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22 March 2007

Mahroof Hussain  
Overview and Scrutiny Co-ordination Officer  
Derby City Council  
Corporate and Adult Social Services  
PO Box 6292  
Council House  
Corporation Street  
Derby  
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Dear Mahroof

**Re: Annual Health Check Commentary**

Thank you for your report dated 14<sup>th</sup> March and the comments, which Julie passed to me.

It was really pleasing that you could be so positive in relation to food services. The Trust has received very high levels of patient satisfaction from both the Derbyshire Royal Infirmary and Derby City General Hospital but especially the new steam cooling system.

I do take your comments very seriously with regard to signage and we are promised by Skanska and Modulex (the sign manufacturer) that this will be remedied by the end of March.

The new Hospital brings with it many challenges and opportunities and it is always helpful to receive constructive praise or indeed criticism.

Regards,

Yours sincerely

**BRIAN IBELL**  
Assistant Chief Executive

Copy: Rachel Kent, Andrew Chatten/Neil Mitchell (encl)  
Julie Acred