome isolation 3. Try out different activities to build a future as an adult 4. Contributing as citizens to the life of the city of Derby City

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

Not at the moment, but we would seek a way of continuing the service because it so successfully in helping the service users who would otherwise struggle.

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes  No  Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

Yes  No  Unsure

**If the service was able to continue, please tell us the impact on A-E below.**

**A. The number of customers you would be able to support each week on average.**

15 Young Disabled Adults instead of 20

**B. How often the service would be available each week on average? For example, the days and hours your service would be available.**

Reduced from 3 to 2 days a week

**C. What would be the impact of the reduction in funding on the quality of outcomes for customers?**

Less opportunities for each Young Disabled Adult - Less support to try new activities - Less time to build new bonds and social relationships - Reduced chance of building sustainability for the future

**D. On a 30% reduction where your organisation would continue to exist, please indicate what changes would be required. Please select all that apply.**

- |   |  |
|---|--|
| <input type="checkbox"/> Funding would need to be sourced elsewhere | <input type="checkbox"/> New initiatives would be stopped                  |
| <input type="checkbox"/> This service would cease to be provided    | <input type="checkbox"/> Charges to customers would increase               |
| <input type="checkbox"/> Paid posts would be reduced or cut         | <input type="checkbox"/> Work with another organisation(s) to reduce costs |

**E. Additional details, changes to the service or why the service would not continue.**

Reduction in service for a reduced number of people. Too few hours to provide a service that would make a difference. No funding means no service.

### **Impact on Equalities**

**If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.**

- |  |   |
|--|---|
| <input type="checkbox"/> Older People                          | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under             | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women                      | <input checked="" type="checkbox"/> New and emerging communities      |
| <input checked="" type="checkbox"/> Disabled people            | <input type="checkbox"/> Faith communities                            |
| <input checked="" type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please give reasons for your answer.**

Moving On supports Young Disabled Adults, aged 18 - 25, of both genders and 40% BME including Emerging Communities, so all these will be affected

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

Young Disabled Adults from the whole of Derby City to the Moving On Project

**Please tell us how you think people in the area may be affected.**

N / A

**If you have any final comments you would like to make, please use the space below.**

We do not feel that 'Access to community opportunities' appropriately explains the importance of this service. We feel that it is very important to support young people to get involved in their community on a long term basis, and make that move from child to adult. There are very few mainstream opportunities in which Young Disabled Adults can engage without initial support and this is our forte.

**Please tell us the name of the organisation and service you are commenting on.**

Ukrainian elderly day centre

**Do you agree with the Council's proposed overall reduction in voluntary sector grant funding?**

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
|------------------------------|--|

**Please give the reasons for your answer.**

The vol sector provide services that the satisfactory fall short of meeting or services like our centre. Meet shortfalls and necessities in the community i: e provides interpreting meals and respite along with close all under one roof. One umbrella of support services which are greatly needed.

**We will use your 2012/13 annual review to gather information about your service activities over the past year, feedback from service users on the service, and your plans for the future. Please provide additional information on the difference this service makes to residents of Derby.**

this service reduces social isolation, provides say-worth health wellbeing independence in their own homes or volunteers provide an interpreting + home services as well as luncheon club keeping the elderly stimulating & safe keeping costs of hospital & social services to a minimum.

**Current service - brief overview**

**Please give details of your current service and what is on offer.**

**A. Please tell us the number of customers who are supported each week on average.**

Up to 50 at the centre- Wednesdays & Fridays home service of 15-20 weekly hospital visits of up to 10 including 5 in residential and nurse homes

**B. Please tell us how often the service is provided each week on average. For example, the days and hours your service is available.**

Mon - up to 15 - home service – interpreting,  
Wed - 25 emergency home visits Fri 15.20 9-6 Mondays hours 10-4  
Wednesdays and Fridays

**C. Briefly tell us the outcomes of your service. For example, what difference does your service make to your customers.**

Difference our service makes to our clients includes respite and supports them to live independently in their own homes with translation services in health contact with the service gives them confidence independence with the aid of contact facilities to signpost information avoid social isolation with home visits when necessary an keeping active & stimulated with their own people

**D. Please tell us if you have in place any contingency plans to help with the potential reduction of funding.**

volunteers - fundraise in the community by raising awareness by the needs of the elderly by craftwork & collecting warm clothing & blankets in the winter months to distribute a collection of recycle goods an raise funds

**Impact on Service - Please provide information on the anticipated impact of a 30% reduction in funding and why you think the reduction would have this impact.**

**Would the proposed reductions in funding cause your organisation to cease to exist. Please select one option.**

Yes

No

Unsure

**Would the proposed reductions in funding mean you are unable to continue providing the service. Please select one option.**

- Yes                       No                       Unsure

**E. Additional details, changes to the service or why the service would not continue.**

The grant the service receives only just meets the needs i:e utilities and salaries for two part time staff who greatly needed with support of volunteers the centre barely meets the much needed requirements of the elderly and carers

**Impact on Equalities**

If your service came to an end or was reduced do you feel that any specific groups below in the community would be affected? Please select all you feel would be affected.

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Older People    | <input checked="" type="checkbox"/> Men                               |
| <input type="checkbox"/> Children aged 15 or under  | <input checked="" type="checkbox"/> Minority ethnic communities       |
| <input checked="" type="checkbox"/> Women           | <input type="checkbox"/> New and emerging communities                 |
| <input checked="" type="checkbox"/> Disabled people | <input type="checkbox"/> Faith communities                            |
| <input type="checkbox"/> Young people aged 16 to 24 | <input type="checkbox"/> Lesbian, gay, bisexual or transgender people |

**Please tell us if you feel that a particular geographical area in the city may be adversely affected, for example: Allestree, Normanton, Sinfen.**

Normanton, chaddesden

**Please tell us how you think people in the area may be affected.**

People in the area would greatly miss a 3 course hot meal which they would not receive from anywhere near and would not be able to access this would affect their health & wellbeing contact with other service users would affect their mental health too, creating dementia, confusion & social isolation, the centre is in a prime location for most who access the centre as they live within the walking distance & are easily accessible by volunteers if they unable to attend due to ill-health

**If you have any final comments you would like to make, please use the space below.**

The statutory sector i:e social services etc. cannot meet the needs & services provided by our services, language above all the other support services provided is a huge barrier as growing older the elderly feel more sensitive to health and personal issues benefits and keeping an independent life & most of all out of hospital an into their own homes with visits from their own means a great importance