

IMPROVEMENT AND SCRUTINY COMMITTEE – HEALTH

5th July 2022

Derby and Derbyshire Clinical Commissioning Group

Report Title

Enhanced Access Services Engagement

1. Purpose

- 1.1 To provide assurance that engagement is taking place on the Enhanced Access Services which are due to commence on 1st October 2022

2. Information and Analysis

- 2.1 The Network Contract DES sets the requirement for PCNs to deliver an Enhanced Access Service 6.30pm and 8pm Mondays to Fridays and between 9am and 5pm on Saturdays. A minimum of 60 minutes of appointments per 1,000 PCN adjusted populations should be provided per week during the Network Standard Hours.
- 2.2 The patient survey is being pushed by most practices; a small number have chosen to do their own version. The responses will be available to PCNs to help shape their plans.
- 2.3 It should be noted this service is already being provided and that there are no major changes for patients, the main changes are: moving from hub to a PCN delivery model (some PCN's have already moved to this model) and there will no longer be a requirement to deliver on a Sunday or Bank Holiday as per the national specification.
- 6.1 Background information on the Enhanced Access Service is provided with the papers.

3. Appendices

- 3.1 Appendix 1 – Background information regarding Enhanced Access Services
- 3.2 Appendix 2 – A copy of the patient survey