



DERBY CITY COUNCIL

ADULT SERVICES AND HEALTH COMMISSION 12 March 2007

Report of the Director of Corporate and Adult Social Services

PERFORMANCE MONITORING THIRD QUARTER 2006-07

RECOMMENDATION

- 1.1 To consider and comment on third quarter performance indicators within the remit of this commissions

SUPPORTING INFORMATION

- 2.1 Overview and scrutiny commission are encouraged by the SMC to regularly monitor council's performance within their respective areas of responsibility. The Adult Services and Health Commission looks at the performance of 27 indicators which have been split into three main headings - Key Threshold Indicators; Corporate Plan; Other Useful Indicators.
- 2.2 Appendix 2 details the performance of the 27 indicators during the third quarter 2006-07. It shows that majority (17) of the indicators are green, representing performance on or above target during the third quarter. Two indicators are red where performance is below target and one indicator is amber, with performance within 5% limit.
- 2.3 Commentary on the quarterly performance is available on each in the Performance Eye. The commentary on the two red indicators has been copied below:

CP3.1dii, Emergency bed days for people aged 75 or more

This indicator measures the number of unscheduled acute hospital bed days occupied by people aged 75 or more in NHS hospitals in City Council area.

"A project manager has been identified within the PCT who will co-ordinate evaluation and provide recommendations for action in 2007-8. The Falls Prevention Service is now in place. Training for a range of Primary Care professionals has already been delivered. A Falls Network is being enhanced. Targets about limiting falls that lead to hospital admissions have now been set and will be monitored.

Proposals for deployment of remaining pump-priming resource have been signed off at officer level. If recommendations are approved there should be significant impact on the target area through focused activity in identified areas of concern.”

AO/C73 – Admissions on a permanent basis of people aged 18-64 to residential and nursing care

“As part of an action plan to address sharp upturns in admissions in quarter two, data checks were carried out, which resulted in the exclusion of some placements. This reduced the admission rate and total permanent admissions in the year with our quarter three position improving to 1.7. Our current forecast of 2.0 for year end is keeping with the action plan aim of hitting the 1.9 to 2.5 range and matches the family authority average. The rate of admissions is around 2.8 per month which puts us on track to keep within 34 admissions in total and attain good band 4 status.”

- 2.4 Only one indicator within the Commission’s remit is amber during the third quarter, where performance is within the 5% tolerance of the year end target.

BV 195 - Percentage of new older clients whose assessments are carried out in the required timescale

Process issues highlighted in the action plan have begun to be addressed through monitoring both elements of this indicator; assessments (i) started within 48 hours and (ii) completed within 4 weeks. Both parts of the indicator show improvement with the D55i improving by 10% and D55 ii consolidating at 78%, the overall rise being 10%. We predict this will continue in the last quarter of 06-07 and forecast a figure of 84.0%.

- 2.5 Members are asked to consider and comment on the Council’s performance during the third quarter.

For more information contact:	Mahroof Hussain 01332 255597 e-mail Mahroof.hussain@derby.gov.uk
Background papers:	None
List of appendices:	Appendix 1 - Implications Appendix 2 – Third quarter performance monitoring indicators

IMPLICATIONS

Financial

1. None arising from this report.

Legal

2. None arising from this report.

Personnel

3. None arising from this report.

Equalities impact

4. Effective scrutiny will benefit all Derby people.

Corporate Priorities

5. This report links to Council's priority for the next three years 2007-2010 to help us all to be healthy and active.