



DERBY CITY COUNCIL

COUNCIL CABINET  
24 FEBRUARY 2004

Report of the Director of Social Services

## Joint Review Draft Action Plan – Consultation Feedback

### RECOMMENDATION

1. The Joint Review Action Plan be approved.

### REASON FOR RECOMMENDATIONS

2. It is a formal part of the Joint Review process that the report should be presented to the appropriate member meeting within the Council and that an action plan be agreed in response to the report.

### SUPPORTING INFORMATION

#### 3.1 Background

The Joint Review Report and Draft Action Plan were presented to Cabinet on 9 September 2003. The Joint Review Draft Action Plan was sent out for consultation in October 2003. The Draft Action Plan was sent to all the partner organisations that had contributed to the Joint Review of Derby Social Services October – December 2002. All the organisations received a copy of the Joint Review Report in addition to the Draft Action Plan. A copy of the Joint Review Report and the Draft Action Plan was placed upon the Council's website and an e-mail address was set up for electronic replies. In order to assist the consultation process a consultation return form was drawn up. Organisations were asked to comment on all aspects of the Draft Action Plan. The period of consultation ended on the 28 November 2003.

#### 3.2 Consultation Outcomes

A total of 24 organisations were invited to comment on the Joint Review Draft Action Plan. Seven organisations responded to the request for feedback.

- 3.3 All but one of the organisations agreed with the priority areas for action identified by the Joint Review and the Department's response to these. The remaining organisation did not feel able to comment. Equally all but one of the organisations agreed with the additional areas identified in Draft Action Plan B and the department's response. Again one organisation did not feel able to comment.

- 3.4 Two organisations identified additional areas for action. One organisation stated that the views of parents/service users are established on Inter-Agency information sharing. A second organisation identified a lack of understanding in other

departments and organisations about the structure of services and how they can be accessed. This partner suggested that it would help if guidance were issued. A small number of additional comments were made in relation to Draft Action Plan B. These identified the role that the consulted organisation could play in future developments.

- 3.5 All the organisations that returned consultation forms indicated that they wished to be advised of progress and the majority wished to be involved in developments that were relevant to their organisational purpose.
- 3.6 A copy of the Joint Review Draft Action plan has been sent to the lead Joint Review Officer responsible for the Joint Review of Derby Social Services and the Social Services Inspectorate Link Business Inspector. These Officers have indicated that they approve the contents of the Joint Review Action Plan.
- 3.7 It is therefore recommended that the feedback should be responded to as follows:
- No changes are made to the Joint Review Draft Action Plan following the consultation.
  - The issue of Inter-agency Information Sharing is referred to the sub-group of the Children's Strategic Planning Partnership that is already working on this issue.
  - The department's eligibility criteria are sent to the organisation that raised a question about how to access services
  - Individual organisation consultation forms be forwarded to the appropriate lead officer for consideration.
  - The Joint Review Action Plan be approved

## OTHER OPTIONS CONSIDERED

4.

<b>For more information contact:</b>	Rachel Dickinson, Tel. 01332 718860, email:rachel.dickinsonl@derby.gov.uk
<b>Background papers:</b>	None
<b>List of appendices:</b>	Appendix 1 – Implications Appendix 2 – Joint Review Draft Action Plan

## IMPLICATIONS

### Financial

1. These are set out in the action plan. Some will need detailed assessment as part of the implementation process.

### Legal

2. None.

### Personnel

3. The action plan identifies key areas where change and development will be required.

### Corporate Themes and Priorities

4. The report and action plan accord with the corporate themes of **A Fairer Society**, **Value for Money** and **Safer and Healthier Communities**. They also contribute to the achievement of the Council's priorities of **Improving children's and young people's prospects**, **Improving life chances for disadvantaged people and communities** and **Enabling people to live the independent lives they choose**.