



Area Panel 1 Community Issues Update Report

SUPPORTING INFORMATION

1.1	Item No	Issue title	Recommended panel action
Derwent ward			
	1.2	Cowsley Road Visions Consultation project	Note and close
	1.3	Antisocial Behaviour near Athlone Close / Worcester Crescent	Note and close
Oakwood ward			
	1.4	Porters Lane footpath maintenance, Oakwood	Note
	1.5	Mobile phone mast, Oakwood	Note
Spondon ward			
	1.6	Welcome to Spondon signs, Spondon	Note
	1.7	Dangerous wall – Spondon Village Hall, Spondon	Note
Spondon / Chaddesden wards			
	1.8	No 9 bus service, Spondon/Chaddesden	Note and close
All wards			
	1.9	Graffiti - all wards	Note and close

1.2 Cowsley Road Visions Consultation project – Derwent - raised 12.01.05

Issue: A resident asked for a progress report on the Cowsley Road consultation project.

Action: Provide an update on outcome of the project

Update: The unspent £1,400 that the area panel supplied to carry out the feasibility study is being returned to the area panel. The feasibility study is now complete.

The future of the Cowsley Road site is now dependent on negotiations with planning, funding bodies and securing management for the site. These negotiations are ongoing and no details are available at this time.

Further information: Krissi Spinoza, Derwent Community Team, telephone 256373

1.3 Antisocial Behaviour near Athlone Close / Worcester Crescent, Derwent - received 02.11.05

Issue: A resident asked what is being done to tackle problems with antisocial behaviour around Athlone Close and Worcester Crescent and especially along an access road between them. There are car parts and rubbish on the access road,

stock cars race along the access road causing a noise nuisance and safety hazard.

Action: Investigate and report back.

Update: This complaint has been ongoing since September 2005. Residents on Worcester Crescent have been interviewed. We have identified those responsible for the stock car racing. Derby Homes are monitoring the situation, and diary sheets are being submitted from the complainants. Community Watch Patrol have also been monitoring the situation but have not reported any problems. We are keeping the complainants informed of progress.

Derwent Community Team in Partnership with Derby City Partnership will have an Antisocial Behaviour Officer appointed in the New Year covering this area. They will be based at Suite 3 Beaufort Business Centre. More information will be placed in the 'Derwent Together' magazine.

Further information:

Peter Matthews, Local Manager, Derby Homes, telephone 716577

Inspector Graham McLaughlin, Police Divisional Headquarters, telephone 613131

1.4 Porters Lane footpath maintenance, Oakwood – received 07.09.05

Issue: A resident asked who is responsible for maintaining the footpath that leads onto the top of Porters Lane. She explained that it is overgrown and that the lights are not working.

Action: Update on progress to cut back bushes and trees.

Update: An order has been raised for this work, and we expect to complete it by the end of March 2006. The works are not classed as urgent as the footpath is passable.

Further information:

John Edgar, Maintenance Manager, Development and Cultural Services, telephone 715067

1.5 Mobile phone mast, Oakwood – received 02.11.05

Issue: A member of the public raised concern about a proposed Vodaphone mobile phone mast on Bishops Drive that was close to a children's nursery and a doctors' surgery. She asked that Councillors support local residents and reject the planning application. A previous mast in the Oakwood area had resulted in a 700 signature petition but it had been too late to prevent the mast being agreed. She informed the meeting of a drop in meeting to be held on 10 November at Springwood Leisure Centre between 3.30pm and 7.30 pm which Vodafone were attending to answer residents' questions.

Action: Councillor Latham agreed to refer the matter to Councillor Smalley to attend the Planning meeting on the residents' behalf. Update on application

Update: Councillor Smalley has met with local residents and explained the limited grounds under which they can object to this proposal under current planning legislation. He has registered his objections to this mast erection to both the operator and the Council's planning section.

Further information:

Councillor Smalley, Oakwood, telephone 833250

John Stewart, Principal Planner, Development and Cultural Services, telephone

1.6 Welcome to Spondon signs, Spondon – received 02.11.05

Issue: A resident asked what had happened to the Welcome to Spondon road signs, which had been replaced with signs saying 'City of Derby Twinned with Osnabruck'. He would like to see the Welcome to Spondon signs reinstated, with 'Winners of Britain in Bloom' included if possible.

Action: Investigate and report back.

Update: The new city boundary sign on Locko Road is a one of a number that have recently been installed to replace old missing or vandalised signs. Investigations are continuing into how additional words could be included with the existing city boundary signs.

Further information:

Neil Palfreyman, Traffic Management Engineer Development and Cultural Services, telephone 716090

1.7 Dangerous wall – Spondon Village Hall, Spondon – received 02.11.05

Issue: A resident raised concern over the dangerous wall at the rear of Spondon Village Hall and asked the panel who it belonged to and what was happening with it.

Action: Investigate and report back

Update: The Council completed a boundary wall inspection programme in 2004 and this wall was identified as being potentially dangerous. Safety fencing was erected immediately and further investigation carried out. Part of the wall was subsequently shored up to increase stability. In January 2005 there was a partial collapse and again the wall was stabilised and fenced off for safety. Our deeds on this wall indicate there is a shared responsibility with the adjoining property owners.

A structural engineer has recently inspected the wall and we are awaiting his recommendations and quotes for the repair works. Due to the historic importance of the site, any remedial works will reinstate the wall to its original appearance even though the wall is not within the Spondon conservation area. Preliminary estimates indicate that this will be an expensive job and we will discuss a contribution towards the cost with the adjoining owners.

Work will not start until the specification, quote, contributions and a budget have been confirmed.

Further information:

Chris Edwards, Assistant Director – Property Services, Chief Executive's, telephone 255070

1.8 No 9 bus service, Spondon/Chaddesden - raised 27.10.04

Issue: A Spondon resident raised a concern that the Number 9 bus service through Chaddesden and Spondon was being withdrawn after 6 pm and other day time bus services in Spondon were reducing to a 2 hour service in non-peak time, and a 1 hour service during peak time.

Action: To update on the 'hail and ride' service on the number 19 service.

Update: The 'hail and ride' service allows people to flag down a bus on that part of the route which is designated hail and ride. The bus will stop on request of the passenger in a safe place taking account of other road users.

To improve the publicity of the service we installed in December a number of timetable cases on the hail and ride section of the route. These cases will be installed in December.

Further information: Peter Price, Transport Policy Manager, telephone 715034

1.9 Graffiti - all wards - raised 09.03.05

Issue:

A member of the public reported that the NEAT team were doing a good job, but asked if the Police and the anti-social behaviour service could continue to monitor the graffiti situation and put more resources in to stopping graffiti happening.

Action:

- investigate graffiti on the sound barriers, slip road and bridge on the A52 in Spondon.
- Feedback on the new vehicle and equipment being provided to combat graffiti.
- Feedback on the problems of removing graffiti from treated surfaces.

Update: A52

The responsibility for maintaining the A52 beyond the ASDA island lies with the Highways Agency. They are responsible for the maintenance and repairs to the road and it's infrastructure. Their contractors are Scott Wilson. We have reported the graffiti to them many times. We are reticent to clean these surfaces because they are a special design and composition and we would not like to see this damaged by our chemicals.

Some of the graffiti on the A52 will require a complete road closure to allow safe removal so we are liaising with other groups to clean when the next full road closure is made.

Scott Wilson has carried out some graffiti removal and has completely refurbished Arnhem Terrace subway in recent months.

Stopping Graffiti Artists

Derbyshire Police has been exemplary in their actions against graffiti artists. They have taken action against a number of individuals who have been identified as graffiti vandals, through the recent 'Lets Strike Back' campaign. They have also been responsible for catching a number of graffiti artists red handed. Their work has been backed up by information supplied through the City Council's Streetcare Section and the work of the Anti Social Behaviour Team.

Vehicle

We have placed 130 requests for graffiti removal in the last few weeks. The last cleanliness survey we did showed 10% of streets in Derby had some graffiti. This has reduced from 11% on the previous survey 3 months earlier. We have had some minor problems with the introduction of the dedicated graffiti team as expected when a new service is introduced. Derby is one of the first councils to tackle graffiti in this way with a specialist team and on private property. We are very pleased with the improvements in graffiti levels since the introduction of the team on 1 August.

Anti-Graffiti Coatings

There are many anti-graffiti coatings. In our experience, every coating requires the cleaner supplied by the coating manufacturer. If the wrong cleaner is used, the coating is destroyed. There are some new coatings being developed that may make cleaning with water possible. But again, if you accidentally clean with a chemical it would damage the coating. We do not recommend buildings have an anti-graffiti coating unless they are managed full time by staff and cleaned by staff who work in the building. This advice includes Council buildings.

Further information:

Richard Winter, Assistant Waste Management Officer, Development and Cultural Services, telephone 716352

1.10 Outstanding issues

Issue	Outstanding action	Date to report back
Ref: 104022 – Pedestrian Crossing on Mansfield Road, Derwent - raised 28.04.04	Confirm when the crossing is installed	March 2006
Ref: 105027 – Gravestones, Spondon Cemetery, Spondon – received 07.09.05	Confirm when the new fixing method is agreed	March 2006

PROPOSED ACTION

2.1 To consider and note the report.

For more information contact:	Richard Smail 01332 258505 e-mail richard.smail@derby.gov.uk
Background papers:	None.
List of appendices:	Appendix 1 - Area Panel 1 community issues update report, background information 11 January 2006